

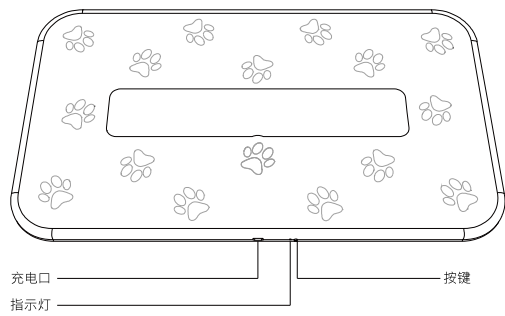
MILD WHITE 暖白时光

安睡垫使用说明书 V2.0

MILDWHITE

基本信息

产品名称：	安睡垫	通 信：	Wi-Fi 4
产品尺寸：	470×270×14.5 mm	型 号：	MW-M01-M
锂 电 池：	4000mAh	防护等级：	IP 30
电 源：	TypeC 5V/2A		

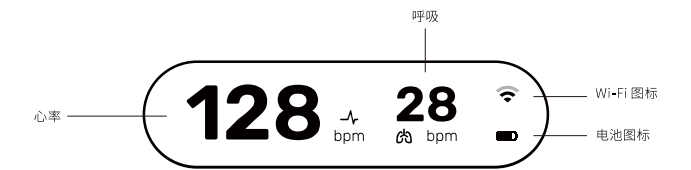


提示：说明书中的产品、界面均为示意图，仅供参考

适用范围： 本产品仅适用常用宠物(猫、犬等)的单体监测体重(1.5~50kg)
用户自行配置的物品需遵循厂商建议, 否则可能导致无法正常使用

使用说明

• 显示屏



图标	描述
	未连接上 Wi-Fi
	连接上 Wi-Fi 但未连接上服务器
	Wi-Fi 和服务器都连接成功，分三格，表示信号强度，闪烁表示处于配网模式
	电源已插上（有闪电标但电池却不是绿色表示充满）
	电池处于充电状态（图标颜色为 绿色）
	电池处于未充电状态

使用说明

- 不带显示器版本LED灯定义

双闪	(2.5秒内快闪2次)
慢闪	5秒内亮1秒

刚 开 机：绿灯 2s

关 机：红灯 2s

配网模式：进入 Wi-Fi 配网模式时，蓝光会双闪;在设置中，蓝牙会缓慢闪(5秒周期，闪一秒灭4秒)

升级模式：红绿蓝灯轮流亮 1S

正常模式：

红灯 (红灯表示电池状态)	绿灯 (绿灯表示联网状态)	红绿灯交替闪烁
双闪表示低电量	双闪表示未联网	联网成功且处于充电模式
慢闪表示充电状态	慢闪表示联网成功	
无红灯表示充满或者正常非充电状态		

注: 如联网成功且处于充电模式 则红灯慢闪和绿灯慢闪交替。

注意事项

- 本产品不提供充电器，请务必使用符合安规认证的充电器
- 本产品仅供宠物使用（适配猫、小型犬等常见宠物），禁止踩踏、躺卧或当作玩具使用，避免电子零件损坏或人身安全隐患
- 本产品提供的数据或报告仅供参考，需要时请咨询兽医，遵循医生指导。切勿根据数据或报告自行诊断或治疗，以免导致可能的病情发展或其他非预期危害
- 本产品工作温度为5°C-40°C，避免在极端温度环境下使用，以免影响设备性能和使用寿命；长期不使用时，建议充满电后存放，每3个月充电一次，避免电池亏电
- 产品内含电子零件，废弃时请按照当地垃圾分类标准，进行可回收物与电子废弃物分类处理，切勿随意丢弃
- 若产品出现裂纹、破损，或电子零件故障（如无法开机、心率检测异常），请立即停止使用，切勿自行拆卸维修，联系官方售后处理，避免二次损坏或安全隐患
- 如发现数据有明显波动，请先排查是否正确安装和使用，并排除干扰源(如风扇或空调直吹；呼吸机、洗衣机等共振源)
- 本产品为心率、呼吸异常“粗筛”，无法代替宠物临床监护类产品。
- 本产品主要功能会随APP/小程序升级而改变，最终说明书请参考APP/小程序的《电子说明书》

常见问题与解决办法

手机无法搜索到设备

1. 检查手机蓝牙是否开启；2. 确保安睡垫已在网络配置模式下；3. 确保手机与安睡垫距离不超过1米；4. 重启安睡垫和手机，重新尝试绑定。

不推送提醒通知

1. 检查手机是否开启APP推送权限；2. 检查小程序或APP“健康提醒”设置是否开启；3. 检查设备是否正常连接，监测数据是否异常。

宠物垫无法充电

1. 检查充电线、充电头是否完好，连接是否牢固；2. 清理充电口灰尘、异物；3. 更换合规充电头重新尝试；4. 若仍无法充电，联系官方客服。

监测数据不准确

1. 检查宠物是否安静卧于垫面中央；2. 清理安睡垫表面污渍，避免遮挡传感器；3. 避免在宠物运动、进食、饮水时监测；4. 重启设备，重新开始监测。

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保修信息与范围

- 本产品自购买之日起, 享受1年免费保修服务
- 保修范围内包括设备本身质量问题 (如传感器故障、充电故障、连接故障等)

不包括以下情况:

1. 人为/宠物损坏 (如摔落、挤压、啃咬、进水等);
2. 未按说明书操作导致的设备损坏;
3. 自行拆卸、改装设备导致的损坏;
4. 不可抗力 (如地震、火灾、洪水等) 导致的损坏;
5. 配件 (充电线等) 的正常损耗。

联系与售后

若有售后服务需求, 请添加客服公众号

- 制造商: 广州艾极科技有限公司
- 邮箱地址: wm@aidbai.com
- 地址: 广州市番禺区南村镇捷顺路9号1栋505



添加客服微信
了解更多信息

注: 小程序或APP功能不断迭代, 最终以电子说明书为准

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免责声明

- 本产品仅提供宠物健康监测数据和分析建议，不具备诊断、治疗宠物疾病的功能，宠物主人应结合宠物实际状态，必要时咨询专业兽医，本公司不承担因使用本产品导致的误诊、延误治疗等相关责任
- 严重心律不齐宠物无法测量；超过测量范围的生理参数无法测量
- 因宠物个体差异（如品种、年龄、体质等），监测数据可能存在轻微偏差，属于正常现象，不影响产品整体使用效果
- 因未按本说明书操作、人为损坏、宠物啃咬等原因导致的产品故障或宠物受伤，本公司不承担相关责任
- 本公司有权根据产品升级，对说明书内容进行修改，最新版本以产品附带说明书或官方发布为准

Smart Pet Sleep Mat
Instruction Manual V2.0

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Basic information

Product Name : Smart Pet Sleep Mat

Communication : Wi-Fi 4

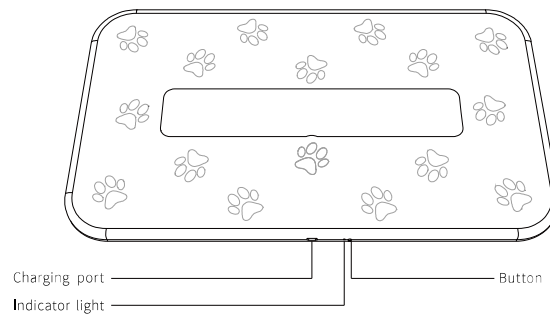
Product Dimensions : 470×270×14.5 mm

Model : MW-M01-M

Lithium batteries : 4000mAh

Ingress Protection Rating : IP 30

Power supply : TypeC 5V/2A



Note: The product and interface illustrations in this manual are schematic diagrams for reference only.

Scope of Application:

This product is only for individual monitoring of common pets (cats, dogs, etc.) within 1.5~50kg. Any user-supplied accessories must comply with the manufacturer's recommendations; otherwise, abnormal operation may occur.

Product Functions

- **Vital Sign Monitoring:** Real-time heart rate and respiratory rate monitoring when pets sleep or rest quietly. Heart rate range: 48-200 bpm; Respiratory rate range: 12-80 bpm (default). Ranges can be intelligently adjusted in the mini-program / APP according to pet age, breed and weight.
- **Sleep Monitoring:** Records proportions of wakefulness, light sleep and deep sleep, generates sleep cycle graphs and evaluates sleep quality.
- **Health Report:** Recorded data supports big-data-driven individual pet health management and generates health reports. This product cannot directly diagnose or treat specific diseases.
- **Mobile Access:** View real-time pet data and health reports remotely via mini-program or APP.

Operating Instructions

• Button Functions

Functions:

Power on, Power off, Network configuration.

Description:

Short-press to power on when the device is powered off; within 10 seconds after power-on, short-press and hold for 3 seconds to enter network-configuration mode, then follow operations on your mobile device; after 10 seconds, long-press to power off.

• Power On / Off

Short-press "button" to power on.

Long-press "button" to power off.

• Device Charging

Use a charger with 5V/2A output. Otherwise charging speed may be affected.

• Network-Configuration Setup

Method 1:

Scan the product QR code with WeChat to jump to the mini-program and start network configuration.

Method 2:

Scan the product QR code on App homepage to start network configuration.

Method 3:

Tap "Add Device" in the mini-program or App to start network configuration.

Complete remaining steps following on-screen guidance.

System requirement: Android 10.0 / iOS 13.0 or above.

• Troubleshooting for Connection Failures

First, verify whether the Wi-Fi name and password are correct.

Power off the device, long-press the power button to re-enter the network-configuration interface, then repeat the network configuration operation.

The device only supports 2.4 GHz Wi-Fi band.

Instructions for use

- LED Light Definition for Non-Display Version

Double flash	flashes twice within 2.5 seconds
Slow Flash	lights up for 1 second every 5 seconds

Power-on : Green light stays on for 2s

Power-off : Red light stays on for 2s

Network-configuration Mode :

When entering Wi-Fi network-configuration mode, the blue light flashes twice. During setup, the Bluetooth indicator flashes slowly (5-second cycle: 1s on, 4s off)

Upgrade Mode : Red/Green/Blue lights flash alternately, 1s

Normal Mode :

Red Light (Indicates battery status)	Green Light (Indicates network connection status)	Alternating flashing of red and green lights
Double flash: Low battery	Double flash: No network connection	Network connected and charging
Slow flash: Charging in progress	Slow flash: Network connected successfully	
No red light: Fully charged or normal non-charging state		

Note: If the device is connected to the network and in charging mode, the red light will flash slowly alternately with the slow-flashing green light.

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Important Notes

- No charger is included. Always use safety-certified chargers.
- This product is for pets only (for cats, small-sized dogs and other common pets). Do not step on, lie on or treat it as a toy. This may damage electronic components or create safety hazards.
- Data and reports are for reference only. Consult a veterinarian when needed. Do not diagnose or treat pets solely based on device outputs; delayed treatment may worsen conditions.
- Operating temperature: 5°C-40°C. Avoid extreme temperature environments to preserve performance and service life. For long-term storage, fully charge first and recharge every 3 months to prevent battery over discharge.
- This product contains electronic components. Dispose of it as electronic waste / recyclables per local waste-sorting regulations. Do not discard arbitrarily.
- Stop using immediately if there are cracks, physical damage or electronic faults (e.g. failure to power on, abnormal heart-rate readings). Do not disassemble or repair by yourself. Contact official after-sales service to avoid further damage or safety risks.
- If readings fluctuate sharply, verify proper installation and usage. Eliminate interference sources such as direct fan / air-conditioner airflow or vibration sources including ventilators and washing machines.
- This product performs coarse screening for abnormal heart and respiratory conditions. It cannot replace clinical-grade pet monitoring equipment.
- Core functions may change with App / mini-program updates. Refer to the digital user manual inside App/mini-program for the latest version.

Common Problems & Solutions

Mobile phone cannot find the device

1. Turn on mobile Bluetooth.2. Confirm the sleep mat is in network-configuration mode.3. Keep phone within 1 meter of the sleep mat.4. Reboot both sleep mat and mobile phone, then retry binding.

No alert notifications

1. Verify notification permissions for App on your phone.2. Enable "Health Reminder" settings in mini-program or App.3. Confirm normal device connection and valid monitoring data.

Sleep mat fails to charge

1. Inspect charging cable and adapter; ensure secure connections.2. Clear dust or foreign objects from charging port.3. Retry with a compliant charging adapter.4. Contact official customer service if the issue persists.

Inaccurate monitoring readings

1. Make sure the pet lies quietly in the centre of the mat surface.2. Clean pad surface stains to avoid sensor obstruction.3. Do not monitor while the pet is moving, eating or drinking.4. Reboot the device and restart monitoring.

Warranty Information

- One-year free warranty from the date of purchase, covering manufacturing defects including.
- Warranty coverage includes defects in the equipment itself (such as sensor failure, charging failure, connection failure, etc.)

Warranty Exclusions:

1. Damage caused by humans or pets (e.g. dropping, squeezing, biting, water ingress).
2. Damage from operation not complying with this manual.
3. Damage from unauthorised disassembly or modification.
4. Damage caused by force-majeure events (earthquake, fire, flood etc.).
5. Normal wear and tear of accessories (e.g. charging cables).

After-sales Support

For after-sales service, follow the official customer-service official account or add customer-service WeChat for further information.

- **Manufacturer:**Guangzhou Aiji Technology Co., Ltd.
- **E-mail:** wm@aidbai.com
- **Address:** 1 Building 505,9 Jieshun Road,Nancun Town.Panyu District, Guangzhou City,Guangdong Province,China



Add customer service WeChat
to learn more information.

APP and mini-program functions are subject to iterative updates. Refer to the digital manual for the latest content.

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Disclaimer

- This product only provides pet health monitoring data and suggestive analysis. It cannot diagnose or treat pet diseases. Pet owners shall observe pets in reality and consult professional veterinarians when necessary. The manufacturer shall not be liable for misdiagnosis or delayed treatment resulting from product use.
- Pets with severe arrhythmia cannot be measured ; physiological parameters out of measurement range cannot be captured.
- Minor data deviations caused by individual pet differences (breed, age, physical condition etc.) are normal and do not impair overall usability.
- The manufacturer bears no liability for product faults or pet injuries caused by improper operation, human damage or pet biting.
- Product specifications and manual content may be revised with product upgrades. The latest version shall prevail as released officially or delivered with product.

Warning

- 1) The product shall only be connected to a USB interface of type-c
- 2) Please use common USB Cable or original charger. Otherwise, It may result to danger. When you use a charger for charging, adapter shall be installed near the equipment and shall be easily accessible.
- 3) This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0cm must be maintained between the user's body and the handset, including the antenna.
- 4) This product can be used across EU member states.
BLE frequency range: 2402-2480MHz, Maximum E.I.R.P:4.18dBm
2.4GWi-Fi frequency range: 2412-2472MHz, Maximum E.I.R.P: 12.16dBm

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

RED 2014/53/EU

Declaration Of Conformity

This product can be used across EU member states .

Hereby, Guangzhou Aiji Technology Co., Ltd. declares that this Smart pet sleep mat is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU.

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.