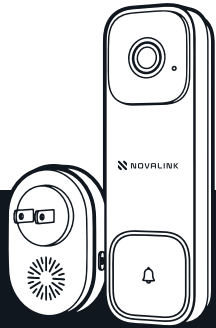




2K WiFi Video Battery Doorbell with Chime

NL2K-DB162

Quick Start Guide

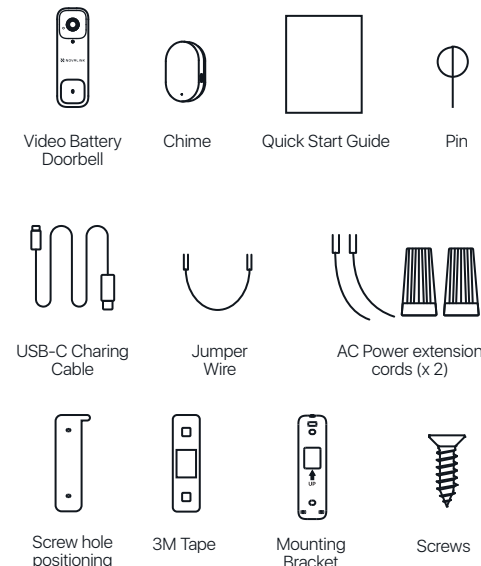


Need help?

Visit our support page:
novalinksecurity.com/support

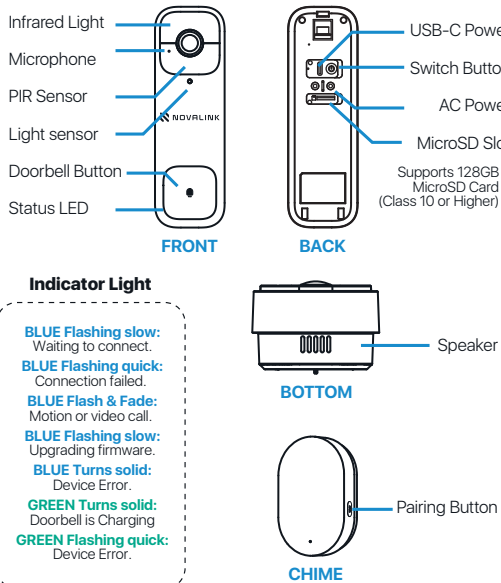
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What's In The Box



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Overview



Note: Plug the chime into any wall outlet to pair it with your doorbell. It should pair automatically.

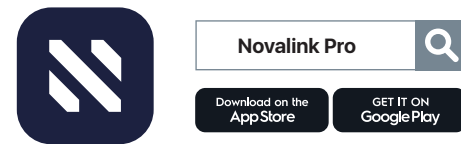
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Let's get started

The Novalink Pro app will be used to connect your device to your Android or iOS mobile device, ensuring you are always connected to what matters most.

1. Download the NOVALINK PRO app

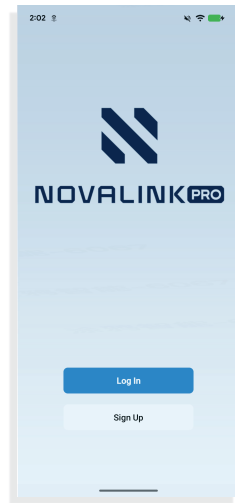
To get the app, search for "Novalink Pro" in the Google Play or App Store.



Note: The doorbell must be connected to your network before physically installing it.

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2. Register an Account



Open the Novalink Pro app and tap **Sign Up**. Enter your email address. Tap I Agree and **Get Verification Code**.

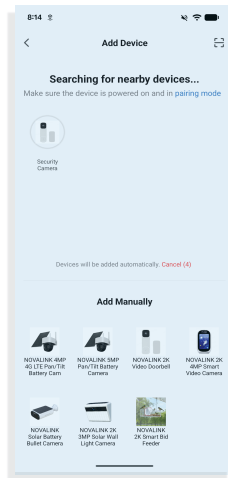
Enter the verification code that was sent to you and create a password for your **Novalink Pro** Account.

Tap **Log In** and enter your account username and password.

Note: Please allow all requested permissions so your mobile device can discover the video doorbell.

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3. Connecting The Doorbell



Open the reset cover on the back of the doorbell. Press and hold the switch button to turn it on.

Once it is ready to add, open the Novalink Pro app. Tap "+" and select **Add Device**.

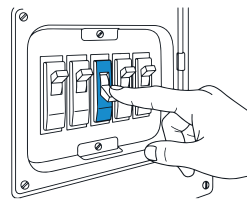
Select the doorbell in the **Searching for nearby devices** menu. Enter the Wi-Fi password for your network. Allow the doorbell to add to the app and finish set up.

7

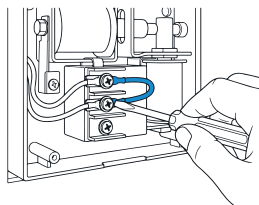
Physical Installation

Wired Connection

1 Since we will be working with electrical wiring, it's important to shut off the power to your doorbell at the electrical breakers of your home to ensure no power is flowing through the doorbell system.



2 Install the included jumper wire into your existing chime to connect both terminals.

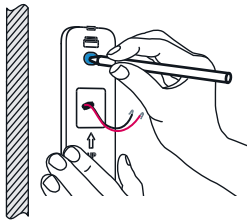


Note: The doorbell is not compatible with an existing chime. Make sure to plug in the included chime into a wall outlet to sync it with your doorbell before installation.

8

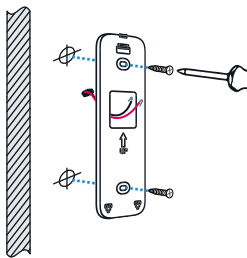
3 Remove your existing doorbell from the wall and disconnect the wires. These are the wires we will be using to install your new Novalink doorbell.

4 Place the doorbell bracket on the surface to fit your existing doorbell wiring. Then mark the drill holes with a marker.



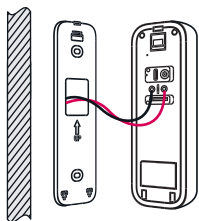
5 For Wood, Drywall or Soft Surfaces: Secure the doorbell bracket to the mounting surface a screwdriver and mounting screws.

For Concrete, Stucco or Brick: Using your previously marked holes as a guide, drill holes into the mounting surface. Then, insert wall anchors and secure the mounting brackets using the included screws.

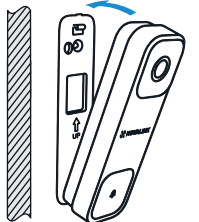


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6 Loosen the terminal screws located on the back of your doorbell using a Phillips head screwdriver. Place your existing doorbell wiring underneath the terminal screws, then re-tighten the terminal screws to secure the wires.



7 Mount the doorbell onto the bracket. Align the doorbell to the bottom of the bracket then push up and snap it into place.



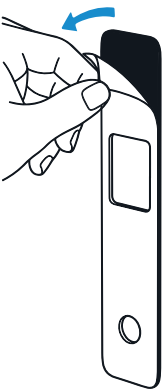
Turn the power back on at the breaker for your doorbell to complete installation.

Note: If the wires are too short you can use the included wire extenders and wire nuts to extend them.

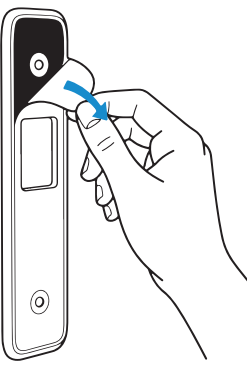
10

Wireless Installation

1 Use the included 3M tape to install. Peel off the protective film on one side and apply it to the mounting bracket.

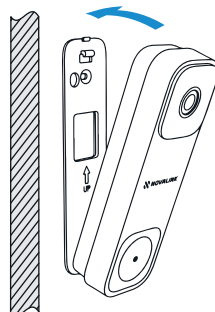


2 Remove the other side of the protective film from the tape and stick the bracket onto the wall.

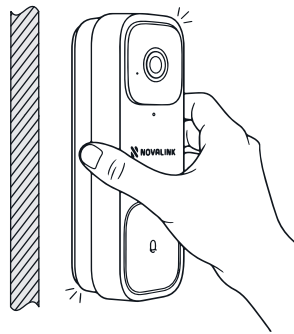


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3 Mount the doorbell onto the bracket. Align the doorbell to the bottom of the bracket then push up to snap it into place.



4 Press the doorbell to make sure the device is working and secured on the bracket.



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FAQ

How do I find the best mounting position for my doorbell?

Before installing, take your video doorbell to the front door and check the live view in the app. This will ensure you find the perfect spot for the best field of view. Some factors to keep in mind are things like existing holes. Check if you can reuse any current holes or anchors in your wall or door frame to save time. Also, any side wall interference: If mounting near a corner, ensure the side wall isn't blocking the lens. Reflections from the Infrared (IR) sensors can cause glare, leading to blurry or "washed out" night vision.

What is the optimal height recommended when mounting?

If you are drilling new holes, we recommend a mounting height of approximately 48" (1.2m) from the ground.

What is the best distance when using package detection?

For the best results with package tracking, items should ideally be placed about 20" away from the wall.

Why is it showing as "Offline" in the app?

Make sure the device is powered on and the network is stable. Check the WiFi name or password hasn't changed. If they have, you will need to re-add the device. If your internet is working but the device remains offline, your router may be overloaded. Try restarting your router to refresh the connection.

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FCC

Federal Communications Commission (FCC) Declaration of Conformity

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules.Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Increase the separation between the equipment and receiver.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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