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Product Manuals

Instruction Manual JME Massage Robot



Manufacturer: ZHEJIANG JUNCONTROL INTELLIGENT TECHNOLOGY CO., LTD.
Address: Room 401, Building 13, No. 36, Changsheng South Road, Economic and Technological Development Zone, Jiaxing City, Zhejiang Province, China.

Thank you for choosing this product!

Please read this manual carefully before use and keep it in a safe place for future reference.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement

Safety Precautions

Before use, please read this "Safety Precautions" carefully as it will help you to use this product safely and correctly.

The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

This appliance incorporates an earth connection for functional purposes only.



warnings



disassembly
is
prohibited

Absolutely no disassembly, repair or modification of the product is allowed except by our designated repair technicians. Please contact your dealer promptly if you have any questions.



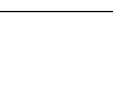
take note of



prohibited

1. Do not use the equipment near instruments and equipment that generate magnetic fields or microwaves, and do not share the same power supply with instruments and equipment that can generate magnetic fields or microwaves;
2. This equipment is a precision device, and should not be inverted, vibrated or collided during transportation, storage and use;
3. Accessory replacement: Use manufacturer-specific accessories;
4. It is strictly prohibited to stab the main unit and accessories with sharp objects, and to splash liquid items onto the equipment.

Continued use of this product is prohibited under the above conditions



obligatory

- Do not use for therapeutic purposes.
- Do not exceed the specified environmental conditions of use, should be kept ventilated, avoid direct sunlight, avoid using the equipment in damp, dusty places;
- When moving the product from a cold place to a warm place, wait for hours before using it to avoid the possibility of water vapor condensation on the machine, which may lead to problems with the machine.
- Each use should last for 20 minutes.
- Do not operate the controller with wet hands.
- Do not use in a high humidity environment, so as to avoid the electrical appliances moisture caused by the electric injury accident;
- If you experience or feel abnormalities in your body during use, discontinue use immediately and consult a physician.
- When the power cord is broken, please contact your dealer for advice on replacing the power cord with a qualified one to power this product.



Unplugging

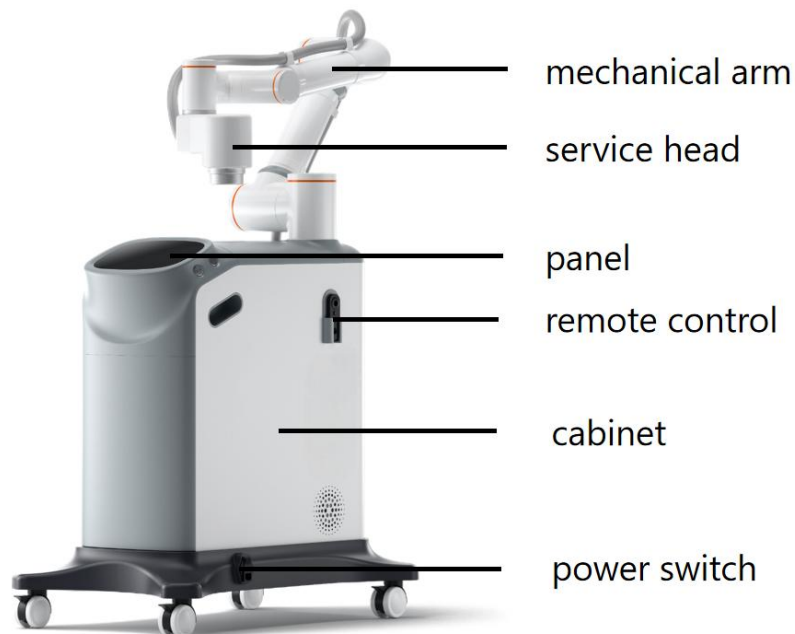
When performing maintenance, unplug the power cord at the unit end when the unit is turned off. Also, do not plug or unplug with wet hands as this may cause electric shock and injury.

Product Configuration

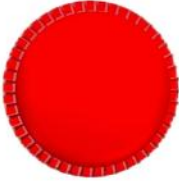
JME Massage Robot contains the following

Serial number	Name	Quantity
1	hosts	1
2	power cable (of an appliance etc)	1
3	Moisturizing Skin Soothing Massage Balm	12
4	Hydra Penetrating Patch	12
5	Energy Handle	1
6	Nourishing Patch Connection Line	1
7	3V lithium battery	1
8	Handle Hanger	1
9	screwdrivers	1
10	fastener	2
11	Product Manuals	1
12	certificate of conformity	1
13	warranty card	1
Note: The product will be adjusted at the factory, the specific configuration list attached separately shall prevail.		

Product appearance and structure description



Panel Button Function Description

			
emergency stop button	switch button	Confirm button	Pause button
Emergency stop equipment	Startup (shutdown) equipment	Execution action confirmation	Suspension of service

Parameter description

Robot Model	JME
Robot size	110×57×140cm
Robot weight	97kg
Energy adjustment level	0-15 gears
Contact strength adjustment	20-70N
Number of models	Four models
Service head temperature regulation	38-54°C
Mode switching	Basic versus expert models
Remote Control Key Functions	Mode ▲, Mode ▼, Force +, Force -, Pause, Call, Switch Music

Operating Methods

1. First plug the power cord into a power outlet and turn the switch on the power outlet to "I";
2. Click the power on button on the device to start the JME robot;
3. Wait for the voice prompt of the device to carry out the corresponding operation, then press the confirmation button, the startup is completed;
4. Open the "Smart Screen" APP on the mobile terminal to place an order.

Panel Status Notes

panel state	hidden meaning
fig. reactionary	power-on startup
blue (color)	Campaign self-inspection, service completion
	Status Normal, Idle
greener	ready to use
red (color)	equipment failure
vague (of speech)	connection anomaly



attention

- 1.Portable and mobile RF communication equipment may affect the performance of this product, use to avoid strong electromagnetic interference, such as close to cell phones, microwave ovens and so on.
- 2.You need to wait for half an hour for the first time you turn on the computer before you can use it.
- 3.The power supply socket is a conventional three-hole socket, and the supplier is required to provide a reliable earth ground at the power supply end.
- 4.The floor of the installation place should be solid and level, and the angle of inclination of the ground should not exceed 5°.
- 5.To avoid the risk of electric shock, the unit must always be connected to a power supply network with protective earthing.

About Battery Retirement

	
① Turn the back cover of the remote control counterclockwise with a one-pronged screwdriver	② Remove the back cover and remove the battery
	
③ Put in a new battery, pay attention to the positive and negative terminals of the battery	④ Cover the back cover and turn it clockwise to snap it into place.

Maintenance and upkeep

1. safeguard

The machine should be overhauled every three months to ensure that the equipment works in a safe condition, and the overhaul program should include the following:

- 1) The power connection cable and power socket are not loose or broken.
- 2) Whether the switch and operation key are flexible, and whether the power supply is normal.
- 3) Whether the equipment works normally, there is no abnormal sound or vibration.
- 4) Is the remote control interconnected with the main unit properly.
- 5) Confirm that there are no other irregularities.
- 6) If the equipment is dirty, make sure it is unplugged before maintenance and clean it with a soft cloth moistened with water or a neutral solvent, then dry it with a dry cloth.

If you find any of the above related abnormalities occurring, inform the dealer or manufacturer as soon as possible.

2. take good care of (or conserve) one's health

The JME Robot consumables are the Hydro-Osmosis Nourishing Patch and the Moisturizing Massage Cream. The head needs to be cleaned after each service, the excess massage cream cleaned off and the hydration paste discarded.

The names and contents of hazardous substances in this product are indicated in the table below.

Component Name	Hazardous substances					
	lead (Pb)	mercury (Hg)	cadmium (Cd)	hexavalent chromium (Cr)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
casing	O	O	O	O	O	O
Circuit board assembly	X	O	O	O	O	O
Metal parts	O	O	O	O	O	O
Non metallic parts	O	O	O	O	O	O
Internal cables	O	O	O	O	O	O

This table is compiled in accordance with the provisions of SJ/T11364

※:Circuit board components include parts and components composed of printed circuit boards, such as resistors, capacitors, integrated circuits, connectors, etc.

O:indicates that the content of the hazardous substance in all homogeneous materials of the component is below the limit requirements specified in GB/T26572.

X:indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit requirements specified in GB/T26572.

Common Problems and Solutions

Fault message (voice prompt)	troubleshooting
"Abnormal connection. Will retry in 10 seconds."	Method 1: Restart the robot, if the fault disappears, you can continue to use it; Method 2: Restart the store service server and router, if the fault disappears, you can continue to use it; Method 3: If the above methods can not be solved, please replace the other idle robot first, contact the dealer or manufacturer's professional staff to deal with it.
"A malfunction has occurred, malfunction code: XXXX, please deal with the malfunction and press the confirm button to continue"	Method 1: Create a service order, enter the service interface, view the fault, and press the confirmation button to clear the fault according to the prompts; Method 2: Restart the device, the fault disappears and you can continue to use it; Method 3: If the above methods can not be solved, please replace the other idle robot first, contact the dealer or manufacturer's professional staff to deal with it.
"Robotic arm unable to move to initial position."	Method 1: Press the confirmation button and try to re-move the robot arm to the initial position; Method 2: Long press the pause button to drag the robot arm to the initial position; Method 3: If the above methods can not be solved, please replace the other idle robot first, contact the dealer or manufacturer's professional staff to deal with it.
"The panel light is flashing."	WIFI blinks at 1hz when not connected or signal is less than -65, and 3hz when not connected to a store service; Method 1: Check whether the site network is normal, if abnormal repair the relevant network; Method 2: Move the machine to a place with stable network signal and restart the robot, if the fault disappears, you can continue to use it; Method 3: If the above methods can not be solved, please use other idle robots first, and contact the dealer or manufacturer's professional staff to deal with it.
"Robotic arm collision detection."	Method 1: The robot may be overstressed, please make sure the working environment is safe and then click to clear the fault, if the fault disappears, you can continue to use it; Method 2: Restart the JME robot, if the fault disappears, you can continue to use it; Method 3: If the above methods can not be solved, please use other idle robots first, and contact the dealer or manufacturer's professional staff to deal with it

"Distance sensor status abnormal."	Method 1: Click to clear the fault, if the fault disappears, wipe the service head sensing lens clean with a dust-free cloth and continue to use; Method 2: Create a new order, if the fault is eliminated, you can continue to use it normally; Method 3: If the above methods can not be solved, please use other idle robots first, and contact the dealer or manufacturer's professional staff to deal with it
"No current sensation in equipment use."	Method 1: Use other idle machine water gel permeation nourishing paste for function test is normal, replace the water gel permeation nourishing paste, if the fault disappears, you can continue to use; Method 2: If the above methods can not be solved, please use other idle robots first, and contact the dealer or manufacturer's professional staff to deal with it.

Warranty Service

Dear customer, thank you for your support, the product you purchased is produced under strict quality control and standard inspection process. This warranty card refers to the product under normal use in case of failure, in accordance with the provisions of the warranty card, to provide customers with maintenance and service.

Warranty Description

- 1, since the date of purchase, in the normal use of the failure, you can enjoy a year of free warranty service, except for man-made damage (such as Inadequate human disassembly of parts, handling damage, etc.); in addition, natural damage (e.g., fires, earthquakes, floods, rodent infestation, etc.) caused by the
- (a) Damage to the product that is not covered by the free warranty.
- 2、Warranty card will not be reissued once lost, please make sure to keep it properly.
- 3, due to the consumer's own improper use of the failure caused by the free warranty service will not be given.
- 4、Products have exceeded the warranty period of failure, such as the company still has the parts to give warranty service, discretionary charge a certain parts fee and handling fees.

The following are not covered by the free warranty

1. Damage caused by prohibited operations not used in accordance with the instructions;
2. Counterfeit products without purchase invoices or receipts and without valid warranty certificates;
- 3、Returned product packaging is incomplete, accessories are not complete, or the user privately disassembled, self-maintenance and so on;
4. Damage caused by human factors: such as falling, immersion in water, violent impact;
5. Alter the warranty card or the information filled in the warranty card does not match the real thing.

