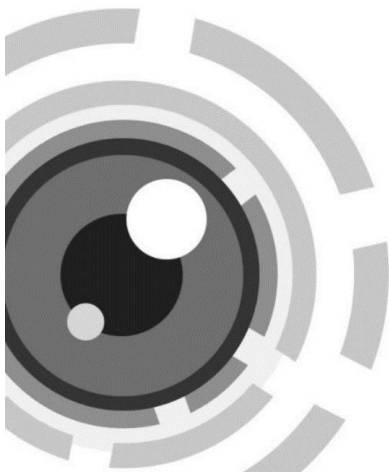




CCTV Camera

Quick Operation Guide

Username: admin

Password: 123456

Customer Service: support@cctvsupply.us

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1 Appearance Description

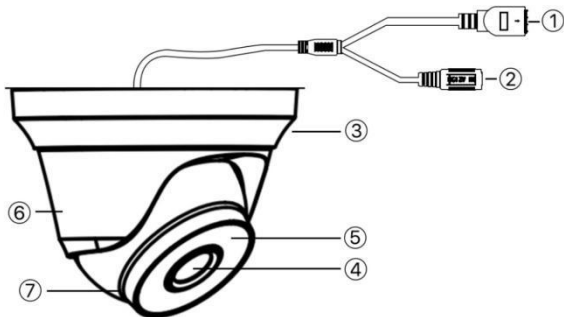


Figure 1-1 Overview

Table 1-1 Description

NO.	Description
1	10M/100M self-adaptive Ethernet interface
2	Power Cable
3	Trim Ring

NO.	Description
4	Lens
5	IR LED or White LED
6	Enclosure
7	Dome Drive



Please make sure that the power adapter is compatible with the camera. This series of cameras support 48V Power over Ethernet (PoE) using RJ45 connector, and the standard power supply is 12V DC.

2 Installation

Before you start:

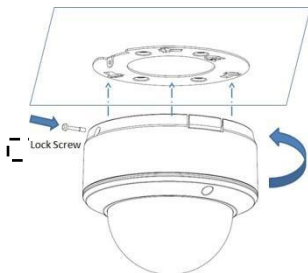
Both wall mounting and ceiling mounting are suitable for the camera. We take ceiling mounting as an example in this section. You can take the steps of ceiling mounting as a reference, when adopting wall mounting

- Make sure the device in the package is in good condition and all the assembly parts are included.
- Make sure all the related equipment is power-off during the installation.
- Check the specification of the products for the installation environment.
- Make sure the power supply is matched with your required voltage to avoid damage.
- If the product does not function properly, please contact your dealer or the nearest service center. Do not disassemble the camera for repair or maintenance by yourself.
- Make sure that the wall is strong enough to withstand three times the weight of the camera.
- For the camera that supports IR, you are required to pay attention to the following precautions to prevent IR reflection:
- Make sure that there is no reflective surface too close to the camera lens. The IR light from the camera may reflect back into the lens causing reflection.

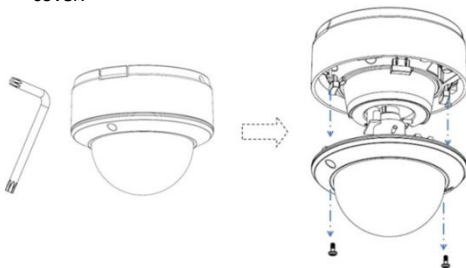
Vandal Dome Style Install

Steps:

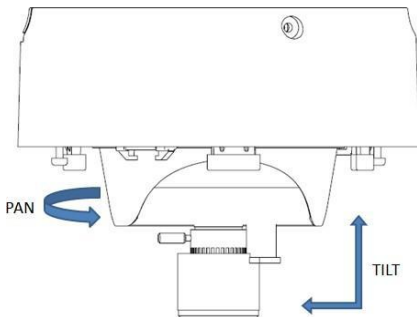
1. Attach the drilling template on the ceiling, and rotate dome camera in anti-clockwise direction to attach it to the bottom plate, and finally use the lock screw to secure the dome camera into position.



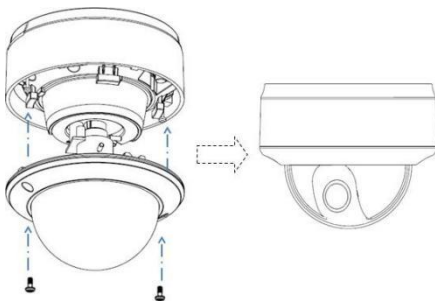
2. Loosen the set screws with a hexagonal screw driver (attached with the camera), and take down the dome cover.



3. While viewing the video on the monitor, adjust the camera's view angle for your need.



4. Install the dome cover and tighten the screws.



Turret Style Install

Steps:

1. Disassemble the turret camera by rotating the trim ring anticlockwise to get the trim ring out of the camera as shown in the figure below.

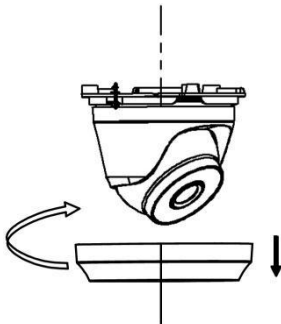


Figure 2-1 Get the Trim Ring out

2. Attach the camera to the ceiling, and secure them with supplied screws.

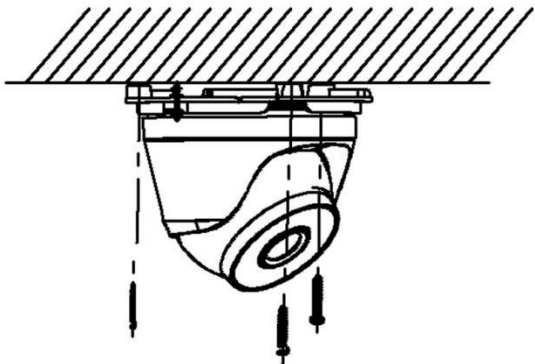


Figure 2-2 Attach the Camera to the Ceiling

Note:

- The supplied screw package contains self-tapping screws, and expansion bolts.
 - For cement ceiling, expansion bolts are required to fix the camera. For wooden ceiling, self-tapping screws are required.
3. Route the cables through the cable hole, or the side opening
 4. Put the trim ring back, and tighten it by rotating it clockwise.

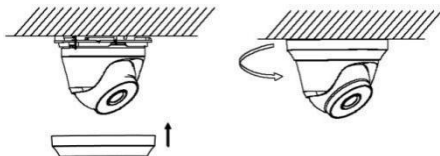
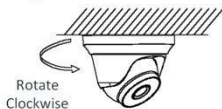


Figure 2-4 Put the Trim Ring Back and Tighten It

5. Connect the corresponding cables, such as power cord, and video cable.
6. Power on the camera to check whether the image on the monitor is gotten from the optimum angle. If not, adjust the camera according to the figure below to get an optimum angle.

1



2 Pan Position
[0° to 360°]

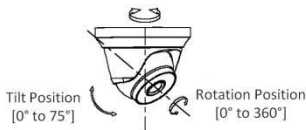


Figure 2-6 Adjust the Lens

3 Setting the Network Camera over the LAN

Purpose:

To view and configure the camera via LAN (Local Area Network), you need to connect the network camera in the same subnet with your PC. Then, install the SADP or PCNVR software to search and change the IP of network camera. The following figure shows the cable connection of network camera and PC:

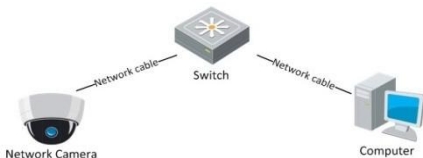


Figure 3-1 Wiring over LAN

Set the IP address of the camera for accessing via LAN.

Steps:

1. To get the IP address, you can choose either of the following methods:

Use the SADP software or client software to search and change the IP address of the device. We take modifying the IP Address via SADP software as an example to introduce the IP address modification. For IP address modification via client software, refer to the user manual of client software

Steps:

1. Run the SADP software

Download link: www.cctvsupply.us/sadp

2. Select an active device.

3. Change the device IP address to the same subnet with your computer by either modifying the IP address manually

Search active devices online

After launch the SADP software, it automatically searches the online devices every 15 seconds from the subnet where your computer locates. It displays the total number and information of the searched devices in the Online Devices interface. Device information including the device type, IP address, port number, gateway, etc. will be displayed.

Modify Network Parameters

☐ Enable DHCP

☒ Enable Hik-Connect

Device Serial No.:

IP Address:

Port:

Subnet Mask:

Gateway:

IPv6 Address:

IPv6 Gateway:

IPv6 Prefix Length:

HTTP Port:

Security Verification

Admin Password:

Modify

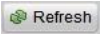
Forgot Password



4. Input the admin password and click Modify to activate your IP address modification.

The batch IP address modification is supported by the SADP. Refer to the user manual of SADP for details.

Search online devices manually:

You can also click  to refresh the online device list manually. The newly searched devices will be added to the list.

4 Accessing via Web Browser

System Requirement:

Operating System: Microsoft Windows XP SP1 and above version

CPU: 2.0 GHz or higher

RAM: 1G or higher

Display: 1024×768 resolution or higher



Web Browser:  **Compatible with Windows Edge "IE Mode". To enable IE Mode on Windows Edge please go to "Settings" – "Default Browser" – enable "Allow sites to be reloaded in Internet Explorer mode" – Add the IP camera's IP address to "Internet Explorer mode pages"**

Steps:

1. Open the web browser.
2. In the browser address bar, input the IP address of the network camera, and press the Enter key to enter the login interface.

Note: The default IP address is dynamic. Once this camera is connected to a router, it will be assigned to a new IP address. You are recommended to change the IP address to the same subnet with your computer.

3. Input the username and password.
The admin user should configure the device accounts and user/operator permissions properly. Delete the unnecessary accounts and user/operator permissions.
Note: The device IP address gets locked if the admin user performs 7 failed password attempts (5 attempts for the user/operator).
4. Click **Login**.

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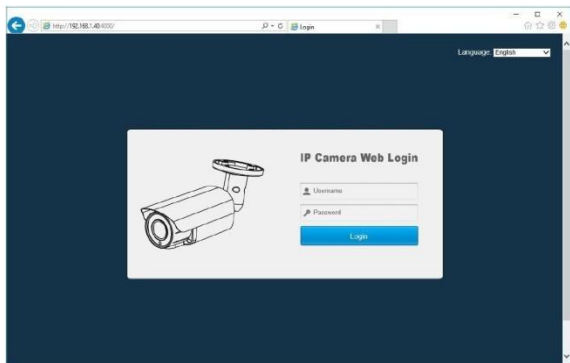


Figure 4-1 Login Interface

5. Install the plug-in before viewing the live video and managing the camera. Please follow the installation prompts to install the plug-in.



You may have to close the web browser to finish the installation of the plug-in.

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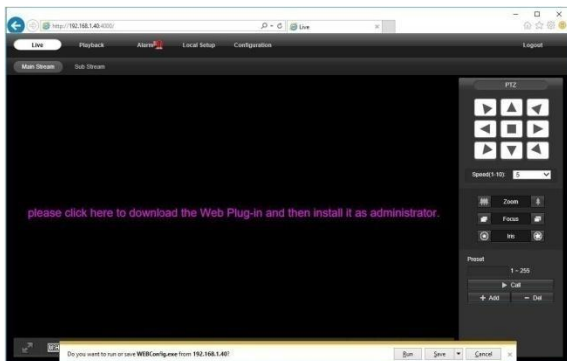


Figure 4-2 Download Plug-in

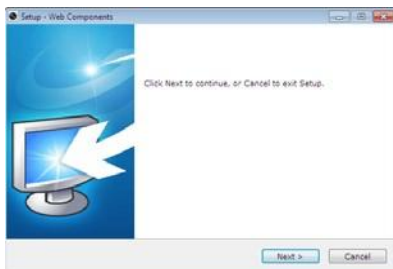


Figure 4-3 Install Plug-in (1)

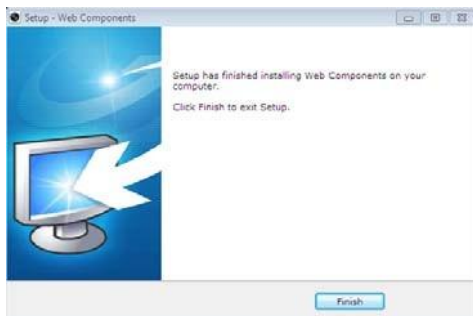


Figure 4-4 Install Plug-in (2)

6. Reopen the web browser after the installation of the plug-in and repeat steps 2-4 to login.



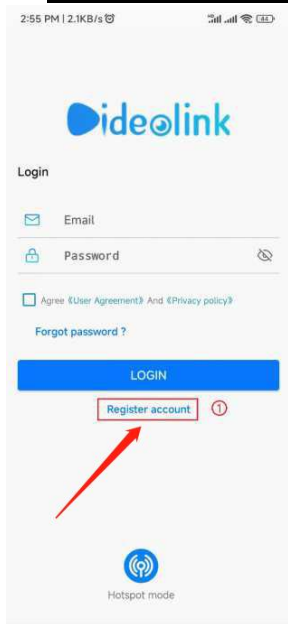
For detailed instructions of further configuration, please refer to the user manual of network came

5 Operate via Videolink App

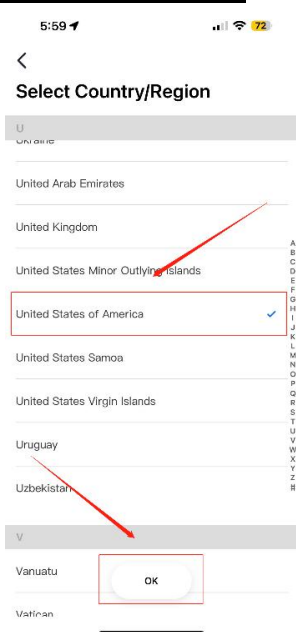
1. Open Videolink App on the phone and click "Register account" to Register a new account
2. Select country/region
3. Input email address and password, click "Send" to get the code by email, then click "REGISTER ACCOUNT" to finish registration.
4. Login with the email and password in previous step.
5. Log into camera web interface through IP address by computer, enable P2P function. QR Code will show up in about 1 minute.
6. Click "+" or "ADD NEW" and select last menu "Lan" or "Wired Connection", then scan the camera QR code to add the camera.
7. Type a name at "Name" bar, and click "Bind Device"
8. Once the camera is bind successfully, click the blue Videolink logo and view the camera.

Note: if you cannot connect the camera, please check your Internet connection and verify the IP address, gateway, and DNS setting in the camera. The Cloud login status should be online, which means the camera has registered to the cloud server. You may also want to connect your phone to WiFi for better performance.

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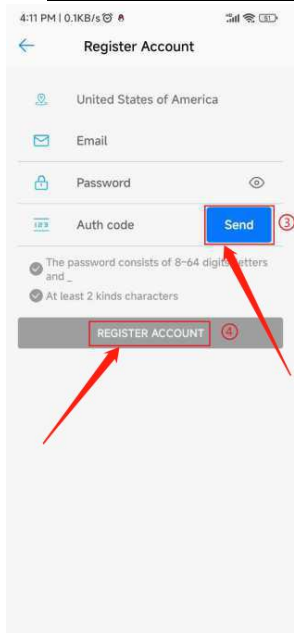


Step 1. Open Videolink App on the phone and click “Register account” to Register an new account

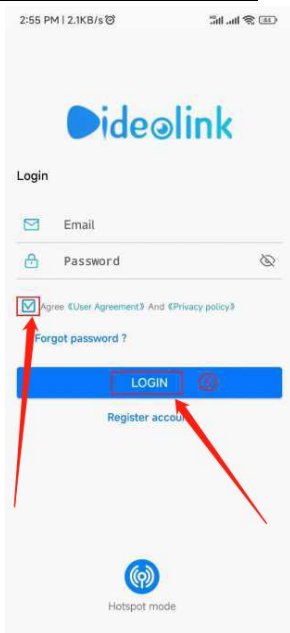


Step 2. Select country/region, then click “OK”

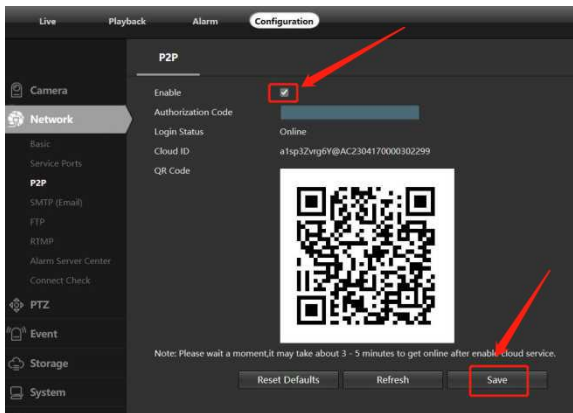
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Step 3. Input email address and password, click "Send" to get the code by email, then click "REGISTER ACCOUNT" to finish registration.

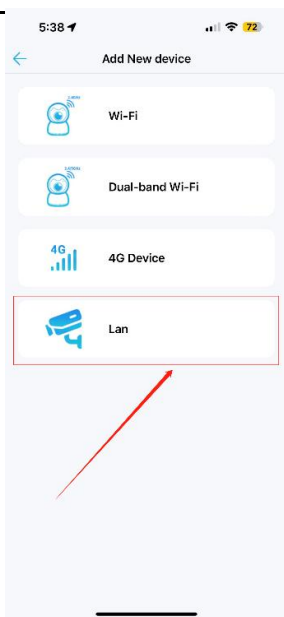
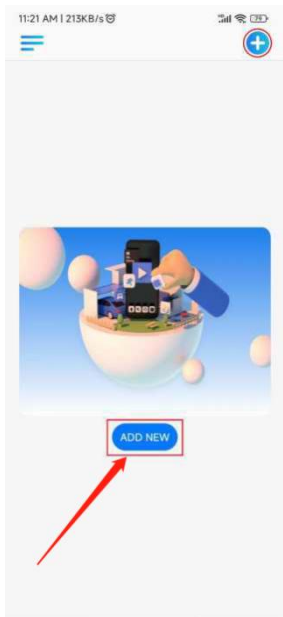


Step 4. Login with the email and password in previous step.



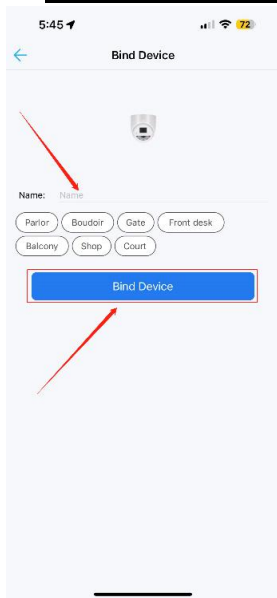
Step 5. Log into camera web interface through IP address by computer, enable P2P function. QR Code will show up in about 1 minute.

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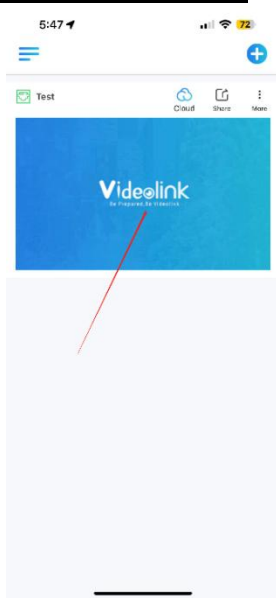


Step 6. Click "+" or "ADD NEW" and select last menu "Lan" or "Wired Connection", then scan the camera QR code to add the camera.

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Step 7. Type a name at “Name” bar, and click “Bind Device”



Step 8. Once the camera is bind successfully, click the blue Videolink logo and view the camera.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

