

SKYESEV

The Desktop Computer User Manual

MX960

Thank you for purchasing the SKYESEV Gaming PC. Each SKYESEV gaming PC has been carefully assembled and tested to deliver an excellent experience, catering to your needs in gaming, work, study, entertainment, and more.



WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH of CHILDREN**
- **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.



- a) Non-replaceable batteries
- b) Battery type (CR2032)
- c) Nominal voltage 3V

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: -Reorient or relocate the receiving antenna. -Increase the separation between the equipment and receiver. -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -Consult the dealer or an experienced radio/TV technician for help. To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.

PRECAUTIONS FOR USE

Please keep the computer's working environment clean and dry to prevent dust and moisture from entering the chassis, as these can affect hardware performance and lifespan.

Do not move the chassis while the computer is running to avoid hardware damage or data loss.

Avoid using the computer for extended periods in high-temperature environments, such as during hot summer days. Consider using auxiliary cooling devices, such as heat dissipation stands.



The pictures shown in this manual are for reference only. The appearance of different chassis may vary depending on the configuration you choose.



WARNING

Please remove the protective film from the glass first,
Open the glass side panel,
Remove all internal packaging materials from the chassis,
Prevent hardware damage.
Turn on the machine power (some power sources have switch buttons)



1 Understand Your Computer's Structure



- ① Motherboard
- ② CPU
- ③ Cooling Fan
- ④ Memory (RAM)
- ⑤ Air Cooler
- ⑥ GPU port

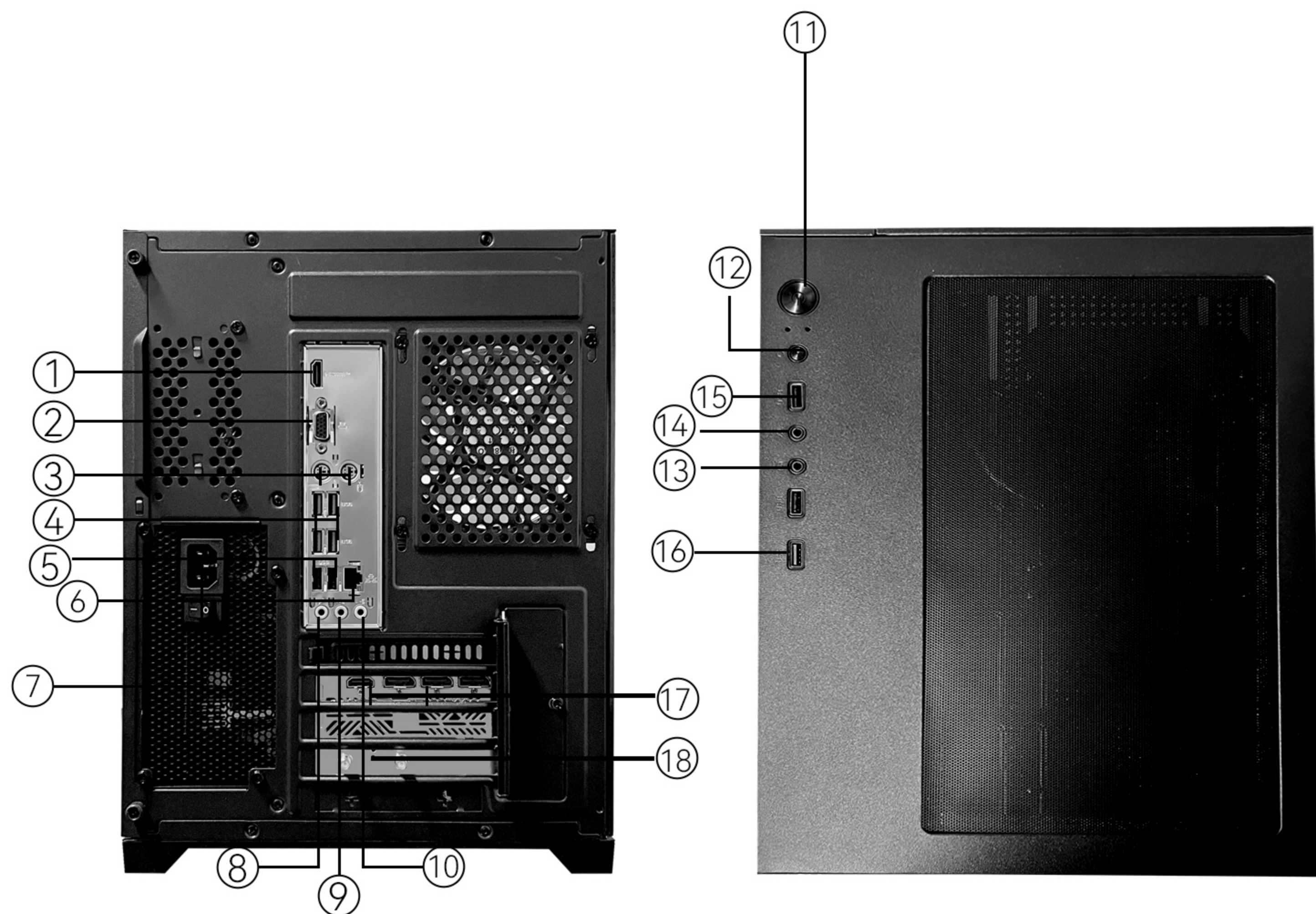
2 Familiarize Yourself with Your Computer

Front View / Left Side View



① Detachable panel ② Detachable part

Front View / Left Side View



- 1-2 Alternate port (do not use) 3 PS2 Port 4 USB 3.0 Port 5 USB 2.0 Port
6 Network Port 7 Power Port 8 Microphone Port 9 Audio Output Port
10 Line Input Port 11 Power Button 12 Restart Button 13 Audio Output Port
14 Microphone Port 15 USB 2.0 Port 16 USB 3.0 Port 17 GPU Port
18 Pci-e Wifi

3 Attachment Description

WiFi antenna



Power Cord



Screwdriver



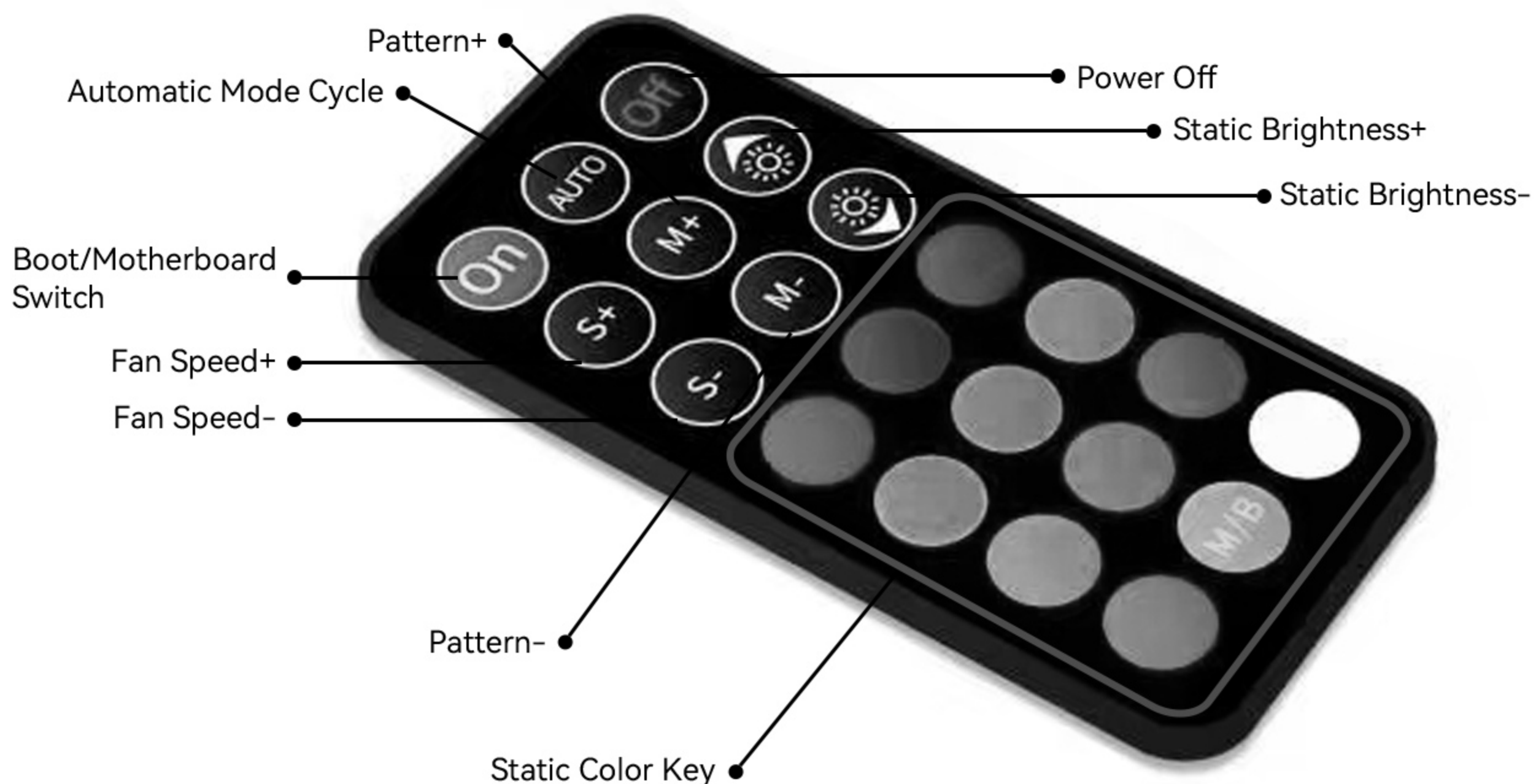
SSD SATA Cable



Spare Screw



Fan remote control:



4 Troubleshooting Guide

All SKYESEV series mainframes undergo rigorous testing before leaving the factory. They are generally stable during normal use, with minimal issues. However, transportation impacts or improper usage environments may cause problems. If you encounter the following situations, follow the troubleshooting steps provided:

The fan does not turn and the computer does not power on after switching it on.

1. Check if the power socket is supplying electricity.
2. Ensure the power switch is turned on.
3. If the above switches are confirmed to be on, the issue may be caused by static electricity buildup inside the system, which triggers the motherboard's static protection mechanism. To discharge the static electricity, follow these steps:
 - Shut down the computer and unplug the power cord.
 - Locate and remove the CMOS battery (button battery) inside the system.
 - Press and hold the power button for about 30 seconds, then release it.
 - Wait approximately 5 minutes.
 - Reinstall the CMOS battery, reconnect the power cord, and attempt to turn on the computer.

The fan spins after powering on, but the screen does not display anything, while the NUM lock indicator on the keyboard is responsive.

1. Check if the cable between the monitor and the computer is securely connected. If there is a dedicated graphics card, connect the monitor cable to the dedicated graphics card's output port.
2. Verify that the monitor's input source matches the type of cable used (e.g., HDMI, VGA, or DP). Adjust the monitor's input source settings if necessary.

If the keyboard indicator light cannot be controlled, there is a high probability that it may be due to a memory stick contact issue. Please follow these steps to check:

In this case, the memory stick may be loose or have poor contact. Please follow these steps to reinsert the memory stick:

1. Press the buckles on both ends of the memory stick and remove it. Gently wipe the “golden finger” (the yellow metal part) of the memory stick.
2. Reinsert the memory stick into the original slot or try a different slot if available.
 - If there are two memory sticks, you can try removing one and testing with a single memory stick first.

Attention:

1. When reinserting, keep the buckles at both ends of the slot in the open position.
2. Ensure that the raised part in the middle of the slot aligns with the notched part of the memory stick. If they do not align, the memory stick is inserted in the wrong direction; simply reverse it.
3. When inserting, press firmly on both ends of the memory stick until the buckles automatically snap into place. Do not manually force the buckles back, as this may cause the memory stick to not be properly seated.

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