

Quick Start Guide

Terms & Conditions

Read this document before operating the product

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the "Product") and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

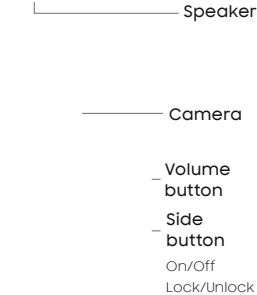
SAMSUNG

Rated IP68: Dust-tight. Tested for submersion in up to 5 feet of fresh water for up to 30 minutes. Rinse residue/dry after wet.



QR code for
Samsung use
Printed in Korea

Your device



Get started

Activate your device

Your new device has an eSIM built into the device. Depending on your wireless provider, you can activate the eSIM by following the prompts the first time you turn on the device, or you may be able to use a physical SIM card. For a physical SIM, you can move the SIM from your previous device, or use a new one from your wireless provider. For assistance with activation, please contact your wireless provider.

Charge your device

Use the included USB cable and a USB Type-C adapter (sold separately).

Turn the device on

Press and hold the Side button for a few seconds.

USB Type-C 3A cable included. For more information about charging, visit <https://www.samsung.com/us/support/answer/ANS10001612/>

Use only compatible charging devices and accessories. Damage caused by use of accessories which are not compatible may not be covered by warranty.

Set up your device

Start using your new device

Follow the prompts.

Scan the code

Use your old device for more information on how to switch.



or visit
samsung.com/us/switchtogalaxy

Do more

Your Samsung account

Do everything Samsung with one account. Sign in at samsung.com/us/mypage to connect all your devices, use the latest features, and access exclusives, plus product support, order tracking, and more.

Need help?

samsung.com/us/support

youtube.com/samsungcare

Find the user guide



Settings



Tips and
user guide

5G

Not all devices, signals, or uses are compatible; check device specs. Check with your carrier for your 5G coverage area, access, & network management details.

Approved firmware versions

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it might not function properly.

Safeguarding devices

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

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Important Legal information

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You can obtain a copy of the complete Terms and Conditions and Samsung Standard One-year Limited Warranty by contacting Samsung at the address or phone number provided in this document.

Dispute Resolution Agreement - This Product is subject to a binding Dispute Resolution Agreement, which includes arbitration terms, between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out within 30 calendar days of purchase: email optout@sea.samsung.com or call 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Dispute Resolution Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and additional Health, Safety and Device care information, including:

- Device Temperature
- Samsung Knox security platform
- Maintaining Dust and Water Resistance (IP rating)
- Location, Navigation, GPS and AGPS
- Wireless Emergency Alerts (WEA)
- Hearing Aid Compatibility (HAC)

are available at:

English:
www.samsung.com/us/support/legal/mobile

Spanish:
www.samsung.com/us/support/legal/mobile-sp

This information is also on the device:

Settings > About phone or About device or About watch or About tablet > Legal information > Samsung legal or, search for “Legal”

You can access the Federal Communications Commission (FCC) certification, if applicable, by opening Settings > About phone or About device or About watch or About tablet > Status or Status information

Diagnostic software

This device may be equipped with diagnostic software reporting usage and performance information used to assess, deliver and improve network quality and the overall device experience to wireless customers. Please refer to your service provider's terms and conditions or privacy policy for more information.

FCC Notice

Pursuant to part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could void your authority to operate the device.

Specific Absorption Rate (SAR) certification information

Body-worn operations are restricted to belt-clips, holsters or similar accessories that have no metallic component in the assembly and must provide at least 0.5cm separation between the device and the user's body.

For information visit:

- www.fcc.gov/general/radio-frequency-safety-0
- www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones
- www.samsung.com/sar

Exposure to Radio Frequency (RF) signals

For information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Radio Frequency (RF) signals

Safe Handling & Recycling of Batteries and Electronics

WARNING! Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse batteries. For more information, visit call2recycle.org or call 1-800-822-8837.

Dispose of unwanted electronics through an approved recycler: To find the nearest recycling location, go to our website www.samsung.com/recycling or call 1-800-SAMSUNG (726-7864).

FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the mobile device if such interference cannot be eliminated.

FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones

HAC for newer technologies

This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

ANSI standard for HAC

This device was tested for compliance to the ANSI C63.19-2019 standard for HAC. Devices tested to this version of the standard, unlike previous versions, do not receive a HAC performance rating level; they are either HAC-compliant or not. In addition, in this version of the standard, the conversational gain of the device is tested, both with and without hearing aids. The conversational gain listed on the device box represents the lowest conversational gain found across all tested conditions.

5.925 - 7.15 GHz VLP Operation

- The operation of this device is prohibited on oil platforms and aircraft, except that operation of this device in 5.925-6.425 GHz is permitted in large aircraft while flying above 10,000 feet.
- Installation on outdoor fixed infrastructure is prohibited.
- Controlling or communications with unmanned aircraft systems, including drones, is prohibited.

Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Smart practices while driving

Responsible listening

CAUTION! Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Responsible listening

Pacemaker and implantable medical devices

CAUTION! Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > FCC Part 15 Information and Notices

5.925 - 7.125 GHz 6CD Operation

Transmitters in this band is prohibited from operating to control or communications with unmanned aircraft systems by the FCC.

Class 1 Laser Information - Ultra models only

This product is classified as a class 1 laser product per IEC 60825-1 Ed. 3.0:2014. This product complies with 21 CFR 1040.10 and 1040.11 except for conformance with IEC 60825-1 Ed. 3., as described in Laser Notice No. 56, dated May 8, 2019.

CAUTION! Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure. There is no user service possible on the embedded laser module. Contact Samsung for service.

CLASS1 LASER PRODUCT

Samsung Electronics America, Inc.

700 Sylvan Avenue

Englewood Cliffs, NJ 07632

Phone: 1-800-SAMSUNG (726-7864)

Internet: www.samsung.com

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HAC Volume Control Capabilities:

FCC ID: A3LSMS942U

Conversational gain with Hearing aids: 15 dB

Conversational gain without hearing aids: 19 dB

Note: Conversational gain is the acoustic output level of speech from this handset relative to the acoustic level present in a face-to-face conversation between two people 1 meter apart. This phone is hearing-aid compatible and has been Volume Control tested pursuant to FCC waiver DA 25-759.

Codec and air interface combinations that have passed frequency response, and distortion/noise tests.

Codec	Air Interface
EVS-NB 24.4 kbps, EVS-WB 128 kbps	VoLTE, VoNR, VoWiFi

Codec and air interface combinations that have passed conversational gain tests.

Codec	Air Interface
FR V1, FR V2, HR V1	GSM
AMR-NB 4.75~12.2 kbps, AMR-WB 6.6~23.85 kbps	UMTS
AMR-NB 4.75~12.2 kbps, AMR-WB 6.6~23.85 kbps, EVS-NB 5.9~24.4 kbps, EVS-WB 5.9~128 kbps	VoLTE, VoNR, VoWiFi

Codec and air interface combinations that have not been tested.

Codec	Air Interface
EVS-SWB 9.6~128 kbps	VoLTE, VoNR, VoWiFi
OPUS 6~510 kbps (Google Meet)	All Air interface
Frequency bands exempt from HAC testing: 6000-7125 MHz, 24.25-25.25 GHz, 27.5-28.35 GHz, 37-40 GHz	