

Product Warranty

If you have any questions about the goods you received, please contact us online within 48 hours customer service. If the product has quality problems and needs to be repaired or returned, please fill in this card truthfully.

Username: _____

Contact number: _____

Date of purchase: _____

Product number: _____

Maintenance failure: _____

Note: The product warranty is 1 years



Shenzhen Yima Technology Co.,Ltd.

Telephone : +86 13631584277

Email: support@hyfioo.com

产品保修卡

如果您对收到的货物有任何疑问，请在48小时内与我们在线客服联系。如产品质量问题，需要维修或退货，请如实填写此卡。

用户名: _____

联系电话: _____

购买日期: _____

产品编号: _____

维修故障: _____

注：本产品保修期 1 年



Shenzhen Yima Technology Co.,Ltd.

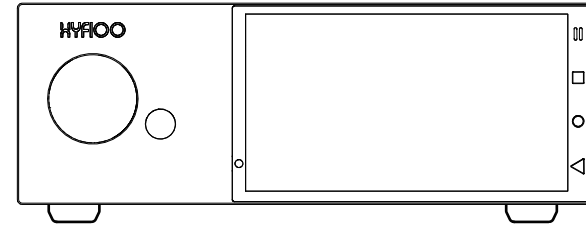
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Location:4Floor, Building C,Getailong Industrial Zone,No.227,Bulong Road,Bantian
Street,Longgang District, Shenzhen

It is forbidden to place equipment waste marked with the symbol of a crossed-out trashbin
together with other waste . This equipment is subject to collection and recycling .

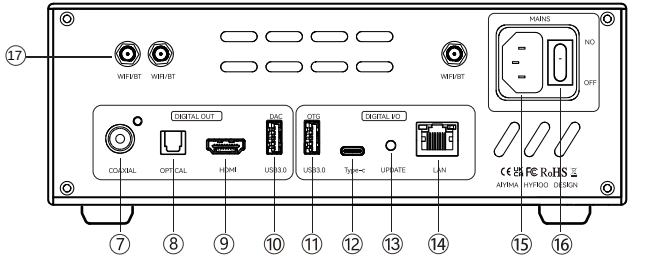
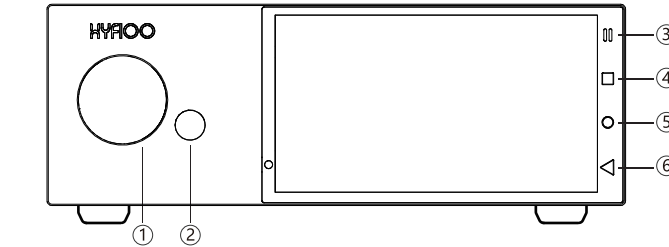


DM-100 User Manual

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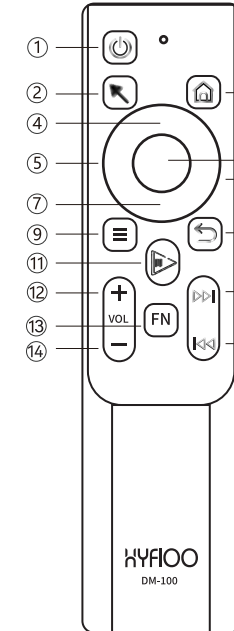
Front and Rear Panel Instructions



- 1 Knob: Adjust the volume, press mute
- 2 Power on button
- 3 Panel: Jump to the current playback, click to display the current audio information, and then click to enter the current playback APP
- 4 Multitasking
- 5 Home page
- 6 Return
- 7 Coaxial Output
- 8 Fiber optic output
- 9 HDMI output
- 10 USB output
- 11 USB output
- 12 Type-c output
- 13 Restore factory settings, press and hold for 6 seconds while powering on

- 14 Gigabit network interface, connecting to WIFI requires disconnecting the wired network (WIFI is reserved and not available for work)
- 15 Power interface
- 16 Switch the power button
- 17 2*WIFI/BT(2*WIFI/BT is reserved and not available for work)

Remote Control Function Description



- 1 Turn on/off, restart, turn off the screen, Shut down at a regular time and turn off with one button
- 2 Cursor
- 3 Home page
- 4 Up
- 5 Left
- 6 OK key
- 7 Down button
- 8 Right-click
- 9 Install/uninstall software
- 10 Return
- 11 Time out
- 12 Volume +
- 13 Custom/default screen off
- 14 Volume-
- 15 Next song
- 16 The last song

Specification

Display screen	Screen process: LCD full HD display
	Screen size: 5.5-inch touch display
	Screen Pixels: 5.5 inch 1080x1920 (FHD)
	Display mode: Support automatic and software control rotation mode (portrait or landscape mode)
HDMI interface	It supports 4K60Hz resolution, supports touch control of external monitors, and supports up to 24/192K HDMI audio
Operating system	Android14
Chip solution	CPU model: RK3568 supports both all-in-one board and core board mode
	Memory: 8G RAM 64G ROM
UI language	Chinese Simplified, English, German, French, Russian, Japanese, Korean, Vietnamese language support
Internet	It supports LAN wired network cable (1000M/100M/10M) and supports 2.4GHz/5GHz dual-mode Wi-Fi6
	Support NAS LAN sharing, playback, and file transfer
APP application/control	Support DLNA, AirPlay streaming
	Support Android, IOS system mobile phone, tablet app control, Windows computer, can perform all functions of the player
Expand your storage space	Support the installation of third-party applications, such as Apple Music, TIDAL, Spotify and other music streaming, global bypass SRC supports source bit rate output, and supports exclusive USB output
	Supports M.2 hard drive interface, supports NVME protocol, and supports 4T capacity solid state drives
Input interface	A TF card data input interface, supports 1TB large-capacity TF card format supports exFAT, FAT32, NTFS
	Mode uses computer to transfer files, 2 US 2 USB 3.0 interfaces, supports OTGB2.0 interface
Audio specifications	DSD: Support DSD64~DSD1024, support DSF/DFF/ISO-DSD/ISO DST
	APE: Support 44.1K~768kHz (16Bit~32Bit)
	DSD: Support DSD64~DSD1024, support DSF/DFF/ISO-DSD/ISO DSTAPE: Support 44.1K~768kHz (16Bit~32Bit)
	Support MQA playback, support 8K~1536kHz (16Bit~32Bit)
	CUE files are supported, automatic track splitting and support song selection playback and fast-forward and rewind operations

Document management	It supports automatic scanning of music files to generate albums, music categories (artists, genre types, etc.), and supports self-built categories, playlists, and adding favorites
	Support file search and general editing functions
Play the display	Support inline/external/folder cover display, built-in or external lyric display, sample bitrate and bit depth display
Playback settings	The playback mode supports sequential play, shuffle, single loop, and full loop
	Support NAS, streaming server, and network disk playback
	Support folder jumping
Bluetooth	Support the playback page to quickly jump to the source APP
	Qualcomm Bluetooth QCC3083 transmit and receive
USB audio output	Supports encoding for LE Audio, LDAC (up to 96kHz), aptX, aptX HD, aptX Adaptive, AAC (up to 48kHz), SBC (up to 48kHz), and more
IIS audio output	It supports up to PCM24Bit/192kHz, DSD supports D2P, DOP, mode output, and port types RJ45 and HDMI
HDMI output	It supports up to PCM24Bit/192kHz, DSD supports D2P, DOP, and mode output
Cochal Cox	
Fiber optics	
Network disk support	The software integrates Baidu Netdisk, Dropbox, and OneDrive
CD playback duplication	USB and M2 interface optical drives support CD playback and CD copying
Serial communication	Data display such as audio sample rate and data format
GPIO	System reservations support secondary development
IIC	System reservations support secondary development

Packing Contents

- 1. DM-100 Streaming x1
- 2. Remote control x1
- 3. WIFI/Bluetooth antenna x3
- 4. Character hole power cable x1
- 5. Manual/warranty card x1

Precautions

1. Do not open the case without permission, improper operation may cause electric shock hazard.
2. Please use the power cord of the regular manufacturer, otherwise there is a risk of damaging the machine.
3. Do not place the machine in a high temperature and high humidity environment to work.
4. Do not use more than 4T of expandable memory.

Frequently Asked Questions

- Q: How to connect and control the device?**
- A:1.Please keep your device and mobile phone on the same network, scan the QR code to download and enter the APP before connecting.
- 2.The device needs to be in the same network as the mobile phone and the streaming media, and the device cannot be controlled beyond the network range.
- 3.When connecting to WIFI, you need to disconnect from the wired network.

- Q: Why can't I play/play stuttering/cache stuttering?**
- A:1.Check the network to see if the wired network interface is loose or if the WIFI is not connecting.
- 2.Check the network signal, there are network fluctuations, and the music played may be stuttering.
- 3.Clear background cache, or restart your device.

- Q: Why is there no sound when the wires are connected?**
- A:1.Check if the cable connection is accurate or loose, then check the output mode and switch to the corresponding channel.
- 2.Check if the volume is at the lowest, and if so, turn the volume up.
- 3.Check if the source is paused or muted.

- Q: How to update the version?**
- A:1.New versions are automatically pushed and can be updated by simply downloading the latest version.
- If you have any further questions, please contact our support team or scan the QR code on the back of the manual. Email: support@hyfioo.com**

Product Warranty

Return and Exchange within 7 Days:If the product fails under normal use within 7 days from the date of purchase, you can return or exchange it unconditionally.

One-Year Free Warranty:
If the product fails under normal use within one years, you can enjoy free repair service.

Purchase Date Verification:
The purchase date shall be based on the invoice or receipt; for online purchases, the order date shall be considered as the purchase date.

The following situations are not covered by warranty service:

- 1.Damage caused by human factors or improper operation
- 2.Self-disassembly or modification
- 3.Expiry of warranty period
- 4.No proof of purchase
- 5.Damage caused by accidents or environmental factors

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

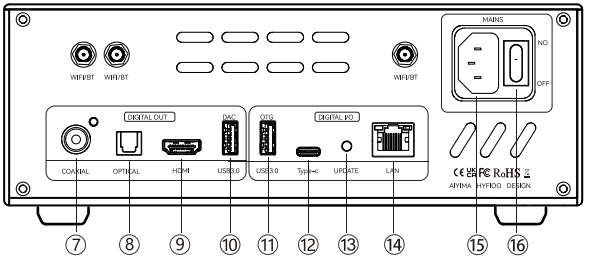
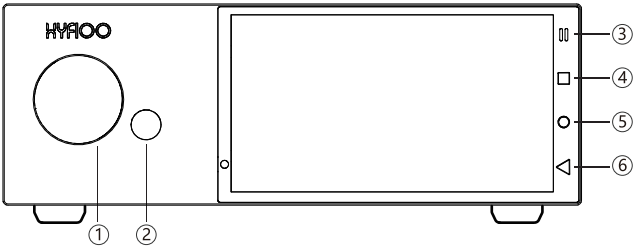
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

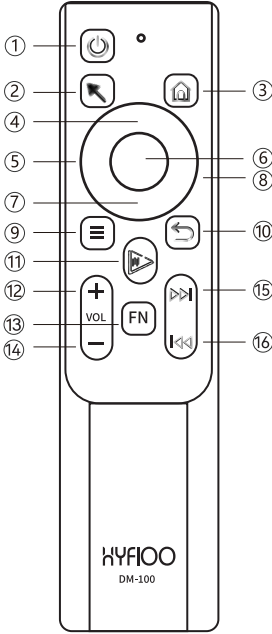
前后面板说明



- ① 旋钮:调节音量,按下静音
- ② 开机按钮
- ③ 面板:跳转当前播放,按一下显示当前音频信息,再按一下进入当前播放APP
- ④ 多任务切换
- ⑤ 主页
- ⑥ 返回
- ⑦ 同轴输出
- ⑧ 光纤输出
- ⑨ HDMI输出
- ⑩ USB输出
- ⑪ USB输出
- ⑫ Type-c输出
- ⑬ 恢复出厂设置,开机状态下长按6秒

- ⑭ 千兆网络接口,连接WIFI需要断开有线网
- ⑮ 电源接口
- ⑯ 开关电源键

遥控器功能说明



- ① 开/关机、重启、熄屏、定时关机,一键关闭
- ② 鼠标
- ③ 主页
- ④ 上建
- ⑤ 左键
- ⑥ OK键
- ⑦ 下键
- ⑧ 右键
- ⑨ 安装/卸载软件
- ⑩ 返回
- ⑪ 暂停
- ⑫ 音量+
- ⑬ 自定义/默认熄屏
- ⑭ 音量-
- ⑮ 下一曲
- ⑯ 上一曲

规格参数

显示屏	屏幕工艺:LCD全高清显示屏
	屏幕大小:5.5英寸触摸显示屏
	屏幕像素:5.5英寸1080x1920 (FHD)
	显示方式:支持自动、软件控制旋转方式(竖屏或横屏模式)
HDMI接口	支持4K60Hz分辨率,支持外接显示器触摸操控,HDMI音频最高支持24/192K
操作系统	Android14
芯片方案	CPU型号:RK3568 支持一体板和核心板模式
	内存:8G RAM+64G ROM
UI语言	简体中文、英文、德文、法文、俄文、日文、韩文、越南 语言支持
网络	支持 LAN 有线网线(1000M/100M/10M),支持2.4GHz/5GHz双模Wi-Fi6
	支持 NAS 局域网共享播放、文件传输
	支持 DLNA、AirPlay 流媒体播放
APP应用/操控	支持安卓、IOS系统手机、平板电脑app操控, windows电脑、可对播放机进行全部功能操作
	支持安装第三方应用使用,例如苹果音乐、TIDAL、Spotify等多款音乐流媒体,全局绕过SRC支持原始码率输出,支持独占USB输出
扩展存储空间	支持M.2硬盘接口支持NVME协议4T容量固态硬盘
输入接口	1路TF卡数据输入接口,支持1TB大容量的TF卡格式支持exFAT、FAT32、NTFS
	2路USB 3.0接口,支持OTG模式用计算机传输文件,2路USB2.0接口
音频规格	DSD:支持DSD64-DSD1024,支持DSF/DFF/ISO-DSD/ISO DST
	APE:支持44.1K~768kHz(16Bit-32Bit)
	DXD(WAV/FLAC/AIFF/ALAC/MP3/MP2等音频格式,支持8K-768kHz 16Bit-32Bit)
	支持MQA播放,支持8K-1536kHz(16Bit-32Bit)
	支持CUE文件,自动分轨并支持选曲播放以及快速进退操作
文件管理	支持自动扫描音乐文件生成专辑、音乐分类(艺术家、流派类型、等),并支持自建分类、播放列表和添加我的最爱
	支持文件搜索及常规编辑功能

播放显示	支持内嵌/外置/文件夹封面显示,内置或外置歌词显示,采样码率和位深显示
播放设置	播放模式支持顺序播放,随机播放,单曲循环,全部循环
	支持NAS、串流服务器、网盘播放
	支持文件夹跳曲
	支持播放页面快速跳转到来源APP
蓝牙	高通蓝牙QCC3083 发射、接收
	支持 LE Audio、LDAC (up to 96kHz)、aptX、aptX HD、aptX Adaptive、AAC (up to 48kHz)、SBC (up to 48kHz)等编码
USB音频输出	支持USB DAC OUT,最高支持PCM32Bit/768kHz、DSD512, DSD支持D2P、DOP、Native模式输出
IIS音频输出	最高支持PCM24Bit/192kHz、DSD支持D2P、DOP、模式输出,端口类型RJ45和HDMI
HDMI输出	最高支持PCM24Bit/192kHz、DSD支持D2P、DOP、模式输出
同轴COAX	
光纤OPT	
网盘支持	软件集成百度网盘、Dropbox、OneDrive
CD播放复制	USB以及M2接口光驱支持CD播放、CD复制
串口通信	音频采样率、数据格式等数据显示
GPIO	系统预留支持二次开发
IIC	系统预留支持二次开发

包装清单

1. DM-100流媒体 x1
2. 遥控器 x1
3. WIFI/蓝牙天线 x3
4. 品字孔电源线线材 x1
5. 说明书/保修卡 x1

注意事项

警告!

- 1.请勿私自打开外壳,操作不当可能会引起触电的危险。
- 2.请使用正规厂家的开关电源,否则会有损坏机器的风险。
- 3.请勿将机器放置在高温或高湿环境下工作。
- 4.请勿使用超过4T的拓展内存。

常见问题

问:怎么连接和控制设备?

- 答:1.请将设备与手机保持同一个网络,扫描二维码下载进入APP然后再连接。
- 2.制设备需要手机和流媒体在同一个网络内,超出网络范围将不能控制设备。
- 3.连接WIFI时需要断开有线网络连接。

问:为什么无法播放/播放卡顿/缓存卡顿?

- 答:1.检查网络,查看有线网络接口是否松动,或者WIFI无法连接。
- 2.检查网络信号,出现网络波动,播放的音乐可能会卡顿。
- 3.清理后台缓存,或重启设备。

问:线材连接好了为什么没有声音?

- 答:1.检查线材连接是否准确或松动,然后检查输出模式,切换到相对应的通道。
- 2.检查音量是否在最低,如果是请讲音量调大。
- 3.检查音源是否暂停,或者静音状态。

问:版本怎么更新?

- 答:1.新版本会自动推送,只需下载最新版本即可更新。

如果您还有其他问题,请联系我们的支持团队或者扫描说明书背后二维码。

邮箱: support@hyfioo.com

产品退换货及保修规定

7日内退换: 产品自售出之日起7日内,在正常使用情况下出现故障,可无条件退换货。

一年免费保修: 正常使用一年内出现故障,可享受免费维修服务。

购买日期认定: 购买日期以发票或收据为准;网上购买以订单日期为准。

以下情况无法享受保修服务:

- 1.人为损坏或操作不当
- 2.自行拆机或改装
- 3.超过保修有效期
- 4.无有效购买凭证
- 5.意外或环境导致损坏