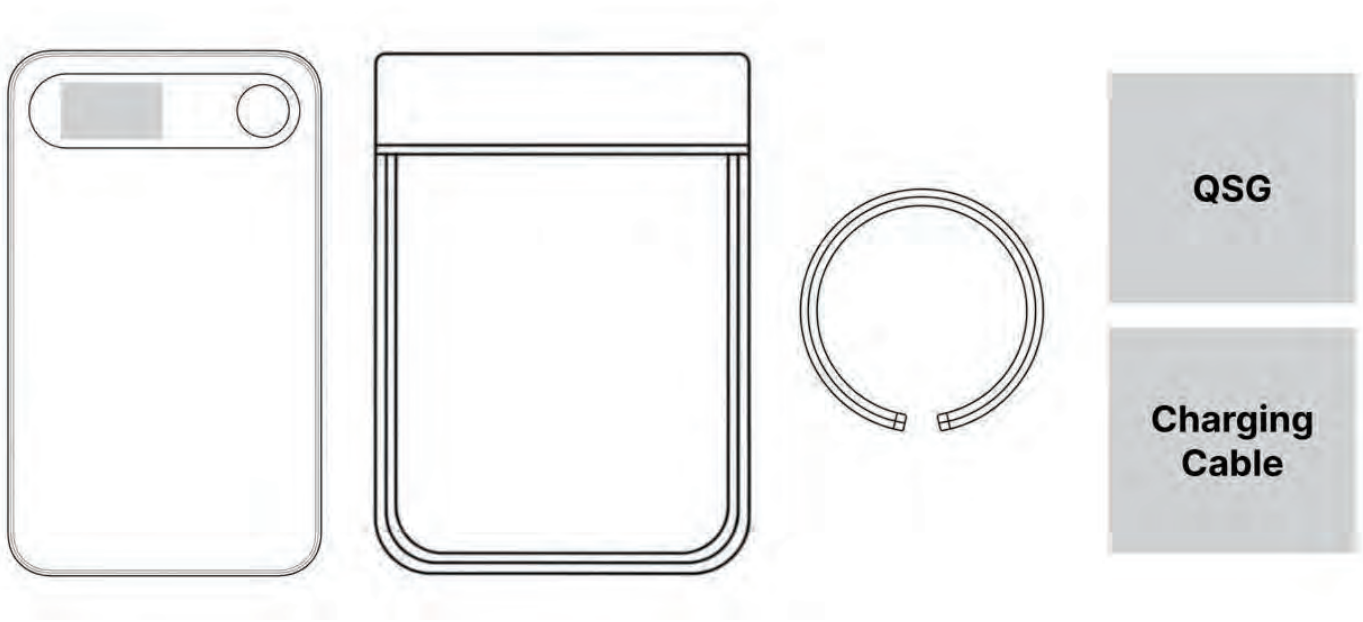
TN10 Quick Start Guide

1. Welcome & What's in the Box

Welcome to TrustEcho Note Pro, your personal AI Sales Assistant. This guide will walk you through the setup and core features to help you turn your conversations into gold.

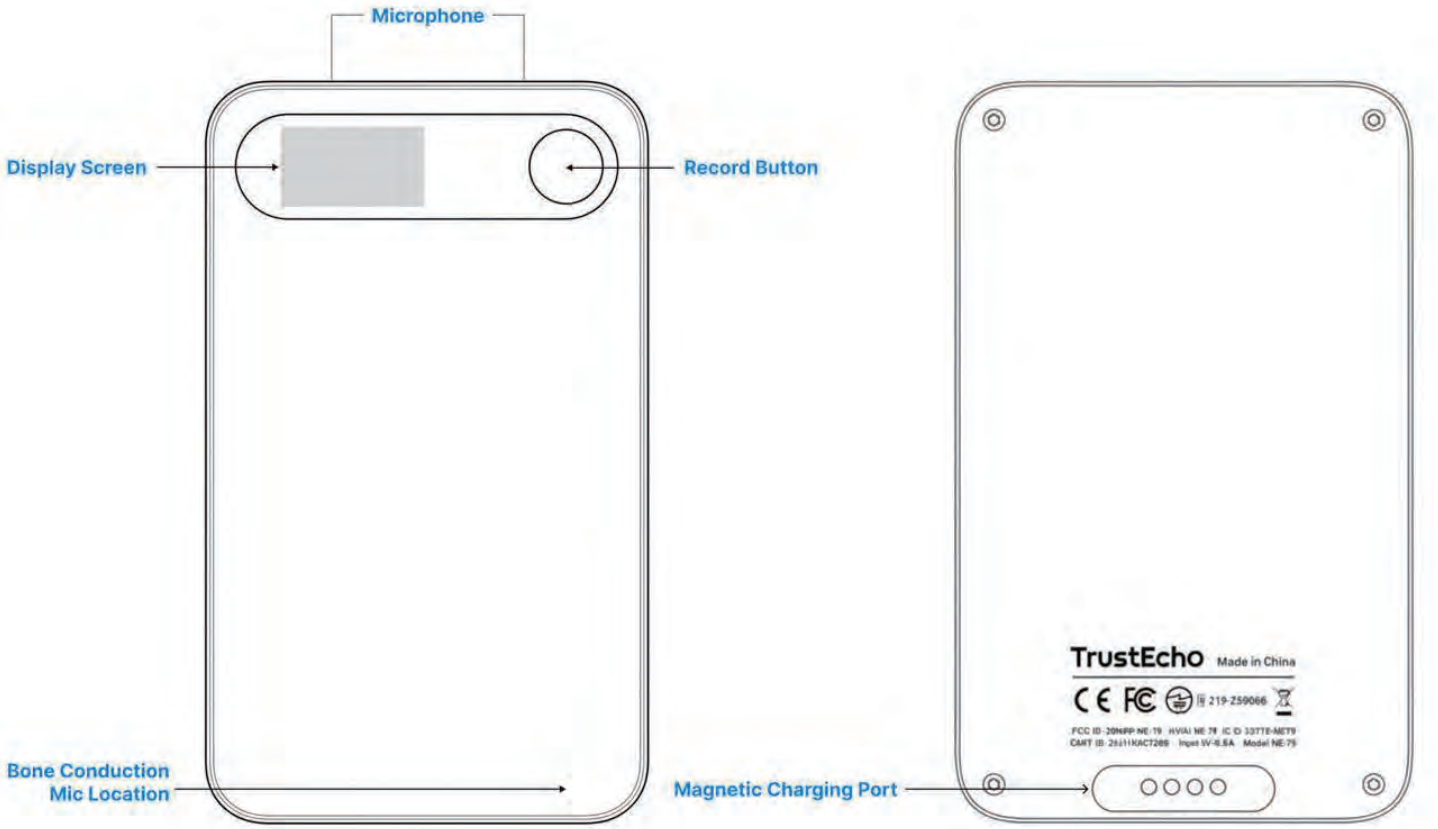
What's in the Box:

- TrustEcho Note Pro
- Magnetic Charging Cable
- Magnetic Case
- Magnetic Ring
- Quick Start Guide (This document)



2. Getting to Know Your Device

Product Diagram

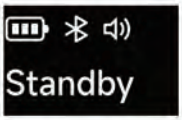
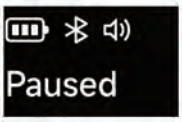
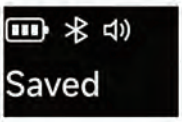
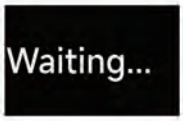


1. **0.78" OLED Display:** Shows real-time status and information.
2. **One-Touch Record Button:** The main button for recording.
3. **Microphone Array:** High-fidelity microphones for clear audio capture.
4. **Magnetic Charging Port:** For fast charging.

Understanding the Display Icons

The OLED display provides all the key information you need at a glance.

Icon	Status	Description
	Connecting...	The Bluetooth icon flashes while pairing; it will stop flash once a stable connection is established.

(Wi-Fi)	Wi-Fi Transfer	High-speed Wi-Fi transfer is in progress between the device and the App.
	Standby	The device is in good condition and ready to start recording.
	Recording	The device is currently recording audio.
	Paused	The recording is temporarily paused.
	Recording Saved	Your recording has been successfully saved to local storage.
	Battery Level	Shows battery level in 3 bars (each bar is 33%).
	Low Battery	Low battery warning, less than 10% remaining.
	Charging	The device is currently charging.
	Waiting...	The device is busy, for example, during a factory reset or an OTA update.

3. First-Time Setup

Step 1: Wake Up & Check Power

- **Wake Up Your Device:** Press the **Record Button** once. The screen will light up to show that the device has power and is ready for setup.
- **If Needed, Charge:** If the screen does not light up, the battery may be depleted. Please charge it for a few minutes using the included magnetic charging cable before proceeding.

Step 2: Download the TrustEcho App

- Scan the QR code or search for **"TrustEcho"** in the App Store or Google Play.
- Open the App and create your account.

TrustEcho APP

TrustEcho

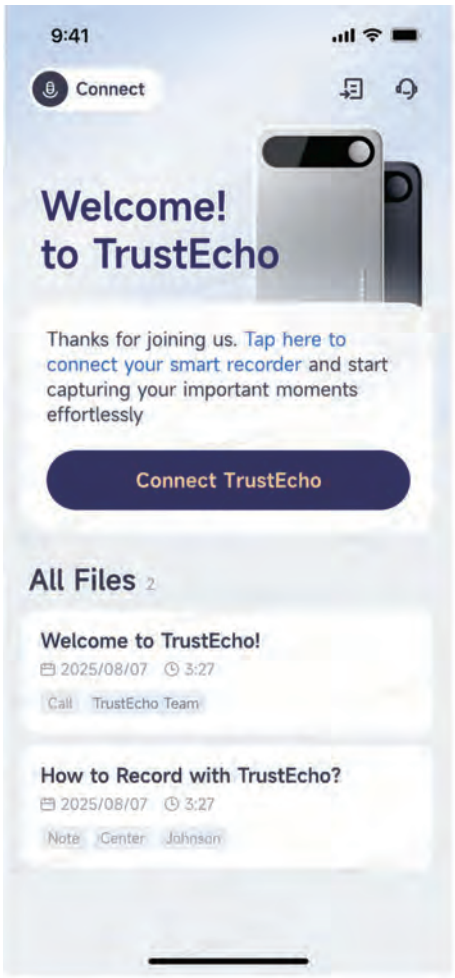
Download on the App Store

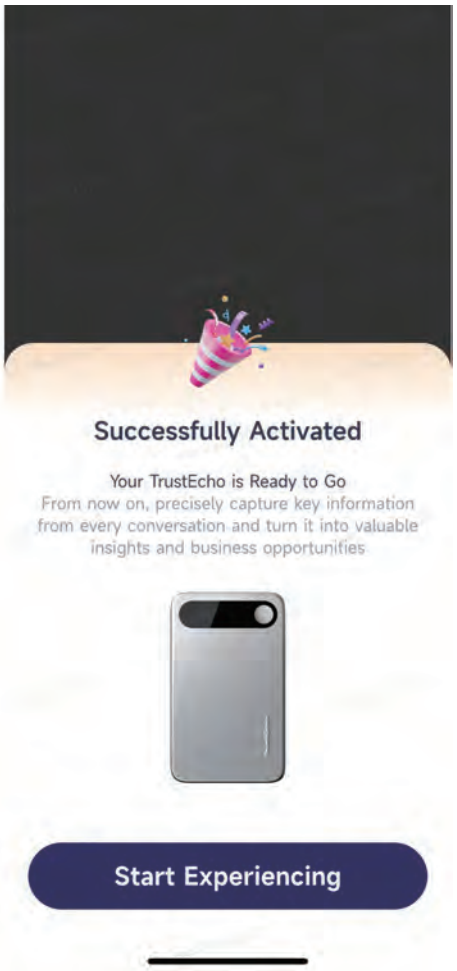
GET IT ON Google Play

Step 3: Activate & Pair Your Device

1. Allow Bluetooth access to the **TrustEcho** App on your smartphone and ensure that Bluetooth is enabled.

2. In the TrustEcho App, tap the **'Connect'** to start searching.
3. The App will automatically find your TrustEcho Note Pro. Tap to connect.
4. Once successfully paired, your device is activated and ready to go.





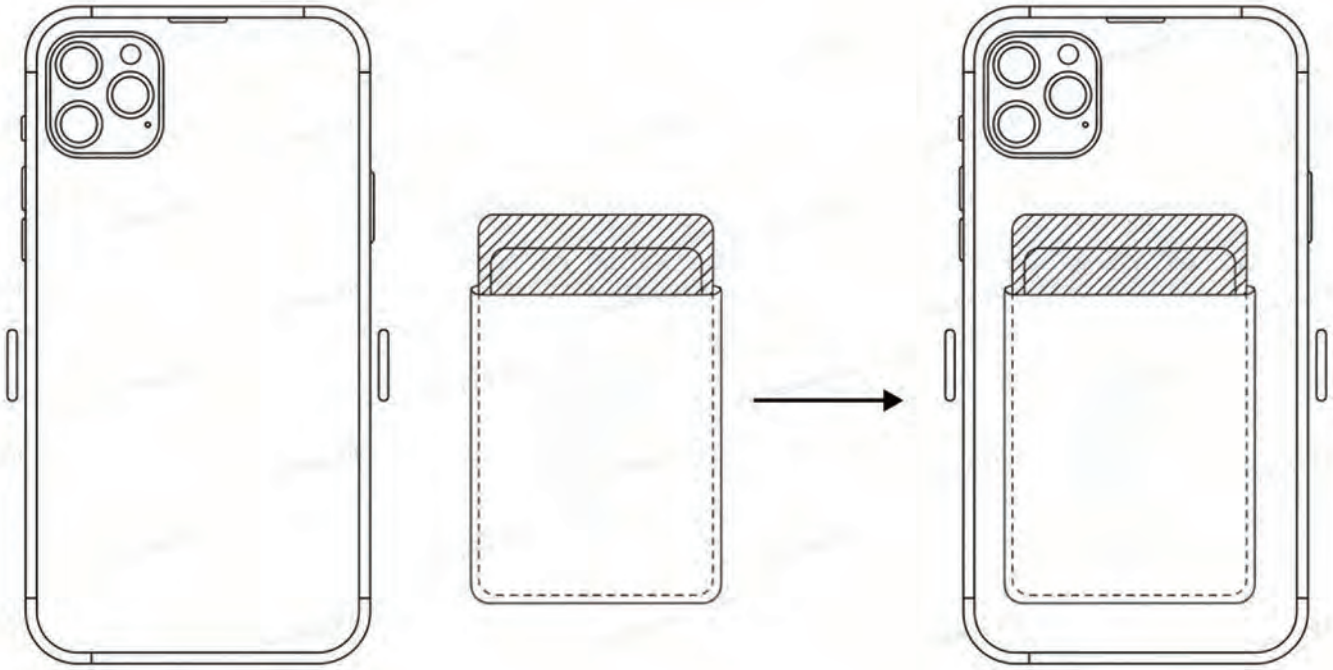
✍️ **Pro Tip:** For the best performance and user experience, we recommend keeping both your TrustEcho App and the device firmware updated to the latest version. The app will notify you if a firmware update is available after connecting.

4. How to Use & Record

4.1 Usage Modes

- **For iOS (iPhone 12 and later)**

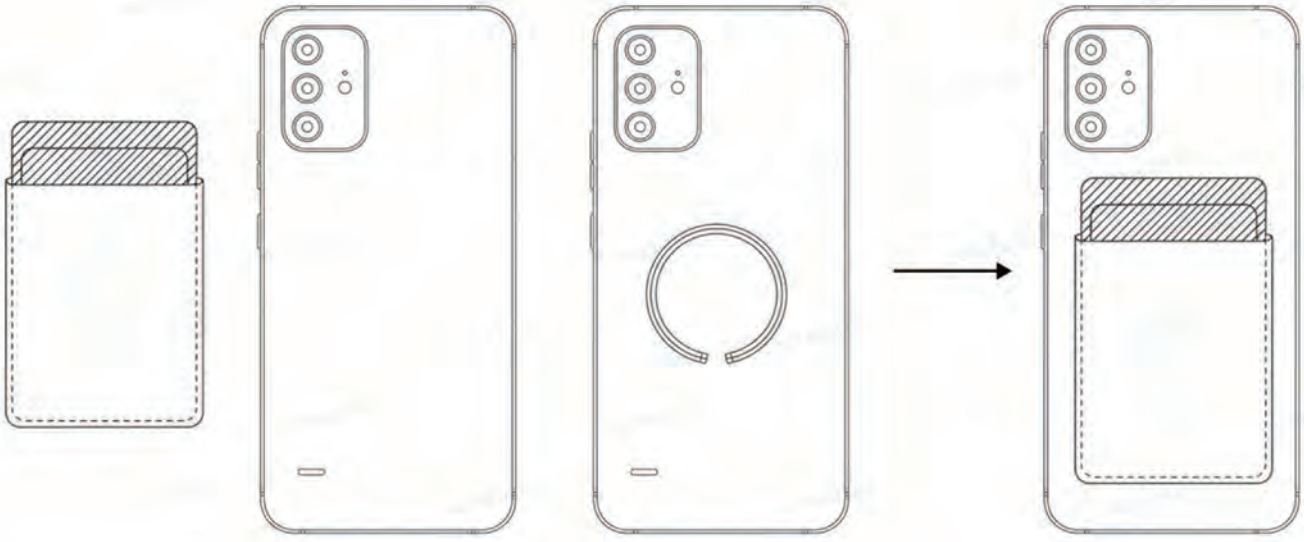
Thanks to the built-in MagSafe, you can directly attach TrustEcho Note Pro to the back of your iPhone.



- **For Android & Non-MagSafe Phones**

  Please use the included Magnetic Ring:

  - Peel the adhesive backing from the Magnetic Ring and carefully align and stick it to the center of your phone's back.
  - Place your phone case over the Magnetic Ring.
  - You can now securely attach your TrustEcho Note Pro to your phone.



4.2 Recording Controls

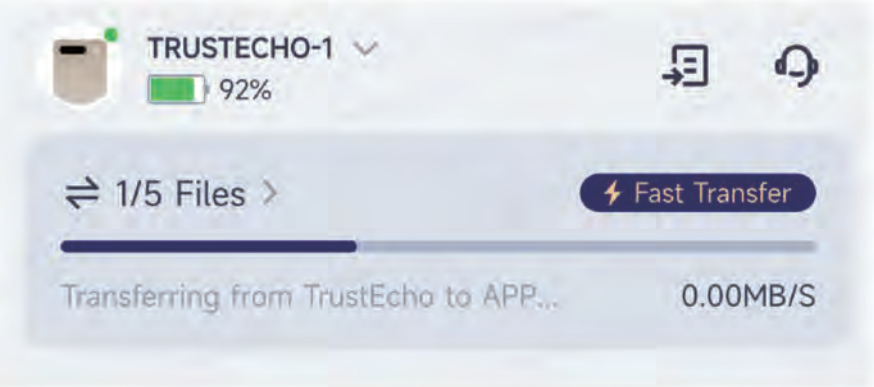
You can control all recording functions directly from the single Record Button.

- **To Start Recording: Press and hold** the Record Button for 1 second. The device will vibrate once, and the screen will display "Recording..." along with a timer.
- **To Pause / Resume Recording:** While recording, a **single press** of the Record Button will pause the recording. The screen will show "Paused". Press the button again to resume.
- **To End & Save:** While recording (or paused), **press and hold** the Record Button for 1 second. The device will vibrate twice, and the screen will briefly display "Saved!" before returning to the standby screen.

5. Accessing Your Insights (The "Magic Moment")

5.1 Automatic Syncing

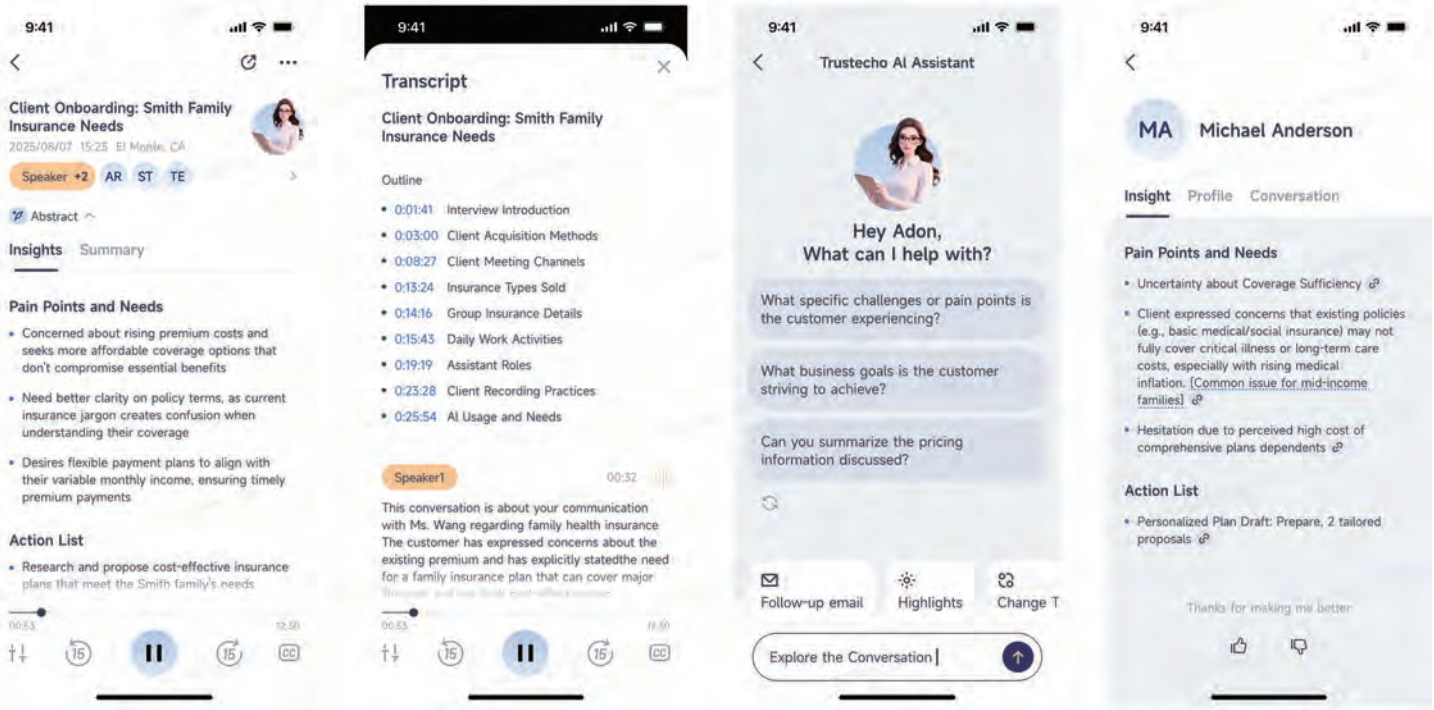
- When your device is connected to the App via Bluetooth, recordings are transferred automatically in the background.
- For faster transfers of long recordings, ensure you are connected to Wi-Fi. The App will automatically use the faster connection, and the **Wi-Fi Syncing** icon (⊠) will appear on your device's display.



5.2 Exploring Your Recording in the App

1. Open the TrustEcho App. You will see your latest recording at the top of the list, already titled and summarized by AI.
2. Tap on the recording to access the full experience:
    - **Instant AI Summary:** The key takeaways and action items.
    - **Full Transcript:** A word-for-word transcript with speaker labels.
    - **AI Insights:** Deeper analysis of client needs, sentiment, and key moments.

- **Client Profile:** Build and enrich a 360° view of your client automatically.
- **Interactive Assistant:** Ask your AI assistant questions about the conversation to dig deeper.



6. Device Care & Important Notices

Charging

- Please use a standard 5V/0.5A adaptor. Do not use high-voltage fast chargers.
- Do not charge the device continuously for more than 12 hours. If you notice abnormal heat, unplug immediately.

Safety & Maintenance

- This product contains a lithium battery. Do not disassemble, strike, crush, or throw into fire. If severe swelling occurs, please discontinue use.
- Do not place in high-temperature environments. Do not use the device after it has been exposed to water.

Support For a full user manual, troubleshooting, and support, please visit **www.trustecho.AI** or contact us at **supportcenter@trustecho.ai**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:
This device meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: This device has also been tested against this SAR limit.
This device was tested for typical body-worn operations with the back of the This device kept 5mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain an 5mm separation distance between the user's body and the back of the This device. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.