

## Using External Display Devices

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Using external display devices such as monitors, projectors, etc. allows you to view screen images alternatively or simultaneously on each device. Additionally, you can extend the screen over two display devices to use a larger workspace. Using external display devices is especially useful when giving a presentation.

### Switching Display Devices Using the Shortcut Key

You can watch the screen through either the LCD or an external display device, or you can even watch the screen through both the LCD and an external display device simultaneously.

1. Connect the external display device (e.g. a monitor or a projector) to the corresponding port of the system.
2. If you press the <Fn>+<F4> key combination once, the **Samsung Display Manager** screen appears where you can select a screen.

Whenever you press the <F4> key while pressing the <Fn> key, selection moves to the next item. Select a mode.



Example) Select LCD+CRT



LCD: Notebook Screen

CRT: External Monitor Screen

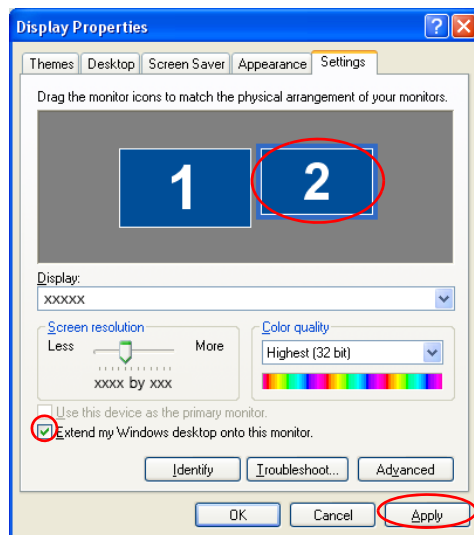
LCD+CRT: Notebook + External Monitor Screen

## Using Dual View to View Extended Screen

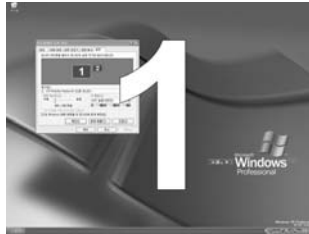
Dual View is a function that enables you to view a computer screen over two display devices. This is convenient when needing a wide screen for work.

In Dual View mode, you can select the screen resolution and colour(color) quality for each display device, as if there were two separate graphics cards.

1. Connect the external display device (e.g. a monitor or a projector) to the corresponding port of the system.
2. Press touchpad right button on the desktop, click **Properties**, and then click the **Settings** tab.
3. Click the monitor '2' icon, select the 'Extend my Windows desktop onto this monitor' check box, and then click **Apply**.



4. When the configuration is complete, click **Identify** on the left side of Troubleshoot. The primary display device(the LCD) is indicated as '1', and the secondary display device is indicated as '2'. Now you can view the screen through two monitors.



1 : Primary



2 : Secondary



When you use Dual View, configuring the LCD as the 'Primary' monitor is recommended.



If the screen of the secondary display device is displayed at 640x480 pixels, with 256 colours(colors), change the settings to the desired screen resolution and colours(colors) quality in the [Display Properties] dialog box.



When Dual view is not properly set up, refer to Q&A. (p117)

## Deactivating Dual View Mode

Click the monitor '2' icon, clear the 'Extend my Windows desktop onto this monitor' check box, and then click **Apply**.



### To move a window between display devices in Dual View mode

Click the title bar of the window in the primary display device (1, the LCD), and drag it to the secondary display device (2). The window is moved to the secondary display device.

# System Management

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## Using Power Management Options

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Your computer includes **Power Management** options that can help the battery charge last longer and extend the life of the battery. Power-management options will slow down or shut off system components when the components are not being used.

Power management may slow down system performance. Your computer runs fastest with the power cord attached, whereby power management is disabled.

In the next sections, basic and advanced methods of power management will be discussed.

### Basic Power Management Schemes

This section discusses the basic schemes of power management when the computer is operating on battery power or using AC power.



#### **Standby vs. Hibernation**

Hibernation is a state where the contents of memory are stored in a special file on the hard disk, and Standby simply keeps a small holding current through the memory to keep the data. You are more likely to sustain loss of data in Standby mode so it is recommended to save all open files before entering Standby.



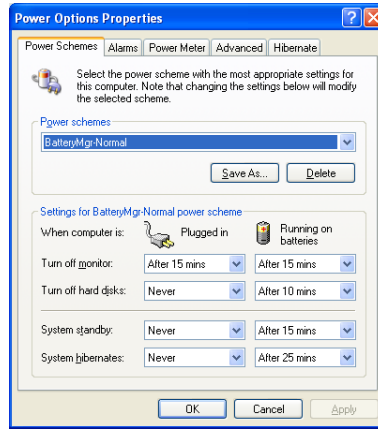
#### **Changing Devices:**

Do not change PC Cards while in standby or hibernate modes.

**To enter the power management window complete the following:**

1. Click **Start > Control Panel > Performance and Maintenance**.
2. Click  icon to display the **Power Options Properties** window.

3. Click the **Power Schemes** tab to display the basic power management options.



By default, the power scheme is configured to BatteryMgr-normal mode. BatteryMgr-normal mode extends the battery life and optimizes the Intel Speed-step function. Since the CPU power consumption is automatically optimized to conserve power when the computer is operating on battery power, an application may be executed slower than when it is operating on AC power. To use BatteryMgr-normal mode after reinstalling Windows, install the Battery Manager program using the system software Media.

4. Select the time that you wish each of the following actions to occur in **Battery** and **AC power** mode.
  - Turn off monitor
  - Turn off hard disks
  - System standby
  - System hibernates

Turning off the monitor and HDDs will save a substantial amount of battery power, therefore when in battery only mode select the shortest time practical.



You can also reserve Turning Computer Off, Hibernation state, Hold Mode, etc. by selecting **System > Computer Scheduling** in the EasyBox program. (see "Using EasyBox" on page 35.)

If you change the power settings in the Battery Manager program, the settings of the '**Power Options Properties**' window are automatically changed accordingly ("Using the Battery Manager" (p107)).

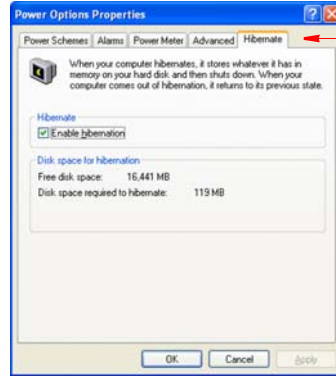
### **Hibernate Mode** (*Power Management or Manual Method*)

When hibernation is used, your computer turns off and when you power up again, everything is restored exactly as you left it—including programs and documents you may not have saved or closed. Everything in memory gets saved to the HDD, and the monitor and hard disk get turned off.



#### **If You Reinstall Windows:**

You should re-establish hibernate in power options by opening **Power Options Properties** window and click on the **Hibernate** tab then click “Enable Hibernation”.



Hibernate Tab



#### **Frequent Interruptions:**

If you experience frequent interruptions, you might also consider putting your computer into automatic hibernation after a specified number of minutes using the power management options.

### **Standby Mode** (*Power Management or Manual Method*)

Standby is used mainly for conserving battery power in your notebook computer. It also gives you the benefit of getting right back to your work without waiting for the computer to restart. Standby turns off your monitor and hard disks, placing your entire system in a low-power state. When you return to your computer, restores your desktop exactly as you left it. It is recommended that you do not enter standby mode with less than 20% battery power.

5. Click **OK** to set your power management options and close the window.



#### **Rest Key:**

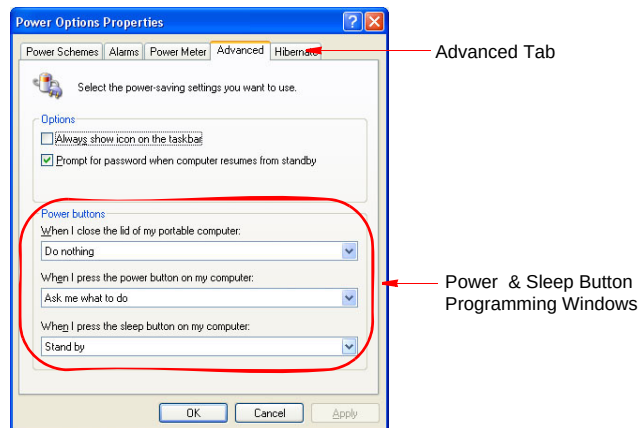
The manual **<Fn+Esc/ >** key combination will not activate Standby or Hibernate modes while you are playing a multimedia program or have an active USB device connected.

## Advanced Power Management Schemes

This section discusses the advanced power management schemes. There are two buttons that you can use to manually conserve power.

**To enter the power management window complete the following:**

1. Click **Start > Control Panel > Performance and Maintenance**.
2. Click  icon to display the **Power Options Properties** window.
3. Click the **Advanced** tab to display the advanced power management options.



4. Select the mode (**Do nothing/Ask me what to do/Standby/Hibernate/Shut down**) assigned to the Power button and/or Rest <Esc/  > key. Also select the action (**Do nothing/Standby/Hibernate**) associated with closing the computer lid.



The "Rest" key is assigned to the <Fn+Esc/  > key combination. "Basic Power Management Schemes" on page 100 for a better understanding of Standby and Hibernate modes.

5. Click **OK** to set your power management options and close the window.

You can return to normal operation after you have used one of the "Power Management" buttons by quickly pushing and releasing the **Power** button.

## Using the Battery

Please refer to the following instructions when running the computer on battery power without connecting the AC power.



### Precautions

- Use only chargers specified in the User Manual.
- Never heat the battery pack, put it near or in a fire or use at a temperature higher than 60°C, as this may cause fire.
- Never cause a short circuit between the battery pack terminals or disassemble the battery pack.
- Carefully read and follow the precautions printed on the battery and the safety instructions in the User Manual before using the battery.

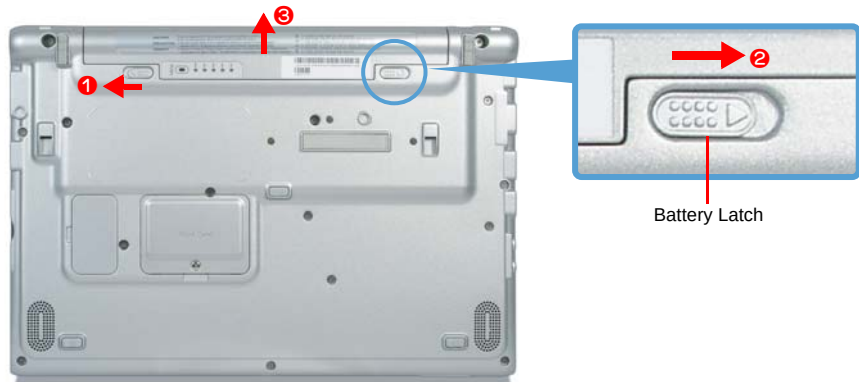


Please read the instructions on the battery before use.

Please refer to the system operation environment (p147) of this manual and operate and store the battery at room temperature.

## Ejecting and Attaching Battery

1. Shutdown the system and close LCD.
2. Put the computer upside down on a flat surface.
3. Slide the left battery latch into the **Outward** (☐↗) direction and separate the battery sliding the right battery latch into the **Outward** (☐↗) direction.



4. To reinstall the battery, insert the battery into the system and slide the left battery latch into the **Close** (inward) direction so that the battery is fixed.



If the left battery latch is not fixed in the Lock (inside) position, there is a danger of data loss due to the battery coming loose. Slide the latch into the Lock position so that the red circle mark is hidden.

## Monitoring the Battery Charge

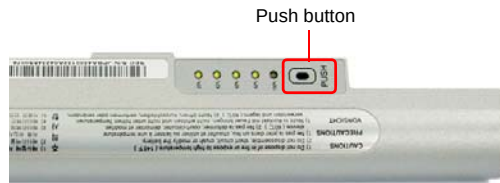
You can view the battery charge status by completing the following procedures.

### *To use the shortcut key to view*

If you press the <Fn>+<F2/ > key combination on the keyboard, the remaining battery charge appears on the screen for a while. It appears only when the Samsung Display Manager program is installed on your computer.

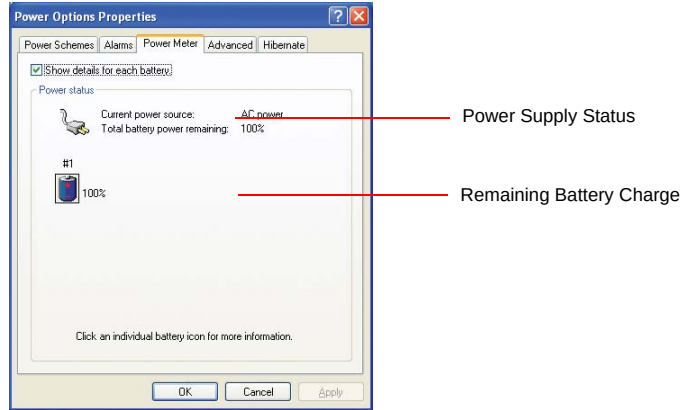
### *To view on the battery*

Click the **PUSH** button on the battery. The remaining battery charge (%) will be displayed.



### *To view through the Control Panel*

Select **Start > Control Panel > Performance and Maintenance > Power Option > Power Measure** tab. Then you can view the current power source and the current remaining battery charge.



#### **Using the battery**

Battery is an expendable supply, so when you use it for a long time, the capacity/battery life is shortened. If the battery life is reduced to under half of the initial time, we recommend that you purchase a new battery to use.



#### **Battery Warning**

You will hear an alarm when the remaining battery charge is under 10%. Connect the power cable or turn off the computer and install a fully charged battery.

When the remaining battery charge is under 3%, the computer automatically saves current work and turns off. This may be different according to the settings in **Control Panel > Performance and Maintenance > Power Options > Alarms** tab.

## Extending the battery use time

### Decreasing the LCD Brightness

Decreasing the LCD brightness by pressing the <Fn>+<⌵> key combination on the keyboard or adjusting the brightness in the Battery Manager program extends the battery use time.

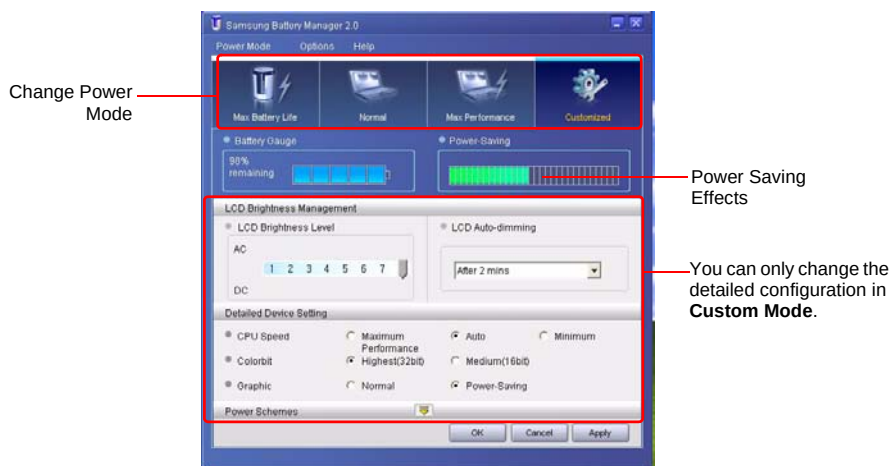
Decreasing the LCD brightness by one level extends the battery use time by 3~5% (10~20 minutes). (The battery use time is determined by the corresponding model.)

### Using the Battery Manager

Battery Manager is a power management program that enables using battery power efficiently.

You can easily change the power mode by selecting an optimized power mode and manually optimizing the battery use time by setting each option.

Click on **Start > All Programs > Samsung > Samsung Battery Manager > Samsung Battery Manager**.



- **Maximum Battery Saving Mode** : This mode is appropriate for conditions which require the maximum battery use time. This may degrade the performance of the system.
- **Normal Mode** : This mode is appropriate for normal conditions. Both system performance and battery use time are optimized.

- **Maximum Performance Mode** : This mode is appropriate for conditions that require maximum system performance. Therefore, the battery usage time may be reduced in this mode.
- **Custom Mode** : In this mode, a user can configure a detailed configuration to save the battery usage time. You can adjust the LCD brightness, the system standby time, the screen color quality, and the graphic mode values.



### **Power Saving Effect**

This shows the relative battery use time for each power mode. The more effective the power saving, the longer the graph will appear.

### **When Running a Game or Multimedia Application**

A game or multimedia application may not work smoothly in Maximum Battery Saving Mode. Using this is recommended when the AC adapter is connected or in Normal or higher modes.

## *Turning Off Unnecessary Devices*

Turning off unnecessary devices extends the battery use time.

Select the **Start > Control Panel > Performance and Maintenance > System > Hardware** tab and click **Device Manager**. Right-click a device you are not using, and select 'Disable' (e.g. wireless LAN, 1394 etc.)

## *Battery Calibration*

If you charge/discharge the battery repeatedly for only a short time, the battery use time may be reduced by the difference between the actual battery charge and the remaining charge display. In this case, the actual battery charge and the remaining charge display will be same by discharging the battery completely using the Battery Calibration function, and then recharging it again.

1. Disconnect the AC power adapter after turning off the system.
2. Restart your computer and press <F2> to enter BIOS setup.
3. Using the arrow keys, highlight Smart Battery Calibration in the Boot menu. The Battery Calibration function is activated and the battery is discharged forcibly. This operation requires 3~5 hours depending on the battery capacity and the remaining battery charge.
4. When the calibration process is complete, recharge the battery fully.

## Using the Security Lock Port

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The security lock is a device used to physically 'fix' the system when using it in a public place. The locking device needs to be purchased separately. The shape and methods of use may differ depending on the manufacturer. Please refer to the manual provided with the security lock for proper use.

1. Connect a security lock cable to a fixed object.
2. While holding the security lock port lever to the left, connect the cable to the security lock port.



Any damage to the machine caused by using a locking / security device is not covered under warranty.

## Tips for Using Your Computer

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The following information helps you avoid potential problems as you use your computer:



Do not try to disassemble your computer. Opening the system chassis voids your warranty. Only an authorised(authorized) manufacturer service center can replace or add any parts inside the chassis.

- Follow all the instructions and cautions in your computer user documentation.
- The LCD has a polarized surface and can be damaged easily. To prevent damage, avoid touching the screen.
- Use only approved AC adapters, auto adapters, memory modules and other options.
- Because a notebook computer is small and has restricted air flow around components, it is more likely to overheat than a desktop computer. A fan inside your computer runs when needed to help eliminate heat. Make sure the fan vent on the left side of your computer is not blocked when you use the computer. Occasionally check the vents and remove any accumulated dust on the outside.
- Avoid using or storing the computer in extremely hot or cold areas, such as a car on a hot day. Keep the computer away from heaters and out of direct sunlight. Exposure to excessive heat may damage computer components. If you have left your computer in a hot place, let it cool down slowly to room temperature (with the LCD panel open) before using it.
- Do not remove the memory-module compartment door, or try to install a memory module when the computer is on.
- Set up your computer work area to avoid physical strain. Sit with your back straight and supported by your chair. Adjust your chair or work table so that your arms and wrists can remain in a relaxed position, parallel with the floor. Avoid bending or twisting your wrists as you work. Your hands should “float” slightly above the keyboard. Refer to a book on office ergonomics for more information on setting up your work area.
- Take frequent breaks from working at the computer to rest your eyes and stretch your muscles.
- Remember to save your data files frequently and to make backup copies of your files.

- A walkie-talkie must be kept more than 1 meter away from the device. Since a walkie-talkie transmits a very strong signal, it may cause a computer malfunction.

## Travelling with Your Computer

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### Air Travel

**If you are travelling by air, follow these tips:**

- Take the computer with you as carry-on luggage. Do not check the computer with your baggage.
- Allow the computer and disks to go through the X-ray security devices. Do not hand-carry disks through the walk-through metal detectors, which can cause loss of data.
- Be prepared to turn off the computer during take off and landing.



Please follow the instruction of the corresponding facilities regarding the use of wireless devices (wireless LAN, Bluetooth , etc.) when in a wireless communication restricted area (e.g. airplane, hospital , etc.).

## Handling Spills

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Do not spill anything on your computer. The best way to avoid spills is to avoid eating and drinking around your computer. If you do spill something on your computer, turn off your computer, unplug it immediately, and do the following:

- If you spill liquid on the keyboard, drain as much of the liquid from the keyboard as possible. Be careful not to let the liquid drip onto the LCD panel. Allow the system to dry for several days before trying to use it.
- If you spill liquid on an external keyboard or keypad, unplug it and drain as much of the liquid as possible. Allow the keyboard to sit at room temperature for a full day before trying to use it.



Sweet liquids leave a sticky residue that may jam the keyboard despite your efforts to dry it.

- If you spill liquid on the LCD panel, clean it immediately with a soft cloth and denatured alcohol or a proprietary LCD screen cleaner. Do not use water, window cleaner, acetone, aromatic solvent, or dry, rough towels to clean it.



Some liquids damage the polarized LCD screen. If your screen is damaged, contact your authorized manufacturer's service center for a replacement.

## Storing the Computer for Long Periods

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If you will not be using the computer for a long period of time (a month or more), you should discharge the battery completely then remove the battery from the computer. This extends the life of the battery.

# Troubleshooting

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Complete the following in the order presented until your system is functioning properly. If all of the steps below fail then contact your local reseller for assistance.

▶ *Questions and Answers*

Please see “Questions and Answers” on page 115 for assistance in correcting any computer operational problems.

▶ *Check the Connections*

Verify all of the power and peripheral cables are securely plugged into their sockets and that your system and power supply is on.

▶ *Norton AntiVirus*

Run Norton AntiVirus to ensure a virus is not affecting your computer.

**To run Norton AntiVirus proceed as follows:**

Click **Start > All Programs > Norton AntiVirus > Norton AntiVirus 20xx.**

▶ *Magic Doctor*

Magic Doctor is a program developed and distributed by Samsung Computer and is used to troubleshoot problems. Since this program enables you to diagnose your system with one-click, try to diagnosis your system with Magic Doctor.

Click **Start > All Programs > Samsung > Magic Doctor > Magic Doctor.** (p136)

▶ *Windows Help and Support*

Run Windows Help and Support to find problem that may be affecting your computer.

**To run Windows Help and Support proceed as follows:**

Click **Start > Help and Support.**

▶ *Frequently Asked Questions*

To view FAQ's on your computer, please visit [www.samsungpc.com](http://www.samsungpc.com).

▶ *Reinstalling Software*

If for some reason your system crashes you may corrupt your HDD, Windows operating system and/or some of your device drivers. If this is the case, use **System Recovery CD** to reinstall OS and **System Software Media** to reinstall the corrupt device drivers.



**System Recovery Precaution:**

Before you start restoring your windows operating system insure you backup all data on your hard drive.

*Samsung* is NOT responsible for any data loss.

## Questions and Answers

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This section provides information on possible problems, solutions and other references for system use.

### Windows Related

**Q1 The system does not shutdown properly.**

- A** When the system does not shutdown normally, press and hold the Power button until the system manually shuts off. If the Power-Saving Mode is configured into the Power button, press and hold for more than 4 seconds to shut the system off. When the system is turned on after such manual shutdown, Scandisk will run to check errors in the system.

**Q2 The system freezes during program operation**

- A1** There is an error with the program currently being used. Press the <Ctrl>, <Alt>, and <Delete> keys simultaneously and click End Task in the [Windows Task Manager] window.
- A2** There is an error with the Windows OS. Reboot the system by using the Power button.

## Display Related

**Q1 The LCD screen is too dark or too bright**

- A Turn on the LCD backlight or adjust the screen brightness. Press <Fn>+<F5> to turn on the LCD backlight or press <Fn>+<⬇️>, <Fn>+<⬆️> to adjust the screen brightness.

**Q2 The screen saver disturbs screen viewing during Media Player or video file operation.**

- A Unselect Tools > Options > Player > Allow screen saver during playback in the Media Player.

**Q3 In DOS mode, changing the full screen DOS mode by pressing <ALT>+<Enter> key displays a broken image for a short period.**

- A The DOS mode, which supports 2 byte characters such as Korean and Japanese runs in graphic, not in text mode. In this case, a broken image may be displayed while changing the video mode settings.

**Q4 In the following cases, the screen blinks or displays noise for a short time: (Click on the Graphics Related tab, Change Resolution, Change Display Device, Remove the AC Adapter, Restart the System and then Change the PowerMizer level.)**

- A This may happen while the video driver is examining the connected device. While detecting, any connected display devices may blink or some noise may occur.

**Q5 When I connect a projector, and change the setting to display screen image on both the LCD and the projector by pressing <Fn>+<F4/🖥️> keys, screen is not displayed properly.**

- A Press <Fn>+<F4/🖥️> keys once again.  
If the same problem continues, it means the projector cannot support the resolution. Lower the resolution to 1024 x 768.

**Q6 The Taskbar on the bottom of the screen does not appear when a projector is used as the display device.**

- A A This may happen, even though WXGA LCD supports the 1280 x 768 mode, the projector does not support that mode. In this case change the resolution to 1024x768 (recommended) on your computer.

**Q7 Switching the MS-DOS command prompt to full screen mode or Windows mode by pressing the <Alt>+<Enter> keys does not operate properly.**

**A** Pressing the <Alt>+<Enter> keys using an USB keyboard, may cause the key input to be recognized as multiple key inputs depending on the keyboard input recognition time. In this case, the MS-DOS command prompt is repeatedly switched to full screen and then to Windows several times. Please press the <Alt>+<Enter> keys more quickly, or press the <Alt>+<Enter> keys using the system keyboard.

**Q8 Pressing the shortcut key on the keyboard does not show the Samsung Display Manager icon.**

**A** The Samsung Display Manager icon only appears when both the Magic Keyboard and the Samsung Display Manager program are installed.

**Q9 I cannot set up Dual View properly.**

**A** This may happen when Clone mode is selected for an external monitor. Press the <Fn>+<F4> key combination to select LCD and try to set up Dual View again.

**Q10 The screen is rotated, but I cannot return it to the original orientation.**

**A** This may happen when you have used the screen pivot function or pressed a wrong key while using the computer. For Intel Graphics, press the Ctrl+Alt+Direction Key (▲ : rotate 0 degrees, ► : rotate 270 degrees, ▼ : rotate 180 degrees, ◀ : rotate 90 degrees) to return to the original orientation.

**Q11 The color is strange when the picture is displayed on the connected monitor (or projector).**

**A** Check the monitor signal cable connection and reconnect the cable.

**Q12 The picture is abnormally displayed on the screen when the computer is resumed in Standby mode.**

**A** This may happen when the CRT is set as the Primary device in the Extended Desktop Settings.

When the CRT is set as Primary and the LCD as Secondary, the picture may be displayed abnormally if the system enters Standby mode, is restarted after disconnecting the CRT and the resolution is changed. It is recommended setting the LCD as the Primary Display Device.

## Sound Related

### Q1 How to install and uninstall the sound driver

**A** To install or uninstall the sound driver from this system, please follow the procedures below.

- **Sound Driver Components**

The sound driver consists of the following 3 components that are automatically installed during the installation.

- **High Definition Audio - KB888111:** Microsoft UAA Bus Driver for High Definition Audio
- **SoundMAX:** SoundMAX Integrated Digital HD Audio
- **WOW XT and TSXT Filter Driver:** SRS

- **Uninstalling the Sound Driver**

To remove the sound driver due to a problem or for an update, follow the procedures below.

If you do not follow the sequence below, the sound driver may not be removed or the reinstalled driver may not work properly.

1. Select **Start > Control Panel > Add or Remove Programs**.
2. Remove **WOW XT and TSXT Filter Driver** first.
3. Remove **SoundMAX** and restart the computer.



Do not remove the **High Definition Audio** item. Removing this item also removes the modem device driver.

If you have removed this item, you need to install the modem device driver again.

- **Reinstalling the Sound Driver**

If there is an already installed sound driver, uninstall the driver according to the procedures above.

The sound driver is included on the System Software Media.

1. Insert the System Software CD-ROM into the CD-ROM drive.
2. Select the Sound Driver on either Standard Installation or Custom Installation, then the 3 components of the sound driver are automatically installed.

- **Installing the Sound Driver after a Windows XP Reinstallation**

If you install the sound driver after reinstalling Windows XP, the Add Hardware Wizard (Modem Device) window may appear during the sound driver installation. This happens because the **High Definition Audio - KB888111** Hotfix, which has been installed on your system, has changed the settings to search for both sound and modem devices. If you install the modem device, this message will not appear. If necessary, install the modem device together.



The number of the High Definition Audio - KB888111 Hotfix may differ if you have updated the Hotfix from the Microsoft web site.

## Modem Related

### **Q1 I cannot hear the modem sound.**

**A1** Check that the telephone line is properly connected to the modem.

**A2** Check that the modem driver is installed properly.

1. Click Start > Control Panel > Performance and Maintenance > System.
2. Select Hardware tab > Device Manager > Modems in the System Properties window, and check if there is a yellow exclamation mark on the installed modem icon. If there is, delete the modem device driver and reinstall the driver, because the yellow exclamation mark represents a not properly installed driver.
3. If there is no yellow exclamation mark, double-click the installed modem, and click Diagnostics tab > Query Modem in the Modem Properties window to diagnose the modem.

No message in either of Command and Response in the Diagnostics tab means that the modem is not operating properly.

Diagnose the modem again after restarting the system or reinstalling the driver. (You have to exit all programs using modem in the advance of diagnostics of the modem).

### **Q2 I cannot make a call using an extension line.**

**A** In general, the dial tone of a PBX or a digital phone switching system is not a continuous one, unlike that of a trunk line.

Therefore, the modem may not make a call because the modem mistakes the dial tone from a PBX or a digital phone switching system as a busy tone.

In this case, complete the following procedures.

#### **- Using an AT command**

As an initialization command, use the command, ATX3.

Otherwise, enter the ATX3 command manually before making a call.

It can correct this problem by skipping the dial tone check step.

#### **- Configuring the Modem through the Control Panel**

1. Click Start > Control Panel > Network and Internet Connections.
2. Under See Also, click Phone and Modem Options.
3. In the Modems tab, select the installed modem, and click Properties.

4. In the Modem tab of the Modem Properties window, clear the 'Wait for dial tone before dialing' check box.
5. When the configuration is completed, click OK.

**Q3 How do I use my modem when dialing from overseas?**

- A1** Check that the modem is correctly configured according to the current country. Because the values for communication may differ according to the country, you may not be able to connect via the modem due to an incorrect modem configuration.
1. Click Start > Control Panel > Network and Internet Connections.
  2. Under See Also, click Phone and Modem Options.
  3. In the Dialing Rules tab, click Edit.
  4. In the General tab in the Edit Location window, select the current country from the Country/region radio box, specify the Area code, and click OK.
- A2** Because the shape of the telephone plug may differ according to the country, you have to purchase and use the appropriate telephone plug for that particular country.

**Q4 How do I receive a fax while the system is in power saving mode (Rest mode) ?**

- A** To receive a fax in Standby Mode, you have to set it up as follows.
1. The automatic fax reception function of the fax program needs to be activated. (For more information, refer to the corresponding fax program manual.)
  2. Click Start > Control Panel > Network and Internet Connections.
  3. Under See Also, click Phone and Modem Options.
  4. In the Modems tab, select the installed modem, and click Properties.
  5. In the Power Management tab of the Modem Properties window, select the "With this device, exit the computer from stand-by mode" item and then click OK.
- The above setting enables the modem to turn on the system and receive a fax when in power saving mode.

## Wired LAN Related

### Q1 <Wake On LAN> function

**A** <Wake On LAN> function is a function that activates the system in rest mode(S3) when a signal (such as a Ping or Magic Packet commands) arrives from network(wired LAN).

#### To use <Wake On LAN> function:

1. Select My Network Places > View network connections from the Desktop.
2. Click the right button on the touchpad over Local Area Connection, and select Properties.
3. Click Configure, and select Power Management tab. Select 'Allow this device to bring the computer out of standby', then click OK. Restart the system.

- If the system in rest mode is activated when there is no received signal, use the system after disabling <Wake On LAN> function.

- If you turn the power off when <Wake On LAN> is disabled, the LAN LED may continue to be lit up.

- Connecting wired LAN while using wireless LAN may not execute <Wake On LAN> function. Configure wireless LAN to 'Disable' to use <Wake On LAN> function.

1. Click on **My Network Place> View network connections** on the Desktop.
2. Right-click over **Wireless Network Connection** and select **Disable**.

### Q2 When I connected 100Mbps wired LAN and the computer exits standby/hibernate mode, a message informing 10Mbps wired LAN connection appears.

**A** When the computer exits standby/hibernate mode, restoring the network takes about 3 seconds. When the network is restored, it operates in 100Mbps.

## Wireless LAN Related

**Q1 The Wireless LAN device is operating properly, but I cannot connect to the Internet or to another computer.**

This is due to an incorrect configuration, or a configuration error. Check the following check lists:

- A1** If you are using a computer-to-computer (Ad Hoc) network connection, check that the name of the configured network (SSID) is correct. The network name (SSID) is case sensitive.
- A2** If you are using a network key (encryption key), you have to use the same network keys for an AP (Access Point) or a computer-to-computer network (Ad Hoc). The network key of the AP is configured in the AP management program. Ask your network administrator or AP manager for more detailed information.
- A3** Check that the device driver is properly installed. If the driver is not properly installed, you will find a yellow exclamation mark on the network icon by clicking Start > Control Panel > Performance and Maintenance > System > Hardware tab > Device Manager > Network adapters > Wireless LAN adapter. If there is a yellow exclamation mark, please reinstall the device driver with the system software Media.
- A4** Referring to A2 of Q3, Check that the network bridge configuration is correct.

**Q2 The signal strength is excellent, but I cannot connect to the network.**

Even if the signal strength is excellent, the network connection may not operate properly if the TCP/IP properties are not properly configured, or the network key (encryption key) is incorrect.

- A1** Check that the TCP/IP properties are configured properly. When you connect to an AP, click the Wireless Network Connection icon on the taskbar and select the Support tab. If the IP is not allocated properly, the IP address will be displayed as follows (e.g. 169.254.xxx.xxx).

If the network does not provide DHCP, you have to specify the correct IP address by asking your network administrator.

Even if the network provides DHCP, the server may not allocate an IP address to the client properly, and the client station cannot connect to the network.

- A2** Referring to A2 of Q1, check that the network key is correct.
- A3** Referring to Q4, check that AP is operating properly.

**Q3 I cannot share an Internet connection.**

**A1** It may require some time to synchronize the computers to share an Internet connection after the Internet connection sharing configuration is completed. If you cannot share Internet connection even after a longer period, restart the computer.

**A2** Check if the connection between the network adapters is configured to bridge. If there is a configured bridge connection between the network adapters through the network configuration wizard, remove the network bridge, and reconfigure the Internet connection sharing.

A bridge connection is created when you ran Network Setup Wizard from the [Network Connections] window, and selected both the internal connection adapter and another adapter in the wizard.

**Q4 I cannot connect to the AP.**

**Check the Computer Settings**

**A1** Verify whether the wireless LAN function of the computer is on by doing the following. If the wireless LAN function is off, turn it on.

- For Windows XP, verify that the wireless network connection has been set to "Enable" in Start > Control Panel > Network Connections.

- Check if the wireless LAN is turned on.

**A2** Verify whether the same network key (encryption key) has been entered in both the AP and the computer.

The network key is an encryption key for encrypting data transmitted between the AP and the computer. It is recommended setting the network key manually.

**Check the AP Settings**

For the AP settings, refer to the User's Guide provided by the AP manufacturer.

**A3** Verify whether the environment is suitable for using a wireless LAN.

The use of a wireless LAN may be restricted according to the environment and distance. Obstacles such as walls or doors affect the use of a wireless LAN. Install the AP in a high and open space 50cm from the wall and far removed from any other radio signal sources.

**A4** Verify whether the AP is operating properly.

- When the AP is not operating normally, turn off the AP and after a short while turn it on again.

- Verify whether the AP's firmware is the most recent version. (Contact the AP manufacturer or the place where you purchased the AP for details of the AP firmware.)

- A5** Verify whether the AP has been properly connected to the network.  
Verify whether the network is operating normally by connecting the wired network cable, which has been connected to the AP, to your computer.
- A6** Check the network key settings (encryption key).  
When automatic code conversion (a passphrase function) has been selected and data communication is not functioning even with a normal wireless connection, it is recommended entering the network key (encryption key) manually.
- A7** Check the AP settings as follows. (The following is recommended for a standard environment and thus may differ according to the specific wireless network environment.)
- When several APs are present simultaneously, check the channel setting for each AP. When different APs are using nearby channels, interference may occur between electronic waves. Set the APs' channels further apart from each other. (Ex: Ch1, Ch5, Ch9, Ch13)
  - When an AP's SSID (Service Set ID) option is set to "Hide", you cannot search for that AP on the computer. We recommend canceling the "Hide" option for an AP. The SSID is a name for distinguishing one wireless LAN from another wireless LAN.
  - It is recommended using Long Preamble. Preamble is a signal for data transmission synchronization. Short Preamble may be supported by some types of APs but may cause compatibility problems.
  - It is recommended using a static IP.
  - Since static channel selection is more reliable than auto channel selection, it is recommended setting a static channel.

**Q5 In the Windows XP 'Available wireless networks' window, the Wireless Network Connection is displayed as 'Not Available'.**

- A1** Check if the wireless LAN is turned on.
- A2** Check if there is additional program for a wireless LAN connection installed.  
Windows XP supports wireless LAN connections through the Wireless Zero Configuration (WZC) service. Therefore, an additional program for wireless LAN connection is not required, unless the network requires a specific program. However, installation of some wireless LAN related programs may sometimes disable the [View Available Wireless Networks] window supported by WZC service. Exit the wireless LAN related program then check whether the window is enabled.
- A3** Initialize the device driver.  
Click Start > Control Panel > Performance and Maintenance > System > Hardware tab > Device Manager > Network adapters, and select the wireless LAN adapter. Right-click the network adaptor and select 'Disable'. Then right-click over the network adaptor and select 'Enable' after a short wait to check that the device is operating properly.

**A4** Right-click the My computer icon, and select Manage. When the Computer Management window appears, double-click Services and Applications on the left, and then click Services from the sub menu tree. Select the Standard tab in the right pane, double-click Wireless Zero Configuration and check that Startup Type is configured to Automatic, and the Service status is Started.

**A5** In the case of Windows XP, click Advanced in the [Wireless Network Connection] dialog box (see "Connecting to an Access Point (AP)" (p63)) and make sure that 'Use Windows to configure my wireless network settings' is selected.

This may happen when a third-party wireless network setup program (e.g. PROSet) other than Windows XP default program is installed. For setting up a wireless network using the Windows XP program, this option should be selected.

**Q6 When connecting to a computer-to-computer (Ad Hoc) network, I cannot connect to another computer connected to the same computer-to-computer network.**

**A1** Make sure that the security settings and network name of the computer-to-computer (Ad Hoc) network is correct.

**A2** Check the TCP/IP properties of the computers to be connected through the computer-to-computer (Ad Hoc) network. All of the computers to be connected through a computer-to-computer (Ad Hoc) network should be configured so that their IP addresses are within the same subnet range.

- If the TCP/IP Settings are configured to DHCP, the address is automatically configured to an address within the subnet IP range. This will take about 2~3 minutes.

- If the IP address is configured to static IP in TCP/IP properties, select Use the following IP address in the TCP/IP properties of the wireless adapter, configure IP address:10.0.0.1~10.0.0.254, and Subnet mask: 255.255.0.0, and then try again.

- A fixed IP is recommended for a small-size network.

**Q7 When using a computer-to-computer (Ad Hoc) network, sometimes I cannot search the access point.**

**A** It may happen occasionally when you are using a computer-to-computer (Ad Hoc) network connection. Even if you cannot find some access points, the computer-to-computer (Ad Hoc) network is operating properly. Click Refresh to view the latest search result.

**Q8 Running Help file while running Profile Wizard in the wireless LAN program (PROSet) makes the PROSet window white.**

**A** It will be displayed properly when you finish the profile wizard. It does not affect the program operation.

**Q9 The network does not operate properly when both the wireless and the wired network connections are simultaneously configured with the same IP address.**

**A** You cannot use the wireless and the wired network connections using the same IP address simultaneously. To use either the wireless or the wired network in turn with the same IP address, you have to Disable whichever network device will not be using in the network connection of the Control Panel.

**Q10 The wireless LAN does not work properly when there is a device operating on an adjacent frequency in the vicinity of the product.**

**A1** Channel interference may occur when a wireless video transceiver or a microwave oven is being used. If you experience channel interference from other equipment, it is recommended changing the channel to connect to the AP. For more information about AP settings, refer to the User Manual supplied by the AP manufacturer.

**A2** Since IEEE802.11g equipment operates in hybrid mode when there is active IEEE802.11b equipment, the data rate may be degraded.

**Q11 An established wireless LAN connection is disconnected after 2~3 minutes, and the connection is not recovered.**

**A1** This may be caused by channel interference. Change the channel of the AP, and reconnect.

**A2** This may be caused by selecting the 'Use IEEE 802.1x network authentication' option when IEEE 802.1x authentication is not available.

Check the properties of the AP in the wireless network settings. If the 'Use IEEE 802.1x authentication in this network' option is selected, deselect the option on the Authentication tab.

For more detailed information about authentication server, ask your network administrator.

**A3** If the AP is configured to 'Use network authentication (Shared Key)'

If the AP is configured to authentication shared mode, all computers to be connected should be configured as follows:

- If you are using Windows XP, select network authentication(shared mode) in the wireless network settings.

Select Start > Control Panel > Network and Internet Connections > Network Connections, right-click the Wireless Network Connection icon and then select View Available Wireless Networks.

Select Change Advanced Settings from the left menu, select an AP from Preferred networks window in the Wireless Networks tab, and click the Properties button. Select Shared Mode in the Network Authentication field of the Association tab, and then click the OK button.

If the Preferred networks window in the Wireless Network tab is empty, click View Wireless Networks, select an AP to connect to, and select Shared Mode in the Network Authentication field of the Connection Information tab as described above.

For more detailed network authentication procedures, ask your AP (Access Point) administrator.

**Q12 After PROSet is installed, The “AEGIS Protocol (IEEE 802.1x) v2.2.1.0” appears in the [Local Area Connection Properties] window.**

**A** The AEGIS Protocol is a security authentication protocol that is automatically installed when PROSet is installed and does not affect the operation of other programs.

**Q13 Although I have turned the wireless LAN off using the Off Button on the PROSet, the wireless LAN operating light is still on.**

**A** This is normal. The Off Button for the Wireless LAN on the PROSet only turns off the S/W and not the H/W for the Wireless LAN.

**Q14 After installing the PROSet, I cannot manage the wireless network under Windows.**

**A** Click on "Use Microsoft Client" in the Tools menu of the PROSet program to manage a wireless network in Windows.

To manage a wireless network in the PROSet program, click on "Use Inter PROSet/Wireless" in the Tools menu of the PROSet program.

## Games and Programs Related

**Q1 3D game is not executed, or some functions are not working.**

- A** In the '2D' or 'Software Renderer' of the graphics option provided by the game, change the related settings and run it again.

**Q2 While playing a game, pressing the <Fn>+<F4 / [Icon]> keys does not work or the screen is not properly displayed.**

- A** Some games and 3D application programs may change the display device control. Therefore, pressing the <Fn>+<F4 / [Icon]> keys may terminate the running program or may display an abnormal screen.

Press the <Fn>+<F4 / [Icon]> keys before launching a program and do not press them while running the program.

**Q3 Running speed of a game is too slow or fast.**

- A** Change the setting of Power Schemes to 'Always On'.  
(Click Start > Control Panel > Performance and Maintenance > Power Options > Power Schemes tab, then configure the Power schemes field to 'Always On'.)

**Q4 Some part of a game image is not displayed or is displayed in black.**

- A** This may happen when running a game designed for DirectX 8.1, such as NHL 2003, MVP Baseball 2003, etc.

**Q5 The game screen is displayed small.**

- A**
1. Right-click on the Desktop and select **Properties** from the pop-up menu.
  2. In the [Display Properties] window, select the **Settings** tab > **Advanced** > **Intel Graphics Media Accelerator Driver for Mobile** tab.
  3. Select the **Display Device** menu and click on 'Notebook' in the 'Single Display' field.
  4. Select the **Display Setting** menu, click 'Full Screen' in the **Extended Display** field and click the **Apply** button.

**Q6 The game play screen frequently stops and starts.**

**A** This may occur when '**Intel Dual Frequency Graphics Technology**' is selected.

1. Right-click on the Desktop and select **Properties** from the pop-up menu.
2. In the [Display Properties] window, select the **Setting** tab > **Advanced** > **Intel Graphics Media Accelerator Driver for Mobile** tab.
3. Select the **Graphic Properties** item, select '**Single Display**' and set the Current Display to '**Notebook**'.
4. Click the **Display Settings** menu and the '**Power Settings**'.
5. Unselect '**Intel Dual Frequency Graphics Technology**' and then click the **Apply** button.

**Q7 Game play is not displayed smoothly on the screen.**

**A** For 3D games, the texture data for the 3D screen display is saved to the system memory. If there is insufficient system memory, the data is saved to the hard disk drive and loaded to memory when required. This operation may temporarily stop displaying the picture on the screen.

In this case, lower the game resolution or the screen settings. (For Delta Force: Black Hawk Down, Medal of Honor, Battle Field, 1942, etc.)

## Bluetooth

**Q1 Characters are broken if I receive a business card in Korean or Chinese using the Bluetooth Send a Business Card function.**

**A1** This may happen when you send a Korean or Chinese business card by selecting the **Select a business card from the files (\*.vcf, \*.vcd)** option in the Send a Business Card menu. This is because the contents of the business card file are not set to Korean or Chinese character set (CHARSET). In this case, directly edit the contents of the business card file as follows.

1. Right-click over the business card file to be sent (\*.vcf, \*.vcd) and select **Connect Program > Select Program from** the pop-up menu.
2. Select **Notepad** from the program list.
3. Edit the contents as follows.

Example) N:MagicSense => N;CHARSET=KS\_C\_5601:MagicSense

For Korean, add CHARSET=KS\_C\_5601.

For Simplified Chinese (CHS), CHARSET=gb2312.

For Traditional Chinese (CHT), CHARSET=Big5.

**A2** To avoid this problem, send a business card directly from the address book of **Microsoft Outlook** or select the **Select an Outlook business card** option in the Send a Business Card menu and you can now normally send the business card without editing the VCF file.

**Q2 I cannot find or connect the headset.**

**A1** If the headset is connected to another device and is currently being used, you will not be able to locate it. In this case, even if you locate the headset, you will not be able to connect it. Disconnect the headset from the device and then try again.

**A2** If the headset is connected to the power adapter, the Bluetooth wireless connection is not available. Disconnect the headset from the power adapter and try again.

**A3** A Bluetooth headset generally provides On/Off and Pairing modes. To connect the headset to another Bluetooth device such as a PC or cellphone, it must be in Pairing mode. Switch the headset to Pairing mode and try again.

In general, a Bluetooth headset in Pairing mode is automatically switched to On/Off mode after a pre-determined period of time.

**Q3 I have connected the headset, but I cannot hear sound normally.**

- A1** If the Bluetooth headset is properly connected to a PC, the **Control Pane Sound Playback Device** changes to **Bluetooth Audio** (for a mono headset) or **High Quality Bluetooth Audio** (for a stereo headset). If the **Sound Playback Device** in the **Control Panel** is not changed properly, you may not hear any sound. Check the audio settings in the Control Panel according to the procedures below.

**Configuring Sounds and Audio Devices in the Control Panel**

1. Double-Click **Start > Control Panel > Sounds and Audio Devices**.
  2. Select the Audio tab in the Sounds and Audio Devices Properties window.
  3. Check if the Sound playback and Sound recording device is set to Bluetooth audio (for a mono headset) or High Quality Bluetooth audio (for a stereo headset).
- A2** When using the Bluetooth headset and another Bluetooth device at the same time, you may hear sound intermittently, may experience data rate degradation or transmission errors, or experience disconnections of the other Bluetooth device. Therefore, avoid using a Bluetooth headset and another Bluetooth device at the same time.
- A3** Check if the headset is properly connected and is operating normally.
- A4** Check the volume settings of the headset and the PC.
- A5** If a multimedia application such as Windows Media Player is running when connecting the headset, the headset may not be connected or recognized properly. Connect the headset first and then launch a multimedia application.

## Security Center

**Q1 To change the popup window display settings when connected to the Internet.**

In the Windows XP SP2 environment, you can decide whether to display a popup window when connected to the Internet, for user convenience and security.

**A1 To display most of the popup windows when connected to the Internet:**

1. Click on Internet Options in Start > Control Panel > Security Center > Manage security settings for.
2. In the Privacy tab of Internet Properties, clear Block pop-ups.

**A2 To display popup windows only from the current site when connected to the Internet:**

Place the cursor on the notification area at the bottom of the Internet address bar and right-click to display a menu, from which you can select Temporarily Allow Pop-ups or Always Allow Pop-ups from This Site.

**A3 To display popup windows from a particular site:**

1. Click on Internet Options in Start > Control Panel > Security Center > Manage security settings for.
2. In the Privacy tab of Internet Properties, click on Settings from Block pop-ups.
3. Enter a URL to want to allow pop-ups into Address of Web site to allow and click on Add.
4. You will find that the entered address is added to the allowed sites list. The next time you connect to the Web site, you will see pop-ups appearing.

When you need to re-block a permitted site, select the Web site address that you want to block from the Allowed Sites and click on Remove.

**Q2 When you connect to a Web site, you see the message, “To help protect your security, Internet Explorer stopped this site from installing an ActiveX control on your computer” or “This site might require the following ActiveX control” below the address bar.**

**A** Windows XP SP2 blocks unsigned ActiveX controls from being installed when connected to certain Web sites for security reasons. On some Web sites that have no ActiveX controls installed, applications are not started or do not display properly.

In this case, to install ActiveX controls, right-click the notification area to display a menu from which you can select Install ActiveX control.

**Q3 When you see a Windows Security Alert icon () appear on the right part of the task bar.**

With the Security Center feature added, Windows XP SP2 checks the Firewall, the automatic updates configuration and installation of virus-checking programs to display a Windows Security Alert icon on the right part of the task bar when it judges that the computer is vulnerable to attacks from the Internet. In this case, check the following to install the necessary components.

**A1 Set up the Windows Firewall.**

When you set up the Windows Firewall, you will be protected from unauthorized access through the Internet or the network.

1. Click on Windows Firewall in Start > Control Panel > Security Center > Manage security settings for.
2. From the General tab of Windows Firewall, select ON (recommended).
3. If you want to allow a certain program or service to gain access to your computer using the Firewall, select and check the program or service that you want to allow access from, in the Exceptions tab of the Windows Firewall. If you want to add a program to Programs and Services, click on Add Program and select it.

**A2 Set up Windows Automatic Updates.**

This automatically downloads and installs critical updates via the Internet to keep your computer up to date.

1. Click on Automatic Updates in Start > Control Panel > Security Center > Manage security settings for.
2. From general tab of Automatic Updates window, select Automatic (recommended).

**A3 Keep your computer current with the latest virus updates. (ex: Norton Antivirus)**  
Even when you have installed Norton AntiVirus on your computer, Windows cannot recognize the program until you configure the settings, displaying a Security Alert icon.

When you first use or install Norton AntiVirus for the first time, follow the Registration Wizard steps to configure the registration settings.

To protect your computer from virus attacks with the latest updates, click on Options to display the Norton AntiVirus Options window. From the left menu of the window, check Run Automatic Protection to select Automatic Protection and check Run LiveUpdate to select LiveUpdate.

**A4 Two virus scanning programs on one computer may cause system conflicts. Remove one of the programs from the system.**

- A5** If Windows does not recognize the existence of an anti-virus program even when it has been installed, your computer could be vulnerable to attacks from the Internet. You should install an anti-virus program that your computer is able to identify.

Check the following programs which Windows can detect and select one from the list.

A list of anti-virus programs that Windows can detect:

- Symantec Norton Anti-Virus
- NetworkAssociates (McAfee)
- TrendMicro
- ComputerAssociates
- Panda
- Kaspersky
- AhnLabs (AhnLab)



Visit the Microsoft Web site ([www.microsoft.com](http://www.microsoft.com)) regularly to check the latest list.

## Other

**Q1 4GB memory capacity is not properly recognized by Windows.**

- A** Windows XP SP2 cannot display a memory capacity over 4GB due to license and driver compatibility problems. Even if the system information shows only 3GB of memory, the system memory capacity is 4GB and is normal.

## Using Magic Doctor

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Magic Doctor is troubleshooting software provided by Samsung Computer. A user can diagnose system problems via one-click or by selecting diagnostic items.

1. Click **Start > All Programs > Samsung > Magic Doctor > Magic Doctor**.
2. Click on an icon at the top of the screen.



- **OneClick Diagnosis:** You can diagnose problems affecting the system connections and system operations via one-click.
  - **User Diagnosis:** You can select the necessary diagnostic items and diagnose system problems.
  - **System Recovery:** Launches the Restoring the System function of Windows XP. (p137)
3. When the system diagnosis is completed, the diagnostic result appears.  
If problems are found, click the **Cure** button to correct the problem. Magic Doctor starts the correction operations.

## Restoring the System

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This description is only for models running Window XP.

The System Restore function allows you to restore your computer to an earlier copy (called restore point), and restores the settings if a problem occurs. The System Restore function is provided by Windows XP to enable the resolution of various problems without reinstalling Windows XP completely.

You can use System Restore in the following cases.

- The system files are deleted or damaged by mistake.
- The system is unstable or a problem occurs in a device driver.
- A problem occurs after changing system files such as the registry.
- A problem occurs after installing a new program.

### Creating a Restore Point

Restore points are created at predetermined times and at times of significant system events such as when a program or a driver is installed. You can also decide when to create your own restore points.



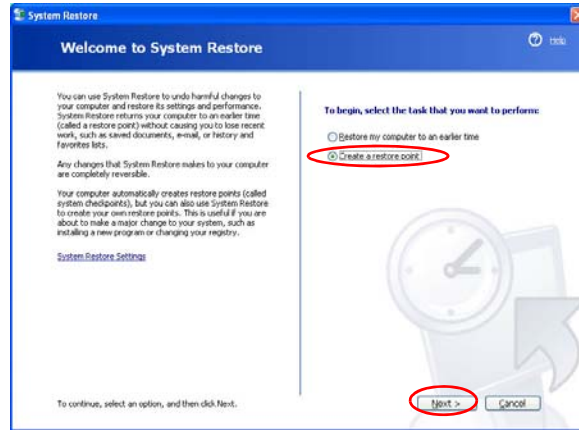
There has to more than 200MB of free space on the hard disk drive. If the disk space is insufficient, a saved restore point might be deleted.

You are recommended to create a restore point when you have purchased a new computer and before installing new programs or device drivers. Before creating a restore point, check that the computer is operating properly.

The procedures to create your own restore point are described below.

1. Click **Start > All Programs > Accessories > System Tools > System Restore**.

2. Select "Create a restore point", and click **Next**.



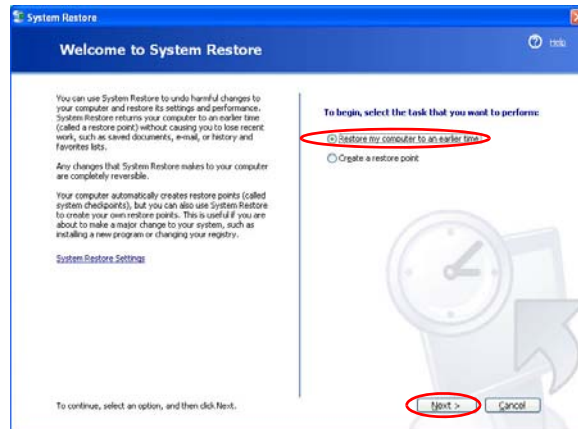
Since changes made after the Recovery Point may not be maintained, please back-up all necessary files to another location before performing system recovery.

3. In the Restore point description box, type a name to identify the restore point, and then click **Create**. A restore point has been created.

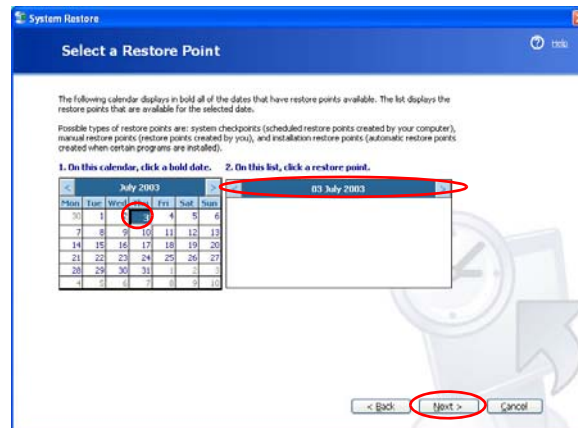
## Returning your computer to an earlier restore point

The procedures to return your computer to an earlier restore point when a problem has occurred are described below.

1. Click **Start > All Programs > Accessories > System Tools > System Restore**.
2. Select "Restore my computer to an earlier time", and then click **Next**.



3. Select the desired restore date from the calendar restoration and select the desired restore point from the list, and then click **Next**.



The date of the restore point is displayed in bold font.

4. Confirm the selected restore point and click **Next**. System Restore shuts down Windows, and starts the restoration processes.
5. After the restoration is complete, Windows restarts. In the [System Restore completed] dialog, click **OK**. Your computer has been restored to the selected restore point.

## Undoing the last restoration

The procedures to undo a restoration are described below.

1. Click **Start > All Programs > Accessories > System Tools > System Restore**.
2. Select "Undo my last restoration", and then click **Next**.
3. Confirm the restoration information to undo, and then click **Next**. System Restore shuts down Windows and starts undoing the restoration.
4. After the undo restoration is complete, Windows restarts. In the [Undo the last restoration completed] dialog, click **OK**. Your computer has been restored to the point prior to the last restoration.

## Reinstalling Software

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If you have reinstalled the Windows operating system, or the system and program do not operate properly, you can re-install the driver and program using the system software Media.



This computer is optimized for Microsoft Windows XP, therefore drivers for other operating systems are not included on the System Software Media.

### Running the system software Media

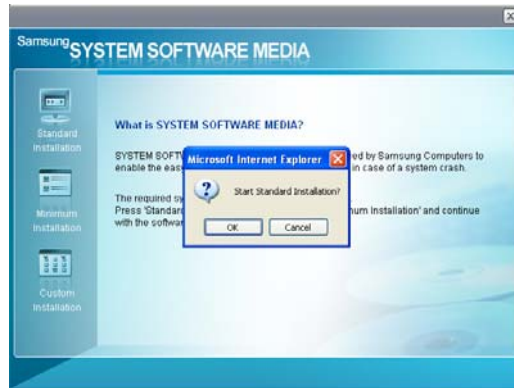
Insert the system software Media into the CD-ROM drive. The initial screen appears automatically.



- **Standard Installation:** This displays a list of drivers or programs that are not currently installed on your computer from the system software Media provided. All necessary components are installed using the factory defaults.
- **Minimum Installation:** This displays the components (driver, Windows programs, etc) that, if not installed, may cause problems with the system performance. You can install only required components.
- **Custom Installation:** You can customize the installation of drivers and programs.

## Installing drivers and programs

1. Click **Standard Installation** in the main window of the System Software Media. (Standard Installation is recommended)
2. The system is scanned to display the drivers and programs that need to be installed.
3. Click **OK**. The drivers and programs are automatically installed as factory defaults.



4. When done, restart the system.

## Reinstalling Windows XP

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If the Windows XP does not operate properly due to an error in the system, or if you have replaced the hard disk drive, you can reinstall Windows XP using the system recovery CD.



With the system recovery CD, you can reinstall Windows XP only. To return the system to the state of shipment, reinstall the device drivers and programs with the system software Media after reinstalling Windows XP with the system recovery CD.

Reinstalling Windows may delete the data on the hard disk drive such as files, programs, etc. In order to minimize damage from data loss, please remember to always back up data. Samsung Electronics is not liable in the case of data loss, please consult your warranty statement for clarification.



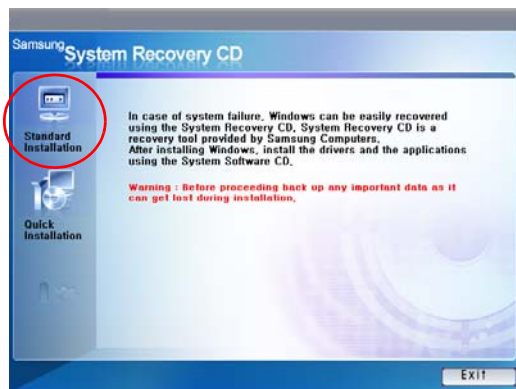
### When you have set a booting password

You are asked to enter your booting password after restarting the system during the Windows installation. Enter the password to continue to the next steps.

## Reinstalling Windows

Explain Standard installation option as a standard.

1. Insert the system recovery CD into the CD-ROM drive.
2. In the initial screen, click **Standard Installation**.



- **Standard installation:** You can change the settings for partitioning, the installation folder, etc. during the Windows installation. However, reinstalling Windows may delete the data on the hard disk drive such as files, programs, etc. In order to minimize damage from data loss, please remember to always back up data.
- **Quick Installation:** This re-installs Windows with the user data and the system configuration intact. The user data in the already existing Windows folders may be preserved as the existing Windows folders are overwritten.

3. The description for the standard installation appears. Click **Yes**.

The installation starts, and the system will be restarted after a while.



**When Quick Installation is selected,**

Setup proceeds with Step 3 before automatically installing Windows. Quick Installation overwrites the existing Windows version, so that drivers or applications do not need to be reinstalled.

4. After the system has restarted, the message 'Press any key to boot from CD' appears. Do not press any key at this time. After a while the partition configuration screen appears.

To not change the partition, press **<Enter>**.



**What is partition configuration?**

Partition configuration is a function that divides the hard disk drive into one or several partitions. Note that changing the partition deletes all of the data on the hard disk drive.

5. Select the folder to install the Windows operating system.

To delete the previous version of Windows and install in the current folder, press **<L>** on the keyboard.



If you press **ESC** to select another folder for the installation, new Windows folders are created causing a risk of dual booting.

6. After the installation process copies the necessary folders for the Windows installation, restart the system, and the message "Press any key to boot from CD" is displayed. You do not need to enter anything. In a moment, the Windows XP installation screen will appear to proceed with the installation.

7. When **the Regional and Language Options** window appears, click **Next**.
8. When a window that requires your name and organization pops up, enter your name and the organization and click **Next**.

In the Windows XP Professional edition, an additional window that requires the computer name and the administrator password appears.

Enter **the computer name and the administrator password** and click **Next**.

9. When **the Date and Time Settings** window appears, click **Next**.

Setup will continue.

10. When the system restarts to display **Press any key to boot from CD**, do not press any key.

When you see the Windows desktop, this means that the installation process is completed. Remove the system recovery CD and install **the device drivers and applications** from **the system software Media**.

## If You Cannot Run Windows

If you cannot run Windows, you have to boot the system with the system recovery CD, and reinstall Windows. If you boot the system from the system recovery CD, you can install Windows only with the user installation option. You cannot install with the standard installation option.

1. Insert the system recovery CD into the CD-ROM drive and start the computer.
2. If the following message appears on the screen, press any key from the keyboard.

**Press any key to boot from CD.....**



This message appears only when the CD drive has booting priority. If the message does not appear, configure the CD drive as the first booting device referring to "Changing Booting Priority" on page 93.

3. Do not press any key at this time. After a while the partition configuration screen appears.  
To not change the partition, press **<Enter>**.
4. Select the desired file system ( format ).  
To maintain the current file system, press **<Enter>**.
5. Select the folder to install the Windows operating system.  
To delete the previous version of Windows and install in the current folder, press **<L>** on the keyboard.
6. After the installation process copies the necessary folders for the Windows installation, restart the system, and the message "Press any key to boot from CD" is displayed. You do not need to enter anything. In a moment, the Windows XP installation screen will appear to proceed with the installation.
7. Follow the instructions of the Windows XP installation wizard to continue with the installation.
8. When the installation is complete, the computer will restart.  
When the system has restarted, the Press any key to boot from CD message appears. Ignore the message.

The system boots and the Windows and Windows Registration screen appears. Register Windows, following the instructions to finish the Windows installation. Remove the System Recovery CD and install the **device drivers** and **application programs** using **Standard Installation** from the **System Software Media**.

# Specifications

## System Specification

The system specifications will be described below. The system specifications may differ depending on the derived models.

| Item                          | Specification                                                                                                                                    | Remarks                          |
|-------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|
| <b>CPU</b>                    | Intel Core ULV process Solo<br>Intel Celeron M ULV                                                                                               | Optional                         |
| <b>Cache memory</b>           | 2MB                                                                                                                                              |                                  |
| <b>Main memory</b>            | On board Memory (256 ~ 512MB), Max 1.5GB, Memory type : DDR2 SODIMM                                                                              | Optional                         |
| <b>Main Chipset</b>           | Intel 945GMS, ICH7                                                                                                                               | Optional                         |
| <b>Hard disk drive (HDD)</b>  | 1.8"HDD 40G~60G(4.2K rpm) P-ATA                                                                                                                  | Optional                         |
| <b>CD drive</b>               | External 12.7mm, PATA RW-COMBO, DVD Super Multi                                                                                                  | Optional                         |
| <b>Graphics</b>               | Intel 945GMS Graphics (DVMT 64/128MB)                                                                                                            | Optional                         |
| <b>Sound</b>                  | High Definition Audio Codec AD1986A                                                                                                              |                                  |
| <b>Network Interface</b>      | Modem: V.92<br>Wired LAN: Broadcom Gigabit<br>Wireless LAN: 802.11ABG<br>Bluetooth 2.0+EDR                                                       | Optional<br>Optional<br>Optional |
| <b>CF Card Slot</b>           | Type I Compatible                                                                                                                                |                                  |
| <b>Multi Card Slot</b>        | Memory Stick, Memory Stick Pro, SD Card, MMC, High Speed MMC Supported                                                                           |                                  |
| <b>Ports</b>                  | Monitor, USB2.0 x 2, Modem(RJ-11), LAN(RJ-45), IEEE 1394 (6 Pin), DC-In, Microphone, and Headphone / S/PDIF, X-Dock                              | Optional                         |
| <b>Dimensions (mm)</b>        | 287.7 × 197.5 × 18.3 (11.3 × 7.8 × 0.7 inches)                                                                                                   | W x D x H                        |
| <b>LCD</b>                    | 12.1" WXGA(1280X768)                                                                                                                             |                                  |
| <b>Weight</b>                 | 1.13kg                                                                                                                                           | Optional                         |
| <b>Battery</b>                | Lithium-Ion smart battery: 3 / 6 Cells                                                                                                           | Optional                         |
| <b>Operation Environment</b>  | Temperature (storage) : -5 ~ 40°C(23°F~104°F)<br>(operation) : 10 ~ 32° C (50°F~89.6°F)<br>Humidity (storage) : 5% ~ 90% (operation) : 20% ~ 80% |                                  |
| <b>Operation Voltage</b>      | 100 - 240 VAC                                                                                                                                    |                                  |
| <b>Frequency</b>              | 50 - 60 Hz                                                                                                                                       |                                  |
| <b>Adapter Output Power</b>   | 60W                                                                                                                                              |                                  |
| <b>Adapter Output Voltage</b> | 19.0VDC                                                                                                                                          |                                  |

The system specifications are subject to change without notice. For detailed system specifications, refer to the product catalog.

The capacity of the hard disk drive with Samsung Recovery Solution will be displayed as less than the specified capacity.

## Wireless LAN Specification (Optional)

### Intel(R) PRO/Wireless 3945ABG Network Connection

#### Product Specification

| Item                    |                                    | Detailed Specifications                                                                       |
|-------------------------|------------------------------------|-----------------------------------------------------------------------------------------------|
| Physical Specifications | Dimensions                         | (Width X Height) 30.0 x 50.95 mm (1.18 x 2.01 inches)                                         |
|                         | operation temperature and humidity | Same as system operation<br>Temperature: 0°C ~ 70°C (32°F ~ 158°F)<br>Humidity: less than 85% |
| Power Specification     | Power Saving Mode                  | 70 mW                                                                                         |
|                         | Receiving Mode                     | 0.95 W                                                                                        |
|                         | Transmission Mode                  | 1.4 W                                                                                         |
|                         | Power                              | 3.3V                                                                                          |
| Network Specifications  | Compatibility                      | IEEE802.11a, IEEE802.11b, IEEE802.11g                                                         |
|                         | Operating System                   | Microsoft Windows XP<br>- NDIS5 Miniport Driver                                               |
|                         | Media Access Protocol              | CSMA/CA (Collision Avoidance) with Acknowledgement(ACK)                                       |
|                         | Security                           | Wired Equivalent Privacy support (WEP) 64bit / 128bit<br>WPA*, CCX*                           |

\* This piece of equipment supports the Wi-Fi wireless LAN security standard, WPA (Wi-Fi Protected Access) and CCX (Cisco Compatible eXtensions). To connect to a wireless network consisting of the WPA and CCX, certificates or PROSet may be required depending on the network settings. For driver update, visit [www.samsung.com](http://www.samsung.com) and for information on the PROSet installation, refer to "Wireless Network Setup Using the Wireless LAN Setup Program" (p68). For more information, ask your network administrator.

#### Radio Specifications

|                            |                                                                                                                              |
|----------------------------|------------------------------------------------------------------------------------------------------------------------------|
| RF Band                    | 2.4GHz, 5GHz                                                                                                                 |
| Support Channels           | Channels allowed per country.                                                                                                |
| Device                     | Transceiver                                                                                                                  |
| Standard Output Power      | 5 mW                                                                                                                         |
| Transmission Method        | 11a mode: OFDM<br>11b mode: DSSS<br>11g mode: OFDM                                                                           |
| Transmission Rate (Mbps) * | 11a mode**: 54, 48, 36, 24, 18, 12, 9, and 6<br>11b mode: 11, 5.5, 2, and 1<br>11g mode***: 54, 48, 36, 24, 18, 12, 9, and 6 |
| Antenna Type               | Internal Antenna 2 EA (Main/Aux)                                                                                             |

\* The transmission rate may differ from the actual transmission rate.

\*\* 11a mode is supported only when the device is connected with an IEEE802.11a device (e.g. IEEE802.11a compatible Access Point).

\*\*\* 11g mode is supported only when you are connected to an IEEE 802.11g device (e.g. An Access Point supporting IEEE 802.11g).

# Abbreviations

---

|                        |                                                                                 |
|------------------------|---------------------------------------------------------------------------------|
| <b>A</b> . . . . .     | Amperes                                                                         |
| <b>AC</b> . . . . .    | Alternating current                                                             |
| <b>ACPI</b> . . . . .  | Advanced Configuration and Power management Interface                           |
| <b>APM</b> . . . . .   | Advanced Power Management                                                       |
| <b>ATA</b> . . . . .   | AT attachment (refers to the hard-drive interface in an AT-compatible computer) |
| <b>ATAPI</b> . . . . . | AT attachment packet interface                                                  |
| <b>BBS</b> . . . . .   | Bulletin board system                                                           |
| <b>BIOS</b> . . . . .  | Basic input/output system                                                       |
| <b>C</b> . . . . .     | Centigrade                                                                      |
| <b>CD</b> . . . . .    | Compact disc                                                                    |
| <b>CD-ROM</b> . .      | Compact disc read-only memory                                                   |
| <b>cm</b> . . . . .    | Centimeters                                                                     |
| <b>COM</b> . . . . .   | Communication (as in communication port)                                        |
| <b>CMOS</b> . . . . .  | Complementary metal-oxide semiconductor                                         |
| <b>DC</b> . . . . .    | Direct current                                                                  |
| <b>DMA</b> . . . . .   | Direct memory access                                                            |
| <b>DPMS</b> . . . . .  | Display power-management signaling                                              |
| <b>DRAM</b> . . . . .  | Dynamic random access memory                                                    |
| <b>DSTN</b> . . . . .  | Double layer super twist nematic                                                |
| <b>ECP</b> . . . . .   | Extended capabilities port                                                      |
| <b>EPP</b> . . . . .   | Enhanced parallel port                                                          |
| <b>g</b> . . . . .     | gram                                                                            |
| <b>G</b> . . . . .     | Gravity                                                                         |
| <b>GB</b> . . . . .    | Gigabytes                                                                       |
| <b>hr</b> . . . . .    | hour                                                                            |
| <b>Hz</b> . . . . .    | Hertz                                                                           |
| <b>IDE</b> . . . . .   | Integrated drive electronics                                                    |
| <b>I/O</b> . . . . .   | Input/output                                                                    |
| <b>IRQ</b> . . . . .   | Interrupt request line                                                          |

**ISA** . . . . . Industry Standard Architecture  
**KB** . . . . . Kilobytes  
**kg** . . . . . Kilograms  
**LAN** . . . . . Local-area network  
**lb** . . . . . Pounds  
**LBA** . . . . . Logical block addressing  
**LCD** . . . . . Liquid-crystal display  
**m** . . . . . Meters  
**mA** . . . . . Milliampere  
**mAhr** . . . . . Milliampere hour  
**MB** . . . . . Megabyte  
**mm** . . . . . millimeter  
**MPEG** . . . . . Motion Picture Experts Group  
**MPU** . . . . . Microprocessor unit  
**ms** . . . . . Millisecond  
**PDF** . . . . . Portable document format  
**PC** . . . . . Personal computer  
**PCI** . . . . . Peripheral component interconnect  
**PCMCIA** . . . . . Personal Computer Memory Card International Association  
**POST** . . . . . Power-on self-test  
**PNP** . . . . . Plug and play  
**PS/2** . . . . . Personal System/2  
**RAM** . . . . . Random-access memory  
**ROM** . . . . . Read-only memory  
**SVGA** . . . . . Super video graphics array  
**TFT** . . . . . Thin-film transistor  
**USB** . . . . . Universal serial bus  
**V** . . . . . Volt  
**VAC** . . . . . Voltage alternating current  
**VCC** . . . . . Voltage collector current  
**VDC** . . . . . Voltage direct current  
**whr** . . . . . Watt hour

# Glossary

---

**AC adapter**

The AC (or alternating current) adapter regulates current coming into your computer from the wall outlet. The current at the wall outlet is alternating current and needs to be changed by the adapter to DC (direct current) before your computer can use it for power.

**ACPI**

ACPI (Advanced Configuration and Power Interface)- a method for describing hardware interfaces in terms abstract enough to allow flexible and innovative hardware implementations and concrete enough to allow shrink-wrap OS code to use such hardware interfaces.

**BIOS**

BIOS stands for basic input/output system. The BIOS is software (often called firmware) that is independent of any operating system. It enables the computer to communicate with the screen, keyboard, and other peripheral devices without using programs on the hard disk.

The BIOS on your computer is flash BIOS, which means that it has been recorded on a flash memory chip that can be updated if needed.

**Boot**

To start your computer. A cold boot resets the entire computer and runs through all computer self-tests. A warm boot clears out computer memory only.

**Boot disk**

A disk containing operating system programs required to start your computer. A boot disk can be a floppy disk, hard drive, or compact disc.

**Byte**

The basic unit of measure for computer memory. A character—such as a letter of the alphabet—uses one byte of memory. Computer memory is often measured in kilobytes (1,024 bytes) or megabytes (1,048,576 bytes).

Each byte is made up of eight bits. For more information on bytes and bits, see an introductory book on computers.

**Cache memory**

Cache is very fast, zero-wait-state memory located between the microprocessor and main memory. Cache reduces the average time required by the microprocessor to get the data it needs from the main memory by storing recently accessed data in the cache.

**CardBus**

CardBus technology enables the computer to use 32-bit PC Cards. Hardware in the computer and the Windows operating system provide support for the 32-bit cards. The voltage of 32-bit cards (3.3 volts) is lower than that of 16-bit cards (5 volts). The 32-bit cards can transmit more data at a time than the 16-bit cards, thus increasing their speed.

**CMOS memory**

CMOS (complementary metal oxide semiconductor) memory is powered by the CMOS battery. The System Setup settings and other parameters are maintained in CMOS memory. Even when you turn your computer off, the information in CMOS memory is saved.

**COM port**

COM stands for communication. COM ports are the serial ports in your computer.

**Compact Disc**

A compact disc (CD).

**Conventional memory**

The first 640 KB of system memory. Operating systems and application programs can directly access this memory without using memory-management software.

**Disk**

The device used by the computer to store and retrieve information. *Disk* can refer to a floppy disk, hard disk, or RAM disk.

**Disk cache**

A software device that accumulates copies of recently used disk sectors in RAM. The application program can then read these copies without accessing the disk. This, in turn, speeds up the performance of the application.

A cache is a buffer for transferring disk sectors in and out of RAM. Data stored in a disk cache is a copy of data already stored on the physical disk.

**DMA (direct memory access)**

A method of transferring data from a device to memory without having the data pass through the microprocessor. Using DMA can speed up system performance.

**DPMS**

Display Power Management Signalling. Displays or monitors that comply with this can be managed by the Power Management features found in the system setup.

**Floppy disk**

A removable disk, also called *floppy* or *diskette*.

**Hard drive**

Also called *fixed* disk. A hard drive is connected to the computer and can be installed or removed. Data written to a hard drive remains until it is overwritten or corrupted.

The 2.5-inch hard drive in your computer was designed for use in a notebook computer. Because hard drives in notebook computers are smaller than those in desktop computers, their maximum storage capacity may be less than that of desktop hard drives. However, because of their smaller size, the drives handle shock and vibration better than larger drives, which is important for a notebook computer.

**I/O**

Input/output. Refers to peripheral devices, such as printers, that are addressed through an I/O address.

**I/O address**

I/O stands for input/output. Peripheral devices, such as printers, are addressed through the I/O port address.

**IRQ (interrupt request line)**

The IRQ is a hardware line that a device uses to signal the microprocessor when the device needs the microprocessor's services. The number of IRQs is limited by industry standards.

**LCD (liquid-crystal display)**

The LCD screen on your computer differs from the display screen of a desktop monitor. Most desktop monitors use CRT (cathode-ray tube) displays, which work by moving an electron beam across phosphor dots on the back of the screen. The phosphor dots light up to show the image. LCDs use a liquid-crystal solution between two sheets of polarizing material. Electric current passing through the liquid aligns the crystals so that light can or cannot pass through them, creating an image.

**MB (megabyte)**

1,024 kilobytes.

**Megabit**

1,048,576 bits or about 128 kilobytes.

**Operating system**

A program that supervises the computer's operation, including handling I/O. Application programs and users can request operating-system services. A user might request operation-system services to copy files or format a disk. An application program might use the operating system to obtain keyboard input, write data to a file, or write data to a screen.

**PC Card**

PC Card stands for personal computer card. The Personal Computer Memory Card International Association (PCMCIA) defines the standards used to develop all PC Cards. PC Card types include: modems, Ethernet adapters, SCSI adapters, ATA cards, and memory cards.

**PC slot**

The PC slot is the hardware slot in the computer where the PC Card is placed.

**Pixel**

A pixel is an individual dot in a graphic displayed on your computer. The pixels are so close together that they look as though they are connected. An LCD screen displays thousands or millions of pixels.

**Plug and Play**

A plug and play operating system automatically configures computer components to work with your system. With this type of operating system, you normally do not need to set jumpers on devices or set memory addresses or IRQs.

**RAM (random access memory)**

The computer's system memory, including conventional and extended memory. You can write to and read from RAM. Information stored in RAM is temporary, and is erased when the system is turned off.

**Refresh rate**

The refresh rate is the rate at which the image on the LCD screen is rewritten to the screen. A fast refresh rate helps keep the image from flickering.

**Resolution**

The resolution is the sharpness or clarity of the image on your LCD screen. Resolution is measured by the number of pixels the computer's screen can display. For example, a resolution of 800 x 600 means that the screen can display 800 pixels in row and can display 600 rows. The more pixels displayed, the higher the resolution and the better the image.

**ROM (read-only memory)**

Permanent computer memory dedicated to a particular function. For example, the instructions for starting the computer when you first turn on power are contained in ROM. You cannot write to ROM. (ROM is not the same as RAM).

**Sector**

Also known as *disk sector*. The portion of a track that is numbered and can hold a specified number of characters (usually 512 KB).

**Shadow RAM**

A write-protected area of RAM that contains a copy of the BIOS. As the computer boots, the BIOS is copied from its permanent location in ROM to RAM. The BIOS can be executed much faster in RAM than in ROM. The BIOS remains in shadow RAM until you turn off the computer.

**TFT (thin film transistor) LCD**

A TFT LCD uses a separate transistor circuit to control each pixel. This technology provides the best resolution for an LCD screen. A TFT LCD is also sometimes called an active matrix LCD.

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