

invens

Model Number:
.....
Contact Number:
.....
Invoice Number:
.....
Address:
.....

Name: Customer Signature:

invens

USER MANUAL

THANKS FOR CHOOSING INVENS PRODUCTS



This user manual is for reference only.
The specific functions and product pictures may be slightly
different from the actual ones. Please prevail in kind
<http://www.invensglobal.com>

NOTE 18



EN

User Manual

-01-

-02-

-03-

Getting Started

Battery

1. DO NOT attempt to replace the phone battery by yourself because you may damage the battery, which might cause overheating, fire or injury.
2. DO NOT dispose of phone in a fire.
3. DO NOT expose the phone battery to any heat source, direct sunlight or high temperature.
4. Only use the ORIGINAL power adapter provided by us to charge the phone battery.
5. We suggest you drain the battery completely once a month if only use your phone Occasionally.
6. The Li-ion battery in your phone should be serviced or recycled by an authorized service provider, and must be recycled or disposed of separately from household waste.
7. Dispose of battery according to your local environmental laws and regulations.

Sleep Mode

Go to Settings> Display> Screen timeout to set the time of entering the Sleep Mode.

Screenshot

Press the Volume- button and the PowerOn/Off button for 2 seconds to capture a picture.

Setting steps:

"Settings" → "System" → "Language" → "System Language" → choose the language which you want to use.

Factory Data Reset

Setting steps:

"Settings" → "System" → "Reset options" → "Erase all data(factory reset)"

If you have installed two SIM cards, the phone will use the mobile data of SIM1 default.
You can manually enable the mobile data of SIM2, then the mobile data of SIM1 will be automatically turned off.

-04-

Trouble shooting

- Q1. The phone doesn't power on.
* Reboot your phone after charging for more than 30 minutes.
* Press the power button to check if the phone is in the Sleep Mode.
* Press and hold the power button for 10s to reboot it.
- Q2. The phone doesn't charge.
* Make sure the USB cable is properly plugged into the charging port.
* Try another compatible USB cable and adapter.
- Q3. Error message occurs during the operation.
* Uninstall the App with error message, then download and install again.
* Press and hold the power button for 10s to power off.
- Q4. The phone cannot be detected by the computer.
* Make sure the phone is powered on.
* Try another USB cable.
* Try another USB port on the computer.
* Instead of Charge only, choose Media device(File Transfer) or Camera(PTP)when connecting the phone to the computer.
- Q5. The phone cannot connect to the WiFi.
* Make sure the WiFi in your phone is ON.
* Make sure you input the correct password when connecting the WiFi.
* Restart the router.
* Make sure there is no filter setting or device connection limitation in the setting of the router.
* Forget the current WiFi, reset the router and connect to the WiFi again.
- Q6. The storage space of the phone is not enough.
* Delete the Apps you don't use.
* Clear the cache of the Apps regularly.
* Install a memory card to expand the storage.

-05-

- Q7. The screen is unresponsive.
* Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.
* Press and hold the Power key for 10 seconds to turn off the phone, then power on the phone and try again.
- Q8. The font size is too small to read.
* Please go to Settings> Display> Display size and text.
- Q9. Why the phone only has 2G/3G signal?
* Please check whether the SIM card is dirty, oxidized, or irregular in shape.
* Check whether the network is abnormal.
* It is recommended to try after resetting the APN. Go to Settings>Mobile network> Advanced>Access Point Names, then tap on the top right and select "Reset to default".
* Restore network settings and try again.
* Go to Settings> System>Reset options, select Reset WiFi, mobile & Bluetooth.
- Q10. What to do with unstable signal, no signal, and poor signal?
* Metal protective shell, magnetic bracket or chuck may interfere with the signal. If you have used one, please remove it and try again.
* Closed indoor environments may result in poor signal. You can change your a -current location and try again.
* It is recommended to try after resetting the APN. Go to Settings>Mobile network>Advanced>APNS, then tap
- Q11. What should I do if there is an echo during a phone call?
* If you occasionally hear the other person's echo during a call, it may be that the microphone or earpiece of the other person is abnormal. You could suggest earphones.
* If you occasionally hear your echo during a call, it may be that you have blocked your microphone accidentally.

-06-

- * If you hear echos during all calls, please contact us for more help.
Q12. Why can't the SIM card be inserted into the card slot?
* Please check whether the SIM card is dirty, oxidized, or irregular in shape.
* Check whether the orientation of the SIM card is right.
* Check whether the orientation of the card tray is right.



This product bears the selective sorting symbol for Waste Electrical and Electronic Equipment (WEEE). This means that this product must be handled in accordance with European Directive 2012/19/EU so that it can be recycled or dismantled to minimize its impact on the environment.

The user has the choice to hand over his product to a competent recycling organization or to the retailer when purchasing a new electrical or electronic device. This product can be used in all EU Member States.



This device in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. All essential radio test suites have been carried out.
1. Use careful with the earphone maybe possible excessive sound pressure from earphones and headphones can cause hearing loss.
2. CAUTION: RISK OF EXPLOSION F BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

-07-

3. The product shall only be connected to a USB interface of version USB 2.0
4. Adapter shall be installed near the equipment and shall be easily accessible.
5. The plug considered as disconnect device of adapter
6. Operation temperature: Operating Temperature:
-15 °C to 55 °C
7. SAR: The device complies with RF specifications when the device used at 5mm from your body (SAR limit 2.0 W/Kg). The device is in compliance with the requirements.

8. --- The symbol indicates DC voltage

Restrictions in the 5 GHz band: According to Article 10 (10) of Directive 2014/53/EU, the packaging shows that this radio equipment will be subject to some restrictions when placed on the market in Belgium (BE), Bulgaria (BG), the Czech Republic (CZ), Denmark (DK), Germany (DE), Estonia (EE), Ireland (IE), Greece (EL), Spain (ES), France (FR), Croatia (HR), Italy (IT), Cyprus (CY), Latvia (LV), Lithuania (LT), Luxembourg (LU), Hungary (HU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Slovenia (SI), Slovakia (SK), Finland (FI), Sweden (SE), the Turkey (TR), Norway (NO), Switzerland (CH), Iceland (IS), and Liechtenstein (LI). The WLAN function for this device is restricted to indoor use only when operating in the 5150 to 5250 MHz.



AT	BE	CY	CZ	DE	EE	FI
FR	GB	EL	HU	IE	IT	LV
LT	LU	MT	NL	PL	PT	SK
SI	ES	SE	UK	BG	HR	RO

-08-

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
Specific Absorption Rate (SAR) information:
This 4G SMARTPHONE meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless

-09-

of age or health.
FCC RF Exposure Information and Statement
The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: 4G SMARTPHONE
(FCC ID: 2BX29-NOTE18) has also been tested against this SAR limit. SAR information on this can be viewed on-line at <http://www.fcc.gov/oet/ea/fccid/>. Please use the device FCC ID number for search. This device was tested for typical body-worn operations with the back of the handset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.
Body-worn Operation
This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

-10-