

MAINTENANCE

The AirDoctor air purifier requires minimal maintenance. The high-quality UltraHEPA® + Premium Carbon/VOC Filter lasts up to 6 months, depending on use and environment conditions.

Before replacing the filter of your AirDoctor air purifier, turn off and unplug the unit from the electrical outlet, and read all safety instructions and important warnings in this owner's manual.

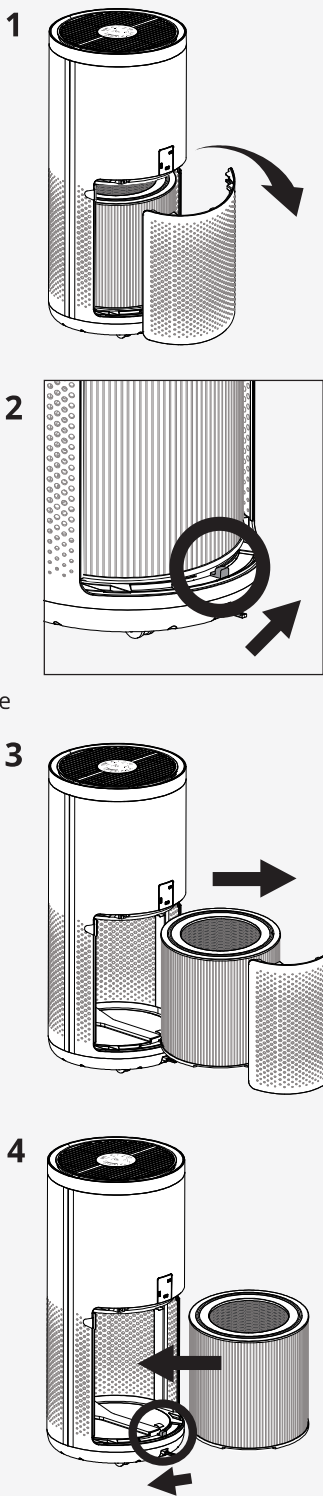
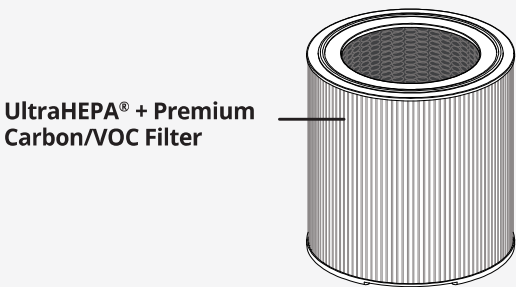
REPLACING THE FILTER:

- 1. Make sure the unit is turned off and unplugged. With the rear of the unit facing towards you, gently pull the upper end of the filter cover towards you (as shown) and remove it.
- 2. Slide the **ORANGE** filter lock lever to the right to unlock the filter plate.
- 3. Remove the UltraHEPA® + Premium Carbon/VOC Filter by lifting and pulling the tabs on top and bottom of the filter.
- 4. Insert your new UltraHEPA® + Premium Carbon/VOC Filter. Slide the **ORANGE** filter lock lever to the left to lock the filter plate. Next, insert the bottom of the filter cover and snap it back into position.

The importance of Genuine AirDoctor Replacement Filters!

Genuine AirDoctor replacement filters are guaranteed by AirDoctor and independently tested to remove dangerous airborne contaminants. Generic (third-party) aftermarket filters may be of questionable quality and may not be tested for effectiveness. They are also not certified to work with AirDoctor. For air quality you can trust, and to maintain the optimal performance you depend on from AirDoctor, always use genuine AirDoctor replacement filters.

Notice: Damage caused by third party replacement filters is not covered by your warranty.



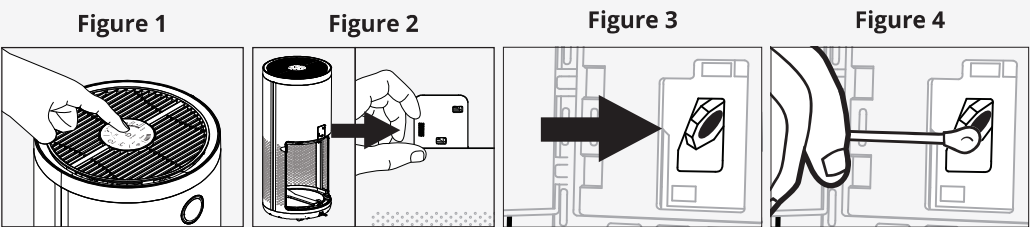
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SENSOR CLEANING MAINTENANCE

The AirDoctor is designed with an air quality sensor to track the quality of your air. Over time, the sensor can become dirty and may require cleaning. The main symptom of a dirty air quality sensor is when the LED air quality monitor display remains frozen on one color light. In order to clean it, follow the instructions below.

- 1. Power off and unplug unit. (Fig. 1)
- 2. Locate and open the air quality sensor cover located on the rear of the unit. (Fig. 2)
- 3. Locate the lens of the air sensor located inside the air sensor. (Fig. 3)
- 4. Use one end of a cotton swab to wipe the lens and remove any debris. Repeat as needed. (Fig. 4)

Caution: Do not scratch the lens with a hard object.



FAQ & TROUBLESHOOTING

Before contacting our customer service department, please try the following solutions:

QUESTION	ANSWER
How often should I change the filter?	The filter should be replaced every 6 months.
Can I wash my filters?	It is important that you never wash your UltraHEPA® + Premium Carbon/VOC Filter. Doing so will damage your filters, making them unusable. We recommend vacuuming your filter every 4 weeks.
How long is the power cord?	6 feet

To order replacement filters go to airdoctorpro.com or call 800.221.2515.

FAQ & TROUBLESHOOTING (CONT.)

Before contacting our customer service department, please try the following solutions:

QUESTION	ANSWER
How much electricity does AirDoctor use?	AirDoctor is highly energy-efficient, only consuming 7 Watts on the low setting and 70 Watts on the high setting. While utility costs vary across the country, AirDoctor costs about \$30-40 per year to run on Auto-mode 24/7.
Why is the air sensor always red?	If you feel that the sensor is consistently displaying a red light (always at a high speed) and never goes back to blue, please clean the air sensor. Follow the instructions on page 9 and see if this causes a color change of the air quality monitor light.: If the above did not help, please follow the steps below to test your air sensor: 1. Move the AirDoctor into a small unused room like a closet or bathroom and make sure windows and doors are closed. Then turn the AirDoctor on the high-speed setting. Let it run on high for 60 minutes. 2. After running on high for 60 minutes switch the unit to AUTO and run for an additional 60 minutes. 3. Now check to see if the LED light has changed color. 4. If the air sensor LED light did not change color, please contact customer service.
Why is the air sensor always blue?	The blue light indicates that AirDoctor is maintaining healthy air quality. We recommend that you keep the unit in Auto mode as it will automatically adjust to the purification needs of the room. If you feel that the sensor is no longer working, please try the following test: 1. Turn on the AirDoctor and let it run for 10 minutes. 2. Locate the air sensor on the left side of the air purifier. It's behind a small door. 3. Then, light up a match/candle and blow it out and make sure the smoke is directed towards the air sensor. You can also try to take an old pillow and fluff it next to the sensor. 4. After you've blown up the smoke near it, the light on your AirDoctor should turn orange/red within a minute or so. 5. If the air quality monitor LED light did not change color, please contact customer service.
I replaced the filter, but the Inspect/Lock Filter Light is flashing and fan does not turn on.	1. Please check that your replacement filter is a genuine AirDoctor replacement filter. Generic (third-party) filters are not certified to work with your AirDoctor unit. 2. Please ensure that the filter plate is locked. This can be done by moving the orange lever all the way to the left. 3. Please check that the filter is inserted correctly. The sticker should be on top. 4. If none of these work, please contact Customer Service.

AIRDOCTOR 4000 SMART AIR PURIFIER ONE-YEAR LIMITED WARRANTY

Your AirDoctor professional air purifier is warrantied to be free from defects in materials and workmanship for one year from the original purchase date. Should the product have a defect in materials or workmanship, we will repair or replace it without charge to you (a shipping and processing fee will apply). To obtain service under warranty, simply call our customer service center toll-free at **800.221.2515**.

This warranty does not cover damage caused by accident, misuse or any use other than as intended and described in this product manual, or damage resulting from failure to maintain and clean this product as specified in this product manual. This warranty applies only to the original purchaser of the AirDoctor 4000 Smart professional air purifier. This warranty does not cover the filters.

AIRDOCTOR ULTRAHEPA + PREMIUM CARBON/VOC FILTER 30-DAY LIMITED WARRANTY

Your AirDoctor filter is warrantied to be free from defects in material and workmanship for 30 days from the original purchase date. AirDoctor will replace a defective filter at no charge to you and cover any shipping charges. The limited warranty covers normal use only.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you. While this warranty gives you specific legal rights, you may also have other rights which may vary from state to state.

CUSTOMER SERVICE CONTACT INFORMATION:

AirDoctor
800.221.2515 | airdoctorpro.com
P.O. Box 9159 | Van Nuys, CA | 91409-8291
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ARBITRATION AGREEMENT

ALTHOUGH DISPUTES WITH OUR VALUED CUSTOMERS ARE RARE, IN THE UNLIKELY EVENT OF A DISPUTE, WE HAVE ESTABLISHED THIS ARBITRATION AGREEMENT.

PLEASE READ THIS AGREEMENT CAREFULLY. YOU ACCEPT THE TERMS OF THIS AGREEMENT BY RETAINING THE PRODUCT(S) SHIPPED IN CONNECTION WITH THIS AGREEMENT (THE “PRODUCTS”) FOR MORE THAN THIRTY (30) DAYS AFTER RECEIPT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, YOU MAY RETURN THE PRODUCT TO COMPANY WITHIN THIRTY (30) DAYS OF RECEIPT FOR A FULL REFUND.

THIS ARBITRATION AGREEMENT (“AGREEMENT”) AFFECTS YOUR LEGAL RIGHTS AND REMEDIES BY PROVIDING THAT DISPUTES BETWEEN YOU AND THE MANUFACTURER, DISTRIBUTOR AND/OR SELLER OF THIS PRODUCT (COLLECTIVELY, “COMPANY”), MUST BE RESOLVED THROUGH BINDING ARBITRATION OR IN SMALL CLAIMS COURT (IF THE DISPUTE QUALIFIES), BUT NOT OTHER COURTS. IT ALSO PROVIDES THAT ANY DISPUTE CANNOT BE RESOLVED IN A CLASS ACTION OR OTHER PROCEEDING WHERE YOU REPRESENT OTHER PERSONS OR OTHER PERSONS REPRESENT YOU, AND THAT NO CLASS OR REPRESENTATIVE ARBITRATIONS ARE PERMITTED. PLEASE CAREFULLY READ ALL TERMS IN THIS AGREEMENT.

1.

RESOLUTION OF CLAIMS OR DISPUTES.

Any claim or dispute between you and the Company (or any of the Company’s subsidiaries or affiliates) arising out of or relating in any way to the Product or this Agreement shall be resolved through (a) final, binding arbitration, or (b) adjudication in small claims court in Los Angeles County. If you choose arbitration, this arbitration obligation is reciprocally binding on both you and the Company and applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. Both you and the Company specifically acknowledge and agree that, if you choose arbitration, you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury.
2.

LIMITATION OF LEGAL REMEDIES.

All arbitrations under this Agreement shall be conducted on an individual (and not a class-wide) basis, and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that this Agreement specifically prohibits you and the Company from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person. The parties agree that no class or representative actions of any type are permitted.
3.

ARBITRATION PROCEDURES.

a.

BBefore instituting an arbitration, if you have any dispute, we strongly encourage you to contact the Company to try to resolve the matter by calling 800.218.3560, although you are not required to do so.

b.

Prior to filing an arbitration demand, you and the Company agree that the demanding party will serve on the other party a written notice of dispute, individually signed and sworn under penalty of perjury. In addition to stating the particular circumstances of the demand, the notice of dispute will offer the party on whom it is served the opportunity to engage in mediation, at the cost of the Company, to address the dispute. You and the Company agree that any notice of dispute that is substantially similar to a previously filed notice will be invalid.

c.

The arbitration of any claim or dispute under this Agreement shall be conducted in accordance with the expedited procedures set forth in the JAMS Comprehensive Arbitration Rules and Procedures as those Rules exist on the date you receive the Product, including Rules 16.1 and 16.2 of those Rules. These rules and procedures are available by calling JAMS or by visiting its web site at jamsadr.com. The arbitration of any claim or dispute under this Agreement shall be conducted by an arbitrator who has at least five years of experience conducting arbitrations.

d.

The arbitration of any claim or dispute under this Agreement shall be conducted in the State of California or, if the dispute arose outside of California, you have the option to conduct the arbitration in the jurisdiction where the dispute arose. For claims of \$10,000 or less, you may choose whether the arbitration proceeds in person, by telephone, or based only on submissions.

e.

Judgment of the court shall be entered on the award rendered by the arbitrator in any court having jurisdiction.

f.

The Company shall pay costs for the arbitration of claims, including any JAMS Case Management Fee and all professional fees for the arbitrator’s services. The Company shall pay the fees and costs of its own counsel, experts and witnesses and shall not be able to recoup them from you even if you do not prevail in the arbitration. Unless otherwise provided by law, you acknowledge and agree that you shall pay the fees and costs of your own counsel, experts and witnesses, and any applicable filing fees. You and the Company can agree, however, that the arbitrator may issue an award of costs or fees upon a finding that either the substance of the claim, the defense, or the relief sought, is frivolous or brought for an improper purpose.
4.

MASS ARBITRATION PROCEDURES.

a.

JAMS Mass Arbitration Procedures and Guidelines (the “Guidelines”) will apply in the case of Mass Arbitration as defined in Procedure 1(c) of the Guidelines.

b.

Nothing in this Agreement shall be construed to prevent JAMS from consolidating arbitrations involving common issues of fact or law in accordance with its rules and procedures.

c.

In any instance where JAMS consolidates a group of 75 or more individual arbitrations, the arbitrator will select between five and ten “test cases” to be arbitrated on an expedited basis. During the pendency of these test cases, no additional arbitrations involving common issues of fact or law may be filed; however, any limitations periods applicable to these arbitrations will be tolled during the pendency of the test cases.
5.

CHOICE OF LAW.

The arbitration provisions of this Agreement and any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C. Secs. 1-16). In this respect, the parties acknowledge that this Agreement involves a transaction conducted in interstate commerce. Otherwise, this Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.
6.

SEVERABILITY.

If any provision of this Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void, and the remainder of the provision and all other provisions shall remain fully enforceable.

ACUERDO DE ARBITRAJE

AUNQUE LAS DISPUTAS CON NUESTROS VALIOSOS CLIENTES SON INUSUALES, EN EL IMPROBABLE EN CASO DE QUE SURJA UNA DISPUTA, HEMOS ESTABLECIDO ESTE ACUERDO DE ARBITRAJE.

POR FAVOR, LEA CON MUCHA ATENCIÓN ESTE ACUERDO. USTED ACEPTA LOS TÉRMINOS DE ESTE ACUERDO AL CONSERVAR EL PRODUCTO (O PRODUCTOS) ENVIADOS EN CONEXIÓN CON ESTE ACUERDO (LOS “PRODUCTOS”) POR MÁS DE TREINTA (30) DÍAS DESPUÉS DE HABERLOS RECIBIDO. SI USTED NO ESTUVIERA DE ACUERDO CON LOS TÉRMINOS DE ESTE ACUERDO, PODRÁ DEVOLVER EL PRODUCTO A LA COMPAÑÍA DENTRO DE LOS TREINTA (30) DÍAS POSTERIORES A HABERLOS RECIBIDO PARA OBTENER UN REEMBOLSO COMPLETO.

ESTE ACUERDO DE ARBITRAJE (“ACUERDO”) AFECTA SUS DERECHOS Y RECURSOS LEGALES YA QUE DISPONE QUE LAS DISPUTAS ENTRE USTED Y EL FABRICANTE, DISTRIBUIDOR Y/O VENDEDOR DE ESTE PRODUCTO (COLECTIVAMENTE, “COMPAÑÍA”), DEBERÁN RESOLVERSE MEDIANTE UN ARBITRAJE LEGALMENTE VINCULANTE O EN UN TRIBUNAL DE RECLAMOS MENORES (SI LA DISPUTA CALIFICA), Y NO POR MEDIO DE OTROS TRIBUNALES. TAMBIÉN, DISPONE QUE NO SE PODRÁN RESOLVER LAS DISPUTAS A TRAVÉS DE UNA DEMANDA COLECTIVA U OTRO PROCEDIMIENTO EN EL CUAL USTED REPRESENTE A OTRAS PERSONAS U OTRAS PERSONAS LO REPRESENTEN A USTED, Y QUE NO SE PERMITEN ARBITRAJES COLECTIVOS O DE GRUPO REPRESENTATIVO. POR FAVOR, LEA ATENTAMENTE TODOS LOS TÉRMINOS DE ESTE ACUERDO.

1.

RRESOLUCIÓN DE RECLAMOS O DISPUTAS.

Todo reclamo o disputa entre usted y la Compañía (o cualquiera de las subsidiarias o filiales de la Compañía) que surjan o se relacione de alguna manera con el Producto o con este Acuerdo, se resolverá mediante (a) arbitraje vinculante y definitivo, o (b) adjudicación en un tribunal de reclamos menores del Condado de Los Ángeles. Si opta por el arbitraje, esta obligación de arbitraje es recíprocamente vinculante tanto para usted como para la Compañía y se aplicará independientemente de si el reclamo o disputa consistieran de un perjuicio, fraude, falsedad, responsabilidad por productos, negligencia, violación de una ley o cualquier otra teoría legal. Tanto usted como la Compañía reconocen y aceptan específicamente que, si opta por el arbitraje, usted renunciará a su derecho de entablar una demanda con base en dichos reclamos o disputas y de que dicho juicio se resuelva ante un juez o jurado.
2.

LIMITACIÓN DE LOS RECURSOS LEGALES.

Todos los arbitrajes en virtud de este Acuerdo se llevarán a cabo de forma individual (y no colectiva), y el árbitro no tendrá autoridad para otorgar una compensación colectiva. Usted reconoce y acepta que este Acuerdo prohíbe específicamente, tanto a usted como a la Compañía, la iniciación de procedimientos de arbitraje en representación de otros o unirse a cualquier procedimiento de arbitraje iniciado por cualquier otra persona. Las partes acuerdan que no se permiten ningún tipo de acciones colectivas ni representativas.
3.

PROCEDIMIENTOS DE ARBITRAJE.

a.

En el caso de que usted tenga una disputa, le recomendamos encarecidamente que, antes de iniciar un procedimiento de arbitraje, trate de resolver el asunto comunicándose con la Compañía llamando al 800.218.3560, aunque no está obligado a hacerlo.

b.

Antes de iniciar un arbitraje, usted y la Compañía acuerdan que la parte demandante entregará a la otra parte un aviso de disputa por escrito, firmado individualmente y bajo juramento de perjurio. Además de indicar las circunstancias particulares de la demanda, la notificación de disputa ofrecerá a la parte a la que se le notifica la oportunidad de participar en una mediación, a costa de la Compañía, para resolver la disputa. Usted y la Compañía acuerdan que no será válido cualquier aviso de disputa que sustancialmente sea similar a otro aviso presentado anteriormente.

c.

El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo se llevará a cabo de conformidad con los procedimientos expeditivos establecidos en las Reglas y Procedimientos Integrales de Arbitraje de la organización JAMS, tal como estén en existencia en la fecha en que usted recibe el Producto, incluidas las Reglas 16.1 y 16.2 de esas Reglas. Estas reglas y procedimientos están disponibles llamando a JAMS o visitando su sitio web en jamsadr.com. El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo será realizado por un árbitro que tenga al menos cinco años de experiencia en tramitar procedimientos de arbitraje.

d.

El arbitraje de cualquier reclamo o disputa en virtud de este Acuerdo se llevará a cabo en el Estado de California o, si la disputa surgió fuera de California, usted tiene la opción de que el arbitraje se lleve a cabo en la jurisdicción donde surgió la disputa. En los reclamos de \$10,000 o menos, usted podrá optar por si el arbitraje procederá en persona, por teléfono o sólo basado en la presentación de documentos.

e.

En cualquier tribunal que tenga jurisdicción, la sentencia del tribunal se dictará con base en la decisión emitida por el árbitro.

f.

La Compañía pagará los costos del arbitraje por reclamos, incluyendo toda Comisión por la Gestión del Caso que cobre JAMS y todos los honorarios por los servicios del árbitro. La Compañía pagará los honorarios y costos de sus propios abogados, peritos y testigos y no podrá cobrarle a usted para recuperarlos, incluso si usted no prevalece en el arbitraje. Excepto en los casos en que exista alguna disposición contraria de la ley, usted reconoce y acepta que deberá pagar los honorarios y costos de sus propios abogados, peritos y testigos, y cualquier costo de presentación aplicable. Sin embargo, usted y la Compañía pueden acordar que el árbitro pueda emitir una decisión sobre los costos u honorarios al determinar que el fundamento del reclamo, la defensa o el resarcimiento solicitado es frívolo o se presenta con un propósito indebido.
4.

PROCEDIMIENTOS DE ARBITRAJE MASIVO.

a.

Los Procedimientos y Directrices de Arbitraje Masivo de JAMS (las “Directrices”) se aplicarán en el caso de un Arbitraje Masivo tal y como se define en el Procedimiento 1(c) de las Directrices.

b.

Ninguna de las disposiciones de este Acuerdo se interpretará de modo que impida que JAMS consolide arbitrajes que abarquen cuestiones comunes de hecho o de derecho de acuerdo con sus reglas y procedimientos.

c.

En cualquier caso en que JAMS consolide un grupo de 75 o más arbitrajes individuales, el árbitro seleccionará entre cinco y diez “casos de prueba” para juzgarlos por arbitraje de manera acelerada. Durante la tramitación de estos casos de prueba, no se pueden presentar casos de arbitraje adicionales que impliquen cuestiones comunes de hecho o de derecho; sin embargo, cualquier período de prescripción aplicable a estos arbitrajes quedará suspendido durante la tramitación de los casos de prueba.
5.

ELECCIÓN DE LA LEY APLICABLE.

Las disposiciones de arbitraje de este Acuerdo y cualquier arbitraje tramitado de conformidad con los términos de este Acuerdo se regirán por la Ley Federal de Arbitraje (Código de los Estados Unidos (U.S.C.) Número 9 Secciones 1-16). A este respecto, las partes reconocen que este Acuerdo implica una transacción realizada en el ámbito del comercio interestatal. De lo contrario, este Acuerdo y los derechos de las partes en virtud del mismo se regirán e interpretarán de acuerdo con las leyes del Estado de California, excluyendo las reglas sobre conflicto de leyes o elección de la ley aplicable.
6.

SEPARABILIDAD DEL ACUERDO.

Si alguna de las disposiciones de este Acuerdo fuera declarada o determinada como ilegal, inaplicable o nula, dicha disposición será inefectiva sólo en la medida en que se considere ilegal, inaplicable o nula, y el resto de la disposición y todas las demás disposiciones seguirán siendo plenamente aplicables.