



AI Companion Robot

User Manual



Important

- Please read this manual carefully before use for correct operation.
- Keep this manual for future reference.

About Your Pophie

1. Package Contents



Main Unit ×1



Charging Base ×1



USB Cable ×1



User Manual ×1

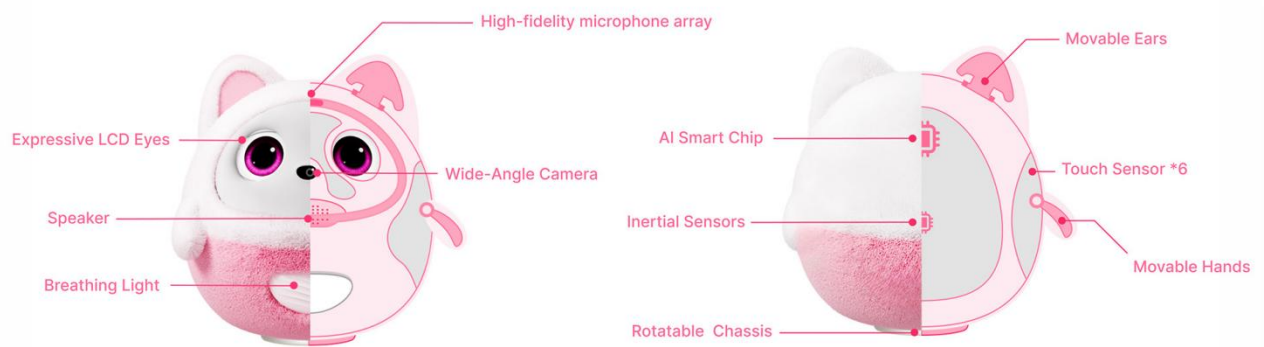
2. Specifications

Product Name	Pophie	Category	AI Companion Robot
Model	Pophie	Dimensions	130×145×155mm
Working Voltage	5V== 3A	Battery Capacity	3800mAh
Communication Methods	BLE WIFI 2.4GHz/5GHz	Charging Port	Type-C

3. Core Functions

 Multimodal Fusion Model	Audio, vision, touch, and posture in; coordinated voice, motion, and emotion out.
 Long-Term Memory	Brain-like memory: clear short-term recall, fuzzy long-term storage - what matters stays sharp.
 Self-Awareness	Knows who she is, where she is, what she can do, and how to interact with people and the environment.
 Multi-Person Dialog	Voiceprint + face recognition, sound-source localization, pause detection, and interruption handling.
 Life Simulation	Seamless, natural micro-movements in eyes, light, and body - randomized for lifelike variety.
 Emotion & Personality	A distinct base personality with an emotion model that adapts and blends to each user over time.

4. Main Components



⚠ Warnings

1. Not suitable for children under 3 years. Contains small parts. Children aged 3-14 must be supervised by an adult.
2. This product is not waterproof. Do not immerse in or expose to water. Keep dry and avoid contact with liquids.
3. Do not use or store near open flames, heaters, or other heat sources. Avoid prolonged exposure to direct sunlight or high-temperature environments.

⚠ Precautions

1. Handle gently. Avoid stretching, shaking, dropping, hitting, or twisting. When moving the product, hold the main body firmly. Do not lift it by any part of its plush covering.
2. Always place the product on a stable, flat surface (e.g., the center of a desk). Do not use it near edges to prevent falls and damage.
3. This product contains a built-in lithium battery. Do not replace the battery yourself. Improper handling may cause damage or explosion. Do not expose to extreme heat (e.g., direct sunlight, fire, or environments above 40°C). Keep the ventilation holes at the bottom unobstructed during use to prevent overheating.
4. Regularly inspect the power adapter, USB cable, and charging port. If you notice any damage, looseness, or unusual heat, stop use and charging immediately.
5. Never insert any small objects or pour liquids into the product. This may cause permanent damage.
6. Keep fingers, hair, and loose clothing away from moving parts (such as joints, ears, or arms) during operation to avoid injury.

Maintenance

1. General Cleaning

Clean the product weekly, or as needed based on your environment.

For the plastic body: Use a soft, slightly damp cloth (e.g., microfiber) to gently wipe

the surface.

Important: Prevent liquids from entering any openings, gaps, sensors, camera lens, or charging contacts.

2. Plush Coat Care

The plush coat is detachable for cleaning.

Washing: Hand wash gently in cold water (below 30°C / 86°F) with a neutral detergent. Do not use bleach.

Drying & Grooming: Air dry thoroughly. Regularly comb the plush to maintain its appearance.

Caution: Avoid prolonged contact with sharp objects, fire, or excessive heat.

3. Important Warnings

Do not disassemble, modify, or attempt to repair any part of the product, except for removing the plush coat.

For Long-Term Storage (over one month): Fully power off the device. Store it with the battery charge at approximately 50% in a cool, dry place.

Warranty & Returns

1. Return & Exchange Policy

2. Limited Warranty Coverage

3. Out-of-Warranty & Paid Service

After the warranty period expires, or for issues not covered under warranty, we may provide repair services at your request. You will be responsible for all applicable technical service fees, cost of parts, and shipping charges.

4. Warranty Exclusions & User Responsibilities

This warranty does not cover, and you will be liable for all costs associated with, failures or damages resulting from:

User Actions: Improper use, handling, storage, or maintenance contrary to the User Manual; accidents, drops, impacts, or exposure to liquids.

Unauthorized Service: Repair, modification, or disassembly by anyone not authorized by us.

External Factors: Damage from power surges, abnormal voltage, fire, flood, or other acts of nature; use with incompatible third-party equipment.

Wear & Tear: Normal wear and tear or consumable parts.

Documentation Issues: Inability to provide valid proof of purchase (original receipt/invoice), or if the product information on such documents is altered, unclear, or does not match.

5. Important Requirements for Service

To ensure eligibility for any return, exchange, or warranty service, you must:

Keep the original product packaging and all accessories safely.

Retain your original sales invoice or receipt as valid proof of purchase and warranty.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

* RF warning for Portable device:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

SAR Statement:

SAR tests are conducted using standard operating positions according standards with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This model product has been tested and meets the RF exposure guidelines with the test distance 0mm for body worn. The highest SAR_{1g} value is 0.681 W/Kg for body worn. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with RF exposure requirements, and should be avoided

WARNING: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Get Started

- 1.
- 2.
- 3.

Contact Information

Manufacturer: InsBotics Technology Pte. Ltd.

Manufacturer Address:

Production Factory:

Production Factory Address:



SCAN FOR MORE DETAILS



InsBotics Technology Pte. Ltd.

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