English

User Manual

Model: Card Pro

Important Tip:
If you have multiple devices, please power them on and connect them one at a time. Do not turn them all on at once to avoid some devices not being recognized.
Google has officially rebranded its "Find My Device" service to "Find Hub". On some Android devices or in the Google Play Store, the service may still appear as "Find My Device." You can download "Google Find Hub" or "Google Find My Device" from the Google Store, regardless of the displayed name, the functionality remains the same, and you can add and use this tracker as normal.

Works with Apple Find My

Works with Android Find Hub

Please refer to this manual before using the product

Product Overview

This Package Includes:

- Card Finder *1pcs
- User Manual *1pcs
- Quick User Guide *1pcs

1. Getting Started

To prevent accidental shutdowns that could result in the device being unable to locate, we have re-upgraded the startup and shutdown methods.

1.1.Power On/Off

1.1.1 Power On: Press the circular dot (power button) on the tracker once. When you hear a "ring-ring" chime, it indicates that the device has been powered on. (See diagram)

1.1.2 Power Off: Hold the button for 3 seconds (two short beeps will sound).

1.2.Check For Updates

To use the Apple/ Find My * app to locate the item locator, the latest version of iOS*, iPadOS*, or macOS* is recommended. The Find My app on Apple Watch requires the latest version of watchOS*. For Android phones（Huawei not supported), it is recommended to update to version 9.0 or above.

2. Add Your Locator

2.1 Get started with an iOS device

2.1.1 Open Find My app on your supported iPhone* or iPad* .
2.1.2 Allow notifications from the app.
2.1.3 Power on your Locator, select the "Items" tab then tap the "Add Item" tab,tap "Other Supported Items".
2.1.4 Make sure your Item Locator is close to your phone. Wait... until you see the pop-up "card pro" then tap "Connect".
2.1.5 Choose a recognizable name and emoji for your item Locator and tap "Continue".
2.1.6 Find My will ask for confirmation to add your Locator for your Apple ID-tap"Continue".
2.1.7 Tap "Finish" and your Locator will be set up and ready to be connected to whatever item you wish to locate, e.g., your keys.

2.2 Get started with an Android device

2.2.1 Open Find Hub app on your supported Android Phone.
2.2.2 Make sure your Android phone's Bluetooth is ON and you are connected to the Internet.
2.2.3 Bring your card close to your Android phone and wait for the pop-up to show "card pro", on the pop up bottom sheet, hit "Connect"Read and accept the prompts to complete the pairing.

3. Function introduction

3.1 Locate Your Item

When your item is nearby , open the Apple Find My app or Google Find Hub app, then tap "Play Sound" to make your Locator beep, then you can find it. When it is out of rang, you can find Locator's Last Known Location.

3.2 "Notify when left Behind" Function (only available on Apple Find My for iOS Device)

You will receive a notification when you leave your Locator behind when it's no longer in range of your device.
Note: The "Notify When Found" feature can only be activated when the tracker is out of the phone's Bluetooth range.

3.3 "Notify when Found"Function (only available on Apple Find My for iOS Device)

You'll receive a notification with the location when your card pro is detected by another device on the Apple Find My network.
Note: "Notify When Found" can only be activated when your finder is out of the Bluetooth range of your iOS device.

3.4 Locate your finder when it's far away

1) Open the Apple Find My app or Google Find Hub app, then tap your card pro from the item/device list.
2) The current location of your finder will appear on the map, along with a timestamp showing when it was last located.

3.5 Share Items (For Both iOS and Android Devices)

With the Share Items feature, you can share your tracked items with

friends or family, allowing them to view the item's location. Shared users will not receive any unidentified-tracking notifications. To use Share Items, make sure you and your friends have installed the latest version of the iOS Find My app (iOS 17, iPadOS 17, or macOS 14 Sonoma public beta or newer) or the Android Find Hub app (Android 9 or later).

3.6 Lost Mode / Mark as Lost

1) Lost Mode (only available on Apple Find My for iOS Device)
When your item is lost, enable Lost Mode in the Find My app. You will receive a notification when the location of your item is detected by any Apple Find My–enabled device. You may leave a phone number or email address so the finder can contact you.
2) Mark as Lost (only available on Find Hub for Android Device)
Android devices support the "Mark as Lost" function. After marking your device as lost, its status will be displayed in the Find Hub App.

Note: When Lost Mode/Mark as Lost is enabled, your Locator is locked and cannot be paired with any other device. Do NOT remove the item from the app while Lost Mode/Mark as Lost is active, otherwise the Locator will remain locked and unusable.

3.7 Remove item

Make sure your item is nearby, you can remove item in the app, it should make a ring-ring chime indicating it is removed successfully, then the item can be used by other people .
Note: Before removing an item in the app, make sure that "Lost Mode" in the Apple Find My app/ Google Find Hub App is turned off. Otherwise your Item Locator will be locked and no one else can pair with it.

3.8 Factory Reset Your Locator

How to restore factory settings: Press the function button two times, you can hear one beep. Then Press the function button four times rapidly and then hold it a fifth time until you hear a ring-ring chime, now the device is reset. The device can be repaired to a new Apple ID account as a new device.

When your item is out of the range of your phone, and your Locator is removed from Apple Find My app/ Google Find Hub App, the device can't be used by other people. you need reset your locator, then it can be used by other people.

3.9 Unwanted Tracking Detection

●If any Apple Find My network accessory separated from its owner is seen moving with you over time, you'll be notified in one of two ways:
(1)If you have a iPhone, iPad, Find My will send a notification to your Apple device. This feature is available on iOS or iPadOS 14.5 or later.2)If you don't have an iOS device or smartphone, a Find My network accessory that isn't with its owner for a period of time will emit a sound when it's moved. These features were created specifically to discourage people from trying to track you without your knowledge.
●Find Hub is built to deter unwanted tracking. If your Android phone notices an unfamiliar device moving with you, you'll receive a notification.
View the unknown device on a map, ring it to find it by sound, or get further help.

3.10 Privacy and Security

Your Locator sends out a secure Bluetooth signal that can be detected by nearby devices in the Apple Find My/ Google Find Hub network. The whole process is anonymous and encrypted to protect your privacy.

4. Button function

4.1Power on (Find my function is on).
Press the circular dot (power button) on the tracker once. It should emit a "ring-ring" chime, indicating that it is powered on.
If the product is not linked with your apple ID, it will be closed within 10 minutes automatically. You need to trigger the find my function again to continue pairing.

4.2 Power off（Apple Find my/ Google Find Hub function is off).
Hold the function button for three seconds, then release it. Then you will hear two beeps indicating it is powered off.

4.3 Enable learn more information query. (only available on Apple Find My for iOS Device)

Press the function button two times rapidly and you will hear a confirmation sound,This operation will be displayed on the find my app to guide the person who gets the device to obtain the device information, such as the owner's contact information (if the item is set to the lost mode on the app), and the serial number of the device.

4.4 Restore factory settings

Press the function button two times, you can hear one beep, then Press the function button four times rapidly and then hold it a fifth time until you hear a ring-ring chime, now the device is reset.

A reset operation is required to make the device enter the pairing state.

How to Charge the Smart Tracker?

1.Charge the device using a standard wireless charger.
The red indicator light will stay on while charging and turn off when fully charged.
2.Charging Orientation: The side with the wireless charging symbol (this is the charging induction area) should face down, and this area should be aligned as closely as possible with the center of the wireless charger.

FAQ

1.Why the Location Updates Are Not Always in Real Time.
Tracker does not continuously transmit its location in real time. The update frequency depends on its environment and the presence of nearby Apple/Google devices.
1.1 Outside Bluetooth range: The Tracker relies on the Find My/ Find Hub network, which uses other nearby Apple/ Google devices to update its position. Updates may be delayed if there are no compatible devices nearby.
1.2.Limited coverage areas: In locations with few Apple/Google devices (such as remote or underground areas), updates may be less frequent.
1.3.If the device has not moved, the built-in sensors willdetect this, and the device will enter a sleep mode, with the reportedlocation ranging from 30 minutes to several hours.
This design helps conserve battery power and ensures user privacy while still allowing effective tracking of your items.
2. The item locator cannot connect to the phone
When pairing a device with Apple Find My/ Google Find Hub app, the phone will link to the Apple/ Google server. Pairing may fail because of network problems. The following action is recommended: 1. Change the phone's network, such as switching between WiFi and mobile. The first pairing may takes a long time, please wait patiently.2. Reset your item. 3. Repair with Apple Find My/ Google Find Hub APP.

⚠ Safety Information - Battery and Charging

1.Battery Handling Precautions

- Do not disassemble, crush, puncture, or expose the Card Finder to fire or excessive heat (above 60°C / 140°F).
- Do not short-circuit the device or allow metal objects to come into contact with the battery terminals.
- Do not attempt to remove or replace the built-in battery. This product contains a non-user-serviceable lithium-ion battery.
- Keep the device dry. Do not expose it to water or high humidity environments unless the product is rated for water resistance.

2.Storage and Charging Recommendationsry Handling Precautions

- Store the Card Finder in a cool, dry place when not in use. Ideal storage temperature: 15°C – 25°C (59°F – 77°F).
- Avoid leaving the device in direct sunlight, hot vehicles, or near heat sources.
- Charge the Card Finder in an environment between 0°C and 45°C (32°F – 113°F).
- Do not leave the device on the charger for extended periods after it is fully charged.
- Use only certified wireless chargers and check that the LED indicator functions as described.

3.Emergency Instructions in Case of Failure

- If the Card Finder becomes excessively hot, emits smoke, swells, leaks, or emits an unusual odor, immediately stop using the device.
- Do not attempt to charge or power on the device again.
- Move the device to a safe, well-ventilated area away from flammable materials.
- Contact customer service or your point of purchase for further assistance.
- If the device catches fire, use a Class D fire extinguisher or sand—never use water.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device,pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a
residential installation. This equipment generates,uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

ISED Warning

This device complies with Innovation, Science, and Economic Development Canada
licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement
économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance.
Le présent appareil est conforme Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF, les utilisateurs peuvent se l'exposition aux radiofréquences et la conformité and compliance d'acquérir les informations correspondantes.

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