

RETEKESS



TA010 User Manual

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Box Contents



TA010TV Headphone



Power Cable



3.5mm AUX cable

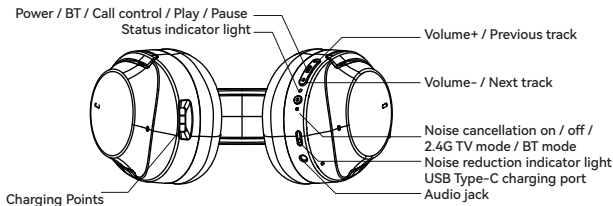


User Manual

TA010TV Product Feature

- 1.Supports three connection methods: TV 2.4G, BT and AUX.
2. In TV mode, supports low-latency audio transmission, Latency≤30ms.
3. Supports Type-C charging method.
- 4.In BT mode, support microphone calls.

Product Overview



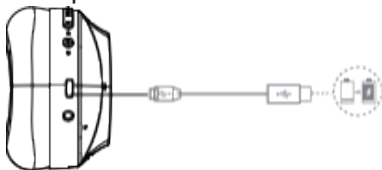
Headphone Button Functions

Button	Initial state	Operation method	Operation result (in BT mode)
Power / BT / Call control / Play / Pause	In the off-state (the initial usage state, or after restoring to factory settings)	Press and hold 1.5s	Turn on the device and enter the pairing search mode
	In the off-state (not the initial usage state, or without having performed factory reset)	Press and hold 3.5s	Turn on the device and automatically reconnect (if the reconnection fails, it will enter the pairing search mode)
	In any state of the switch	Press and hold 3.5s	Power off
	Connected or in standby mode	Press and hold for 1.5 seconds and then release.	Enter the pairing search mode
	When not connected	Short press	Connection establishment
	Play or pause music	Short press	Pause the music or play the music
	The first incoming call and during the call state	Short press	Answer incoming call / Hang up call
		Press and hold 1.5s	Reject incoming calls
Power / BT / Call control / Play / Pause	Under BT connected	Press about 3S disconnect	Will track to be pairing mode, short press again, will connect the last device connected before
		Short press	Keep the first call answered while the second call comes in.
		Press and hold 1.5s	Refuse the second call
		Short press	Hang up while the call remains active
Volume+ / Next	The music player is in an open state.	Dauble Press	Call switching during incoming call
Volume+ / Next	The music player is in an open state.	Short press	Volume increase
		Long press for at least 1.5s	The music go to next song
Volume- / Previous track	The music player is in an open state.	Short press	Volume reduction
		Long press for at least 1.5s	The music go back previous song
Noise cancellation on / off / Ambient sound switch	Under Disconnect BT (When not connected)	press volume - about 8s	Go into reset mode
Noise cancellation on / off / Ambient sound switch	In the on-state	Short press	Short press to turn on/off the ANC mode. When activated, a green breathing light will illuminate.
		Press and hold 5s	Switch between BT mode and 2.4G mode
	The device failed to connect upon startup and did not perform any operation.	After ten minutes	Auto power-off

Active Noise Cancelling.

Active Noise Cancelling (ANC) mainly focuses on cancelling out lower frequency sounds like engines, aviation environment, trains, traffic noise, etc, so our valuable customers can focus on their music, movies, or books without being disturbed by outside noises. Our ANC headphones incorporate a microchip that measures ambient sound and generates a waveform that is an exact negative of the ambient sound and mixes it with any audio signal our customers desire. Making it possible to listen to audio content without raising the volume excessively. Please do note, ANC does not cancel out noises like snoring, talking, music or high-frequency sounds, etc.

Charge the Headphones



1. Plug the small end of the Power cable into the USB Type-C connector on the right earcup.
2. Plug the other end into a USB wall charger or computer that is powered on.

Notes:

- While charging, the battery indicator is red. The battery light turns off when the battery is fully charged.
- If the power is lower than 20%, you will hear the "Battery Low" tone, prompting every 15 minutes, until the battery is completely used up and automatically shuts down.

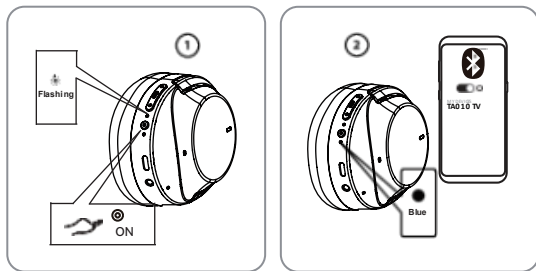
Charging Time

Allow up to 1.5 hours to fully charge the headphones.

Notes:

- When only using BT without Noise Cancelling, a full charge powers the headphones for up to 30 hours.
- When using BT with Noise Cancelling, a full charge powers the headphones for up to 25 hours.

Headphones Connection(BT Mode)



Headphone connect to smart devices (mobile) via BT

- 1: Make sure the distance between headphone and smart devices stays within 10M.
- 2: Long press the Power button to switch to BT mode, voice prompt: "BT mode", LED indicator is flashing.
- 3: Activate BT setting on your smart device(mobile).
- 4: Search "TA010" on your smart device(mobile), click it and pair.
- 5: Headphone prompt "connected" after paired successfully and the LED indicator is blue on.

Disconnect a Mobile Device

1. Use the BT menu on your mobile device to disconnect your mobile device.
2. Power off headphones.

Connect Another Mobile Device

1. Disconnected on your first mobile device.
 2. Connected on your second mobile device.
- Note:** You can only connect one device at a time.

Clear the Headphone Pairing List

1. When BT is connected, press and hold the volume up and down buttons for 3.5 seconds and then release them. At this time, you can hear "pairing".
2. Delete your headphones from the BT list on your mobile device. All devices are cleared and the headphones are ready to connect.

Product parameters

Pairing name: TA010TV	Interface: TYPE C USB
BT specifications: BT 6.0	Charging voltage: 5V $\pm$ 5%
Frequency range: 2.402GHz-2.480GHz	Charging current: 300mA $\pm$ 50mA
Working voltage: 5V=1A,10mw	Standard charging: $\leq$ 1.5 hours
Battery capacity: ST 702530 3.7V 500mAh 0.2222Wh	
Usable extinguishing agent: CO ₂	

2.4G low-latency mode wireless transmission range: 10-15 meters	Type: 7025
BT mode wireless transmission range: >15 meters	Normal Voltage:3.7v
Operating ambient temperature: -10 ~ 50°C	Watt:hour rating:1.85Wh
Storage and transportation ambient temperature: -20 ~ 60°C	Mass:9.8g
Altitude not higher than 2000m (air pressure not less than 80kPa)	transmitted power:18db

Warning:

- DO NOT dispose of a battery in a fire or a hot oven, or mechanically crush or cut a battery, as it may result in an explosion.
- DO NOT expose a battery to an extremely high-temperature surrounding environment, such as sunshine, fire, or a hot surface, as it may lead to an explosion or the leakage of flammable liquid or gas.
- DO NOT subject a battery to extremely low air pressure, as it may result in an explosion or the leakage of flammable liquid or gas.

FCC notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radiofrequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

TROUBLESHOOTING

If you experience problems with your headphones:

- Check the state of the status indicators.
- Charge the battery.
- Increase the volume on your headphones, mobile device and music app.
- Try connecting another mobile device.

If you cannot resolve your issue, refer to the table below for common problems and solutions. If the problem persists, please contact our customer service for assistance.

Symptom	Solution
Headphones don't power on	Charge the battery.
Headphones cannot connect to your mobile device	· Check the state of the status indicators. · Disconnect the backup audio cable. · Disconnect the USB Type-C charging cable. · On your mobile device: - Disable the BT feature and then re-enable. - Delete your TA010TV from the Bluetooth list on your device. Connect again. · Move your mobile device closer to the headphones and away from any interference or obstructions. · Connect another mobile device. · Clear the headphone pairing list and connect again.
Poor sound quality	· Use a different music source. · Connect another mobile device. · Disconnect the second device. · Move your mobile device closer to the headphones and away from any interference or obstructions.
Bad BT connection	· If the BT signal is weak, out of range or interferes, the BT® wireless connection may fail or the sound cuts in and out. Please see the information below to improve signal quality and reduce the possibility of interference. · The BT wireless connection may fail or the sound will continue to cut in and out. These are due to weak BT signals or external signal interference. Please stay away from any interference or obstructions. · BT headphone and device distance is less than 15m, BT and mobile phone are in the same direction. Move your mobile device closer to the headphones. · If the battery is low, please charge the headphones before use. · Check if the network signal is OK (whether the player is in buffer). · If the headphones are not compatible with your BT device, try using a device with a newer BT version for better performance.

Symptom	Solution
No sound	· Power on the headphones and charge the battery. · Check the state of the status indicators. · Increase the volume on your headphones, your mobile device and music source. · Power on the headphone and connect, release to hear the "connected". Make sure you are using the correct device. · Move your mobile device closer to the headphones and away from any interference or obstructions. · Use a different music source. · Connect another mobile device.
Cannot hear on a call	· Check that headphones and the connected device (i.e., smartphone) are turned on. · Turn up the volume of the connected device if it is too low. · Check the audio settings of the Bluetooth device to make sure the sound comes from the headphones during a call. · Re-establish the connection using the Bluetooth device. · While listening to music with the headphones, stop playback and press the button on the right unit to respond to an incoming call.
Noise beeping	· Due to weak Bluetooth signals or external signal interference. In this case, move away from wireless routers or microwaves and move your headphone closer to the Bluetooth device. · Avoid using the headphones for a long time, otherwise audio may cut out; stop using and rest the headset for a while before reuse.
Listen to music when the battery is discharged	· If you do not charge the headphones for an extended period, the life of the battery components may be shortened.
No sound from a device connected by the back-up audio cable	· Secure the ends of the backup audio cable. · Increase the volume on your headphones, your mobile device and music source. · Connect another device.
Poor sound quality from a device connected by an audio cable	· Secure the ends of the back-up audio cable. · Connect another device.
Battery won't charge	· Secure the ends of the USB Type-C charging cable. · Try another charging source. · If your headphones have been exposed to high or low temperatures, let the headphones return to room temperature and try charging again.
Noise cancelling function doesn't work	· Make sure that the noise canceling function is turned on. · Ensure ear cups fully seal around your ears; reposition ear pads for a snug fit. If the earmuffs are loose, re-position the ear pads. · Eliminate low frequency noise? The noise canceling function is effective in low frequency ranges, such as airplanes, trains, offices, near air-conditioning, and is not as effective for higher frequencies, such as human voices.

CAUTION

Before using this device, please read this guide which contains important operating instructions for safe usage, control information and operational instructions for compliance with RF Energy Exposure limits in applicable national and international standards.

Unauthorized modification and adjustment

Changes or modifications not expressly approved by the party responsible for compliance may void the user's authority granted by the local government radio management departments to operate this radio and should not be made. To comply with the corresponding requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services. Replacement of any transmitter component (crystal, semiconductor, etc.) not authorized by the local government radio management departments equipment authorization for this radio could violate the rules.

IC Requirements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage;
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Disposal



The crossed-out wheeled-bin symbol on your product, literature, or packaging reminds you that all electrical and electronic products, batteries, or accumulators must be taken to designated collection locations at the end of their working life. Do not dispose of these products as unsorted municipal waste. Dispose of them according to the laws and rules in your area.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

- DO NOT operate the radio without a proper antenna attached, as this may damage the radio and may also cause you to exceed RF exposure limits. A proper antenna is the antenna supplied with this radio by the manufacturer or an antenna specifically authorized by the manufacturer for use with this radio, and the antenna gain shall not exceed the specified gain by the manufacturer declared.
- To avoid interference, turn off the radio in areas where signs are posted to do so.
- DO NOT operate the transmitter in areas that are sensitive to electromagnetic radiation such as hospitals, aircraft, and blasting sites.

Battery safety

Eliminating the Risk, keep away from the flammable materials, heat sources and ignition sources while a battery is charged. Charging should only take place in a well ventilated area and when someone is about to be aware and react to a potential issue. To reduce risk of fire, a battery should not be charged for more than 6 hours and disconnect charger from line voltage (AC outlet) by removing main plug even if the battery is not completely charged. Don't leave a device unattended while charging. Disconnect the charger when the device is fully charged: do not overcharge the device.

Don't fully drain: Aim to recharge when the battery hits about 20% for battery, keeping it above critical levels.

Don't store batteries empty; charge them to 60–80% for ideal long-term storage to extend storage periods.

If your device or battery is not used for longer than seven days, please perform regular maintenance checks and recharge the battery periodically to maintain optimal battery levels. Following these guidelines will not only protect battery life but also ensure that devices can return to active duty without issue.

- Batteries shall be charged at 0°C~35°C environment temperature specified. If the environment temperature is lower than 0°C, the charge shall be prohibited.
 - Rechargeable batteries need to be charged with a dedicated charger provided for each piece of equipment before you first use them.
 - Rechargeable batteries are only to be charged by adults or by children at least 8 years old under adult supervision.
 - Pull by the plug rather than the cord when disconnecting the charger.
 - Unplug the charger from the AC outlet before attempting any maintenance or cleaning.
 - Do not use the charger outdoors or in moist environments, use only in dry locations/conditions.
 - Do not disassemble the charger, which may result in a risk of electrical shock or fire. A charger should be dismantled only by trained people.
 - Do not operate the charger if it has been broken or damaged in any way.
 - An extension cord should not be used unless absolutely necessary. Use of an improper extension cord could result in a risk of a fire and/or electric shock. If an extension cord must be used, make sure that:
 - The pins on the plug of the extension cord are the same number, size and shape as those on the plug of the charger.
 - The extension cord is properly wired and in good condition.
- Make sure the cord is located so it will not be stepped on, tripped over or subjected to damage or stress.

The plug of the adapter is considered a disconnect device. The socket-outlet shall be installed near the equipment and shall be easily accessible.

WARNING:CHOKING HAZARD–Small Parts. Not suitable for children under 3 years old.



Authorized Accessories List

- This device meets the regulatory standards when used with the Reteless accessories supplied or designated for the product.
- For a list of Reteless-approved accessories for your item, visit the following website: <http://www.reteless.com>.

Guarantee

Model Number: _____

Serial Number: _____

Purchasing Date: _____

Dealer: _____ Telephone: _____

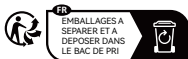
User's Name: _____ Telephone: _____

Country: _____ Address: _____

Post Code: _____ Email: _____

Remarks:

- 1.This guarantee card should be kept by the user, no replacement if lost.
 - 2.Most new products carry a two-year manufacturer's warranty from the date of purchase.
 - 3.The user can get warranty and after-sales service as below:
 - Contact the seller where you buy.
 - Products Repaired by Our Local Repair Center
 - 4.For warranty service, you will need to provide a receipt proof of purchase from the actual seller for verification
- Exclusions from Warranty Coverage:
- 1.To any product damaged by accident.
 - 2.In the event of misuse or abuse of the product or as a result of unauthorized alterations or repairs.
 - 3.If the serial number has been altered, defaced, or removed.



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