

BEMER

BEMER Dog Basic / Comfort

Physical Therapy Device for Dog Treatment



User Manual

EN / DE / FR / IT / ES

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bemergroup.com

Content

1. Introduction.....	3
1.1 Liability.....	3
1.2 Copyright certificate.....	3
1.3 Warranty provisions.....	4
2. Security.....	4
3. Application:.....	5
3.1 Indication:.....	5
3.2 Contraindication:.....	5
4. Product range.....	6
5. Product Description.....	7
6. first commissioning.....	11
6.1 Unpack and inspect the delivery items:.....	11
6.2 Select the display location:.....	11
6.2.1 Change the left or right orientation of the B-Control Dog (control device).....	11
6.3 Loading the B-Control Dog (control unit):.....	12
6.4 The Comfort Mat Dog (Systemmat mattress) and the Comfort Mat Dog Cover (Overseas) of the BEMER Dog Comfort:.....	13
7. Operation.....	14
7.1 Local operation using the touch display of the B-Control Dog (control device).....	16
7.1.1 B-Control Dog (Control Device) Control Elements:.....	16
7.1.2 B-Control Dog (Control Device) Information Elements:.....	17
7.1.1 Starting, launching, and stopping an application:.....	18
7.2 Using the remote control.....	18
7.2.1 Launch an application using the remote control (radio control):.....	18
7.2.2 Ending an application using the radio remote control:.....	19
7.3 Using the smartphone and the BEMER Dog app.....	19
8. Care and Cleaning.....	20
8.1 B. Base Dog (Applicator Unit):.....	20
8.2 Comfort Mat Dog Cover /max:	20
8.3 Replace the battery in the remote control (Only for BEMER Dog Comfort models) Includes in the delivery package!.....	20

1. Introduction

Thank you for choosing to purchase our BEMER Dog Therapy Device and for the trust you have placed in us.

The "BEMER Dog" product is a physical therapy device for dogs designed to support microcirculation (i.e., blood flow in the smallest blood vessels) and the body's self-regulation mechanisms. The technology utilizes a pulsating electromagnetic field (PEMF) specifically tailored for canine use. Enhancing microcirculation improves nutrient and oxygen delivery to tissues, which in turn boosts cell regeneration, overall performance, and overall health.

Please read this user manual carefully before your first use. By following the instructions, you can prevent damage to your device and keep the warranty in good standing.

If you have any further questions about the product, our customer service team is available to assist you.

Please place it on the side. sales@bemergroup.com

The original language of this user manual is German.

1.1 Liability

In cases where damages and/or defects result from improper installation, assembly, misuse of the product, or failure to follow the instructions and/or safety warnings, BEMER Int. AG may be subject to statutory liability reduction or exemption, and the warranty obligation may be waived. In such circumstances, any warranty claim shall be automatically forfeited.

1.2 Copyright Certificate

All content in this manual, including texts, photographs, and graphics, is protected by copyright. This legal protection also applies to databases and similar systems. No part of this manual may be reproduced in any form outside the strict boundaries of copyright law without the written permission of BEMER Int. AG.

Anyone who violates copyright laws (such as unauthorized copying of images or texts) may face criminal charges, be subject to paid cease-and-desist notices, or be held liable for damages. The right to enforce legal claims is reserved.

1.3 Guarantee Provisions

When purchasing BEMER products, you'll get the chance to review our warranty terms. You can also check the latest warranty details anytime through the relevant section on our website.

The warranty provisions do not limit your statutory rights in case of defects and can be claimed by you without compensation. Our warranty commitments therefore remain unaffected by any existing statutory warranty rights we may have. The manufacturer's warranty terms do not violate your legal rights, but rather enhance your legal standing.

2. Security

BEMER products must be used strictly for the purposes specified in this chapter. Any use of the products beyond the stated purposes is not considered proper application. The products should only be used in accordance with the instructions and safety precautions provided.

Symbol	Explanation	Location
	The instructions for use must be read.	This symbol is shown on the back of the B-Control Dog (control device).
	Patients with active implants must maintain a minimum distance of 1 meter from the BEMER Dog product.	This symbol is located on the side of the B.Base Dog, with the applicator surface attached as a textile label.
	This product is intended for use exclusively in dogs. Please do not interpret the information and statements provided here as a substitute for veterinary diagnosis or treatment. The information is not intended as guidance or an instruction for self-diagnosis or self-treatment of your dog.	In the instructions for use.
	The BEMER Dog product must be kept out of reach of toddlers and children. It poses various hazards, particularly strangulation risks from the wires.	In the user manual.



The "BEMER Dog" product is intended for use exclusively on dogs. Any application to other animals or humans is considered non-compliant with its intended use.

3. Application:

The device is both preventive and supportive for existing health limitations in the musculoskeletal system or metabolism. It is designed for use with dogs in their natural environment. The control can be manual or automated through presence sensors, which can be managed via the "BEMER Dog App".



3.1 Indication:

The BEMER Dog product can be used for the following indications:

- Improvement of microcirculation
- Support for degenerative diseases such as osteoarthritis
- Promoting regeneration after surgical procedures or injuries
- Pain relief for acute or chronic conditions
- Reduction of inflammation and swelling
- Improving mobility and quality of life in older dogs
- Support for metabolic disorders and organ dysfunction (e.g., renal insufficiency)
- Support for muscle tension or overuse
- Improving the performance of dogs engaged in athletic activities



3.2 Contraindication:

No absolute contraindications are known. Caution should be exercised when using in the following situations:

- Pregnancy
- Tumor diseases

- Undiagnosed pain conditions
- pacemakers or implanted electronic devices in the vicinity
- Acute infectious diseases

The application should always be carried out in accordance with the safety instructions provided. If in doubt, consult a veterinarian before use.

4. Product Range



Figure 1: Product Range Overview of BEMER Dog Basic and BEMER Dog Comfort (Positions labeled A and B are additional components included in the BEMER Dog Comfort product range)

Table 1: BEMER Dog Basic Product Range

Position.	BEMER Dog Basic BEMER Dog Basic Max	Description
1	B.Control Dog	Touch-Display Control Unit
2	B.Base Dog / max	Applicator mats available in 2 sizes
3	Remote Control Only available with the BEMER Dog Comfort!	Remote control
4	Power Supply Dog, including USB-C cable	Charger with country-specific adapter
5	Pouch Dog / Max	Backpacks in 2 sizes
6	Instruction for Use (Nur Digital via QR Code)	Digital User Manual 

Table 2: BEMER Dog Comfort Product Range

Position.	BEMER Dog Comfort BEMER Dog Comfort Max	Description
1	B.Control Dog	Touch-Display Control Unit
2	B.Base Dog / max	Applicator mats available in 2 sizes
3	Remote Control	Remote control
4	Power Supply Dog, including USB-C cable	Charger with country-specific adapter
5	Pouch Dog / Max	Trunk bags available in 2 sizes
A	Comfort Mat Dog / Max	Comfort mattress available in 2 sizes
B	Comfort Mat Dog Cover / Max	Comfort mattress cover available in 2 sizes
6	Instruction for Use (Nur Digital via QR Code)	Digital User Manual 

5. Product Description

The BEMER Dog Therapiegerät consists of a control unit "B.Control Dog" and an applicator unit, the B.Base Dog (Figure 2&Figure 3). The B.Control Dog control unit is housed in a sturdy aluminum casing that protects against external impacts such as hard collisions and even water splashes. The B-Control Dog controller features a power unit that generates pulsating electromagnetic signals, along with a high-capacity battery capable of powering the device for a full week with daily double usage. This makes the BEMER Dog therapy device highly adaptable, allowing flexible deployment at locations without power infrastructure – whether at dog training grounds, in mobile homes during travels, or in natural settings.

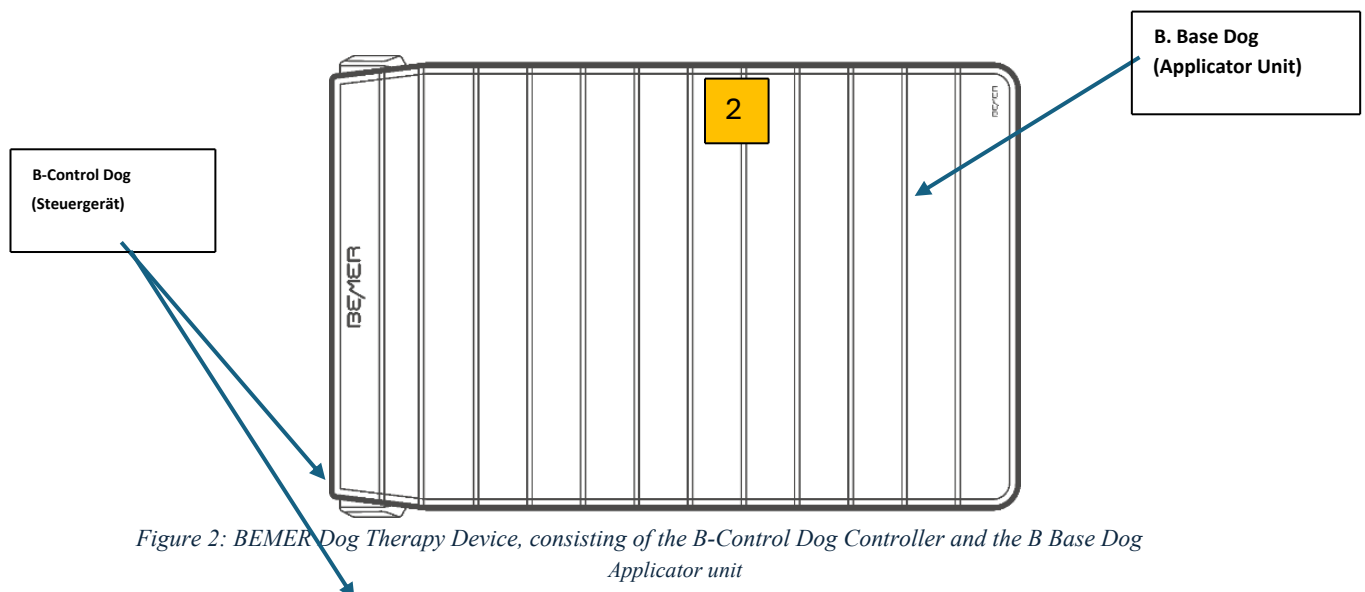




Figure 3: BEMER Dog Therapy Device (Side View) with the control unit of the B-Control Dog and the applicator unit of the B-Base Dog

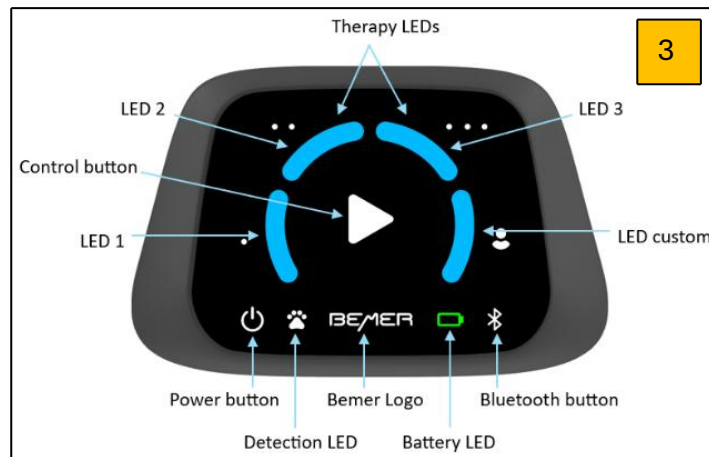


Figure 4: Control Unit of the B-Control Dog Controller and Individual Information and Control Elements



Figure 5: Rear panel of the B-Control Dog controller with USB-C charging port

The B.Base Dog Applikatormatte is available in two sizes (60x80 cm and 80x120 cm), depending on your dog's breed or size.

The BEMER Dog Therapy Device can also be used in combination with your existing dog bed(Figure 6). To do this, simply position your dog's favorite bed (blanket or dog crate) on the B.Base Dog. If there are no metallic or ferritic materials in your existing

If a dog bed is present, the electromagnetic signal will not be diverted.



Figure 6: Schematic illustration of the BEMER Dog therapy device (BEMER Dog Basic package) with a third-party dog bed/sleeping pad

The BEMER Dog Comfort product line includes an ergonomic system mattress, the "Comfort Mat Dog"(Figure 7).

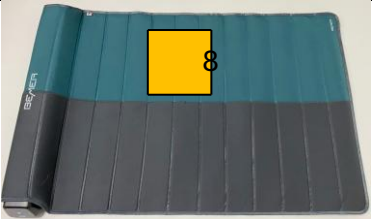


Figure 7: The Comfort Mat Dog (ergonomic mattress) is available in two sizes (80x100 cm or 100x120 cm).

The "Comfort Mat Dog" mattress is protected by the "Comfort Mat Dog Cover". The "Comfort Mat Dog Cover" features Velcro fasteners on its underside to securely attach the mattress to the "B.Base Dog Comfort" base.

The BEMER Dog Therapiegerät can be used for up to 16 minutes daily (maximum daily dose) on your dog.

Table 3: Product Overview with Description

	B-Control Dog (Steuergerät): • 3 adjustable programs • 1 learner program slot for a customized program (available only with the "BEMER Dog" app in the future) • Smartphone pairing feature (will only work with the "BEMER Dog" app in the future) • Battery status indicator • Rotatable control unit for B.Base Dog (depending on installation location and display visibility)
	B. Base Dog (Applicator Mat): • 2 different sizes (80cm x 100cm and up to 100cm x 120cm) • 4 Fixing Clips for the Comfort Mat Dog / Max (Mattress) on the Bottom • Anti-slip coating on the underside • Surface material that is easy to clean
	Remote Control: • Radio remote control with a range of up to 10 meters • A button for selecting and launching a program • Knopf cell replaceable
	Power Supply Dog with USB-C charging cable: • Multifunctional power adapter and charger with 2.5-meter cable and USB-C connector • EU/US/UK Country Adapter • 100–240 volts / 50–60 Hz
	Pouch Dog / max: • Bag with a closure strap for carrying and storage • 2 Size & Max
	Comfort Mat for Dog / Max: • Comfortable mattress • Foam core with moisture-resistant coating • 2 Size / Max
	Comfort Mat Dog Cover / Max: • Dog Comfort Mat Max Cover • 2 sizes available • Machine washable at 50°C • Robust and cooling surface material

6. First Commissioning

6.1 Unpack and Inspect the Delivery Items:

Ensure you open the BEMER Dog product packaging at the correct location (refer to the Upside symbol on the packaging) and that the contents do not spill out when opening. Depending on the delivery option you select (BEMER Dog Basic or BEMER Dog Comfort), remove all individual components from the packaging and verify their completeness.

6.2 Select the Display Location:

First, choose a suitable location for your BEMER Dog product. Ideally, this should be your dog's usual sleeping spot.



When selecting a location, ensure the product is not placed in the path to avoid creating a tripping hazard.

Depending on which product you choose (BEMER Dog Basic or BEMER Dog Comfort), you'll receive an additional mattress (Comfort Mat Dog) and a matching cover (Comfort Mat Dog Cover). This specially designed mattress ensures your dog enjoys optimal rest and sleep quality, crafted from materials that effectively block electromagnetic interference. If you've chosen the BEMER Dog Basic (without the Comfort Mat Dog) delivery set, you can directly place your existing dog bed on the "BEMER Dog" product.

6.2.1 Change the Left or Right Orientation of the B-Control Dog (control Device)

When selecting the optimal placement location, you can also position the control device's control panel to align the controller either to the left or right of the applicator mat (B.Base Dog) for secure attachment.



Figure 8: Bottom panel of the B-Control Dog (control device). The arrow-marked electronic contact can be detached to rotate the control device.

To do this, simply pull the magnetic contact(Figure 8)from the bottom of the controller, then remove the entire controller from the applicator mat (B.Base Dog) and rotate it 180° to position the display on the opposite side, making it clearly visible to the user. The magnetic contact can be reconnected to the controller by pressing it.

A rendering placeholder demonstrating that the controller can be removed from the applicator unit.

16

6.3 Loading the B-Control Dog (control Unit):

Take the charger (Power Supply Dog including USB-C cable) and connect it to the designated port on the back of the B-Control Dog (control unit), then fully charge the "BEMER Dog" product(Figure 9).



Figure 9: Rear view of the B-Control Dog (control unit) with the Power Supply Dog (charger) connector

6.4 The BEMER Dog Comfort System Mat and Dog Cover for the BEMER Dog Comfort:

The BEMER Dog Comfort product line includes a mattress (Comfort Mat Dog). To securely attach this mattress to the "BEMER Dog" product and prevent slipping, one of the included Comfort Mat Covers should be placed over the mattress (Figure 10). These covers feature four adhesive attachment points on the underside (Figure 11), which allow you to connect the mattress to the Dog product (B.Base Dog). This prevents the mattress from slipping.



Figure 10: The Comfort Mat Dog Cover can be placed over the mattress and secured with a zipper closure.



Figure 11: The underside of the Comfort Mat Dog Cover features four Velcro fasteners that securely attach the Comfort Mat Dog mattress to the B.Base Dog applicator mat, preventing any slippage.



Figure 12: The bottom surface of the B.Base Dog applicator mat features four adhesive attachment points designed to connect with the adhesive strips of the Comfort Mat Dog Cover overlay.

7. Operation

The "BEMER Dog" product can be operated and used in three different ways.

- Local control directly on the B-Control Dog's controller.

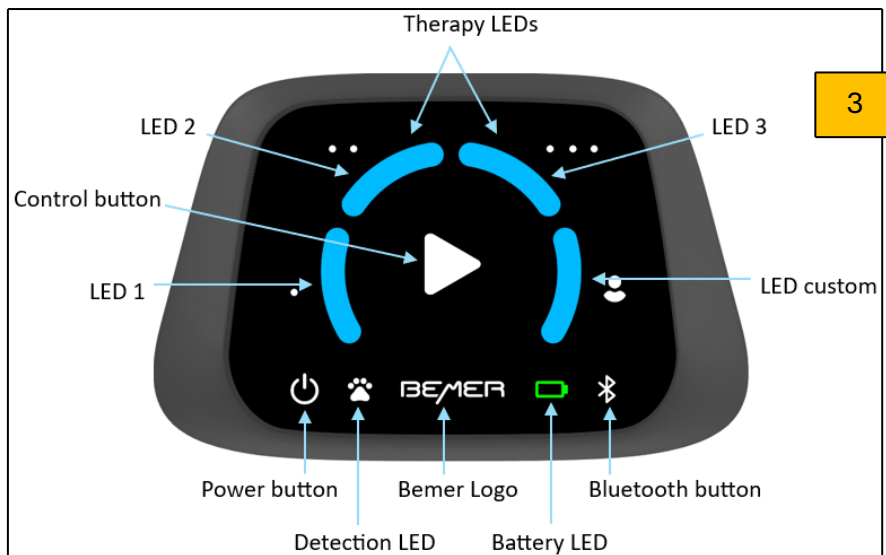


Figure 13: Controls and information elements on the touch display of the BEMER Dog product (control unit).
Note: The Detection LED and Bluetooth functionality are not available during the actual market testing phase.

- Remote control with the remote (Note: Only included in the BEMER Comfort Dog package)



Figure 14: BEMER Remote Control (Only included in the BEMER Dog Comfort product package)

- Using the BEMER Dog App



Figure 15: BEMER Dog App (Available for download from the respective app store)



Ensure the total daily dose does not exceed 16 minutes (2×8 minutes per day).

7.1 Local Operation Using the Touch Display of the B-Control Dog (control Device)

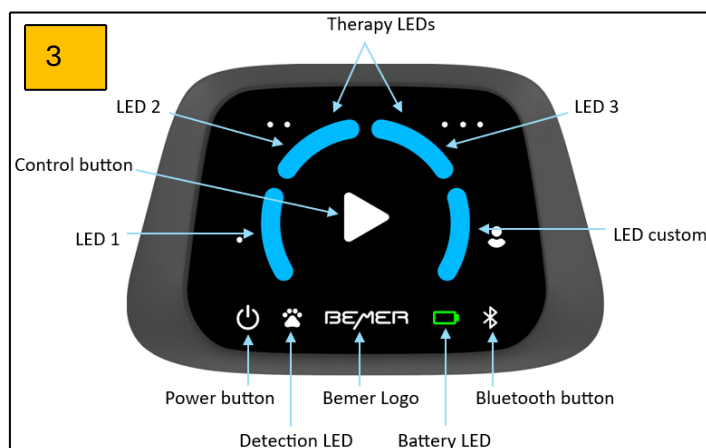


Figure 16: B-Control Dog Controller Touch-Display Control Unit

7.1.1 B-Control Dog (Control Device) Control Elements:

Power button 	Turn the device on and off. To turn it on, press the Power button briefly. → The display turns on and lights up. To turn it off, hold down the Power button for 2 seconds. → The display turns off and no longer lights up.
Bluetooth button Not yet applicable!	To enable pairing, hold down the Bluetooth button for 2 seconds. → The four therapy information fields will alternate in a 30-second purple light-up. During this time, a Bluetooth connection with your smartphone can be established. <i>Note:</i> The "BEMER Dog" app is not currently available for public testing.
Control button 	Select, start, and end a program. → Select a program and it will automatically start after 2 seconds. Terminate an active program.

7.1.2 B-Control Dog (Control Device) Information Elements:

Program 1 	Displays the selection of program 1 on the screen.
Program 2 	Displays the selection of program 2 on the screen.
Program 3 	Displays the selection of program 3 on the screen.
Custom Program 	Displays the custom program "Custom". <i>Note:</i> <i>This program is only available through the "BEMER Dog" app and <u>after</u> the practical market test.</i>
Program selection 	Displays the currently selected program. For example, selecting Program 2.
LED 1, 2, 3, and Custom 	Blink to indicate that an application is active.
Battery indicator 	The battery provides up to 7 days of battery life for the BEMER Dog product (2 × 8 minutes of use per day), allowing for plug-and-play operation. The green LED will blink while charging. The display will turn off when the battery reaches 85% charge. Usage duration: Green: 2 days remaining Yellow: 1 day remaining Red: Battery charge required <i>Note:</i> <i>When the device is powered off, the display remains off even during charging.</i>
Device status display 	Lights up when the device is ready to use.
BEMER Logo 	Lights up when the device is plugged into the power supply. The BEMER logo does not light up when using battery power.

7.1.1 Starting, Launching, and Stopping an Application:

The BEMER Dog product can be directly operated through the touch display of the B-Control Dog (controller)(Figure 16).

After the B-Control Dog (control device) is powered on using the  button, three different programs with varying intensity levels can be activated with the

Control Button  will be selected.

After selecting a program, it automatically starts for a total of 8

Minutes. The program can also be terminated early using the Control Button. 

7.2 Using the Remote Control



Figure 17: Remote control for the BEMER Dog product.

7.2.1 Launch an Application Using the Remote Control

(radio Control):

To operate the "BEMER Dog" product using the radio remote control, you must

The control unit must be powered on first using the  the Power button. Only after this is done will the wireless remote control be connected and ready for use.

The radio remote control has only one control button(Figure 17). By pressing this button multiple times, you can select one of the three programs.

When a program is selected, it automatically starts after 2 seconds and runs for 8 minutes.

7.2.2 Ending an Application Using the Radio Remote Control:

Pressing the control button on the remote control while an application is running will immediately terminate it.

7.3 Using the Smartphone and the BEMER Dog App



Figure 18: Sample image of the BEMER Dog App

BEMER Dog App User Guide:

1. **Open the App Store:**Launch the Google Play Store (for Android) or the Apple App Store (for iOS) on your smartphone.
2. **Search for the BEMER Dog App:**Type "BEMER Dog App" into the search bar.
3. **Install the BEMER Dog App:**Tap "Install" (for free apps) or the price to download the app.
4. **Open the BEMER Dog App:**After installation, you can find and open the app on your home screen to use it.
5. Follow the instructions on your smartphone screen

8. Care and Cleaning

8.1 B. Base Dog (Applicator Unit):

The B.Base Dog (Applicator Unit) can be manually cleaned using a damp cloth or sponge with regular fabric cleaning agents. For more stubborn stains, a hand brush can also be used.

The Velcro fastening surfaces beneath the applicator mat can also be cleaned with a brush.

8.2 Comfort Mat Dog Cover /max:

The Comfort Mat Dog Cover (Winter and Summer) washable covers can be machine-washed at 50°C using a detergent.

Do not use a washing machine dryer for machine drying!

8.3 Battery Replacement for Remote Control (Only Included in the BEMER Dog Comfort Product Range!)

The remote control features a compact CR2025 button cell and can be easily removed by pulling out the lower black housing component without tools. The battery can then be replaced effortlessly.



When disposing of the battery, please follow the local regulations for e-waste and batteries.

Now we wish you a lot of fun using our "BEMER Dog Therapy Device"!

FCC ID: 2BTBL-DT4013

FCC Warning Statement: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

The remote control serves as the primary test device, while the others function as accessories.

PMN: Remote control HVIN: DT4013
IC: 34805-DT4013

ISED Warning

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Under Innovation, Science and Economic Development Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Innovation, Science and Economic Development Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication. This device complies with Canadian ICES-003 and RSS-247.

Radiation Exposure:

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

ISED Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Avertissement ISED

Cet appareil contient un émetteur/récepteur exempté de licence qui est conforme au RSS exempté de licence d'Innovation, Sciences et Développement économique Canada. Les opérations sont soumises aux deux conditions suivantes:

1. Cet appareil ne peut pas causer d'interférences.
2. Cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un fonctionnement indésirable de l'appareil.

En vertu des règlements d'Industrie Canada, cet émetteur radio ne peut être exploité qu'à l'aide d'une antenne d'un type et d'un gain maximal (ou inférieur) approuvés pour l'émetteur par Industrie Canada. Pour réduire le brouillage radio potentiel pour d'autres utilisateurs, le type d'antenne et son gain devraient être choisis de manière à ce que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne soit pas supérieure à celle nécessaire pour une communication réussie.

Cet appareil est conforme aux ICES-003 et RSS-247 du Canada.

Exposition au rayonnement:

Cet équipement est conforme aux limites d'exposition au rayonnement du Canada établies pour un environnement non contrôlé.

Déclaration d'exposition aux rayonnements ISED

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF. L'appareil peut être utilisé sans restriction dans des conditions d'exposition portables.