

Heidi Remote

User Manual

Setup, usage, and care instructions for Heidi Remote.

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User Precautions

1. Do not disassemble or modify this product by yourself. Doing so may cause malfunction or damage. If service is required, please contact an authorised service centre or professional technician.
2. Do not immerse the product in water.
3. This product uses a built-in lithium battery. Do not disassemble the battery yourself, and do not expose it to high temperatures, fire, or similar heat sources.
4. Avoid long-term exposure to high-temperature or humid environments.
5. When used in environments with strong magnetic fields, electromagnetic interference, wireless signals, or high voltage, the recorder may not function properly.
6. The design and specifications of this product and its accessories are subject to change without prior notice.
7. Environmental adaptability disclaimer applies.

1. Product Features

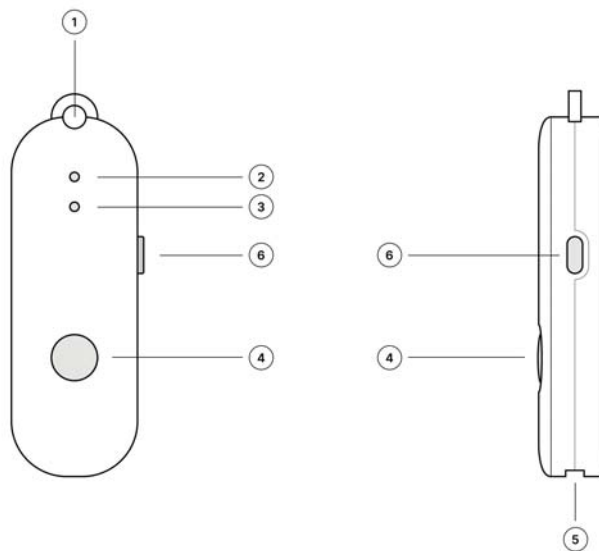
Heidi Remote is a wearable microphone designed to capture audio during clinical consultations. It syncs recordings to the Heidi App in real time and records offline when disconnected.

High-quality audio recording and fast file transfer are supported.

The body of this product is made of antibacterial materials and has passed SGS-authorised testing and certification. It effectively inhibits common bacteria such as *Escherichia coli*, *Staphylococcus aureus*, and *Candida albicans*.

Test Report Number: GZF26-0000530-01

2. Product Overview



- ① Lanyard hole
 - ② Microphone
 - ③ Indicator light
 - ④ Record button
 - ⑤ USB port
 - ⑥ Power button
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3. Getting Started

3.1 Power On

Press and hold the power button for 2 seconds. The white indicator light will turn on, and the device will enter standby mode.

3.2 Recording

- In standby mode, briefly press the **Record** button to start recording.
- During recording, the red indicator light stays on continuously.
- Short press the **Record** button again to stop recording. The indicator light show steady orange, and the recording will be paused.
- To record again, short press the **Record** button.
- Press and hold the **Record** button for 2 second to save the recording and return to standby mode.

Indicator Status Descriptions

- **Recording:** Red light on
 - **Recording paused:** Orange light on
 - **Standby:** White light on
 - **Charging:** Green light on; light off when fully charged
 - **Connected to computer:** White light slowly flashing
 - **Bluetooth transmission connected:** White light slowly flashing
 - **Low battery:** Orange light flashing once before starting a recording and once after finishing a recording
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4. Charging & Connecting to Computer

4.1 Charging

Use the supplied Type-C data cable or a compatible cable.

Use a 5V / 500mA / 1000mA power adapter for charging.

Do **not** use high-voltage or fast-charging adapters, as this may damage the device or battery.

4.2 Connecting to a Computer

Use the supplied USB cable to connect the recorder to a computer for file transfer.

When transferring or saving files, do not disconnect the device to avoid file corruption or data loss.

5. Technical Specifications

- **Dimensions:** 64 × 22 × 11 mm
- **Material:** ABS + PC
- **Battery:** 3.7V Lithium battery, 180 mAh
- **Battery Life:** 14 hours
- **Interface:** BT/Wi-Fi/USB-C
- **Audio Format:** MP3
- **Net Weight:** 21 g (including back clip)
- **Operating Temperature:** 0°C – 45°C
- **Charging time:** 1.5 hours
- **Storage:** 32G
- **Microphone:** Omni Condenser Microphone
- **Recording Range:** up to 20 metres

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause

interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device

RF warning for portable device:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS) d'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) Cet appareil ne doit pas causer d'interférences. (2) Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.