HOPEWAY
PRODUCT MANUAL

Please read carefully before use, and keep it properly for later reference.

"Hopeway"device Start Guide

Download APP

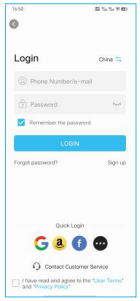
Method 1: You can scan the QR code and download the"hopeway".

Method 2:
Android:
Search "hopeway" and download from Google Play.

iPhone:
Search "hopeway" and download from App Store.

Register and Login

Support email and third party registration and login.



Picture 1

Add WiFi device

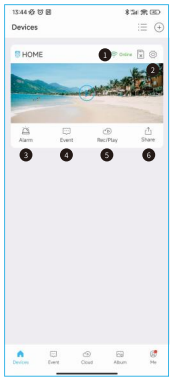
(1)Power on the device, and wait for the device prompts "Please configure WiFi" or the light flashes.
(2) Log in to the "hopeway" app, click the "+" add button on the interface, and enter the automatic device search interface.
(3) Find the device you need to add in the search results, click the"Add" button on the right, and follow the interface to add the device.

Picture 2

Picture 3

Function introduction

Introduction to the device list function



Picture 6

1)Devices status:
Online means the device is online.
Offline means the device is offline.
2) device settings
3)Alarm,open device alarm notification.
4)Event,view the alarm message
5)Rec/Play,TF card recording video and cloud recording.
6)Share,share devices with family or friends.

Introduction to the device list function

Picture 7

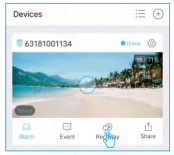
1) DeviceSetting
2) Activate alarm sound
3) Turn the device alarm sound On or Off.
4) Switch video resolution.
5) Gun ball linkage switch.
6)view modes.
7)Full screen.
8) PTZ: Control the device to rotate up, down, left and right (requires device support).
9) Hold to talk: Press and hold the button for intercom.
10) Shot: Take screenshot photos.
11) Light: Set the night vision light on mode (requires device support).
12) Voice: Hear the sound of the device.
13)Record live video
14) Watch TF card recordings.
Note: You can obtain more functions by sliding left and right.

Download APP

Hopeway

Cloud services

What is cloud storage?
Cloud storage is a safe and reliable cloud video storage service for smart device users.
Why buy cloud storage?
(1)Stable and reliable: Cloud recording will not lose data due to damage to the memory card, and there is no need to worry about the leakage of private data due to the memory card being stolen.
(2) Data security: Cloud video will not be lost due to the device being stolen or damaged. When the device is stolen or damaged, the previous video will remain in the cloud within the validity period of the cloud video. The owner can view and download it anytime, anywhere. For "video evidence that cannot be stolen".
Steps to purchase cloud storage
Click the " Rec/Play" button in the device list to enter the cloud storage package interface and then You can buy Cloud storage.



Picture 8

Frequently asked questions

Q: How does the camera store videos?
A: 1. Local TF card storage, supports up to 128G, automaticallyes older videos when the TF card is full, and records in a loop.
2. Cloud storage.

Q: What to do if the camera cannot be connected goes offline abnormally during use?
A: 1. Check if the camera power and router network are normal.
2. Unplug the camera power and restart camera.
3. Restore the camera to factory settings (long press the Reset button for about 5-10 seconds until you hear the "Restore to Factory" prompt sound, then release), and then add the device again according to the instructions.

⚠Note

・Please change the user password while using this product to avoid it being used by illegal elements.

・Please do not install the device in damp, dusty where children can easily access it.

・Please use and store within the permitted temperature and humidity range, and do not disassemble the device at will.

Special Statement

・Product appearance is subject to the physical product, the manual is for reference only.

・APP and product equipment firmware will be updated irregularly, if is an upgrade, please upgrade online by yourself, we apologize for not notifying in advance, the manual is for reference only.

・The manual may contain technical inaccuracies discrepancies with product functionality or printing errors, please refer to our company's final interpretation.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Changes or modifications not expressly approved by the party responsible for compliance could void the user ' s authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.ct.
This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body