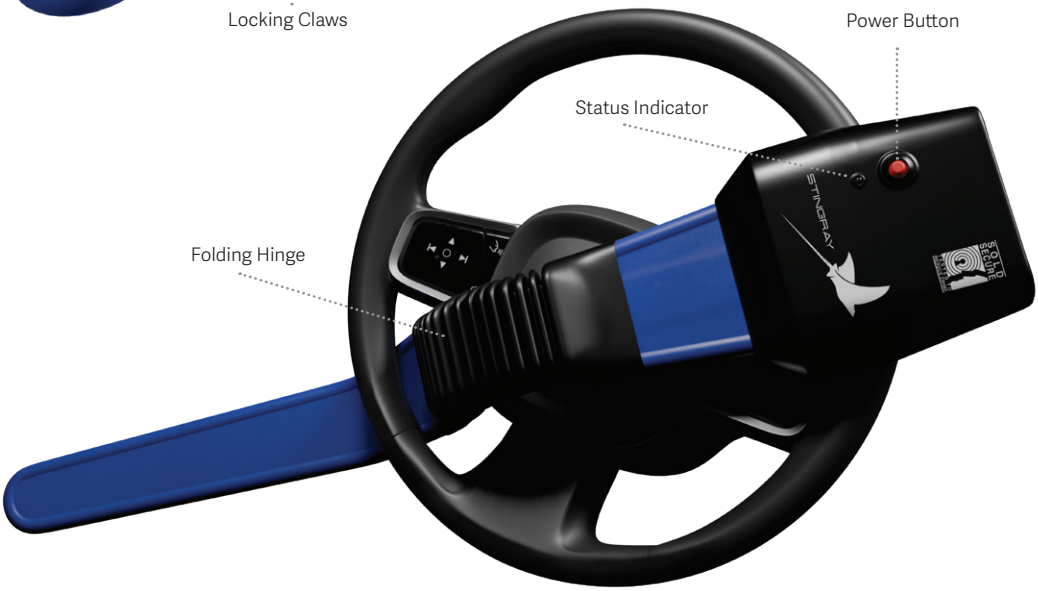
PRISM
EVERY ANGLE OF SECURITY

PR001/380987

STINGRAY
STEERING WHEEL LOCK

SOLD SECURE
Automotive Gold



Protect your vehicle like never before with the Stingray Steering Wheel Lock. This innovative keyless, app-operated, folding steering wheel lock eliminates the need for physical keys, making it ideal for EVs, cars, and vans. The lock also folds compactly for convenient storage when not in use. Sold Secure Gold standard and police-approved for ultimate vehicle protection.

How to Install the Stingray Wheel Lock

1. **Prepare the Lock** - Unfold the Stingray Wheel Lock fully so both arms are extended and ready to fit over the steering wheel.

2. **Position on the Steering Wheel** - Place the lock across the steering wheel so that:

- The main arm rests securely on front of the steering wheel as shown, The second arm extends across to the opposite side (Fig. 1).
- The two claws extend round the back of the steering wheel (Fig. 2) and clip into place (Fig. 3).

This dual-arm positioning prevents the steering wheel from rotating.

Fig. 1

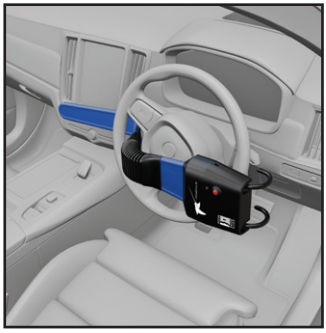
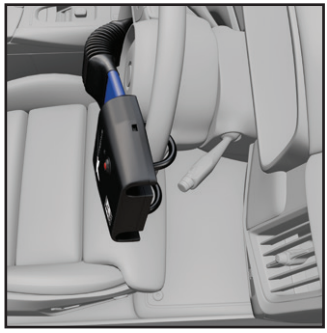


Fig. 2

Fig. 3



3. **Secure the Lock** - Ensure both arms are firmly positioned around the steering wheel.

4. **Power on the Lock** - Press the red button on the lock.

5. **Activate the Lock** - Download the **Prism Security** app from the Apple App Store or the Google Play Store. Ensure that Bluetooth is enabled on your phone. Additionally, set the app's location permission to "Allow all the time." Otherwise, the app may not function properly.

6. Follow the instructions to register & activate the lock.

7. **Check Fitment** - Gently attempt to turn the steering wheel to confirm it is fully immobilised. The wheel should not rotate.

Power On

Press the power button on the lock to turn on the device. The status indicator light will display the previous lock status:

- **Green Light** – Unlocked
- **Red Light** – Locked

Power Off

The device can be powered off in the following ways:

1. **Automatic Shutdown**

If no operation is performed, the device will automatically shut down after 3 minutes. If a lock or unlock operation is performed, the 3 minute countdown will restart.

2. **Manual Shutdown**

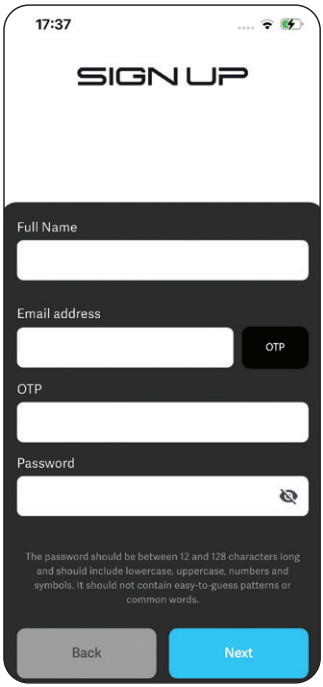
After the device has been powered on for at least 5 seconds, press the power button again to turn off the device.

PRISM Security App Registration

1. **Register User** – When using the lock for the first time you will need to create an account in order to use the application. Click on the **Sign Up** button (Fig. 4). Enter a valid name, valid email address and password. Click on the **OTP** button. You will receive an OTP to your email address. Enter the OTP, password and click on Next button (Fig. 5). Please check your Inbox for the email. If you don't see it, check your Spam folder as well.

Fig. 4

Fig. 5



2. **Set a 6 digit pin** - Next you will need to set a 6 digit pin for more security (Fig. 6). Confirm the pin & complete your registration (Fig. 7). Please remember your pin as you will need it for subsequent sign ins.

Sign In with Google - To create an account using Google. Select the **Sign In with Google button** (Fig. 4).

Fig. 6

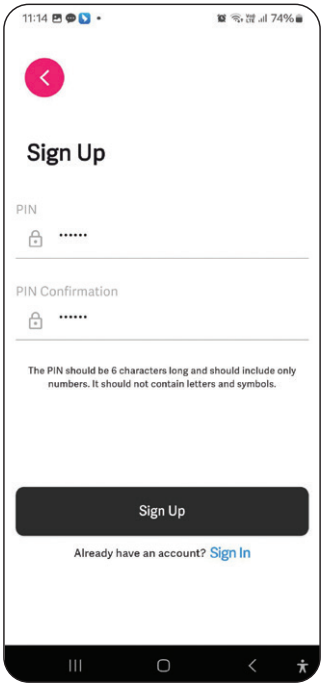
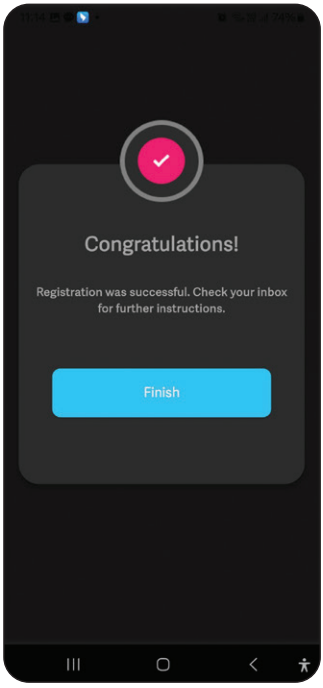


Fig. 7



Reset Password

1. **Forgot password** - Click on the "Forgot password?" option on the **Sign In** screen (Fig. 8). Enter your email address and tap the **Confirm** button (Fig. 9). A password reset link will be sent to your registered email address. Please check your Inbox for the email. If you don't see it, check your Spam folder as well.

Fig. 8

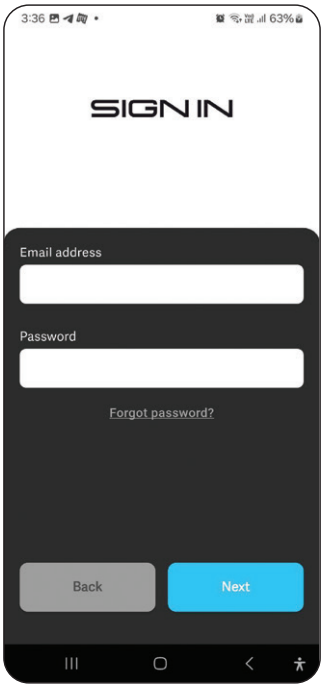
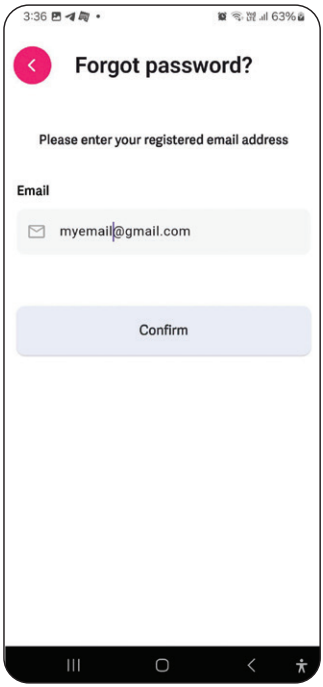


Fig. 9



2. **Email Reset Link -** Click on the reset link, it will navigate to a page where you can enter the new password and save (Figs. 10 & 11). Navigate back to the PRISM Security app. Enter your email address and new password and click on **Next**. For confirmation it will ask for the 4th and 6th digit of the security pin. Enter the pin numbers and sign in.

Fig. 10

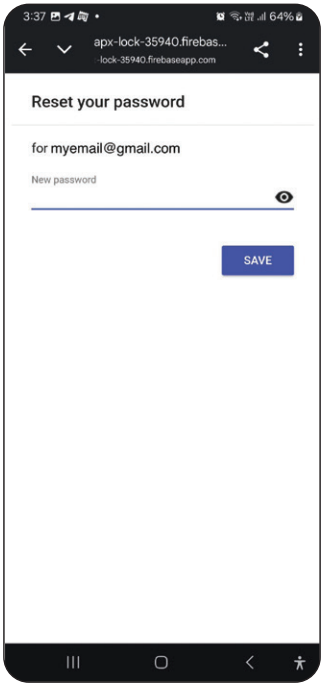
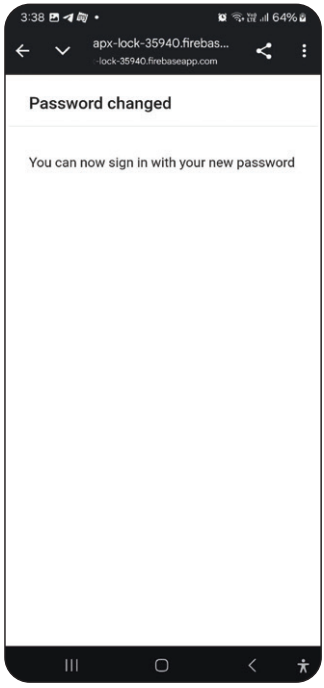


Fig. 11



Pairing the Lock

1. **Pairing** –
   For pairing the lock to app, click on the **+** icon in the top right of the screen (Fig. 12), app will scan for nearby locks and displays. If it's not finding any device it displays "No devices found". **Turn the lock off & on and try scanning again**. Once it finds the lock it will display the lock and **Activate** button. Click on the **Activate** button (Fig. 13).

Fig. 12

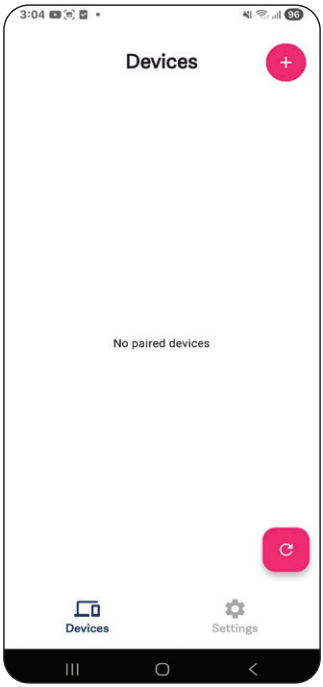
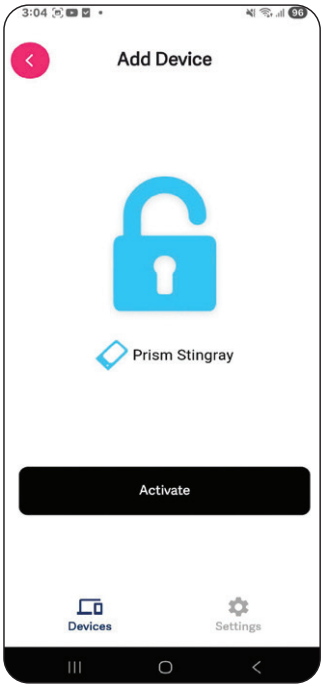


Fig. 13



2. **Activate the Lock** -
   Click on the camera icon to scan the QR code included on the tag, it will read the security id and displays. Enter a name for the lock. Check the lock is still powered on and click on the **Activate** button (Fig.14). Once successful, it will navigate to the **Devices** screen, showing the "Device paired successfully" message (Fig. 15).

   IMPORTANT:
   Please retain your QR code tag. This will be needed to add future users.

Fig. 14

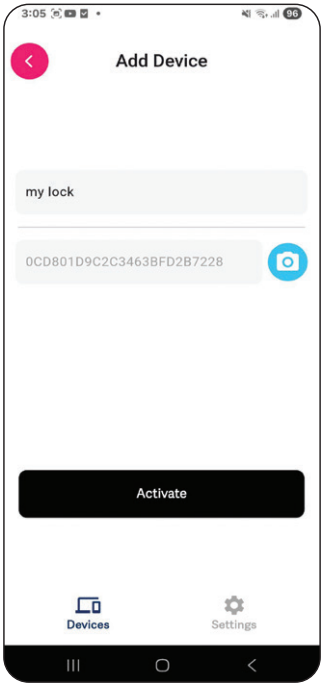
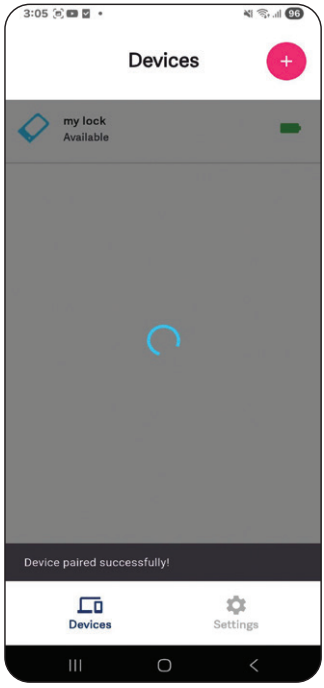


Fig. 15



Lock/Unlock the Device

1. **Lock** -
   Click on the lock listed in Devices. It will navigate to a screen with the **Lock** & **Unlock** buttons (Fig. 16). For locking the device click on the **Lock** button, once its locked it will display "Locked successfully" (Fig. 17) & the indicator light on the lock will turn red.

Fig. 16

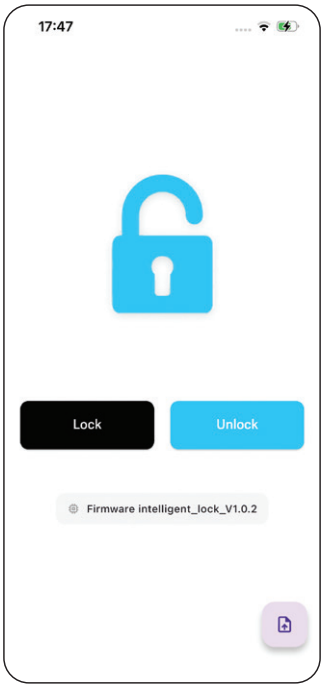
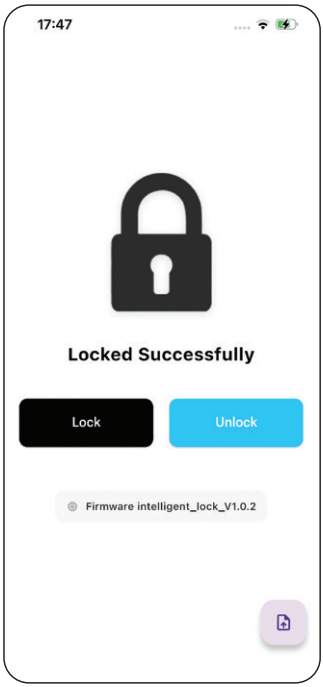


Fig. 17



2. **Unlock** -
   For unlocking the devices click on the **Unlock** button (Fig. 18), once unlocked it will display "Unlocked successfully" (Fig. 19) and the light on the lock itself will turn green.

Fig. 18

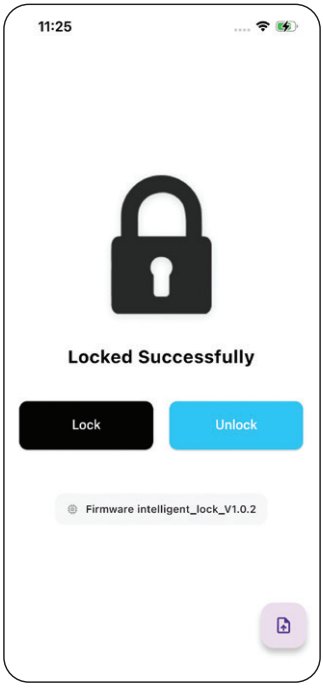
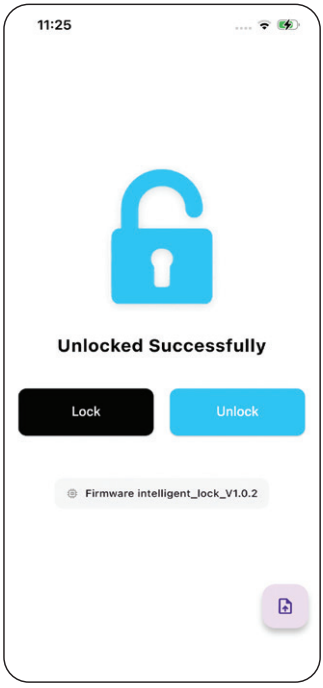


Fig. 19



Share the Lock

1. **Share** -
   You can share the lock with other users as well. Go to **Settings** click on the **Share Lock** button (Fig. 20). It will navigate to the screen with Share Lock and Lock requests buttons (Fig. 21). Click on the **Share Lock** button.
   PLEASE NOTE: The person you are sharing the lock with must have downloaded & be registered with the Prism App.
2. Enter the email address of whom you want to share the lock with.
3. Select the lock from the dropdown and click on **Share Lock** (Fig. 22). Once shared, shared lock status will be displayed as "pending" Once the other person accepts the lock status will be updated as "accepted".
4. The new user must go to **Settings** in their app, click on the **Share Lock** button (Fig. 20). It will navigate to the screen with Share Lock and Lock requests buttons (Fig. 21). Click on the **Lock Requests** button.
5. Click on the green check mark icon to accept the lock (Fig. 23). Now Go to **Devices** (Fig. 12), click on the **+** icon, scan for devices. It will list the device. Click on the **Activate** button. Enter the name. Before scanning make sure the lock is not connected to any other devices.

Fig. 20

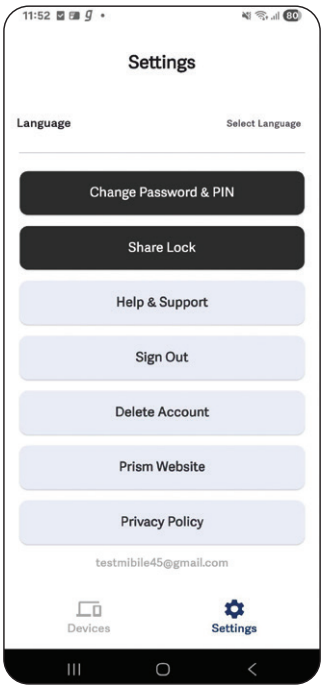


Fig. 21

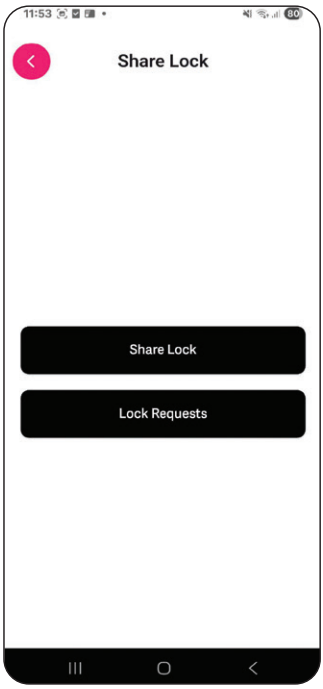


Fig. 22

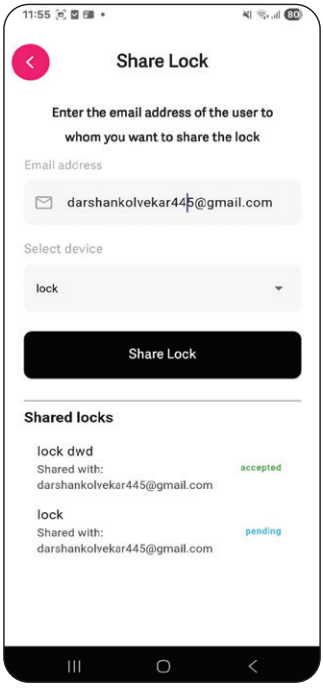
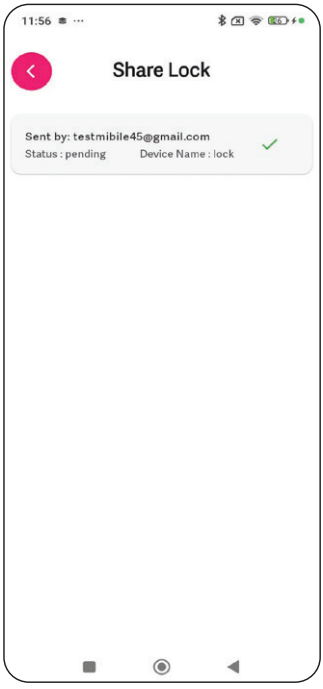


Fig. 23



Delete Lock

1. A lock can only be locked and bound by one user. If another user intends to bind the same lock, the original owner must delete the lock first before it can be bound by others.
   To delete a lock go to **Settings** (Fig. 24) click on **Delete Lock**, it will navigate to the screen with a list of all the locks added
   (Fig. 25). Choose the lock you want to remove, click on the delete icon, an alert will be displayed with a cancel and delete button. Once the user clicks on **Delete**, the app will prompt the user to enter their PIN to complete the action (Figs. 26-27).

Fig. 24

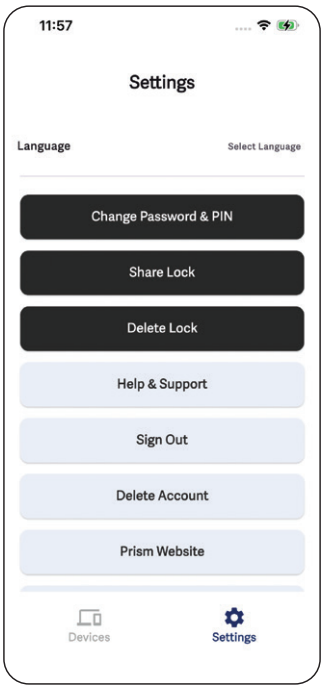


Fig. 25

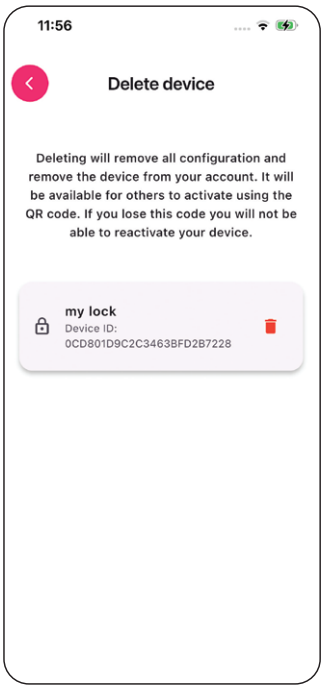


Fig. 26

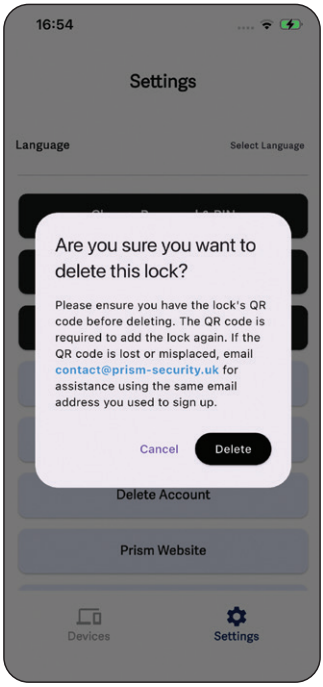
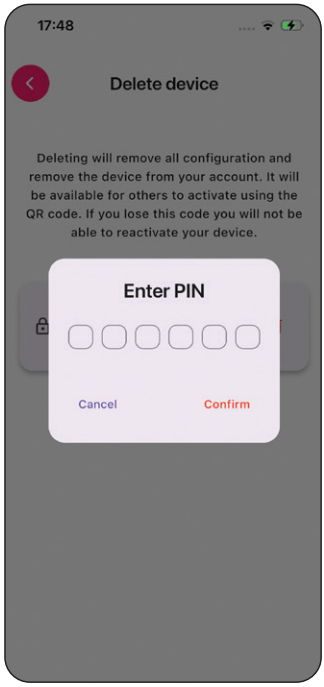


Fig. 27



Change Password

1. The user has the option to change the password. Go to **Settings**, click on **Change Password & PIN** option. It will navigate to a screen where **Reset Password with PIN** and **Reset PIN with Password** buttons are displayed. Click on the **Reset Password with PIN** button (Fig 29). Enter the current PIN, new password and click on the **Continue** button (Fig. 30).

Fig. 28

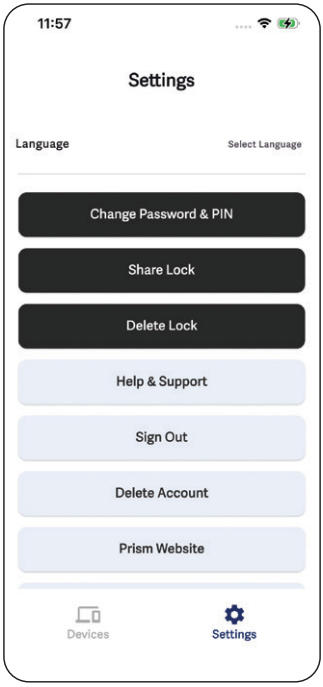


Fig. 29

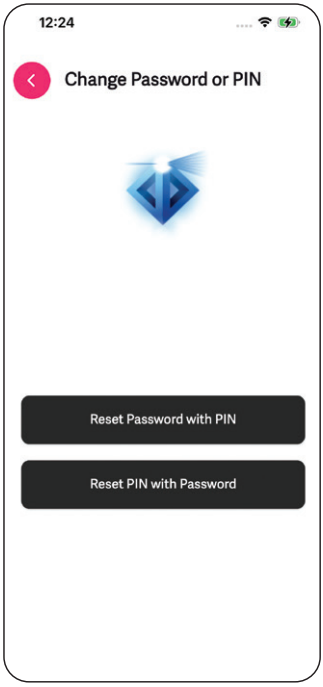
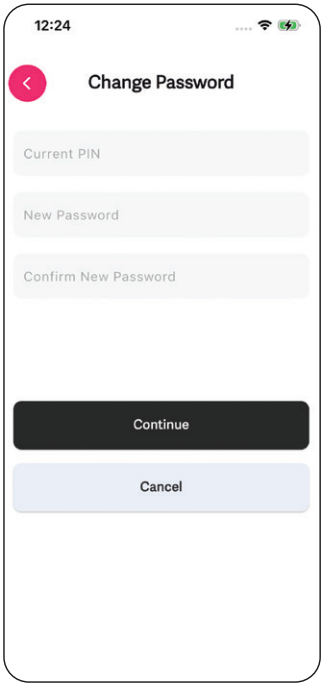


Fig. 30



Change PIN

1. The user has the option to change the PIN. Go to **Settings** (Fig. 31). Click on the **Change Password & PIN** option. It will navigate to a screen where the **Reset Password with PIN** and the **Reset PIN with Password** buttons are displayed (Fig. 32). Click on the **Reset PIN with Password** button. Click on the **Get OTP** button (Fig. 33), it will send a OTP to your registered email address, which will be valid for 5 min. Enter the OTP and new PIN and click on **Continue** (Fig. 34)

Fig. 31

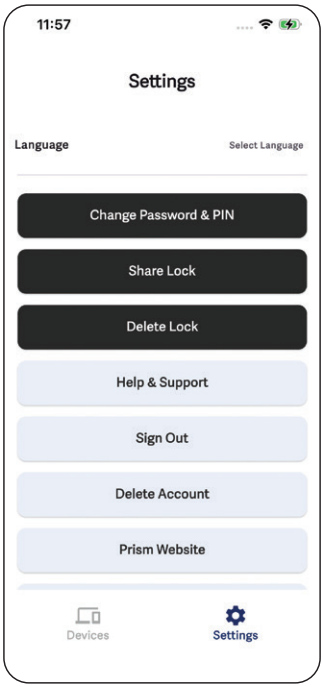


Fig. 32

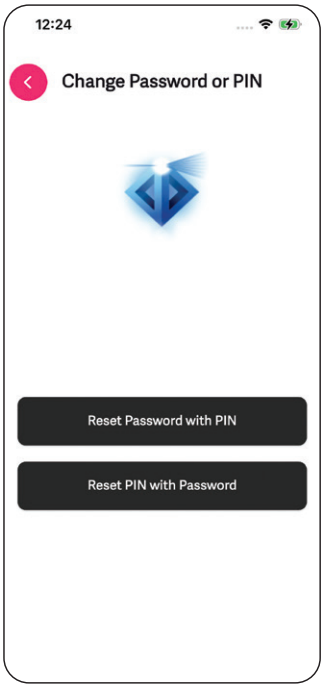


Fig. 33

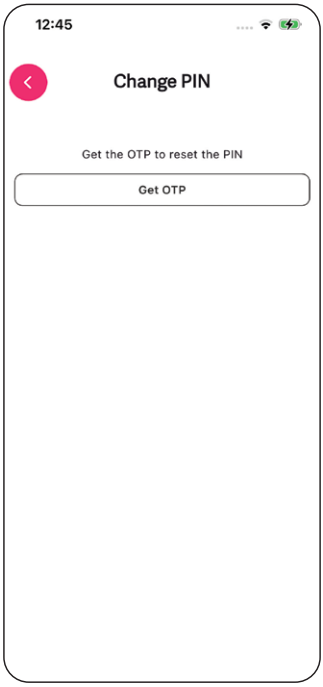
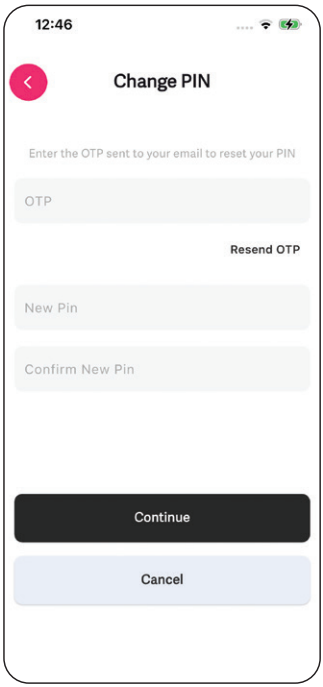


Fig. 34



Battery Charging Indicator (Lock)

Charging: Slow flashing red light.

Fully Charged: Solid green light

Low Battery Warning: When the battery level reaches 20%, the device will flash a red light rapidly approximately 10 seconds after being powered on, indicating that the battery is low and needs to be recharged. Charge using the included USB cable.

If purchasing a separate USB cable, consumers should choose one capable of supporting a 2A current, otherwise the charging speed will be affected.

The charging voltage must not exceed 6V, as higher voltages may cause overheating.

Battery level Indicator (App)

The battery level is displayed in the app using colored bars to indicate the remaining battery voltage.

3 Green Bars: The battery is fully charged or nearly full.

2 Green Bars: The battery level is moderate.

1 Gray Bar: The battery level is low. Please prepare to recharge.

0 Bars (Red Indicator): The battery is critically low. Please recharge immediately.

How to Remove the Lock

1. Use the app-enabled unlocking function to disengage the lock.
2. Unclip the claws & fold the main arm slightly inward once unlocked.
3. Remove the lock from the steering wheel.
4. Store the folded unit safely inside your vehicle.

Storage

Thanks to its compact folding design, the Stingray Wheel Lock can be easily stored in your vehicle when not in use without taking up unnecessary space.

Do not store the product in a humid environment for extended periods.

Safety & Usage Notes

- Always ensure the lock is fully engaged before leaving your vehicle.
- Use only as a steering wheel immobilisation device.
- The Stingray Wheel Lock is a visible deterrent and should be used whenever the vehicle is unattended.
- Suitable for cars, vans, and compatible steering wheels.
- The product is designed to be used within a temperature range of -10°C to 60°C.
- If the product is not used for more than six months, recharge it regularly to prevent battery depletion.

Safety & Usage Notes

- **Gold Sold Secure Certified:** Professionally tested for strength and durability
- **UK Police Secured by Design Approved:** Meets official crime prevention standards

These certifications confirm that the Stingray Wheel Lock provides trusted, professional-grade vehicle security.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The device can be used in portable exposure condition without restriction.

Technical Specifications

Supplier Code:	PR001/380987
Product Name:	Stingray
Material:	TPR/ABS/zinc alloy/Q235 steel
App:	PRISM Security
Battery:	3.7V 3000mAh 103665 Li-Polymer
Input:	5V DC, 2.2A
Dimensions Folded:	450 x 150 x 170mm
Dimensions Unfolded:	695 x 142 x 147mm
Weight:	3.2kg

Secured by Design

SBD

Official Police Security Initiative

PRISM, a brand of the Ace Supply Company Ltd. (Streetwize)
Suite GA, Marsland House
Marsland Road, Sale M33 3AQ

For Product Support:
support@leisurewize.com

EU Regd. Address:
Ace Supply Co (Europe) Ltd.,
Dublin 2, D02 A098, ROI