

封底

封面



Please contact us if you need any help and we'll do our best to support you.
Email: support@reliefrxcare.com



RX-E100
reliefRX Eye Massager
User Manual



Foreword

Dear user:

Welcome to use Smart Eye Massager. To ensure that you get the most from your massager. Read this manual thoroughly before use and keep it handy when using the product.

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Important Safety Instructions

⚠ Warning

We recommend that those with any of the following conditions should consult your physician before using:

- a.Contact lens wearers, remove the eye contact lens before using this appliance.
- b.Eye surgery patients at rehabilitation stage.
- c.Those undergoing treatment and not feeling well.
- d.Those with hypertension,ocular hypertension, arteriosclerosis or cerebral venous sinus thrombosis.
- e.Those with high fever, malignant tumors,malignant abscesses, hypertension or osteoporosis.
- f. Those with Infectious diseases.

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Important Safety Instructions

⚠ CAUTION

- 01. Turn off the power and unplug the product after use or before cleaning.
- 02. Keep away from water, heat, open flames, and corrosive environments.
- 03. If the product is accidentally dropped into water while charging, immediately unplug it from the power socket and do not touch it with bare hands.
- 04. Do not use this product in high-temperature, high-humidity, or strong electromagnetic environments.
- 05. This product contains a lithium-ion battery. Do not attempt to repair or dismantle the device, or expose it to open flames to avoid danger.
- 07. This product should not be used to treat any medical conditions or by individuals with physical disabilities.
- 08. Close supervision is required when this product is used by, on, or near children or individuals requiring assistance.
- 09. Use this product only for its intended use as described in this manual.

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Package Contents

Before use, please verify that all components are included by checking the packing list carefully.

What's in the box?

- 1 x reliefRX Eye Massager
- 1 x USB-C Cable
- 1 x Gel Mask
- 1 x Storage Bag
- 1 x Quick Guide Card
- 1 x User Manual

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Preliminary Checks

Please check whether the device has power. If it is in auto-off mode and cannot be turned on, please charge it.

Charging

- 1.Connect the USB charging cable to the interface of the device.
- 2. The indicator light is red during the charging process, and the indicator light is blue after the charging is completed.
- 3. During charging, the device activates its self-protection function and cannot be turned on.
- 4. The device uses a built-in rechargeable battery, and the charging time is approximately 3.5 hours.
- 5. During use, the voice prompts low battery alarm, please suspend use, and use it after fully charged.

Multiple charging methods

Computer USB port/mobile power supply/5V $\Rightarrow$ 1A power adapter

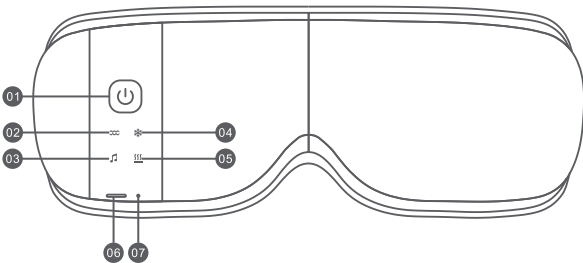
Note: The default operating time after startup is 15 minutes. To extend the usage time, restart the device after it shuts down automatically.

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Function Description

Function icons:

- 01.Power/Mode switch button
- 02.Barometric pressure display icon
- 03.Music display icon
- 04. Cold compress icon
- 05.Temperature display icon
- 06.Type-C charging jack
- 07.Charging indicator



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Operating Instructions

Press and hold the power button for approximately 2 seconds to turn the device on or off. Quickly press twice (double-click) to pause music playback; double-click again to resume playback.A short press switches the working mode.



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Connect mobile Bluetooth

ios Devices

- 1. Turn on Bluetooth.
- 2. Select **reliefRX** from the other devices list.
- 3. The connection is successful.

Android Devices

- 1. Turn on the Bluetooth port on your phone.
- 2. In the other devices list, select **reliefRX**.
- 3. The Bluetooth Pairing Request page is displayed.
- 4. Click PAIR, The connection is successful.

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Transportation and Storage

Atmospheric pressure: 86kpa~106kpa
Ambient temperature: -10C~65°C
Relative humidity:<80%RH, no corrosive gas and well-ventilated indoor.
The product is equipped with simple earthquake-proof facilities, making it suitable for transportation by air, railway, road, or ship. Avoid exposing the product to rain, snow, splashing, upside-down orientations, or collisions when transporting.
If the product is stored for more than six months, check it, and turn it on for at least half an hour before use.
Keep the product away from walls, roofs, and floors, and ensure proper ventilation in the room.Avoid direct sunlight and exposure to corrosive gases.

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Product Information

Name: reliefRX Eye Massager
Model: RX-E100
Rated Input: 5V $\Rightarrow$ 1A
Rated power: 5W
Battery Capacity: 1650 mAh
Charging Port: Type-C
Weight: about 288g
Dimensions:L230 mmxW105mm xH92 mm

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Troubleshooting and maintenance

- 1. If there is a failure during operation, please check the following.
- 2.The product still cannot be resolved after the basic troubleshooting, please call the after-sales customer service. Do not disassemble or assemble this product by yourself.

Failure	Cause	Solution
The device cannot be turned on	Battery power is low Power button not long-pressed	Please charge Long-press the power button for 2 seconds
Can't play music	Music paused state	Double-click the switch to resume music playback
Can't charge	USB cable is not inserted in place	Reinsert the USB cable properly
The massage intensity on the left and right is inconsistent	The product is not worn correctly	Re-fit the product to ensure it is worn correctly.
The Bluetooth volume is low	The volume of the mobile phone or Bluetooth device is low.	Increase the volume on your mobile phone or Bluetooth device

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Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

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Warning

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

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ISED Canada Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada 's licence exempt RSS(s). Operation is subject to the following two conditions:

- 1) this device may not cause interference and
- 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Radiation Exposure: This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Déclaration de l'ISED Canada :

Cet appareil contient des émetteurs / récepteurs exempts de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada. L'opération est sous réserve des deux conditions suivantes :

- 1) cet appareil ne peut pas causer d'interférences et
- 2) ce dispositif doit accepter toute interférence, y compris

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ISED Canada Statement

Pour rester en conformité avec les lignes directrices d'exposition RF d'IC, cet équipement doit être installé et exploité à une distance minimale de 5mm du radiateur que vous avez sur le corps. Ce dispositif et ses antennes ne doivent pas être colocalisés ni fonctionner en conjonction avec une autre antenne ou un autre émetteur.

To maintain compliance with IC's RF Exposure guidelines. This equipment should be installed and operated with minimum distance of 5mm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

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Warranty Card

Warranty Card	
Name:	reliefRX Eye Massager
Model:	RX-E100
Address:	
Date of Purchase:	

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