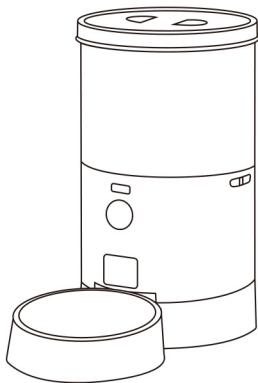


DOUDOU PET

DOUDOU PET Smart Vacuum Feeder

THE INSTRUCTION



*Please read the instructions carefully before using the product and keep them in a safe place.

DOUDOU PET

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1. Product List



Instructions x1



Type-C power cable x1



Charger x1
5V/2A Charger
(Please do not use a fast-charging adapter)



Ceramic serving plate x1
(single-bowl version)
Ceramic serving plate x2
(double-bowl version)

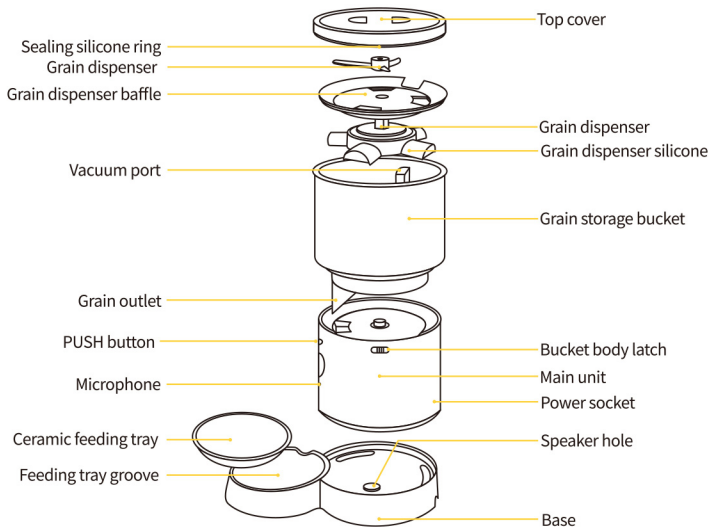


Base x1



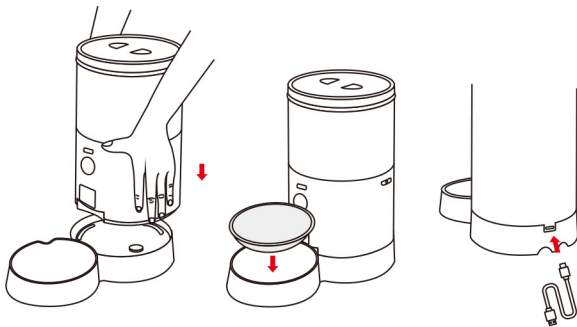
Main Unit × 1

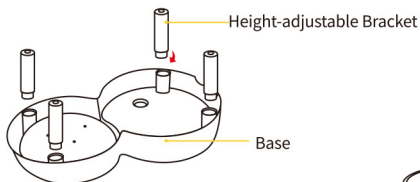
2. Product Description



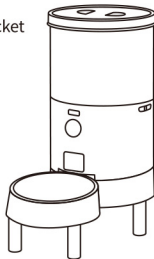
3. Product Installation

- ① Place the base on a flat table or floor.
- ② Take the main unit and align it with the corresponding slot on the base, then place it down securely.
- ③ Place the ceramic food tray into its designated slot.
- ④ Take out the power adapter and plug it into the power socket on the back of the main unit.

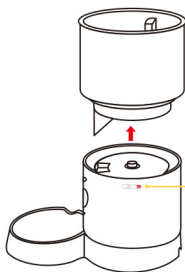




Rotate the height-adjustable bracket to align it with the mounting holes, then twist until securely tightened.



4. Cleaning Instructions



- ① When removing the barrel, first push the release latch, then remove the barrel and take out the internal components.
 - ② The following parts can be cleaned: barrel, grain dispenser, grain baffle, grain divider, silicone base of the grain divider, and ceramic feeding bowl.
- ⚠ The main unit must not be washed or immersed in water.

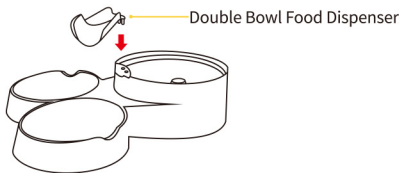


Red indicator:
Unlocked

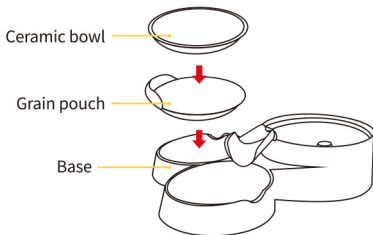


Gray indicator:
Locked

5. Using the Double-Bowl Accessories

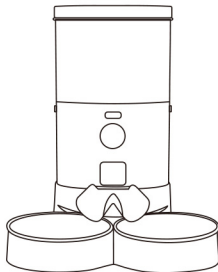


- ① Install the dual-bowl feeder onto the base, aligning it with the positioning holes.



② Grain Pouch

- (1) Take the grain pouch and place it into the bowl slot in the base.
- (2) Then place the ceramic food bowl on top of the grain pouch.



6. Product Usage

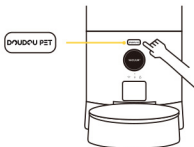


① Open the lid and add pet food.



② It is recommended that the size of pet food or freeze-dried food be below 16 mm.

Do not add wet pet food, as this may cause clogging of the food dispensing channel, equipment damage, or other issues.



③ **PUSH button**

(1) Short press once to manually dispense food.
(2) Long press for 3 seconds to turn the device on / off. You will hear a "beep" to confirm the action. Turning off the device will automatically start the air release process.

(3) Long press for 7 seconds to reset Wi-Fi and network settings. You will hear a "beep" after 3 seconds; do not release the button. When you hear a second "beep", the reset is complete and the device enters network configuration mode.



④ **Wi-Fi Indicator**

When the Wi-Fi is not connected, the indicator flashes. When the Wi-Fi is connected successfully, the indicator turns off.

⑤ **Power Indicator**

When the device is plugged in, the indicator stays on after booting. When operating on battery power, it lights up once every 10 seconds, and flashes when the battery level is below 20%.

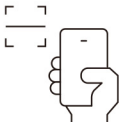
⑥ **Vacuum Indicator**

The indicator stays on while vacuuming. If the vacuuming process exceeds 3 minutes without reaching the target negative pressure, the indicator will flash. Please check if the lid is properly closed. The indicator will turn off once the vacuum state is reached.

One serving of food from the feeder is about 7-10 grams. The amount in grams cannot be adjusted, but you can set multiple servings in the app.

App Intelligent Control

You can set a feeding schedule within the app, and the feeder will automatically dispense food at scheduled times every day. Owners can check the feeding log to keep track of the feeding and the pet's eating status in a timely manner.



DOUDOU PET App Scan the QR code to download

Scan the QR code to download and install the app, or download "DOUDOU PET" from the App Store or Android app marketplaces. Enter the app's home page, tap the "+" icon to add the device, and follow the on-screen prompts to complete pairing.

7. App Features

Feeding: Instantly add a meal for your pet.

Vacuum: When enabled, the device enters intelligent vacuum constant pressure mode; when disabled, vacuum operation stops.

Do Not Disturb While Eating: When enabled, vacuum activates 10 minutes after each feeding; when disabled, vacuum activates immediately after each feeding.

Feeding Schedule: Set a timed feeding plan.

Feeding Records: All feeding commands are recorded.

Messages: View device logs and fault alerts.

Playback: All motion captured by the camera is recorded (requires power supply; visual version only).

Intercom: Real-time voice intercom (visual version only).

Screen Recording: Manually record real-time monitoring footage (visual version only).

8. Product Specifications

Product Name	Product Material	Single Bowl Product Size	Double Bowl Product Size
DOUDOU PET Vacuum Feeder	Ceramic, ABS, Silicone	205×365×370mm	342×415×408mm
Rated Power	Barrel Capacity	Pressure Relief Rate	Battery Specifications
6W	4.5L	≥10S	DC 5V/2A

9. Precautions

The device cannot complete the vacuum process:

Fault Description	Status Prompt	Troubleshooting Steps
Vacuum does not start automatically after closing the lid	No hissing sound	Check whether the battery is drained or the device is connected to a power source.
Vacuumping runs for a long time but fails to reach a sealed state, and pumping stops.	Vacuum indicator light flashing white	① Check whether the sealing gasket is deformed or aged, and whether there are food residues on the container's sealing surface affecting the seal. ② Check whether the lid is fully closed. ③ Check whether the grain storage compartment latch is in the locked position.

When not using the feeder, please turn it off and unplug it.

1. Please use this product indoors;
2. Do not expose this product to direct sunlight for long periods;
3. Do not use an adapter with a voltage higher than the input voltage;
4. The main unit is not waterproof. Do not wash it with water; please clean it with a paper towel.
5. Always turn off the power before removing the grain bin.

10. Warranty Policy

The after-sales service of the DOUDOU PET vacuum feeder strictly complies with the Consumer Rights Protection Law of the People's Republic of China and the Product Quality Law of the People's Republic of China, and implements the "Three Guarantees" after-sales policy. The specific service terms are as follows:

(一) Warranty Regulations

During the warranty period, product functional failures not caused by human damage are eligible for the following after-sales services:

1. Within 7 days from the date of receipt: If the product experiences a functional failure not caused by human damage, and the issue is confirmed by the DOUDOU PET After-sales Service Center, you are eligible for a free return or replacement service.
2. Within 8–15 days from the date of receipt: If the product experiences a functional failure not caused by human damage, and the issue is confirmed by the DOUDOU PET After-sales Service Center, you are eligible for a free replacement service.
3. Within 12 months from the date of receipt: If the product experiences a functional failure not caused by human damage, and the issue is confirmed by the DOUDOU PET After-sales Service Center, you are eligible for free repair services.
4. The after-sales information registration form must not be altered; otherwise, it will be deemed invalid.
5. The label on the bottom of the feeder main unit must not be torn off. If the label is removed, warranty service will not be provided.

(二) Non-warranty Policy

1. Unauthorized repairs, misuse, collisions, negligence, abuse, liquid intrusion, accidents, modifications, use of non-original accessories, tearing/altering labels, or tampering with anti-counterfeit marks.
2. The warranty period has expired.
3. Damage caused by force majeure.
4. Functional failures of the product and accessories caused by human factors.
5. Ceramic feeding bowls and bases are not covered by the warranty.

(三) Important Notes

1. The original packaging is required for transportation to ensure product safety. It is recommended that you keep the packaging box for at least 30 days from the date of receipt.

11.After-Sales Information Registration Form

Customer Name	
Contact Number	
Customer Email	
Customer Address	
Product Model	
Purchase Date	
Purchase Channel	
Issue Record	

DOUDOU PET

Manufacturer: Shenzhen Reletech Technology Co., Ltd.

Manufacturer' s address: Room 516, Bldg B, Xintang Smart Park 11 Zhongxing Rd,
Bantian, Longgang District Shenzhen
Tel: +852 5939 6300

All content in this material has been carefully checked. If there are any printing errors or misunderstandings in the content, you may consult our company.

Note: Any technical improvements to the product will be incorporated into new versions of this manual without prior notice.
In case of changes to the product' s appearance or color, the actual product shall prevail.

FCC Warning Statement:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located for operating in conjunction with any other antenna or transmitter.