

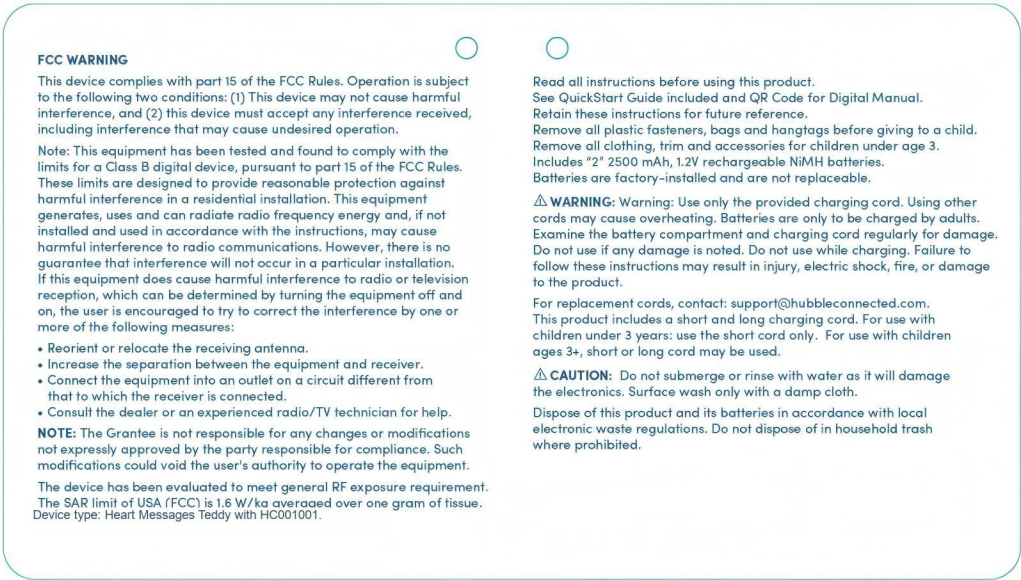
FOLDED 2.65" x 3"
FLAT 5.3" x 3"

BACK

FRONT

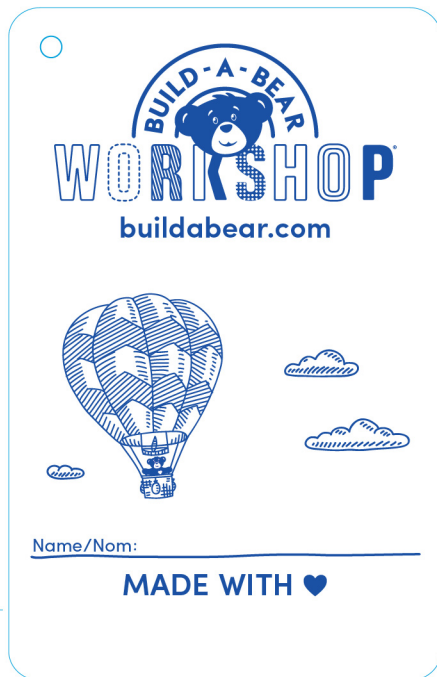


INSIDE



PLUSH BARCODE HANG TAG 3+

2.25 x 3.5



FPO BARCODE & NUMBER PLACEMENT

HUBBLE COBRANDED HANG TAG

FLAT 3.6" x 2.4"

FOLDED 1.8" x 2.4"



buildabear.com

Heart Messages Teddy

Powered by



Heartfelt Messages, One Big Hug



Send Voice Messages to this Bear from Anywhere!

Scan to download the app
for more instructions.



Play Favorite
Message



Record a Message



Play a Message



Play Soothing Sounds

HUBBLE BEAR QUICK START GUIDE

A4 – 8.27" x 11.69"

FONT

BUILD-A-BEAR WORKSHOP®

Heart Messages Teddy™ Quick Start Guide

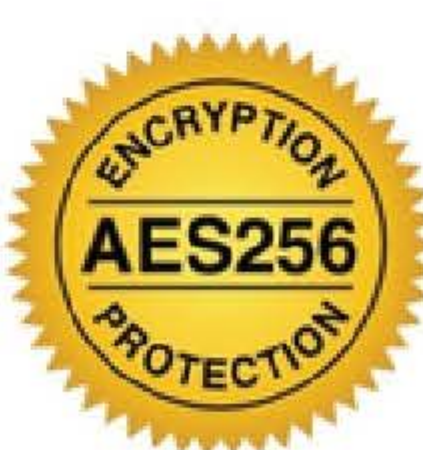
Heartfelt Messages, One Big Hug™

Your new Heart Messages Teddy™ helps family and friends stay connected through a saved Favorite Message™, ConnectChat™ messages, and Soothing Sounds using the Build-A-Bear Heart Messages™ app.

For complete setup steps, settings, troubleshooting, capabilities, and FAQs, scan the QR code to download the Build-A-Bear Heart Messages™ app.



SCAN TO DOWNLOAD THE
BUILD-A-BEAR HEART MESSAGES™ APP



GET STARTED IN 5 EASY STEPS

1

Download the
Build-A-Bear
Heart
Messages™ app.

2

Create or
sign in to your
account.

3

Register your
Heart
Messages Teddy™.

4

Connect Heart
Messages
Teddy™ to a
2.4 GHz
Wi-Fi network.

5

Explore all the
things your
Heart Messages
Teddy™ can do!

Once registered, your Heart Messages Teddy™ is ready to use through both the Build-A-Bear Heart Messages™ app and Heart Messages Teddy™ buttons.

BEFORE YOU BEGIN

- Parent or guardian setup is recommended before a child uses Heart Messages Teddy™.
- Use a 2.4 GHz Wi-Fi network during registration.
- Ensure Heart Messages Teddy™, phone, and Wi-Fi router are placed close to each other during setup.
- Make sure Heart Messages Teddy™ is charged for 2–3 hours and powered on before pairing. Battery life status is indicated in the app. Regular charging is required for optimal performance.

SETTING UP YOUR HEART MESSAGES TEDDY™

Open the Build-A-Bear Heart Messages™ app and select

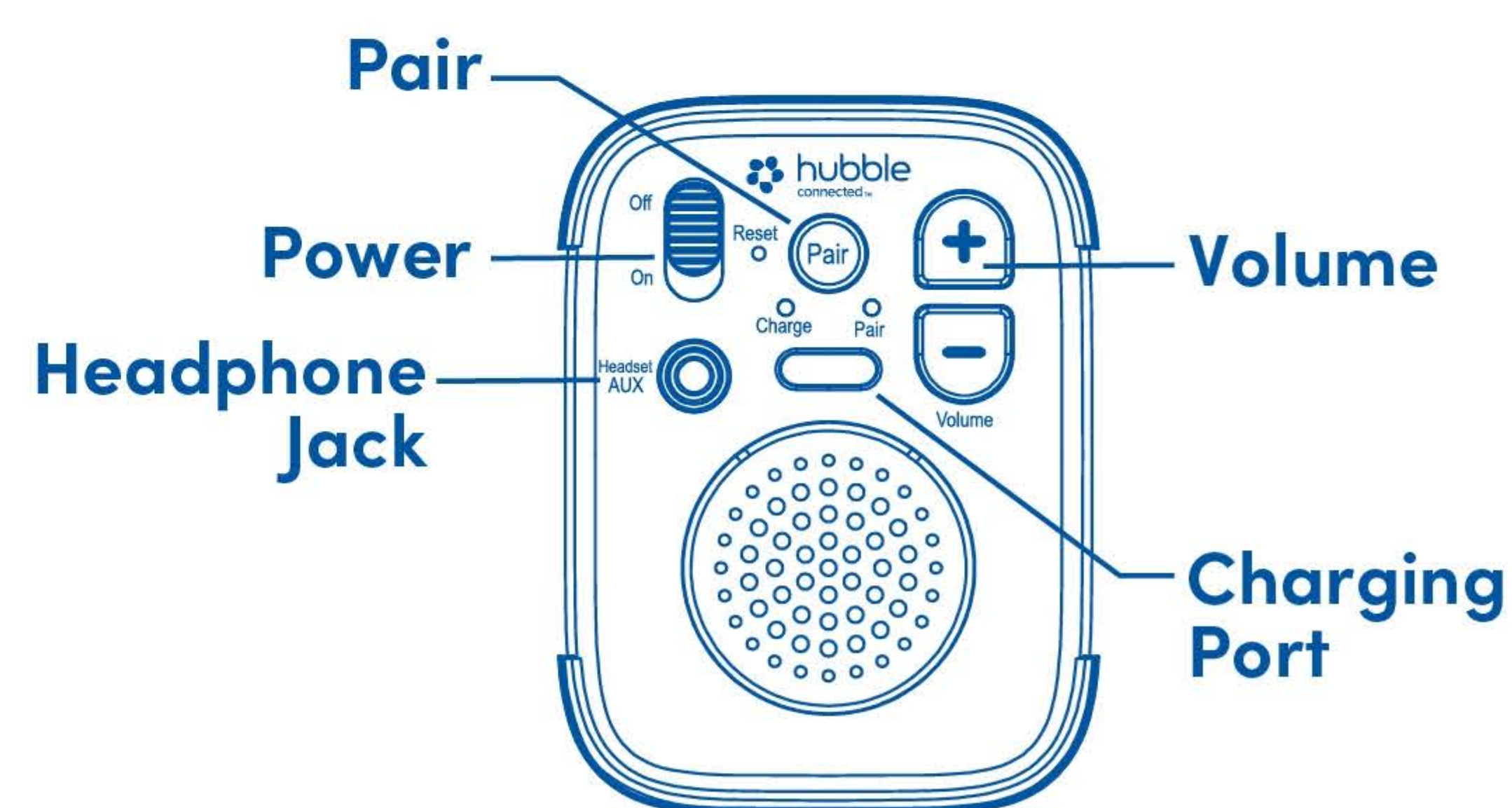
Add Heart Messages Teddy™.

- Follow the in-app registration prompts.
- Turn Heart Messages Teddy™ on and place it in pairing mode when prompted.
- Select your 2.4 GHz Wi-Fi network and enter the Wi-Fi password.
- Wait for the app to confirm setup is complete.



POWER, VOLUME AND CHARGING CONTROLS

Open the back closure on your Heart Messages Teddy's head. You will see a module with an On/Off switch, volume controls and charging port.



Note: Please use only the supplied USB-A to USB-C charging cable. Use of other cables or chargers may result in improper charging, reduced performance, or damage to the product.

BACK



HOW TO RECORD, SEND, AND LISTEN TO FAVORITE MESSAGES

A Favorite Message is one that can be sent to Heart Messages Teddy™ from the app and can be saved and played on demand.

ON THE APP

Use the Favorite Message section in the app to create, save, and send a new Favorite Message.

ON HEART MESSAGES TEDDY™

- Heart Messages Teddy's nose glows red when a new Favorite Message is received.
- Press the Build-A-Bear icon on Heart Messages Teddy's paw to play a Favorite Message.
- One Favorite Message can be stored on Heart Messages Teddy™ at a time.
- Favorite Messages can be played even when Heart Messages Teddy™ is not connected to the internet!



HOW TO SEND A CONNECTCHAT™ FROM HEART MESSAGES TEDDY™

- Press and hold the chat icon on Heart Messages Teddy's paw until you hear a beep.
- Record your message then release the paw to send your message to the app.



HOW TO LISTEN TO A CONNECTCHAT™ ON HEART MESSAGES TEDDY™

- When a new ConnectChat™ is sent to Heart Messages Teddy™, the LED under Heart Messages Teddy's nose blinks green.
- Press the play icon on the Heart Messages Teddy's ear to listen.



HOW TO SEND A CONNECTCHAT™ FROM THE APP

Launch the Build-A-Bear Heart Messages™ app, head to the ConnectChat™ feature and press and hold the microphone icon.

- Record your message.
- Preview your message if you'd like and hit send.



HOW TO LISTEN TO SOOTHING SOUNDS

Your Heart Messages Teddy™ includes built-in Soothing Sounds.

- Press the music notes icon on the Heart Messages Teddy's ear to play Soothing Sounds and again to play the next sound.
- Press and hold the music notes icon to stop playback.
- Use the Build-A-Bear Heart Messages™ app to choose whether sounds are played in order or on a loop.



USAGE AND CARE

WARNING: Use only the provided charging cord. Using other cords may cause overheating. Batteries are only to be charged by adults. Examine the battery compartment and charging cord regularly for damage. Do not use if any damage is noted. Do not use while charging. Failure to follow these instructions may result in injury, electric shock, fire, or damage to the product.

For replacement cords, contact support@hubbleconnected.com

This product includes a short and long charging cord. For use with children under 3 years, use the short cord only. For use with children ages 3+, short or long cord may be used.

CLEANING: Surface clean only with soft, slightly damp cloth.

WARNING: Contains electronic components and a rechargeable battery. Do not machine wash, hand wash, immerse in water, or tumble dry. Water or excessive heat may permanently damage the product and battery and could create a safety hazard. Do not charge if the product is wet or has been immersed in water. If the product becomes wet, stop using it immediately.

QUICK TROUBLESHOOTING

- Confirm you are using a 2.4 GHz Wi-Fi network and the correct password.
- If a message does not play, keep the app open near Heart Messages Teddy™ and allow time for transfer.
- Check volume, battery charge, and power status if there is no sound.
- Scan the QR code for the full Digital User Manual.

SUPPORT

support@hubbleconnected.com

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2532 Alexandra Drive, Carmel, IN 46074

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