

User's Guide

Samsung Printer **Xpress**

M3065 series

BASIC

This guide provides information concerning installation, basic operation and troubleshooting on Windows.

ADVANCED

This guide provides information about installation, advanced configuration, operation and troubleshooting on various OS environments.

Some features may not be available depending on models or countries.



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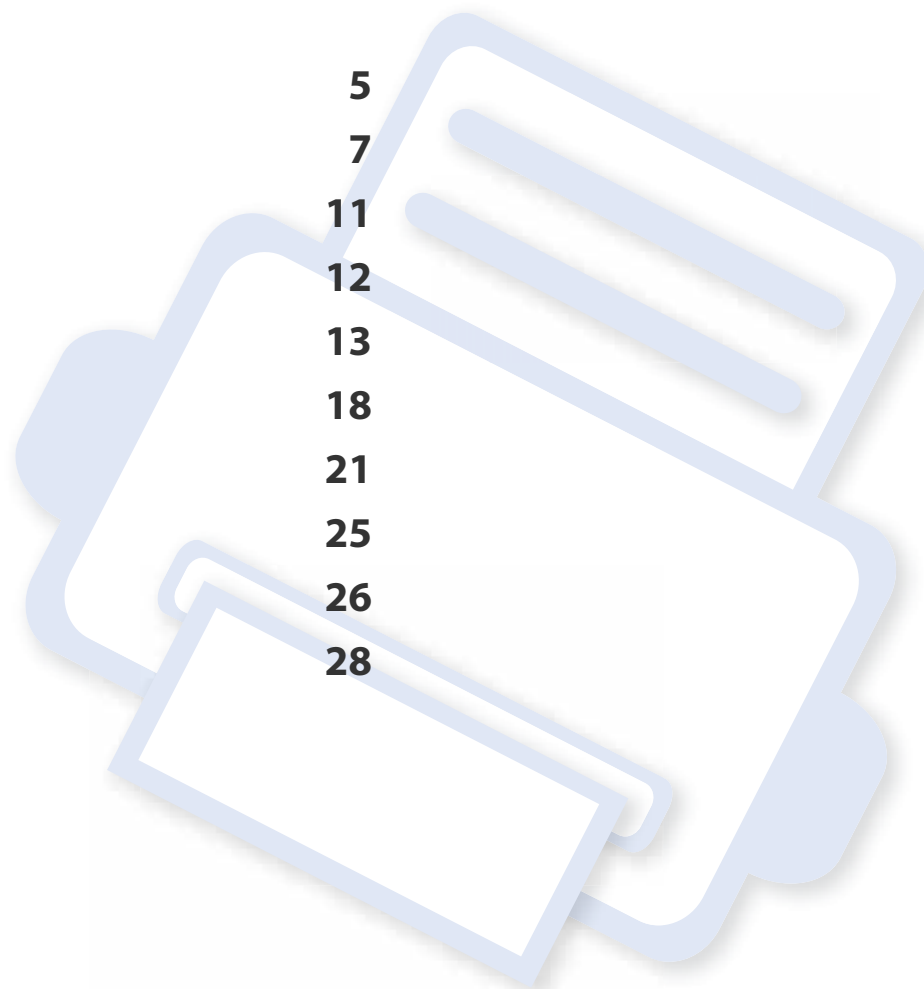
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1. Introduction

This chapter provides information you need to know before using the machine.

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Key benefits

Environmentally friendly



- To save toner and paper, this machine supports Eco feature.
- To save paper, you can print multiple pages on one single sheet of paper (see "Using advanced print features" on page 227).
- To save paper, you can print on both sides of the paper (double-sided printing) (see "Using advanced print features" on page 227).
- To save electricity, this machine automatically conserves electricity by substantially reducing power consumption when not in use.
- We recommend using recycled paper for saving energy.

Fast high resolution printing



- You can print with a resolution of up to 4,800 x 600 dpi effective (600 x 600 x 3 bit) output.
- Fast, on-demand printing.
 - For single-side printing, up to 30 ppm (A4) or up to 31 ppm (Letter).

Convenience



- Simply touch your mobile device on the NFC tag on your printer and get the print job done (see "Using the NFC feature" on page 192).
- You can print on the go from your smartphone or computer using Google Cloud Print™ enabled apps (see "Google Cloud Print™" on page 200).
- Easy Capture Manager allows you to easily edit and print whatever you captured using the Print Screen key on the keyboard (see "Easy Capture Manager" on page 258).
- Samsung Easy Printer Manager and Printing Status is a program that monitors and informs you of the machine's status and allows you to customize the machine's settings (see "Using Samsung Printer Status" on page 268 or "Using Samsung Easy Printer Manager" on page 265).
- Samsung Easy Document Creator is an application to help users scan, compile, and save documents in multiple formats, including .epub format. These documents can be shared via social networking sites or fax (see "Using Samsung Easy Document Creator" on page 264).
- AnyWeb Print helps you screen-capture, preview, scrap, and print the screen of Windows Internet Explorer more easily than when you use the ordinary program (see "Samsung AnyWeb Print" on page 259).
- Smart Update allows you to check for the latest software and install the latest version during the printer driver installation process. This is available only for Windows.

Key benefits

- If you have Internet access, you can get help, support application, machine drivers, manuals, and order information from the Samsung website, www.samsung.com > find your product > Support or Downloads.

Wide range of functionality and application support



- Supports various paper sizes (see "Print media specifications" on page 112).
- Print watermark: You can customize your documents with words, such as "Confidential" (see "Using advanced print features" on page 227).
- Print posters: The text and pictures of each page of your document are magnified and printed across the multiple sheets of paper and can then be taped together to form a poster (see "Using advanced print features" on page 227).
- You can print in various operating systems (see "System requirements" on page 115).
- Your machine is equipped with a USB interface and/or a network interface.

Supports various wireless network setting method



- Using the WPS (Wi-Fi Protected Setup™) button
 - You can easily connect to a wireless network using the WPS button on the machine and the access point (a wireless router).
- Using the USB cable or a network cable
 - You can connect and set various wireless network settings using a USB cable or a network cable.
- Using the Wi-Fi Direct
 - You can conveniently print from your mobile device using the Wi-Fi or Wi-Fi Direct feature.



See "Introducing wireless set up methods" on page 161.

Features by model

Some features and optional goods may not be available depending on model or country.

Operating System

Operating System	M3065 series
Windows	•
Mac	•
Linux	•
Unix	•

(•: Included, Blank: Not available)

Software

You can install the printer driver and software when you insert the software CD into your CD-ROM drive.

For Windows, select the printer driver and software in the **Select Software to Install** window.

Software	M3065 series
SPL printer driver ^a	•
PCL printer driver	•
PS printer driver ^a	
XPS printer driver ^a	•

Features by model

Software		M3065 series
Direct Printing Utility ^b		
Samsung Easy Printer Manager	Scan to PC settings	●
	Fax to PC settings	●
	Device settings	●
Samsung Printer Status		●
Samsung AnyWeb Print		●
Samsung Easy Document Creator		●
Easy Capture Manager		●
SyncThru™ Web Service		●
SyncThru Admin Web Service		●
Easy Eco Driver		●
Easy Capture Manager		●
Fax	Samsung Network PC Fax	●
Scan	Twain scan driver	●
	WIA scan driver	●

a. Depending on the operating system you use, the installed printer driver may differ.

b. Download the software from the Samsung website and install it: (<http://www.samsung.com> > find your product > Support or Download). Before installing, check whether your computer's OS support the software.

(●: Included, Blank: Not available)

Features by model

Variety feature

Features		M3065 series
Hi-Speed USB 2.0		•
Network Interface Ethernet 10/100 Base TX wired LAN		•
Network Interface 802.11b/g/n wireless LAN ^a		•
NFC (Near Field Communication)		•
Google Cloud Print™		•
AirPrint		•
Eco printing		•
Duplex (2-sided) printing		•
Duplex (2-sided) printing (manual) ^{bc}		
Document Feeder	Automatic Document Feeder (ADF)	•
Fax	Multi Send	•
	Delay Send	•
	Priority Send	•
	Forward to Fax	•
	Secure Receive	•

Features by model

Features		M3065 series
Scan	Scan to PC	●
Copy	Duplex	●
	Reduce/Enlarge	●
	Collation	●
	2-up/ 4-up	●
	Adjust background	●

a. Depending on your country, wireless LAN card may not be available. For some countries, only 802.11 b/g can be applied. Contact your local Samsung dealer or the retailer where you bought your machine.

b. Available for Windows OS only.

c. Only tray 1 is supported.

(●: Included, Blank: Not available)

Useful to know



The machine does not print.

- Open the print queue list and remove the document from the list (see "Canceling a print job" on page 52).
- Remove the driver and install it again (see "Installing the driver locally" on page 26).
- Select your machine as your default machine in your Windows.



Where can I purchase accessories or supplies?

- Inquire at a Samsung distributor or your retailer.
- Visit www.samsung.com/supplies. Select your country/region to view product service information.



The status LED flashes or remains constantly on.

- Turn the product off and on again.
- Check the meanings of LED indications in this manual and troubleshoot accordingly (see "Understanding the status LED" on page 101).



A paper jam has occurred.

- Open and close the front door.
- Check the instructions on removing jammed paper in this manual and troubleshoot accordingly (see "Clearing paper jams" on page 94).



Printouts are blurry.

- The toner level might be low or uneven. Shake the toner cartridge.
- Try a different print resolution setting.
- Replace the toner cartridge.



Where can I download the machine's driver?

- Visit www.samsung.com to download the latest machine's driver, and install it on your system.

About this user's guide

This user's guide provides information for your basic understanding of the machine as well as detailed steps to explain machine usage.

- Do not discard this manual, and keep it for future reference.
- Read the safety information before using the machine.
- If you have a problem using the machine, refer to the troubleshooting chapter.
- Terms used in this user's guide are explained in the glossary chapter.
- All illustrations in this user's guide may differ from your machine depending on its options or model you purchased.
- The screenshots in this user's guide may differ from your machine depending on the machine's firmware/driver version.
- The procedures in this user's guide are mainly based on Windows 7.

Conventions

Some terms in this guide are used interchangeably, as below:

- Document is synonymous with original.
- Paper is synonymous with media, or print media.
- Machine refers to printer or MFP.

General icons

Icon	Text	Description
	Caution	Gives users information to protect the machine from possible mechanical damage or malfunction.
	Warning	Used to alert users to the possibility of personal injury.
	Note	Provides additional information or detailed specification of the machine function and feature.

Safety information

These warnings and precautions are included to prevent injury to you and others, and to prevent any potential damage to your machine. Be sure to read and understand all of these instructions before using the machine. After reading this section, keep it in a safe place for future reference.

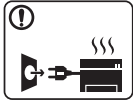
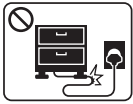
Important safety symbols

Explanation of all icons and signs used in this chapter

	Warning	Hazards or unsafe practices that may result in severe personal injury or death.
	Caution	Hazards or unsafe practices that may result in minor personal injury or property damage.
	Do not attempt.	

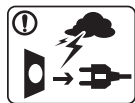
Operating environment

Warning

	Do not use if the power cord is damaged or if the electrical outlet is not grounded. This could result in electric shock or fire.
	Do not place anything on top of the machine (water, small metal or heavy objects, candles, lit cigarettes, etc.). This could result in electric shock or fire.
	- If the machine gets overheated, it releases smoke, makes strange noises, or generates an odd odor, immediately turn off the power switch and unplug the machine. - The user should be able to access the power outlet in case of emergencies that might require the user to pull the plug out. This could result in electric shock or fire.
	Do not bend, or place heavy objects on the power cord. Stepping on or allowing the power cord to be crushed by a heavy object could result in electric shock or fire.
	Do not remove the plug by pulling on the cord; do not handle the plug with wet hands. This could result in electric shock or fire.

Safety information

Caution

	During an electrical storm or for a period of non-operation, remove the power plug from the electrical outlet. This could result in electric shock or fire.
	Be careful, the paper output area is hot. Burns could occur.
	If the machine has been dropped, or if the cabinet appears damaged, unplug the machine from all interface connections and request assistance from qualified service personnel. Otherwise, this could result in electric shock or fire.
	If the machine does not operate properly after these instructions have been followed, unplug the machine from all interface connections and request assistance from qualified service personnel. Otherwise, this could result in electric shock or fire.
	If the plug does not easily enter the electrical outlet, do not attempt to force it in. Call an electrician to change the electrical outlet, or this could result in electric shock.
	Do not allow pets to chew on the AC power, telephone or PC interface cords. This could result in electric shock or fire and/or injury to your pet.

Operating method

Caution

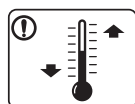
	Do not forcefully pull the paper out during printing. It can cause damage to the machine.
	Be careful not to put your hand between the machine and paper tray. You may get injured.
	Be care when replacing paper or removing jammed paper. New paper has sharp edges and can cause painful cuts.
	When printing large quantities, the bottom part of the paper output area may get hot. Do not allow children to touch. Burns can occur.
	When removing jammed paper, do not use tweezers or sharp metal objects. It can damage the machine.
	Do not allow too many papers to stack up in the paper output tray. It can damage the machine.

Safety information

	Do not block or push objects into the ventilation opening. This could result in elevated component temperatures which can cause damage or fire.
	Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
	This machine's power reception device is the power cord. To switch off the power supply, remove the power cord from the electrical outlet.

Installation / Moving

Warning

	Do not place the machine in an area with dust, humidity, or water leaks. This could result in electric shock or fire.
	Place the machine in the environment where it meets the operating temperature and humidity specification. Otherwise, quality problems can occur and cause damage to the machine (see "General specifications" on page 110).

Caution



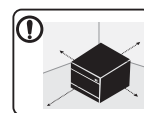
Before moving the machine, turn the power off and disconnect all cords. The information below are only suggestions based on the units weight.

If you have a medical condition that prevents you from lifting, do not lift the machine. Ask for help, and always use the appropriate amount of people to lift the device safely.

Then lift the machine:

- If the machine weighs under 20 kg (44.09 lbs), lift with 1 person.
- If the machine weighs 20 kg (44.09 lbs) - 40kg (88.18 lbs), lift with 2 people.
- If the machine weighs more than 40 kg (88.18 lbs), lift with 4 or more people.

The machine could fall, causing injury or machine damage.



Choose a flat surface with enough space for ventilation to place the machine. Also consider the space required to open the cover and trays.

The place should be well-ventilated and be far from direct light, heat, and humidity.



When using the machine for a long period of time or printing a large number of pages in a non-ventilated space, it could pollute the air and be harmful to your health. Place the machine in a well-ventilated space or open a window to circulate the air periodically.

Safety information

	Do not place the machine on an unstable surface. The machine could fall, causing injury or machine damage.
	Use only No.26 AWG ^a or larger, telephone line cord, if necessary. Otherwise, it can cause damage to the machine.
	Make sure you plug the power cord into a grounded electrical outlet. Otherwise, this could result in electric shock or fire.
	Use the power cord supplied with your machine for safe operation. If you are using a cord which is longer than 2 meters (6 feet) with a 110V machine, then the gauge should be 16 AWG or larger. Otherwise, it can cause damage to the machine, and could result in electric shock or fire.
	Do not put a cover over the machine or place it in an airtight location, such as a closet. If the machine is not well-ventilated, this could result in fire.
	Do not overload wall outlets and extension cords. This can diminish performance, and could result in electric shock or fire.
	The machine should be connected to the power level which is specified on the label. If you are unsure and want to check the power level you are using, contact the electrical utility company.

a. AWG: American Wire Gauge

Maintenance / Checking



Caution

	Unplug this product from the wall outlet before cleaning the inside of the machine. Do not clean the machine with benzene, paint thinner or alcohol; do not spray water directly into the machine. This could result in electric shock or fire.
	When you are working inside the machine replacing supplies or cleaning the inside, do not operate the machine. You could get injured.
	Keep cleaning supplies away from children. Children could get hurt.
	Do not disassemble, repair or rebuild the machine by yourself. It can damage the machine. Call a certified technician when the machine needs repairing.

Safety information

	To clean and operate the machine, strictly follow the user's guide provided with the machine. Otherwise, you could damage the machine.
	Keep the power cable and the contact surface of the plug clean from dust or water. Otherwise, this could result in electric shock or fire.
	• Do not remove any covers or guards that are fastened with screws. • Fuser units should only be repaired by a certified service technician. Repair by non-certified technicians could result in fire or electric shock. • The machine should only be repaired by a Samsung service technician.

Supply usage

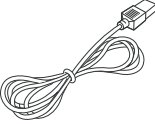
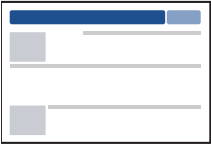
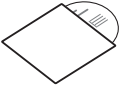
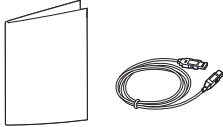
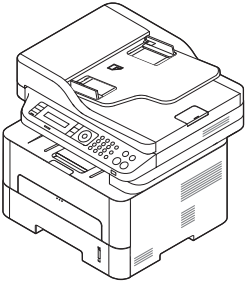
Caution

	Do not disassemble the toner cartridge. Toner dust can be dangerous if inhaled or ingested.
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	Do not burn any of the supplies such as toner cartridge or fuser unit. This could cause an explosion or uncontrollable fire.
	When storing supplies such as toner cartridges, keep them away from children. Toner dust can be dangerous if inhaled or ingested.
	Using recycled supplies, such as toner, can cause damage to the machine. In case of damage due to the use of recycled supplies, a service fee will be charged.
	For supplies that contain toner dust (toner cartridge, waste toner bottle, imaging unit, etc.) follow the instructions below. • When disposing of the supplies, follow the instructions for disposal. Refer to the reseller for disposal instructions. • Do not wash the supplies. • For a waste toner bottle, do not reuse it after emptying the bottle. If you do not follow the instructions above, it may cause machine malfunction and environmental pollution. The warranty does not cover damages caused by a user's carelessness.
	When toner gets on your clothing, do not use hot water to wash it. Hot water sets toner into fabric. Use cold water.
	When changing the toner cartridge or removing jammed paper, be careful not to let toner dust touch your body or clothes. Toner dust can be dangerous if inhaled or ingested.

Machine overview

Components

	
Power cord	Quick installation guide
	
Software CD ^a	Misc. accessories ^b
	
Machine	

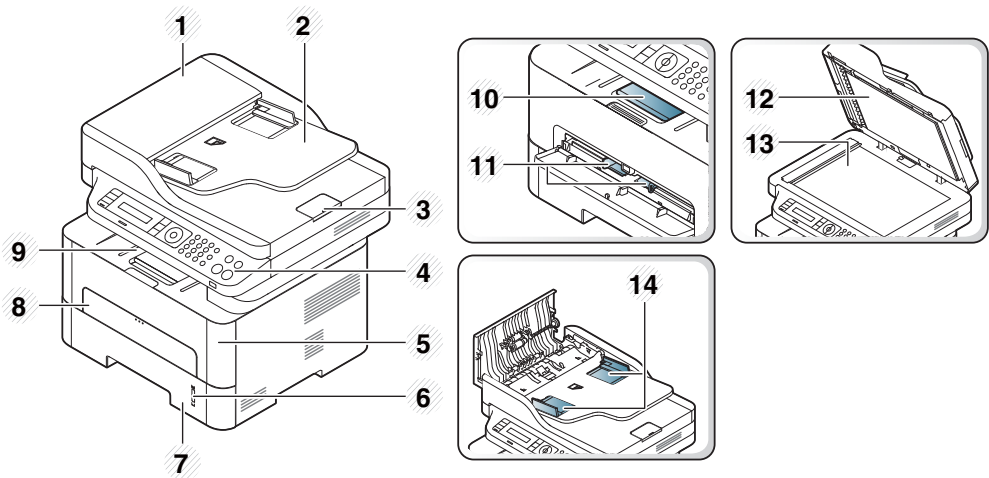
a. The software CD contains the print drivers and software applications.
b. Miscellaneous accessories included with your machine may vary by country of purchase and specific model.

Machine overview

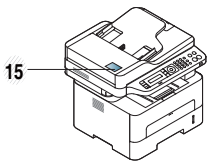
Front view



- This illustration may differ from your machine depending on your model.
- Some features and optional goods may not be available depending on model or country (see "Features by model" on page 7).



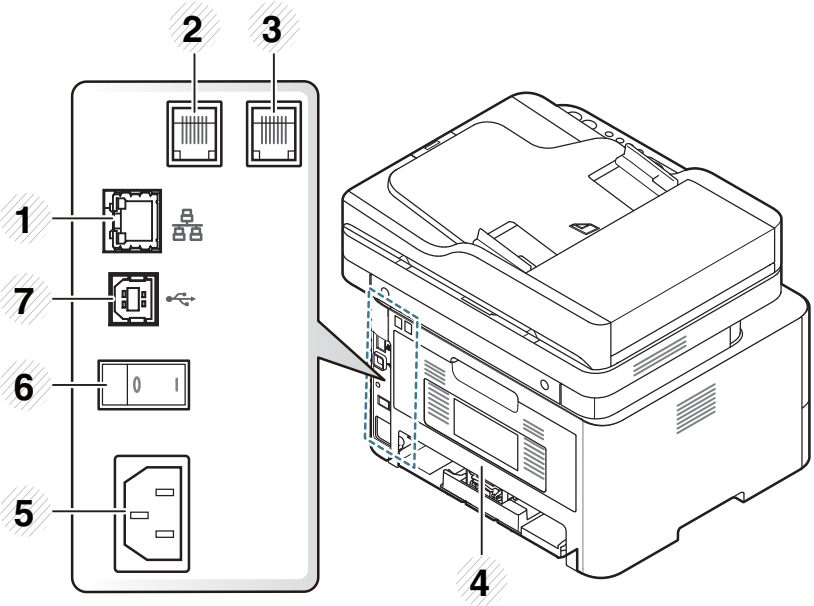
1	Document feeder cover	9	Output tray
2	Document feeder input tray	10	Output support
3	Document feeder output support	11	Paper width guide on a manual feeder
4	Control Panel	12	Scanner lid
5	Front cover	13	Scanner glass
6	Paper level indicator	14	Paper width guide on a document feeder
7	Tray	15	NFC tag (Near Field Communication)
8	Manual feeder tray		



Machine overview

Rear view

- This illustration may differ from your machine depending on your model.
- Some features and optional goods may not be available depending on model or country (see "Features by model" on page 7).



1	Network port	5	Power receptacle
2	Telephone line socket (Line) ^a	6	Power switch ^a
3	Extension telephone socket (EXT)	7	USB port
4	Rear cover		

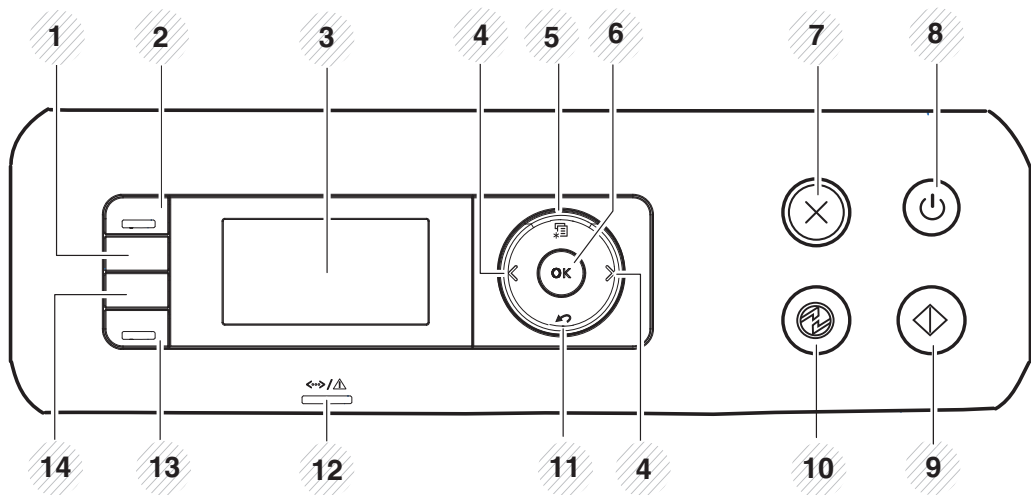
a. May not be available depending on models or your country.

Control panel overview



This control panel may differ from your machine depending on its model. There are various types of control panels.

M3065FW

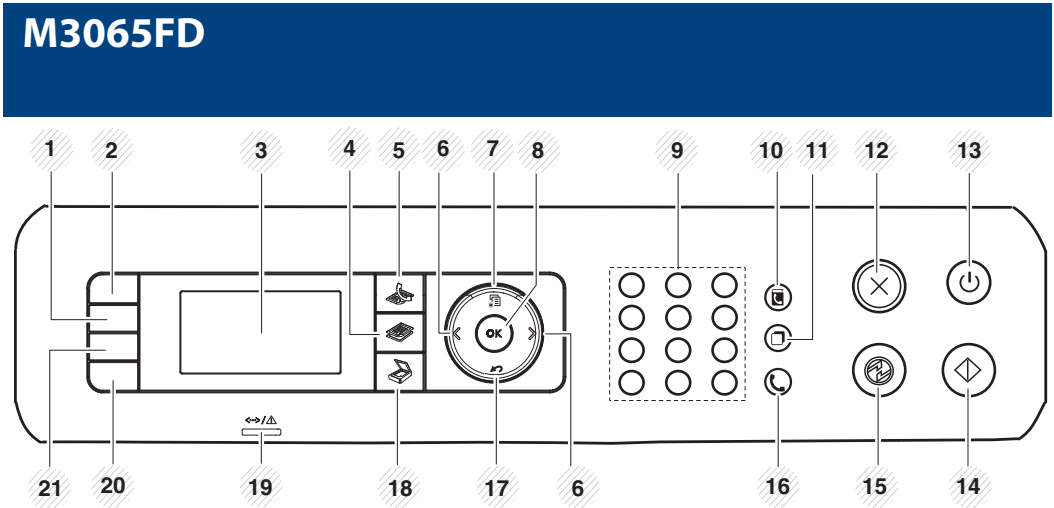


1	ID Copy	Allows you to copy both sides of an ID card like a driver's license on a single side of paper (see "ID card copying" on page 60).
2	Scan to	Switches between scan and copy mode. The Scan to LED turns on scan mode and turns off on copy mode.
3	Display screen	Shows the current status and displays prompts during an operation.

4	Left/Right Arrows	Scrolls through the options available in the selected menu and increases or decreases values.
5	Menu	 Opens Menu mode and scrolls through the available menus (see "Accessing the menu" on page 30).
6	OK	Confirms the selection on the screen.
7	Stop/ Clear	 Stops an operations at any time.
8	Power/ Wake Up	 Turns the power on or off, or wakes up the machine from the power save mode. If you need to turn the machine off, press this button for more than three seconds.
9	Start	 Starts a job.
10	Power Saver	 Goes into power save mode.
11	Back	 Sends you back to the upper menu level.
12	Status LED	Indicates the status of your machine (see "Understanding the status LED" on page 101).
13	Eco	Turn on Eco mode to reduce toner consumption and paper usage (see "Eco printing" on page 54).

Control panel overview

14	Darkness	Adjust the brightness level to make a copy for easier reading, when the original contains faint markings and dark images.
	WPS	Configures the wireless network connection easily without a computer (see "Wireless network setup" on page 160).



1	Darkness	Adjust the brightness level to make a copy for easier reading, when the original contains faint markings and dark images.
2	ID Copy	Allows you to copy both sides of an ID card like a driver's license on a single side of paper (see "ID card copying" on page 60).
3	Display screen	Shows the current status and displays prompts during an operation.
4	Copy	 Switches to Copy mode.
5	Fax	 Switches to Fax mode.
6	Left/Right Arrows	Scrolls through the options available in the selected menu and increases or decreases values.

Control panel overview

7	Menu		Opens Menu mode and scrolls through the available menus.
8	OK		Confirms the selection on the screen.
9	Numeric keypad		Dials a number or enters alphanumeric characters.
10	Address Book		Allows you to store frequently used fax numbers or search for stored fax numbers.
11	Redial/ Pause(-)		Redials the last number in ready mode, or inserts a pause(-) into a fax number in edit mode.
12	Stop/ Clear		Stops an operations at any time.
13	Power/ Wake Up		Turns the power on or off, or wakes up the machine from the power save mode. If you need to turn the machine off, press this button for more than three seconds.
14	Start		Starts a job.
15	Power Saver		Goes into power save mode.
16	On Hook Dial		When you press this button, you can hear a dial tone. Then enter a fax number. It is similar to making a call using speaker phone.
17	Back		Sends you back to the upper menu level.

18	Scan		Switches to Scan mode.
19	Status LED		Indicates the status of your machine (see "Understanding the status LED" on page 101).
20	Eco		Turn on Eco mode to reduce toner consumption and paper usage (see "Eco printing" on page 54).

Control panel overview

21	Print Screen	Press this button and the display will Print Screen? on the display screen. If you want to print only the active screen, select the Active. If you want to print the whole screen, select Full.  • Print Screen can only be used in the Windows and Mac operating systems. • You can only use this function with USB-connected machine. • When printing the active window/whole monitor screen using the print screen button, the machine may use more toner depending on what is being printed. • You can only use this function if the machine's Samsung Easy Printer Manager program is installed. If you are a Mac OS user, you need to enable Screen Print Settings from the Samsung Easy Printer Manager to use the Print Screen feature.
	Reduce/Enlarge	You can reduce or enlarge the size of a copied image from 25% to 400% when you copy original documents from the scanner glass. (see "Reduced or enlarged copy" on page 59).
	WPS	Configures the wireless network connection easily without a computer (see "Wireless network setup" on page 160).

Turning on the machine

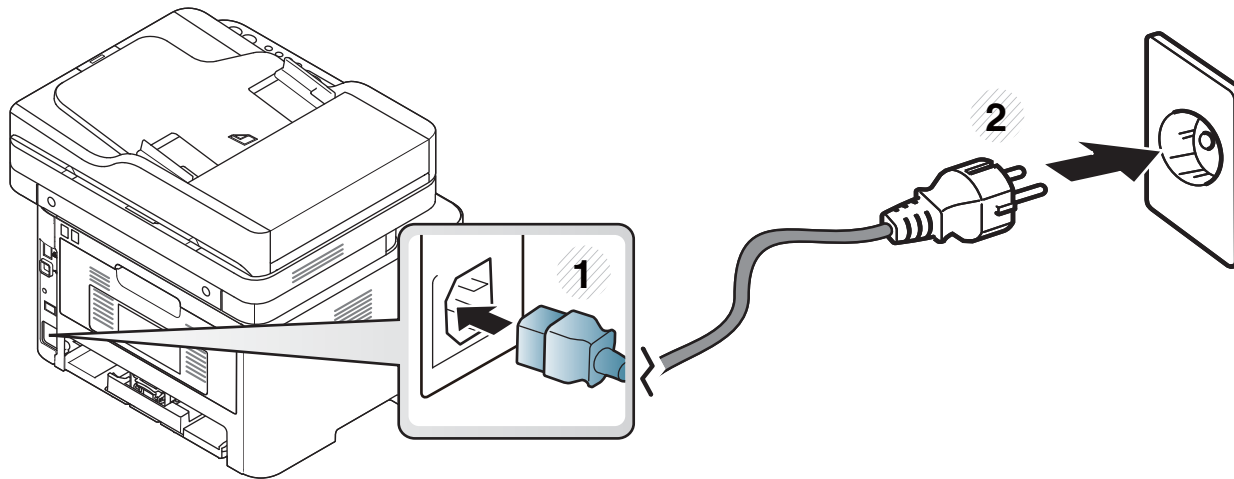


Illustrations on this user's guide may differ from your machine depending on its options or models. Check your machine type (see "Machine overview" on page 18).

1

Connect the machine to the electricity supply first.

Turn the switch on if the machine has a power switch.



Press the  (**Power/Wake Up**) button to turn the machine on.