

5G CPE Quick Start Guide

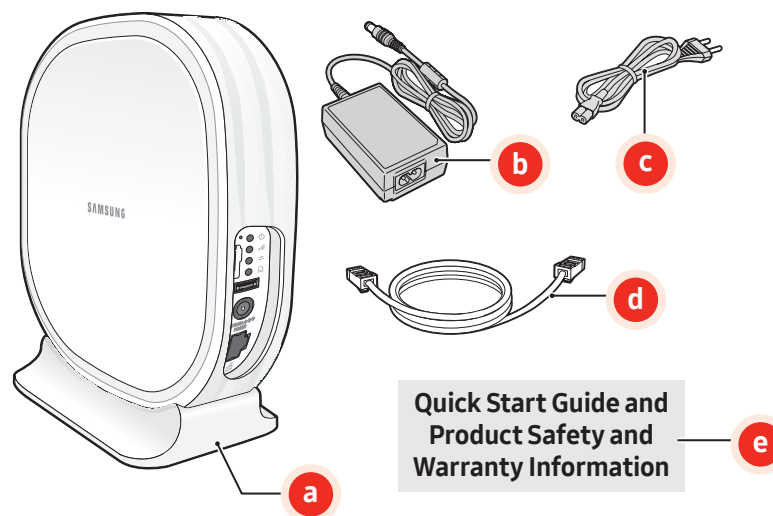
Verizon Wireless 5G CPE

Thank you for purchasing a 5G CPE that will provide your home with 5G service. Use this guide to help you set up your CPE for first use, learn how to connect to it, and verify that you are under 5G CPE coverage.

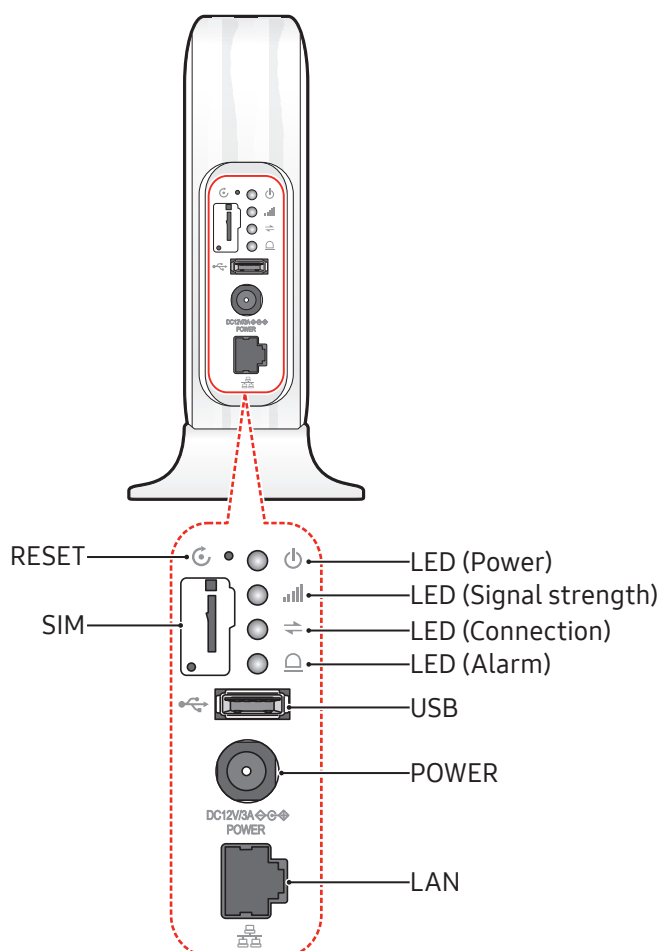
In the box

Your 5G CPE package contains the following components:

a	5G CPE Indoor
b	AC/DC Adapter
c	Power cord
d	Ethernet cable
e	Quick Start Guide and Product Safety and Warranty Information



Interface Overview



Before You Begin

Go to www.verizonwireless.com/support/5gcpe and print the User Guide.

5G CPE Requirements

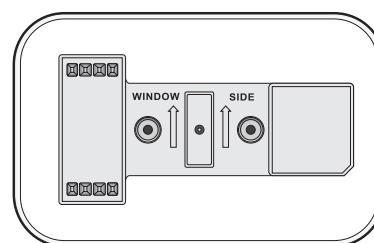
- Signal Strength LED needs to be green or yellow once turned on

Installation

Choose a location and place your 5G CPE on a flat surface.

Consider following factors:

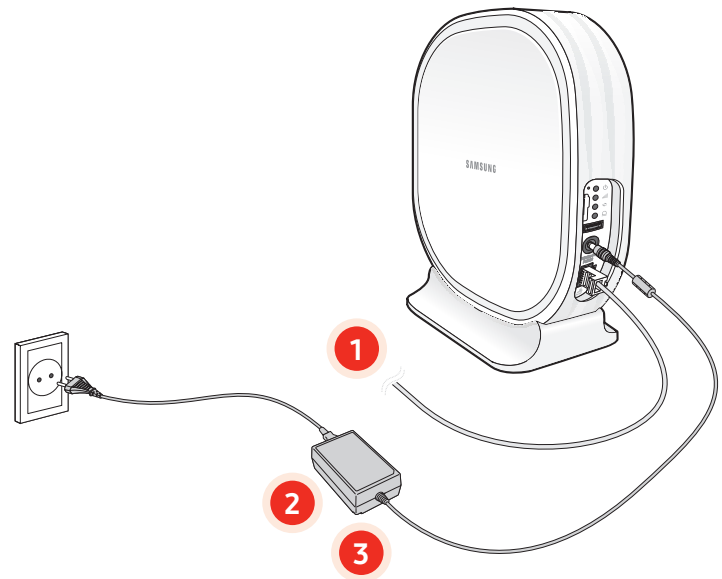
- Install the CPE close to window or wall to face a guided direction from your service provider (Check the direction mark at the bottom of the CPE stand).



- 10 feet away from the products that generate electromagnetic radiation (e.g. a microwave oven)
- A flat surface without obstructions

Connecting Cables

1. Plug one end of the provided Ethernet cable into the available LAN port on your CPE.
2. Plug the AC/DC adapter connector into the DC 12 V power port located on your CPE.
3. Insert one end of the power cord into the AC/DC adapter and then plug the other end into an available outlet.



Confirm your 5G CPE in Service

When the CPE powers on, the Power/Status Indicator LED will be solid green. During start-up, the Signal Strength and Connection LEDs will blink. After successful start-up, the Signal Strength LED will return to solid green (or yellow) and the Connection LED will return to solid green; the Alarm LED will be turned off.

LED Information

Power

LED	State	Description
	Green On	Power On
	Off	Power off

5G Signal strength

LED	State	Description
3 ×	Amber blinking (3 times) then off	Initialization
	Green On	Strong
	Amber On	Fair
	Red On	Weak
	Off	5G disconnected

5G Connection

LED	State	Description
3 ×	Amber blinking (3 times) then off	Initialization
	Green On	Connected
	Red On	Connection fail
	Off	Connection fail
	Green blinking	5G modem ready

Alarm

LED	State	Description
3 ×	Amber blinking (3 times) then On	Initialization
	Red On	Initialization failure
	Green On	Normal
	Green blinking	Upgrading firmware/software
	Red blinking	Critical, major alarm
	Amber blinking	Minor alarm

Test Your Internet Connection

Once the CPE is in service, you can connect the other end of the Ethernet cable into your router (if available), wait 30-60 seconds for your router to acquire an IP and then from your web browser, go to any webpage such as www.verizonwireless.com to verify you have 5G Internet Service.

Troubleshooting

Power LED is off.

Check the power cable connection.

5G Signal strength LED is RED or off.

- Install the CPE to face a guided direction from your service provider (Check the direction mark at the bottom of the CPE stand).
- Turn the CPE direction to the right or left for a better signal strength.

Alarm LED keeps blinking in RED.

Change the CPE location to the place which the temperature is less than 45 degrees and the air flows well.

Alarm LED keeps in RED or blinking in GREEN more than ten minutes.

Disconnect the power cable and re-connect the power cable after 10 seconds.

For More Information

- For the latest documentation, additional troubleshooting steps, or to learn more about advanced settings and the device's web interface, find the downloadable User Guide at

www.verizonwireless.com/support/

- Or call customer support toll free at 800-922-0204.

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