



USER MANUAL



For safety and optimal use, please read this manual carefully before using the Yomy robot and keep it for future reference.

User safety guide 1/2

To ensure the safe and proper use of your Yomy smart pet feeder, please read and follow all instructions below:

Children and pets

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children must not play with the feeder.
- Cleaning and maintenance must not be performed by children without supervision.
- Supervise children under 8 years old when near the device.
- Do not allow pets to interact directly with the feeding mechanism or climb onto the unit.
- The feeder is not a toy.

General use

- Use indoors only, in dry environments protected from rain, humidity, and direct sunlight.
- Designed for household use only — not suitable for professional, veterinary, or commercial environments.
- Operating temperature: +5 °C to +35 °C
- Place the feeder on a flat, stable surface to prevent tipping.
- Keep away from heat sources such as stoves, radiators, or direct sunlight to avoid deformation or malfunction.
- Ensure good air circulation and do not block ventilation openings.

Electrical safety

- Before connecting, check that the supply voltage matches the rating on the product label.
- Ensure the plug remains accessible after installation.
- Always unplug the feeder before cleaning, moving, or servicing.
- Do not pull the cord to disconnect; grasp the plug.
- Do not touch the unit or plug with wet hands or feet.
- Do not immerse the feeder, power cord, or plug in water or any liquid.
- Inspect the power cord regularly; do not use the feeder if the cord or plug is damaged.
- If damaged, the cord must be replaced by Yomy or qualified personnel.
- Keep the power cable clear of traffic areas to prevent tripping or damage.
- Use only the original power supply unit provided or approved by Yomy.

Maintenance and care

- Do not disassemble or modify the unit unless instructed in the official manual — unauthorized modification may cause hazards or void the warranty.
- Clean only as described in the Maintenance section of the user manual.
- Use only Yomy-approved accessories and food pouches. Do not insert foreign objects or other containers into the dispenser.
- Dispose of packaging materials responsibly. Keep plastic bags and small parts away from children and pets.
- Store and operate the feeder away from moisture, heat, and direct sunlight.

User safety guide 2/2

Operating precautions

- Ensure the feeder is stable and cannot be tipped over by pets or children.
- Avoid impacts, vibration, or obstruction of the food outlet or moving parts.
- Unplug the feeder when not in use for extended periods.
- Keep hands clear of moving parts during operation.
- Do not operate the feeder unattended for long periods in case of power or network interruptions.
- If you notice unusual smells, sounds, or overheating, unplug immediately and contact Yomy customer support.

Important

- The Yomy feeder is intended solely for domestic indoor use with pet food.
- Do not immerse, expose to heat, or modify the product.
- Unplug before cleaning or servicing.
- Use only Yomy-approved power supplies and components.

Dear customers

01. Thank you!

Thank you for welcoming Yomy into your home.

We're delighted that your cat can now enjoy a companion created to bring comfort, joy, and daily well-being.

Imagined with care and love for cats, Yomy was designed to offer stimulation, safety, health and sense of security to your furry friend

This version reflects our deepest commitment: enhancing your cat's life through intelligent and gentle technology.

May Yomy bring positive energy to your home and strengthen the bond between you and your cat every day

02. What's in the box?

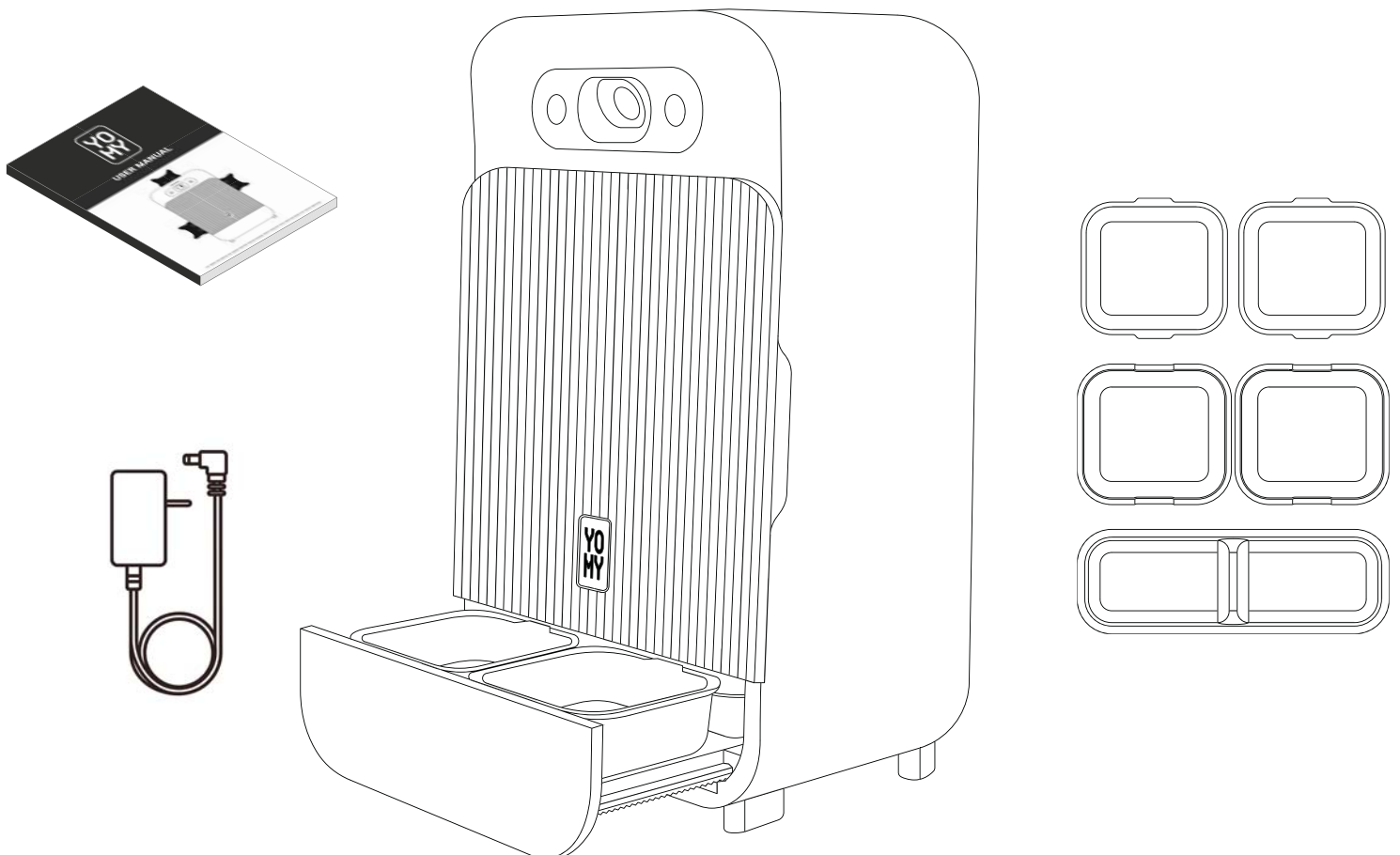
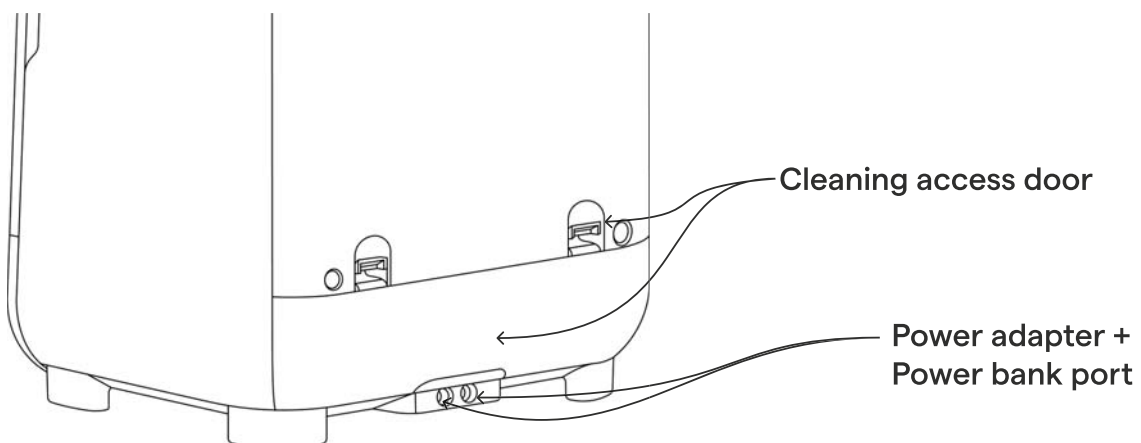
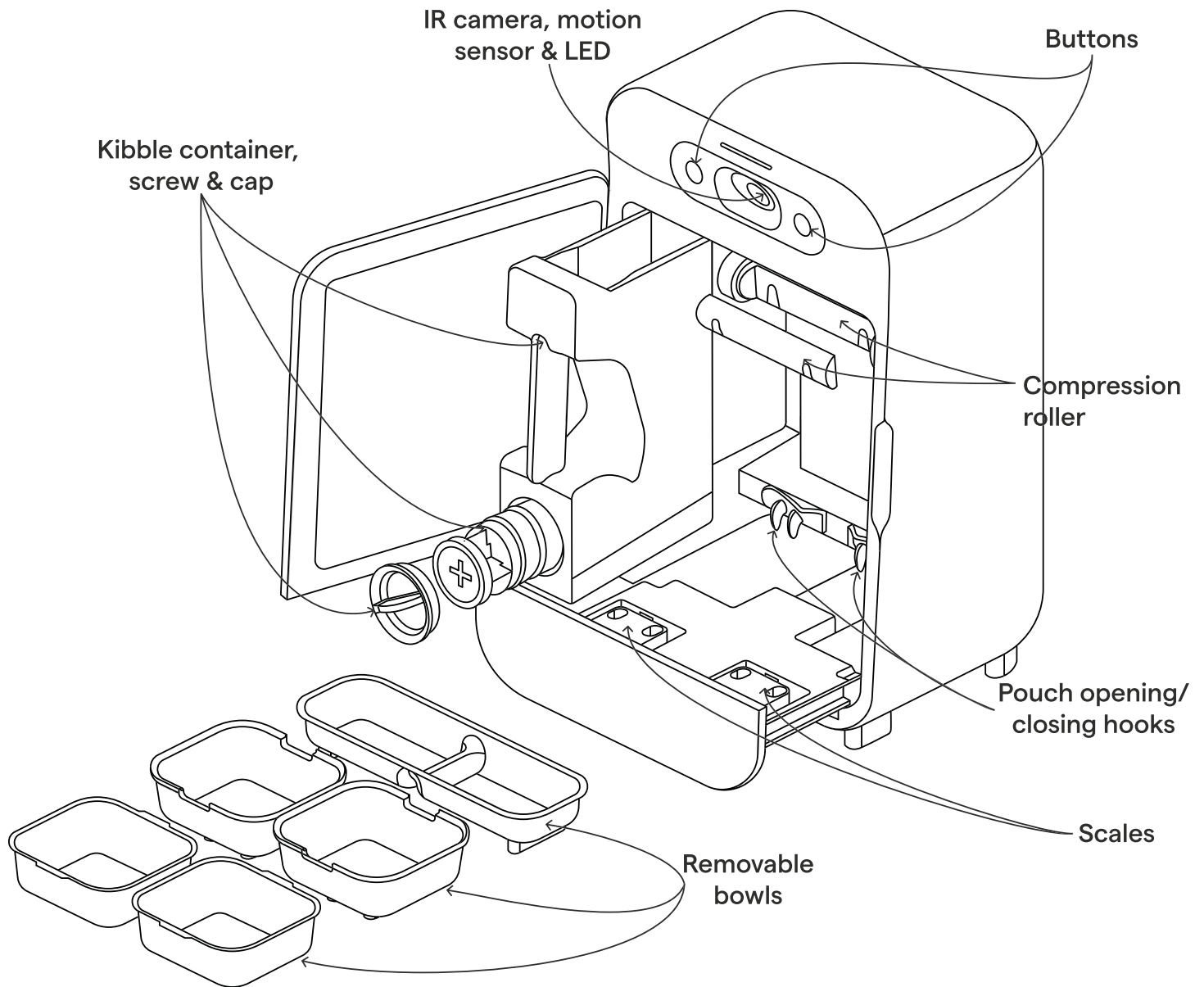


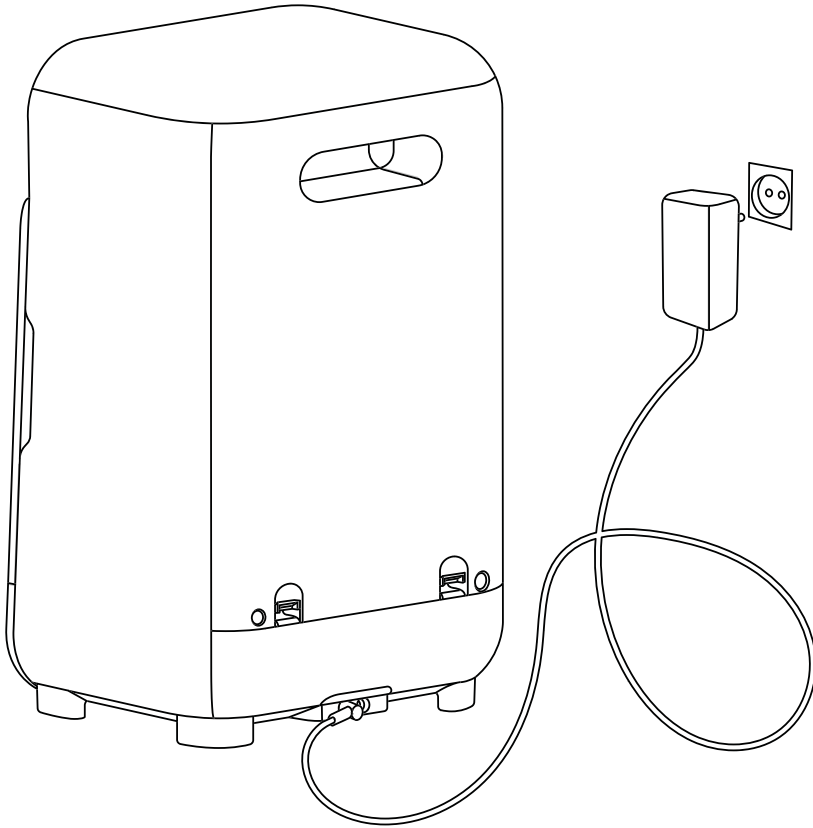
Table of content

User Components	p.0
Table of Contents	p.05
Product Description	p.06
Installation	p.07
App Downloading & Activation	p.08
Video User Guide	p.09
Food Reload	p.10–12
Cleaning	p.13–15
Button Actions	p.16–17
Indicator Light	p.18
App Guide	p.19–21
Yomy robot and your cat(s)	p.22–23
Hygiene guidelines	p.24–25
Maintenance & Manual Operations	p.26
Privacy Protection	p.27
Warranty & Liability	p.28–29
Specifications & Compliance	p.30–31
Reparability & after sale services	p.32
Why Yomy	p.33
Contact	p.34

Product description



Installation



01.

Plug the power cable into a wall socket, then connect the other end to one of the two jack ports on the robot.

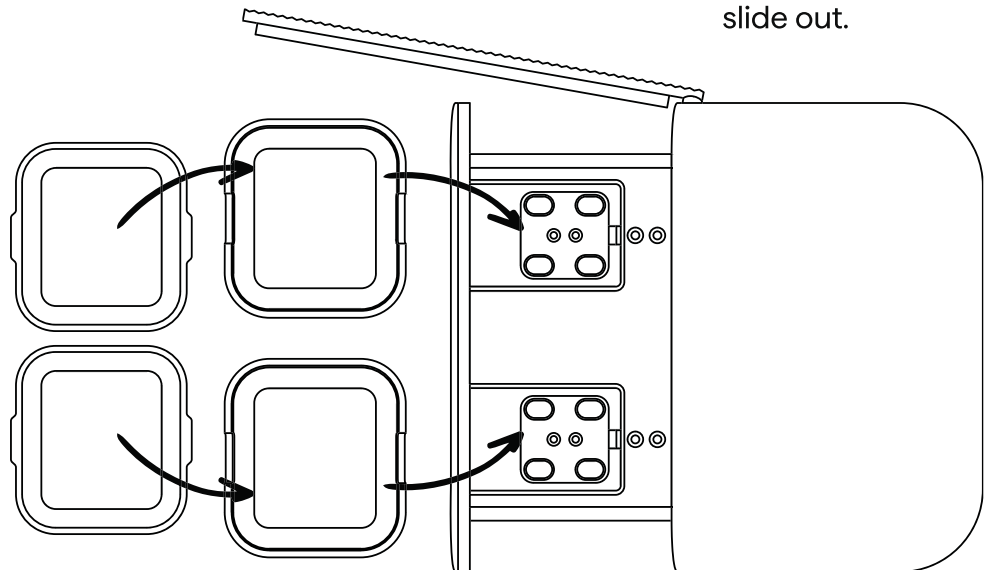
The robot turns on (Blue LED)

02.

Open the robot's door.
The drawer will slide out.

03.

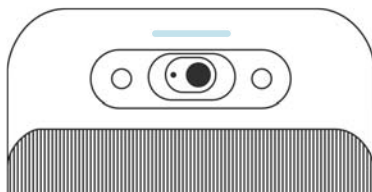
Make sure the food and safe bowls are in their designated slots.



App downloading & activation

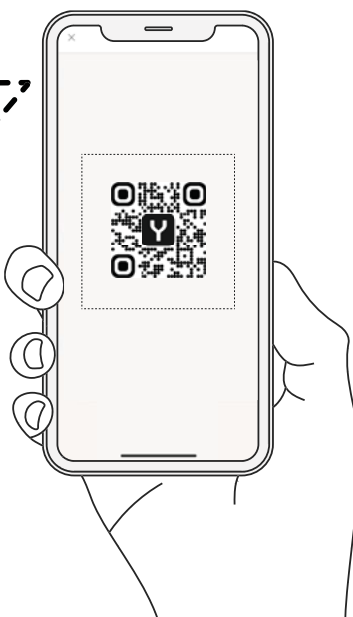
01.

Make sure your robot is turned on with the blue LED blinking slowly



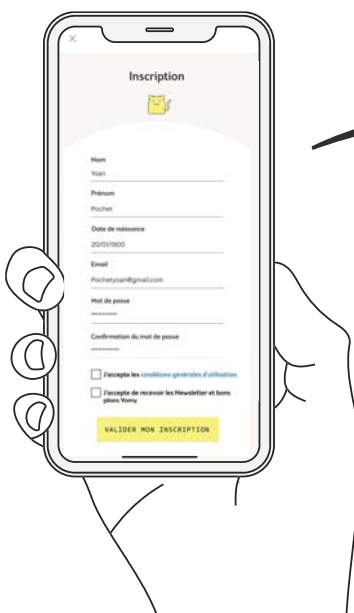
02.

Download and install the YOMY app



03.

Créate your account and follow the instructions



**Follow
steps on
the app**

Video user guide

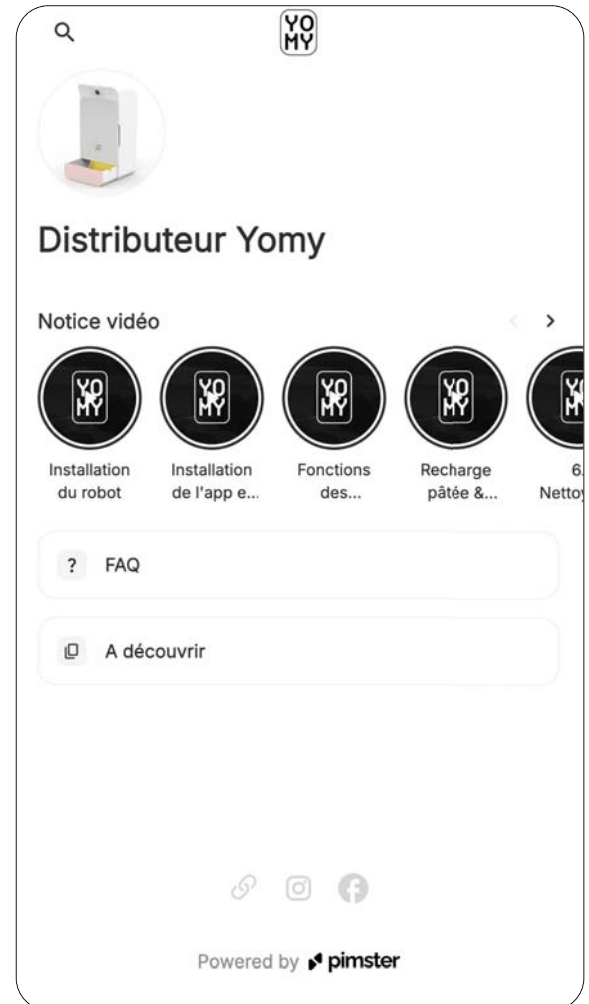
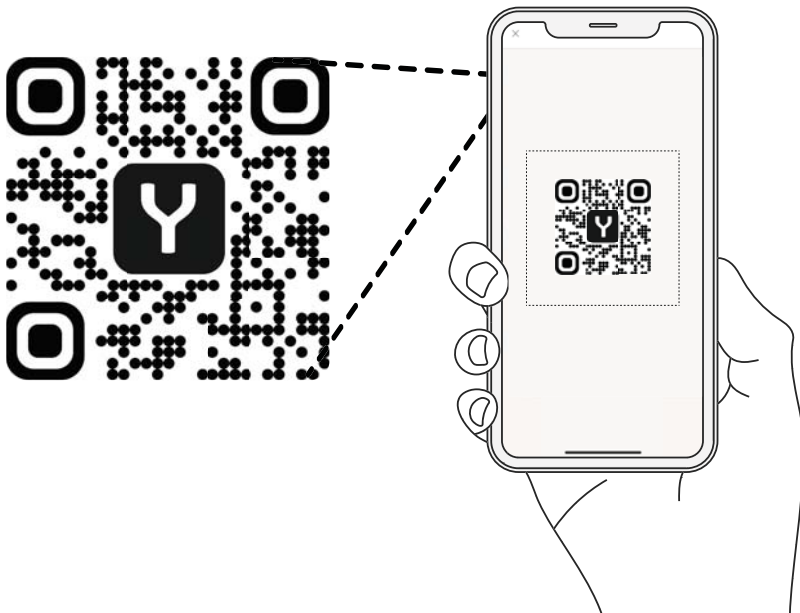
01. Installation and usage

To watch a step-by-step video guide on how to install and operate your Yomy smart feeder, simply visit the link below:

👉 <https://yomy.pimster.app/fr>

This video includes:

- Unboxing and setup
- Pairing the device with your smartphone
- Feeding schedule configuration
- Real-time usage tips

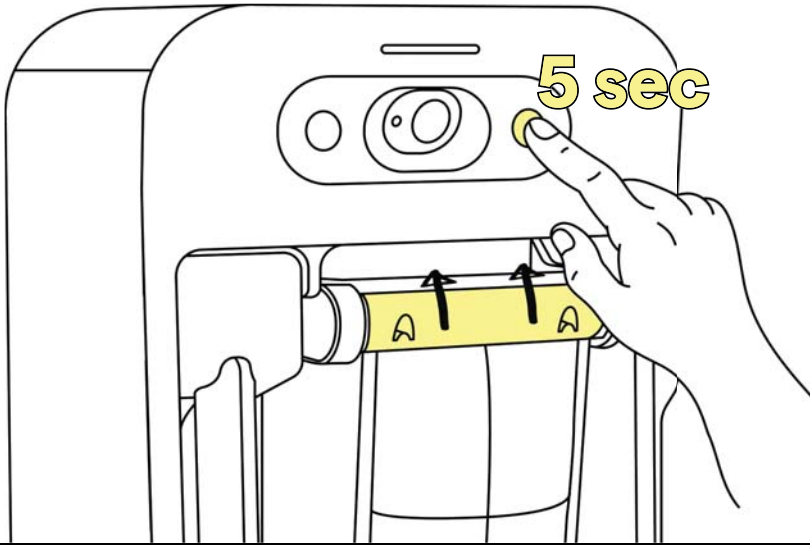


02. Cleaning and maintenance

The same video also demonstrates how to safely clean and maintain your Yomy feeder, including:

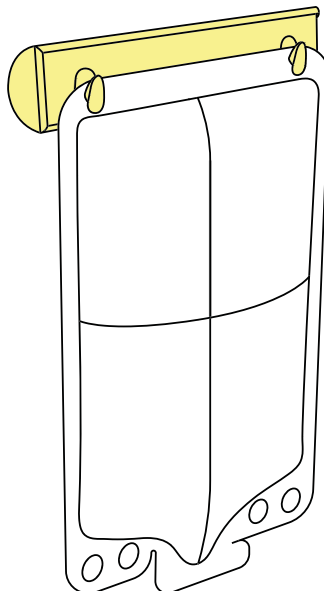
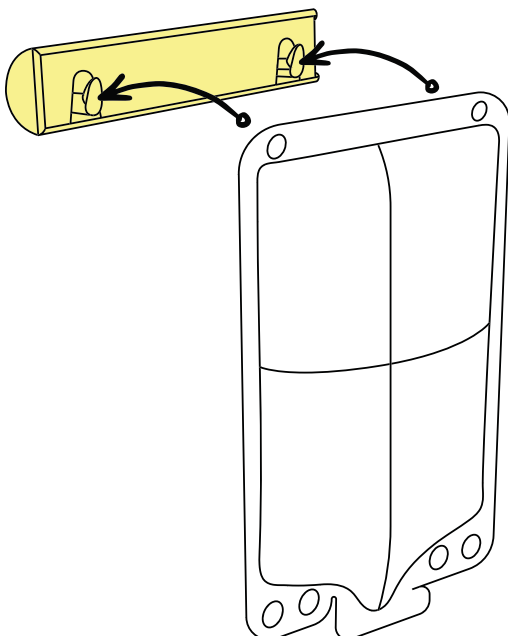
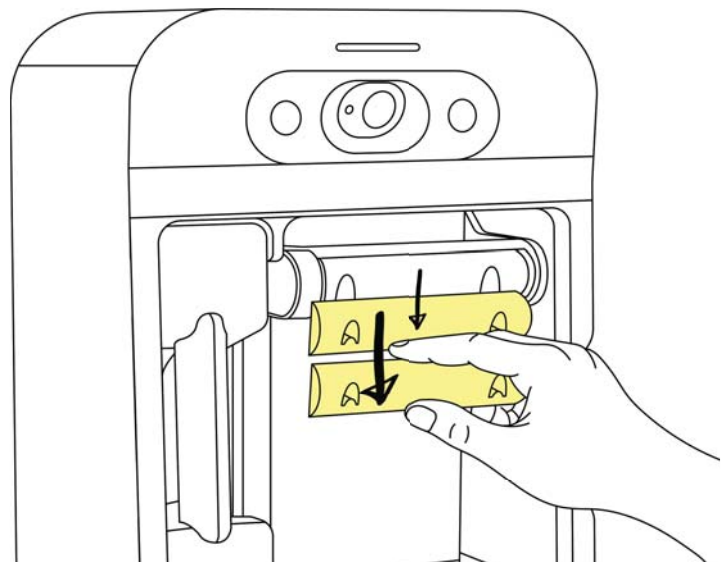
- Disassembling key parts
- Cleaning instructions for each component
- Reassembly and safety checks

Change food pouch 1/2



01.
Press and hold
for 5 seconds

02.
Push the half-
roller down

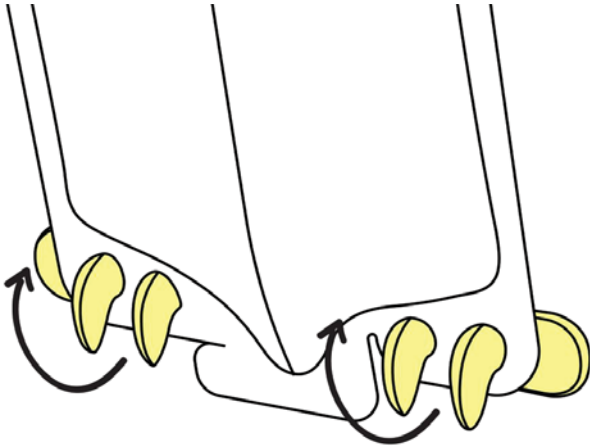


03.
Hook the top
of the pouch

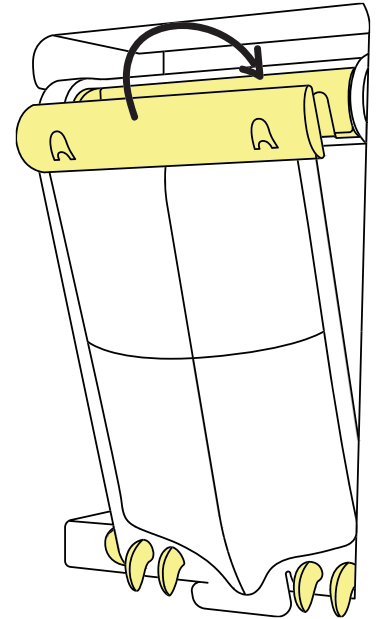
Change food pouch 1/2

04.

**Hook the bottom
of the pouch...**

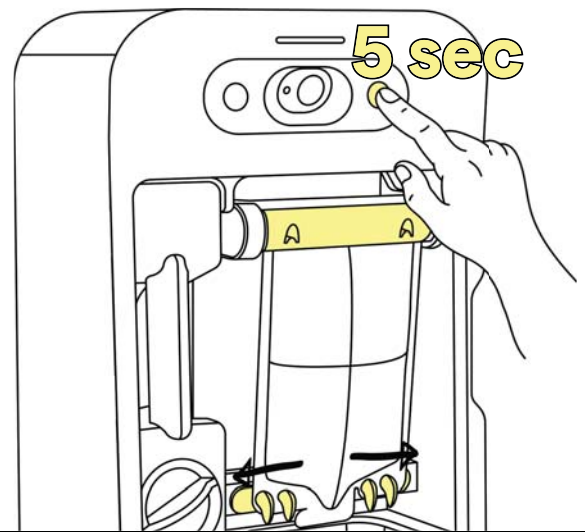


**... then
place the
half-roller
back in
position**

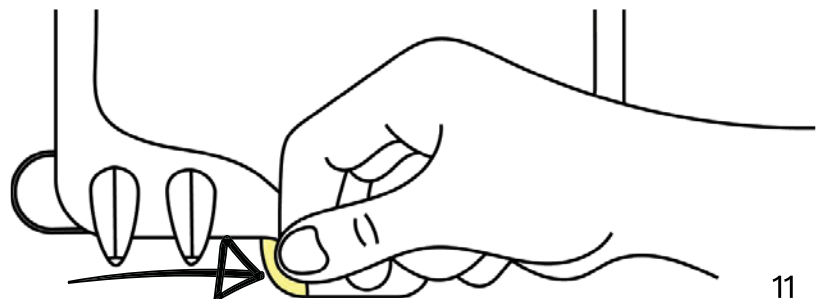
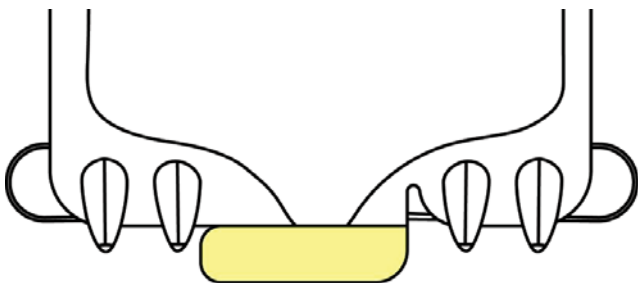


05.

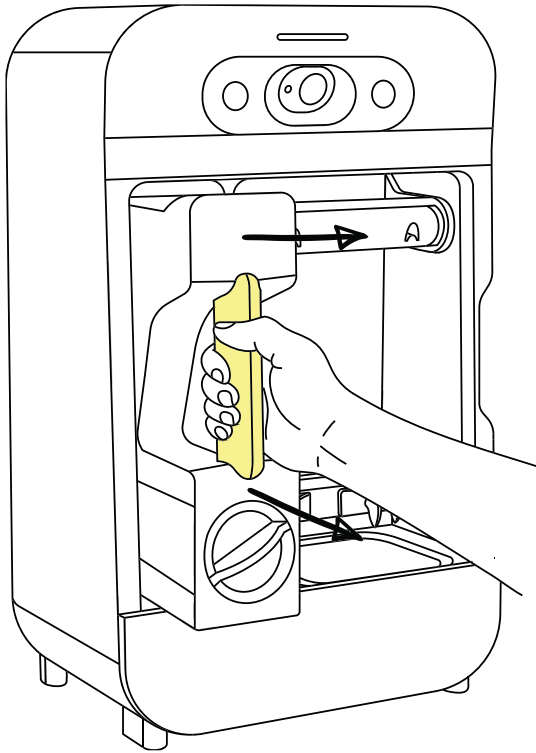
**Press to prepare
the pouch opening**



**06. Tear horizontally to open
the pouch, then close the door**

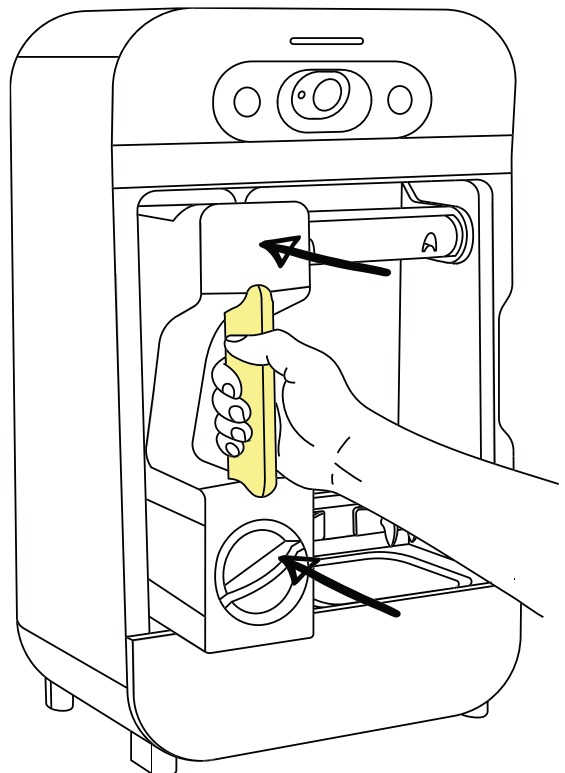
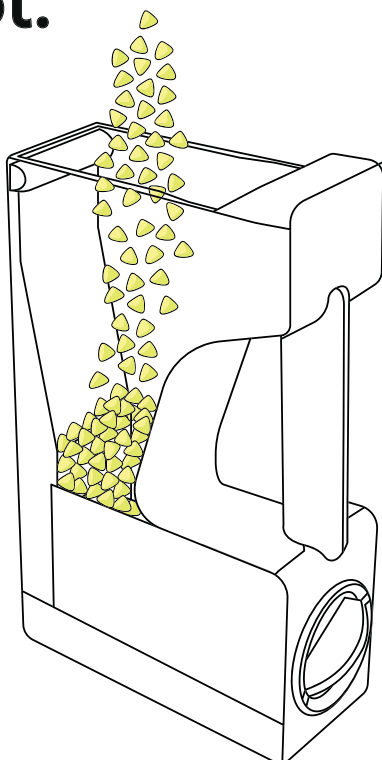


Refill the kibble



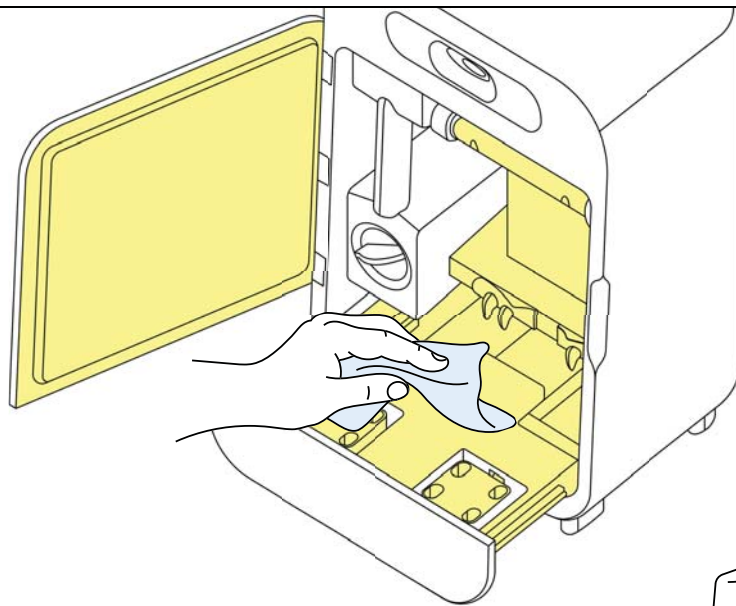
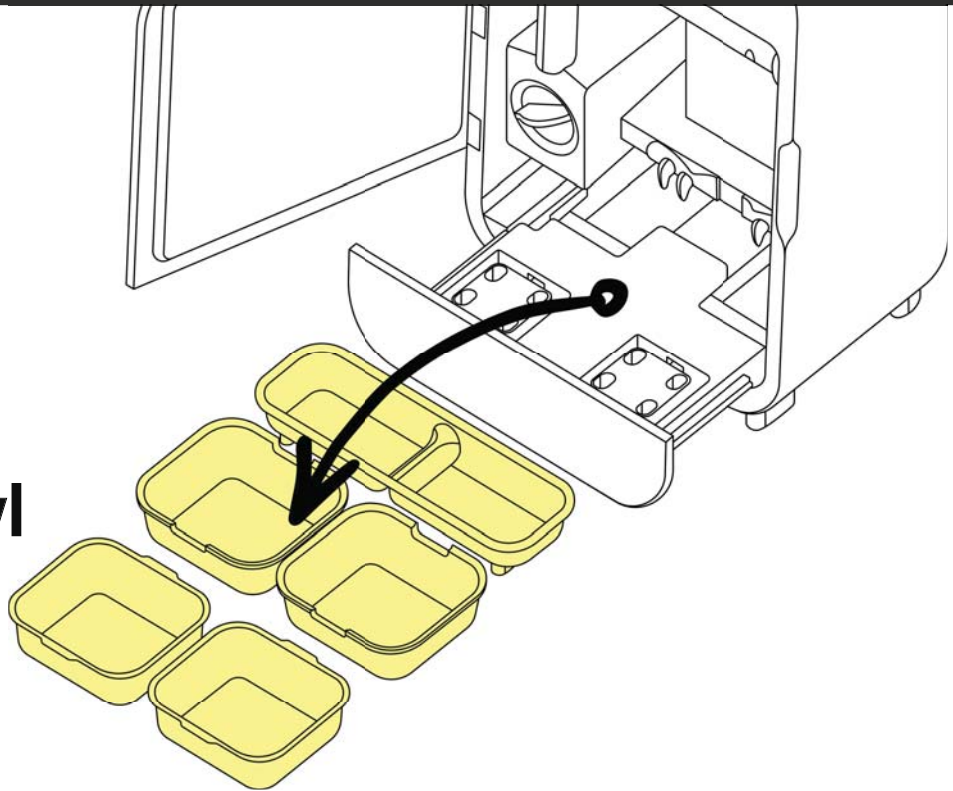
01.
Remove the
kibble container
from its slot

02.
Fill the kibble container and place it back
in its slot.



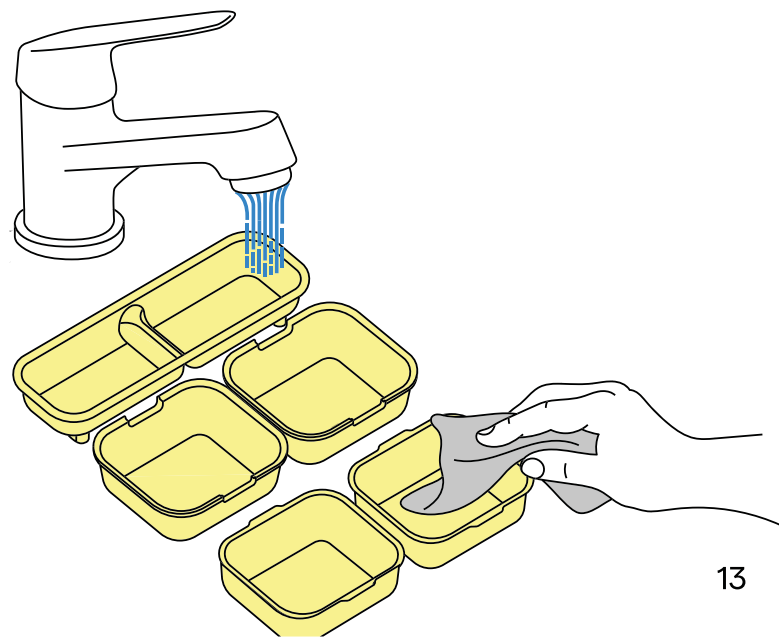
Cleaning interior and bowls

01.
Remove
main bowls,
under bowls,
and safety bowl



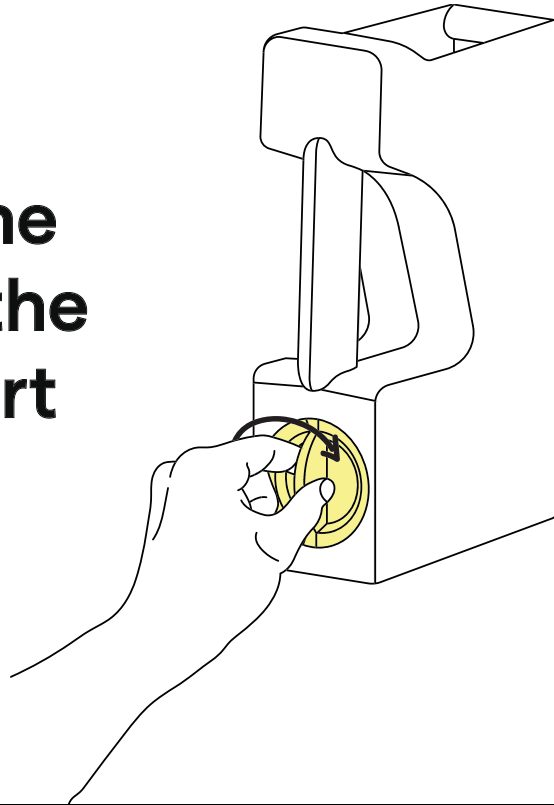
02.
Clean the interior
with slightly damp
cloth

03.
Clean bowls
with water
and dry before
putting it back.



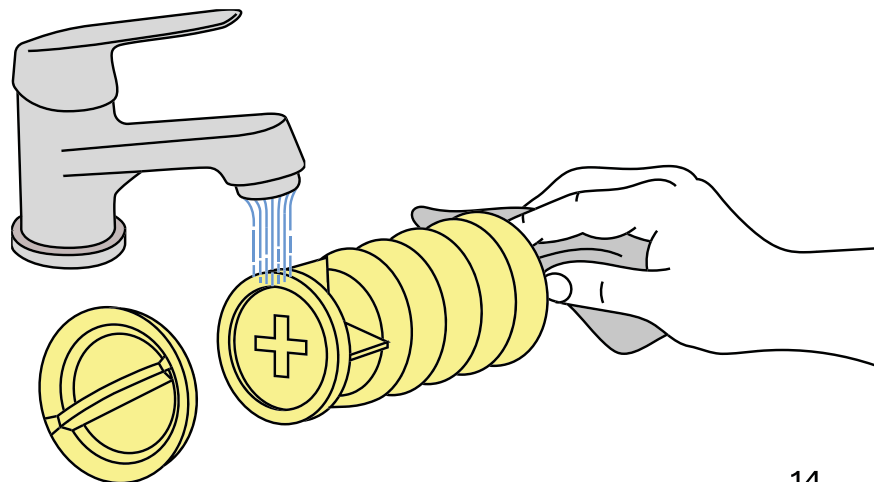
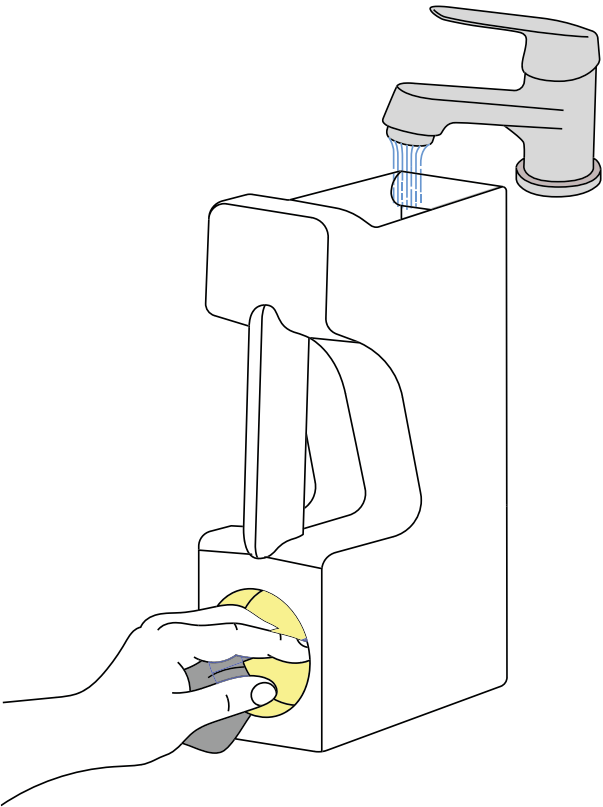
Cleaning dry food container

01.
Remove the
caps and the
tubular part



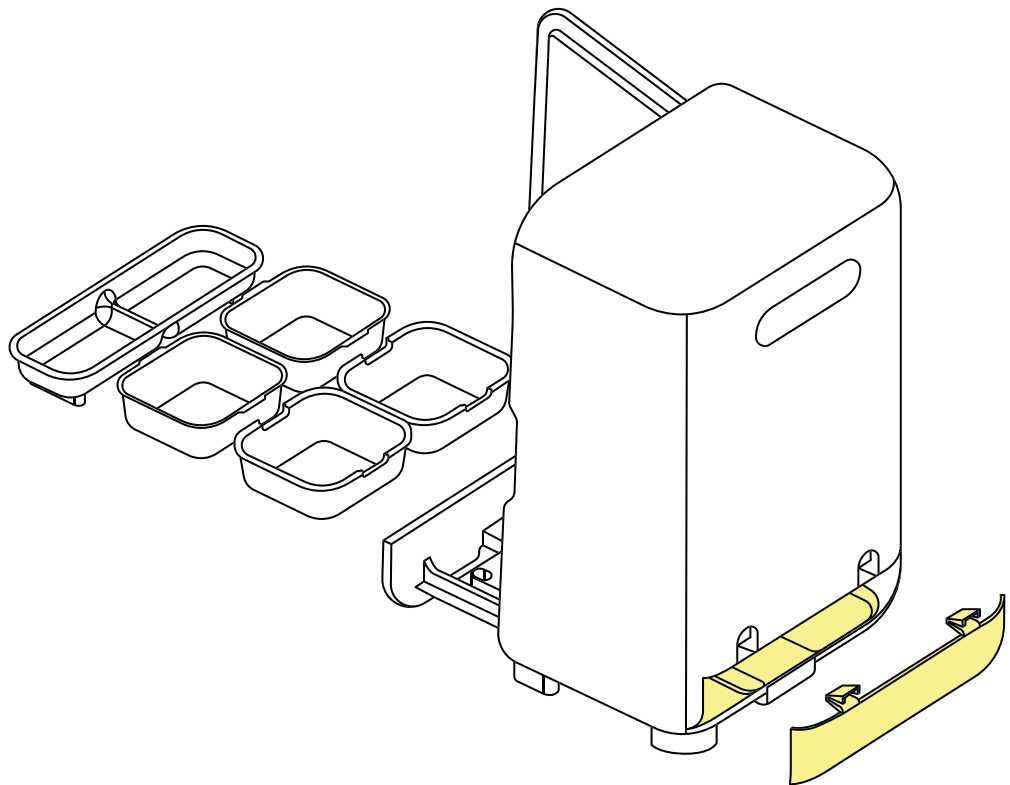
02.

Clean the kibble container
and the tubular part with
water, damp cloth, and dry
before putting it back

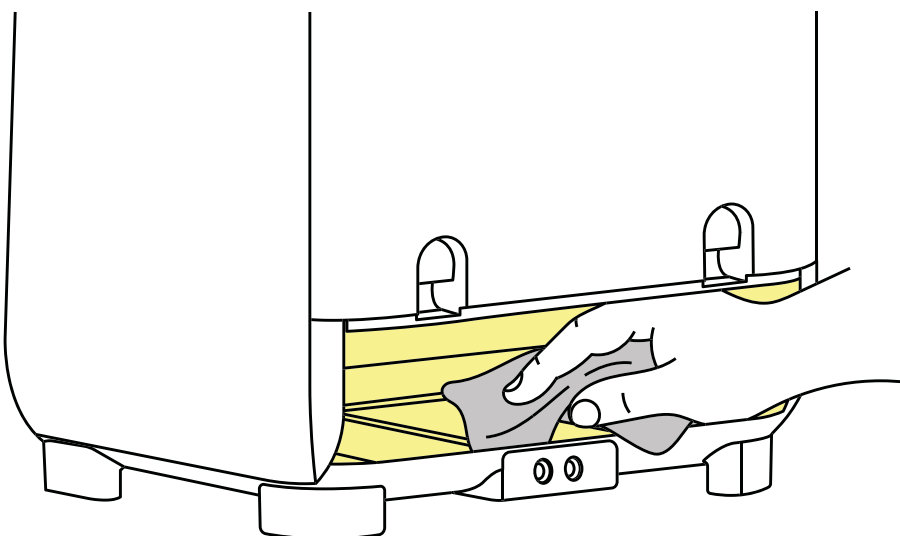


Emergency cleaning

1. Open the front door and wait for the drawer to fully open.
2. Unplug Yomy robot before starting the cleaning process.
3. Remove all bowls, sub-bowls and the secure bowl.



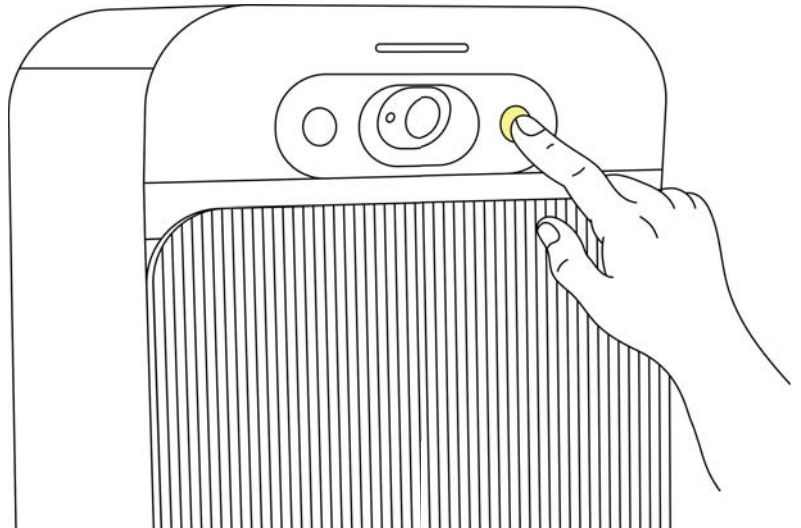
4. Open the rear cleaning hatch to access the distribution area.
5. Clean gently using a slightly damp sponge with soap, then dry thoroughly before closing the hatch and reassembling.



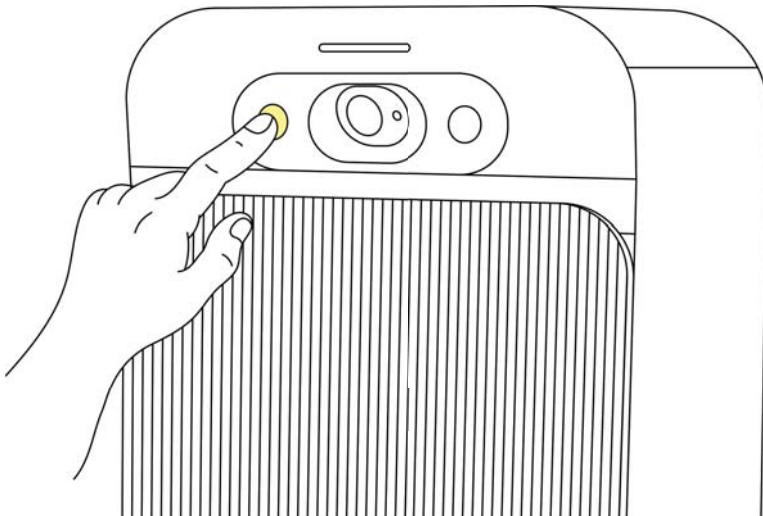
Button action 1/2

**Wet food dose
(Door closed)**

< 1 sec



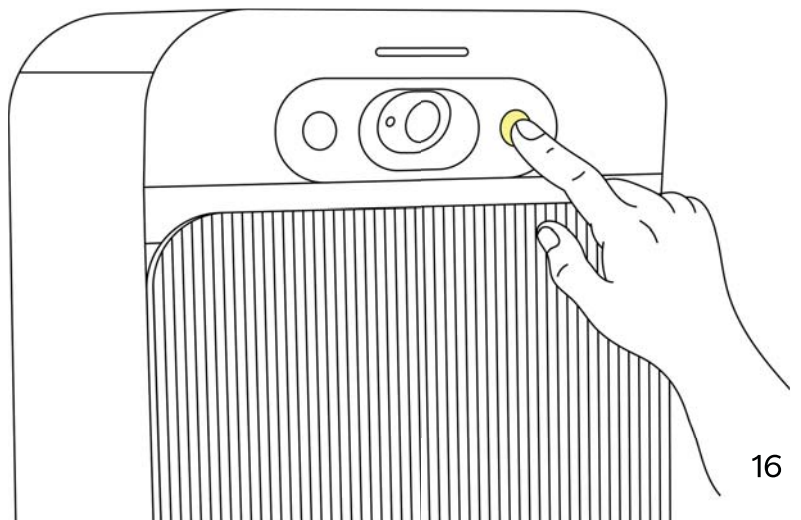
< 1 sec



**Dry food dose
(Door closed)**

> 5 sec

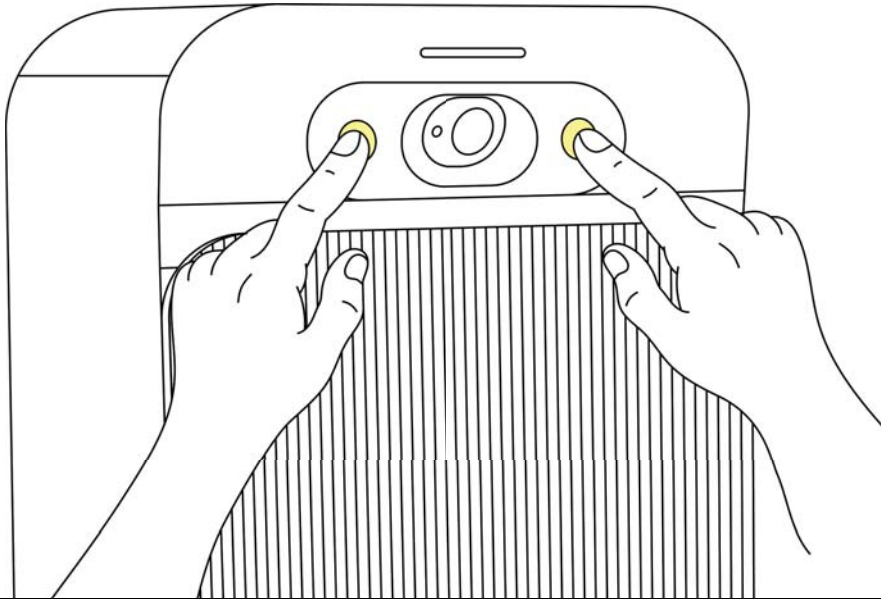
**Pouch change
/ homing
(Door closed)**



Button action 2/2

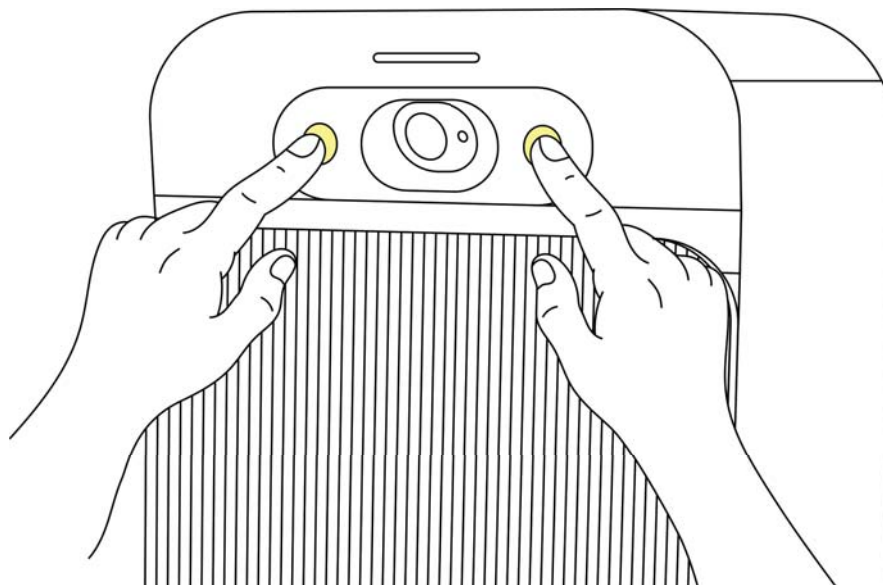
Launch QR code scanner

< 1 sec



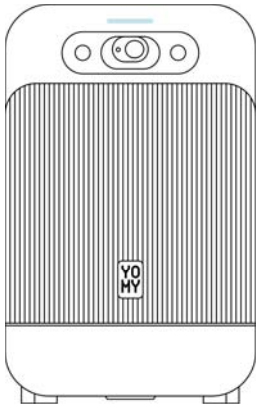
Reset the robot

> 10 sec



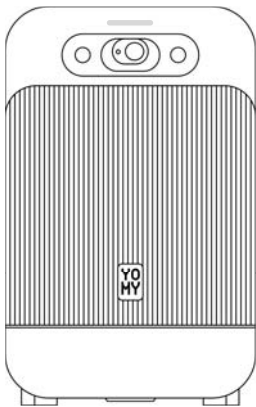
Indicator light

Blue



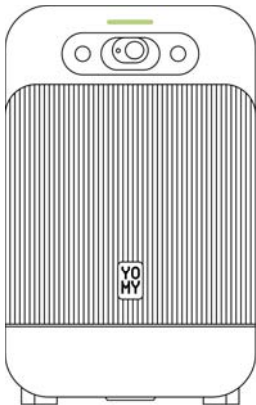
Slow blinking	Waiting to be paired
Rapid blinking	WIFI connected
Left <> right	Analyzing WIFI QR code

White



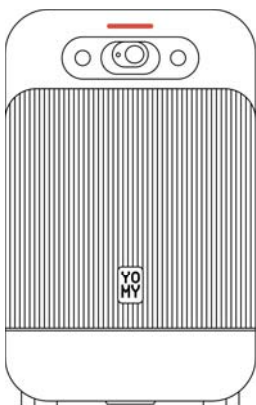
Slow blinking	Low activity mode
Rapid blinking	Cat recognized
Left <> right	Radar detection / analyzing cat presence
Pulsing white	Door open (temporary visual)

Green



Rapid blinking	Cat detected
-----------------------	--------------

Red



Static red	Distribution refused / safety condition
Rapid blinking	System error or component issue
Left move >>>	No kibble
Right move <<<	No wet food

App 1/3

01. Your cat's profile

At the first launch of the app, you'll be guided to your cat's **profile section**.

Fill in all the fields.

Once the profile is completed, the Yomy algorithm calculates your cat's energy needs based on a personalized formula — in kilocalories, and in grams of wet and dry food.

Note: Your cat's energy needs are calculated based on their ideal weight ("target weight"), not their current weight.

A screenshot of a mobile app interface for creating a cat's profile. The form contains several input fields and dropdown menus. At the top, there's a header with a menu icon on the left and a notification icon with a red '3' on the right. The form fields are: 'Son nom' (Yuki), 'Sa date de naissance' (08/01/2020), 'Sa race' (Syberien), 'Son sexe' (Mâle), 'Son poids actuel' (6 kg), 'Son état corporel' (Un poil enrobé), 'Son niveau d'activité' (Calme), and 'Est-il stérilisé' (Oui). At the bottom, there's a navigation bar with four icons: a home icon, a clock icon, a cat icon, and a document icon.

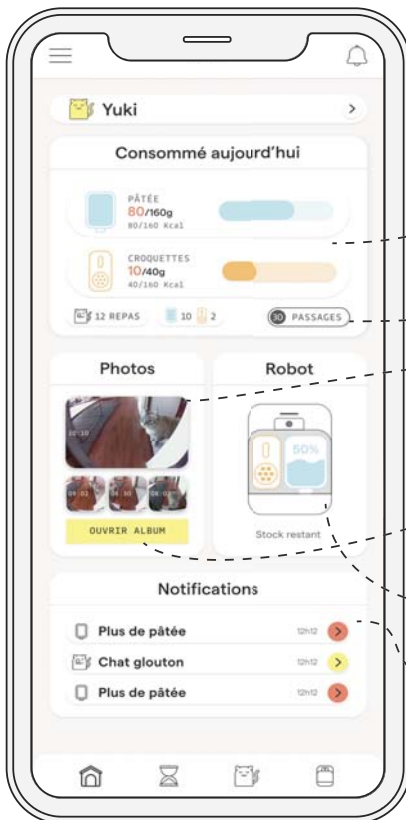
02. Your Cat's Feeding Program

- 1 Yomy adapts precisely to your cat's **energy needs** based on their detailed profile.
- 2 You can **edit** their profile at any time.
- 3 A **clear summary** of their feeding program is shown here.
- 4 You **can adjust** all feeding parameters whenever you like.
- 5 For **additional information** about each parameter, just click on the (?) icons.

A screenshot of a mobile app interface showing a cat's feeding program. The screen is titled 'Yuki' and has a cat icon. It is divided into several sections: 'Profil et besoin calorique' (with a cat icon, RACE: Sibérien, ÂGE: 4 ans, SEXE: Mâle, STÉRILISÉ: Oui, BESOIN/JOUR 320 kcal, ÉTAT: Enrobé, POIDS: 6 kg), 'Programme alimentaire' (with a cat icon and a question mark icon), 'Ajustement du besoin calorique' (with a slider between 320 Kcal and 290 Kcal), 'Mix alimentaire' (with a slider between 35 g CROQUETTES and 150 g PÂTÉE), 'Flexibilité du mix alimentaire' (with a slider between 50% and 100%), and 'Temps min entre les repas'. At the bottom, there's a navigation bar with four icons: a home icon, a clock icon, a cat icon, and a document icon.

App 2/3

03. Daily Consumption Summary



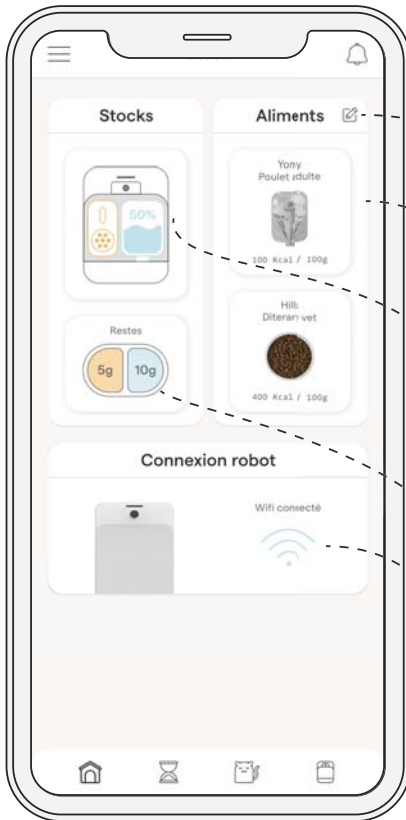
- 1 A **real-time view** of your cat's wet and dry food consumption is displayed here.
- 2 **Every meal** and every time your cat passes in front of the robot is tracked and recorded.
- 3 Each **photo of your cat** corresponds to a meal that has been distributed.
- 4 A **photo album** of the last 3 days is accessible by clicking the button.
- 5 Keep an eye on the remaining **food stock** in the robot.
- 6 A concise view of **notifications** is available here.

04. Consumption history



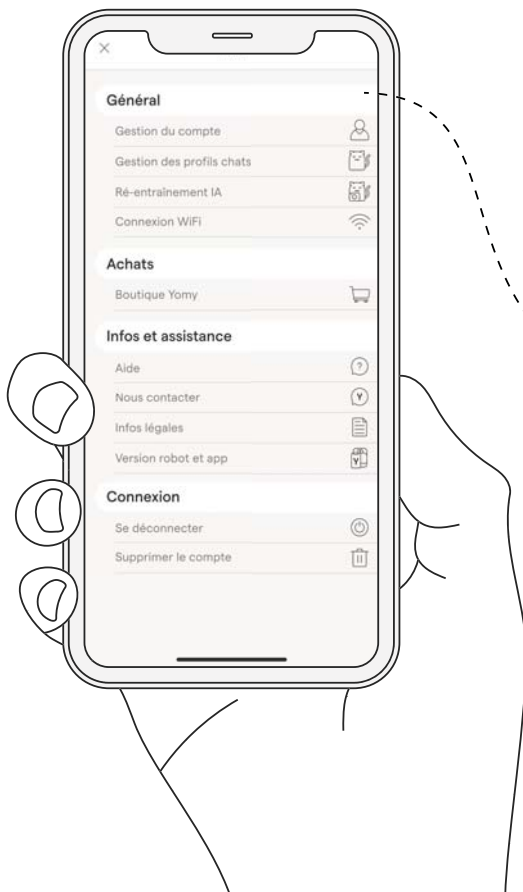
- 1 A **weekly or monthly summary** view of your cat's consumption.
- 2 Their **average daily** intake over the selected week or month.
- 3 Their **circadian rhythm** - meaning how they regulate their eating (more during the day, at night, or evenly spread out).
- 4 A **day-by-day comparison** of actual consumption versus their daily energy requirement (shown by the red dotted line).

App 3/3



05. Robot & Distributed Food – Quick Guide

- 1 Food Settings**
Enter the type of food used (wet or kibble) so Yomy can adjust portion sizes based on caloric density.
- 2 Recipe Selection**
Tap to choose or update the food recipes distributed by the robot.
- 3 Stock Overview**
Easily view remaining stock of wet food and kibble inside the robot.
- 4 Leftovers Tracking**
Monitor uneaten food still present in the bowl.
- 5 Wi-Fi Status**
Check robot connection quality in real time.



06. Menu & Notifications

- 1 Tap here to open the menu.**
- 2 Access all essential settings for managing your account and app preferences.**
- 3 Tap here to view the notification history and detailed messages about your cat's activity.**

