MPULSE TECH GUIDE

VERSION 12202025

BLAUPUNKT

sunlighten
m Pulse

Welcome to your in-sauna entertainment!

In this guide, you will be walked through how to setup your sauna account and utilize your mobile app, Android Control Pad and mPulse Power box(PB). For optimal guidance, confirm that your Android Control Pad and mPulse Power box(PB) matche with the image featured on the cover of this guide. To maximize the benefits of your sauna sessions and customize the experience to suit your preferences, kindly follow these instructions.

The Sunlighten App

Welcome to the Sunlighten App! This guide will take you through the registration and setup of your account and the most common and useful functions of your Android Control Pad in operating your mPulse Smart Sauna.

sunlighten mPulse

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Additional guides, including the mPulse owner's manual, can be found at sunlighten.com/customer-service/guides-and-specs.

USING THE SUNLIGHTEN MOBILE APP

Available on the App Store for iPhone 12 (or later) and Google Play store for Android 8 (or later) is the Sunlighten app. Currently, this is a foundational version.

- Schedule sessions with our upgraded scheduling tool
- View calendar of upcoming sessions to easily integrate into your routine
- Choose pre-set wellness programs that help you pursue your health goals
- Create custom programs for a personalized option
- Set specific health goals so you stay focused
- Access your sauna from 500 meters, or 1/3 of a mile
- View wavelength animation during selected programs to understand what wavelengths are emitting to create specific health benefits

All these amazing features are just the beginning. Features around the corner include notifications, exclusive sauna content, milestone tracking, gamification, and so much more! Stay connected with us so you don't miss an update. As the most advanced sauna on the market, our vision for you to have access to your sauna from your phone is to make it a more seamless and pleasurable part of your daily life. It easily supports your health goals and wellness routine to feel better so you can do more and live your fullest life.

How to Get the Sunlighten Mobile App

Step 1. Make sure your in-sauna tablet has the latest version (3.2.1 or higher) In order to use the mobile app, you'll need to update your in-sauna tablet to 3.2.1 or higher. This update is only available for Android 10 tablets. If you're interested in upgrade options, please contact our Customer Care team at (877) 292-0020 or Submit a Ticket here: sunlighten.com/customer-service.

HOW: To make sure you have the latest version, click the "More" icon at the bottom of the screen and look at the version number that is very small in the bottom center of the next screen. If you did not get a pop-up message to update to the latest version, you will need to manually update to the latest version from the Google Play store. You can access that from the Google Play store icon on your tablet home screen.

Step 2. Download the Sunlighten mobile app to your phone.

ANDROID CONTROL PAD GUIDE

ANDROID CONTROL PAD

Power ON/OFF & Mute

To turn on: Press

To mute: Press while ACP is on

To turn off: Press and hold for 3 seconds

1. MICROPHONE
2. RESET BUTTON. RESTORE TO DEFAULT FACTORY SETTINGS OF THE DEVICE. CAUTION: ALL PERSONAL SETTINGS WILL BE LOST.
3. POWER/MUTE BUTTON. SHORT PRESS: TURN ON DEVICE; IN OPERATION: MUTE AUDIO SOURCE; LONG PRESS: TURN OFF DEVICE
4. HOME BUTTON. SHORT PRESS: GO TO SOURCE MENU
5. BACK BUTTON. PRESS TO RETURN TO PREVIOUS MENU
6. PRESS THIS BUTTON TO INCREASE AUDIO VOLUME
7. PRESS THIS BUTTON TO DECREASE AUDIO VOLUME
8. BACK BUTTON. PRESS TO RETURN TO PREVIOUS MENU
9. HOME BUTTON. SHORT PRESS: GO TO SOURCE MENU LONG PRESS: OPEN APPS IN BACKGROUND
10. OVERLAID SQUARES BUTTON. PRESS THIS BUTTON TO BRING UP A SELECTION OF ALL APPS THAT ARE CURRENTLY OPEN

SETUP

SCREEN 1

On activating your Control Pad, you'll be greeted by a screen with some starter Android app icons. To view additional apps installed on the tablet, swipe left. You can tap the lotus logo to return to the Sunlighten App at any time to see your App Tray.

1.

SCREEN 2

Swipe down from the top of the screen to:

- Adjust screen brightness and volume.
- Hold Wi-Fi button down to connect.
  NOTE: the Sunlighten app requires a 2.4GHz Wi-Fi line. 5GHz will also work with the tablet if you are in range (about 20-30 ft from your router).
- Screenshot will take a picture of your screen.
- "Clean" and "Reset" use are best advised by Customer Care.
- Volume will allow you to control Media (apps) vs Bluetooth Audio (secondary connected device).

2.

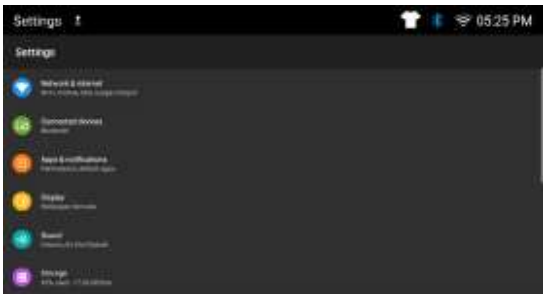
SCREEN 3

Click on **Settings** icon on home screen. Within Settings, you can access Network & Internet, Bluetooth, Apps & Notifications, Display, Sound, System (for time and date updates) and more.

Connecting to **Wi-Fi**

- Within Settings, select [Network & Internet].
- Long click on [Wi-Fi], if not already enabled, turn on the Wi-Fi setting using the toggle.
- From the available list, select the desired Wi-Fi network.
- If required, enter the appropriate password.

3.



SCREEN 4

The **Equalizer** controls the pitch and tone of the sound.

- Clicking the arrows up increases the sound frequency and clicking the arrows down decreases the sound frequency. This optimizes the sound for the type of music being played.
- There are preset buttons that have the faders pre-adjusted for specific genres of music. Select a preset equalizer button or create your own custom setting using User1 or User2.
- Press "Flat" for a linear sound playback. Toggle on "Loudness" to increase bass and treble at low volume.
- Note: "Reset" will reset the customized user settings.

4.

SETUP

SCREEN 5

To adjust volume distribution (fader/balance), click on the icon on the left side of the screen.

- This screen allows you to control which speaker(s) sound will come out of. Touching the arrows will move the sound more left/right or front/rear.
- NOTE: By default, the Left Sound Therapy and Right Sound Therapy do not come with your sauna, this is an upgrade choice.

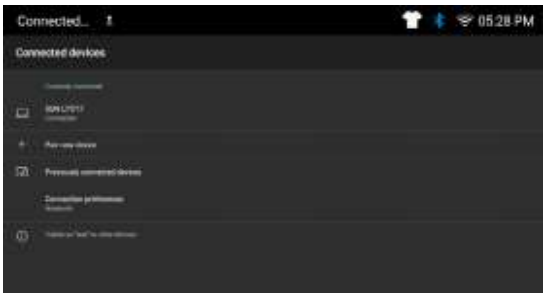
5.

SCREEN 6

The **Bluetooth®** function allows pairing cell phones and media playback devices with the sauna sound system.

- Select Bluetooth on the home screen
- Touching the "Add Device" icon will allow you to connect a new Bluetooth device. From the device you wish to connect (such as your phone), turn on the Bluetooth setting. You should then see something indicating "find new devices," then "pair" and select the SUNLIGHTEN device.
- Clicking the Gear icon will display the list of known Bluetooth® devices. To rename a device, select the device you wish to rename, and enter the new name.
- If you want to register a device with the sauna sound system for the first time, proceed as follows:
  - Ensure that Bluetooth® is activated on the control panel and your device.
  - Search for new devices/connections on your device.
  - The control panel appears as "SUNLIGHTEN" in the list of devices.
  - By touching "Device name," you can rename your Bluetooth device if desired.
  - Establish the connection; you may have to enter the pairing code that was previously entered on the sauna sound system.
  - The connection is being established and the menu for the registered device is displayed.
  - Note: If a mobile phone is connected with the sauna audio system, the Bluetooth® icon will change from gray to blue at the top of the display.

6.



SETUP

SCREEN 7

In Advanced Settings, you will have access to Wi-Fi, Language and more. "Factory" and "Android Settings" use are best advised by Customer Care.

7.

SCREEN 8

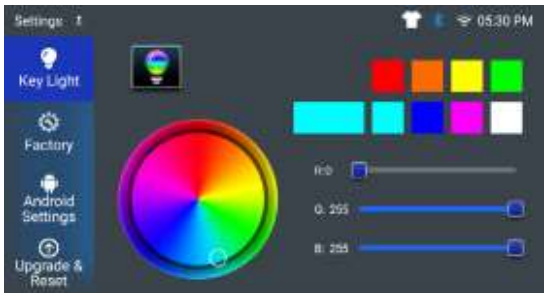
Select **Language** to display the options available for the device language. NOTE: Language selection is for the device itself and may not apply to individual apps on the device.

8.

SCREEN 9

Select **Key Light** to change the color of the icons on left of the Android Control Pad.

9.



SCREEN 10

Upgrade & Reset will allow you to upgrade the software and reset the default settings. The OTA (over the air) option should be used to check for any operating system updates. Tap on "Check for update" and if a new update is available it will show here. Select "upgrade" to download the most up-to-date version of your device.

10.

ACCOUNT REGISTRATION

SCREEN 11

The app will start with an intro screen. If you select 'Already a Member? Log In,' This will take you to a 'Log In' screen where you can either log in or choose 'Create Account' at the bottom of the screen (see screen 6). Or if you haven't created an account yet, tap the 'Get Started' button to create a new account. You can create an account from any e-mail address or you can continue as guest if no account has been created.

11.

SCREEN 12

To create a new account, you'll be asked to enter your First Name, Last Name, Email, and Password of your choice. Your password must be at least 8 characters and is case sensitive.

12.

SCREEN 13

A verification code will be sent to the e-mail address you used for registration. Enter your code and click 'Confirm.'

NOTE: Check your spam or junk folders if you do not see this email.

13.

SCREEN 14

You'll be returned to the Log In screen where you'll enter the information you've just used for registration.

Once successfully logged in, you'll need to setup Your Profile.

14.

PROFILE SETUP

SCREEN 15

Choose your country.

SCREEN 16

In the Sauna Setup screen, enter your sauna serial number (found on your quality control card that was hanging from the hinges of your glass door or on the back of your unit by the power cable). If you can't find your serial number, select Forgot Serial Number? You will then be asked a series of questions.

Select your Temperature Units and Measurement Units.

After you update those details, you will be prompted to select your intended use from the next screen; either Residential or Commercial.

SCREENS 17-18

If you selected **Residential**, you ll be asked to provide some personalizing profile information for future customization use. If you selected **Commercial**, you ll be taken to the About My Business screen where you are asked a few questions.

Once you ve entered this information, you ll be asked if you d like to update the time zone settings.

SCREEN 19

To update the date and time on your device, tap on the time displayed on the home screen. This will bring up the Date & time settings window. From here, use the toggle beside each option to select your desired time settings:

- Automatic date & time will use the network-provided time.
- Automatic 24-hour format will use the local default.

Once done, you can click the Sunlighten lotus logo to get back to the Sunlighten app home screen.

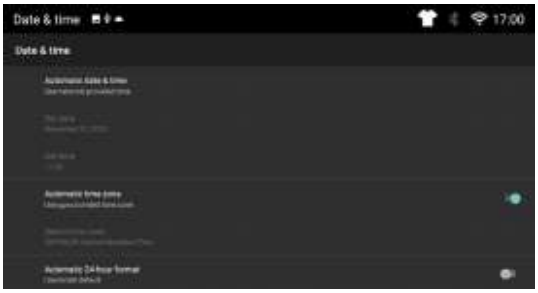
15.

16.

17.

18.

19.



WELCOME SCREEN

SCREEN 20

The **Welcome Screen** is where to begin using the Sunlighten App. At the bottom of the screen is a row of primary functions to which you can always return anywhere in the app: Profile, Programs, My Sauna, Schedule and More. If you want to change profiles, click on 'More,' then 'Change Profile.' To get back to the Welcome Screen, click on 'My Sauna.' Tap the lightbulb icon to adjust the interior and exterior lighting for your sauna and activate your chromotherapy remote.

20.

SCREEN 21

Quick Mode

The most commonly used, easily accessible, and quick starting mode of operation, Quick Mode is ideal for a basic high-temperature experience that utilizes the full spectrum wavelengths at maximum intensity to increase the temperature of the cabin. You can either touch and drag the orange circle or the plus/minus buttons on the temperature and timer dial to adjust. Once it's where you want it, click on 'Begin Heating.'

The maximum duration for Quick Mode if you chose /Residential' as your intended use is one hour. If you chose /Commercial' as your intended use/ the maximum duration will be eight hours.

21.

SCREEN 22

Quick Mode Running

This screen will show you the wavelengths in use, current temperature, and time remaining. You can end quick mode by selecting the orange 'End Program' button on the top right of your screen.

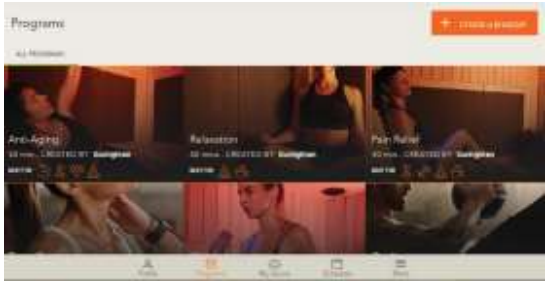
22.

WELLNESS PROGRAMS

SCREEN 23

If you select 'Browse Programs' on the Welcome screen, you can view a snapshot of all six pre-programmed health benefit programs as well as the option to create a program - the orange button on the top right of the screen.

23.



SCREEN 24

Your mPulse comes with **Wellness Programs** pre-programmed in your Android Control Pad, each one focused on different benefits of use in their configuration:

Detoxification - Starts at high intensity to increase the body's core temperature, then reduces to lower intensity. Mid and far infrared combo improves vascular access flow to reach toxicants at the cellular level.

Weight Loss - Starts at high intensity to stimulate the cardiovascular system, then reduces to medium level. As the body works to cool itself, heart rate increases cardiac output and metabolic rate, like aerobic exercise.

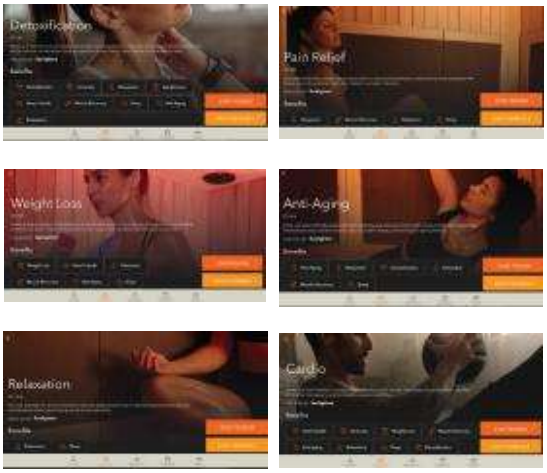
Relaxation - Far, mid, and red/near infrared combination induces deep relaxation as it relieves muscle tension at a low, comfortable intensity, promoting overall stress reduction.

Pain Relief - A far and mid blend provides natural pain relief by reducing inflammation and swelling. Red/near infrared penetrates the tissue promoting cellular repair at a medium, constant intensity.

Anti-Aging - A low, constant intensity level penetrates the body, and cells absorb the light energy to help skin health. Red/near infrared improves overall skin tone, elasticity and firmness, promoting anti-aging benefits.

Cardio - Starts at a high intensity to increase heart rate and cardiac output, then lowers to sustain heart rate level. Circulation increases to promote healthy blood pressure.

24.



SCREEN 25

If you select 'Start Program,' you will be asked if you want to preheat your sauna. If you select yes, it will ask you for how long and then click 'Begin.' Remember, it takes about a minute per degree to preheat. Or you can select 'Save to Schedule.' See screen 29, below.

25.

25b.

SCHEDULE

NOTE: The tablet must be on and the Sunlighten application must be active for scheduled sessions to run properly.

SCREEN 26

To schedule a sauna session in advance, click on 'Schedule' in the primary functions row. Select a date or 'Add a Program' and you will be asked later the day(s) you would like to schedule for.

SCREEN 27

First it will ask you to name your session. Then you will 'Browse Programs' to select the Wellness Program you would like to schedule. Once selected, you will be asked to select your preheat time and then click 'Continue.' Remember, it takes about a minute per degree to preheat.

SCREEN 28

Next, you will be asked what day(s) you would like to run this program, the starting time and frequency. Once scheduled, you will be taken back to the Schedule screen and it will say, 'Successfully Created.'

SCREEN 29

Another way to schedule a program is by clicking on 'Programs' in the row of primary functions at the bottom of your screen (as mentioned in the previous page). From here, you can select 'Save to Schedule' where you can name your session and select your preheat time. Next, you can cancel altogether, reselect a new program, or continue scrolling down and select your preheat time. Once ready, you can click 'Continue' to add the session to your schedule. will be asked same questions as in screen 28.

26.

27.

28.

28b.

29.

CUSTOM PROGRAMS

SCREEN 30

Creating a **Custom Program**

In addition to the pre-configured Wellness Programs already in your Android Control Pad, you can also create your own Programs. The 'Create a program' button will be at the top right of the Programs screen. This mode enables you to craft your own program by specifying wavelength intensity by sauna wall.

SCREENS 31-32

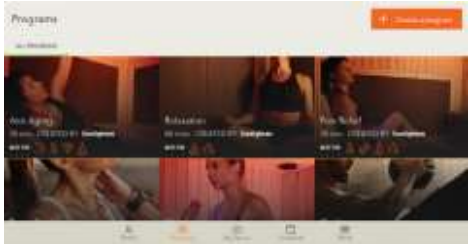
You'll be able to give your program a name and add a description about your program. Next, you can either touch the orange circle or the plus/minus buttons on the temperature and duration dial to adjust. Once it's where you want it, click on 'Continue.'

SCREEN 33-34

The heater screens allow you to determine the intensity of each infrared wavelength on individually selected wall during the duration of a program segment; or you can select 'Skip (Use Default)' to run all heaters at max heat. If you click on the green question mark, you will see an image of where the heater is in your sauna (screen 26).

Once you hit IContinue' on the final heater screen (Floor Heater), it will take you to the programs screen and a pop-up will say, 'Successfully Created.' If you scroll past the Sunlighten programs, you will now see your custom program(s) listed as well.

30.



31.

32.

33.

34.

MORE

SCREEN 35

My Sunlighten Sauna

Takes you to the Sauna Setup screen where you can update your sauna name.

Tablet Settings

Here you can clear app data, which will completely erase and reset the Sunlighten app (including your sauna registration/ serial number); and to add a lock PIN. This is to lock out anyone without the pin. If you choose to add a lock PIN, you will be asked which settings you want locked after you choose your 4-digit PIN. Once you complete these settings, you will be asked for this 4-digit PIN when enabling features you chose to lock. If you forget your PIN, please submit a support ticket on sunlighten.com. After you choose to lock certain features, when you go back to your 'Tablet Settings,' you will now have an additional option to 'Lock Tablet.'

Preferences

Here you can choose to allow (or not) push notifications and update your measurement/temperature selection.

Diagnostic

You should go here to 'Run Diagnostics' if advised by Sunlighten's Customer Care team.

Change Profile and Logout

Change Profile will allow you to toggle between profiles without logging in. If you choose to logout, you will have to enter your email and password to log back in.

About My Business (Commercial Intended Use Only)

This will take you back to the 'About My Business' screen where you can update your Company Name, Zip Code, Type of Business, and Business Goals.

Manage Account Information

This will take you back to the 'My Account' screen where you can update your First and Last Name, and Intended Use.

35.

36.

Audio Settings (Screen 36)

From here you can control audio from your Android Control Pad by connecting it via Bluetooth. If you purchased the sound therapy accessory, this is where you go to connect it via Bluetooth and control intensity.

Customer Support

Click here for FAQ's.

Update App

This will take you to the Google Play Store. You will have to Log In via your Google account. It will take you directly to the Sunlighten app to update. Check this periodically to check for updates.

If you have any additional questions or concerns not addressed therein, please submit a support ticket at **sunlighten.com/customer-service.**

MEDIA AND APPLICATIONS

SCREEN 37

App Removal

To remove an application from your Android Control Pad, go to the Google Play Store to uninstall. Click on the one you want to remove and select 'Uninstall.' If that option isn't visible, then you can not remove the app.

App Addition

Adding new third party applications to the Android Control Pad is done by accessing the Google Play Store, the Android operating system's app store. Access it by tapping the Play Store icon in the App Tray. The Play Store will require you to login using your Google account information. Sunlighten is not responsible for third party Android app functionality. Compatibility is not guaranteed with every application.

37·

FREQUENTLY ASKED QUESTIONS

USAGE

What do I do if it won't let me set up my Sunlighten Account?

You will need your serial number. If you don't remember your serial number, tap 'Forgot Serial Number' and one will be generated for you. If you purchased your sauna outside the U.S., you can call your local Sunlighten Customer Care.

Why is the Sunlighten app not communicating (or controlling) with my sauna?

To use the mobile app with your sauna, first ensure these items are set up before use:

- Ensure the sauna tablet's date and time are correct for your location.
- Check that the Wi-Fi connection on the sauna tablet is securely setup. The tablet *does* need to be on to communicate with the app.
- Verify the sauna tablet app is on version 3.2.1 or later to work with the app.
- The mobile app and tablet both need to be logged into the same user profile.
- Check that you have selected the sauna you're trying to use.

Once the sauna tablet and mobile app are connected, you will see a green dot next to the sauna name. This connection for both devices will need to stay within the range of 500 meters (about 1,640 ft) or on the same Wi-Fi signal.

Where do I control the exterior lights from the mobile app?

From the mobile app, starting on the 'My Sauna' tab, scroll down to the bottom of the page and select 'Lights' to open the exterior lights toggle.

For more FAQ's please visit sunlighten.com/customer-service/frequently-asked-questions**.**

TROUBLESHOOTING GUIDE

Here are some quick tips for troubleshooting your tablet. If you find that these suggestions do not address your issue, please connect with our Customer Care team for further assistance by phone at 877-292-0020 or submit a request on our website: https://www.sunlighten.com/customer-service.

ISSUE	SOLUTION
Tablet cannot power on	Try resetting the unit by sticking a pin in the RST hold in the upper left hand corner. If this doesn't fix the problem, contact Customer Care as the unit fuse may have blown.
No/low audio output	First, try increasing the volume level by swiping down from the top of the screen. Next, try adjusting the channel balance to center by selecting equalizer on the home screen and then selecting the fader/balance icon on the left of the screen. If neither of those fix the issue, it may be an improper audio output connection and you will need to contact Customer Care on how to check the wiring. For poor sound quality or distortion, you will also need to check the wiring.
Flashing image or interference appears on screen	The video cable may be damaged and will need to contact Customer Care to replace them. Another potential cause is improper video signal connections and will need to call Customer Care to check the wiring.
Feedback from speakers (high-pitched buzz) when using sound from media apps	If a high-pitched interference is heard through the speakers, check for loose connection of black rectangular plug on back of tablet. Check EQ widget to confirm that sound is balanced using pre-set "flat" or "reset" setting. Max volume is 0-30
Sound Therapy doesn't work	The Fader setting (front/back balance) must be adjusted in the stereo. If you do not have a stereo, check your audio settings on your Android Control Panel.

ERROR CODES & DIAGNOSTICS

DIAGNOSTIC RESULT CODES	
Error No.	**Cause/Solution**
E1_01	This error popup appears when there has been an interruption in the information traveling between your power box and the tablet. To reset, please turn off your tablet, carefully unplug the sauna, wait 3-5 minutes, and then plug it back in and turn on the tablet. If the error persists, please connect with our Customer Care team for further troubleshooting.
E3	The sauna you purchased is designed to use 120 or 240 volts of electricity. The voltage you have supplied is too low or too high. Double-check your circuit to ensure that all parts installed are correct. This error encourages optimal performance and protects the sauna from damage. You may also consult the owner's manual or contact customer service at 877.292.0020 for further assistance.
E4	This error popup appears when the required amount of voltage provided is high, which can damage the sauna. The sauna you purchased is designed to use 120 volts of electricity. The voltage you have supplied is too high and may damage the system. Please have your circuit checked. You may also consult customer service at 877.292.0020 for more information.
E4_01	This error popup appears when FIR or MIR heating panel fails (H1 to H13 heater module). The sensor on your heating panel is not detecting the appropriate warm up of the heater over a set period of time. If your sauna is in a cold environment, a false positive can show. Also, if you have voltage that is slightly lower than normal, the power to each heater can be a little lower than expected and can also cause a false positive. Please check the connections of your heater wires at the bottom of each wall. If the issue persists, you may consult customer service at 877.292.0020 for more information. You will still be able to enjoy your sauna if this error appears.
E5	Each wall of your sauna houses temperature sensors that monitor and regulate heater power to optimize your sauna session. The response time on your sensor is slower than expected. If the issue persists, you may consult customer service at 877.292.0020 for more information. This error will only close off avery small portion of one of your heaters. You will still be able to enjoy your sauna if this issue appears.
E6	This error popup appears when one of the heater control circuits does not respond. Your sauna has a large number of heater control circuits. One of these circuits does not appear to be responding as expected. Your sauna is still functional and you are free to continue using it. If you would like assistance for a more permanent solution, please call customer service at 877.292.0020.

ERROR CODES & DIAGNOSTICS

DIAGNOSTIC RESULT CODES	
Error No.	**Cause/Solution**
E7	This error popup appears when the lighting control board does not appear to be responding. Please contact customer service at 877.292.0020 for additional support.
E8	A change in the air quality performance has been detected. Please contact customer service at 877.292.0020.
E9	This error popup appears when a heater is disabled due to high current amperage. Some of the heaters in your sauna are disabled due to high current values. Please contact customer service at 877.292.0020.
Heater Error	This error popup appears when the heater does not respond, and therefore is not working. Please check the heater connections or contact customer service at 877.292.0020 for additional support.
Temp Error	This error popup appears when the temperature sensor is not working. Please contact customer service at 877.292.0020 for more information.
Voltage Error	This error popup appears when voltage mismatches occur. To prevent damage to heaters, your tablet will shut down soon. Please have your circuit checked as you are providing either too much or too little voltage to your sauna. You may also consult the owner's manual on the website for what voltage you should be providing (either 120 or 240 volts) or contact customer service at 877.292.0020 for more information.

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

To satisfy FCC RF exposure requirements, a separation distance of 20 cm or more should be maintained between the antenna of this device and persons during device operation.

To ensure compliance, operations at closer than this distance is not recommended

Limited by local law regulations, version for North America does not have region selection option.

WARRANTY

Please refer to your country's specific warranty information, if outside the United States.

U.S. Residential:

Limited lifetime (7 years) on cabinetry and heaters; 3 years on controls; 1 year on stereo, Blaupunkt Sound System, sound therapy and chromotherapy.*

U.S. Commercial:

5 years on cabinetry and heaters; 1 year on controls, bench, floor, backrest and stereo, Blaupunkt Sound System, sound therapy and chromotherapy.*

U.S. Closeout and Floor Models:

5 years for heaters; 1 year on cabinetry and controls.

U.S. Water-Resistant Cover:

The limited warranty covers the fabric becoming unserviceable because of loss of color or strength from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals. Consumer is responsible for normal care and cleaning of the fabric. This warranty covers fabric only, and is for (1) year.** Requires use of .004mm plastic sheet (included with purchase) with tenting to create a slope for water run off to prevent pooling.

Sunlighten warrants the sauna to be free of defects in material and workmanship.

This warranty extends only to the original retail or wholesale purchaser of the sauna and terminated upon transfer of ownership. The sauna must be purchased and used within one year of the manufactured date. Freight charges to and from the customer are the responsibility of the customer. This includes freight charges for parts shipped to enable the services of the sauna.

This warranty is void if the sauna has been altered, misused, abused, or exposed to liquid. Such instances shall include operation or maintenance of the sauna in deviation to the published instructions, including operating on a non-dedicated circuit. The warranty extends only to the manufacturing defects and does not cover the damages resulting from mishandling of the product by the owner.

Sunlighten Corp. shall not be liable for the loss of use of the sauna or other incidental or consequential damages. Under no circumstances shall Sunlighten Corp. or any of its representatives be held liable for injury to any persons or damages to any properties. Specifications are subject to change without notice.

This warranty is limited to customers in the United Kingdom and Ireland. Other International customers should check with their local Sunlighten representative.

WARRANTY CONTINUED

*Limited Lifetime Warranty covers normal use for the lifetime of the product which is defined as 7 years. Warranty is limited to replacement parts only and does not include costs for crating of glass door or freight for parts shipped past 90 days from the date of receipt of goods. The cost of labor and/or service technicians is not included.

**If sauna is placed outdoors, failure to utilize the .004mm plastic sheet supplied (with your sauna cover) as additional water protection for your sauna will void your warranty. The fabric used for the roof of the waterproof cover is resistant to water penetration; however it is sewn to the acrylic canvas sides. It is required to place the included plastic sheet directly over the sauna roof prior to installing the cover and tenting the plastic and canvas cover by placing an object on the sauna roof to give the fabric elevation for water to run off and prevent water pooling, as further protection. The cover should remain on the sauna at all times (including while on and in-use) to avoid water damage and void the warranty.

ATTENTION

Shipping damage must be notated on the Bill of Lading (BOL). Sunlighten must be notified of any damage to your sauna within three (3) business days of signing the BOL. Failure to notify Sunlighten within the established time frame will result in the owner taking full responsibility for cost of ALL REPLACEMENT PARTS including shipping and handling fees.

ETL SAFETY CERTIFIED

The ETL Listed Mark is proof of product compliance (electrical, gas and other safety standards) to North American safety standards. Authorities Having Jurisdiction (AHJ's) in 50 states and Canada and retailers accept the ETL Listed Mark as proof of product safety.

RoHS CE

sunlighten

MPULSE TECH GUIDE

VERSION 12202025

BLAUPUNKT

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