



SAFE

User Instruction Manual (S13-FW)

Safe, that's everything.

● Important Safety Instructions / Disclaimers

Important Safety Instructions

- **Do not** use rechargeable batteries or any other type of non-alkaline battery.
- **Do not** mix old and new batteries. Do not mix alkaline and standard batteries.
- **Do not** lock the key and the USB cable inside the safe.
- **Do not** leave the safe in extreme weather conditions. Battery power may be affected.
- **Do not** store loaded firearms in this unit. Firearms are serious in nature and must be treated with respect and stored responsibly.

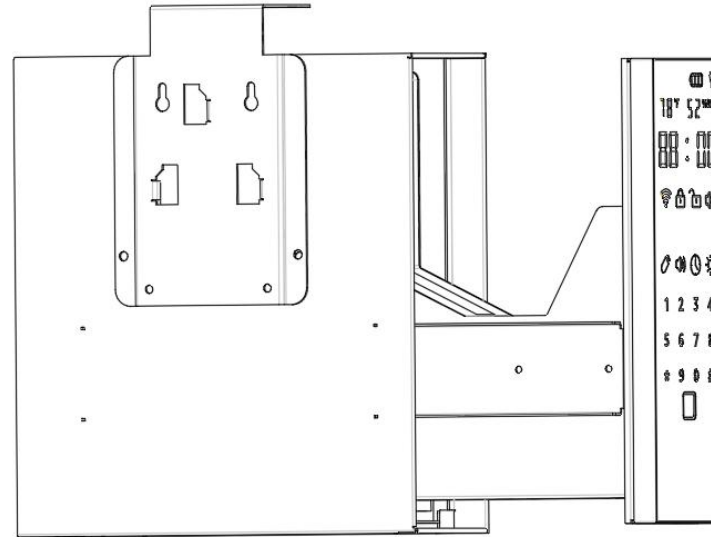
Disclaimers

The user shall be responsible for any harm and damage caused by unauthorized access. Please use the XDeer® Safe Deposit Box reasonably. Users shall also comply with all local or state firearms laws and store firearms in a reasonable manner.

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● Slider Handgun Safe Size

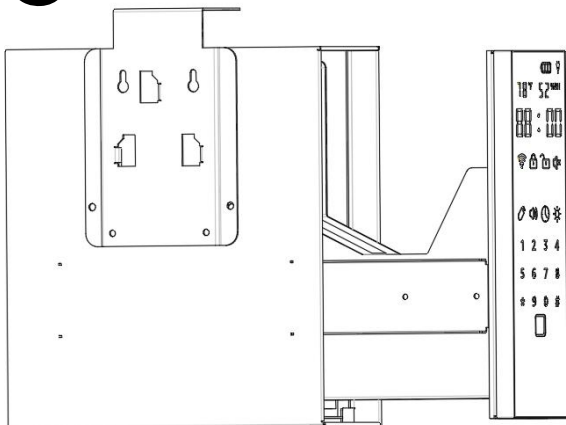


S13-FW

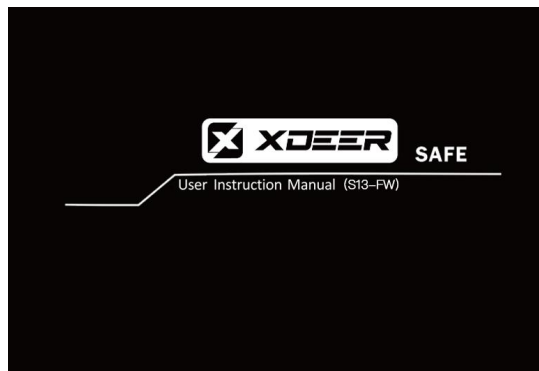
Model Number	External Dimensions	Internal Dimensions	Volume	Weight	Emergency Key	WiFi Function
S13-FW	10.6x0.39x11.4 in	8x0.35x10.3 in	0.017 ft ³	12.7 lb	√	√

● Get to Know Your XDeer® Safe

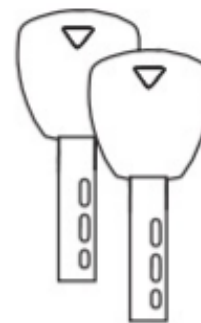
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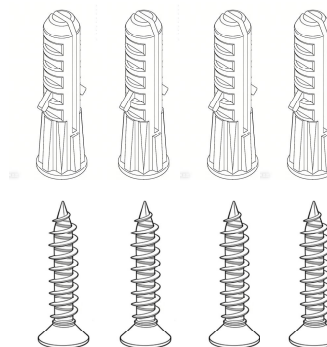
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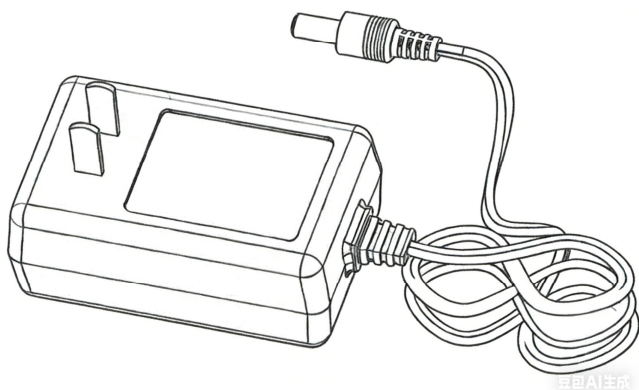
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4



5



Part Number	Part Name
1	Slider Handgun Safe
2	User Instruction Manual
3	Emergency Key
4	Plastic Expansion Screw
5	Power Adapter

● Unboxing Guide

● Using the Emergency Key to Open the Safe

- Press the top of the key cover to reveal the keyhole, then insert and rotate the backup key (see Figure A).
- Insert the emergency key and turn it, then turn the knob clockwise to open the door.

● Battery Installation

- Press down on the battery case release tab to remove the battery case cover (see Figure A).
- Slide the battery cover to the right and insert 4 AA alkaline batteries (not included) into the battery compartment. Please note the "+" and "-" symbols (see Figure A). The "-" end of the battery is pressed against the spring in the battery case.
- When the battery is inserted correctly, the screen will flicker once.
- When the screen will flicker once, you are now ready to program the master code and fingerprint.

● Insert the External Power Supply

- Plug the power adapter into a power socket, and insert its plug into the power jack.

● Important Notes:

——Always use brand-new AA alkaline batteries; using other batteries may render the safe inoperable.

——When you close the lid completely, your XDeer safe will be locked. Do not place the emergency key inside the safe.

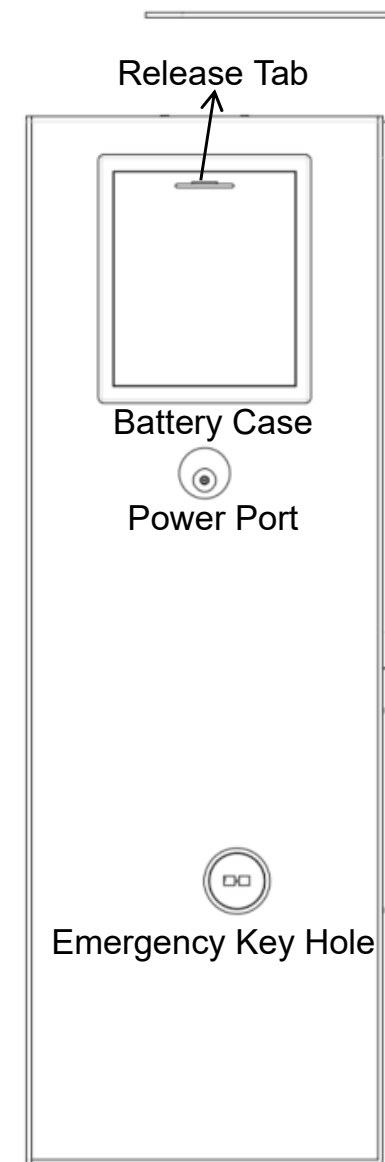


Figure A

● Installation Guide

● Take Apart the Hanging Plate

- Push the drawer to the middle.
- Take off the thumb screw. (see Figure A)
- Take Apart the Hanging Plate.

● Install the Hanging plate

- There are two mounting modes for the hanging plate.
- Figure B illustrates the mounting method for attaching the hanging plate to the side panel.
- Figure C demonstrates the installation mode where the hanging plate is fixed to the upper panel.

● Install the Slider Handgun Safe

- Insert the hanging plate into the gap of the slider handgun safe. (see Figure D)
- Push the drawer to the middle. (see Figure A)
- Install the thumb screw. (see Figure A)

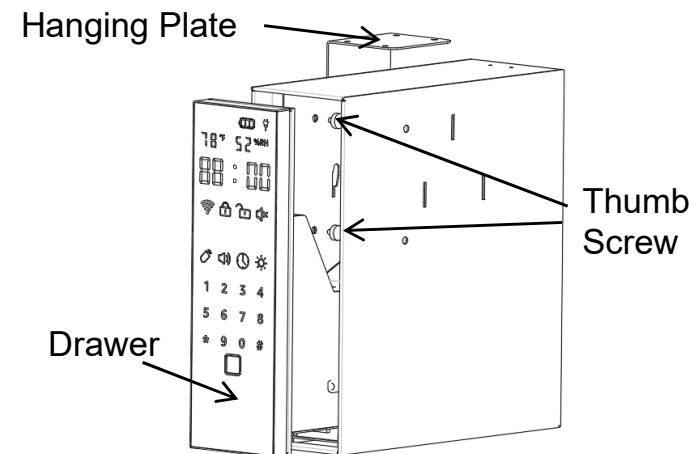


Figure A

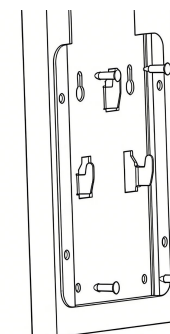


Figure B

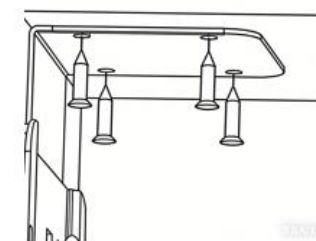


Figure C

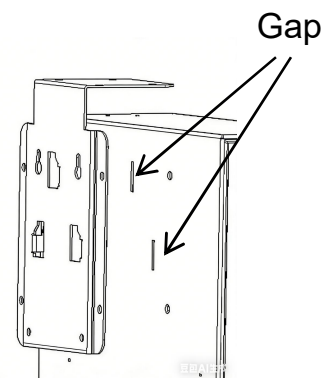


Figure D

● Password and Fingerprint Settings

● Password Settings

- Short press the settings button. (see Figure A)
- Enter 4–8 digits numeric password.
- Enter “#” to confirm the password.
- If you find that you have entered an incorrect password, press the asterisk “*” to cancel the entry.

● Fingerprint Settings

- Short press the settings button. (see Figure A)
- Touch the fingerprint module with the same finger for 5 times. (see Figure B)
- The fingerprint recognition system supports a maximum storage capacity of 30 fingerprint templates.

● Restore Factory Settings

- Press and hold Settings button until beep.
- Fingerprints cleared, password reset to “123456”.
- To open the safe, enter the code 123456 and press the “#” to confirm.

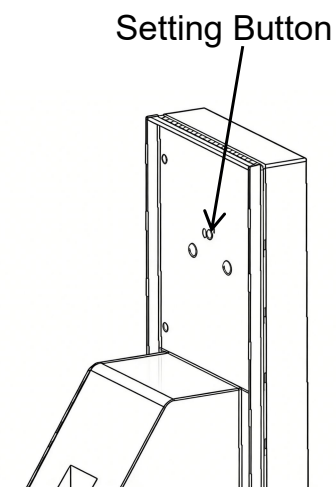


Figure A

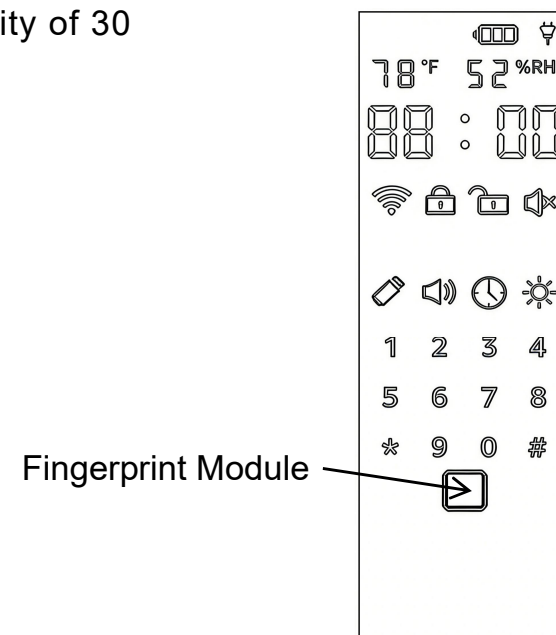
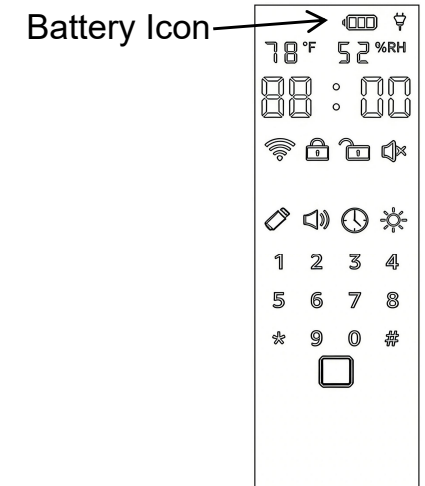


Figure B

● Power Reminder

- The middle segment of the battery icon has disappeared.
- Battery icon flashes continuously.



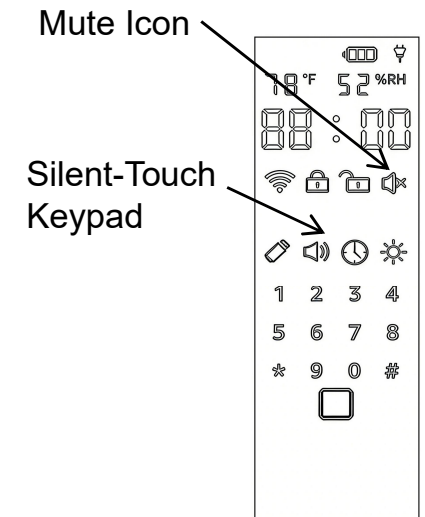
● Sound Control

● Sound ON

Touch the touch area to wake up the screen. Touch the silent-touch keypad to turn on the sound. Mute icon turns off.

● Sound OFF

Touch the touch area to wake up the screen. Touch the silent-touch keypad to turn off the sound. Mute icon turns on.



● Time Settings

- Touch Time Setting Button → Time Icon Flashes
- Enter digits to adjust time.
- Enter “#” to confirm the time.
- Exit time setting mode automatically after 10s of inactivity.

Time Setting Icon

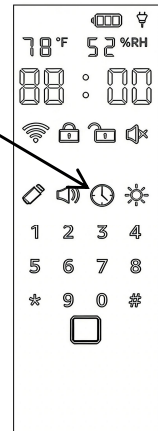


Figure A

● Brightness Adjustment

- Touch brightness adjustment icon.
- Adjust screen & touch panel brightness simultaneously.
- There are three levels for brightness adjustment.

Brightness Adjustment Icon

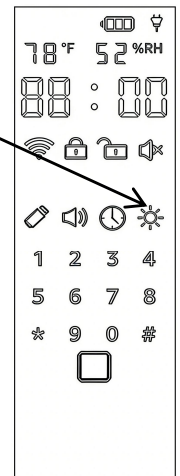


Figure B

● Power-on Mode

● Install External Power Supply

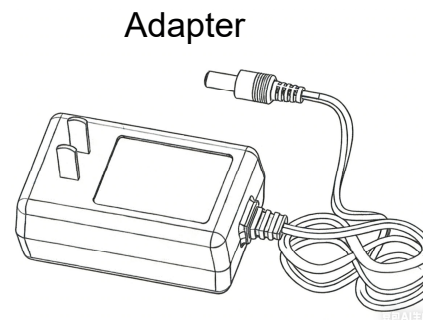
- Plug Adapter into Household Socket
- Plug the other end into safe power port
- The screen enters always-on mode

● Turn Off Screen Always-on

- Long-press brightness adjustment icon until icon changes color
- The screen will automatically turn off after staying on for 10 seconds

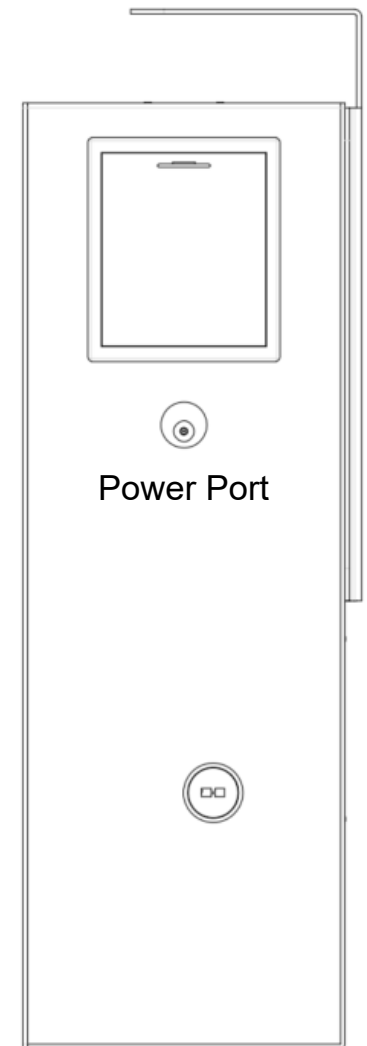
● Turn On Screen Always-on

- Long-press brightness adjustment icon until icon changes color
- The screen will stay always on



Adapter

Figure A



Power Port

Figure B

● Programming Operation (WiFi)

● Downloading the Control App

- Verify that a Wi-Fi network is available at home.
- Direct search: Go to the App Store (iOS) or Google Play Store (Android) to download "Tuya".
- Scan the QR code to download "Tuya". (see Figure A)



● Enable WiFi Function

- To enable the bluetooth and WiFi function, first short press the setting button and touch "🔧" once. This icon will turn white and "📶" will flash. If the network configuration is successful, "🔧" will turn blue and "📶" will stop flashing. If the network configuration is failed, "🔧" will turn red and "📶" will turn off. (see Figure B)

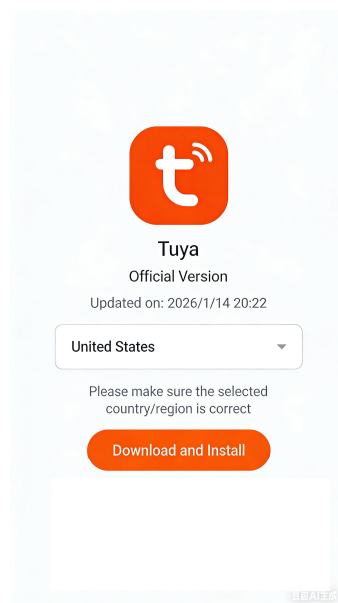


Figure A



Figure B

● Programming Operation (WiFi)

● Enable WiFi Function

- Register or log in to your Tuya account.
- At this time, open the "+" in the upper right corner to add devices, and the available devices will appear automatically. After that, the safe panel will stop flashing. (see Figure A)
- Next, enable the WiFi function on your mobile phone, locate the safe's WiFi, click on it, and enter the WiFi password to connect to your home network. Refer to the Tuva APP operation page in the image for the specific process. (see Figure B)

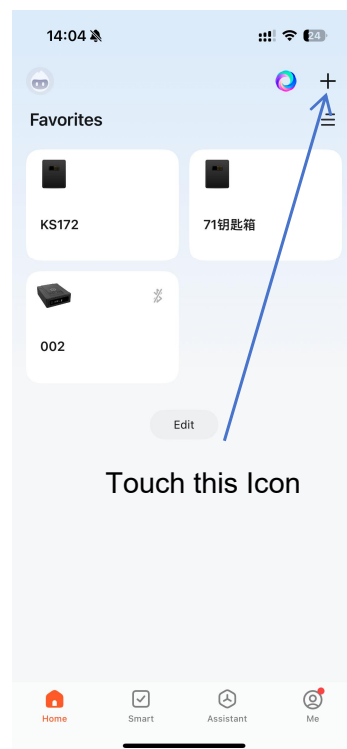


Figure A

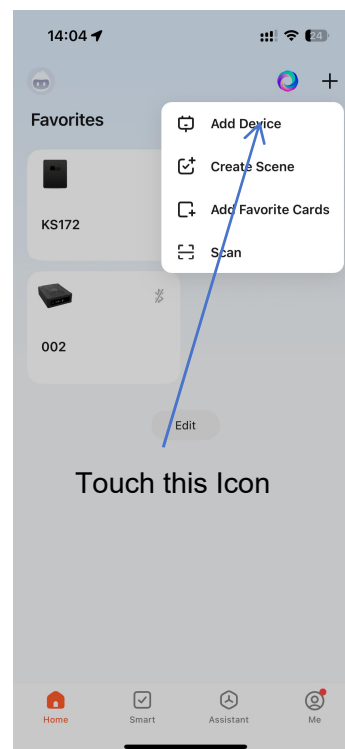


Figure B

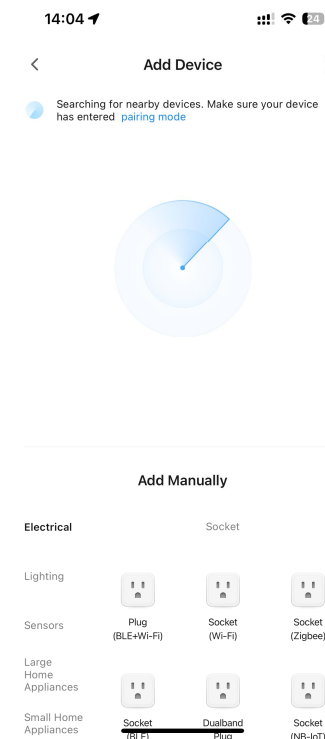


Figure C

● Programming Operation (WiFi)

After pairing, apply for remote activation:

- ① Touch the code "00#" on the safe panel
- ② Touch the safe box picture
- ③ Click "Confirm" on your mobile phone to open the safe remotely

● Functions of the Tuya APP

- View door opening records, battery level, error alarms, and other information.
- Member management: Share access with authorized users.
- Smart scenes: Set custom automation (e.g., unlock when arriving home).
- Device settings: Adjust notifications, update firmware, or remove the device.

● NOTE:

- When re-pairing to a new account, first remove the device from the current APP account.

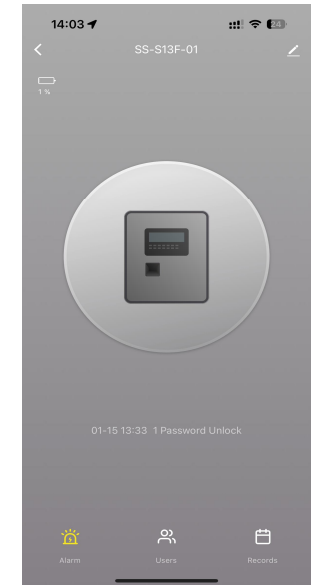


Figure A

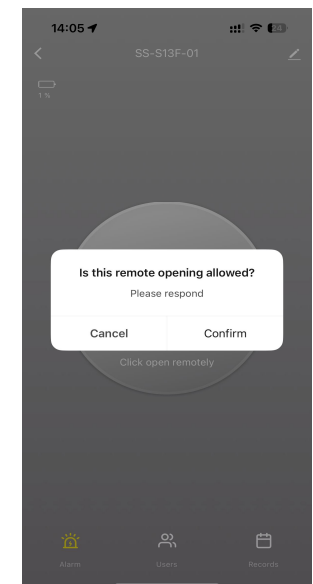


Figure B

● Frequently Asked Questions

Frequently Asked Questions	Possible Causes	Solutions
Low fingerprint recognition rate	1. Fingerprint module defacement 2. Deviation in recording posture	1. Clean the identification area with a soft, clean cloth. 2. Re-enter the fingerprints at different angles.
Incorrect numeric/fingerprint password	1. Forgot password 2. Panel does not respond	1. Use the backup key to open the safe and reset the numeric password. 2. Replace with new alkaline batteries (do not mix with old batteries). Contact us via social media such as Facebook/WhatsApp if the issue persists.
Lost safe key/Want to replace with a new key		Contact XDeer customer support via Facebook /WhatsApp and provide proof of purchase. Our after-sales service representative will contact you.

● Customer Support Service

● Direct search:

- Go to the App Store (iOS) or Google Play Store (Android) to download
- If you have a problem with your XDeer® safe that is not addressed in this manual, please contact us via:

● Email:

- xdeersafe@hotmail.com (please allow 24 hours for a response)
- How to request support via your order:
- Go to your account and find your orders.
- Type "XDeer" in the search field to locate your order.
- Select your order and click "Get Product Support".
- Describe the problem you need to solve and submit your request.

● Other Support Channels

Channel	Services Provided
Facebook	E-warranty certificate, technical support
LinkedIn	E-warranty certificate
WhatsApp	Safes technical support, e-warranty certificate
XDeer Official Website	Safes technical support, e-warranty certificate, product information
Youtube	Safes technical support, e-warranty certificate, tutorial videos

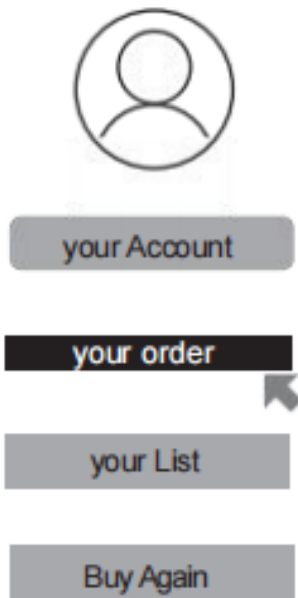
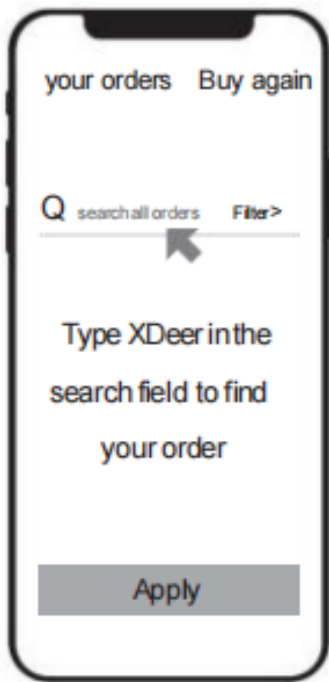
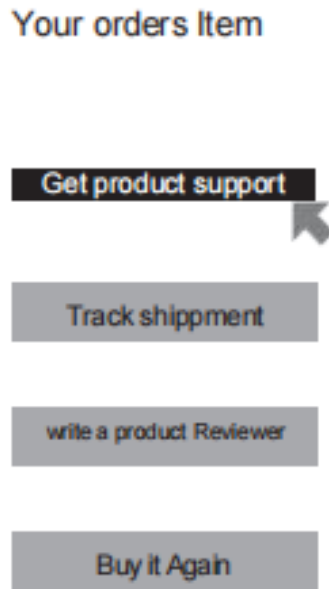
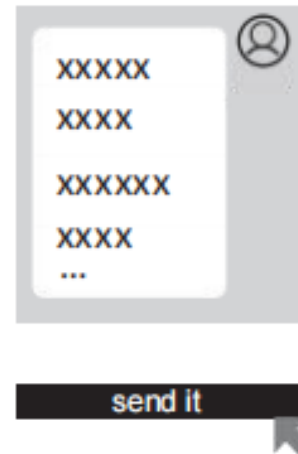
● Customer Support Service

● QR Code Support:

- Scan the provided QR code for additional after-sales support, warranty registration, and more.

How shall i talk to them?

you can e-mail the seller by doing the following to get product support. Give the seller 24-hour to replied.

			
1.Go to your account And find your order.	2.Type XDeer to search your order	3.Select your order and click support.	4.Describe the problems you need to solve.

● Customer Support Service

- If you have any other questions, you can get more after-sales support by scanning the following QR code through other channels that you find more convenient.

Facebook	Linkedin	WhatsApp	Xdeer Official Website	Youtube
				
Safes Technical Support E-warranty certificate	Safes Technical Support E-warranty certificate	Safes Technical Support E-warranty certificate	Safes Technical Support E-warranty certificate	Safes Technical Support E-warranty certificate

● Warranty Terms and Conditions

- XDeer® is committed to building high-quality products and will make every effort to ensure our products are free from any defects. We warrant to the purchaser that the XDeer® safe will be free from defects in materials or workmanship for a period of one year from the date of purchase.
- This warranty does not cover abuse, misuse, use in any manner for which it is not designed, neglect, modification, damage inadvertently caused by the owner, accidents, and/or tampering. Any damage to the XDeer® safe resulting from misuse, tampering, abuse, neglect, accident, improper installation, modification, unauthorized service, destruction, or alteration of the serial number, or use in violation of the instructions furnished by the company will void this warranty.
- These warranties are not assignable or transferable to any other person.
- The sole responsibility of the company shall be limited to the repair or replacement (in its sole discretion) of any component of the XDeer® safe which fails to conform to this warranty at no cost to the purchaser during the warranty period.
- If your safe is determined to be defective and we are responsible for the cause, we will have it repaired at our expense, or we will send a new replacement at no cost to you. You will be required to return your existing unit as well as all included accessories to XDeer® prior to replacement of the defective unit, along with your proof of purchase.
- If it is determined your safe needs to be returned, please contact our customer support team, and they will provide you with return details.

● XDeer® Product Series

Product Name	Type	Dimensions (L×W×H)
Gun Safe S10 (Biometric)	Gun Safe	14.6×10.8×3.7 inches
Gun Safe S003 (Biometric)	Gun Safe	10.1×12.1×7.91 inches
Gun Safe S004 (Biometric)	Gun Safe	11.2×8.6×2.5 inches
Gun Safe S005 (Biometric)	Gun Safe	11.6×12.4×3.5 inches
Gun Safe S006 (Biometric)	Gun Safe	12.7×11.9×6.7 inches
Gun Safe S007 (RFID)	Gun Safe	12.0×7.1×6.8 inches
Hotel Safe HS100	Hotel Safe	12.0×7.1×6.8 inches
Wall Safe S008 (Biometric)	Wall Safe	11.6×12.4×3.5 inches
Cabinet Safe CS100-25	Cabinet Safe	13.62×9.84×9.69 inches
Cabinet Safe CS100-42	Cabinet Safe	13.62×12.99×16.54 inches
Cabinet Safe CS100-50	Cabinet Safe	13.62×12.99×19.69 inches



we are committed to satisfying our customers with quality products and great customer service

Thank you for your trust in XDeer

-Best wish for you-

ver 1.08.07032025

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.