DONGGUAN BIYOSO DIGITAL TECHNOLOGY CO., LTD.
Mailbox: info@ biyoso.com
Hotline: +86-400-7656-867
Address: Room 701, No. 89, Longteng Road, Shipai Town, Dongguan City, Guangdong Province.

Website: www.biyoso.com

Warranty Card

Dear user, thank you very much for using the BIYOSO product. Please fill it out carefully and keep it properly.

Warranty Policy

1. The postage for returns and exchanges with non-quality issues shall be borne by the consumer, and the postage for reshipments shall be borne by the merchant. If there are invoices and gifts, please send them back together.

2. If you purchase from a local store, you can go to the local after-sales service center to enjoy the warranty service provided by our company within one year from the date of purchase. If there is no local after-sales service center, the retailer may assist with replacement services.

3. All products are subject to inspection by our company before warranty service is provided, in accordance with the after-sales policy below.

Product Type	Service Policy	Service
Bluetooth Products & Audio Category	Product quality reasons within 12 months from the next day of receipt	Customer sent for repair
Mobile Power Charging Category	Product quality reasons within 12 months from the next day of receipt	Customer sent for repair
Data Cable & Car Holder Class	Product quality reasons within 3 months from the next day of receipt	Customer sent for repair
Note: Random accessories are not covered by warranty		

Warranty Record Form			
Dealer Information			
User information			
User Name		Contact number	
Mailing Address		Email	
Warranty content			
Warranty date			

Mailbox: info@biyoso.com Website: www.biyoso.com

Non warranty regulations

1. Unauthorized maintenance, misuse, collision, negligence,accident,-modification, or tearing, altering labels, anti-counterfeiting markings.
2. Products with an altered, replaced, or removed original serial number label.
3. The product does not have a serial number, and the product model and number on the warranty card not match the actual product.
4. The product exceeds the warranty period specified by our company.
5. External damage caused by improper use of the product.
6. External packaging and accompanying gifts, services beyond the products promised by sales personnel, as well as additional configurations and gifts.
7. Improper storage: such as performance damage caused by prolonged exposure of products to abnormal humidity and temperature environments.
8. Damage caused by failure to follow the operating instructions, unauthorized modification, or force majeure.

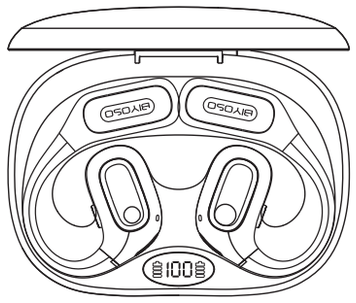
FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

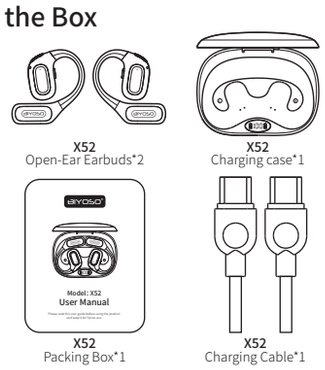
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.



Model: X52
User Manual

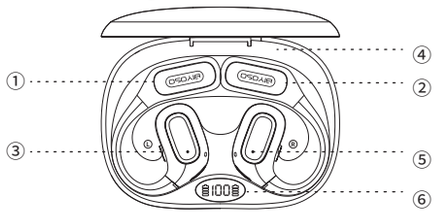
Please read this user guide before using the product and keep it for future use.

In the Box



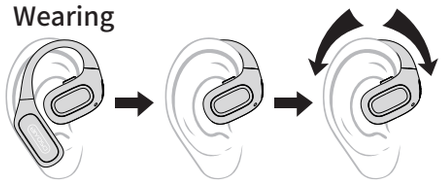
Do not use the product if any of the above items are missing or the product is damaged. Please contact your dealer, or reach out to us immediately.

Earbud Diagram



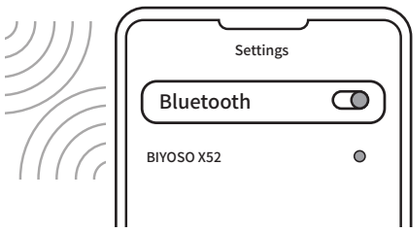
① Left earbud ② Right earbud ③ Push control
④ Charging case ⑤ Earphones indicator light ⑥ Battery level display

Wearing



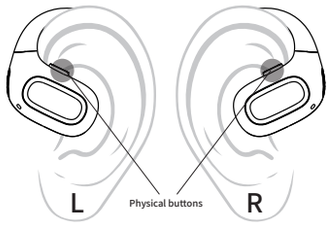
Step 1: Hang the ear hook behind your ear.
Step 2: Rest the open-ear speaker against your outer ear.
Step 3: Slide and adjust until it feels secure and pressure-free.

Bluetooth connection



Enable the Bluetooth function and select "BIYOSO X52."
The device will display the successful pairing when complete.

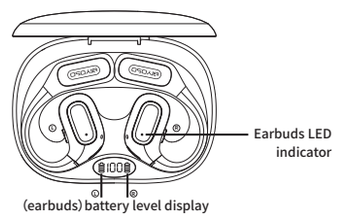
Control



		Dual earbuds control	Single earbuds control
Music Control	Play/pause	Press once(L/R)	Press once
	Previous track	Press twice(L)	-
	Next track	Press twice(R)	-
	Volume down	Long press(L)	-
	Volume up	Long press(R)	-
Call Control	Answer a call	Press once(L/R)	Press once
	End a call	Press once(L/R)	Press once
	Reject a call	Press and hold for 2 seconds(L/R)	Touch and hold for 2 seconds
Voice assistant		Press triple(L/R)	Press triple
Others	Switch between Chinese and English	Press triple(L/R) (The device is powered on but disconnected)	-
	Factory data reset	Press six times(L/R) (Powered on status)	-
	Forced pairing	Press each side five times simultaneously (The device is powered on but disconnected)	-

Note: Both earbuds can be used individually for mono music playback or phone calls. When used individually, the earbuds will retain their current button functions.

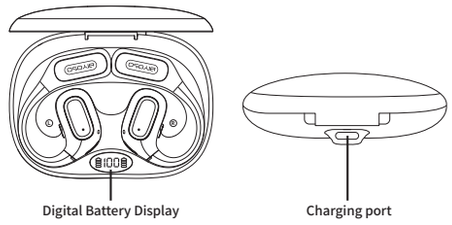
Earbuds indicator light



Charging the earbuds	
charging	The red light is flashing slowly.
Fully charged	The red light turns off.

Others	
Pairing	Primary earbud: The red and white lights flash alternately; Secondary earbud: The red light is flashing slowly.
Factory data reset	The red and blue lights flash three times simultaneously

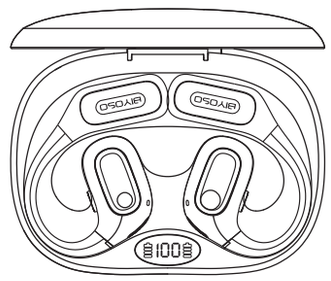
Charging the charging case



Plug the USB-C to USB-C charging cable into the charging case and connect it to a USB-C power adapter or a certified wall charger. The digital display flashes while charging and stays on showing 100 when fully charged.

Please note:

• It takes approx. 2 hours for the charging case to be fully charged. The charging case uses the standard 5V/3A USB voltage. Using a high-voltage power source to charge the earbuds is not recommended. It may also take longer to charge the charging case with a third-party charging cable.
• Before charging, ensure that the charging port is dry and free of liquid residue like sweat. Use a soft dry cloth to wipe any liquid residue from the charging port.



Product Specifications

Make name: BIYOSO X52
Bluetooth version: V6.0
Channel system: dual-channel
Color: Off-White, Black
Control method: Push Button
Bluetooth connection effective range: 10m
Call time: about 6 hours (80%volume)
Music time: about 7 hours (80%volume)
Headphone standby time: 60 hours
Charging input voltage: 5V
Charging input interface: Type-C
Charging box battery capacity: 3.7V 400mAh
Full charging time of charging case: 2 hours
Microphone Sensitivity: -42dB±3dB
Frequency response: 20Hz~ 20KHz
Audio signal -to -noise ratio: ⩾90db
Speaker: Full-range 16mm, Impedance: 32Ω
Bluetooth operating frequency: 2.402GHz-2.480GHz

Product Features

①Bluetooth 6.0: High-speed, lag-free performance.
②Ear-hook design with multi-point support: Ensures a secure and comfortable fit. Features anti-accidental touch buttons that fundamentally and completely eliminate the frustration of unintended inputs. Includes an LED digital display for battery levels and offers ultra-long battery life.