

VN:241207

Camera Setup Instruction



Model:S103

If you may need any technical support,
please contact us at service@facamword.com

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1. Warm tips before installing

1. Please carefully read the manual before setting up your camera. This manual will quickly help you to add your camera.
2. The camera can only be set up with a **2.4g** Wi-Fi network. (You can use a 4G/5G mobile network to view live video after the camera is set up with a 2.4g Wi-Fi network first.)
3. Recommend using San-Disk brand Micro SD card and install the Micro SD card, then turn on your camera. (Micro SD card is not included in the package)
4. Make sure the distance between your phone, router, and camera is no more than 1.5 feet when you're ready to pair the camera. Ensure that the Wi-Fi signal strength on your phone is good.

1. Warm tips before installing

5. Camera overheating? Yes, it's normal for your camera to get hot. Your phone's temperature will also increase when you use it for prolonged periods.

6. The camera has no night vision function, so it can't work in low or dark light.

2.Product View



3.LED Indicator Light

Blue light blinks quickly Red light turns off	Network is being configured
Solid Blue light Red light turns off	Network configuration success
Blue light blinks quickly Solid Red light	Network connection abnormal
Blue light turns off Red light blinks slowly	Reset successful
Solid green light	Charging
Green light turns off	Charging finished

4. More Operation Video on YouTube

Please watch the YouTube video below to help you to install the camera.

Enter the website:

<https://www.youtube.com/@HomeEeyCamera>

Or scan the QR Code through your cell phone browser, such as Google:



5. Download and install the App

Please locate the “HomeEye” in your Google Play store or iPhone App Store to download the HomeEye App.



NOTE: Please allow all tips when you launch the app for the first time. Otherwise, the app may not work correctly.

6.Camera setup

A. Insert a Micro SD card into the SD Card slot. Recommend using San Disk brand.

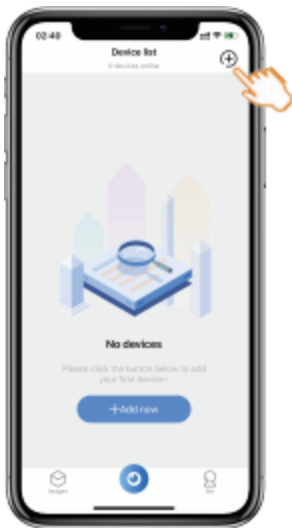
Your camera may not record video to an SD card while you using a poor-quality SD card.

B. Please plug your camera into a power outlet, then wait for the red indicator light to blink slowly. If the red light doesn't blink slowly, please press and hold the reset button for 10s.

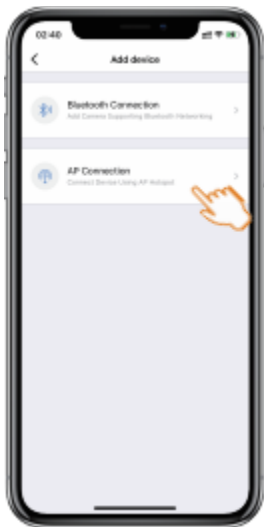
7. Add your camera to a WiFi

Methon-1: Add your camera through AP Connection This connection method is applicable to all devices.

A: Launch the App, then tap the “+” button



B: Tap the “AP Connection” button.



C: Tap the “*Device has been reset*” button and “*Next*” button.





D: Tap the “Go connect” button and enter your phone WiFi/WLAN settings page. Then connect to Wi-Fi name starting with “AYS-xxx”. This is your camera’s hotspot.

Note:

1.Your phone's location services need to be enabled.

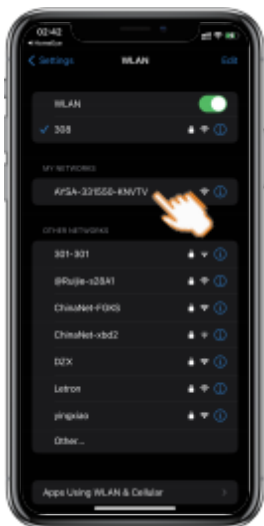
2.If you use an Android phone, a warning window may pop up saying that "Internet unavailable".

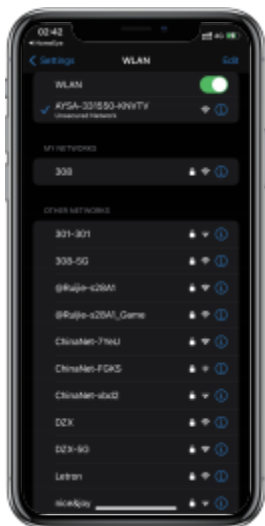
Ignore the message and keep on the current network connection. Then go to the next steps.

3.If you use an iPhone, a warning window may pop up saying "Unsecured Internet". Ignore the

message and keep on the current network connection. Then go to the next steps.







E: Return back the Application page. Then tap the “ **Next**” button, and select a 2.4G WiFi network and enter related password. Then tap the “ **Next**” button.





Screen settings



The phone is now connected to the device's hotspot, allowing short-distance viewing. For long-distance viewing, please click "Next" to connect the device to the network.

Flip the Screen Vertically

Flip the Screen Horizontally

Reconnect to the network (see the device's settings for the network settings)

Connect to the Network Later

Next





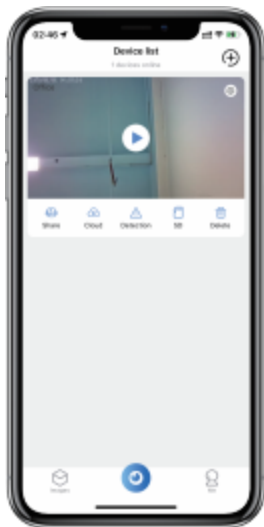
F: Your phone will get a tip “HomeEye” Wants to join WLAN network, then tap the “Join” button. Then wait for a while, the camera will be added successfully. Then give your camera a name and tap the “Complete” button.

Now you have successfully configured the wireless settings for your cameras on the “HomeEye” app. You can monitor your home from anywhere, anytime.





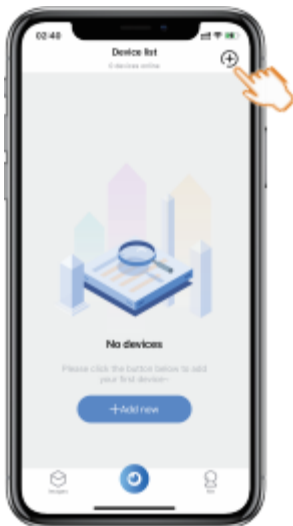




Methon-2: Add your camera through Bluetooth Connection

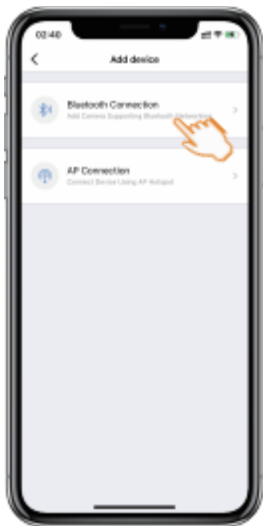
This option is only supported by devices with Bluetooth functionality.

A: Launch the App, then tap the “+” button



B: Tap the “Bluetooth Connection” button.

Note: You should turn on your phone's Bluetooth.



C: Select your camera ID and go to next steps. If you can't find the Bluetooth device, please go back to the previous device addition page, then tap the “**AP Connection**” to add the camera.



D: Select a 2.4G WiFi network and enter related password. Then tap the “[Next](#)” button.

Then wait for a while, your camera will be added successfully. Then tap the “[Next](#)” button.

Please give your camera a name and tap the “[Complete](#)” button.

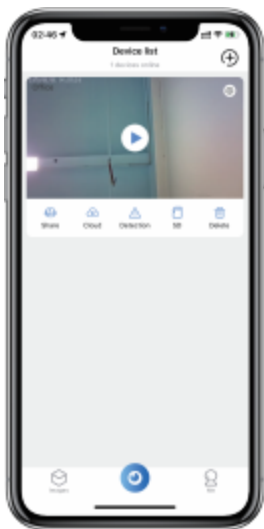
Now you have successfully configured the wireless settings for your cameras on the “[HomeEye](#)” app. You can monitor your home from anywhere, anytime.











8. Add your camera without a WiFi network (AP mode)

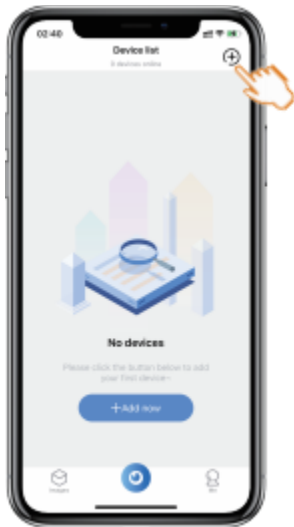
AP Mode: Your phone connects to the camera's hotspot, and then you are able to access the

camera at a short distance. But you can't remote access your camera on the app.

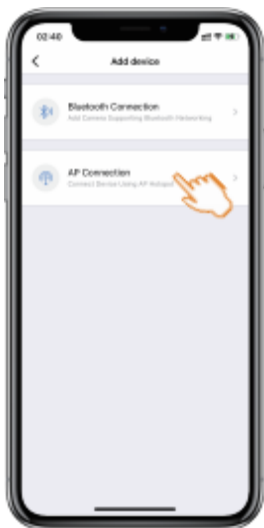
It's very convenient when there's no WiFi or a terrible network in someplace. If you want to view or set the camera, you can connect to the

camera's hotspot; if not needed, your phone can disconnect from the camera's hotspot.

A: Launch the App, then tap the “+” button



B: Tap the “AP Connection” button



C: Tap the “*Device has been reset*” button and “*Next*” button.





D: Tap the “Go connect” button and enter your phone WiFi/WLAN settings page. Then connect to Wi-Fi name starting with “AYS-xxx”. This is your camera’s hotspot.

Note:

1.Your phone's location services need to be enabled.

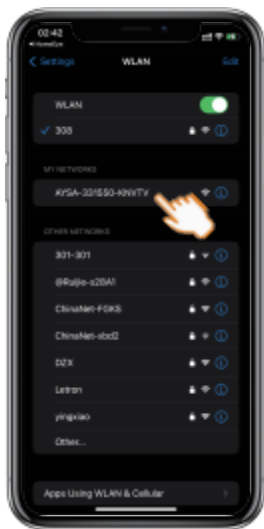
2.If you use an Android phone, a warning window may pop up saying that "Internet unavailable".

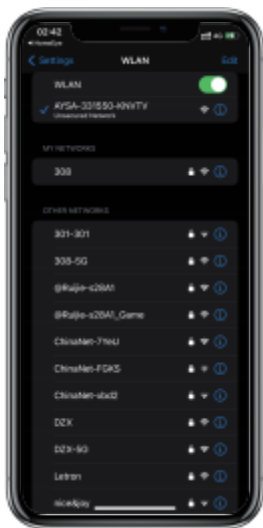
Ignore the message and keep on the current network connection. Then go to the next steps.

3.If you use an iPhone, a warning window may pop up saying "Unsecured Internet". Ignore the

message and keep on the current network connection. Then go to the next steps.







E: Return back the Application page. Then tap the “Connect to the Network Later” button. Then you will get a tip “Whether the device added by the AP is connected to the network”.

1.If you want to remotely view the live video, please tap the "confirm" button to go to the next steps.

2.If you don't want to remotely view the live video, please tap the "Cancel " button. Now, you can also view the live video or set up your camera at a short distance without a Wi-Fi network.





Warning Tips:

If you exit the app from the background, you will need to re-add the device the next time you open the app.

If you no longer wish to view the device, disconnect your phone's Wi-Fi from the camera's hotspot. When you want to access the device again through the app, simply follow the steps above to re-add the device.

9.Delete your camera

For security purposes, when you no longer need the camera, you can tap the "**Delete**" button to unbind the device.

10.Intelligent Detection settings

You can select "**Human Detection**," "**Motion Detection**," or "**Disable Detection**" based on your preference.

11.Detection Message Push

If you don't want your phone to receive push notifications, you can disable this function.

12. Recording Settings

Full day recording: Records continuously throughout the day, ensuring you capture all activity at any time.

Timed recording: Records video only during specific, pre-set times, helping to save storage and focus on important hours.

Alarm recording: Automatically records when motion is detected, providing footage of specific events triggered by motion detection.

SD Card Recording Duration (Minutes):

You can choose between 5 to 15 minutes.

Loop Recording: Once the storage capacity is full, the camera automatically overwrites the oldest footage, ensuring continuous recording without interruption.

13. SD Card Status:

When it displays "*normal*", your camera detects the SD card;

When it displays "*abnormal*", your camera doesn't detect the SD card. You need to tap the "*Format SD Card*" button or you need to replug the SD card or you need to change to another top-quality SD card with class 10 and above. Recommend using SanDisk Micro SD card.

14. Screen settings

Enter the camera's live page, then tap the “” button. You can control the camera's up, down, left, and right tilt through the app.

15. Timing settings

When the time is not correct, please select the correct time zone or enable/disable the daylight saving time.

16. Share your camera

Step 1: Make sure your friend has downloaded the app and registered an account using their email address.

Step 2: Launch the app, then tap the share button.

14.Screen settings

Step 3: Tap the “Add Friend” button and enter your friend's registered email address.

17.How to reset your camera?

Please press and hold the "Reset " button for 10s. When your camera is reset successfully, the red indicator light will blink slowly.

18.How do I save the videos from cloud storage and SD

Tap the cloud or SD card icon, then tap the "  " button to download the current video to the App's Image. After that tap the "  " button to save the current video to your phone's gallery.

Tap the "  " button to share the current photo or video.

19.Troubleshooting

1.How to record video and snapshots to the app without an SD card?

Tap your camera button to enter the live view page. Tap the "Video" button to record videos. Recorded video files are saved to the App. Please tap the "Images" button on the main page, and next tap the "Take photos and videos" button to preview the recorded video. Then tap the "" button to save the photo or video to your phone's gallery.

NOTE: When you exit the view interface, the record will be stopped. But the camera still records videos to the SD card.

You can also tap the "Photo" button to take a photo. Snapshots are also saved to the App. Please tap the "Images" button on the main page, and next tap the "Take photos and videos" button to preview the recorded

19.Troubleshooting

video. Then tap the “” button to save the photo or video to your phone’s gallery.

2.How to record videos to a Micro SD card and playback videos from a Micro SD card?

Please insert a Micro SD card into the device, then turn on your camera. If the camera detects the

Micro SD card under "[SD Card Setting](#)". If the camera doesn't detect the SD card or displays "[abnormal](#)", you may unplug the SD card from the

device and plug the SD card into the device again or format the SD card or change a new SD card into the device. Tap the "SD" button on the main page to preview the recorded videos from the Micro SD card.

3. I can't view the live video when away from home.

(1). Please connect your camera to your home Wi-Fi network.

(2). Please make sure that your phone network allows the app to access.

4. I can't get a push notification when enabling motion detection.

(1). Please make sure to enable the "Detection Message Push" function.

(2). Please make sure that your phone allows the app to access phone's notifications.

5. My phone can't play the recorded video or there is no sound when playing the video?

Please download "[VLC Media Player](#)" or "[KM Player](#)" to play the videos.

6. The camera is offline when I change the new router or password?

When your router changes the new password or you change a new router, you need to delete your camera on the app, then reset your camera and add the camera to the app again.

20. Warranty & Technical Support

Warranty:

We warrants this product against defects in workmanship and material for a period of 18 months from its original purchase date. You must present your receipt as proof of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labor or replaced at the sole discretion. The end user is responsible for all freight charges incurred to send the product to our repair center. The end user is responsible for all shipping costs incurred when shipping from and to any country other than the country of origin.

The warranty does not cover any incidental, accidental or consequential

20. Warranty & Technical Support

damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this product by a tradesman or other person or any other costs associated with its use are the responsibility of the end user.

This warranty applies to the original purchaser of the product only and is not transferable to any third party.

Unauthorized end user or third party modifications to any component or evidence of misuse or abuse of the device will render all warranties void.

By law some countries do not allow limitations on certain exclusions in this warranty. Where applicable by local laws, regulations and legal rights will take precedence.

Technical Support:

If you may need any technical support, please contact us at

service@facamword.com

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement

To maintain compliance with FCC'S RF Exposure guidelines, This equipment

should be installed and operated with minimum 20cm between the radiator and your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.