

# User's Manual



# Quick Start Guide



**NU B.A.E PILLO**

A NEW BLUETOOTH AUDIO EXPERIENCE

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# NU BAE Bluetooth Audio Sound Therapy Pillow

User Manual – Model MK1111 Manual Version: 1.0 (11/30/2025)

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## 1. Introduction

The NUBAE Bluetooth Audio Sound Therapy Pillow (Model MK1111) is designed to enhance your relaxation and sleep experience. This innovative pillow combines high-quality audio, soothing sound therapy, and deep vibration technology to help reduce stress, improve sleep quality, and promote overall well-being. Suitable for home, travel, or office use, it offers a personalized approach to comfort and relaxation.

## 2. Product Components

- Main Pillow: Ergonomically designed soft foam pillow with integrated MK Audio speakers designed for deep vibration.
- Control Panel: Built-in interface for power, volume, mode selection, and vibration control.
- Bluetooth Module: Embedded for wireless audio connectivity.
- INSTA-LINK microphone for karaoke
- USB Charging Cable: For recharging the internal battery.
- User Manual: This guide.

## 3. Setup Instructions

### 3.1 Grand Opening Unboxing

- Carefully remove the pillow and accessories from the packaging.
- Check all items against the components list to ensure nothing is missing or damaged.

### 3.2 Charging

- Connect the USB-Type C charging cable to the charging port located on the side of the pillow.
- Plug the other end into any international USB power outlet for seamless charging worldwide
- An indicator light will turn red during charging and green when fully charged (approximately 1 hours for a full charge).

## 3.3 Initial Setup

- Ensure the pillow is fully charged before first use.
- Read all safety instructions before operating the device.

## 4. Bluetooth Connectivity

### 4.1 Pairing Process

1. Press and hold the power button for 3 seconds to turn on the pillow. The Bluetooth indicator will tell you you're in pairing mode.
2. Open Bluetooth settings on your smartphone, tablet, or compatible device.
3. Select "NUBAE" from the list of available devices.
4. Once paired, you will hear a voice of confirmation "Connected".

### 4.2 Compatible Devices

- Supports most Bluetooth-enabled smartphones, tablets, laptops, and audio players.

### 4.3 Troubleshooting Bluetooth

- If pairing fails, turn the pillow off and on, and repeat the pairing steps.
- Ensure your device's Bluetooth is enabled and not connected to other devices.
- If problems persist, refer to the Troubleshooting section.

## 5. Operating Instructions

### 5.1 Powering On/Off

- Press and hold the power button for 3 seconds to turn on or off.

### 5.2 Using Controls

- Volume: Press the "+" or "-" buttons to adjust audio level.
- Mode: Press the "EQ" button to switch between sound therapy modes and BT audio.
- Vibration: Press the EQ button to activate deeper vibration for the body to feel the sound.

### 5.3 Volume Adjustment

- Adjust volume via pillow controls or the connected device.
- For optimal relaxation, set volume to a comfortable level.

## 6. Sound Therapy Features

The pillow is engineered for all sound therapy apps and BT audio to aid relaxation and sleep.

- White Noise: Continuous sound for masking distractions.
- Nature Sounds: Options include rain, ocean waves, and forest ambiance.
- Guided Meditation: Calming voice instructions for mindfulness and relaxation.
- Custom Audio: Stream music or audio from your device via Bluetooth.

To select a sound mode, press the "M" button repeatedly until you reach your desired option. The current mode is indicated by a corresponding tone or LED color.

# 7. Deep Vibration Function

## 7.1 Activation

- Press the MODE button once to start deep vibration.

## 7.2 Recommended Usage

- Use deep vibration for up to 30 minutes per session.
- Allow at least 10 minutes between sessions for the pillow to cool down.
- Not recommended for use while sleeping continuously through the night.

# 8. Maintenance and Care

- Cleaning: Lent roller for the Ultrasuede, saddle soap and soft cloth for the leather. Do not use harsh chemicals or immerse in water.
- Removable Cover: If you purchased a removable cover, unzip and hand wash with mild detergent. Air dry completely before reattaching.
- Battery Care: Recharge regularly. Do not leave the pillow plugged in for extended periods after full charge.
- Storage: Store back in travel bag, on your bed. Avoid long period of direct sunlight without protective cover and high humidity.

# 9. Troubleshooting

| Issue                      | Possible Cause                                                 | Solution                                                                                                                   |
|----------------------------|----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| Pillow does not turn on    | Battery is depleted                                            | Recharge the pillow fully before use                                                                                       |
| No sound from speakers     | Volume is low or device not connected                          | Increase volume or check Bluetooth connection                                                                              |
| Bluetooth cannot pair      | Device not in pairing mode                                     | Restart pillow and device, repeat pairing steps                                                                            |
| Vibration mode not working | Pillow not powered on or vibration mode not pressed            | Turn on pillow and activate vibration function                                                                             |
| Distorted audio            | Low battery, interference or not enough volume from your phone | Recharge pillow, move away from other electronics or turn volume to max on your phone and bring it volume back down slowly |

## 10. Safety Information

- Read all instructions before use.
- Do not use in a tub or in high-humidity environments but can be used on a lounge chair by the pool.
- Do not attempt to disassemble or modify the pillow.
- Monitor children under 12 years old with pillow
- Discontinue use if deep vibration gives burning sensation on skin.
- Do not use while charging.
- Use only the included charging cable
- This device is not a substitute for medical treatment.

**Warranty:** The NUBAE Sound Therapy Pillow is covered by a one-year limited warranty against defects in materials and workmanship. For full warranty terms, refer to the warranty card included with your product.

## 11. Customer Support

For assistance, please contact NUBAE Customer Support:

- Email: [support@nubaepillo.com](mailto:support@nubaepillo.com)
- Phone: 1-800-BAE-CARE (Mon–Fri, 9:00 AM–6:00 PM, UTC)
- Website: [www.nubaepillo.com/support](http://www.nubaepillo.com/support)

Thank you for choosing the NUBAE Bluetooth Audio Sound Therapy Pillow. We hope you enjoy enhanced relaxation and restful sleep!

### FCC Compliance Statement:

This device complies with Part 15 of the FCC rules. Operation is subjected to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates,

uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on,

the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NU B.A.E PILLO**

Model / نموذج MK 1111

FCC ID: 2BTCW-MK1111

Made in China / صنع في الصين

Tracking Code / رقم التتبع 2BTCW

