FCC Approval Document for SM-G360P

FCC ID : A3LSMG360P

09. User Manual

SAMSUNG ELECTRONICS CO, LTD

Get Started

All you need to know to get going.

Samsung
GALAXY CORE PRIME™

Sprint
Prepaid

Welcome!

Thanks for choosing Sprint. This booklet introduces you to the basics of getting started with Sprint Prepaid and your Samsung Galaxy Core Prime™.

For ongoing support and resources, visit **sprint.com/prepaidsupport**. There, you'll find guides, tutorials, and more to help you get the most out of your phone.

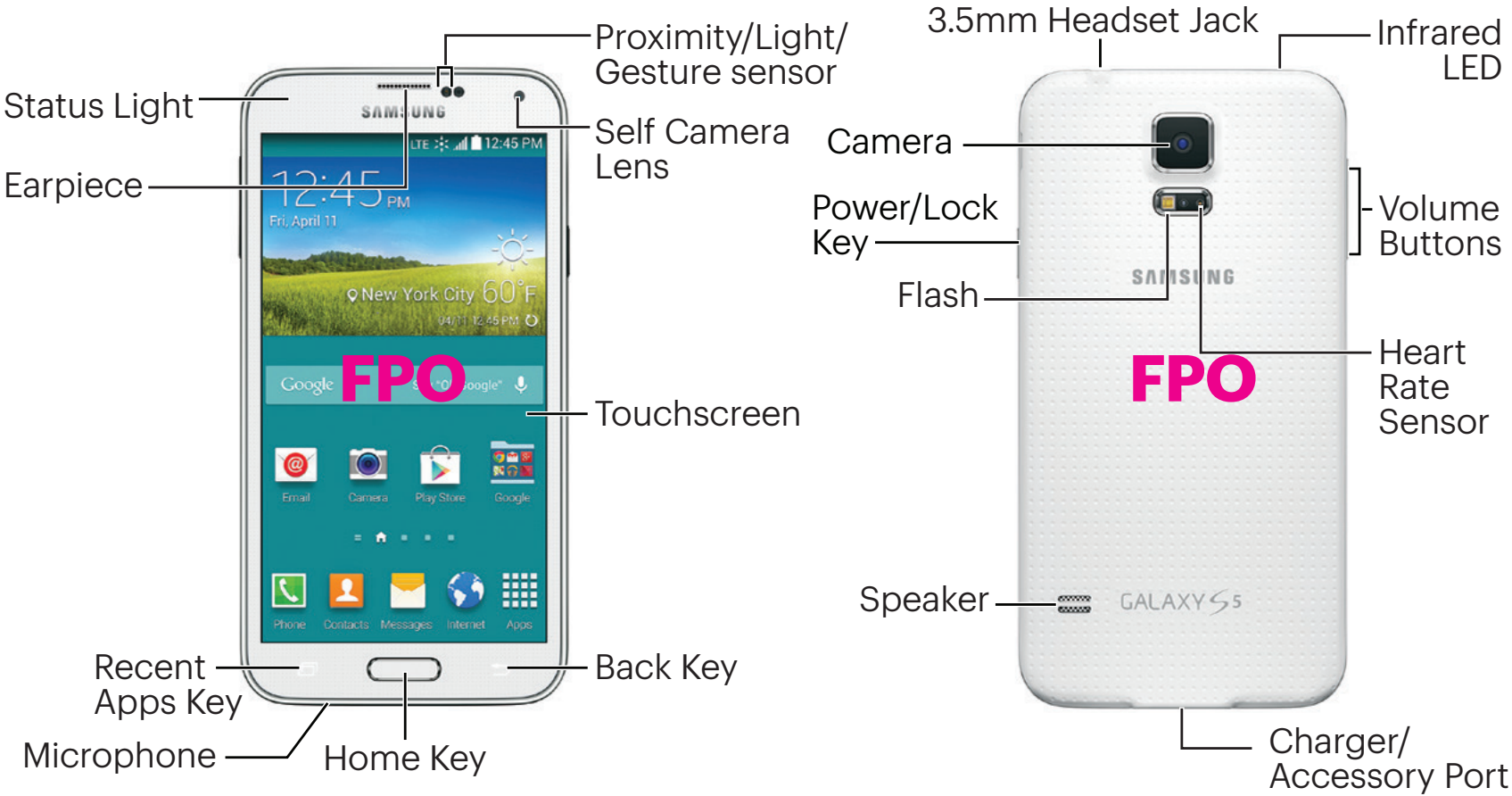
Note: Available applications and services are subject to change at any time.

Using This Guide

This Get Started guide is designed to help you set up and use your new Galaxy Core Prime. It's divided into four sections to help you find the information you need quickly and easily.

- **Get Ready** – page 5 – Find out what you need to do before you use your phone the first time, including charge battery and activating Sprint Prepaid service on your phone.
- **Android Basics** – page 8 – Learn some basics about how to move around on your phone, use the home screen, and enter text. If you're familiar with Android™ phones, you can probably skip these pages (although a refresher course never hurt anyone).
- **Use Your Phone** – page 11 – Take advantage of your phone's features and Sprint services, from the basics (Making Calls) to the more advanced (using Google Play™, Wi-Fi®, and more).
- **Tools & Resources** – page 22 – Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/prepaidsupport.

Your Samsung Galaxy Core Prime



Get Your Phone Ready

Register Your Phone on Sprint Prepaid

1. From your computer's browser, visit sprint.com/prepaidactivate.
2. Choose an activation option and click **Next**, and then enter your ZIP code and click **Next**.
3. When prompted, enter the serial number (MEID) printed on the label on your phone's packaging.
4. Follow the instructions to select a plan and payment method.
   - If you're swapping phones or bringing your number over from a different carrier, follow the prompts to sign in or provide additional information.

Install the Battery

1. Use the slot above the power button to remove the battery cover.
2. Align the battery's contacts with those inside the battery compartment and gently press down until the battery is seated.
3. Replace the back cover.

Get Your Phone Ready

Charge the Battery

1. Insert the USB cable into the charger/accessory port.
2. Insert the other end of the cable into the charging head, and then plug the charging head into a standard AC power outlet.

   Note: Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.

Turn the Phone On or Off

- Press and hold the **Power/Lock** Key.

Turn the Screen On and Off

- To turn the display screen on or off, press the **Power/Lock** Key. Swipe the screen to unlock it.

Activate Your Phone

Activate Your Phone

- Press and hold the **Power/Lock** Key to turn on your new phone.
- Your phone is designed to activate automatically. When you turn the phone on for the first time, you should see a **Hands Free Activation** screen, which may be followed by a **PRL Update** screen and a **Firmware Update** screen. Follow the onscreen instructions to continue.

If your phone is still not activated, visit sprint.com/prepaidsupport for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-855-639-4644** from another phone.

Set Up Your Phone

Once activated, your phone guides you through various setup options, including setting up your Google™ Account.*

Complete the Setup Screens

Note: At some point during setup, you will see a prompt to install Sprint Default Configuration. Follow the prompts to install the package and then continue with the setup screens.

1. When you see the **Welcome** screen, select a language and tap **Start** to begin.
2. You'll see a Wi-Fi setup screen. Follow the prompts to set your Wi-Fi options.
3. Follow the prompts on the next few screens to get your phone set up.
   - **Got Google?** - Create or sign in to a Google Account, and set preferences including Google Location options.
   - **Samsung account** - Create or sign in to your Samsung user account.
   - **Dropbox** - Create or sign in to a Dropbox cloud storage account.
4. Enter a name for your device and then tap **Finish**.

* You do not need to sign up for a Google Account to use your phone; however, to download content from the Google Play™ Store app, you must link your phone to a Google Account.

Your Home Screen

Viewing Your Home Screen

Your phone's Home screen extends horizontally up to five full screens.

- To display the main (center) Home screen, press ▭ from any screen.
- To view extended screens, swipe the screen left or right.

Customize Your Home Screen

- To add app shortcuts, tap **Apps** ▦, touch and hold an icon, and drag it to the home screen.
- To change wallpaper or add widgets, touch and hold an empty area on a home screen and tap **Wallpapers** or **Widgets**.

Notifications Panel

You can expand the notification area to see more about your notifications.

1. Drag the notifications panel down.

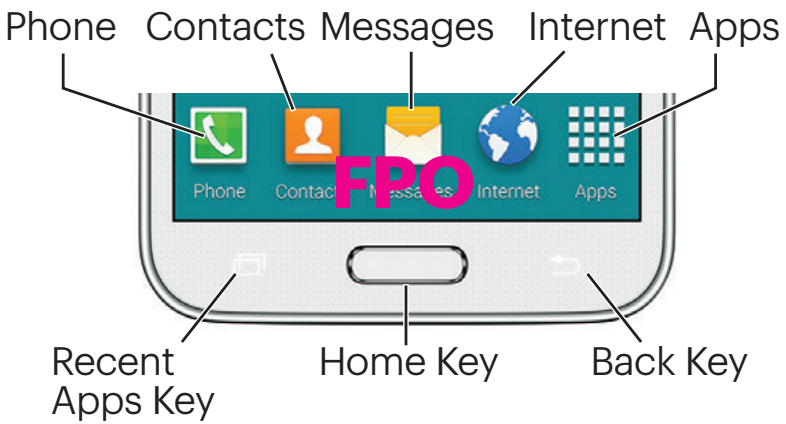
2. Tap a notification to open its app.

Status Bar

The status bar at the top of the Home screen lets you quickly see both your phone status (connections, signal strength, battery, GPS) and any current notifications.

Keys and App Icons

The bottom front of your phone contains three keys: Recent Apps, Home, and Back. Above this row is a row of app icons that are available from every Home screen.



Open Apps

- If an app is on one of your Home screens, just tap it to open it.
- If an app is not available from your Home screen, tap **Apps**, and then tap the app icon. You may have to scroll right or left to find your app.

Typing on Your Phone

Samsung Keyboard

Select a field that requires text or numbers to display the Samsung keyboard.

> **Note:** To switch between input methods, drag the notifications bar down, tap **Choose input method**, and then tap an input method.

- Tap **ABC** or **Sym** to change entry type.
- If predictive text is on, words will appear above the keyboard as you type. Tap a word to enter it and move on to the next word.
- If Swiftkey Flow is on, you can enter words by sliding your finger continuously over the keyboard.

Your Keyboard Settings

You can customize your onscreen keyboard settings to suit your needs:

- Tap **Apps** > **Settings** > **Language and input** (under System), and tap the Settings icon next to a keyboard or input method.

Google Voice Typing

Use your voice to enter text instead of typing.

1. From any screen where you can enter text, tap the input field to reveal the keyboard.
2. Tap and speak clearly.

Calls

Make a Phone Call

1. If the screen is locked, swipe the screen to unlock it.
2. From home, tap **Phone**.
3. Tap the digits of the number you want to call on the phone keypad. (The number will appear just above the keypad as you enter it. Tap to delete one or more digits.)
4. Tap .

Answer an Incoming Call

- Drag to the right on the screen.

Send a Call Directly to Voicemail

- Drag to the left.

Mute the Ringer on a Call

- Press the volume button on the left side of the phone to mute the ringer.

Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. From home, tap **Apps** > **Voicemail**.
2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password.

Retrieve Your Voicemail

1. From home, tap **Apps** > **Voicemail**.
2. Tap a message to listen to it.

Contacts

Your phone's Contacts app lets you access and manage contacts from a variety of sources, including Google and Corporate email accounts, contacts synced from your computer, and contacts you've entered manually.

Save a Phone Number

1. From home, tap **Phone** .
2. Enter a phone number using the onscreen keypad.
3. Tap > **Add to Contacts** > **Create contact**.
4. Select an account for the contact, such as **Google**, **Samsung account**, or **Microsoft Exchange ActiveSync**. Select **Device** to save the contact to your phone only.
5. Tap **Name** and enter a name for the new entry.
6. Tap **Mobile** (default) to select a label such as **Mobile**, **Home**, etc.
7. Add any other information you want to save to the contact and then tap **Save**.

Add a New Entry to Contacts

1. From home, tap **Apps** > **Contacts** .
2. Tap .
3. Tap any field and enter the name, phone number, and other contact details.
4. Add more data fields or a picture if desired, and tap **Save**.

Find a Contact

1. From home, tap **Apps** > **Contacts** , and then tap **Search**.
2. Enter the first letter or letters of an entry.
3. Tap the contact to display its information.

Messages

Send a Text or Multimedia (MMS) Message

1. From home, tap **Messages**.
2. Tap .
3. Enter a phone number, email address, or contact name in the **Enter recipient** field. (If available, tap a name from the list to finish the entry.)
4. Tap **Enter message** and then type your message.
   - If you want to add an attachment to your message, such as a picture or video, tap .
   - Tap a media type (such as Image, Video, Audio, etc.) and then tap an available album and item.
5. When you're ready to send, tap .

Access Messages

1. From home, tap **Messages**.
2. From the Messages screen, tap the message you want to view.

–or–

1. Open the **Notifications** panel.
2. Tap the message you want to view.

Text and MMS messages are collected in ongoing "conversations," so when you view a message, you can scroll through the entire history of your messages with that person.

Email

Your phone's Email applications let you access and manage multiple email accounts simultaneously in one convenient location.

Set Up a Gmail™ Account

1. From home, tap **Apps** > **Gmail**.
2. Follow the instructions to set up or sign in to a Gmail account.

Set Up a Standard Email Account

1. From home, tap **Apps** > **Email**.
2. If another email account is already set up, tap > **Manage accounts** > .
3. Enter the **Email address** and **Password** for the email account.
4. Tap **Next** and follow the onscreen instructions.

   –or–

   Tap **Manual setup**, select an account type (POP3 or IMAP), and follow the instructions to configure your account.

Email

Set Up a Microsoft® Exchange ActiveSync® Account

Note: Contact your company's Exchange Server administrator for required sign-in information.

1. From home, tap **Apps** > **Email**.
2. If another email account is already set up, tap > **Manage accounts** > .
3. Enter your **Email address** and **Password** information and then tap **Manual setup**.
4. Tap **Microsoft Exchange ActiveSync**.
5. When prompted to provide additional detailed information, scroll down the screen and tap **Next**.
6. Enter a **Domain\user name**, **Password**, and **Exchange server** information.
7. Follow the prompts to set additional options and permissions. Tap **Next** to continue.
8. Identify your new account with a unique name, enter the outgoing name, and then tap **Done**.

Email

Access Email Messages

1. From home, tap **Apps** > **Email**.
   - To view a different inbox, tap the inbox name at the top of the screen and then tap the inbox you want to view.
2. From the inbox, tap the message you want to view.

Send an Email Message

1. From home, tap **Apps** > **Email**.
2. If necessary, select the email account you want to use.
3. Tap .
4. Enter an email address in the **To:** field.
5. Enter a subject and a message.
   - To add attachments, tap (on the top of the screen) and select an attachment.
6. Tap .

Access Gmail Messages

1. From home, tap **Apps** > **Gmail**.
2. Select the inbox you want to view.
3. Tap a message to view it.

Send a Gmail Message

1. From home, tap **Apps** > **Gmail**.
2. Tap .
3. Enter an email address or contact name.
4. Enter a subject and a message.
   - To add attachments, tap > **Attach file**.
5. Tap to send the message.

Camera & Video

Take a Picture

1. From home, tap **Camera**.
2. Aim the camera lens at your subject and tap .

View Pictures

1. From home, tap **Apps** > **Gallery** to view the Camera folders.
2. Tap a picture and then tap to explore options. To share a picture, tap it and then, tap at the top of the screen.

Record a Video

1. From home, tap **Camera**.
2. Aim the lens at your subject, and tap to begin recording.
3. Tap to pause or to stop recording.

View videos

1. From home, tap **Apps** > **Gallery**.
2. Tap a video and then tap the play icon to view the video.
   - You may be prompted to select a video player to view the video.

Share Pictures and Videos

1. From home, tap **Apps** > **Gallery**.
2. Tap a picture or video to send.
3. Tap and select a share method such as **Email** or **Messages**. Follow the onscreen instructions to send your picture or video clip.

Web

Go Online

1. From home, tap **Internet**. The first time, you may be prompted to enter your wireless phone number.
2. From the Sprint home page, select Money Center, Sprint Referral Program, News, Sports, Entertainment, and more.
   - Tap a category to open it.
   - For more options, tap ⋮ from any page.
   - To scroll, slide your finger up or down the page.
   - To zoom in or out, pinch the screen.

   Note: Additional browser options, such as Google Chrome™, may also be available on your phone.

Wi-Fi

Connect to a Wi-Fi Network

When you're in range of an available Wi-Fi network, use your phone's Wi-Fi feature to access the Internet and other data services.

Note: You may already have signed in to Wi-Fi during the phone's setup process.

1. From home, tap **Apps** > **Settings** > **Wi-Fi**.
2. Tap the icon next to Wi-Fi and slide to the "ON" position.
3. Tap ⋮ and then tap **Scan** to display a list of available networks.
4. Tap a Wi-Fi network to connect. If necessary, enter the security key (password) and tap **Connect**.

Google Play and Google Mobile Services

Google Play is the place to go to find new apps, games, movies, and more for your phone.

Download Apps and Games

1. From home, tap **Apps** > **Play Store**.
2. The first time you visit the Google Play Store app, tap **OK** to accept the Terms of Service.
3. Browse through featured apps and games, or tap at the top of the app to start a search.
4. Tap an item to read a description and reviews.
5. Tap **INSTALL** (for free apps) or the price (for paid apps) and follow the onscreen prompts.

   Note: You must have a Google Account set up on your phone to purchase and download apps from Google Play.

Google Mobile™ Services

- **Gmail** – The Google mail service. Your Gmail account lets you access many Google-related services as well as Google Play.
- **Google Hangouts™** – Google's instant messaging service. From home, tap **Apps** > **Hangouts** to begin using the service.
- **Google Maps™** – The Google location program. From home, tap **Apps** > **Maps** to begin using this service.
- **YouTube™** – View and share videos. From home, tap **Apps** > **YouTube** to browse through and view available videos. Sign in with your Google Account to upload your own videos.

Bluetooth®

Pair and Connect With a Bluetooth-Capable Device

1. Verify your Bluetooth is turned on. From home, tap **Apps** > **Settings** > **Bluetooth**, and then slide the icon to the "ON" position.
2. From the Bluetooth settings page, tap the check box next to your phone's name to make it discoverable by other devices.
3. Tap **Scan**. (You'll see a list of in-range Bluetooth devices.)
4. Tap a device from the list to initiate pairing.
5. Enter the passkey or PIN code, or verify the shared key, and tap **OK**.
6. The external device will then have to also accept the connection and enter your phone's PIN code.
7. Once you're paired with a device, your connection should launch. shows your current connection status.

Share Contacts, Files, or Pictures Using Bluetooth

1. Open the application containing the file you want to share (for example, from home, tap **Apps** > **Contacts**).
2. Locate the file or entry you want to share.
3. You can send pictures and videos directly from the camera or from Gallery, Calendar events, Contacts (as vCards), music tracks, and voice recordings. Not all devices will be able to receive all file types.
4. Depending on the application, tap > **Bluetooth** or touch and hold the file and select **Share** (or **Send**) > **Bluetooth**.
5. Tap the name of the device to which you're sending the file.

Facebook, Twitter & More

You can set up and access all your favorite social media apps on the go.

Set Up Social Networking Accounts

Before using your social networking accounts, you may need to download them from the Google Play Store app.

1. From home, tap **Apps** > **Play Store**.
2. Browse or search for the app you want to download, for example Facebook®, Twitter®, or Instagram®.
3. Tap the app and then tap **Install**. Follow the prompts to download and install the app.

Use Social Networking Accounts

1. From home, tap **Apps** > **Facebook** (or **Twitter**, **Instagram**, etc.).
2. Follow the onscreen instructions to sign into your account, for example, by entering a user name and password.
3. Update your status, post pictures, follow your favorite tweets, and more, all on your Galaxy Core Prime.

   Tip: You can add Home screen widgets for many social networking apps. Touch and hold an empty space, tap **Widgets** and then drag the widget to the empty space.

Settings

Explore ways to customize your phone, set permissions, update your phone, and more in the Settings menu.

Accessing Settings

1. From home, tap **Apps** > **Settings**.

   –or–

   Drag the notifications bar down and tap **Settings**.

2. Select the settings category you want to change. Touch the **ON/OFF** switches to enable or disable a setting.

   Categories include:

   - Wi-Fi
   - Bluetooth
   - Tethering and Mobile hotspot
   - Airplane mode
   - Data usage
   - More networks
   - Lock screen
   - Themes
   - Sound
   - Display
   - Call
   - Storage
   - Battery
   - Ultra power saving mode
   - Application manager
   - Location
   - Security
   - Language and input
   - Backup and reset
   - Add account
   - Date and time
   - Accessibility
   - Printing
   - Activate this device
   - System Update
   - About device

For detailed information about settings, please see the User Guide at sprint.com/prepaidsupport.

Battery-Saving Tips

Manage the Display Brightness and Screen Timeout

- From home, tap **Apps** > **Settings** > **Display** > **Brightness** to modify the backlight setting as desired.
- To turn off the screen, press the **Power/Lock** key. The phone will continue to function.
- Switch to Power saving mode. From home, tap **Apps** > **Settings** > **Ultra power saving mode** and then toggle the Off/On switch to On.

Manage Your Phone's Wireless Functions

Disable the Wi-Fi, Bluetooth, and location functions of the phone when you're not using them.

- Use the toggle options in the Notifications panel to turn these off when not in use. Pull down the Notifications panel and tap **Wi-Fi**, **Bluetooth**, or **Location** to toggle these options on or off.

For more useful tips about battery care and safety, see the User Guide at sprint.com/prepaidsupport.

Manage Your Account

Online: sprint.com/prepaidmysprint

- View cash balance and/or payment date
- Check minute usage (if not on an unlimited voice plan)
- Add a credit/debit card to set up AutoPay or make one-time payments
- See or modify your price plan
- Change your Account PIN

From a Phone

- Sprint Customer Service: Dial **1-855-639-4644**

Refill

Refill Your Account

Visit sprint.com/prepaidrefill to refill your cash balance by making a one-time payment with a credit or debit card.

Resources

Resources For Your Phone

- This **Get Started Guide** to get you up and running.
- **Online Support** – For ongoing help over the life of your phone, visit sprint.com/prepaidsupport to find videos, tutorials, troubleshooting tips, and the complete User Guide for your Samsung Galaxy Core Prime.
- **Community** – Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Sprint Zone

Enhance your Sprint experience. The free Sprint Zone application makes it a snap to manage your account, get tips and tricks for your phone, find recommended apps, and more.

- From home, tap **Apps** > **Sprint Zone** to access account services, Sprint news, phone information, suggested applications, troubleshooting, and more.

Sustainability

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my User Guide?

We took the full printed user guide out of the box and put it, along with expanded support resources, online for you. Less paper, more and better information. Just visit sprint.com/prepaidsupport from any computer to access your complete user guide and the rest of our support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, visit sprint.com/green for more information.

Survey

We are interested in your initial impressions of this new Sprint phone.

Within two weeks of your phone purchase, please go to the website http://labs.sprint.com/sprintphonesurvey to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

Galaxy Core Prime

By registering your Galaxy Core Prime phone at samsung.com, you are entitled to:

- Premium service through your choice of live chat, email and/or phone
- Access to specialized call center staff to help you get the most from your purchase, including available software, how-to guides and product tips and tricks.
- Extended call center hours
- Galaxy Core Prime product user manual

As an owner, you can write a product review, shop for accessories and receive exclusive Samsung offers.

Samsung GALAXY CORE PRIME™

SAMSUNG mob!le

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/prepaidcoverage for more details.

Portions of this guide are reproductions of work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License.

Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, from home, tap **Apps** > **Settings** > **Location**, tap the OFF/ON icon so it's in the ON position, and then tap **Mode**. Select your location options from the list and follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

©2014 Sprint. Sprint and the logo are trademarks of Sprint. Samsung and Galaxy Core Prime are trademarks of Samsung Electronics Co., Ltd. Gmail, Google+, Hangouts, Google Maps, YouTube, Android, Google, Picasa, Google Maps, Google Books, Google Mobile Services, and Google Play are trademarks of Google, Inc. This device and related software are not intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment or prevention of disease. Other marks are property of their respective owners. Screen images simulated. Appearance of device may vary.