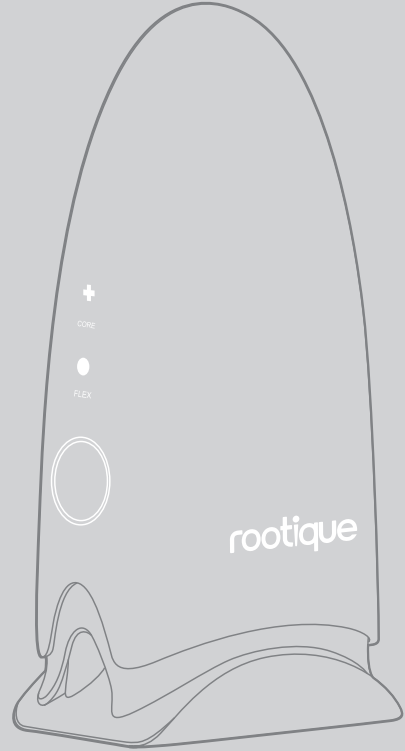




USER MANUAL

WELCOME TO THE NEXT-GEN SCALP CARE ROUTINE

Scan the QR code or visit www.rootique.co for the product tutorials and maintenance guidance.



Important Disclaimer

This device is not a medical device and should not be used for diagnosis, treatment, or prevention of any disease.
For external use only.

HOW TO USE PROPERLY

❶ Position your thumb on the power button, making sure it points towards your face.



❷ Align the edge of the DuoTrace parting head with your hairline.



❸ Hold the power button to enable micro-misting as you comb through your hair backwards.



❹ Release the power button to pause and change application area.

GETTING STARTED

Please read before using:

- Your device arrives partially charged and ready to use. In the first few uses, you may notice:
 - A small amount of liquid may spray as residue from our quality check process.
 - The device may spray air without liquid. Both situations are expected and will be normal after the first few uses.

Procedure:

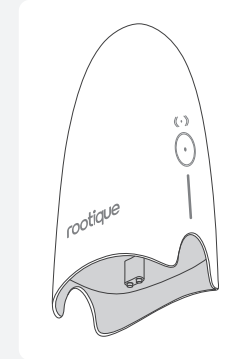
- Open the solution tank lid, fill with hair tonic to the 5 ml line, and close the lid.
- The magnetic lid can be attached above the lid position.
- DO NOT use oil, lotion, gel, cream, or thick tonics.
- Start at the hairline, long-press the power button to begin the 15-second spray cycle.
- At the 13th second, a single "Beep" sound will signal a 2-second self-cleaning spray.
- Do not remove the device during this process, as it might cause the liquid to spray elsewhere.
- At the 15th second, a double "Beep" sound will signal the end of the process. Release the button.
- Repeat if needed. Ensure enough tonic is in the solution tank.
- Once done, short-press the power button to turn off.
- Wipe the nozzles after each use and place it back on the charging base to reduce the blockage.

Important: Do not rinse or wash the Rootique Duo device with water.

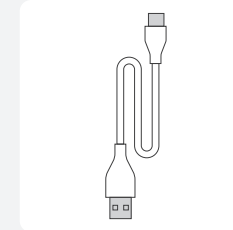
Mode Setting

- Core Mode: Precise 1ml spray for lightweight, water-based scalp solutions.
 - Flex Mode: Stronger ~1ml spray for a wider range of scalp care liquids.
- Both modes have a 15-second spray duration.

IN THE BOX



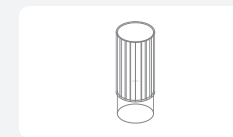
Rootique DUO device



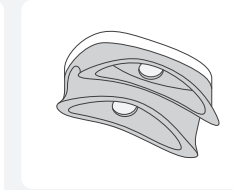
USB Type-C charging cable



Tip cleaner



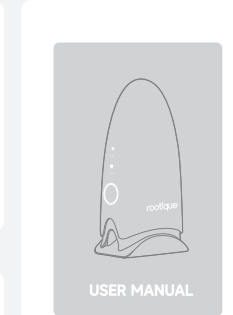
Nozzle socket tool



DuoTrace parting head



Charging base



User manual



Plastic pipettes

Enjoy

Contact & Support:

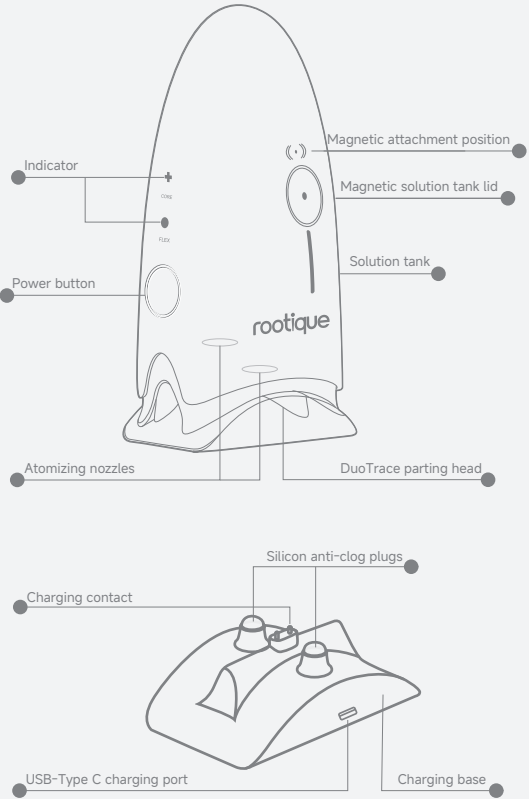
Support@rootique.co
www.rootique.co

Scan the QR code or visit www.rootique.co for the product tutorials and care instructions.

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PRODUCT INTRODUCTION



Button Operation Guide

- Turn on: Long-press for 1.5 seconds.
- Turn off: Short press.
- Switch Mode: Double click.

Indicator Light Guide

- Core Mode: White light (default).
- Flex Mode: White light (double-click to switch).
- Low battery: Red flashing light.
- Charging: Red breathing effect.
- Fully charged: Two white lights (auto-off after 3 min).

CARING OF YOUR ROOTIQUE DUO

CHARGING

- A fully charged device can dispense up to 40 times.
- When the battery is low, the red light will flash.
- To charge, connect the charging cable to the base and rest your device on it.
- While charging: a red breathing light effect will go on.
- Fully charged: two white lights stay on, then automatically shut off after 3 minutes.
- For a longer lifespan of your device, please avoid using it with a low battery once the red lights are flashing.

Cleaning

Clean the surface of the device with a soft, slightly moistened cloth. Don't use any acetone or solvents.

Clean the nozzles

- After each use, wipe the nozzles to reduce blockage.
- After use, please place the device back on the base.
- You can also clean the nozzles with the tip cleaner.

Clean the solution storage tank

- Empty the solution tank completely, fill it with warm water (between 50-60°C/120-140°F)/ ethanol/ isopropanol solution, and secure the tank lid. Gently shake for 30 seconds, and then pour the water out, making sure not to use any acetone or solvents.
- Deep clean rootique DUO every month is recommended.

- Completely empty the solution tank, fill it with warm water (between 50-60°C/ 120-140°F), then secure the tank lid. Turn on the device and switch to the "Daily Care" mode, long-press the power button until the solution tank is completely emptied. Please deep clean the rootique DUO if you are not going to use it for the future 7 days.

Notice

If the device is still not working properly after a deep clean, you can try.

- Removing the Nozzle.
 - Locate the nozzle on your device. Using the included nozzle remover, gently twist the nozzle counter-clockwise until it loosens. Soak the removed nozzle in hot water.
 - Place the removed nozzle components in hot water/alcohol for more than 10 minutes of soaking.
- Installing the washed Nozzle.
 - Align the washed nozzle with the connection point. Twist it clockwise until it feels snug and secure.

Water Exposure Warning

- The main body of this product is not designed to be waterproof. Avoid damage, do not clean with water, nor immerse or expose it to water or any liquid.

Store your device properly

- For optimal storage, we recommend storing your device in a cool, dry environment (between -10°C and 40°C / 14°F and 104°F). Ensure the device is not exposed to excessive humidity, heat, or
- direct sunlight.

Travel with Rootique

- Empty the tank before air travel.

WARNING & CAUTIONS

- Avoid using the device if you have an open wound or scalp infection.
- The device is liquid and serum-based, and nothing else. No oils. No lotions, no gel, no heavy creams or anything else with heavy bases as they may causing nozzle blockage.
- If you are sensitive to light exposure, test the red light mode on a small skin area first. Turn on, hold it on your forearm, set it aside after 2 mins and observe any reaction within the next 5 mins. If you experience redness or rash, don't use the device. Contact customer service for assistance if needed.
- Keep the device and the accessories provided out of the reach of children/pets to avoid inhalation or swallowing of small parts.
- The device should not be used by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Do not use your device near any heated surfaces because this could cause the device not to work properly and may lead to electrical shock.
- Do not attempt to modify or repair this equipment. Do not attempt to modify while the equipment is in use. Any unauthorized modification of this equipment necessitates subsequent inspection and testing to verify its continued safe operation.
- After a drop/crash, which may cause changes in performance, please contact Customer Service at support@rootique.co.
- Do not use the device if it is damaged in any way. The continuous use of a damaged unit may cause injury, improper results, or danger.
- The device should be used only with the accessories recommend- ed for use by the manufacturer.
- When not in use, avoid storing the device in environments with extreme moisture, heat, lint, dust, or direct sunlight. Also, avoid placing heavy objects on the storage case.
- Be careful, do not put the charging cable around your neck, as it may cause strangulation.
- Never use acetone or other solvents on any part of your device
- It is suggested to charge the device every 2 months even if it is not used. For assistance setting up, using, or maintaining the device, or to report unexpected operations or events, get in touch with your local distributor or contact our customer support team at support@rootique.co.

PRODUCT SPECIFICATIONS

Color	Silver
Setting	Core Mode / Flex Mode
Power Supply	Standard USB Charging
Power	9-10W
Red Light Power	65 mW/ Unit
Red Light Wavelength	650nm
Input	5V⎓1A
Pressure Value	MAX 65 kPa
Applicable Skin Area	Scalp
Solution Tank Capacity	5 ml
Battery Type	Li-ion Polymer Battery
Battery Capacity	600 mAh
Charging Time	~1.5 hours
Battery Life Duration	Up To 40 Uses
Weight	205 g
Size	135 x 65 x 46mm
Materials	ABS, PC, Silicone, Stainless Steel

WARRANTY

Warranty Coverage: Your Rootique DUO is covered by a one-year warranty provided by ROOTIQUE Limited. This warranty ensures that the product is free from defects in materials or workmanship.

Exclusions: Please note that the warranty does not cover items that have been damaged or abused. Any such items will not be eligible for warranty protection and will be subject to regular repair rates.

Self-Service: Do not attempt to self-service your device unless specifically instructed to do so by Rootique Customer Service. Unauthorized self-service attempts may result in the voiding of your warranty.

Contact Us: For any assistance or warranty-related inquiries, please don't hesitate to get in touch with your local distributor or contact our customer support team at support@rootique.co.

FCC COMPLIANCE STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this unit not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.