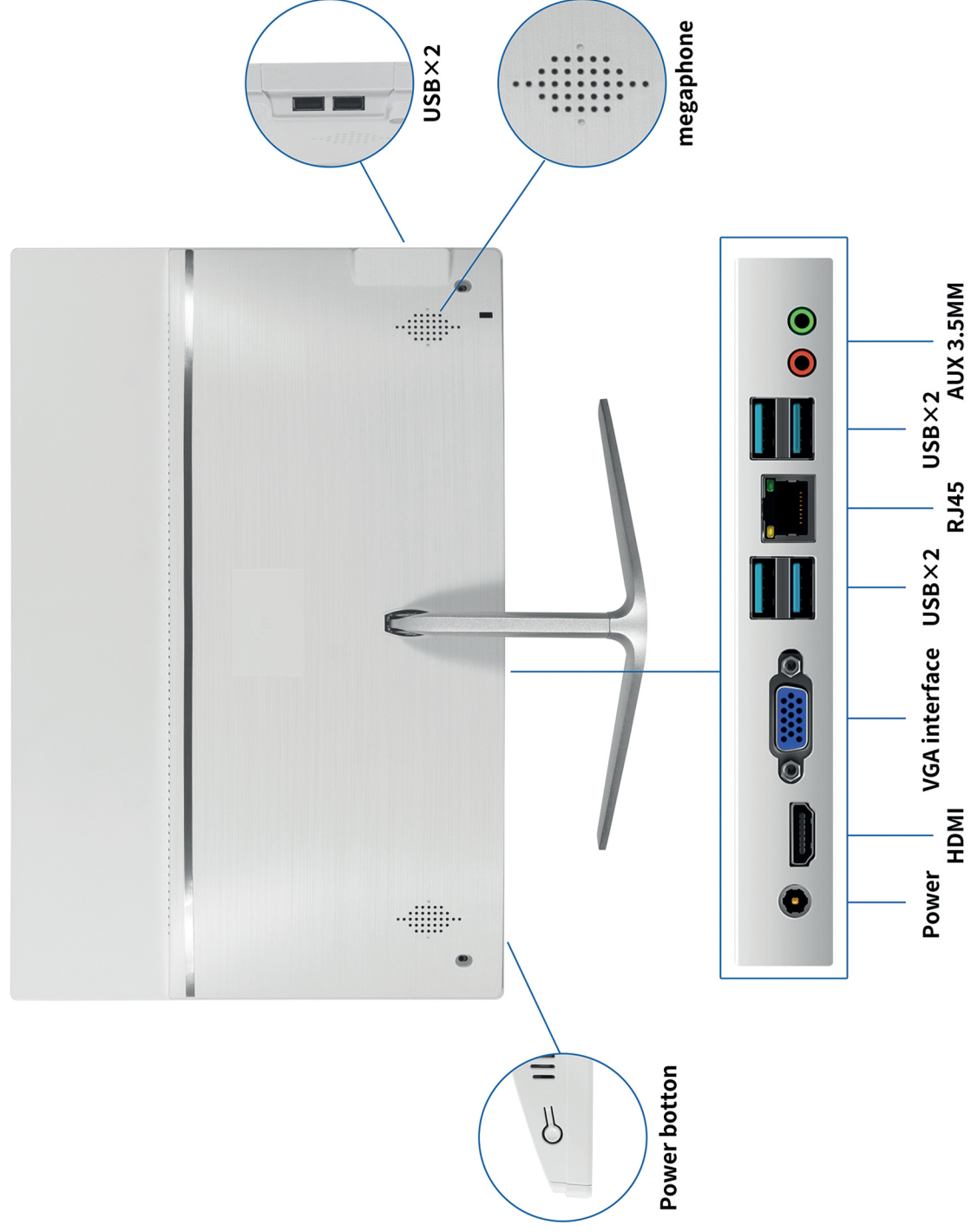




**The position of the power button  
varies depending on the style**

# PTZZHEDM™

## Product warranty card

### 1、Basic Information

- 1.However, for any malfunction caused by the product's own quality issues under normal usage conditions, PTZZHEDM Company will be responsible for providing limited warranty within the warranty period.
2. If the product malfunctions, please contact the PTZZHEDM technical support email directly listed on this warranty card. If it is determined to be a hardware issue, depending on the repair level, the PTZZHEDM engineer will designate the corresponding repair center to provide the required services.
3. If you have any needs beyond the standard warranty, please feel free to contact us at 112624504@qq.com. We offer a wide range of services including upgraded warranty levels and extended warranty periods.

### 2、Ii. Warranty Policy

1. Users are requested to keep this warranty card properly. When repairing, you will be required to present the above proof as the basis for warranty.
2. The warranty period for the product starts from the date of signature for receipt
3. Machines that have been repaired continue to enjoy warranty services within the warranty period. If there are less than three months left until the end of the warranty period, the replaced spare parts will be covered by a three-month warranty from the date of replacement.
4. Users shall be solely responsible for the security of their data. Before maintenance, users should back up their data and programs by themselves. The service center shall not be held responsible for any damage or loss of data, programs or storage media.
5. Please keep this warranty card properly. It will not be reissued if lost.

### 3、Exception clause

1. Consumable materials (such as: natural consumption of shells and connectors, wear and tear, and aging)
2. Malfunctions or damages caused by incorrect installation, operation (such as plugging or unplugging data cables while powered on), or use in environments other than those specified for the product (such as excessively high or low temperatures, excessive humidity or dryness, high altitudes, unstable voltage or current, excessive ground voltage, etc.)
3. Damage caused by accidents, abuse (including exceeding the workload), and misuse
4. Damage caused by improper storage (such as rats, insects, liquid infiltration, etc.)
5. Damage to the product that fails to function properly due to the use of self-developed or non-publicly developed software
6. Computer virus infections caused by improper maintenance
7. Faults or damages caused by the installation and use of non-standard expansion function cards
8. Malfunctions or damages caused by unauthorized disassembly and repair, unauthorized modification or abuse
9. Damage caused by repair at a repair center not authorized by PTZZHEDM
10. There is abnormal damage to the appearance of the machine or faults or damages caused by natural disasters

### Scope of warranty application

The warranty scope of the computer is as follows: Within one year after purchase, PTZZHEDM Company is responsible for the warranty of the factory standard configuration parts. Within the second year after purchase, it is responsible for the warranty of the following parts: motherboard, processor, memory, hard disk drive, power adapter, and LCD screen of the all-in-one computer.

Thank you sincerely for purchasing the products of PTZZHEDM Company!

This product has passed the strict quality inspection of PTZZHEDM Company. According to the warranty statement of this card, for any hardware failure caused by the quality issue of the product itself under normal use, PTZZHEDM Company will be responsible for providing free repair during the warranty period.

Online Customer Support Center: Email: 112624504@qq.com You can get technical support from engineers online, as well as self-service services such as repair center, product warranty information inquiry, driver download and technical resource search

After-sales/technical email

**112624504@qq.com**

User informtion:

Product Name:

**All-in-one computer/Mini PC**

Maintenance date:

Cause of failure and description:

Handling situation:

Inspection date:

## FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.