

# PELEGON<sup>®</sup>

Medical Mobility Solutions

## Bed Alarm System

User's Manual

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## About – Pelegon

At Pelegon, we are passionate about providing high-quality, lab-tested medical mobility solutions designed to help you restore your independence and improve your quality of life.

As caregivers, we understand the responsibility of providing the best care for those who depend on us. That is why our solutions are not just products, but rather a means to help you and the ones you care for overcome mobility challenges and regain independence.

Our range of mobility solutions are carefully tested to ensure their reliability, durability, and safety. We are confident that our solutions will meet your needs, empowering you to live life to the fullest.

At Pelegon, we understand that dealing with mobility challenges can be difficult, which is why we are committed to providing support every step of the way.

# Contact Us

If you have any questions or need assistance, the Pelegon team is here to help. Feel free to reach out to us via:

 **1-800-880-4479**

 **9:00am – 5:00pm EST Daily**

 **support@Pelegon.com** – We promise to respond within 24 hours.

## Activate Your 12-Month Warranty

We stand behind the quality of every Pelegon product. This system is engineered to withstand daily use and perform reliably for prolonged periods, but for safety and accuracy it must not be used beyond **12 months from the date of first use**, even if it appears to function normally.

The warranty is valid for the same 12-month period. If you experience any quality issue during this time, we will make it right. To activate, register your Pelegon product within 30 days at **Pelegon.com/Warranty** or by scanning the QR code. Activation also enables reminders for pad replacement.

### Activate warranty & Automatic Reminder

Start Date \_\_\_\_\_

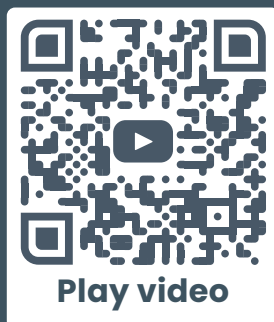
End Date \_\_\_\_\_



For more details, refer to our full warranty policy at the link above or at the end of the manual (pg.13).

# Assembly Instructions

Want to see how we do it? Assemble your product with ease using our video guide. Scan the QR code or view at **Pelegon.com/BedAlarm** for a step-by-step tutorial.

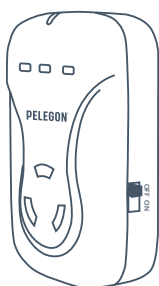


Alternatively, follow the instructions provided on the next pages.

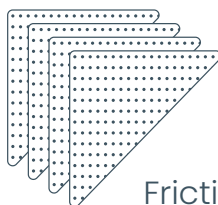
## What's in the Package:



### Pad and Transmitter



Monitor



Friction Pads x4

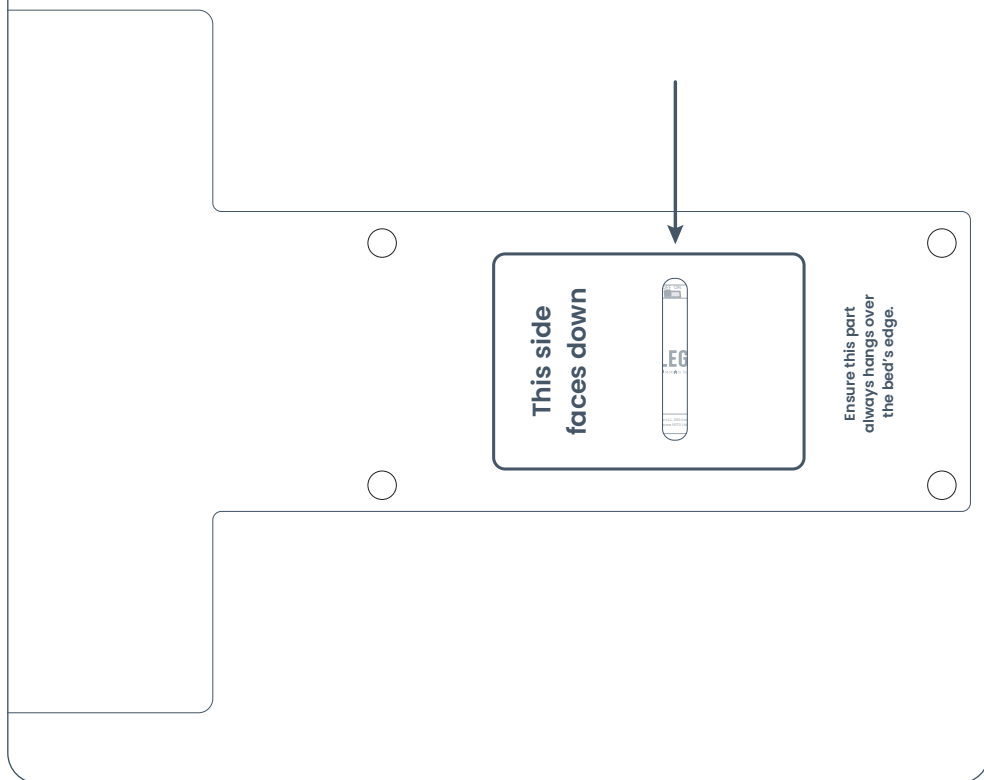
If any parts are missing or damaged, do not use the product. Contact us and we'll take care of it as soon as possible.



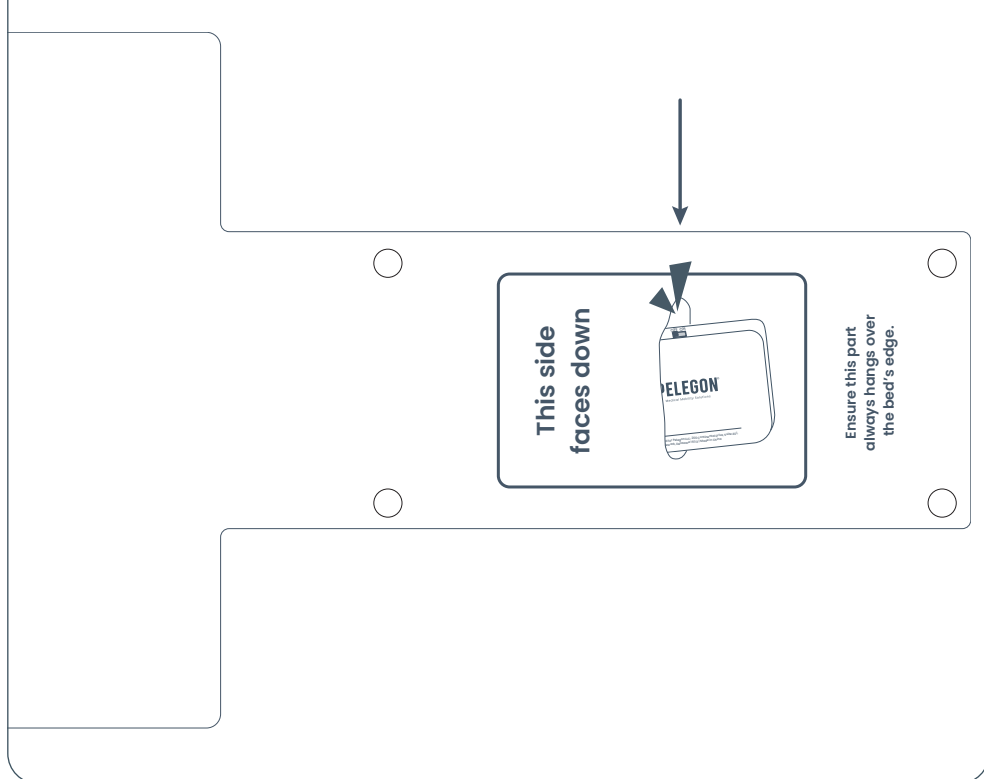
**Any questions? Contact us,  
we are here for you.**

# 1. Turn on Transmitter

Open the packet to reach the transmitter

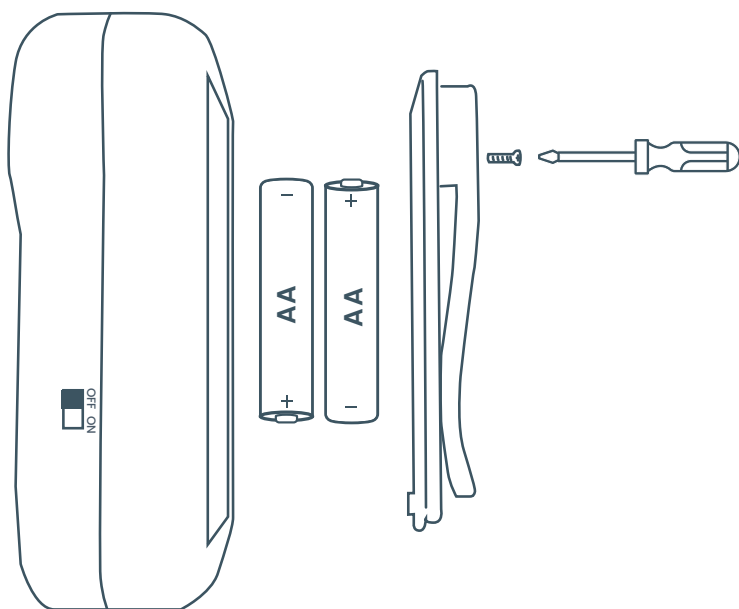


Switch to ON.

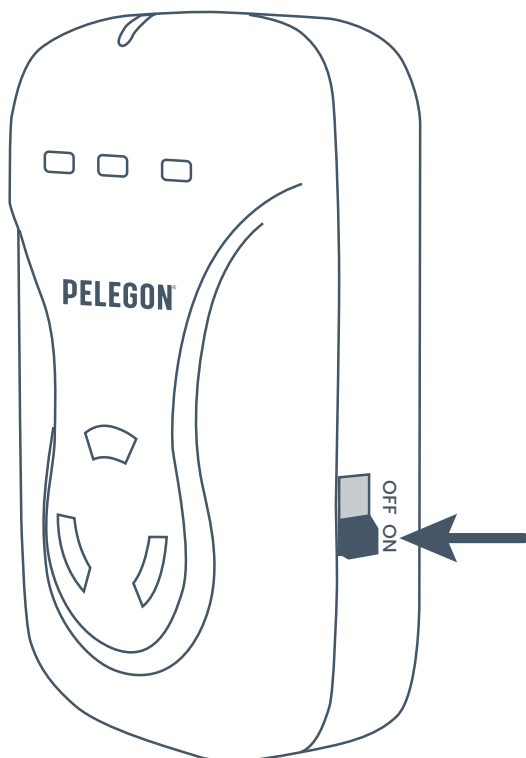


## 2. Activate Monitor

Insert Batteries

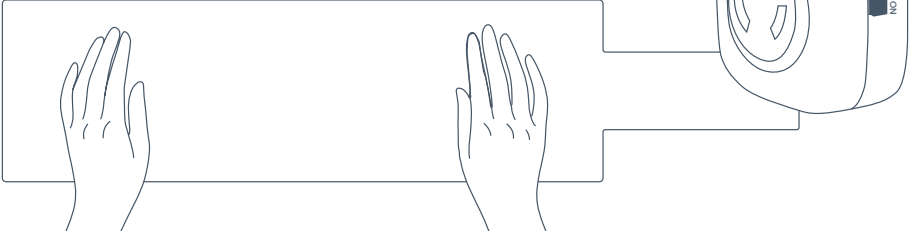


Turn on Monitor



### Test the Pad:

Press the bed pad for 2 sec.  
After releasing your hands,  
the monitor will beep.

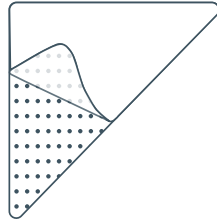


The monitor should come ready to use upon activation, if you need to pair another device or troubleshoot- check out pg 10.

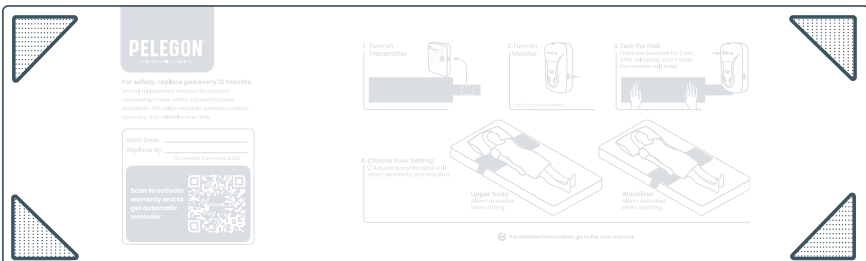
## Attach Friction Pads (Optional)



Peel protective layer and  
attach to corners. It's up to  
you whether you want to  
add some extra friction.



Remove the  
protective layer

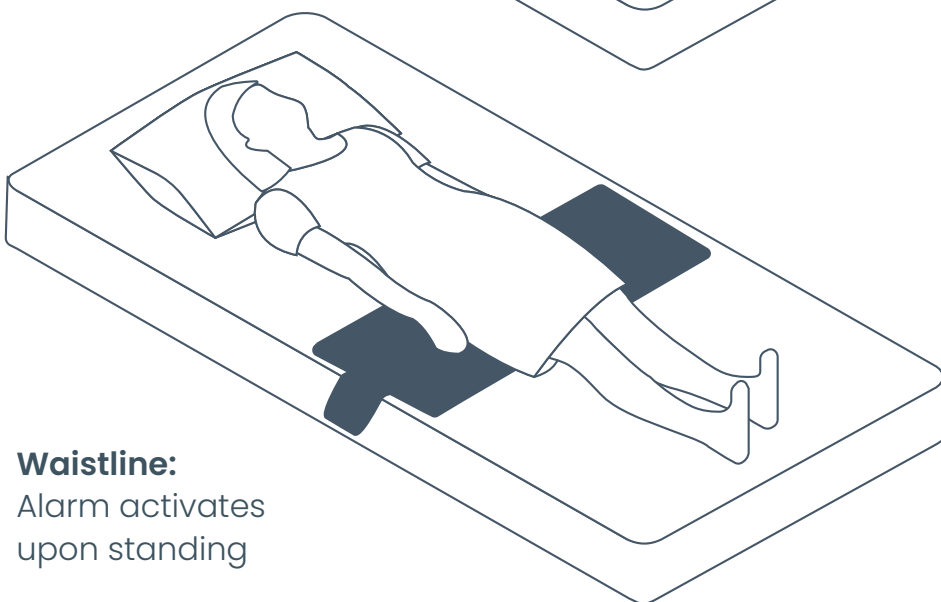
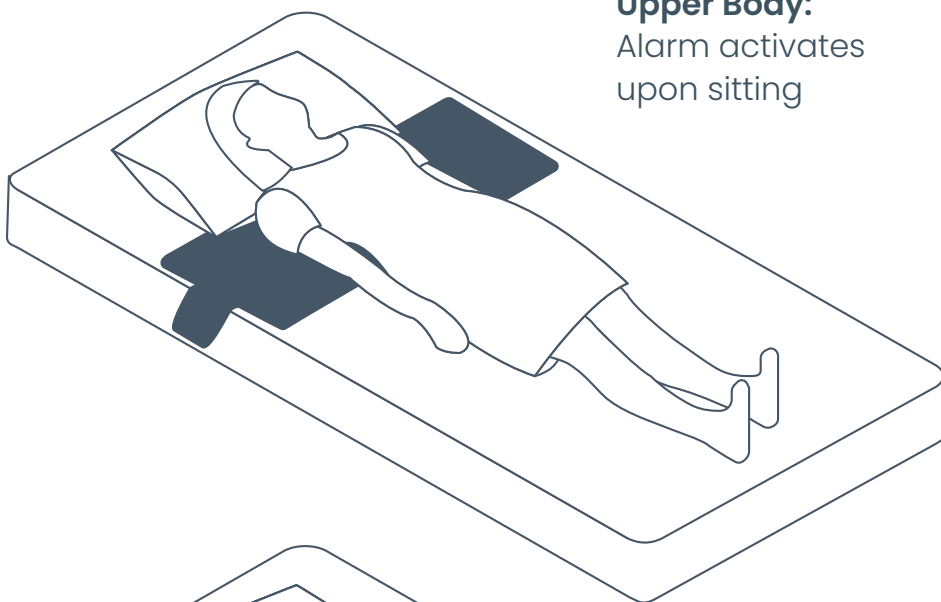


### 3. Choose Your Setting



**Adjusting pad location will affect sensitivity and reaction.**

**Upper Body:**  
Alarm activates upon sitting



**Waistline:**  
Alarm activates upon standing

#### **Choose the Right Pad Position:**

Pad placement determines how early the system detects movement. Positioning the pad under the upper back or shoulder area provides an early-warning alert, activating as soon as the user begins to sit up. Placing the pad at the waist or hips offers a later alert, triggering only when the user fully stands. Choose the location based on the user's mobility and the level of supervision required – higher placement gives more reaction time, while lower placement reduces unnecessary alerts.

# IMPORTANT

1. Device is intended as a caregiver aid only and cannot replace direct supervision for your loved one.
2. This bed alarm system intends to alert caregivers when a person leaves the bed but does not prevent falls.
3. It's important to verify alarm functionality daily and before each use. Immediately discontinue use and contact support if malfunction occurs.
4. Sensor pad must always be placed beneath sheets, directly on mattress.
5. Replace device after 12 months of use—do not exceed this period.
6. Before use, confirm with your healthcare provider that the product meets your specific needs.



## Maintenance

Not much! Simply clean the sensor pad and monitor gently with a lightly damp cloth. Remove monitor batteries if the device will not be used for an extended period. Be sure to scan the QR code to activate your warranty and set a reminder to replace the pad after one year.



## Tips from Pelegon's Physical Therapist

These guidelines are not intended to replace personal medical advice; please ensure this product is appropriate for your individual needs.

1. Communicate openly and honestly with patients about the use of the alarm system, ensuring they feel safe and informed.
2. Position the sensor pad strategically—placement beneath the hips is ideal, as this area usually maintains continuous contact with the bed, minimizing false alarms. Placement under the upper body can provide quicker alerts, but may trigger more false alarms if the patient frequently sits up or moves frequently in their sleep.
3. Keep assistive devices (such as walkers, canes, or wheelchairs) nearby and within easy reach to support safe transfers in and out of bed.
4. Ensure the immediate bed area is free of clutter and potential tripping hazards, maintaining clear paths for safe mobility.
5. When responding to an alarm, first observe the patient's condition—if they're seated safely, calmly assist them to the desired position. If you suspect the patient has an injury, promptly seek medical help; avoid moving or lifting the patient without proper training.
6. For patients prone to restlessness or agitation, increase frequency of checks and caregiver proximity.

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View our video tutorial on **Pelegon.com/BedAlarm**, to see our expert physical therapist demonstrate the proper way to use it, along with more comprehensive tips.

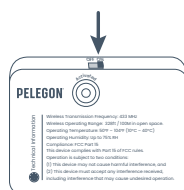


# How to Pair a Pad to a Monitor

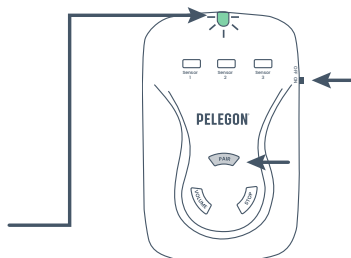


Your pad should come ready to use, and pairing is only needed when connecting multiple pads to one monitor, re-pairing after unpairing, or troubleshooting.

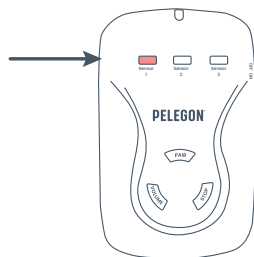
1. Ensure the pad's transmitter is ON.



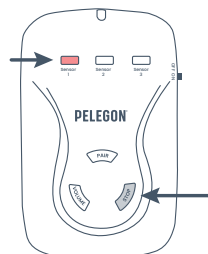
2. Make sure the monitor is switched ON. **Press and hold** the PAIR button on the monitor until the status LED turns solid green.



3. Press and release the center of the sensor pad until the monitor's LED stop's being steady. The pad's red LED will blink once pairing is successful.

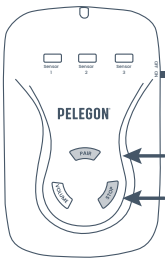


4. Test the pad: press and release again.
  - The alarm will sound.
  - The sensor's red LED will blink.
  - To stop the alarm, press STOP.

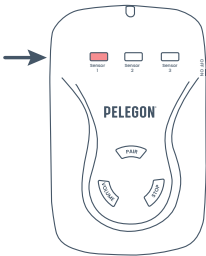


# To Unpair All Devices or Fix Issues

Hold both PAIR and STOP buttons for ~5–6 seconds.



When the status LED blinks rapidly 3 times, memory is cleared.



You must re-pair all devices as described in previous chapter.

## Troubleshooting

| Monitor LED       | Transmitter LED                     | What It Means                            | What To Do                                                                       |
|-------------------|-------------------------------------|------------------------------------------|----------------------------------------------------------------------------------|
| Solid green       |                                     | System is working                        | No action needed                                                                 |
| Blinking red      |                                     | Monitor battery is low                   | Replace AA batteries in the monitor                                              |
| Blinking red      | Blinks red once when pad is pressed | Transmitter battery is low               | Contact Support if under 12 months & registered. Otherwise, replace the pad      |
| Solid or blinking | No red blink when pad is pressed    | Transmitter not responding or not paired | Make sure transmitter is ON. If still not working, pair again or contact Support |

# Warnings

This device is an aid for caregiver monitoring only; it cannot and will not prevent falls or injuries. Caregiver supervision is essential whenever the patient may be at risk of unsafely exiting the bed. This product is not a life-sustaining or emergency response device and is not a substitute for professional medical judgment or emergency systems; maintain established emergency protocols. Evaluate patient suitability; not recommended for highly agitated or restless individuals.

For patients up to a maximum weight of 300 lbs; do not use above this limit. Do not place the sensor pad above sheets or bedding. Install batteries according to polarity markings, replace promptly on low power, do not mix old and new or different types, and remove batteries if unused for extended periods.

This device uses low-power radio transmission; individuals with pacemakers or other implanted medical devices should consult a physician before use. Do not open or disassemble the pad or transmitter. Test the device before each use to confirm functionality and discontinue use immediately if malfunction is suspected.

Clean only with a lightly dampened cloth and mild detergent; do not immerse. Keep components away from liquids, moisture, extreme temperatures, and direct sunlight. Store the sensor pad flat; do not bend or fold. Replace the sensor pad according to schedule or upon wear, and do not use beyond one year from first use; continued use after this period may result in failure and risk of injury.

For single-patient use only. Choking hazard: contains small parts; keep out of reach of children and pets; not a toy. If skin irritation or allergic reaction occurs, stop use immediately and consult a medical professional. Use only for its intended purpose as described in this manual; if unsure, discontinue use and contact customer support. Dispose of the device and batteries according to local regulations.

# Warranty Policy

We warrant your new Pelegon bed alarm system to be free from defects in materials and workmanship for 1 year (12 months) of the original purchase. However, please keep in mind that our guarantee policy does not cover counterfeit or replica items, nor does it extend to products purchased from unauthorized resellers or in used condition.

Please note that each purchase is eligible for only one guarantee redemption, and we cannot repeatedly refund, replace, or exchange your product. We also kindly ask that you handle the product with care and use it according to the instructions provided. Unfortunately, we cannot cover damage resulting from misuse or abuse of the product. This warranty is not transferable and applies only to the original purchaser.



Dedicated to helping others  
overcome mobility challenges,  
**every step of the way**



# Technical Info

Wireless Transmission Frequency: 433 MHz

Wireless Operating Range: 328ft / 100M in open space.

Operating Temperature: 50°F – 104°F (10°C – 40°C)

Operating Humidity: Up to 75% RH

Compliance: FCC Part 15

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

## Do you have further questions?

If you have any questions or need assistance, the Pelegon team is here to help. Feel free to reach out to us via:



**1-800-880-4479**



**9:00am – 5:00pm EST Daily**



**support@Pelegon.com** – We promise to respond within 24 hours.

# PELEGON<sup>®</sup>

Manufactured for Pelegon LLC  
200 Continental Drive, Suite 401,  
Newark, Delaware 19713  
Made in China