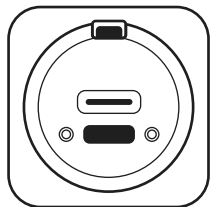


BICEEK

Findhoo – 100 User Manual



Findhoo – 100 User Manual

Brand: Biceek

Product Name: Smart Tag

Model: Findhoo – 100

Company: Biceek, Inc.

Official Website: www.biceek.com

Service Email: support@biceek.com

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1) Installation & Pairing (Find My)

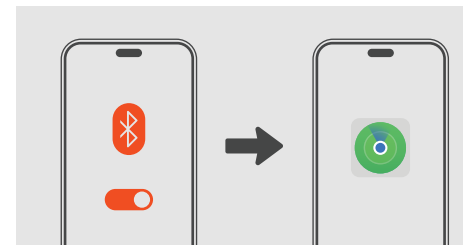
1 Prepare the app

Use Apple's Find My app (pre-installed; reinstall from App Store if removed).

Requirements: iOS/iPadOS 15.0+, iCloud signed in, Settings → Your iCloud Account → Find My: turn on Find My iPhone/iPad and Find My network.

2 Power on & activate

Short-press the device button: green LED ~1 s + short beep → enters discoverable mode.

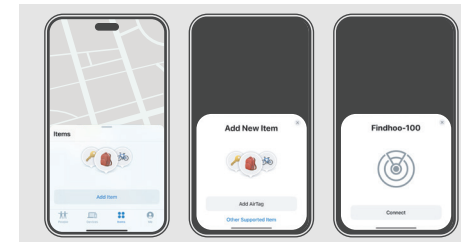


3 Enable Bluetooth

Make sure enable Bluetooth on your iPhone and open the Findmy App.

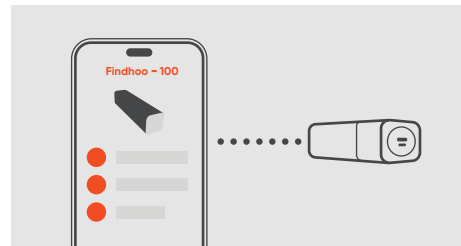
4 Add to Find My network

Open Find My → Items → Add Item → Add Other Item. Keep iPhone close (~15 cm); select "Findhoo-100" when it appears → Connect → set name and emoji.



5 Naming & management

Follow the on-screen instructions to finish the pairing. Give a custom name (e.g., "My Keys", "Work Backpack") and Emoji.



Troubleshooting during pairing

- Not found: ensure activation reduce distance, check if already bound to another Apple ID (remove or reset first), update iOS, ensure Bluetooth ON.
- Connection failed: move away from interference sources; discoverable mode is time-limited—re-enter and retry.
- Added but no location: ensure Find My network is enabled; device may be offline (shows last known location).

How to reset

- Power on → short-press ×2 (blueflashes each) → 3rd press hold ~5s until blue flashes 3× → release → green lights + short beep

2) Daily Use

- Play Sound: In Find My → Items → [Your device], tap Play Sound to make the buzzer ring for ~10 s.
- Map & locating: View live or last known location in the app.
- Battery view & low-battery alert : The app shows a battery icon; low battery triggers a system notification.
- Sharing: Add a contact in the item details to share access.
- Power saving: Automatic; no manual setting required.

3) Product Overview

Core functions: ultra-long standby, precise locating (BLE + Find My network), crowdsourced search network, low-power Bluetooth, buzzer for audible finding.

Supported devices & OS: iPhone/iPad running iOS 15.0 / iPadOS 15.0 or later, with Bluetooth ON and signed in to iCloud. All pairing/locating is via Apple's Find My app.

Hardware highlights:

- Bluetooth Low Energy 5.1
- Main SoC: Telink AP2T21F40
- Operating frequency: 2.402–2.480 GHz
- Typical range: ~10 m in open areas (environment-dependent)
- Battery: 18650 Li-ion, 3.6 V / 3200 mAh, non-replaceable
- Theoretical standby: up to ~5 years (scenario-dependent)

4) Battery & Charging

- Type / capacity: Built-in 18650 Liion, 3200mAh (non-replaceable).
- Port: USB-C.
- Typical time to full: ~5 hours with a 5 V / 0.8 A charger.
- Operating / storage: −10 °C to 45 °C.
- Charging safety: Charge at 0–40 °C on a dry, ventilated, non-flammable surface; avoid long unattended charging if odor swelling deformation smoke leakage occurs stop using and isolate safely recycle batteries per local laws

5) Power Bank Function

- Bidirectional USB-C (auto input/output recognition).
- Protocols: BC1.2 DCP, USB Type-C CC
- Supports Apple Lightning authentication protocol for safe charging of iPhone/iPad.
- Temperature safety: NTC monitoring with auto derating or output pause at abnormal temperatures.
- Tips: Use certified cables; avoid extreme temperatures (−10 °C to 45 °C); when battery is low, the device prioritizes its own operation and Find My.

6) Technical Specifications

Wireless	Bluetooth Low Energy 5.1 (Find My Network)
Frequency	2.402–2.480 GHz
Range	~10 m (outdoor open area)
Positioning	BLE RSSI + Find My crowdsourcing
Battery	Rechargeable 18650 Li-ion, 3.6 V / 3200 mAh; theoretical standby ~5 years
Charging time	~5 h (with 5 V / 0.8 A charger)
Operating / storage temperature	–10 °C ~ 45 °C
Dimensions	23.6 mm × 92 mm
Weight	~70 g (including battery)
EIRP	< 4 dBm
Port	USB-C
Compatibility	Requires iOS/iPadOS 15.0+ and an iCloud account

7) LED & Sound Indicators

Action / State	LED
Power on	Green ~1 s
Short press (while on)	Blue flashes once
Short-press ×2 (enter discover mode)	Blue flashes 2×
Factory reset	Short-press ×2 (blue each) → hold ~5 s until blue 3×, then green steady
Power off	Hold until blue flashes 3×, then release
Low battery	Red flashes 3×, pauses, then repeats
Play Sound (in app)	–
Charging	Green continuous blinking → off when full
Powering external device	Blue continuous blinking
Low battery during discharge to cutoff	Blue blinking → Red blinking; Red continues until light turns off

Buzzer	Result
Short beep	Device wakes and enters discoverable mode.
–	Button feedback; no extra function.
Short beep after ~1 s	Discoverable/lookup mode.
Long tone	Reset complete.
–	Device turns off.
–	Charge soon.
~10 s tone	Audible locating aid.
–	Device is charging; LED goes out when fully charged.
–	Power bank output is active (USB-C).
–	Battery is low while discharging; output will stop when depleted (light goes off).

8) Use & Safety Instructions

Handle Findhoo-100 with care. It contains precision electronic components and a battery. Do not drop, crush, disassemble, burn, or expose it to high temperature or humid environments. Keep away from children (choking hazard). Do not swallow the battery. The device may interfere with pacemakers, hearing aids and other medical devices. For support, visit biceek.com/pages/contact or email support@biceek.com



9) Safety & Handling

2.1 Environmental protection

- Water & moisture: Not waterproof. Avoid rain and immersion (e.g., swimming, bathing).
- Drop & shock: Avoid high drops or strong impact to prevent internal damage.

- Temperature: Avoid high heat (e.g., sealed cars in summer, heaters, direct sun). Extreme cold reduces battery runtime.
- Dust & debris: Keep away from dust/metal debris that could cause short circuits.

2.2 Battery safety

- Use only designated/certified chargers & cables. Charge on a **dry, ventilated, non-flammable** surface; avoid long unattended charging.
- Do not disassemble, squeeze, or puncture the battery. If leakage, swelling, deformation or odor occurs stop using immediately and keep away from fire; dispose per local law.
- Prevent short circuits (avoid contact between metal objects and charging contacts).

2.3 Use & storage, medical & restricted areas

Avoid corrosive chemicals ; clean with a dry soft cloth; fully air-dry if lightly damp-wiped. Keep out of reach of children and pets (small-parts choking risk).

Legal use: follow local wireless & privacy laws; do not use for unlawful tracking/eavesdropping.

Medical devices: keep ≥15 cm from

pacemakers/ICDs; some hearing aids may hear noise; stop use if interference suspected.

Restricted areas: do not put into checked luggage; follow rules in aircraft/hospitals; be cautious in airports, military or government sites.

10) Frequently Asked Questions (FAQ)

- **Can't connect?**

Check power/charging → ensure Bluetooth is ON → keep within 1–2 m → try factory reset (see Section 4). Some troubleshooting mentions a ~10 s long-press to force reset; then re-pair. Ensure your OS and app meet requirements.

- **Battery level inaccurate / not shown?**

App refresh delay; keep device close; fully charge once to activate BMS; if depleted for long, recharge.

- **No/slow location updates?**

Check online/offline; Find My relies on nearby Apple devices to anonymously relay location; pull down to refresh the map; movement may add delay.

- **Buzzer too quiet?**

Check ambient noise; ensure sound port isn't blocked; thick materials dampen sound—use map + sound; if still abnormal, contact support.

- **App can't bind/pair?**

Follow the pairing flow strictly; second-hand devices

must be removed by the original Apple ID; enable location/Bluetooth permissions; confirm valid iCloud; if needed, reset then retry.

11) Maintenance & Care

- **Cleaning:** Use a dry, soft microfiber cloth; for gaps use a dry soft brush/cotton swab. Avoid liquids, sprays, abrasive cleaners or chemical solvents.
- **Storage:** Store in a cool, dry, ventilated place; avoid sunlight, heat, moisture, strong magnetic fields.
- **Long-term storage:** Keep around 50% charge; perform a charge/discharge every 3–6 months; power off and keep away from metal objects.

12) Legal & Compliance

The Findhoo-100 complies with international standards including CE and FCC certifications. For more information or to download the full user manual please visit the official Findhoo website or contact customer support.

- Designed to meet EU RED (Radio Equipment Directive) and RoHS requirements.
- Band / power: 2.4 GHz; EIRP < 4 dBm
- Warning: Unauthorized modifications may void compliance and warranty. Follow rules in hospitals and aircraft.

Sharing and Permissions

The Findmy app allows you to share access to your tracker with family or friends. You can assign different permission levels to each user, ensuring controlled access and management.

Safety and Privacy

Anti-Stalking Alerts: The system notifies you if an unknown tracker is detected moving with you. Data Encryption: All location data is encrypted end-to-end, safeguarding your privacy.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards. Apple, Apple Watch, iPad, iPadOS, iPod touch, Mac, and macOS are trademarks of Apple Inc., registered in the U.S. and other countries. iOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly

approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

13) Environmental & Recycling

- Do not dispose of this product with household waste, sort and recycle packaging where possible.
- Dispose of waste batteries and electronics responsibly and in accordance with local regulations.

14) Findhoo One-Year Limited Warranty

Coverage: 1 year from the date of purchase for defects in materials or workmanship.
Remedy: Repair, replacement or refund (as permitted by law).
Exclusions: Accidents, misuse, unauthorized modification/repair, etc.
Service: Visit biceek.com/pages/contact or email support@biceek.com.

15) Privacy Policy

Findhoo-100 is designed to protect your privacy while providing essential tracking:

1. Data Collection & Usage

- Location Data:
 - Collected only when actively tracked via Apple’s Find My network.
 - Secured by Apple’s end-to-end encryption.
 - Accessible only through your iCloud account.
 - Never stored on Findhoo servers or shared with third parties.
- Device Information:
 - Anonymous identifiers (e.g., Bluetooth MAC address) are used solely for pairing an Apple’s anti-stalking features.
 - Battery status alerts are processed locally on your iPhone.

2. Integration with Apple Find My

Findhoo-100 operates within Apple’s Find My ecosystem:

- Location data is relayed via encrypted, anonymous Bluetooth signals from nearby Apple devices.

•Your Apple ID and personal details remain private and are not exposed to others.

3. Your Control

- Access & Delete: View or delete location history anytime in the Find My app under "Items." Factory reset erases device data.
 - Permissions: Requires explicit user consent for Bluetooth & Location access in iOS settings.
- 4.Security & Compliance

- Encryption: All communications use Apple’s end-to-end encryption.
- No Marketing Data Findhoo-100 does not collect emails, names, or usage analytics.

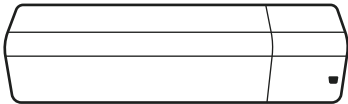
Core Principle: Findhoo-100 does not store or access your location or personal data. Privacy is secured by Apple’s Find My infrastructure.

16) Appendix

Markings: BICEEK



Compliance marks: FCC ID:2BTLC-FINDHOO100



Scan to Get the App

