

Fieldy V3 - User Guide

Product Name: Fieldy V3

Fieldy 3 Device Guide

1. What's in the Box

- Fieldy wearable device (pre-assembled with Pendant Accessory)
- USB-C charging cable
- Quick start guide with QR code
- Watch accessory (if you have ordered it)



2. Quick Start

1. **Put on Your Fieldy** — It comes pre-assembled with the Pendant Accessory but you can easily change it to a different one.
2. **Download the App** — Scan the QR code inside the box or go to **[Fieldy.ai/download](https://fieldy.ai/download)**.
3. **Set it & Forget it** — Go through the onboarding in the app and once you're done, enjoy the peace of mind Fieldy gives you.

3. Accessory System

Fieldy 3 features a twist-lock accessory mounting system that allows you to easily swap between different wearing options.

Dismounting Your Fieldy

1. Turn your Fieldy over (LED facing down)
2. Rotate it **clock-wise** until the dots match up
3. Lift the Fieldy out of its accessory

Mounting on an Accessory

1. Turn your Fieldy over (LED facing down)
2. Match up the two dots on your Fieldy with the accessory cut-outs
3. Insert Fieldy and turn **counter-clock-wise** until it clicks

4. Device Overview

The Fieldy logo on the front of the device is the **button** — press it to power on/off, check connection status, and more.

4.1 Charging Your Device

1. Connect the USB-C cable to the port on the bottom of the device.
2. Plug into any USB power source (computer, wall brick, or power bank).
3. **LED Status:**  Green = Full/Good,  Yellow = 6-10 hours left,  Red = Charge immediately. *Note: Device can be used while charging.*

4.2 Powering On/Off

- **Power On:** Press and hold the button for 2 seconds. The LED will pulsate **Blue** (pairing mode).
- **Power Off:** Press and hold the button for 2 seconds while the device is on.

4.3 Connection Check

Single click the device button:

- **1 White Blink:** Connected to your phone.
- **3 White Blinks:** Disconnected (Open the app to reconnect).

5. LED Indicators

Standard LED Colors

LED Color	Meaning
Pulsating Blue	Pairing mode / Searching for phone (Default after Factory Reset)
Steady White	Connected and Operational
Blinking White	Device Muted OR Offline Storage Full
Steady Red	Battery Critical (<5%)

Battery LED Status (While Charging)

LED Color	Battery Level
Green	Full / Good (80%+)
Yellow	6-10 hours left
Red	Charge immediately

6. Wearing Your Fieldy

Best Practices for Audio Quality:

- **Placement:** Wear the device with the LED facing **outward** (where the antenna is located).
- **Clothing:** Avoid wearing under heavy jackets or thick scarves which may muffle the microphone.
- **Environment:** Fieldy works best in quiet to moderate noise environments.

7. Offline Storage

If you leave your phone behind, Fieldy stores up to **10 hours** of audio locally on the device.

- Recordings sync automatically when you return to Bluetooth range
- Keep within 30 feet [9 m] of your phone for best connectivity
- The app must be open with an internet connection to sync

8. Specifications

Feature	Specification
Dimensions	29 × 29 × 11 mm
Weight	17 grams
Material	Polycarbonate enclosure
Battery Life	Up to 7 days typical use
Charging	USB-C fast charging
Offline Storage	Up to 10 hours of audio
Water Resistance	IP65 equivalent
Security	HIPAA-compliant, E2E Encryption

Key Features

- Advanced background noise filtering
- High performance MEMS Microphone
- Haptics
- Customizable Action Button
- Controllable LED light (stealth mode)

9. Troubleshooting

Device Won't Turn On

1. Charge the device fully using a different cable/outlet to rule out power issues.
2. Press and hold the button for 2 seconds.
3. If unresponsive, perform a **Power Reset**: Hold the button for 10 seconds.

Factory Reset (Pairing Clear)

Use this to wipe Bluetooth information and return to pairing mode:

- A single click followed by an *immediate* 10 second long press will factory reset. *Note: If the LED returns to White instead of Blue, repeat the sequence.*

Warning: This should be used as a last resort. Fieldy will wipe Bluetooth pairing information with your phone. You will need to forget Fieldy from your phone's Bluetooth settings before re-pairing.

Frequent Disconnections

1. Ensure the LED is facing **outward** (where the antenna is located).
2. Keep the phone within 30 feet [9 m] .
3. Check for physical obstructions between device and phone.

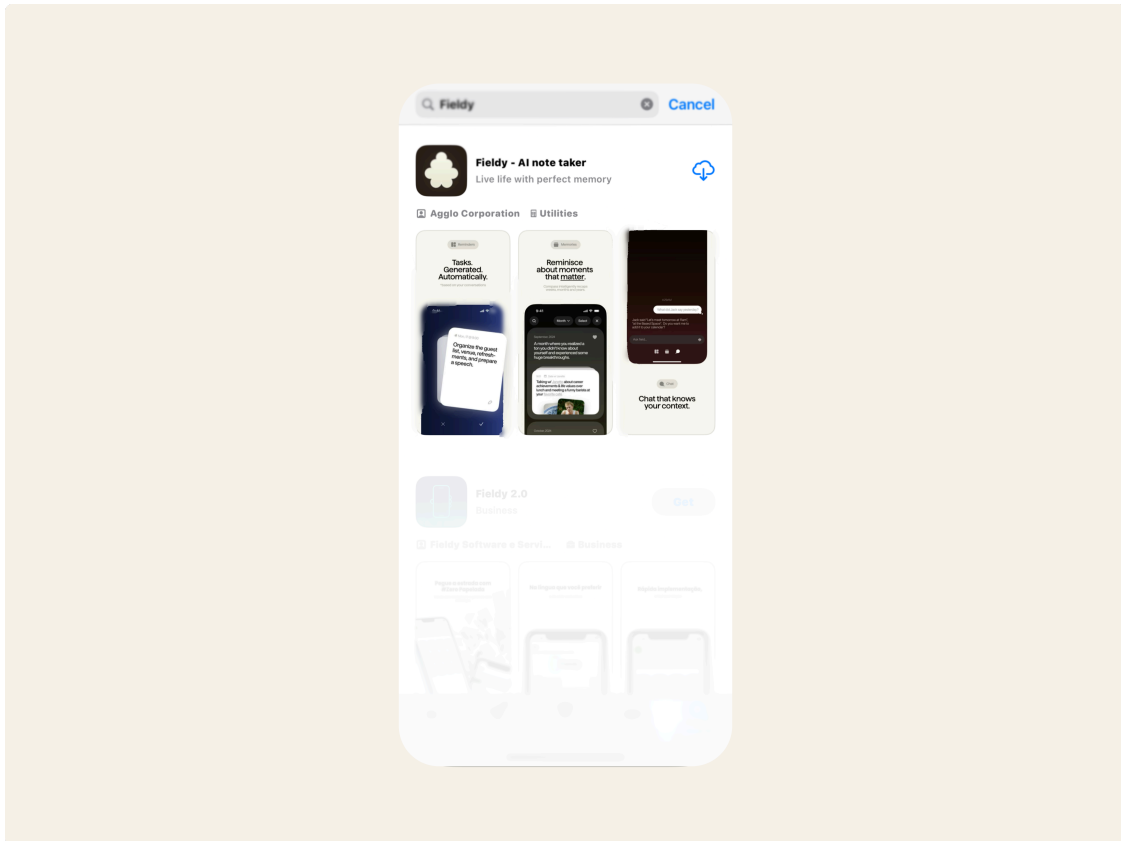
10. Support

When to Contact Support:

- LED shows colors not listed here (e.g., Purple error light).
- Device remains unresponsive after a 10-second power reset.
- Physical damage or hardware malfunction.
- **Help Center:** intercom.help/fieldy
- **Email:** hey@fieldy.ai
- **In-App:** Settings > Contact Support

Mobile App Setup

Download the App: Visit your device's app store (iOS App Store or Google Play Store) and search for "Fieldy". [Here's](#) a link to get you directly there!



Install the Application: Click the "Install" or "Get" button and wait for the download to complete.

Launch Fieldy: Open the app once installation is finished.

Create Your Account: You can create an account using **your email address**.

- Enter your email, and we'll send you a **one-time passcode (OTP)**. Type in the code to log in or create your account - no passwords required.

Note: Since accounts are tied to a single email address, data migration between different emails isn't possible. Subscriptions can be transferred, but account data cannot. To request a subscription transfer, contact Fieldy support with the current subscription email address and the new email address where you want the subscription transferred.

You're all set! Follow the onboarding steps in the app - Fieldy will walk you through connecting your device and getting started. If you encounter issues during account creation, try these troubleshooting steps:

1. **Uninstall and Reinstall the App:** Remove the Fieldy app from your device and reinstall it from your device's app store.
2. **Restart Your Device:** Restarting your phone can refresh the device state and resolve temporary glitches.
3. **Retry Account Creation:** Open the Fieldy app and attempt the account creation process again, including entering the email verification code. These steps often resolve verification and setup glitches.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.