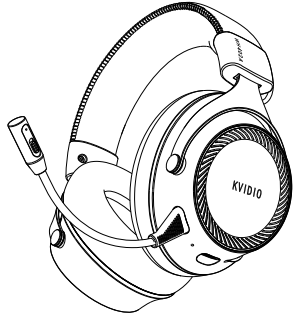
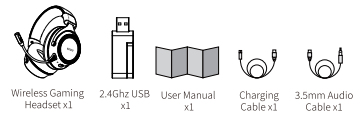


Product User Manual



Wireless Gaming Headset
Model: WH402A

Package List



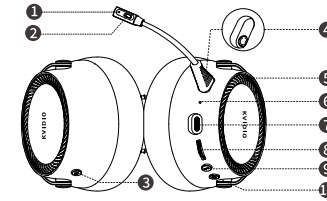
Specification

Model No: WH402A	Charging Voltage: 5V ~ 1A
Wireless Version: V6.0	Charging Time: 3 Hours
Operation Range: 33ft(10m)	Battery: 3.7V/1000mAh
Driver: 50mm Dynamic Drivers	Call Sensitivity: -38±3dB
Wireless Profile: HSP/HFP / A2DP / AVRCP	
Music: 100H (Bluetooth) (RGB Lights Off) /55H (2.4G)	
Bluetooth Transmission Frequency: 2.402GHz~2.480GHz	

Diagram

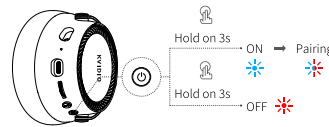
- | | |
|-----------------------|------------------------------|
| ① Microphone | ② Microphone Mute Toggle |
| ③ RGB Lighting Button | ④ 3.5mm Microphone Interface |

- | | |
|---|-------------------------|
| ⑤ RGB Light | ⑥ LED Indicator |
| ⑦ Type-C Charging Interface/
Audio Interface | ⑧ Volume Knob |
| ⑨ Bluetooth/2.4G Mode Toggle | ⑩ Multi-Function Button |

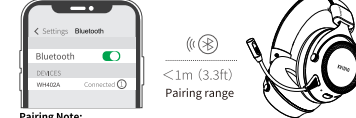


How to Pair in Bluetooth Mode

Step1:



Step2:



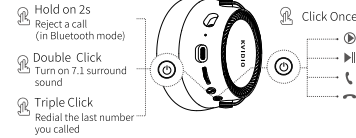
Pairing Note:

1.First-time pairing: Make sure the headphones are powered off. Press and hold the multi-function button for 3 seconds until the red and blue lights flash alternately. This means the earphones have entered Bluetooth pairing mode.
2.Auto reconnect: The headphones remember the last device they were connected to. When you turn them on again, they will automatically reconnect to that device.

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When the headset is in Bluetooth mode and powered off, press and hold the Multi-function Button until the indicator flashes blue and red alternately to enter the pairing mode. Turn on the Bluetooth on your mobile phone and search for "WH402A" to connect.

Play/Pause/Answer/Hang up/Reject/Redial/ 7.1 surround sound



2.4 GHz-Bluetooth Switch

To connect your phone in 2.4G mode, enable OTG mode on your phone. If OTG is already enabled by default, the transmitter will light up upon insertion, and no further action is needed. However, if the transmitter doesn't light up, manually enable OTG mode.

Plug the 2.4G transmitter into your device, switch the headset to 2.4G mode, and power on your device, once the transmitter's indicator light turns on, the headset will connect automatically.

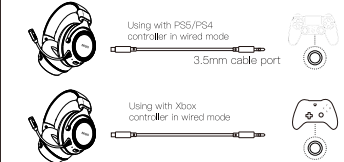


The Type-C interface can be used independently. The two interfaces can be combined to form a single USB interface.



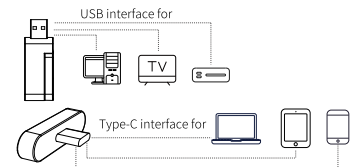
Wired Connection-3.5mm Audio Cable

Compatibility: Xbox all series, mobile, Tablet, PC,PS4, PS5,Nintendo Switch-(Invalid microphone)



Pairing Devices

Device	Compatibility Information			
	2.4G-Wireless		Bluetooth-Wireless	3.5mm-Wired
	USB Dongle	Type-C Dongle		
	Sound	Mc	Mc	Mc
PC with Bluetooth	✓	✓	✓	✓
PS4 Console	✓	✓	✓	✓
PS4 Controller	✗	✗	✗	✗
PS5 Console	✓	✓	✓	✓
PS5 Controller	✗	✗	✗	✗
Xbox Series Console	✗	✗	✗	✗
Xbox Series Controller(old version)	✗	✗	✗	✗
Xbox Series Controller(new version)	✗	✗	✗	✗
Nintendo Switch	✗	✗	✗	✗
Mobile Phone(3.5mm-Type-C)	✗	✗	✗	✗
Tablet(3.5mm-Type-C)	✗	✗	✗	✗

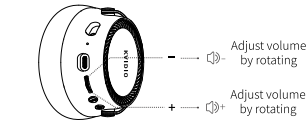


The USB port can be used for PS4/PS5/PC/TV. (When using the USB port, the Type-C port cannot be detached and must be used as a whole).The Type-C port can be used for Switch/laptop/tablets/phones.(The Type-C port needs to be detached and used separately).

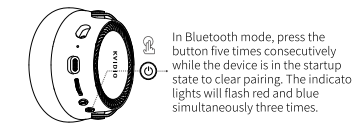
The mic pole has a toggle switch for turning the mic on/off.



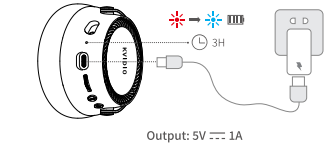
Volume Control/Music Control



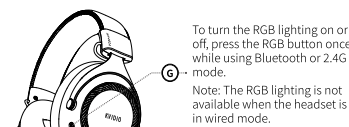
Clear Paired Device



The headset supports simultaneous charging and usage in any mode and scenario.



RGB Lighting On/Off



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Q: Couldn't connect via Bluetooth?

A: In Bluetooth mode, press the MFB button five times consecutively while in the startup state to clear pairing.

Q: What type of device is compatible?

A: These headsets are compatible with all devices that support 2.4G wireless connection, Bluetooth, or 3.5mm plug cables. You can only use the original 3.5mm audio cable provided.

Q: How to connect via 2.4G?

A: Press and hold for 3 seconds to power on. Switch the headphone to the 2.4G mode. Insert the 2.4G transmitter into the device. If you are using a device with a USB port, the Type-C port cannot be detached from the transmitter (the USB port acts as an adapter).If you are using a Type-C port, detach it and insert it into the device for connection.

Q: Can't hear the other person's voice?

A: 1. Bluetooth/2.4G mode connection: Check whether the electronic device is successfully connected to the Bluetooth or 2.4G of the headphones, turn the microphone switch to "ON", and ensure that the audio output device has been switched to this headphones.
2. Wired mode connection (using original cable is recommended): Check whether the 3.5MM audio cable between the electronic device and the headphones is inserted into the correct audio output hole, turn the microphone switch to "ON", and ensure that the audio output device has been switched to this headphones.

ISED RSS Warning:

This device complies with Innovation, Science and Economic Development Canada Compliance licence-exempt RSS standard (s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference,including interference that may cause undesired operation of the device.

ISED Radiation Exposure Statement:
This equipment complies with ISED RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



尺寸: 70 X 100 (MM)

材质及工艺:128g 铜版纸 双面过光油

装订方式: 折页

印刷颜色: 四色双面印刷

设计师:

日期: 2026.5.19

备注:

本品牌及其所使用的标志、名称、图像以及所有内容设计,其版权均均为本公司所有,未经授权任何组织、个人、商业团体不得擅自使用、翻印,本公司保留追究其法律责任的权利!

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.