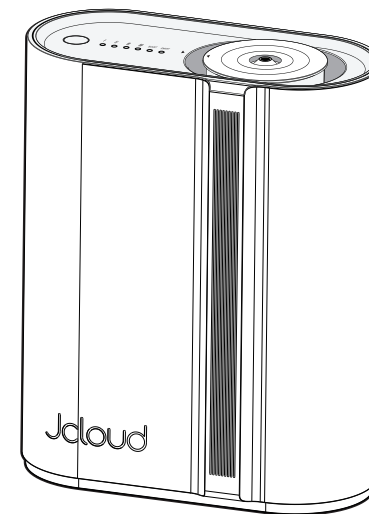


USER MANUAL WATERLESS HOME SCENT DIFFUSER JC002



Have Questions or Concerns?
Please contact us Mon.-Fri. via:

✉ Email: jcloud-vip-help2021@outlook.com

📞 WhatsApp: +86 139 6784 5544

We're here to help and happy to assist you.

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IMPORTANT SAFETY INSTRUCTIONS

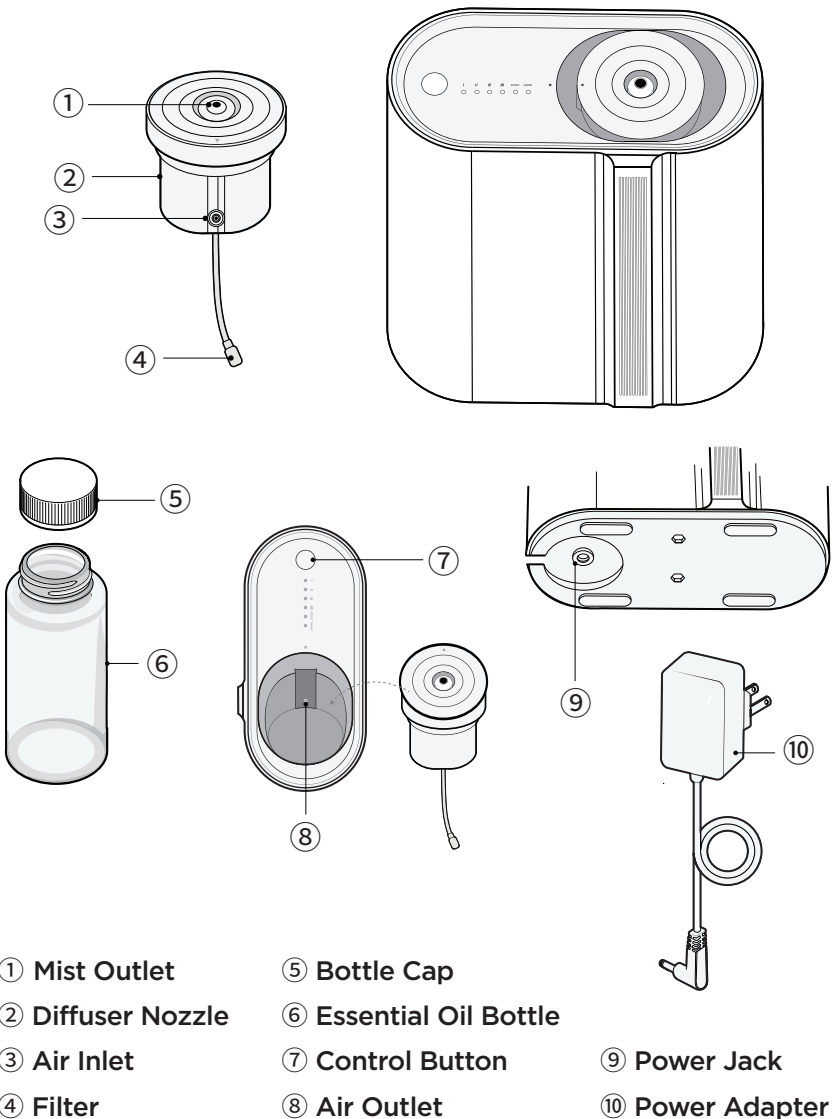
Please carefully read and follow these instructions before use:

- Use this product only for its intended use as described in this manual.
- Always place the diffuser on a stable, level surface and ensure there is at least 3' clearance above the diffuser.
- Never dilute the aroma oils with water or carrier oils.
- Ensure the area is well-ventilated for the best experience.
- Do not cover the device with objects or material while in use.
- Do not immerse in water and any other liquids.
- Do not attempt to disassemble, modify or repair the device without proper guidance.
- Keep out of reach of small children and pets.
- Always keep the diffuser away from high temperature and fire.
- Ensure the power adapter is never blocked when plugged in.
- Never operate the diffuser if the power adapter is damaged or wet.

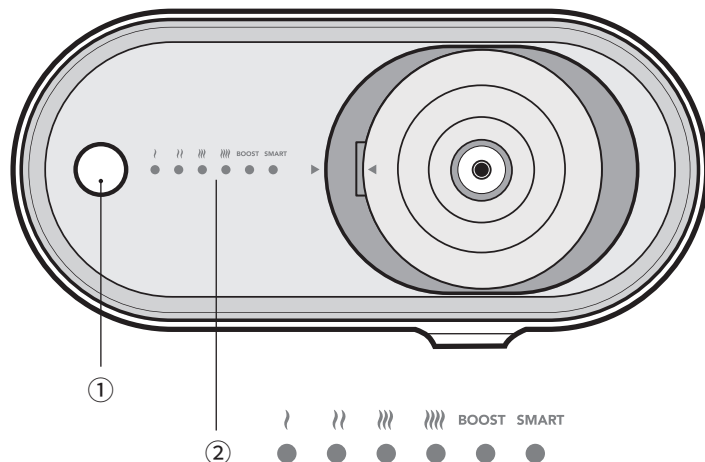
SPECIFICATIONS

Input	DC-12V/1A
Rated Power	4.2 W
Size	175x 85 x 217 (mm) 6.89 x 3.35 x 8.54 in
Max. Oil Capacity	180 mL 6.08 Fl. Oz.
Unit Weight	0.80 kg 1.76 lbs
Material	Plastic

PRODUCT OVERVIEW



Control Button & Indicator Lights



① One-Button Control

This scent diffuser is controlled by a single white button located on the top left of the device.

Action	Function
Short Press	Cycles between scent intensity levels and boost mode.
Press and Hold (2 Seconds)	Power ON / Power OFF
Press and Hold (5 Seconds)	Factory Reset

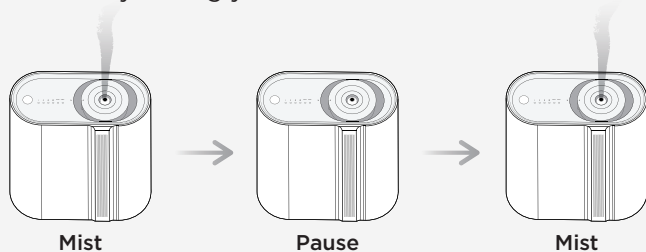
② Indicator Lights

Indicator	Function	Status (Color)	Meaning
} }} }}} }}}	These four lights indicate the current preset scent intensity level. } is the lowest intensity; }}} is the highest.	White Light	Active Operation. The machine is currently within its scheduled operating period and will disperse aroma intermittently.
		Orange Light	Standby Mode. The machine is powered on but is currently not dispersing aroma (e.g., outside of a set schedule). This is normal and does not indicate a malfunction.
BOOST	Boost Mode Indicator	White Light	Boost Mode is Active.
SMART	Bluetooth Indicator Light, shows the connection of the machine's Bluetooth function.	Blue Light	Bluetooth is Connected or Pairing . The diffuser will operate only according the saved Schedules in the app.

KNOWING YOUR DIFFUSER

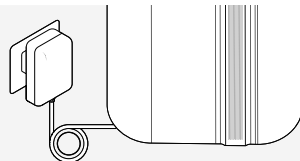
◆ Intermittent Diffusion

Please note that the diffuser does not emit fragrance continuously. Instead, it releases fragrance intermittently over short periods. The misting and pausing intervals vary depending on the intensity setting you select.



◆ Always Plugged In

The diffuser required a constant power connection during use.



◆ Bluetooth connection only

This diffuser supports Bluetooth connection only for app control. Wi-Fi is not supported.



◆ Scent Fatigue

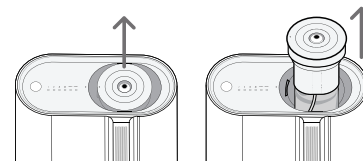
You may experience olfactory fatigue (nose blindness) with long-term use of the same scent. Periodically change the fragrance to keep the scent experience fresh.



GETTING STARTED

Follow these steps to prepare your diffuser for use:

- 1 Pull up the diffuser nozzle to reveal the oil bottle inside.



- 2 Unscrew and remove the oil bottle from the nozzle.



- 3 Filled the empty oil bottle with your preferred aroma oil.

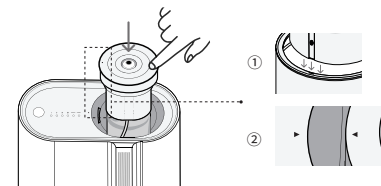


NOTE: Make sure the oil level is above the end of the suction tube and does not exceed the max. fill line (6.1 fl. oz. / 180 mL).

- 4 Screw the filled oil bottle back into the nozzle, ensuring its securely tightened to prevent leakage.

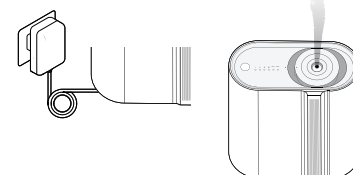


- 5 Insert the nozzle back into the diffuser base until it is fully seated.



NOTE: Make sure the two small triangle marks (one on the top panel and one on the nozzle) are aligned with each other. Ensure the air inlet on the nozzle is properly aligned with the internal air outlet.

- 6 Plug in the diffuser. Once connected to power, the diffuser will begin operating immediately in its default intermittent cycle: It diffuses for **50 seconds**, pauses for **100 seconds**, and repeats this cycle for **8 hours** before entering standby mode.



USING YOUR DIFFUSER

General Operations (Button Control)

Scent Intensity Settings

The diffuser features four preset intensity levels, arranged from left to right on the control indicator.



Based on your selected intensity level, the diffuser will cycle between spraying fragrance and pausing at different time intervals.

When you turn on the diffuser for the first time, it will run at Level 1 by default.

Level	Work Time	Stop Time
L-1 }	50 sec	100 sec
L-2 }	70 sec	50 sec
L-3 }	120 sec	40 sec
L-4 }	180 sec	40 sec

Default Runtime

The default run time for all four levels is **8 hours**. During operation, the indicator light for the selected level glows **white**.

After the 8-hour run time is complete, the indicator light will change to **orange**, and the machine will enter a 16-hour Standby (rest) mode.

Automatic Restart: Once the Standby period is over, the diffuser will automatically begin diffusing again at the previously selected level - so you don't need to manually turn it on or off every day.

Example: You turn the machine ON at 9:00 AM. It will run until 5:00 PM (8 hours), then enter Standby. The following day, it will automatically restart diffusing at 9:00 AM, beginning the cycle anew.

IMPORTANT NOTES

- **When the diffuser is running (white indicator light)**, switching levels will **NOT** reset the timer. The diffuser will continue its original 8-hour schedule, regardless of the level change.

Example: If you change from Level 1 to Level 3 three hours into the cycle, the machine will still enter Standby Mode five hours later (at the original scheduled time).

- **However, if the diffuser is in standby mode (orange indicator light)**, switching levels **will restart diffusion**. The diffuser will exit Standby, begin spraying at the new level, and a new 8-hour working period will start from this time.

Example: If the machine entered Standby at 5:00 PM, and you short press the button at 8:00 PM, the diffuser will immediately start spraying and run for the next 8 hours (until 4:00 AM).



Q

I tested the product when I received it, but that's not the time I actually want it to start running each day. How can I change the diffuser's 8-hour operating start time?

A

The starting time of the 8-hour working cycle can be reset and changed using any of the three methods listed below:

1. **Unplug and plug in again** – The diffuser will begin a new 8-hour cycle from the moment it's powered on.
2. **Turn the diffuser off and on** - Press and hold the control button for 2 seconds to turn off (all lights will go out), then press and hold again for 2 seconds to power ON the machine. The new start time begins from when you turn it back on.
3. **While in standby mode** - Short Press the control button to change the intensity level. This action will instantly end Standby Mode and re-start the 8-hour working cycle at the time of the button press.

Instant Boost Mode (Available only in Button Control)

Need to quickly fill the room with fragrance before your guests arrive?

Activate Boost Mode for an instant burst of scent.

This **single** enhanced mode, located after Level 4, enables the diffuser to reach its **maximum scent coverage in the shortest possible time**.



How Boost Mode Works:

- In Boost mode, the diffuser sprays for 300 seconds (5 minutes), pauses for 30 seconds, and repeats this cycle 8 times.
- The mode lasts approximately 44 minutes, after which the diffuser automatically returns to Level 1.
- Activating Boost Mode **does not affect** the diffuser's original 8-hour operation schedule.

Example: If you switch to Boost Mode at 1:00 PM during its normal working period (e.g., 9:00 AM to 5:00 PM), it will complete the 44-minute Boost cycle, return to Level 1, and continue running until its original standby time (e.g., 5:00 PM).

Power On/Off

Press and hold the control button for **2 seconds** to turn the diffuser on or off.



Factory Reset

To restore the diffuser to its factory settings:

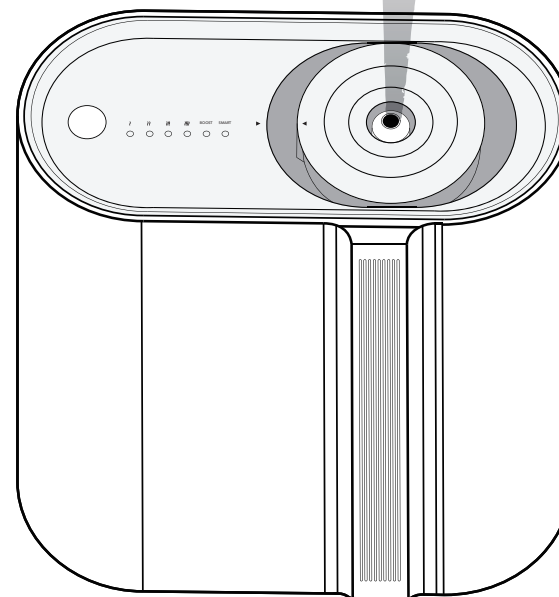
- **Press and hold** the power button for **5 seconds**. **5 seconds**
- You will first hear a long beep, and all indicator lights will turn off.
- Continue holding until you hear a second long beep, and the Level 1 indicator light will light up. The diffuser will begin spraying.



This action will erase all previous user settings, including any saved schedules created through the app. The unit will default to the **Level 1 scent intensity** and the standard **8-hour run time**.



WATERLESS HOME SCENT DIFFUSER JC002



App Control

You can also customize the scent intensity and create flexible daily schedules in the app to match your lifestyle or business needs.

Follow these steps to connect your diffuser to the Scent Marketing app:

1. Download the App

- Scan the QR code, or search for “**Scent Marketing**” in the App Store or Google Play.
- Compatible with:
Android 6.0+ / iOS 11.0+



Android system



iOS system

2. Prepare Your Device

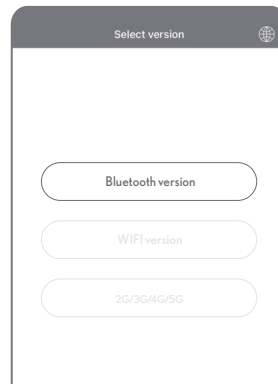
- Ensure the diffuser is plugged in and powered on.
- On your phone, enable **Bluetooth** and **Location services**.

3. Open the App

- Launch the “Scent Marketing” app.
- Select **Bluetooth Version** (this model does not support Wi-Fi connection).
- When prompted, grant Bluetooth permissions to the app.

Tip:

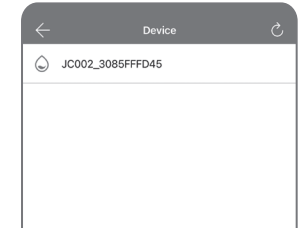
Stay close to the diffuser. Bluetooth range is up to 20 feet/ 6 meters.



4. Connect to the Diffuser

- Select the diffuser you want to connect to from the device list (Model: JC002).

Note: Connect **through the app**, not from your phone's Bluetooth settings.



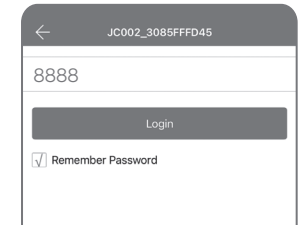
5. Login

- Enter the default password “**8888**” and click Login.

Tip:

Forgot your password or entered it incorrectly?

Press and hold the Control Button for 5 seconds to reset the password back to the default: 8888.

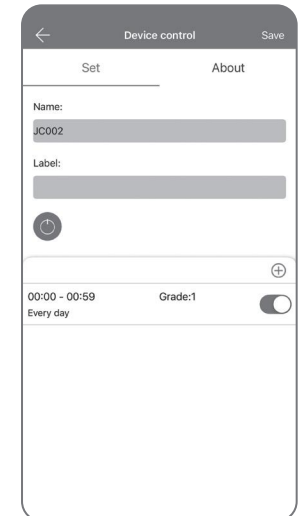


6. Control the Device

- You will enter the “Device Control” page.
- The Bluetooth indicator light is illuminated, indicating that the diffuser is in **Bluetooth mode (controlled via app)**



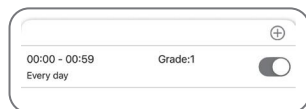
Bluetooth Indicator light, blue



7. Setting Up Schedules

◆ Manage Schedules

At the bottom of the “Device Control” page, you’ll see one default schedule that you can edit.

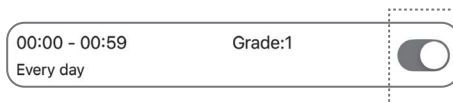


- To add more, tap the “+” icon in the upper right corner – you can add up to four additional schedules (**have up to five schedules per diffuser**).

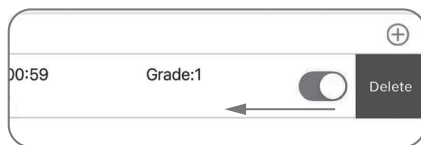


Schedule Priority: When multiple Schedules are active, the diffuser will follow the **top-most schedule first** based on the order listed.

- **Turn a schedule on or off:**
Tap the toggle switch on the right side of each schedule.

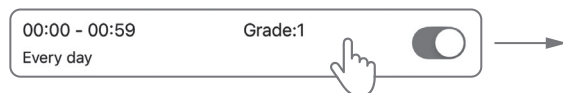


- **Delete a schedule:**
Swipe left on the schedule row and tap the red “Delete” button that appears.



◆ Edit a Schedule

To adjust any schedule, tap **any blank area** on the schedule card to enter the “Working Period Setting” page.



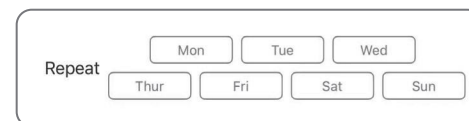
I. Set Daily Working Hours

- Set the **hours of the day** you want your diffuser to run.
- Select your preferred **start time** and **end time**.
(The system uses a 24-hour clock)

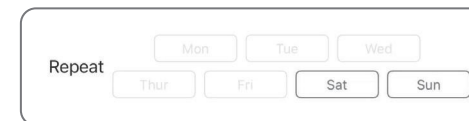


II. Select Days of the Week

- Select the **days of the week** when this schedule should be active.
- All weekdays are pre-selected by default (highlighted).
- Tap on the day abbreviations (Mon, Tue, etc.) to **deselect** any day you don’t want this schedule to run.



Example: If you only want the schedule to run on weekends, deselect Mon–Fri so only Sat and Sun remain highlighted.



III. Set Scent Intensity (Spray Frequency)

You have two options:

A. Use Preset Intensity Levels(Default)

- Select this option to use one of the **4 preset intensity levels**.

- Adjust the level using the (+) or (-) buttons.
- Each level corresponds to a specific spray/pause cycle.

☒ Grade

-
 4
 +

(See “[Scent Intensity Settings](#)” in the General Operations section for details.)

B. Set a Custom Spray Cycle

Choose “Custom” to define your own spray and pause times:

- **Work Time (Spray):**
Minimum 3 seconds, Maximum 300 seconds (5 minutes)
- **Stop Time (Pause):**
Minimum 5 seconds, Maximum 900 seconds (15 minutes)

☒ Custom

Work Time(S)	Stop Time(S)
298	898
299	899
300	900

Example:

- Lowest frequency: Spray 3 sec
→ Pause 15 min (900 sec)
- Highest frequency: Spray 5 min (300 sec)
→ Pause 5 sec

IV. Save Your Settings ⚠

- Tap “**Save**” in the upper-right corner to apply changes.
- You’ll return to the Device Control page.

←
 Working period setting
 Save

Start working time
 Stop working time

Repeat this process to fine-tune each Schedule until you find the best scenting routine for your space and desired fragrance experience.

8. Change the Password

To change your app password:

- On the Device Control page, tap “**About**” at the top
- You’ll see the app version info. Tap “**Change the Password**” below it. ①
- Enter your new password, then re-enter it to confirm.
- Tap “**Confirm**” to save the new password. ②

①

Device control

Set
 About

PCB version:00.10.00
 Equipment version:010.00.00
 App version:V4.5.1

Change the password

②

Change the password

The new password
 Confirm password

Confirm

Your password has now been successfully updated.

Forgot Your Password?

If you forget your password:

- **Press and hold the Control Button for 5 seconds.**
- You will hear two long beeps, and the app password will reset to the **default: 8888**.
- You can now log back into the app and continue adjusting schedules or other settings.



Switching Between Button Control and App Control

The diffuser supports two control methods:



Button Control
(manual)

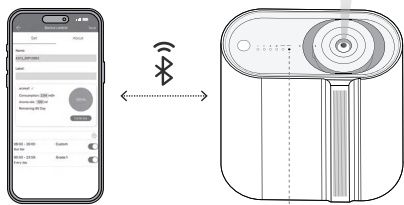


App Control
(via Bluetooth)

Switching to App Control

When you connect the diffuser to the app via Bluetooth, it will automatically switch to App Control:

- The Bluetooth indicator light on the top panel is illuminated.
- From this point on, the diffuser will operate **only according to the saved Schedules in the app**.



Bluetooth Indicator light, blue

Switching to Button Control

To return to Button Control:

- While in App Control, **simply short press Control Button** on the top panel.



- This action will disable the app's Schedules.
- The **Level 1** indicator light will light up, and the diffuser will **begin a new 8-hour cycle from the moment**.



Level 1, white light

- The diffuser will now operate **only based on the manual settings** from the top panel.

Note ⚠

Only one control method can be active at a time. Switching control methods overrides the other.

Additional Features

Memory Function (Except Boost Mode)

The diffuser is designed with a memory function that preserves your previous settings under different conditions:



Scenario 1: Power Interruption

If power is disconnected and reconnected, the unit will resume operation based on its last settings:

- When controlled by the buttons:**
The diffuser will run at the previously selected scent intensity level (indicated by the corresponding white level light)
- When controlled by the APP:** The diffuser will run according to the saved schedule from the app (indicated by the blue Bluetooth light).



e.g. Level 3, white light

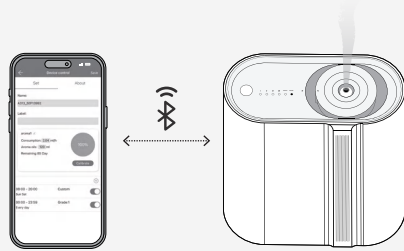


Bluetooth Indicator light, blue

If you're using the Schedule feature in the app, and the diffuser **remains unplugged for more than 168 hours (7 days)**, you'll need to:

- Turn on Bluetooth on your phone.
- Reconnect to the diffuser in the app.

This will sync the diffuser's internal clock with the current time to ensure scheduled operation.



Scenario 2: Manual Power Cycle (Turn Off / Turn On)

If you manually turn the diffuser OFF and ON by pressing and holding the control button for 2 seconds each time: ①

The diffuser will always restart using the **previous button-selected scent intensity level, regardless** of whether it was previously controlled by the button or the app. (indicated by the corresponding white level light) ②



In short: Manually cycling the power button will always **return the unit to the last button-controlled scent level, overriding any App schedules.**

How to GET THE MOST OUT OF YOUR DIFFUSER

I. Choose the Right Oil

- Use only oils that are compatible with waterless diffuser.
- **Do not dilute your essential oils with water.** This may reduce diffusion efficiency and affect the machine's performance.
- Avoid using thicker pure oils such as myrrh, vetiver, frankincense, sandalwood, which may clog the atomizer.

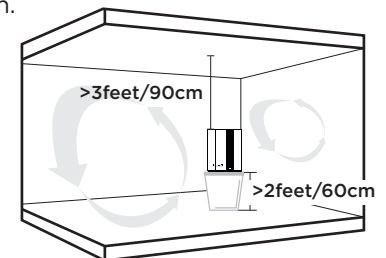


II. Find the Ideal Placement

Proper placement is key to getting the best fragrance experience in your space. For optimal results, follow these guidelines:

◆ Recommended Placement

- Place the diffuser in a location with good airflow.
- Keep it at least 2 feet (60 cm) above the floor.
- Ensure there is at least 3 feet (90 cm) of open space above the unit to prevent airflow obstruction.



Avoid ⚠:

- Placing near air vents, as the cold air can cause the fragrance to fall to the floor.
- Placing near air intake, as the fragrance may be drawn into your HVAC system and filtered out.
- Placing near open windows or doors, as the fragrance may flow out of the room.

III. Set Your Preferred Scent Intensity

The higher the intensity, the more fragrance molecules are released into the air.

Tips for Setting Intensity

- Start with a low intensity, then gradually increase it until you find the ideal scent coverage for your space.
- Allow at least one hour for the fragrance to fully spread before adjusting the scent intensity.



Consider the Following

- More subtle scents often require a higher intensity than stronger ones.
- Larger rooms or rooms with high ceilings may also need higher intensity settings.
- Room temperature affects fragrance diffusion:
 - ◇ In warmer condition, fragrance spread faster; lower intensity may be sufficient.
 - ◇ In cooler conditions, increase intensity to maintain effective scent coverage.

IV. Regular Cleaning

Regular cleaning helps maintain your diffuser's performance and extend its lifespan.

We recommend cleaning your diffuser at least once a month or whenever the following occurs:

- Before switching to a new aroma oil
- If the mist output goes weak
- If the diffuser has not been used for an extended period

Cleaning Steps

1. Empty the oil bottle, then fill it with 30mL of 90% or higher ethanol/ethyl/isopropyl alcohol. ①
2. Reattach the oil bottle securely.
3. Run diffuser on level 4 intensity for 15 minutes. ②
4. Turn off the unit, empty the bottle, then refill it with your oil.
5. Use a cotton swab dipped in vinegar to gently clean the mist outlet and inside the atomizer head, especially hard-to-reach areas.



MAINTENANCE & STORAGE

- Always turn off or unplug the diffuser when not in use.
- Remove the oil when storing or transporting the diffuser
- Store the diffuser in a dry and clean place.

TROUBLESHOOTING

Problem	Possible Causes	Solution
No Diffusion / No mist / Mist barely visible	No Power	• Ensure the diffuser is turned on • Check if the power adapter is damaged. If so, replace it • Try another outlet
	Low oil level	Refill the oil bottle
	The diffuser is in the pause /standby cycle	Wait for the pause /standby to end
	Suction tube disconnected	Reconnect the suction tube properly
	The atomizer is clogged	Clean the atomizer as per the cleaning instructions
	Incompatible or impure oils	Use another suitable oil
	The air pump may be damaged and needs to be replaced (To check: place your finger on the air outlet while the diffuser is running. If you don't feel any airflow, the pump may be faulty.)	Contact customer support for assistance

Problem	Possible Causes	Solution
Oil Leaking	Oil bottle is not tightened	Ensure the bottle is screwed on tightly
	Nozzle is not upright or facing down	Keep the diffuser upright to avoid leaks
	The seal ring within the nozzle is damaged or missing	Contact customer support for assistance
Abnormal Noises	Overfilled the oil bottle	Simply pour out some of the oil in the oil bottle. Not exceed the max. 6.1 fl. oz. mark
	There is not enough oil in the bottle	Check that the oil level is sufficient (at least covering the bottom of the suction tube)
	The diffuser nozzle is not fully inserted	Make sure the diffuser nozzle is securely in place
	Air outlet and air inlet are not aligned, OR the rubber gasket around the air inlet is retracted/pinched.	Reposition the Diffuser Nozzle to ensure the air outlet and air inlet are tightly coupled, and the rubber gasket around the air inlet is not retracted or pinched.
	Internal components damaged	Contact customer support for further assistance

Still not working?

Please contact our customer support team Mon.-Fri. via:

- **Email:** jcloud-vip-help2021@outlook.com
- **WhatsApp:** +86 139 6784 5544

To help us assist you more quickly and effectively, include:

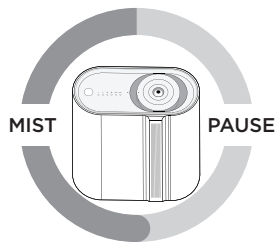
- **Screenshot of your order**
- **Photos or Videos** showing the issue

Thank you for your cooperation!

Frequently Asked Questions

Why does my diffuser spray fragrance for a short time and then stop? Is it broken?

- No need to worry - your diffuser is working normally. It is designed to operate in cycles - spraying fragrance intermittently based on the intensity level you've selected. It will automatically restart misting after each pausing period.
- Also, check your App Schedules. Your diffuser will not operate outside of the scheduled scenting times.



How does it work without water?

- Our diffuser uses cold diffusion technology; they are not ultrasonic like traditional essential oil diffuser. There's no need for water, as the air pressure in the nozzle draws up the Essential Oil Blend and breaks it into tiny particles that are diffused into the air neat, in the perfect amount for a scent boost.

Can I mix water and oil to make them last longer?

- Please don't mix them. The diffuser has been designed to be waterless so will therefore not work.



I can hear the air pump running, but I don't see mist or smell fragrance. Why?

This may be for the following reasons:

- The oil you are using is too thick or viscous. Try switching to another oil for better performance.



- The unit may need cleaning. Run the diffuser with 90% or higher alcohol on the highest setting for 15 minutes. See Section ["IV. Regular Cleaning"](#) for detailed instructions.
- The oil bottle is empty. Refill with your preferred aroma oil.
- The diffuser nozzle is not fully installed into the diffuser base. Make sure it's securely installed with no gaps.

The fragrance is not strong enough to cover my space. What should I do?

Try these solutions:

- Setting a longer diffusion time and a shorter pausing time for stronger scent.
- Use a more intense or concentrated fragrance for better scent throw.
- Reposition the diffuser for optimal airflow. Refer to ["How to Get the Most from Your Diffuser"](#) for placement tips.
- Turn on your home's ceiling fan or ventilation system to help circulate the fragrance more evenly.

There's still a little bit of liquid left, but I can't smell the fragrance anymore. Why?

This may happen because:

- Some oils separate over time. Shake the bottle gently to mix the layers.
- The remaining liquid may be base oil without fragrance left. In this case, it's time to replace with fresh oil.

Why is my diffuser making a gurgling sound?

- You may have overfilled the oil bottle. Remove some oil so the level stays below the max line ((6.1 fl oz / 180 ml). Do not fill to the very top.



Why does the oil inside look cloudy?

- This is normal and does not affect performance. The nebulizing process may cause the oil to appear cloudy - this is typical and not a sign of damage or malfunction.

Why won't my diffuser turn on?

Please check the following:

- Ensure the power cord is securely plugged into a working outlet.
- Confirm that the voltage matches what the unit requires.

If the unit still won't power on, it's possible the internal circuit board was damaged during shipping. In that case, please contact our customer support team for assistance.

Is it safe to use essential oils around pets?

- Every pet is different - just like people, they may be sensitive to certain scents. We recommend introducing the fragrance system slowly and observing your pet's behavior for a few days to ensure they are comfortable.

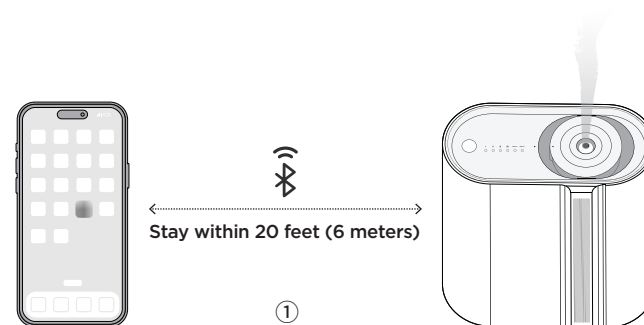
Will the diffuser still follow the schedule if I turn off Bluetooth or close the app?

- Yes. Once schedules are saved in the app, the diffuser will run accordingly - even if your phone is disconnected.

Why can't my phone connect to the diffuser?

Please check the following:

- Make sure you've downloaded the correct app.
- Ensure Bluetooth and location services are enabled.
- Stay within 20 feet (6 meters) of the diffuser while connecting. ①
- Connect through the app, not from your phone's Bluetooth settings.



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.