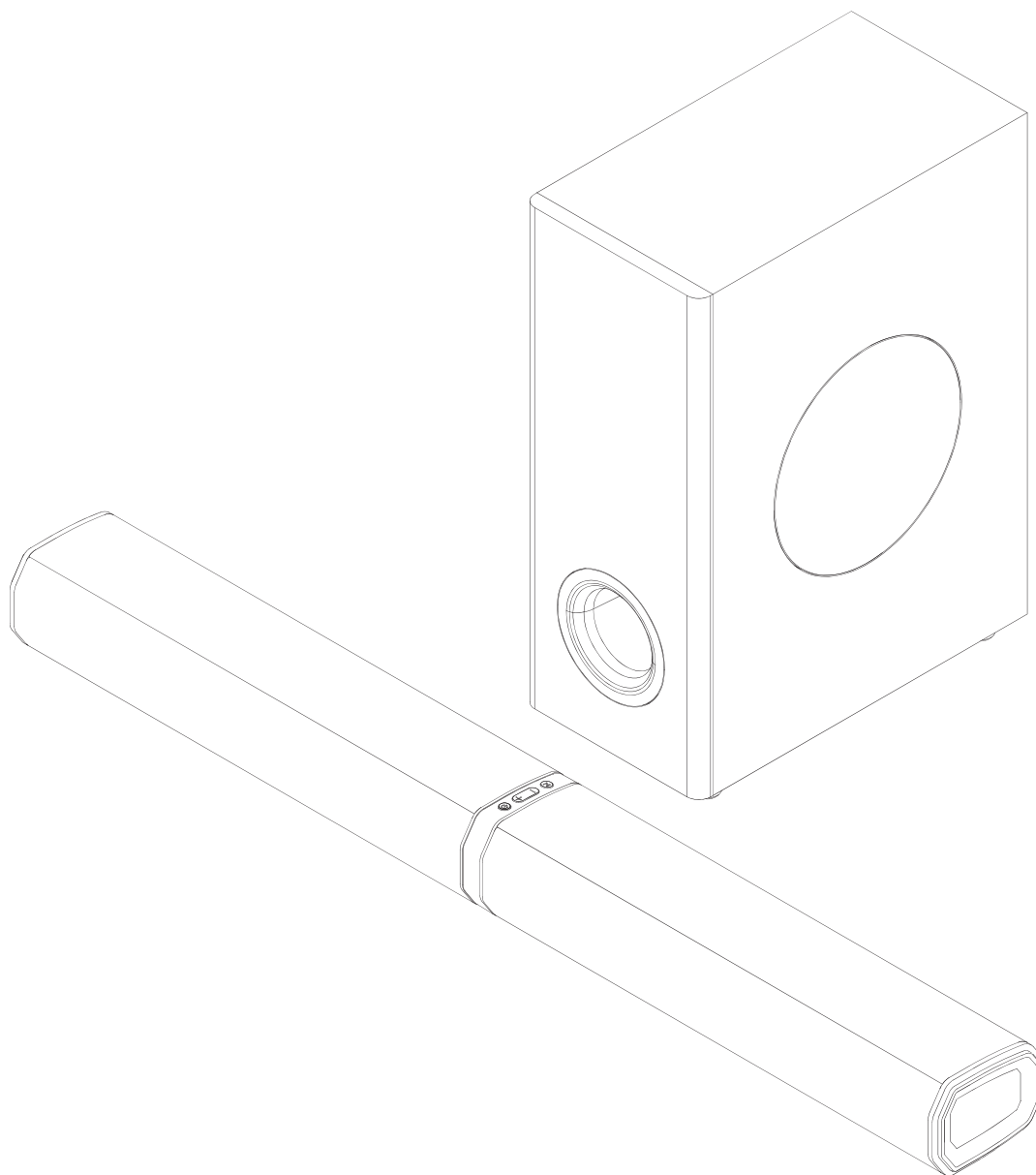


User Guide



2.1 CH Soundbar Speaker System **S3-L**

✉ support@soundgree.com

🌐 www.soundgree.com

Important Safety Instructions

- Read these Instructions.
- Keep these Instructions.
- Heed all Warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding - type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- This symbol indicates that this product incorporates double insulation between hazardous mains voltage and user accessible parts. Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Special note: When placing your unit on a lacquered or natural finish, protect your furniture with a cloth or other protective material.

FCC STATEMENT FOR USERS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



This symbol indicates that this product incorporates double insulation between hazardous mains voltage and user accessible parts.

Warnings and Precautions

CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. When the mains plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

CAUTION: These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

WARNING: Do not install this equipment in a confined or building-in space such as a book case or similar unit, and remain a well ventilation conditions at open site. The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains etc.

WARNING: Use of this unit near fluorescent lighting may cause interference regarding use of the remote. If the unit is displaying erratic behavior move away from any fluorescent lighting, as it may be the cause.

CAUTION: Only use attachments/accessories specified or provided by the manufacturer (such as the exclusive supply adapter, battery etc).

WARNING: The battery, batteries, and battery pack shall not be exposed to excessive heat such as sunshine, fire, or the like.

WARNING: Shock hazard - Do Not Open.

Mains Plug or Direct plug-in adapter is used as disconnect device and it should remain readily operable during intended use. In order to disconnect the apparatus from the mains completely, the Mains Plug or Direct plug-in adapter should be disconnected from the mains socket outlet completely.



WARNING: To reduce the risk of fire or electric shock, do not expose this product to smoke, rain, dust or moisture!



The lightning flash with arrow-head symbol, within an equilateral triangle, is intended to alert the user to the presence of non-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



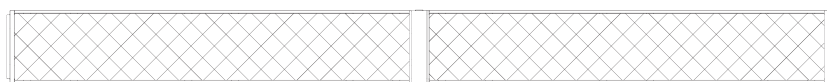
To reduce the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Refer servicing to qualified service personnel.

Thank you for purchasing the excellent quality sound bar for your home. We recommend that you spend some time reading this instruction manual in order that you fully understand all the operational features it offers. You will also find some hints and tips to help you resolve any issues. Read all the safety instructions carefully before use and keep this instruction manual for future reference.

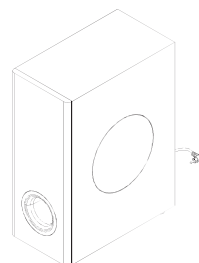
Check the package contents

Remove all items from the packing. Retain the packaging. If you dispose of it please do so according to local regulations.

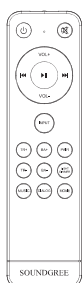
The following items are included:



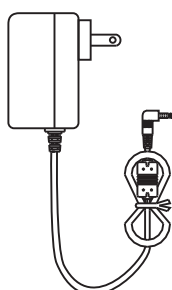
Sound bar product



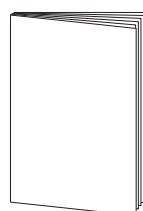
Sound bar product



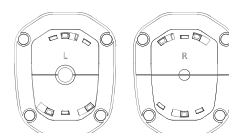
Remote Control



Adapter



Instruction Manual



Plastic Bases



OPTICAL Audio cable



RCA to 3.5mm Audio Cable

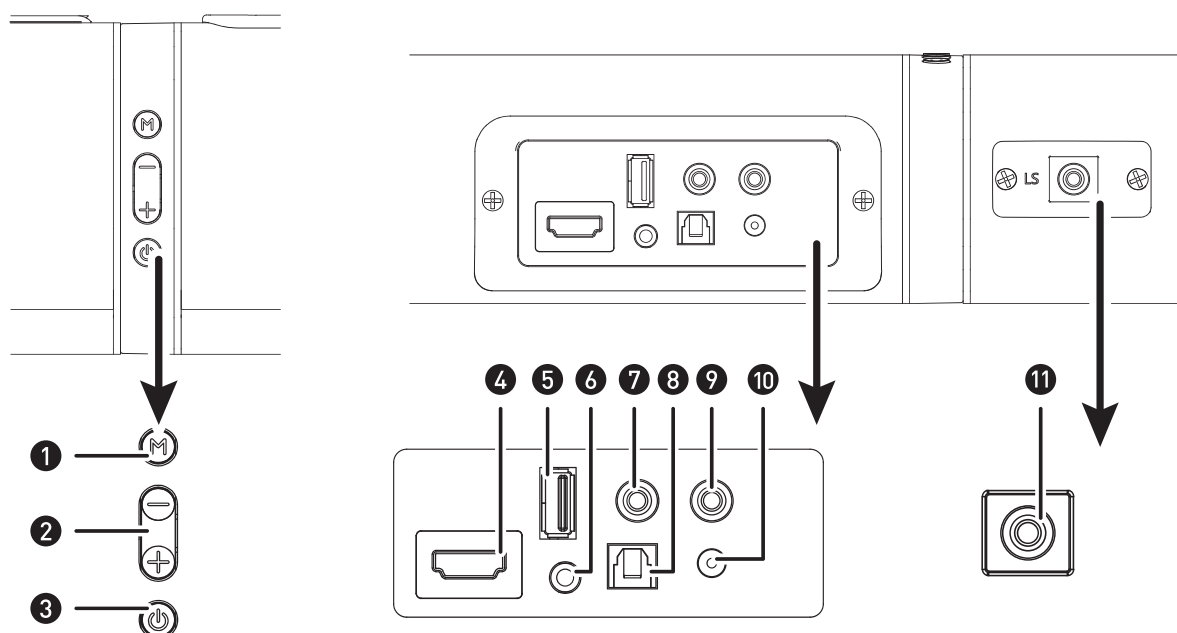


RCA to RCA LS Power Cable (0.2 meters)



RCA to RCA LS Power Cable (3 meters)

Product description



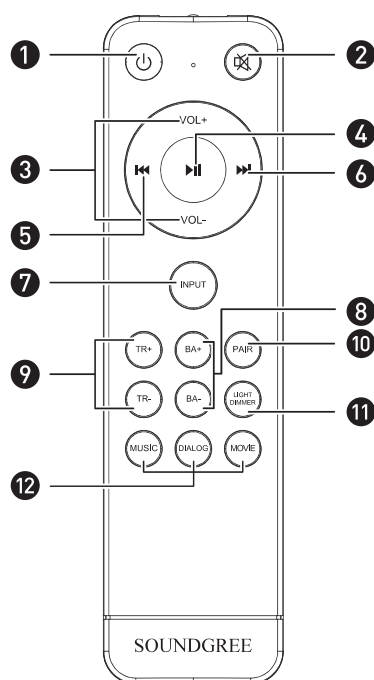
- | | |
|---|---|
| <p>1. Power button
Switch the unit on or off.</p> <p>2. Volume up / down</p> <p>3. Source button
Select a input: BT, Aux in, ARC in, Optical in, USB in.</p> <p>4. ARC socket</p> | <p>5. USB socket</p> <p>6. AUX socket</p> <p>7. Subwoofer socket</p> <p>8. OPTICAL IN socket</p> <p>9. LS socket</p> <p>10. DC 18V socket</p> <p>11. LS socket</p> |
|---|---|

Indicator lights

STATE	INDICATOR LIGHTS
Power off	Red
AUX mode	Green
USB mode	Purple
Optical in mode	Yellow
TV ARC mode	White
BT ready	Flashing blue
BT connected	Blue

Remote control (batteries installation)

User Code: 29A1



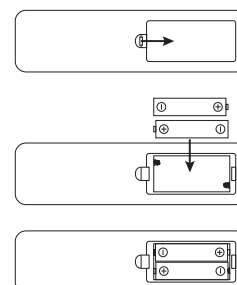
Without battery

1. **⏻ button** ---- Press the unit between On and Standby mode.
2. **🔇 button** ---- Press to mute the sound. Press again resume.
3. **VOL +/- buttons** ---- Adjust the volume.
4. **▶/⏸ button** ---- Play/pause/resume playback in BT and USB mode.
5. **⏮ button** ---- Skip backwards to the beginning of the track or to the previous track in BT and USB mode.
6. **⏭ button** ---- Skip forwards to the next track in BT and USB mode.
7. **INPUT buttons**
8. **BASS+/BASS- buttons**
9. **Treble+/Treble- buttons**
10. **PAIR button**
11. **Light Dimmer buttons** ---- Switch between bright and dim.
12. **Music/Dialog/Movie buttons**

---- Press the button to select a desired music mode: MUSIC, DIALOG, MOVIE.

Install Battery for the Remote

1. Press and slide the back cover to open the battery compartment.
2. Insert two "AAA" size batteries (not supplied). Make sure the (+) and (-) ends of the batteries match (+) and (-) ends indicated in the battery compartment.
3. Close the battery compartment cover.



Handling the battery

- Improper or incorrect use of batteries may cause corrosion or battery leakage which can cause fire personal injury or damage to property.
- We recommend to use the battery type indicated in this manual.
- Don't install or mix new and old batteries OR mix different types of batteries.
- Don't dispose used batteries as a kind of domestic waste. Dispose of them accords to local regulations.

Handling the Remote Control

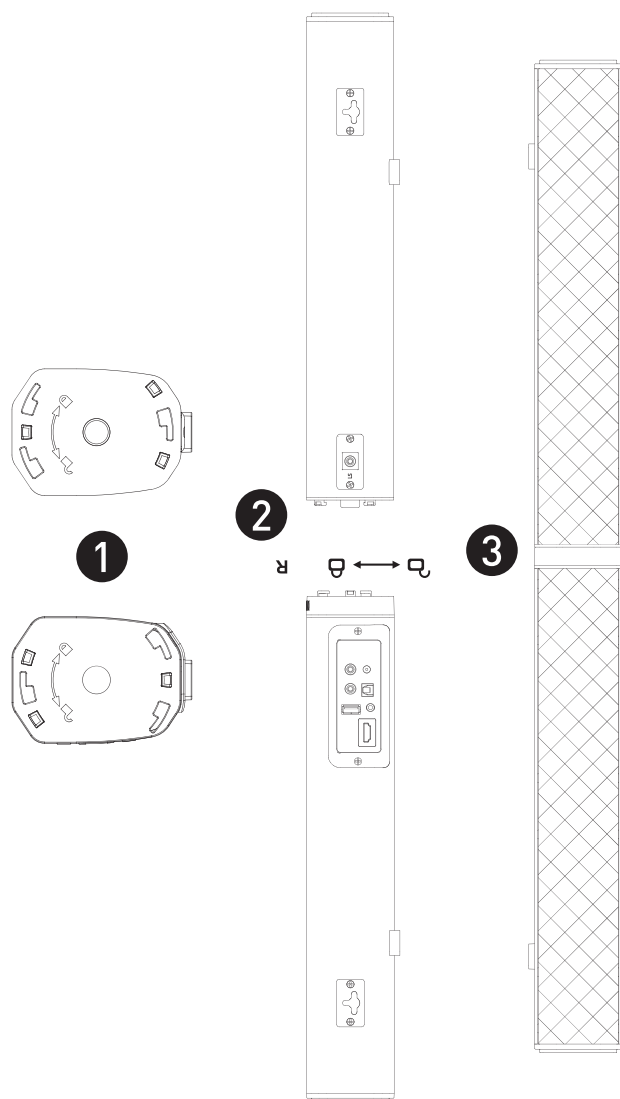
- Don't drop the remote control.
- Don't spill water or any liquid on the remote control.
- Don't place the remote control on a wet object or near any source of excessive heat.
- Take out the batteries from the remote control if it is not necessary to use for a long period of time. Otherwise, they may have corrosion and leakage which incurs physical injury, property damage or fire etc.

Product installation

Assemble 2 soundbars

When you just open the outer box, you will find 2 separate small soundbars and 1 base. You can choose 2 usages(usage A and B) to use it.

A: assemble 2 separate small soundbars together to be a long soundbar.

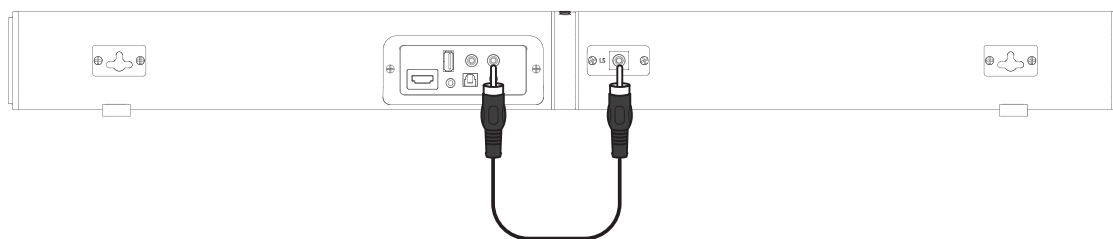


Combined installation method:

1. Align one section of the sound bar with the other section as shown in Figure 1.
2. Align the two sound bars and press  $\longleftrightarrow$  to lock and unlock.
3. Press  $\longleftrightarrow$  to lock the two sound bars to complete the combination.

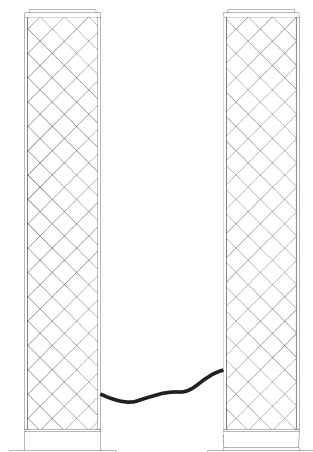
Soundbar mode installation and connent cable use

After installing the left and right speakers, connect them to the LS SOCKET using the 0.2-meter audio cable provided in the accessories.

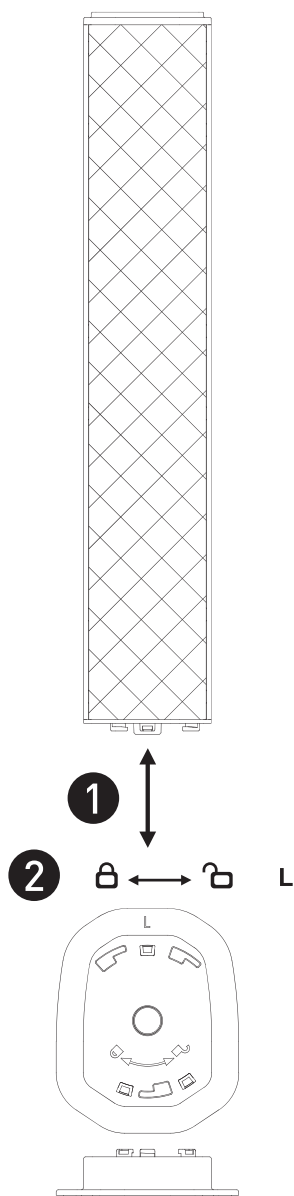


0.2-meter audio cable

B: assemble 2 separate small soundbars on the base to be a tower soundbar.

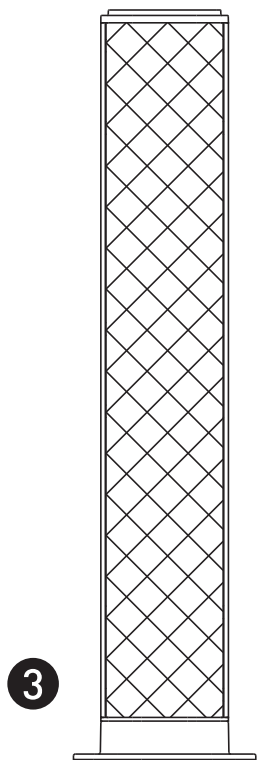


Install the L soundbars to the base



Base installation method:

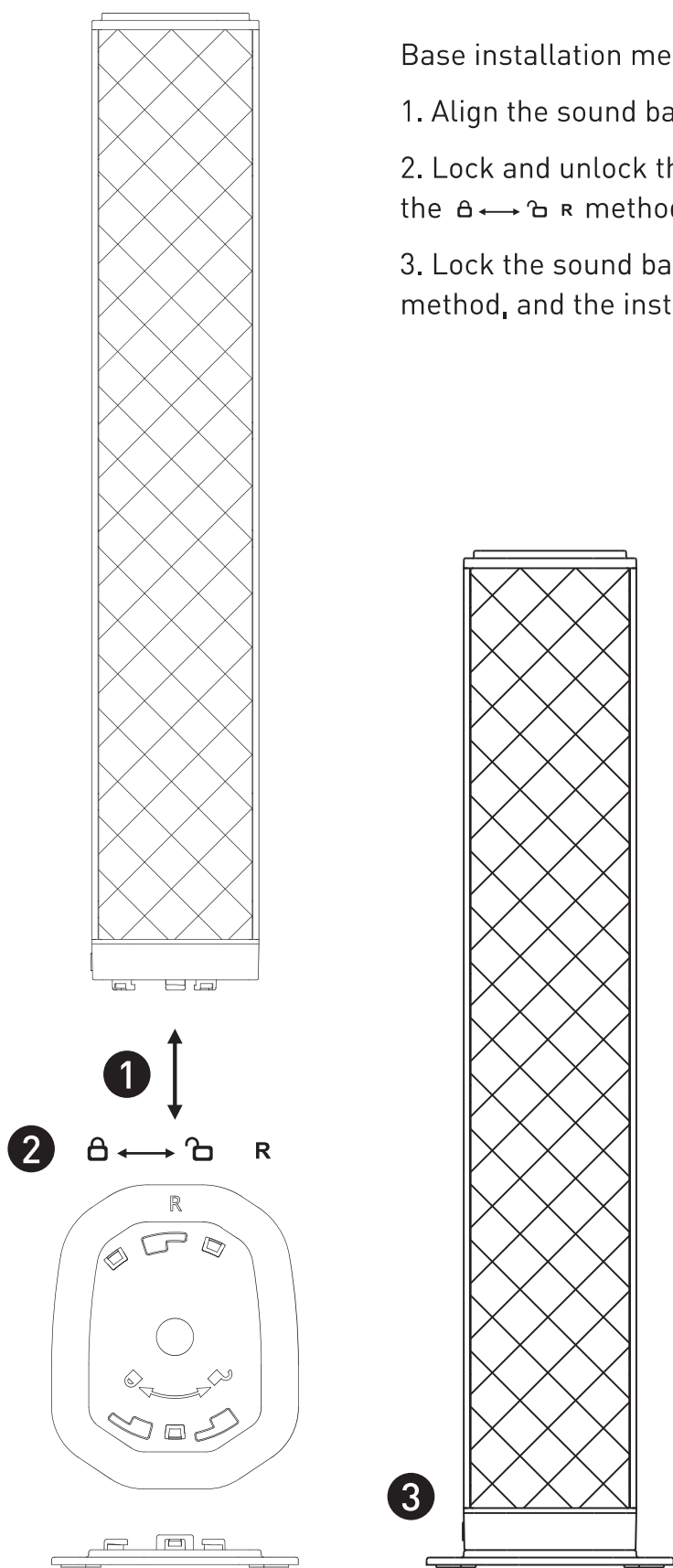
1. Align the sound bar with the base as shown in Figure 1.
2. Lock and unlock the sound bar and the base according to the $\Delta \longleftrightarrow \nabla \perp$ method.
3. Lock the sound bar and the base according to the $\Delta \longleftrightarrow \nabla \perp$ method, and the installation is complete.



Install the R sounbars to the base

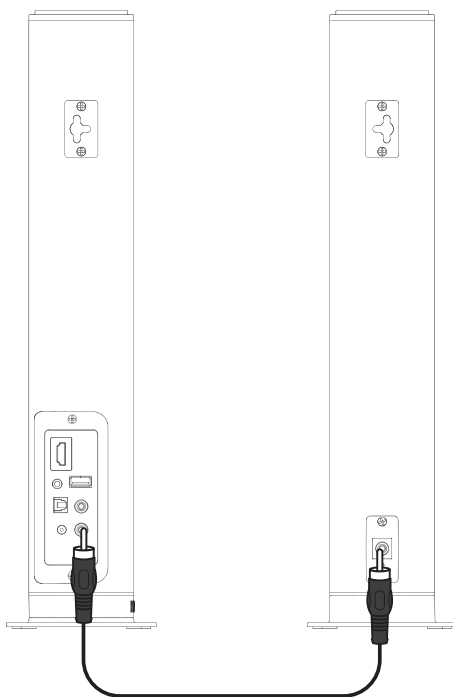
Base installation method:

1. Align the sound bar with the base as shown in Figure 1.
2. Lock and unlock the sound bar and the base according to the $\Delta \longleftrightarrow \nabla$ R method.
3. Lock the sound bar and the base according to the $\Delta \longleftrightarrow \nabla$ R method, and the installation is complete.



Tower mode assembling method and connent cable use

Once the speakers are installed, connect the 3-meter audio cable from the accessories to the LS SOCKET on both the left and right speakers.

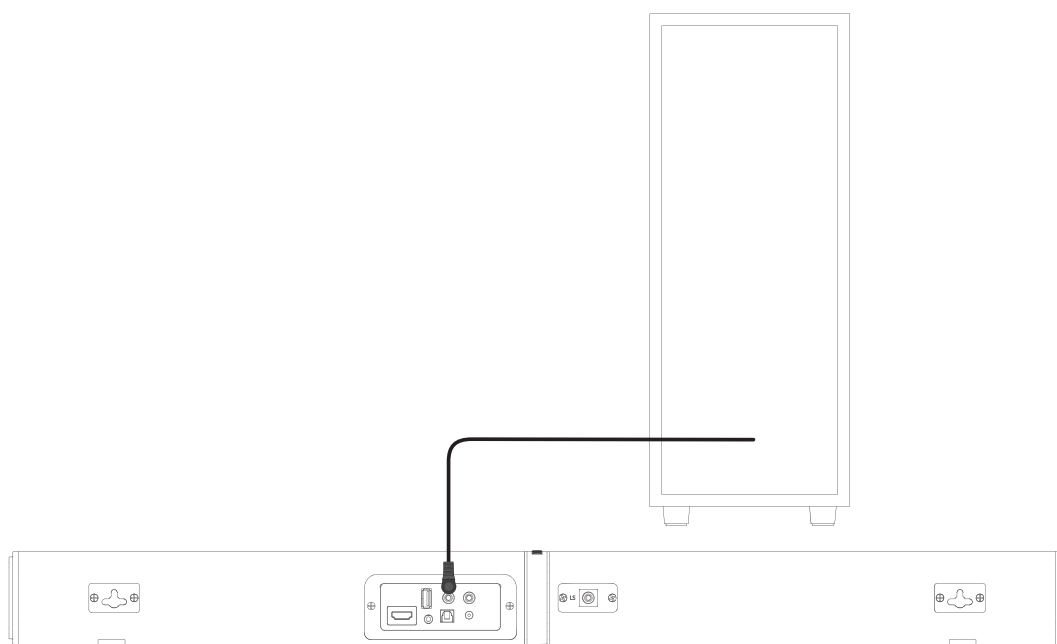


3-meter audio cable

Connecting the subwoofer

Follow the below instructions to connect the wired subwoofer to the sound bar.

1. Use the RCA audio cable from the subwoofer to connect to the SUB OUT output on the sound bar.
2. When audio is played through any source, the speaker will automatically use the connected subwoofer.



Mains Supply

Ensure that the power supply voltage is in the voltage of 100V~240V.

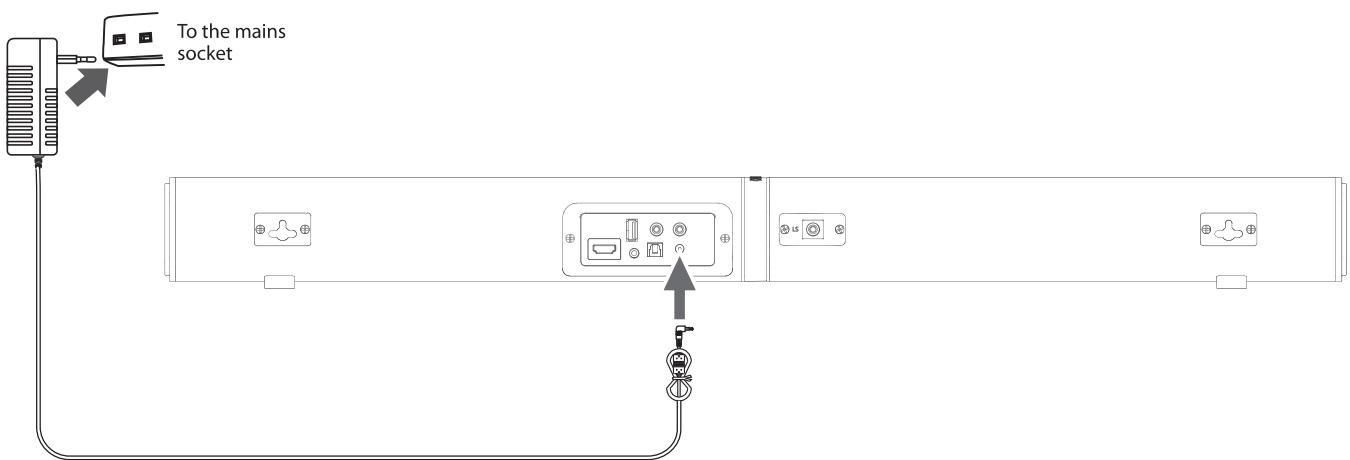
This unit is designed to use adapter.

Connecting the unit to any other power source may cause damage to the unit.

Unwind the mains cable to its full length. Connect the mains plug to a mains socket. Make sure the mains plug is fully inserted into the mains socket.

The mains plug/appliance coupler is used as the disconnect device, the disconnect device must remain readily operable.

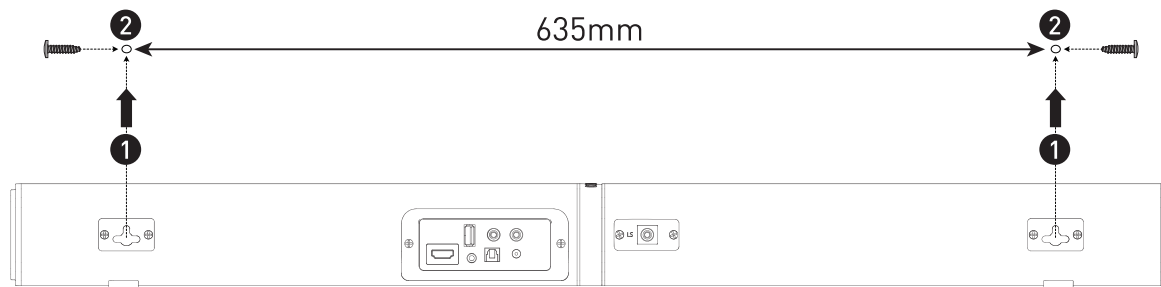
Connect the Adapter to the unit and AC Socket.



Ensure all audio connections of the unit are connected before connecting to the mains power socket. Unplug the power cord from the outlet when the unit is use for an extended period of time.

Wall mounting

1. Use a screwdriver to fix the screws on the wall respectively,
2. Align the fixed soundbar (plastic wall parts) to the wall of screws, The wall-mounted installation is complete.



Note:

Wall-mounted accessories (plastic wall-mounted parts/screws) are provided.

Preparation

You can place the sound bar on a horizontal surface or mount it on a wall. When mounting it on a wall, pay attention to the following:

- The supplied wall mount brackets can be used to fix the sound bar to a wall. The wall mount brackets are designed for use on vertical walls constructed of solid concrete or bricks.
- When installing on a cinderblock wall, first verify that the blocks have a minimum of 1 inch (2.5 of actual concrete wall thickness to be used for the wall plugs.
- If you are uncertain about the construction of your wall, please consult a qualified contractor or installer for assistance.
- Ensure that the screws you use are strong enough to support the weight of the sound bar and long enough to sufficiently grip the wall.
- Additional tools (not included) are required for the installation.
- Do not overtighten screws.
- Use an electronic stud finder to check the wall type before drilling and mounting.
- During mounting, keep away children and pets.

Make sure the sound bar is mounted in reach of a wall outlet.

Connections

Option 1 (preferred): Optical

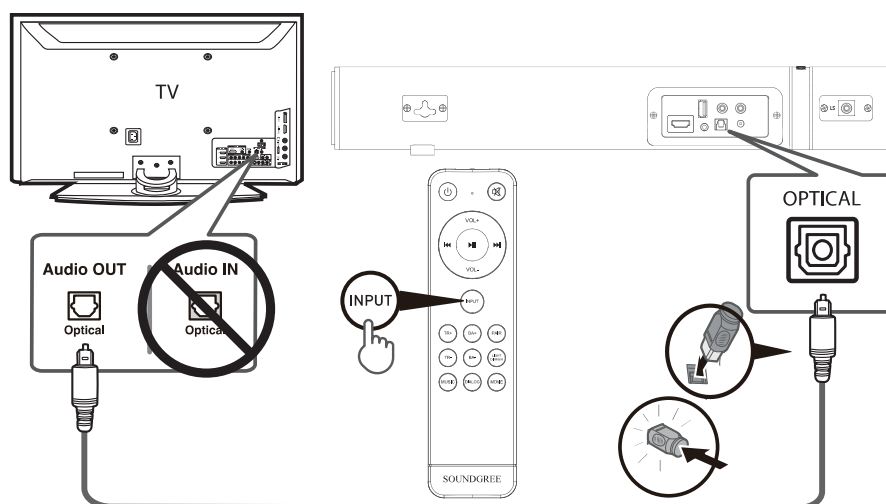
If you want to use OPT connection please keep reading, if you want to use other connections, please refer to other pages.

1. Remove the protective cap on both ends of the optical cable.



CAUTION: Inserting the plug with the cap attached or in the wrong direction can damage the plug and or the port

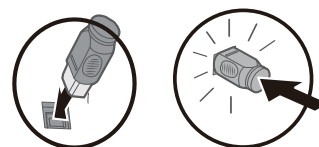
2. Insert one end of the optical cable into your TV's Optical OUT port. After inserting, you should see a red LED light on both ends of the port and cable.
3. Hold the plug at the other end of the optical cable.
4. Align the plug with the soundbar's OPTICAL port, and insert the plug carefully.



NOTE: The port has a hinged door that swings inward when inserting the plug.

5. Firmly push the plug into the port until you hear or feel a click.

6. Press INPUT button on soundbar remote, LED turn solid Yellow to indicate the mode is OPT. If LED show other color, please press INPUT button again until it show Yellow.



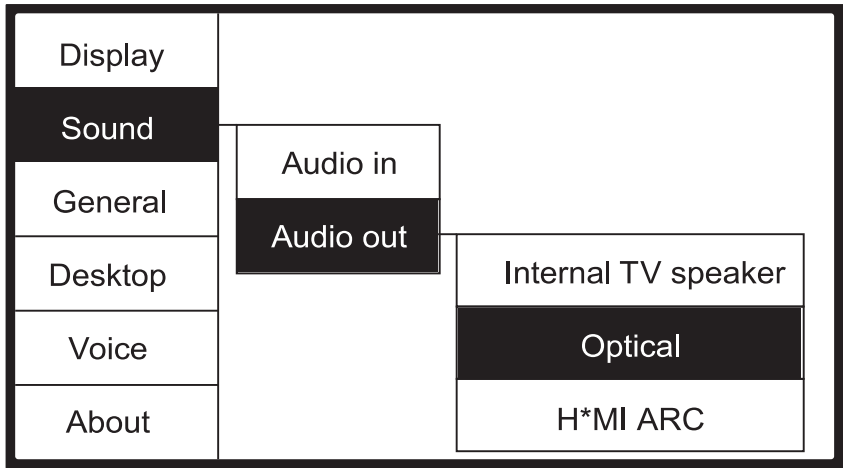
Note: If you do not see a Red LED light on the other end of the optical cable, this means your TV's Optical port is not working properly, try TV ARC, 3.5mm RCA or BT connection.

TV Settings (Different TV has different paths)

After connecting, please set the TV sound mode according to your TV model. Please refer to page 19-22 for different TV settings. Here are some common setup paths:

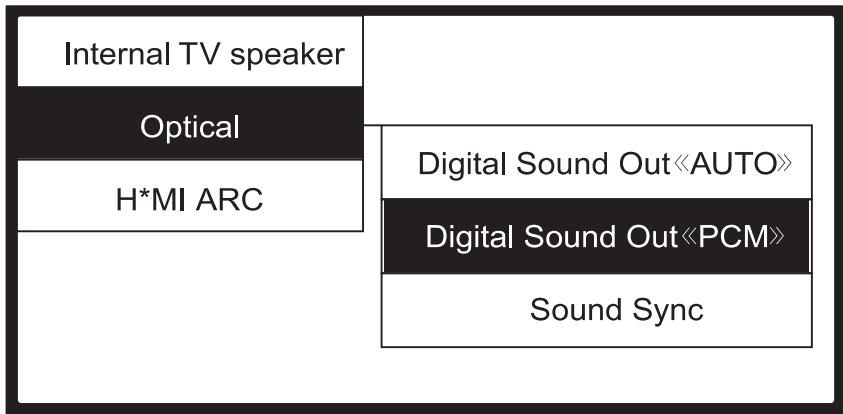
Path 1 Smart/Home → Settings → Sound → Sound Out → External Speaker/External Audio → Optical → Digital Sound Out → PCM

Path 2 Settings → Sound → Sound Output → Audio Out → Optical → Digital Output Audio Form → PCM



Tips: Some TVs require further setup, pls try path 3.

Path 3 Smart/Home → Settings → Audio Output → Optical → Digital Output Format → PCM or Passthrough



Option 2 (preferred): eARC or ARC

(TV ARC Cable Not Supplied, Please Use Yours)

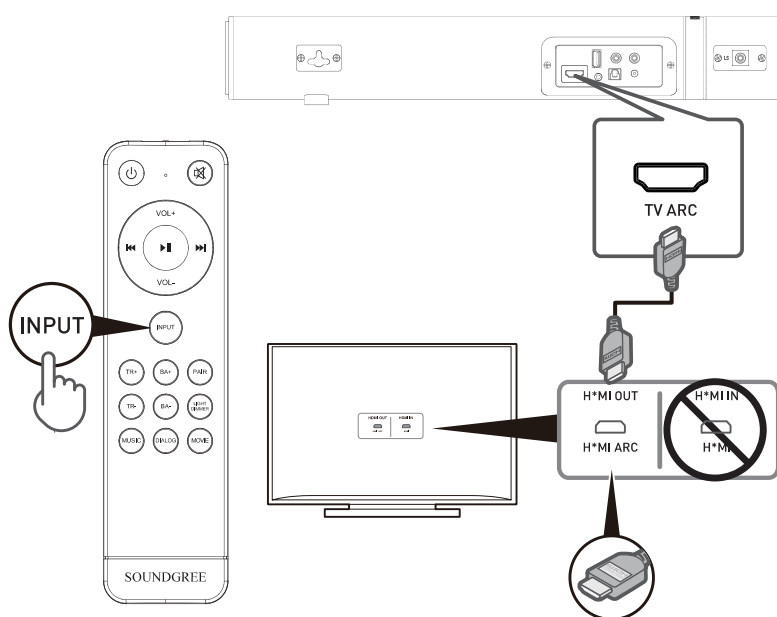
If you want to use ARC connection please keep reading, if you want to use other connections, please refer to other pages.

1. Insert one end of the ARC cable into your TV's H*MI eARC or ARC port.
2. Insert the other end of the cable into the ARC port on the soundbar.
3. Press the "INPUT" button on the soundbar's remote to switch modes until LED shows White.

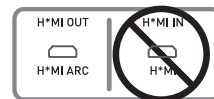
If LED show other color, please press INPUT button again until it show White.

Note:

1. Insert one end of the ARC cable into your TV's H*MI ARC port, not a standard H*MI port.
2. If your TV doesn't have an H*MI ARC port, it means you can't use ARC Connection/need to try other connections because your TV don't support H*MI (ARC).
3. Some TV has 2 H*MI jacks and modes, choose "H*MI ARC" ONLY.



NOTE: Be sure you insert the H*MI cable into an H*MI ARC port on your TV, not a standard H*MI port. (NOTE: Some TV has 2 H*MI jacks and modes, choose "H*MI ARC" ONLY) If your TV does not have an H*MI ARC port use Optical Cable.

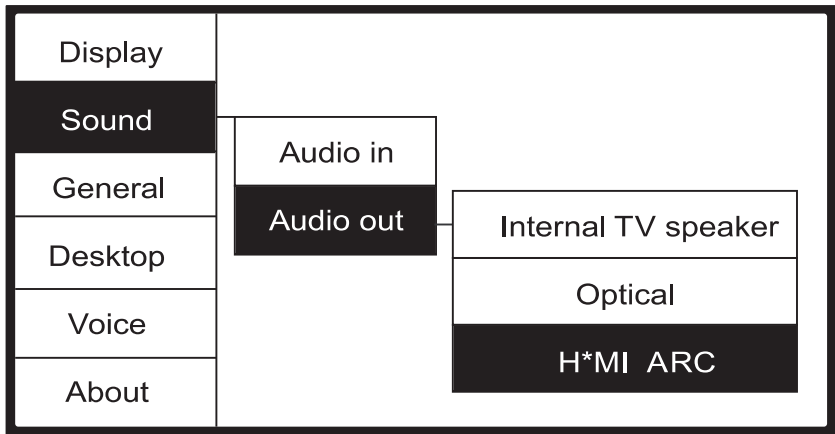


TV Settings (Different TV has different paths)

After connecting, please set the TV sound mode according to your TV model. Please refer to page 19-22 for different TV settings. Here are some common setup paths:

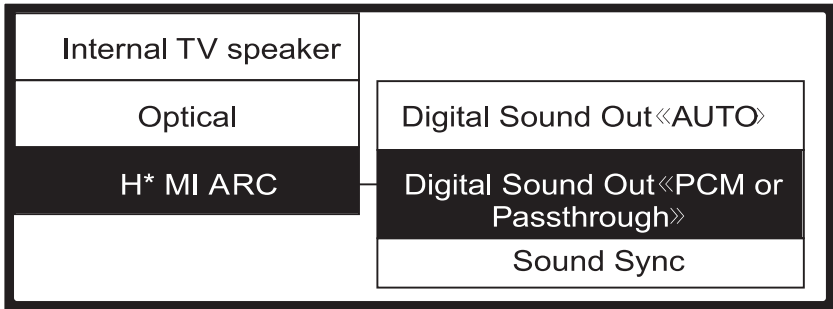
Path 1 Smart/Home → Settings Sound → Sound Out → External Speaker/External Audio → H*MI(ARC) → Digital Sound Out → PCM

Path 2 Settings → Sound → Sound Output → Audio Out → H*MI/ARC → Digital Output Audio Form → PCM



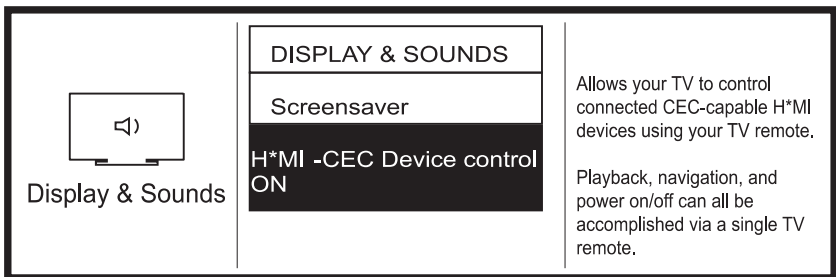
Tips: Some TVs require further setup, pls try path 3.

Path 3 Smart/Home → Settings → Audio Output → ARC (H*MI) → Digital Output Format → PCM or Passthrough



Some TVs require further setup. If there is no sound after connecting, enable H*MI-CEC Device Control.

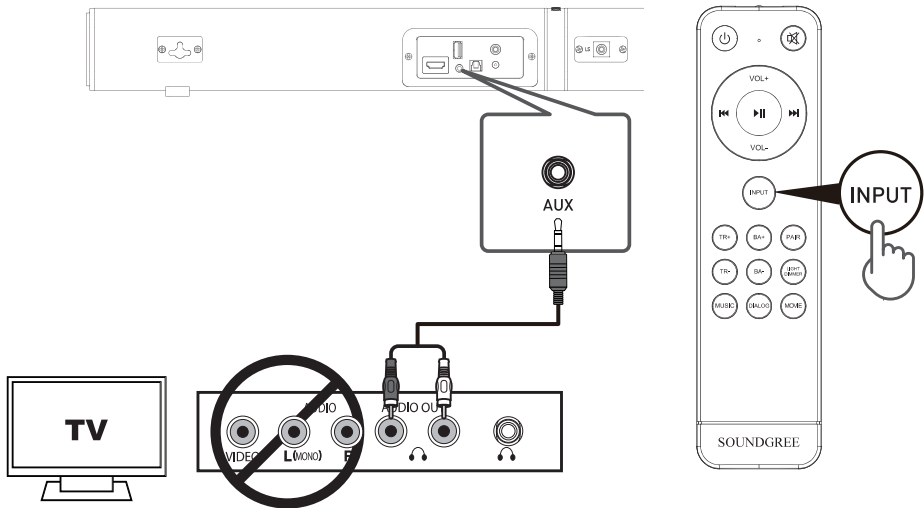
Path 4 Settings→ Display and Sounds → H*MI-CEC Device Control→ On



Option 3 : AUX

- 1. Insert one end of the Aux cable into your TV's AUX port.
- 2. Insert the other end of the cable into the AUX port on the soundbar.
- 3. Press the "INPUT" button on the soundbar's remote to switch modes until LED shows Green.

If LED show other color, please press INPUT button again until it shows Green.

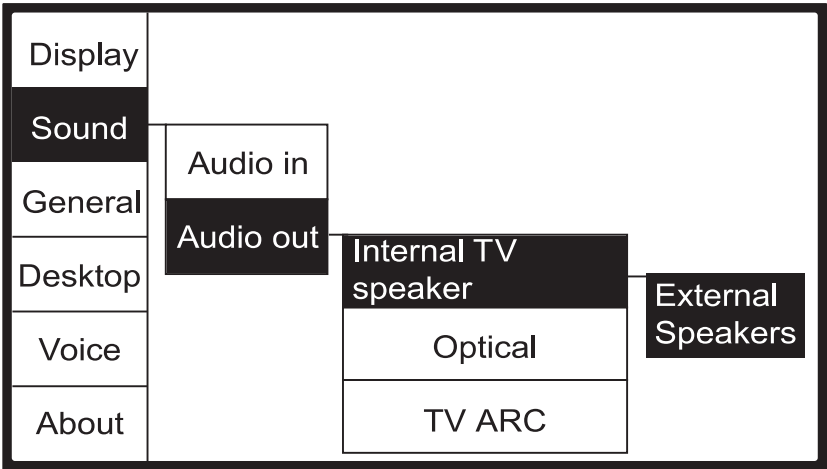


NOTE: Use an audio cable to connect to a TV jack labeled "LINE OUT" or "AUDIO OUT" or , not Line IN or Audio IN or Video IN.

NOTE: Follow the above operation, If there is no sound after connecting, pls try further setup TV setting.

Tips: After connecting, please set the TV sound mode according to your TV model. Please refer to page 19-22 for different TV settings. Here are some common setup paths

- 1. Settings→ Sound→ Audio out→ Internal TV Speaker→ External Speakers



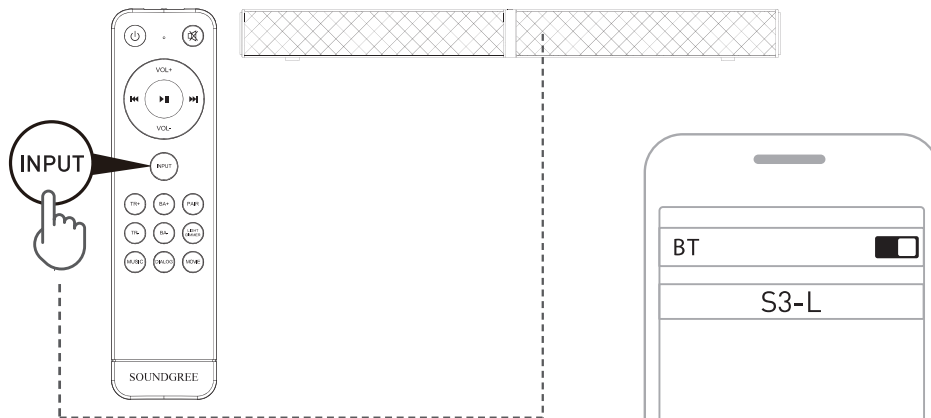
Option 4: BT

1. press the " INPUT " button on the soundbar's remote into BT mode. The LED turns blue light ashes and you hear a beep.

2. On your device, turn on the BT feature.

NOTE: The BT menu is usually found in the Settings menu.

3. Select "S3-L" from the list of BT devices. When connected, the LED light will remain blue.

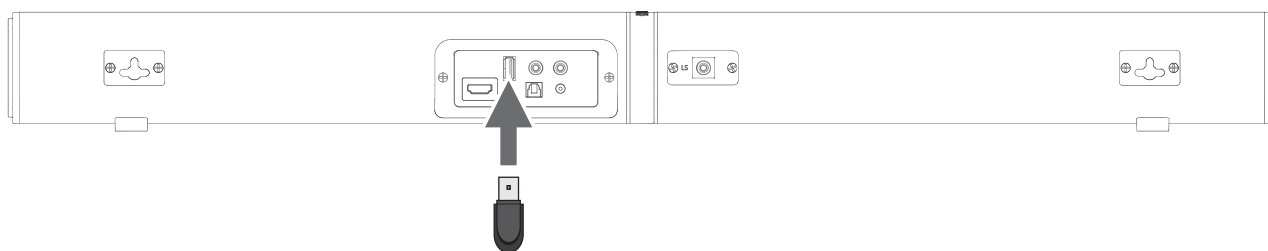


FYI: Long press the "PAIR" button for 3 seconds to disconnect BT, then quickly press it again to reconnect (BT mode only).

Tips: Follow the above operation, If there is no sound after connected, Please contact us.

Option 5: USB

1. Connect your USB device to the USB jack on the soundbar.
2. Press the “INPUT” button on the remote, and the LED indicator will be Purple.
3. Play music files from the USB device through the Soundbar.



Audio Setting



Fire TV stick

1. Settings → Display & Sounds → DOLBY DIGITAL OUTPUT → Dolby Digital Plus OFF
2. Settings → Display & Sounds → Audio Output → TV Speakers → select OFF



Fire TV Cube

1. Settings → Display & Sounds → Surround sound → PCM
2. Settings → Display & Sounds → Audio Output → TV Speakers → select OFF



Toshiba Fire TV

1. Settings → Display & Sounds → Audio Output → TV Speakers → select OFF
2. Settings → Display & Sounds → Audio Output → Digital Audio Format → select PCM



Insignia Fire TV

1. Settings → Display & Sounds → Audio Output → TV Speakers → select OFF
2. Settings → Display & Sounds → Audio Output → Digital Audio Format → select PCM
3. Settings → Display & Sounds → H*MI CEC Device Control → ON



TCL ROKU TV

1. Settings → Audio → TV Speakers → Select off
2. Settings → Audio → Digital audio format → Select Stereo



Hisense ROKU TV

1. Settings → Audio → TV Speakers → Select Disabled
2. Settings → Audio → Digital Audio out → Select Stereo



ONN ROKU TV

1. Settings → Audio → TV Speakers → Select Disabled
2. Settings → Audio → Digital Audio Format → Select Stereo



Roku TV Stick

1. Settings → Audio → H*MI → Select PCM-Stereo
2. Settings → Audio → Audio Mode → Select Stereo



Samsung TV

1. Settings → Sound → Sound Output → select Receiver (H*MI)
2. Settings → Sound → Sound Output → Expert Settings → H*MI-eARC Mode → Auto
3. Settings → Sound → Sound Output → Expert Settings → Digital Output Audio Format → PCM
4. Settings → Sound → Sound Output → Expert Settings → Digital Output Audio Delay → 0



Vizio TV

1. Settings → Audio
2. Settings → Audio → TV Speakers → Off
3. Settings → Audio → Volume Levelling → Off
4. Settings → Audio → Surround sound → Off
5. Settings → Audio → Analog Audio Out → Fixed
6. Settings → Audio → Advanced Audio → Digital Audio Out → PCM



Sony TV

1. Settings → Display & Sounds → Audio Output → Speakers → Audio System
2. Settings → Display & Sounds → Audio Output → eARC Mode → On
3. Settings → Display & Sounds → Audio Output → Digital Audio Out → PCM
4. Settings → Display & Sounds → Audio Output → Pass Through Mode → OFF



Hisense TV (Powered by Android)

1. Settings → Sound → Speakers → select ARC
2. Settings → Sound → Advanced Settings → Digital Audio Out → select PCM



Sharp TV

1. Settings → sound → Advanced audio settings → TV Speaker & ARC → select ARC
2. Settings → sound → Advanced audio settings → Digital Audio Out → select PCM



Sharp TV (Powered by Android)

1. Settings → devices preferences → sound → Digital Output → select PCM
2. Settings → devices preferences → sound → Speakers → External audio system



LG TV

1. Settings → Sound → Sound Out → H*MI ARC
2. Settings → Sound → Additional Settings → Digital Sound Out → PCM



Panasonic TV

1. Menu → Audio Settings → Advanced Audio → TV Speakers → select OFF
2. Menu → Audio Settings → Advanced Audio → H*MI → select DIGITAL
3. Menu → Audio Settings → Advanced Audio → Digital Audio Out → select PCM

Note: When you use apps such as **NETFLIX, HULU, or AMAZON PRIME** on your smart TV, please turn off DOLBY and DTS function in the app sound settings or choose STEREO output to ensure that the soundbar will be compatible with your TV.

Troubleshooting

Problem	Solution
Poor audio quality	- Reduce the volume of your source device. Audio cable connection: - Double clicking the boost button on the remote control to restore the volume. BT connection: - Bring the BT device closer to the sound bar and make sure that no obstacles are disturbing the connection.
Remote control does not work	- Ensure that the batteries are correctly inserted; if necessary, replace the batteries. - Bring the remote control closer to the sound bar and make sure there are no obstacles in between. Ensure the remote control is within 16.5 feet (5 meters) of the system. - Aim the remote control directly at the infrared receiver of the system.
System doesn't react	- It is malfunction probably due to electrostatic discharge. - Unplug the power adapter for at least one minute and reconnect.
BT device cannot be connect to the sound bar	- Bring the BT device closer to the sound bar. - Switch off your device and/or sound bar, then back on, repeat the pairing process. - Make sure the sound bar is not connected another BT device. - Make sure that you have selected Sine Audio from the BT device list on your device. - Ensure you are using the correct device. If the device is still not connected, try the following: - Remove the sound bar (Sine Audio) from the list of "paired devices" on your phone/tablet. - Turn the sound bar off and then on again. Pair it again with your phone/tablet. It should now successfully establish the pairing. Note: If none of the above solutions works, the BT device may be malfunctioning. Try another BT device. If not even the new device can be connected, the sound bar may be malfunctioning. In this case, please consult your dealer for repair.

Troubleshooting

Problem	Solution
No power	- Check the power adapter is properly connected to an electrical outlet. - Check the DC plug is properly connected to the DC IN socket. - Unplug the power adapter for at least one minute and reconnect.
No H*MI eARC port on your TV	- Use your TV's H*MI ARC port. - Use the optical cable to connect the soundbar to your TV.
No H*MI eARC, H*MI ARC, or optical port on your TV	- Please connect the TV using BT, 3.5 audio cable or RCA
Soundbar doesn't power off	- The soundbar may be in standby mode. On the remote, press the Power button “ ⏻ ” to wake the soundbar. Press “ ⏻ ” again to power off the soundbar.
Intermittent or no audio from soundbar	- Play audio from a different application or music service.
No Sound	- Press the Power button on the sound bar or remote control to turn on the sound bar. The power indicator lights up green. - Press MUTE button on the remote control to restore sound. - Ensure that the source device has correct volume settings and is playing a track. - Ensure the correct source device is selected. - Plug the audio cable into a connector on your TV labeled Line OUT or Audio OUT, not Line IN or Audio IN. Digital audio (SPDIF) connection: - Plug the optical cable into a connector on your TV labeled Optical OUT or Digital OUT, not Optical IN or Digital IN. - Plug the RCA cable into a connector on your TV labeled Coaxial OUT or Digital OUT, not Coaxial IN or Digital IN. - Activate PCM(Pulse Code Modulation)in the audio settings menu of your source device(see your source device's user manual). - Connect to the headphone socket of TV: - Increase your TV's volume to maximum. - Turn on your TV speakers, Refer to your TV's user manual for more information.

Troubleshooting

Problem	Solution
No Sound	- Restart your mobile device. - Make sure you're using a compatible BT mobile device. - Make sure that the soundbar's H*MI cable is inserted into a port on your TV labeled H*MI eARC (Enhanced Audio Return Channel), not a standard H*MI port. If your TV doesn't have an H*MI eARC port, connect to the H*MI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable. - If the soundbar is connected to your TV's H*MI eARC (or ARC) port, make sure that Pulse Code Modulation (PCM) or Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to PCM and CEC by a different name. Refer to your TV owner's guide. - Disconnect the H*MI cable from your TV's H*MI eARC (or ARC) port and reconnect it. - Unplug the power cords for the soundbar, wait 30 seconds, and plug them firmly into a live AC (mains) outlet.
Sound is coming from TV speaker	- Make sure that the soundbar's H*MI cable is inserted into a port on your TV labeled H*MI eARC (Enhanced Audio Return Channel), not a standard H*MI port. If your TV doesn't have an H*MI eARC port, connect to the H*MI ARC port. If your TV doesn't have an ARC port, connect to the soundbar using the optical cable. - Disconnect the H*MI cable from your TV's H*MI eARC (or ARC) port and reconnect it. - Unplug the power cords for the soundbar, wait 30 seconds, and firmly plug them into the AC (mains) outlet. - Turn off your TV speakers. Refer to your TV owner's guide. - Decrease your TV volume to its lowest setting. - If the soundbar is connected to your TV's H*MI eARC (or ARC) port, make sure that Consumer Electronics Control (CEC) is enabled in your TV system menu. Your TV may refer to CEC by a different name. Refer to your TV owner's guide.
Soundbar and source don't power on/off simultaneously	Press the Power button to power on/off the source.
Poor audio quality	- Press the movie, music or news button on the remote control to select a suitable sound mode. - Set the volume of the sound bar to 75 percent of maximum (Note: the maximum volume drop 3 levels is 75 percent). - Secure cable connections on the sound bar and TV (or other connected sources). - Try with different source devices. If the problem still exists, check the cable connections. - Ensure that the cables connected to the source devices are correctly plugged in and the plugs are fully inserted.

Specifications

Amplifier	
Power output	30W x 2 + 50W=110W RMS
Frequency response	20Hz - 20KHz ± 3dB
Input sensitivity	700mV
Main unit	
Power supply	Input: 100-240V ~ 50-60Hz Output: 20V --- 1.7A
Power consumption	90W
Standby power consumption	≤0.5W
Full range speaker drivers	Impedance: 4 Ohm, 52mm*75mm, 100Hz-16KHz
Subwoofer range speaker drivers	Impedance: 4 Ohm, 133.35mm(5.25"), 20Hz-300Hz
Sound bar Dimensions	100(W) x 123(D) x 412(H) mm 793(L) x 99(D) x 74(H) mm
Subwoofer Dimensions	150(W) x 280(D) x 385(H) mm