

Yomy robot and your cat(s) 1/2

01. Learning mode

During the first uses, Yomy automatically activates a learning mode to help your cat understand that the robot is its new feeding spot.

For about ten meals, Yomy behaves like a regular bowl — food (both pâtée and kibbles) is automatically served and remains accessible, even when your cat is not detected.

Once your cat associates Yomy with its meals, the robot switches to its normal mode, dispensing food only when your cat stands still in front of it.

02. Multi-Cat Mode

Yomy can manage up to three cats in the same household thanks to its intelligent recognition system.

How it works

When first installed, Yomy starts in Adoption Mode — its standard setup phase. During this period, the robot automatically takes photos of every cat that comes near or eats from it.

After 24 hours, Yomy will invite you (via the app) to review all detected cats.

Before this step, make sure you have created a profile for each of your cats in the Yomy mobile app.

Once the adoption period is over, Yomy will display all the cat photos it has captured.

You will then be able to swipe through the images and assign each photo to the correct cat profile.

This process allows Yomy to pre-train its cat recognition AI for your household.

Recognition accuracy

Multi-Cat Mode works best when each cat can be visibly distinguished by the human eye (for example, through coat color, size, or facial features).

In households with cats that look very similar — such as kittens of the same breed — the AI may not reliably differentiate them.

In such cases, Yomy may treat these cats as a single profile for feeding detection purposes.

When multiple cats eat together

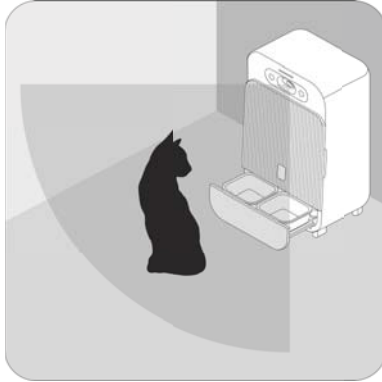
If two cats eat at the same time, Yomy cannot precisely determine how much food each cat has consumed.

In these cases, Yomy automatically assumes the meal portion is split equally (50/50) between the two cats.

⚠ To ensure accurate tracking, we recommend allowing only one cat at a time in front of the robot during meals whenever possible.

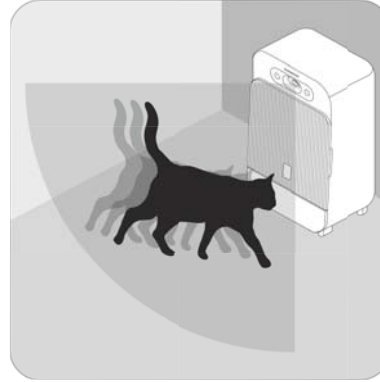
Yomy robot and your cat(s) 2/2

03. Cat detection



Detection

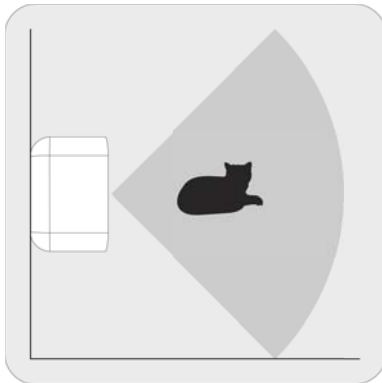
A meal is only served when your cat stands still in front of the robot for at least 2 seconds.



No Detection

To avoid dispensing food when your cat simply walks past (which would lead to oxidation and waste), the robot does not distribute food to a moving cat.

04. Camera Angle & Photo Capture

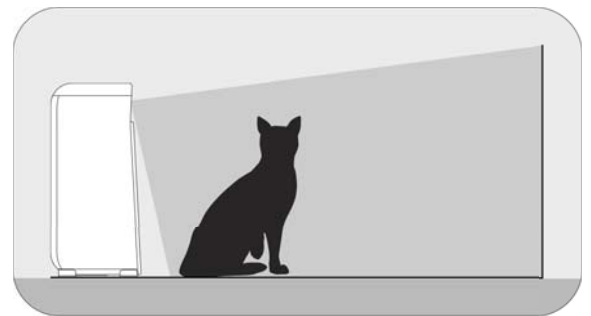


Horizontal View

The camera's horizontal field of view is approximately 100 degrees, allowing it to detect and photograph your cat effectively from the front.

Vertical View

The camera's vertical angle is approximately 70 degrees, pointing slightly downward to capture your cat from above while respecting your privacy.



05. Where to install the robot?

For optimal use, place Yomy in a quiet, clean and accessible area such as the kitchen or living room — places your cat naturally visits to eat or rest.

Avoid:

- Bedrooms, to prevent food smells or noise during feeding times.
- Corridors or narrow spaces, where your cat might not have enough distance to be detected properly or could block the sensor.
- Bathrooms, laundry rooms or humid areas, as humidity can damage electronic components.
- Busy passage zones, to avoid accidental bumps or disconnections.

⚠ Make sure Yomy is placed on a flat and stable surface, with a clear area of at least 1 meter in front for accurate cat detection and photo capture.

Hygiene Guidelines 1/2

01. Bowl cleaning

To ensure your cat's safety and maintain perfect hygiene, clean the feeding bowls daily, especially the pâtée bowl, which is the most sensitive to bacterial growth.

Yomy provides two types of bowls:

- Feeding bowls → must be cleaned every day, even if they appear clean.
- Secure bowls → can be cleaned as needed, for example if food or crumbs have fallen inside.

Wash the bowls with warm soapy water or in the dishwasher (all Yomy bowls are dishwasher-safe). After washing, make sure all bowls are completely dry before putting them back in the robot.

02. Wet Food Pouch Replacement

Replace the wet food pouch at least every 5 days, even if it is not empty.

Although laboratory tests show that an opened pouch remains safe for up to 10 days, we strongly recommend replacement every 5 days to prevent any risk of bacterial development — especially in warm environments or in homes where the cat might carry bacteria or viruses.

Yomy pouches are designed to be consumed within 2 to 4 days, for an optimal feeding balance of approximately 30% pâtée and 70% kibbles.

This rhythm ensures freshness and prevents oxidation or spoilage of the pâtée.

03. Drawer cleaning (see page cleaning)

Once a week, perform a thorough cleaning of the drawer.

The drawer has been specially designed for easy maintenance.

Cleaning procedure:

1. Remove the feeding bowls, sub-bowls and the secure bowl.
2. Using a slightly damp sponge with mild soap, clean all areas where food residues, dust or splashes of pâtée may have accumulated.
3. Avoid using excessive water — there are electronic components under the drawer.
4. Once cleaning is complete, carefully dry all parts before reassembling.

 **Never leave moisture inside the robot, as it can damage the electronic elements.**

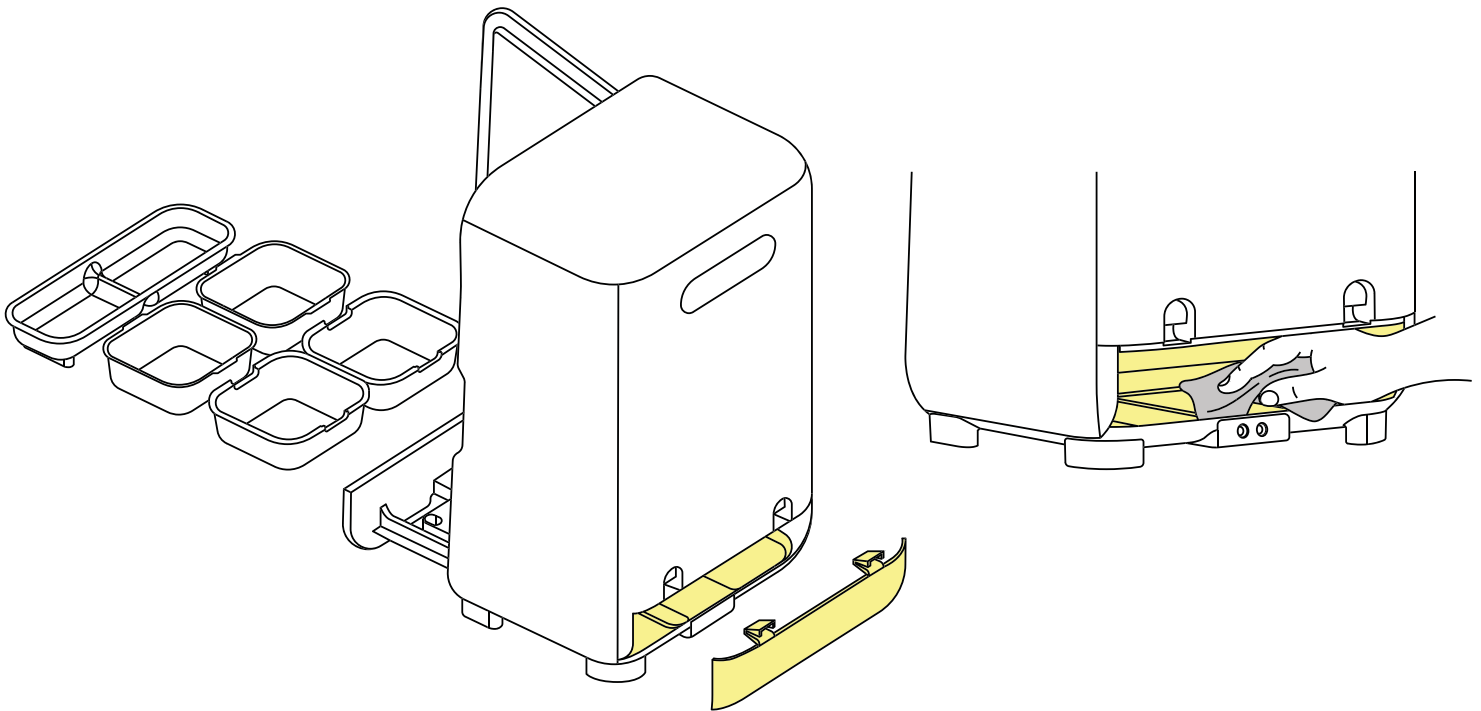
Hygiene Guidelines 2/2

04. Emergency cleaning

In case of an accident (spillage or overflow of pâtée or kibbles), perform an emergency cleaning using the rear cleaning hatch.

Steps:

1. Open the front door and wait for the drawer to fully open.
2. Unplug Yomy robot before starting the cleaning process.
3. Remove all bowls, sub-bowls and the secure bowl.
4. Open the rear cleaning hatch to access the distribution area.
5. Clean gently using a slightly damp sponge with soap, then dry thoroughly before closing the hatch and reassembling.



⚠ Always ensure that every surface is completely dry before plugging Yomy back in or replacing the bowls.

Maintenance & manual operations

01. Bowl tare reset

Over extended use without powering off the device, the built-in scales may develop slight weight drifts.

To recalibrate the tare (zeroing), simply remove both bowls and place them back after 2 seconds. This will reset the baseline and ensure accurate measurements.

02. Homing - Changing a food pouch

If you wish to replace the pouch before it is completely empty — for example to change flavor or rotate stock — you can do so manually.

Procedure:

1. Make sure the robot door is closed.
2. Press and hold both top buttons simultaneously for at least 3 seconds.
3. This command triggers the upward movement of the rollers to release the current pouch.
4. Wait until the rollers have fully reached the upper position before opening the door.
5. Open the door, remove the pouch, and insert the new one following the standard procedure.

⚠ For safety reasons, the rollers cannot move while the door is open. You must close the door before starting this operation.

For more details on button functions and LED indicators, refer to the “Buttons and Indicators” section of this guide.

03. Opening the drawer

The drawer is locked by default and cannot be opened manually.

To open it normally, simply open the front door — the drawer will automatically slide out.

If the drawer does not open automatically:

1. Locate the small emergency access cover under the drawer.
2. Hold the two hooks at the bottom of the cover, then gently tilt the cover upward to remove it.
3. This will reveal a manual release button that allows you to unlock and pull out the drawer.

⚠ Always handle the drawer gently — never force it. Pulling too hard may damage the rails or the dispensing mechanism.

After the intervention, reattach the cover securely and ensure the drawer moves smoothly before resuming normal operation.

Privacy protection

Privacy protection

At Yomy, protecting your data is a top priority.

All information collected by the robot **complies fully with the European General Data Protection Regulation (GDPR)** and the highest international privacy standards.

Photos taken by Yomy's camera are **never used or shared** unless you have explicitly checked the option allowing us to use them to improve our AI models.

By default, all images are **securely stored for 3 days only**, allowing you to view your cat's feeding history and related photos within that period. After 3 days, they are automatically deleted.

If you have chosen not to store any photos, they are processed in a temporary, fully protected environment and permanently deleted.

All data is **hosted on Amazon Web Services (AWS)** servers, one of the most secure infrastructures in the world, widely recognized for its compliance with data protection and privacy standards.

If you wish to keep your photos for a longer period, or if you have any questions regarding data privacy, you can contact us at: contact.yomy.care

Warranty & liability 1/2

01. Limited warranty

Your Yomy smart pet feeder is covered by a 3-year limited warranty from the date of purchase, upon presentation of a valid proof of purchase.

This warranty applies to defects in materials and workmanship under normal domestic use and in compliance with the instructions provided in this manual.

The warranty does not cover:

- Normal wear and tear, misuse, or negligence.
- Damage caused by improper installation, accidents, or external factors (water exposure, shock, or heat).
- Any modification, repair, or dismantling performed by unauthorized personnel.

If a defect is confirmed to result from a manufacturing or material fault within the warranty period, Yomy will repair or replace the defective part free of charge.

In the event of a major defect, and at Yomy's discretion, the product may be fully replaced.

This warranty does not affect your statutory rights under European consumer protection laws.

👉 To register your product and activate your warranty:

www.yomy.care/warranty

02. Legal Warranty of Conformity (EU)

In accordance with Directive (EU) 2019/771 on the sale of goods, your Yomy device benefits from a two-year legal warranty of conformity, starting from the date of delivery.

If your device does not conform to the description, fails to function as expected, or presents a defect, you may request a repair or replacement free of charge.

If neither is possible within a reasonable period, you are entitled to request a refund or price reduction.

For more information, contact Yomy customer service at contact.yomy.care

03. Disclaimer of Liability

Yomy's design includes safety and selective access features to help prevent food theft or interference by other pets. However, these systems do not guarantee full prevention in all cases.

Yomy shall not be held liable for:

- Any accidental damage caused by improper installation or cleaning.
- Any deterioration resulting from failure to follow the instructions in this manual.
- Any injury or inconvenience caused by misuse, unauthorized modification, or negligence.

Yomy declines all responsibility for incidents resulting from the improper use of consumables or accessories not supplied or approved by Yomy.

Warranty & liability 2/2

04. Simplified EU declaration of conformity

Hereby, YOPI SAS declares that the radio equipment type YOMY Smart Cat Feeder is in compliance with Directive 2014/53/EU.

The full text of the EU Declaration of Conformity is available upon request.

This product complies with the essential requirements and other relevant provisions of the following directives and standards:

- Directive 2014/53/EU (RED) – Radio Equipment Directive
- Directive 2011/65/EU (RoHS) – Restriction of Hazardous Substances
- Directive 2009/125/EC (ErP)

05. Environmental Responsibility

This device contains electronic components and must not be disposed of with household waste. Please dispose of Yomy and its accessories at an approved collection point, in accordance with Directive 2012/19/EU (WEEE).

Recycling helps protect natural resources and the environment.

06. Contact & Support

For any questions regarding warranty, compliance, or liability, please contact:

 contact@yomy.care

 www.yomy.care

Specifications & Compliance 1/2

01. Technical specifications

TRADEMARK: YOMY

Model: YOMY Smart Cat Feeder

Reference: YOMY SMART CAT FEEDER

Manufactured by:

AGILIAN TECHNOLOGIES

Room 208, 2nd Floor, Haorong Zhichuang Science and Technology Building, No. 47 Dongyi Street, Xingfa South Road, Wusha Community, Chang'an Town, Dongguan, Guangdong, China

02. Electrical specifications

- Rated input: 15 V DC
- Rated current: 3.0 A max
- Rated power: 45 W max
- Power Supply: External AC/DC adapter (input 100–240 V AC, 50/60 Hz, output 15 V DC / 3.0 A)

03. Wireless specifications

- Wi-Fi Frequency: 2.4 GHz (IEEE 802.11 b/g/n)
- Transmission Power: < 20 dBm
- Encryption: WPA2 / WPA3 compatible
- Bluetooth Module: BLE 5.0 (for pairing and setup only)

FCC Compliance Statement - United States

Product name: YOMY smart cat feeder

Model: YOMY smart cat feeder

FCC Identifier (FCC ID): 2BW6H-YOMY-SCF1

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: -- Reorient or relocate the receiving antenna. -- Increase the separation between the equipment and receiver. -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -- Consult the dealer or an experienced radio/TV technician for help.

04. Operating Conditions

- Scope of Application: Indoor household use only
- Intended Use: For domestic cats only
- Operating Temperature: +5 °C to +35 °C
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.
- Operating humidity: < 80% RH (non-condensing)
- Altitude Limit: <= 2000 m
- Storage Temperature: 0 °C to +45 °C

05. Product Dimensions & Weight

- Dimensions: 500 × 310 × 220 mm
- Weight: 8.8 kg

Specifications & Compliance 2/2

06. Economic Operator (EU)

YOPI SAS

57 avenue de Bretagne

76100 Rouen, France

Tel: +33 6 80 55 18 70

Website: www.yomy.care

07. Waste Disposal / Recycling

In accordance with the European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), household appliances must not be disposed of with regular household waste.

Used devices must be collected separately to ensure the recycling and recovery of materials, and to reduce the impact on human health and the environment.

The symbol of the crossed-out wheeled bin reminds you of your obligation to dispose of electrical and electronic equipment separately from regular waste.



08. Our Environmental Commitment

At Yomy, we believe innovation should go hand in hand with sustainability.

Our robot and food system were designed to reduce waste and preserve resources at every stage.

Thanks to our hermetic pouch format, each Yomy refill contains more pâtée and leaves far less packaging waste than standard 85g pouches — cutting plastic use by up to 70%.

By emptying every pouch completely, Yomy also helps reduce food waste by nearly 90%, saving tons of nutritious pâtée that would otherwise be thrown away.

The pâtée itself is locally produced and upcycled, using animal by-products that are not consumed by humans, and the robot is repairable, recyclable, and made from recyclable materials.

All these choices combine to create a positive environmental balance: within just 18 months, the savings in food and packaging offset the robot's entire carbon footprint.

09. Energy Consumption Information

This product is not equipped with a standby mode or any equivalent low-power state in terms of energy efficiency requirements, power management functions, or the ability to deactivate wireless network connections.

The appliance is designed to remain active in order to ensure its intended functionality. As a result, its electricity consumption may be higher than that of other products with similar functional characteristics that are equipped with a standby mode or equivalent energy-saving state.

Power consumption is measured according to EN 50564.

Repairability & After-Sales Service

Return Procedure for Inspection or Repair

If a Yomy technician confirms that your robot needs to be returned for analysis or repair, please follow these steps carefully:

1. Completely empty and clean the robot and make sure it is dry before packaging.
2. Unplug your Yomy and remove all accessories (bowls, sub-bowls, secure bowl, power cable, food pouches, etc.).
3. Reuse the original packaging (box and inner protection) to return your product.
4. Unless otherwise instructed by Yomy customer service (in writing by email or SMS), no alternative packaging should be used.
5. Seal the package carefully using strong adhesive tape.
6. Print and attach the return label (RMA) that will be sent to you by email.
7. You will be notified step by step about the progress of your repair or replacement.

Any questions or suggestion?

WRITE TO US

Yomy – Customer Service
49 rue de la Victoire
75011 Paris – France

CONTACT US BY EMAIL

 sav@yomy.care

Why Yomy?

To follow the latest nutritional recommendations: at least 50% wet food!



Because your cat is a strict carnivor

It has high needs for animal proteins and very low needs for carbohydrates (~30% of what's in dry food).



Because your cat prefers eating small amounts, frequently

This aligns with their natural hunting rhythm—many small prey throughout the day.



Because your cat prefers to find water in their food

Cats are often poor drinkers, and are prone to kidney and urinary issues.

To make your daily life easier and support you



Because wet food oxidizes

It often dries out in the bowl and goes uneaten—resulting in waste.



Because it's not always easy

Calculating, measuring, and serving the right amount of wet food—especially when mixing with dry food—can be a challenge.



Because you and your cat don't always share the same schedule

Cats are often active at night, and it's important to respect both their needs and your sleep.

Yomy lets your cat enjoy wet food at their own pace



Real-time tracking



The first automatic wet food dispenser

Yomy stores, portions, and serves wet food automatically (just like it does with kibble).



Personalized feeding

It learns your cat's specific needs and adapts to their diet - meal size, type, and timing - whether scheduled or on demand.

The Yomy app lets you monitor your cat's feeding behavior 24/7 and ensures they're eating well. (A photo of each meal served is saved in the app.)

Yomy lets your cat enjoy wet food at their own pace

The first wet food available in small portions

Yomy wet food is custom-portioned to provide your cat up to 10 meals a day, not just with kibble.

High in animal protein, low in carbs

Yomy wet food is cooked and sterilized by a caterer in northern France, according to human-grade food standards.



Contact

+33 6 81 88 61 00
contact@yomy.care
www.yomy.care

For safety and optimal use, please read this manual carefully before using the Yomy robot and keep it for future reference.