

对折后尺寸A5：148\*210mm  
展开尺寸：296\*210mm

折线

Frequently Asked Questions:

1. The product cannot be powered on  
(Please try charging it before turning it on. If it still cannot be turned on, please contact us for assistance.)
2. During use, water tank/water pipe/water bladder was found to be leaking.  
(Please turn off the device immediately to avoid security issues. Then take photos of the relevant problem and contact us for assistance.)
3. After use, water is found on the outside of the water tank or at the connection between the water pipe and the ice bucket  
(This is a normal phenomenon. Under cold compress conditions, at the connection between the water pipe and the ice bucket, long-term flow of cold water causes air condensation to form at this spot. The condensate water flows down from the outer wall of the ice bucket or directly from the connection.)
4. After turning on the device, it automatically shuts down after a short period of work. It can be used again after restarting, but it still shuts down automatically after a short time. Please charge it first before turning it on for use. If the problem persists, please
5. During use, you can hear the water pump working, with a 'humming' sound, but the water bag is low on water.  
(Please check the entire water pipe system as well as the connection points between the water bag and the pipes to see if there are any severe folds, as these may cause poor water flow. If such issues are found, please try to adjust the folded areas. After performing these steps, if the water bag is still lacking water, please contact us for
6. The machine is operating normally, there is water in the water bladder, but the water is very little and the water pressure is very low.  
(In addition to considering the operations in question 5, it may be related to the height of the water bag. The water bag of this product cannot operate at a height more than 40 inches above the main unit, and as the height increases, the water flow will gradu-



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Operating steps:

1. After receiving the product, please fully charge the controller before first use.
2. First, add water to the ice bucket, making sure it completely covers the water pump.
3. Then add ice cubes to the ice bucket. The final amount added should not exceed the maximum water level line in the bucket, or the highest water level of the ice water should be at least 4 inches below the bucket lid. At the same time, please ensure there is plenty of water around the pump that can cover the pump, otherwise it will cause the pump to run dry and damage the pump.
4. Connect the water bladder and the ice bucket.
5. Secure the water bag on your painful area. Please do not tie it too tightly; if the tied area turns purple or feels numb, it means it is tied too tightly and should be loosened accordingly.
- 6.Press and hold the mechanical button on the top of the controller for 2 seconds to turn on the device. A short press of this button can lock it to prevent accidental operations. Pressing it briefly again can unlock it. The remote control can only be used after the device is turned on. The remote control cannot turn on the device remotely, but it can turn it off remotely.
7. There are three touch buttons on the controller from left to right. They are for setting the duration of a single work session, setting the duration of a single rest session, and setting the flow rate, respectively.
8. Single work duration setting and single rest duration setting combined work: Suppose the single work duration is set to 10 minutes, and the single rest duration is set to 5 minutes. Then the equipment will work for 10 minutes first, then stop to rest for 5 minutes, and then repeat this process.
9. Regardless of the durations you set for work and rest, the device will shut down completely after running 4 automatic cycles.
10. Briefly pressing the water flow setting button can adjust the water flow speed. The higher the flow speed, the lower the temperature you will feel. The default flow speed is level 3 (fastest) when powered on.
11. All of the above operations (except turning on the device) can be performed using the remote control.

Precautions:

1. This product uses tap water or purified water. Please do not pour other liquids into the ice bucket to avoid damaging the water pump.
2. Prolonged cold compresses may potentially cause harm to the body. If you notice a sharp stinging or prickling pain in the affected area, complete local numbness where even pinching causes little pain, skin turning reddish-purple for a long time after removing the ice, or even small blisters forming, please stop the treatment immediately. In fact, we strongly advise against continuing ice application beyond the system-set duration.
3. If you want to use this product for heat therapy, be sure not to add water exceeding 122 ℉ into the container, as this can easily cause the water bag to leak.
4. Prolonged heat application may cause harm to the body. If you notice that the affected area changes from 'warm' to burning pain, the skin becomes red and hot, continues to burn even after removing the heat source, or experiences itching, tingling, or even slight blistering, please stop the heat application immediately. In fact, we strongly advise against continuing heat application beyond the system-set duration.
- FCC Warning  
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
- Reorient or relocate the receiving antenna.  
- Increase the separation between the equipment and receiver.  
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
- Consult the dealer or an experienced radio/TV technician for help.
- NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

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