

QUICK START GUIDE

K11

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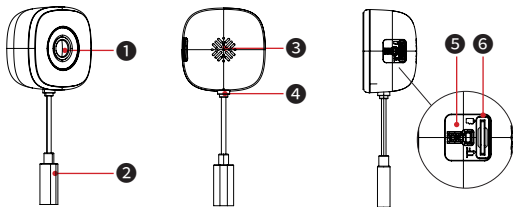
Contact Us:

 support@sehmua.com

In the box

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Product Introduction



- | | |
|---------------|---------------------------------------|
| ① Lens | ④ Microphone |
| ② Power Cable | ⑤ Reset Button |
| ③ Speaker | ⑥ TF Card Slot
(Card not included) |

Storage options

You can store your event videos on a TF card (not included) or in cloud storage, based on your preference.

Option 1: TF Card. Please install the TF card only when the camera is powered off, and use a Class 10 or higher card with 8 GB-128 GB of storage.

Option 2: Cloud Storage. New users get lifetime 8-second free cloud storage with 24-hour rolling retention and complimentary basic person/vehicle/pet recognition in the cloud.

Set up the App

1.Download and Install the App

Option 1 : Scan the QR code below to download the "Arogal" App and set it up on your mobile phone.



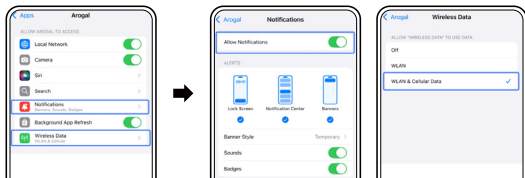
Option 2: Search "Arogal" App and download it from Google Play Store for Android or App Store for iOS.

- Please confirm the Arogal App icon before downloading it. Otherwise, you can't add the camera successfully.



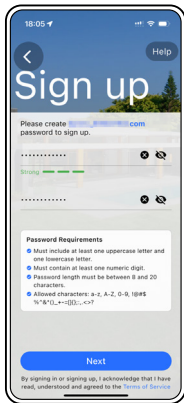
- Allow "Arogal" to use mobile cellular data and wireless network. Otherwise, you may fail to add camera.
- Allow "Arogal" to access phone location and push messages to the phone. Otherwise, the phone will

not receive alerts from the Arogal when motion detection is triggered.



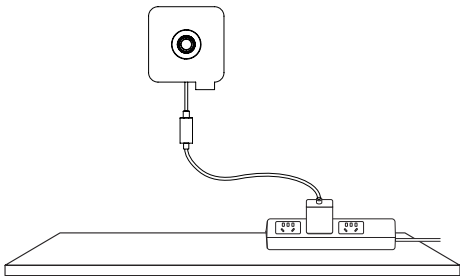
2.Register Account

- (1) Create an account using your email address, and complete email verification.
- (2) Set a password for your account and remember it. Follow the app's on-screen instructions to complete setup.

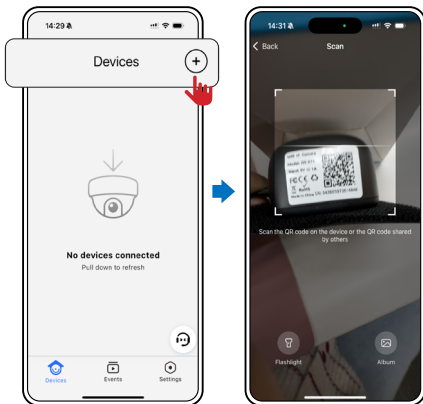


3.Adding the Camera to the App

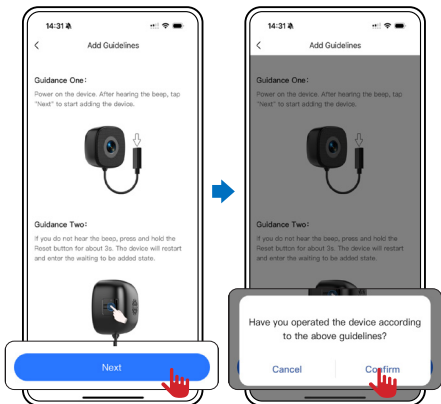
Step 1. Please connect the camera to a power source and wait about 5 seconds. You'll hear a continuous "beep-beep" sound.



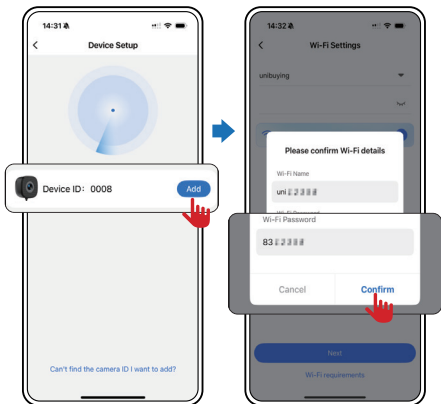
Step 2. Open the "Arogal" app and turn on your phone's Bluetooth. Tap "+" and use your phone to scan the QR code on the camera.



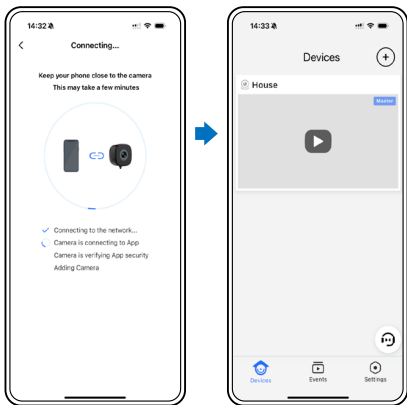
Step 3. After the camera beeps, click "Next" and then select "Confirm".



Step 4. When the phone detects the camera, tap "Add". Then select the connected Wi-Fi name and enter the correct router Wi-Fi password.



Step 5. Bring your phone close to the camera and keep it still until you hear the sound indicating . Then wait for the connection to finish.

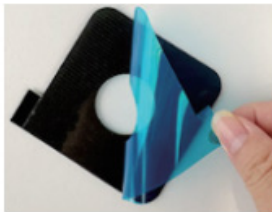


Peel & Stick Install

The camera should be installed on a window. You can position it on the glass according to your viewing preferences. The device must be close to a power outlet and within range of your router.

Note: Please confirm the desired position in advance and ensure the window surface is clean, dry, and dust-free before applying the sticker.

Step 1: Install the sticker.



Step 2: Stick the mounting sticker on the window, then mount the camera on it. Pay attention to the camera's orientation during installation—the power cord should hang vertically downward.



This side down.

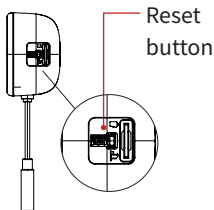
Step 3: The package includes 4 cable clips for managing the power cable and keeping your home tidy.



FAQS

How to reset the camera?

Press and hold the Reset button 5 seconds until you hear a voice prompt, then release it and patiently wait for the "beep-beep" sound to confirm the device has been successfully reset. After the camera reset, it must be re-added to the app, refer to page 07.



Why can't the camera connect to Wi-Fi?

- (1) Press and hold the Reset button until you hear a voice prompt, then release it and wait for the "beep-beep" sound. Repeat this process to complete the setup.
- (2) Check that the Wi-Fi password you entered is correct. Reboot the router, then try adding the camera again.(Refer to page 07 for the process of re-adding the camera)
- (3) Make sure your router does not have AP isolation, MAC filtering, or other access restrictions enabled.
On some phones, you need to grant location permission and turn on location services to scan for Wi-Fi networks and view the Wi-Fi list.

How do I reconnect the camera after changing my router or Wi-Fi password?

First, delete the camera from the app. Then, press and hold the reset button for 5 seconds until you hear a sound. Finally, re-add the camera to the app and select your new Wi-Fi SSID and password.

How to share your camera ?

- (1) Open the camera's Live page and tap "  ".
Share
- (2) Choose Share via account ID, enter the recipient's account ID, or choose Share via QR Code and have them scan the code to access the shared device.

Note: The invitee must first register and log in to an Arogal account before they can receive a share.

Open the Arogal app and go to: Settings → Share

List, then tap Accept on the share invitation.

Why am I receiving too many activity alerts or missing some alerts?

- Adjust motion detection sensitivity: Go to Device settings → Events → Motion detection and select the appropriate level for your needs.
- Set the alarm area: Go to Device settings → Events → Detection area and select the desired alarm area.

What to do if there are no video recordings after subscribing to cloud storage?

- (1) Confirm that the cloud storage subscription is active.

(2) Confirm that the cloud storage recording switch is turned on (Device settings → More Options → Cloud video). If you have not subscribed to cloud storage, subscribe first.

What to do if the camera does not recognize the TF Card

(1) The camera only supports TF cards with a capacity of 8–128 GB and Class 10 or higher (U1 or above). It does not support TF cards of 128 GB or above.

(2) Ensure that you insert the TF card correctly, checking that the insertion direction and position are correct.

(3) Reinsert the TF card. Power off the camera, insert the TF card into the camera's TF card slot in the

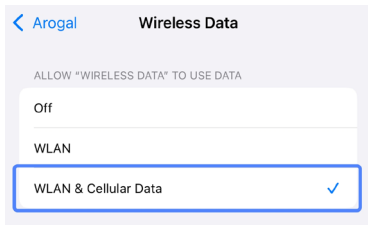
correct orientation, and then power on the camera. If the camera prompts you to format the TF card, click "Format TF Card". If the TF card still cannot be recognized, use a card reader to format the TF card to FAT32 format on a computer, then reinsert it into the camera.

(4) If the TF card cannot be recognized during use, power off the camera, remove and reinsert the TF card to verify whether it can be recognized. If it still cannot be recognized, reformat the TF card or replace it.

What to do if the phone cannot display real-time videos when out of the home?

When at home, the phone can view real-time videos by connecting to WiFi. But when out and using 4G

or 5G mobile data, if the phone cannot view real-time videos from the camera, please check whether cellular data permission is granted to the app.



If you need further assistance, please contact our customer support: support@sehmua.com

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

ISED Statement warning :

- English: This device complies with Industry Canada license - exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device. The digital apparatus complies with Canadian CAN ICES - 003 (B)/NMB - 3(B).

- French: Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L'appareil numérique est conforme à la canadienne CAN ICES - 003 (B)/NMB - 3(B).

RF Exposure Information:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.