

MUNBYN

Version 5.00

Thermal Label Printer

User Manual

MUNBYN
Unleash Business Creativity



- ☐ White
- ☐ Gray
- ☐ Green
- ☐ Pink

Unleash Business Creativity

RealWriter 941 Bluetooth

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Scan the QR code to access user manuals in other languages, including English, German (Deutsch), French (Français), Spanish (Español), Italian (Italiano).



User Manual in English
Deutsches Benutzerhandbuch
Manual de usuario en español
Manuel d'utilisation en français
Manuale dell'utente in italiano

1 Product Introduction

1.1 What's in the Box?

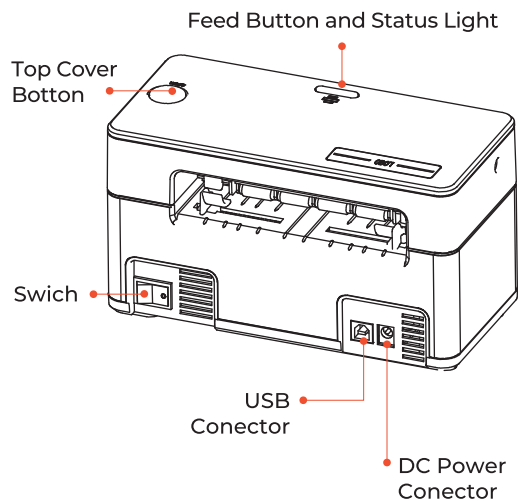


- A** Printer
- B** USB Cable
- C** Adapter
- D** Power Cord
- E** Quick Tips
- F** Labels
- G** User Manual

•If contents are missing or damaged, please contact us.
•Type-C cable and USB flash drive are not included in regular accessories of ITPP941B.

E-mail: support@munbyn.com

1.2 Printer Overview



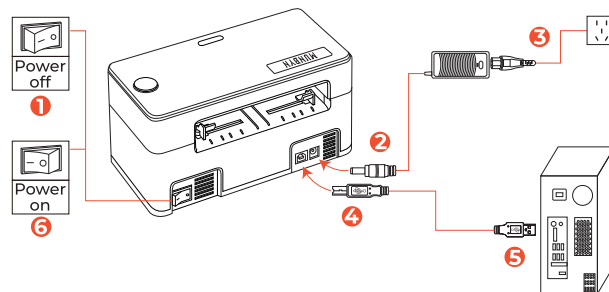
2 Set Up the Printer

Scan the QR code on the right for more video tutorials:
munbyn.biz/941bvideo



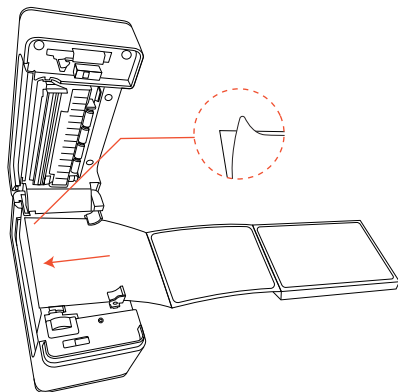
More Setup Videos

2.1. Quick Printer Connection



Please follow the sequence of the above picture to operate.

2.2 Label Setup



Automatic label identification:

- Load no less than 4 consecutive labels into the printer.
- After the paper is stable, press and hold feed button, until you hear a beep.
- Then, the printer will automatically identify labels.

3 Bluetooth Connection

The printer is compatible with Bluetooth phones, tablets, and Windows computers, **but not with Mac computers over Bluetooth**. The printer cannot be directly connected to mobile phones or tablet devices via Bluetooth, and it requires the "Munbyn Print" App for connection.

3.1 Mobile Phone Printing

(1) Download the App

Search "**Munbyn Print**" on **App Store** or **Google Play** to get the App or scan the QR code below to download.



App Store

Tip: If your mobile needs a PIN password, please enter "0000".

(2) Select the Printer

Open the MUNBYN APP, find and tap "P941B", and tap "OK" as shown in the picture:



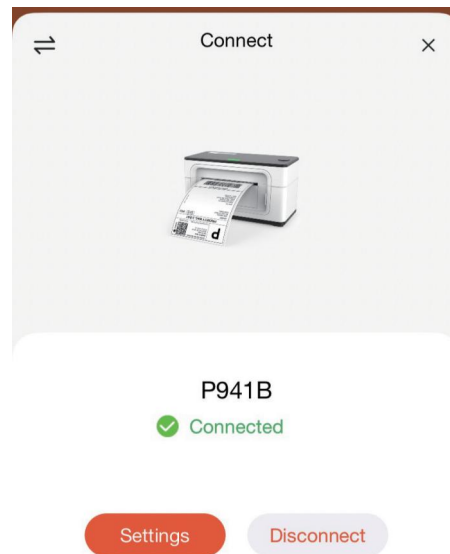
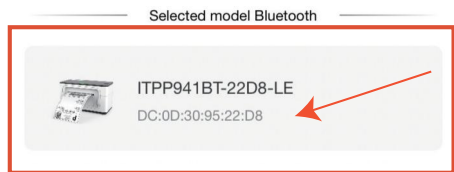
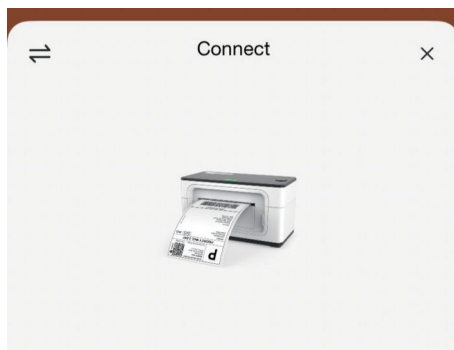
Notes:

1. If your device model is "ITPP941BP," please click on "P941BP". You can identify the specific model by checking the label on the bottom of the machine.
2. To ensure you have a smooth experience with our app, please follow the prompts to grant the necessary permissions. Rest assured, we are committed to protecting your privacy. These permissions are only used to enhance your user experience. Your data security is our top priority.

(3) Connect the Printer

A pop-up window indicating a successful connection will appear in the App after successfully connecting the printer, as shown in the figure below.

Note: At this time, the Bluetooth status light on the printer will turn green.



(4) First Print

Note: Before starting to print, please ensure that the printer is successfully connected, as shown in Figure-1. If an error state occurs, as shown in Figure-2, check whether the printer is turned on and refer to the previous sections for instructions on connecting the printer.



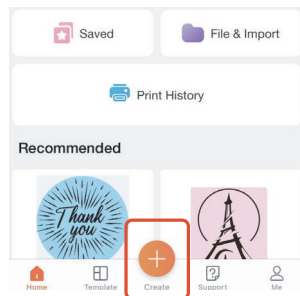
Figure-1



Figure-2

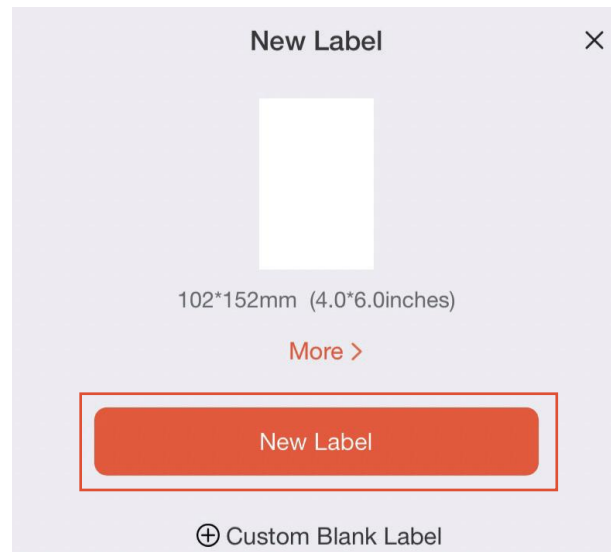
After the device is successfully connected, we start creating and printing:

1. Tap create on the Home page.



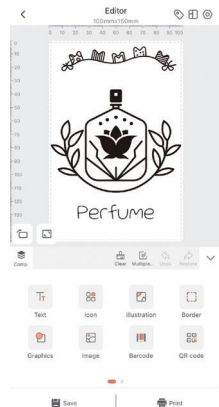
2. Check whether the size set by the App matches the actual size of the label paper.

Note: The size of the label that comes with the labels 4×6 inches, if you use other labels, please pay attention to their size.



3. Design label

Note: The template is created successfully, and the design is carried out within the template area, and the content beyond the area will not be printed.



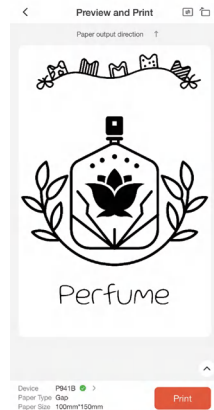
Please scan the QR code below to watch how to use the Munbyn App to connect and print.
Demo video: munbyn.biz/941bpc



App Setup Video

4. Print label

Tap "Print" to check that the label preview matches the preset. Set the print density and number and tap "Print".



3.2 Windows Bluetooth Printing

Scan the QR code on the right for the video tutorial:

munbyn.biz/941bwindbc



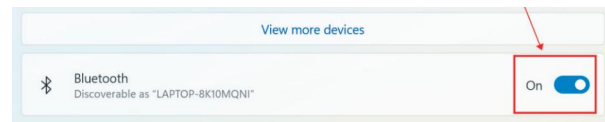
Windows Bluetooth Setup Video

Notes :

- (1) The Bluetooth connection on a PC is compatible only with the Windows operating system.
- (2) Please ensure that all letters in the link are entered in **lowercase**. Otherwise, you will not be able to access the corresponding webpage.

Please follow the steps below:

- (1) Turn on the computer's Bluetooth in the system settings. (**Tips:** Please do not connect directly in the system Bluetooth search interface.)

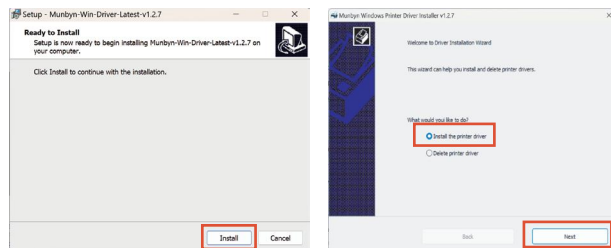


- (2) You can get the latest Bluetooth drivers by visiting this link: munbyn.biz/941bwind

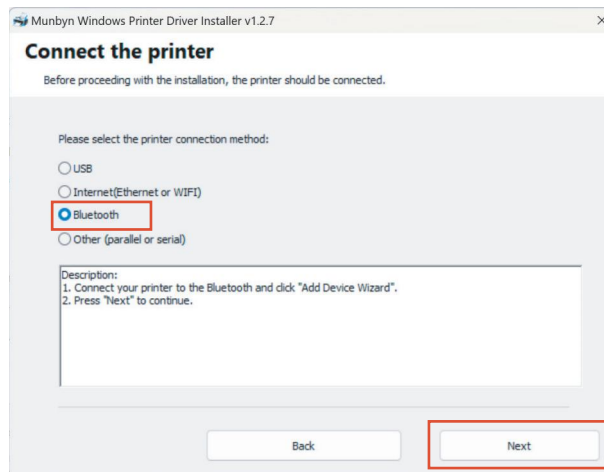
(3)Run the installer you downloaded.
(When using Bluetooth function, there is no need to plug in the USB cable during driver installation.)

Note: When installing the Windows driver, a security warning alert may pop up. Please click the "Yes" button to agree to run the installation.

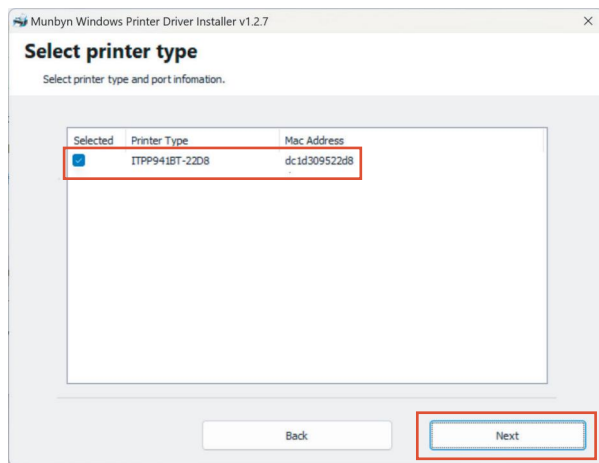
(4)Follow the instructions to install it.



(5)Select the "Bluetooth" connection method, and click "Next".

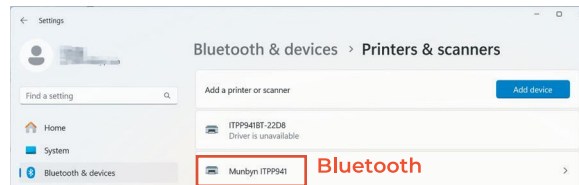


(6) Select the connection printer, and click "Next" -> "Close" to complete the installation.



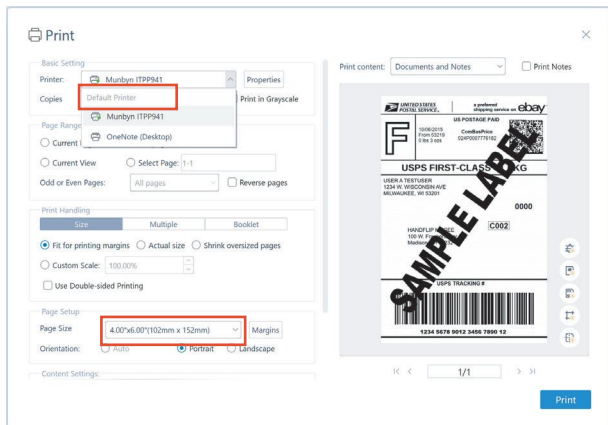
(7) After the driver installation is complete, the printer will appear in your printer list.

You can follow the steps below to view:
Go to **Settings** -> **Bluetooth & devices** -> **Printers & scanners**.



Note: After the installation is complete, two ITPP941 options will appear in your system's print list. One of the devices will display the message "Driver is unavailable." This is normal and does not require any action on your part.

(8) You can also open the file to be printed, click the Print button, and select "Munbyn ITPP941" on the Print preview page.

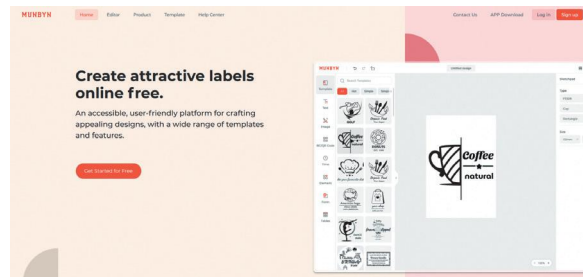


3.3 MUNBYN Editor

(Supports Bluetooth-enabled Mac, Windows, and Chrome devices for driver-free printing, cutting, DIY labeling)

Tips: MUNBYN Editor is an accessible, user-friendly platform that allows you to easily design, personalize, precisely crop, and print attractive designs on Google Chrome. It supports printing for Windows, Mac, and Chrome devices.

Website Link: editor.munbyn.com



Scan the QR code to get printing tips:



Bluetooth Printing Tutorial
(no-driver required)
munbyn.biz/wbp



System Printing Tutorial
(USB driver required)
munbyn.biz/wsp



PDF Cropping Tutorial
munbyn.biz/pdf

4 USB Connection for Laptop/PC

4.1 Mac Driver Installation for USB Cable

Scan the QR code on the right
for the video tutorial:

munbyn.biz/941bmacv



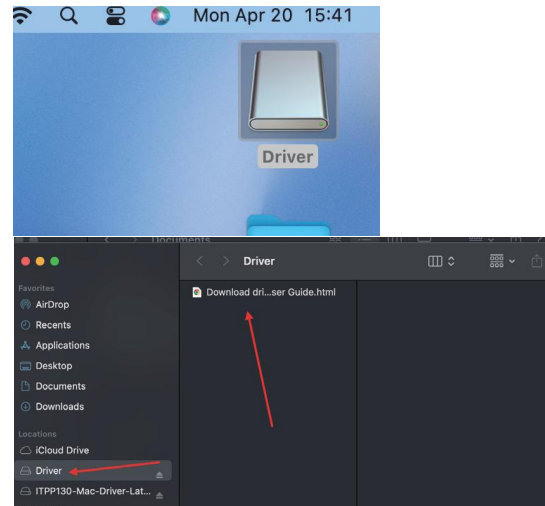
macOS USB Setup Video

E-mail: support@munbyn.com

Note: Please ensure that all letters in the link are entered in **lowercase**. Otherwise, you will not be able to access the corresponding webpage.

(1) Connect your printer to the computer using the original USB cable and your Type-C adapter, and then turn your printer on.

(2) Once connected, find the removable drive on your computer, open it, and run the driver file that matches your operating system to install. (We recommend using Chrome or Edge browser to open this webpage.)



E-mail: support@munbyn.com

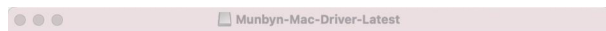
Windows	Download
MAC	Download

Or visit this link to get the latest macOS driver:

munbyn.biz/941bmac

(3) Follow the installation steps until you receive the "The installation was successful" message shown below.

Note: The following interface diagram is for reference only; please refer to the actual downloaded interface.



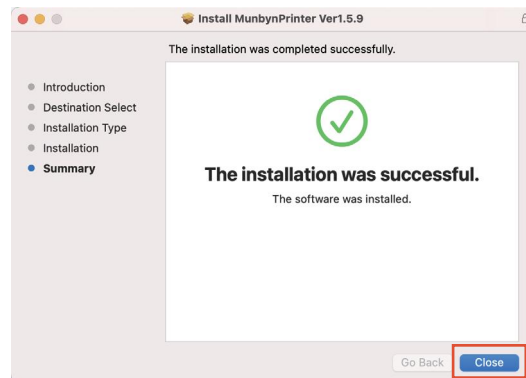
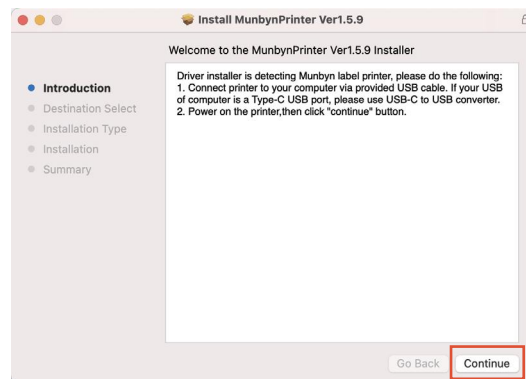
1、Open and Install Driver



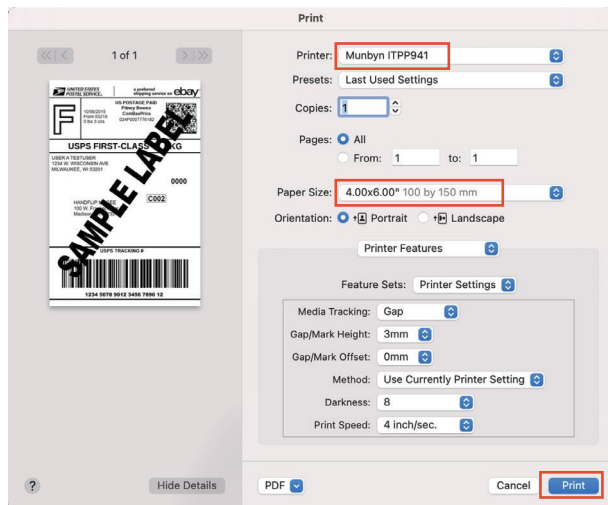
2、FAQ



ITPP941 FAQ 2.0.2.pdf



(4) Open the file to be printed, click the Print button, and select "Munbyn ITPP941" on the Print preview page.



4.2 Windows Driver Installation for USB Cable

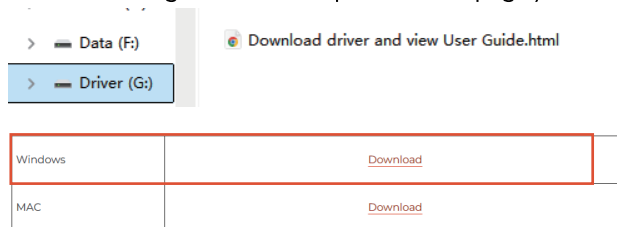
Scan the QR code on the right for the video tutorial:
munbyn.biz/941bwindsv



Windows USB Setup Video

Note: Please ensure that all letters in the link are entered in **lowercase**. Otherwise, you will not be able to access the corresponding webpage.

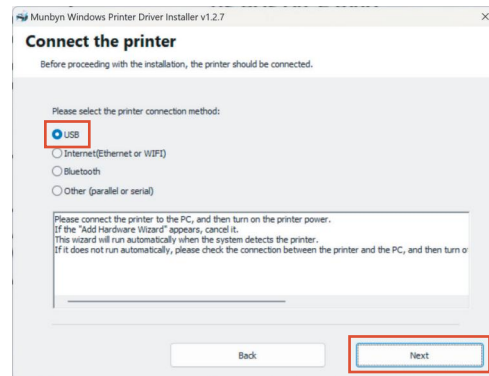
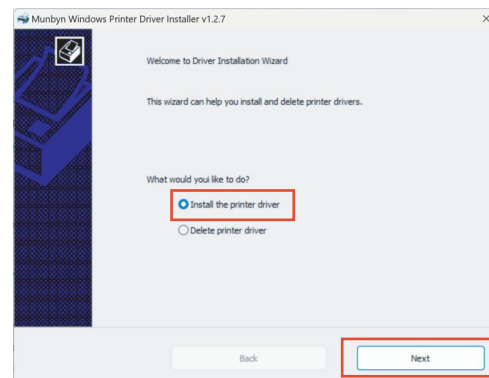
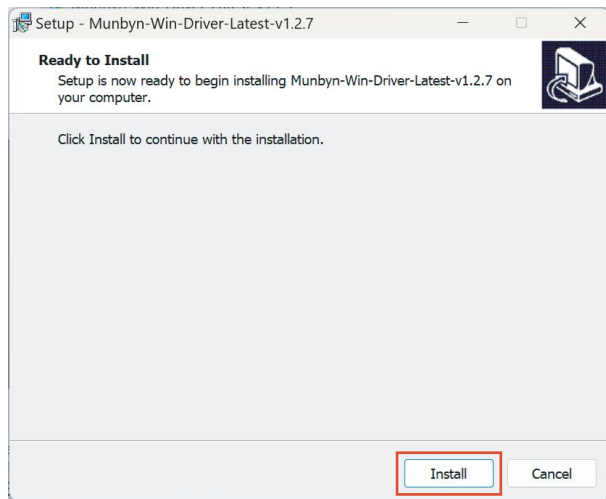
- (1) Connect your printer to the computer using the original USB cable and your Type-C adapter, and then turn your printer on
- (2) Once connected, find the removable drive on your computer, open it, and run the driver file that matches your operating system to install. (We recommend using Chrome or Edge browser to open this webpage.)

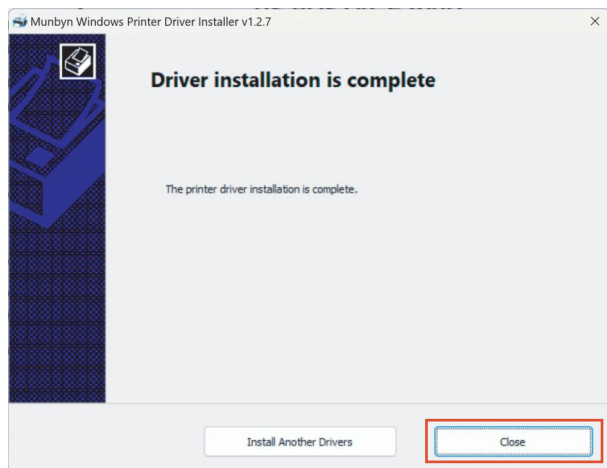


Or visit this link to get the latest Windows driver:
munbyn.biz/941bwind

(3) Follow the installation prompts until you click **"Finish"** to complete the setup and exit the installer.

Note: When installing the Windows driver, a security warning alert may pop up. Please click the "Yes" button to agree to run the installation.

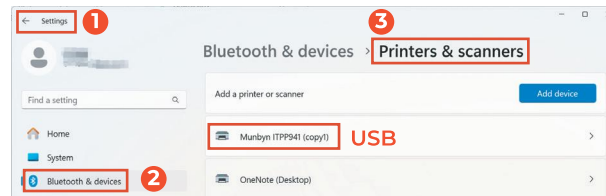




(4) After the driver installation is complete, the printer will appear in your printer list.

You can follow the steps below to view:

Go to **Settings** -> **Bluetooth & devices** -> **Printers & scanners**.



5 Pro Tips

- **Anytime you change your label**, run the automatic label identification.

- Press the feed button on the printer to **skip a blank label**.

- **To run a self-test**, press and hold the feed button until you hear two short beeps.

- **Avoid poor quality labels** as they can damage the printer.

•Regularly **clean the printer head**.

•**If the paper is jammed and the red light flashes**, run Automatic label identification.

•Insert Munbyn into the **same USB port** on your computer every time. This will avoid creating duplicate copies of the printer in your operating system.

6 **FAQ**

FAQ file, please visit:
www.munbyn.biz/941bfaq

7 **LED Status**

Light	Description	Troubleshoot
Green	Normal operation	/
Flashing Red (every 2 seconds)	Label paper is not identified	Run automatic label identification
Flashing Red (every 1 second)	Cover is not closed	Please ensure that the cover is completely closed
Flashing Green and Red	Printer head is overheated	Printer will automatically resume once the printer head has cooled down

8 Feed Button Instruction

Printer status	Feed button	Function
Printing	Press the button	Pause printing
Standby	Press and hold on until you hear one beep	Automatic label identification
Self-test	Press and hold on until you hear two beeps	Print Self-test page
Standby	Press and hold on until you hear five beeps	Reset Printer

9 Specifications

Method	Direct Thermal
Resolution	203 dpi ; 300dpi
Max Printing Speed	150 mm/s
Paper Width	40 -110 mm (1.57-4.3 inches)
Paper Thickness	0.06 - 0.25 mm
Power Adapter	24V / 2.5A
Printing Life	TPH 100km
Operating Environment	Temperature: -10 to 50°C Humidity: 10-90% (non-condensing)
Storage Environment	Temperature: -40 to 80°C Humidity: 5-95% (non-condensing)
Connection	USB ; Bluetooth (Only for Bluetooth version)
Weight	1.90 lbs / 0.9 kg
Dimensions	D 198mm * W 96 mm * H 109 mm

10 Safety Notices

- The printer head can become very hot after printing labels. Do not touch the printer head.
- Do not bend the power cord excessively or place objects on the cord.
- Do not use the printer if you find any irregularities as these could result in fire or electrocution.
- Keep the printer out of reach of children.
- Use only approved accessories and do not try to disassemble, repair the unit by yourself.
- Keep the printer away from water and other objects that could penetrate the components.
- Please unplug the printer when it is not in use for long periods.
- If you have problems connecting to the printer with the Munbyn Print App, you can try to restart the App or reinstall the App. If your problem is still not resolved, please contact us.

11 Tech Support

E-mail:
support@munbyn.com

WhatsApp:+86 178 1788 1067

Phone:+1 (628) 229 3612

Support time:
24 hours a day,
Monday to Friday



MUNBYN provides 24 months warranty and lifetime free service.

If you encounter any issues with the product, don't hesitate to contact the MUNBYN team to receive troubleshooting tips or a prompt replacement.

You can access the link below or scan the QR code to download user manuals in other languages.



User Manual in English
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Manual de usuario en español
Manuel d'utilisation en français
Manuale dell'utente in italiano

12 FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.

Model: ITPP941B