

KIIO Product Manual

User Guide for KIIO Smart Life Assistant

Table of Contents

1. [Usage Guide]
 2. [Main Features]
 3. [Precautions]
 4. [Frequently Asked Questions]
 5. [After-sales Service]
 6. [Disclaimer]
 7. [Appendix: Quick Command Reference Table]
-

1. Usage Guide

1.1 Preparation for First Use

1. Unboxing inspection

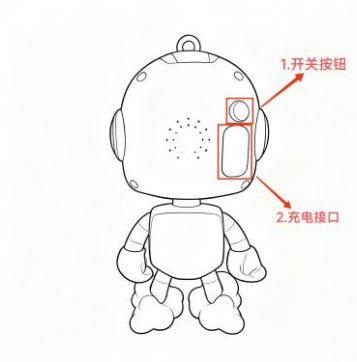
- Check accessories
- Check if the body is intact, if the power button is loose, and if the charging port is loose

2. Charging Prompt

- After receiving for the first time, first charge the host 0.5 hours to avoid laggy startup, use the original data cable + charger, not a fast charging cable

3. Network Preparation

- Please use 2.4GHz Wi-Fi (5G Wi-Fi is not supported)



1.2 Network configuration for the first boot

Step 1: Install the APP

- Search for "KiiO" in the mobile app store and download and install it

Step 2: Register and Log In

- Open the APP, follow the APP's prompts to register an account and log in

A screenshot of the KiiO mobile app's sign-up screen. At the top is the KiiO logo. Below it is the title 'Sign up' and the subtitle 'Start smart experience'. There are three buttons: 'Login in', 'Code Login', and 'Sign up' (which is highlighted). Below these are three input sections: 'EMAIL' with an 'Email address' input field, 'VERIFICATION CODE' with a '6-digit code' input field and a 'Send code' button, and 'PASSWORD' with a 'Set password' input field. At the bottom is a large 'Sign up' button. Below that is a small progress indicator and a link: 'Already have an account? Login now'.

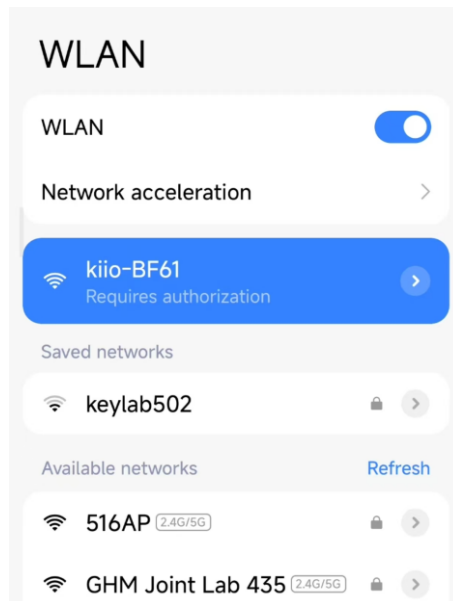
Step 3: Network Configuration Connection

After fully charging, press the rear button to turn on the device; the first boot requires waiting 2-3 minutes; then the voice will broadcast a network configuration reminder; next, follow the steps below to configure the network

Distribution network mode

Use hotspot network configuration:

1. Turn on your phone's Wi-Fi:
2. When you see the device number "kiio-XXXX", click to connect



3. will automatically jump to / access 192.168.4.1 via browser , then select a networked available WIFI and enter the password to complete network configuration. After completing network configuration, kiio can connect to the network

• keylab502  

New Wi-Fi

SSID:

Password:

2 your password

Connect

Select a 2.4G Wi-Fi from the list below:

SMBU (-56 dBm) 

1.select your WIFI

4. Configure NetworkVideo:



Step 4: Add an activated device

- Click the APP "Add Device" or "+" button
- Scan the QR code displayed on the kiio screen to activate
- It can be used after activation

1.3 Voice Wakeup

Wake Word: "Hi KIIO"

Wake-up Response:

- Device screen expression change
- Voice response to greetings
- You can start speaking now

Conversation Time: Continuous conversation is available within seconds after waking up

End the conversation: Say "exit" or "goodbye", or automatically go to sleep after a certain period of inactivity

If you don't speak for a long time, you can restart the device and try again

2. Main Functions

2.1 Voice Conversation

Speak directly to ask questions after saying the wake word.

Example
"What's the weather like today?"
"What are the restricted license plate numbers for tomorrow?"
"Translate hello world"
"Tell me a joke"

2.2 Photo Recognition (Camera)

Say "look at what this is", and the AI analyzes and answers after the device takes a photo.

Book Learning: Take a photo of the book page and extract key points

Healthy Recipes: Take a photo of ingredients, and we'll recommend recipes and cooking methods

2.3 Cloud MCP Function

Through voice conversation, the APP synchronizes data in real time.

Function	Example Instruction
Schedule Management	"Please remind me to attend a meeting at 3 PM tomorrow afternoon."
Smart Reminder	"Remind me to drink water in an hour"
Intelligent Bookkeeping	Record an expense
News and Information	"What's the news today?"
Mail Management	"Help me check the email"

2.4 Device Control

Function	Instruction
Turn up the volume	"Turn up the volume"
Turn down the volume	"Turn the volume down a bit"
Screen Brightness	"Brighten/dim the screen"
Mute	"Mute"
Restart	"Restart the device"

2.5 Leisure and Entertainment

- "Chat with me"
- "Tell a story"
- "Play soft music"
- "Play some white noise"
- "Play dice"

2.6 APP Functionality

- Outfit Recommendation: Based on weather, occasion, and your preferences, it provides personalized outfit suggestions and can directly pop up purchase links
 - News: One-click access to news and updates that interest you
 - Email: Supports receiving reminders and quick viewing of important emails
 - Schedule Reminder: Schedules (such as meetings and to-dos) that involve voice interaction with Kiio will be automatically synced to the App and push reminders will be sent (for example, if you tell Kiio "tomorrow's meeting has been advanced", the App will automatically update the schedule and pop up a notification)
 - Accounting: Easily record daily expenses and keep track of your financial situation
 - There is a dedicated conversation page where you can browse and review all your chat history with Kiio at any time, ensuring that no important information is missed
-

3. Precautions

1. Use a legitimate network to safeguard account security.
2. Do not casually turn off necessary permissions.
3. AI suggestions are for reference only and do not replace professional advice.
4. Reasonably control the duration of use, combining work with rest.
5. Do not vigorously impact, drop, or violently strike the device to avoid causing hardware damage, functional malfunctions, or safety hazards.
6. Do not directly immerse the device in water, rain, snow, or other liquids, and do not use it for extended periods in humid environments such as bathrooms or swimming pools. Liquid entering the device may cause short circuits, fires, or permanent damage.
7. Do not store or use the device in harsh environments with high temperature, high humidity, strong magnetic fields, or excessive dust to avoid affecting the device's lifespan and performance.
8. Do not place this product (including kart figurine accessories) in easily shaking positions such as the car's center console. Shaking during vehicle operation may cause the product to tip over or fall, resulting in damage.
9. Do not place this product (including work chair accessories) on inclined, uneven, or slippery surfaces to prevent the product from tipping over or rolling over, which may cause damage or safety hazards.



4. Frequently Asked Questions

Distribution network issues

Problem	Solution
Device not found	Ensure the device enters the network configuration mode, move closer to the device and try again
Network configuration failed	Confirm that Wi-Fi is on the 2.4GHz band, restart the device and try again
Activation failed	Check the network connection and confirm that the APP is logged in

Usage issues

Problem	Solution
Wake-up unresponsive	Check for microphone blockage and avoid noisy environments
AI no response	Check the network and restart the device
Reminder does not take effect	Ensure the device is connected to the network and check notification permissions
Unable to turn on	Charge for more than 30 minutes and try again, and check whether the charger is compatible and whether the adapter is properly plugged into the device interface, do not use a fast charging cable

5. After-sales Service

1. Hardware enjoys warranty, and software is maintained for life
2. Official customer service provides consultation and troubleshooting
3. Crowd funding/First launch users enjoy exclusive benefits

Contact Customer Service: jbternaltech@jbternal.com

6. Disclaimer

1. AI-generated content is for daily reference only and does not replace professional decision-making
2. The official party shall not be held responsible for malfunctions caused by users' violations of regulations.
3. Malfunctions caused by network anomalies or force majeure are not covered by the warranty
4. Users shall strictly follow the safety specifications in the instruction manual when using this device, including but not limited to avoiding heavy collisions, drops, squeezing, immersion in liquids, use in harsh environments such as damp/high temperature/strong magnetic fields, and other dangerous operations. The company shall not assume any liability for device malfunctions, damages, safety accidents, or personal injuries caused by improper user use, human damage, unauthorized disassembly/modification of the device, and the relevant repair costs shall be borne by the user.
5. Product features are continuously updated, and the actual features shall prevail. The company reserves the right of final interpretation and modification of product features and the content of the instruction manual

Quality Assurance Commitment: Provide 1-year limited hardware warranty

Return Policy: Unopened items can be returned within 14 days (user bears shipping costs)

Disclaimer: Returns are not accepted after activation. Artificial damage and improper use are not covered by the warranty.

1. Return Policy: 14-Day Limited Return

- Only unopened returns are accepted: Items that are unopened and have intact packaging can be returned within 14 days.
- No returns after unpacking: Once used or activated, returns without reason will not be accepted
- Return due to quality issues: If a non-human-caused quality issue is discovered within 14 days of receiving the goods, you can apply for a return and refund.

2. Shipping Fee Responsibility Rules

- Returns due to non-quality issues: The user shall bear the two-way international

shipping fees

- Return due to quality issues: We will bear the shipping cost for replacement

3. Warranty Terms

Warranty Period: 1 year (starting from the date the backer signs for the product, covering only the original purchaser, and requiring the provision of crowd funding order records as warranty vouchers). Free repair services will be provided.

Warranty Scope:

- Material and process defects in core components such as the main control board
- Functional failures under normal use

Non-warranty Scope:

- Man-made damage: drop, impact, liquid ingress, unauthorized disassembly
- Improper use: Not operating according to the instructions, overloading
- Appearance wear and tear: normal wear, scratches
- Force Majeure: Transportation damage (it is recommended that users inspect the goods upon signing for them), natural disasters
- Accessories and Consumables: Shell, Charger
- Software issues: Malfunctions caused by users self-flashing the device or modifying the system

Note:

1. When using the product for the first time, it must be activated through the App. Activation is considered "unboxing and use", and the right to return the product without reason will be automatically forfeited.
2. This warranty only applies to the country/region of the shipping destination and does not support global warranty
3. All returns involving customs duties shall be borne by the user
4. Burden of Proof: Users are required to provide an unboxing video as necessary evidence for quality issues

Appendix: Quick Command Reference Table

Daily Conversation

Function	Examples of voice commands
----------	----------------------------

Wake up the device	(Wake Word) kiio
End the conversation	"Exit", "Goodbye", "No thanks"
Weather Query	"What's the weather like today?", "Will it rain tomorrow?"
Time Query	"What time is it?" and "What's the date today?"
Translate	"Translate hello world", "How do you say hello in English"
Calculate	What is 365 multiplied by 78?

Schedule Management

Function	Examples of voice commands
Add Schedule	"Help me note that there will be a meeting at 3 PM tomorrow afternoon."
Query Schedule	"What are the plans for today?"
Set Reminder	"Remind me to drink water in an hour"
Alarm Clock	Set an alarm for 7:00 a.m.
Drinking Water Reminder	"Remind me to drink some water every hour"
Sedentary Reminder	Remind me to stand up and move around in half an hour
Birthday Reminder	"Remember that Mom's birthday is June 15th"

Email Management

Email (supporting IMAP/SMTP protocol) must be bound for first use

Function	Example of Voice Command
Check Email	"Help me check my email"
Search for emails	"Find last week's emails"
Email Broadcast	"Read my unread emails for me"

Supported email types:

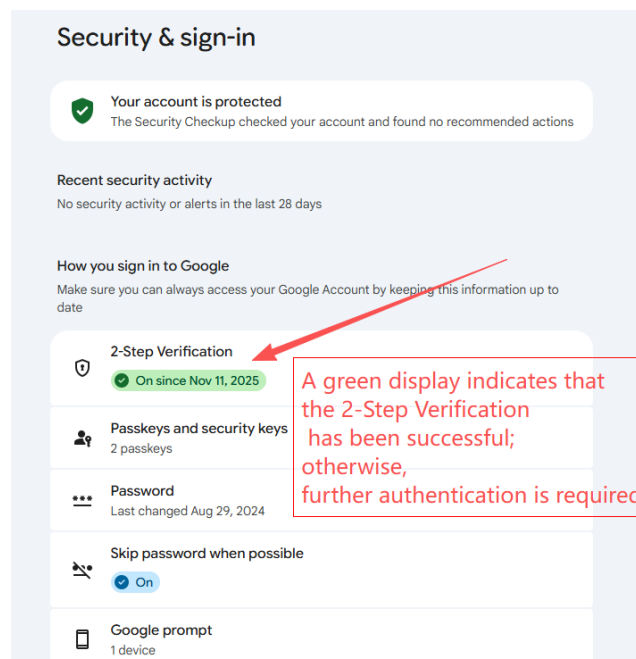
- Gmail / Outlook / QQ Mail / NetEase Mail / Enterprise Mail, etc.

Instructions: Before using the email function, you need to bind your personal email account in the APP, which supports the IMAP/SMTP protocols of mainstream email services; you need to obtain your own **email protocol and key** inside **the** email settings

Taking Gmail as an example:

Preparation (Must Do): Generate Gmail "App Password"

1. Open: <https://myaccount.google.com/security>



2. Ensure that Two-Factor Authentication has been enabled
3. Open: <https://myaccount.google.com/apppasswords> See

← App passwords

App passwords help you sign into your Google Account on older apps and services that don't support modern security standards.

App passwords are less secure than using up-to-date apps and services that use modern security standards. Before you create an app password, you should check to see if your app needs this in order to sign in.

[Learn more](#)

You don't have any app passwords.

To create a new app specific password, type a name for it below...

App name

Create

4. Create an app-specific password (name it as you like, e.g., Mail Client)

← App passwords

App passwords help you sign into your Google Account on older apps and services that don't support modern security standards.

App passwords are less secure than using up-to-date apps and services that use modern security standards. Before you create an app password, you should check to see if your app needs this in order to sign in.

[Learn more](#)

You don't have any app passwords.

To create a new app specific password, type a name for it below...

App name

Mail Client

Create

5. Click create
6. Requires security authentication, **download Google Authenticator, open the app**, then scan this QR code and follow the steps on your mobile device



Then display, fill in the App name, which can be named arbitrarily, for example: Mail Client

← App passwords

App passwords help you sign into your Google Account on older apps and services that don't support modern security standards.

App passwords are less secure than using up-to-date apps and services that use modern security standards. Before you create an app password, you should check to see if your app needs this in order to sign in.

[Learn more](#)

You don't have any app passwords.

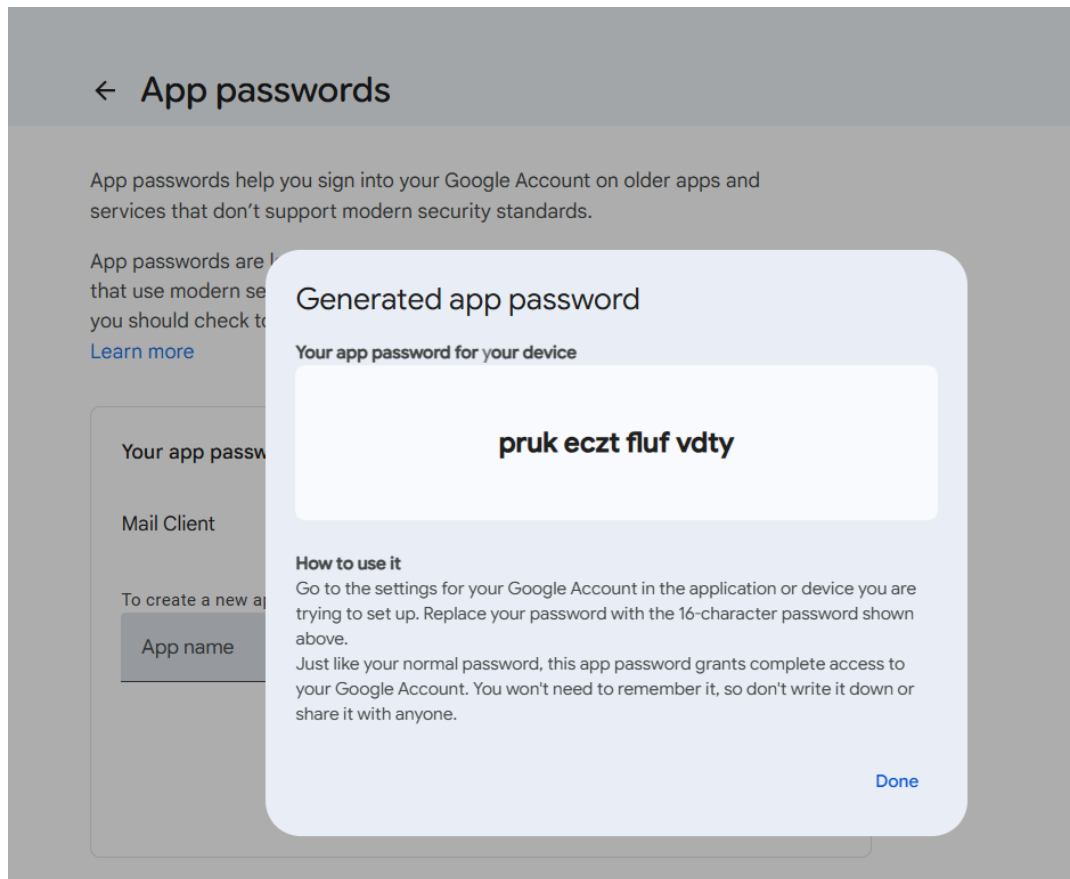
To create a new app specific password, type a name for it below...

App name

Mail Client

Create

Click create to generate:



7. Copy the generated 16-digit password to the kiio email configuration page (in the format of xxxx xxxx xxxx xxxx)

This 16-digit password is the "Authorization Code/Application-Specific Password (APP PASSWORD)" to be filled in later.

Please fill in as follows:

2 accounts

Add Mailbox

EMAIL ADDRESS

Email address

APP PASSWORD

Mail app password or authorization code

IMAP SERVER

imap.example.com

IMAP PORT SMTP PORT

993 587

SMTP SERVER

smtp.example.com

Enabled
Disabled accounts will not be used by AI. ☒

Set as default mailbox
The default mailbox is preferred for reading and sending. ☐

Cancel Save

1) Email address

Fill in: Your Gmail address

Example: xxxxxx@gmail.com

2) Authorization code

Fill in: The newly generated Gmail app-specific password (APP PASSWORD) (16 digits)

Example: xxxx xxxx xxxx xxxx (Whether it has spaces generally works; if not, remove the spaces)

3) IMAP server

填: imap.gmail.com

4) IMAP Port

Fill in: 993

5) SMTP Server

填: smtp.gmail.com

6) SMTP Port

Fill in: 587

News and Information

Function	Example of voice command
Today's News	"What's the news today?"
Technology News	"What are the latest technology news?"
Financial News	"What's the financial news today?"
Sports News	What are the sports news?

Outfit Recommendation (Camera)

Function	Example of voice command
Today's Outfit	"What should I wear today?"
Occasion Dressing	Outfits suitable for interviews
Seasonal Outfits	How to Dress in Autumn
Sports Wear	"What's suitable to wear for running?"

Description: Automatically recommends suitable outfit options based on the weather |

Healthy Recipes (Camera)

Function	Example of voice command
Recommended Recipes	"What's healthy to eat today?"
Food ingredient combination	"What dishes can be made with these ingredients?"
Nutritional Advice	"Help me plan a healthy lunch"

Calorie Query	"How many calories does this dish have?"
---------------	--

Instructions: You can take photos of ingredients or dishes for intelligent analysis |
For example: "Take a photo of this dish with the camera, then recommend a recipe and tell me how to make it"

Knowledge Learning (Camera)

Function	Examples of voice commands
Book Analysis	"Help me analyze this book"
Knowledge Point Extraction	"What are the key points of knowledge in this book?"
Term Explanation	"What are the technical terms in this book?"
Learning Suggestions	"Give me some methods for studying this book"

Description: You can take a photo of a book page, and AI will automatically extract key points | For example: "Take a photo of this book with the camera and then give me some suggestions"

Device Control

Function	Examples of voice commands
Turn up the volume	"Turn up the volume", "Set the volume to 80"
Turn down the volume	"Turn the volume down a bit", "Set the volume to 30"
Screen Brightens	"Brighten the screen"

Screen dims	"Dim the screen"
Mute	"Mute"
Unmute	"Unmute"

Entertainment and Leisure

Function	Examples of voice commands
Chat	"Chat with me", "Tell a joke"
Dice Game	"Roll a dice" (shaking the device can also trigger it)
Tell a story	"Tell a story", "Tell a fairy tale"
Play music	"Play soft music", "Play a song"
Relax	"Play some white noise", "Play sleep-aid audio"

System Operation

Function	Examples of voice commands
Check for Updates	"Check for system updates", "Is there a new version?"
Restart the device	"Restart the device", "Restart it"

Update Time: May 2026

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.