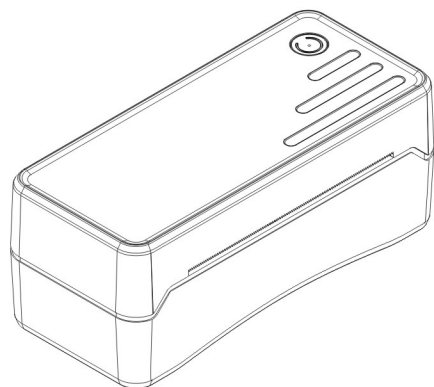


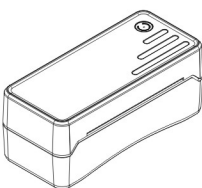
User Manual

Thermal Label Printer



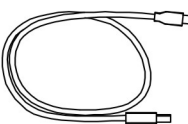
Warning: Operating this device may cause radio interference in a residential environment, Safe for use in non-tropical climates only.

Packing list

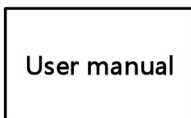


Printer

Adapter and power cable



Type-C cable

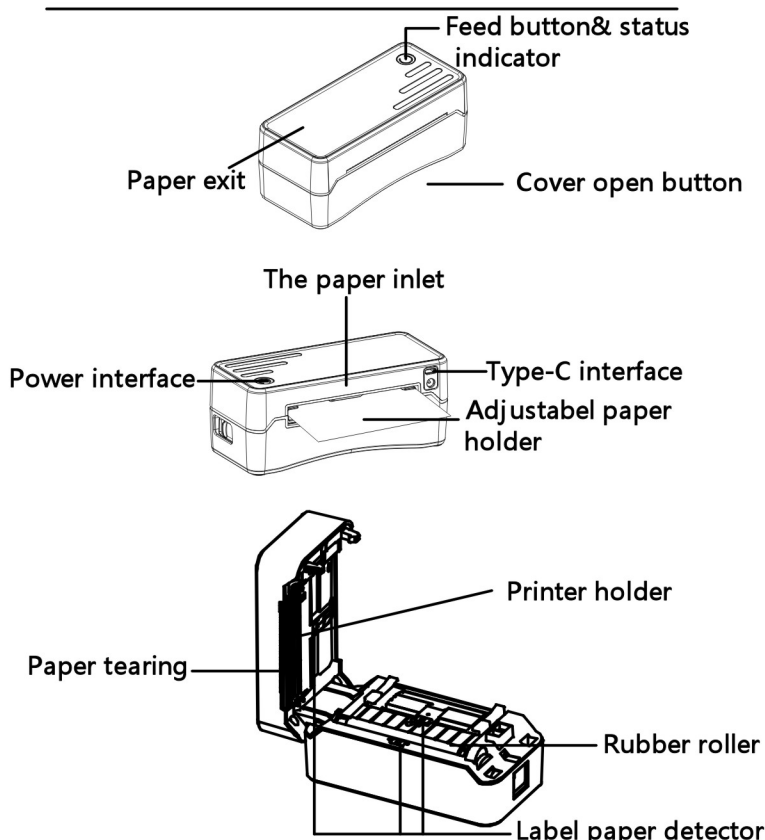


User manual

(Including quality certificate and warranty card)

Note: The actual parts in the box shall be subject to the shipping list.

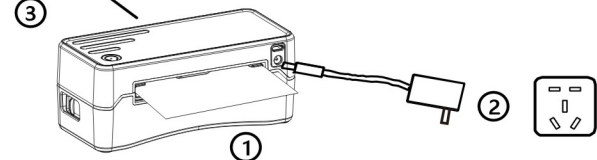
Appearance and parts



Note: The above components are subject to change without prior notice.

Connect the power

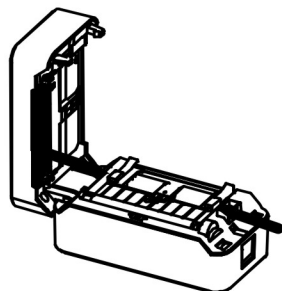
Long press for three seconds to start the printer



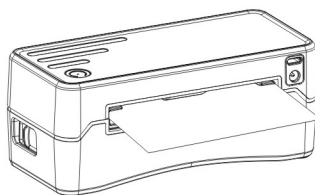
1. Please connect the power cable to the printer power interface.
2. Please connect the other end of the power cord to the nearest socket.
3. Long press for three seconds to turn on/off the printer.
4. Press the feed button and the printer will print out a label paper.
5. Continuously press twice and the print will print out selftest page.
6. Long press five seconds, the printer automatically locates the paper position

Installation

1. To adjust the spacing of paper holder according to the label size.
2. Adjust the spacing: Face the machine, to press the left and right paper holder with both hands inwardly or outwardly at the same time to adjust the spacing of the paper holder.



3. Insert the label paper through the paper inlet and the paper will be sucked in automatically



Trouble shooting

The contents in the table below are common problems and solutions for general operators. If you have followed our recommended way to troubleshoot the problem, and the printer is still not working properly, please contact the customer service department of the manufacturer for further assistance.

Problem	probable factor	Solution
The power indicator is not on	<ul style="list-style-type: none">◆The AC power socket and adapter are not properly connected to the printer socket◆The print head holder is not closed◆Label paper exhaustion◆Label installation path is incorrect◆Incorrect clearance sensor detection	<ul style="list-style-type: none">◆Check the power connector and make sure that the AC socket and the plug are properly connected to the printer socket◆Long press for three seconds to start the printer◆Please close the printer head holder◆Install new label paper◆Please refer to the steps of label installation to re-install, adjust the specification and print◆Clean the inside of the printer◆Reconnect the transmission lines

	◆There may be labels stuck inside the printer	◆Open the print cover, remove the label printer paper that is blocked inside, and wipe with an alcohol-free cloth.
Can not print	◆Check whether the transmission line is connected to the transmission interface of the printer	<ul style="list-style-type: none">◆If using type-c cable, please select the virtual type-c print port on your computer. If more than one port exists, try each one and print.◆Replace new transmission lines◆Clean print head◆The printer printing concentration setting is incorrect◆If the print head connector is not properly connected, turn off the printer power and reconnect the print head connector◆Please make sure that the connecting wires of the stepper motor are connected correctly

Technical parameters

Interface	Type-c/Bluetooth
Command	Cpcl/Tspl command
Print method	Line thermal
Print speed	MAX 180mm/s
Resolution ratio	203DPI (8dots/mm)
Barcode	UPC-A/UPC-E/JAN13(EAN13)/JANI(EAN8) CODE39/ITF/CODABAR/CODE93/CPDE128
Qr code	QR Code,PDF417
Supported Systems	win2003/winXP/win7/win8/win10/MACOS
Thermal paper type	Continuous paper Label paper /Folding paper
Valid print width	80mm (3inch) / 108mm (4inch)
Maximum paper width available	82±0.5mm (3inch) / 120±0.5mm (4inch)
Operating temperature	-5°C~65°C(Condensation is not allowed)
Working humidity	20%~85%RH(Condensation is not allowed)
Storage temperature	-20C~60°C(Condensation is not allowed)
Storage humidity	5%~95%RH(no condensation allowed)
Printer size	149*79*72mm
Weight per set	0.75kgs(including printer parts)

certificate of qualification

This product has been proved to be qualified for delivery.



inspector: 001

inspection date:

Product warranty card
Please fill in the following information carefully and keep it properly when you buy the machine, as the warranty certificate.

user name	phone number	phone number	date of purchase
wholesaler name			
product name			
product model			
user address			
wholesaler address			
fault description			

guarantee terms

1. The thermal print head of this product has a guaranteed life of 30KM, and the warranty time of other parts is 12 months from the date of purchase
2. When one of the following situations exists, it does not fall within the scope of warranty
 - 2.1 Without the permission of our company and authorized maintenance personnel, the product is disassembled without authorization.
 - 2.2 As a result of solid particles scratching printer head, caused by printing white line, the printer head is not guaranteed
3. Within the warranty period, the replacement of product parts during maintenance belongs to our company. The customer is responsible for sending the products to the after-sales service department of our company or the repair stations authorized by our company for warranty service.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction