

Sprint PCS®

The clear alternative to cellular.SM

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Welcome to Sprint PCS

Sprint PCS built the largest all-digital, all-PCS nationwide network from the ground up for clearer calls, reaching more than 230 million people. We built our network to give you what we believe you really want from a wireless phone: clear sound, private conversations and time-saving features.

And Sprint Personal Communications Services® can do something even more far-reaching – simplify your life. Our advanced technology is designed to grow with your communications needs so that one day you'll be able to rely entirely on your Sprint PCS Phone™ to stay connected.

This guide will introduce you to our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. Since you're probably anxious to start using your phone, we encourage you to immediately flip to Section One – Getting Started With Sprint PCS Service. This section provides all the information you need to quickly activate your phone, set up your voicemail and much more. It also contains information on how to contact Sprint PCS should you have questions about service, want to purchase additional products or services, or just check your account balance. Thank you for choosing Sprint PCS.

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Getting Started With Sprint PCS Service

In This Section

- ▶ **Turning Your Phone ON and OFF**
- ▶ **Getting Started With Sprint PCS Service**
- ▶ **Setting Up Your Voicemail**
- ▶ **Getting Help**
- ▶ **Understanding This User Guide**

This section walks you through the step-by-step basics of setting up service for your Sprint PCS phone, including unlocking and activating your phone, setting up your voicemail and how to contact Sprint PCS for assistance.

Once you have completed this section, you're ready to explore the advanced features of your new phone.

Turning Your Phone ON and OFF

Turning Your Phone ON

To turn your phone on, press  for approximately two seconds.

Once your phone is ON, it displays “Looking for Service (??)” indicating that your phone is searching for a signal. When your phone finds a signal, it automatically enters Standby mode – the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, the Power Save mode is automatically activated. When a signal is found, your phone automatically returns to Standby mode.

In the Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS service by pressing any key (when your phone is turned ON).

Tip: The Power Save mode helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone OFF

Press  for two seconds.

Your screen remains blank while your phone is off.

Getting Started With Sprint PCS Service

Determine If Your Phone Is Already Activated

If you received your phone in the mail or purchased it at a Sprint® Store, it probably has been activated. All you need to do is unlock your phone.

If your phone is not activated, please refer to your **Start Here Brochure** for easy step-by-step instructions.

Unlocking Your Phone

Follow these steps to unlock your phone:

1. Press and hold  to turn the phone on.
2. Press .
3. Enter your four-digit lock code. For security purposes, the code is not visible as you type.

Tip: If you can’t recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number, or try 0000. If none of these work, call Sprint PCS Customer Care at 1-888-211-4PCS (4727).

Activating Your Phone

To activate your phone, follow the directions in the **Start Here Brochure** that was included with your phone. Or visit <http://activate.sprintpcs.com> and activate your phone online.

Setting Up Your Voicemail

(Pls cfm the procedure!!!)

All unanswered calls to your Sprint PCS phone are automatically transferred to voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS voicemail box and personal greeting as soon as your Sprint PCS phone is activated.

To set up voicemail:

1. Press and hold  (or  ???).
2. Follow the system prompts to create your pass code, record your greeting, record your name announcement and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your pass code).

Note: The voicemail setup process may vary in certain affiliate areas.

Getting Help

(All info correct???)

Visit Our Web Site

Stop by www.sprintpcs.com to get up-to-date information on Sprint PCS. You can also:

- ▶ Review coverage maps
- ▶ Learn how to use voicemail
- ▶ Access your account information
- ▶ Purchase accessories
- ▶ Add additional options to your service plan
- ▶ Check out frequently asked questions
- ▶ And much more

Sprint PCS Customer Care

Sprint PCS Customer Advocates are available to assist you 24 hours a day, seven days a week. Simply dial 1-888-211-4PCS (4727) from any phone or press    from your activated Sprint PCS phone while on the Sprint PCS Nationwide Network.

Tip: If you need to reach Sprint PCS Customer Care while you are off the Sprint PCS Network, dial 1-888-211-4PCS (4727).

Once you dial Sprint PCS Customer Care, you can access a number of helpful account services through our automated Customer Care line. By following the voice prompts, you'll be able to learn more about Sprint PCS Products and Services, get Sprint PCS coverage by zip code or request a copy of your invoice.

Tip: If you have a question regarding the operation of your Sprint PCS phone, dial 1-888-211-4PCS (4727) from another phone so you can use your Sprint PCS phone while speaking with Customer Care.

When you call Sprint PCS Customer Care to get help, you may need to tell your phone's version. Your phone can give you information about the version.

To view the phone's version:

1. From Standby mode, press  for the Main menu.
2. Press  for **Setup**.
3. Press  for **Display**.
4. Press  for **Phone Info**. You can see the phone's software and hardware version.
5. After viewing, press  or  to return to the previous screen.

Receiving Automated Billing Information

For your convenience, your phone gives you free access to billing information on your Sprint PCS account. This information includes balance due, payment received, billing cycle and the amount of minutes used since your last billing cycle. Follow these steps to access this information:

1. Press   .
2. Follow the voice prompts to receive the information you want.

Note: This service may not be available in all affiliate markets.

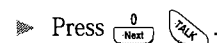
Sprint PCS Directory Assistance

Sprint PCS Directory Assistance provides a variety of services, including residential, business and government listings; assistance with local or long-distance calls; movie listings; hotel, restaurant and shopping information and major local event information. There is a per call charge and you will be billed for airtime.

▶ Press    .

Sprint PCS Operator Services

Sprint PCS Operator Services can provide assistance in placing collect calls or calls billed to a local telephone calling card or a third party.



Note: Sprint PCS Operator Services may not be available in all affiliate markets.

Understanding This User Guide

This user guide introduces you to our technology and all the advantages of your new Sprint PCS phone through easy-to-follow instructions.

- ▶ Sections break down categories of information to progressively take you all the way from learning the basics to using the most advanced phone features.
- ▶ Tips highlight special shortcuts and timely reminders to help you make the most of your new phone.
- ▶ The Index helps you find specific information quickly.

We know that your time is valuable and that's why we've designed this guide to be used in a building block format or in stand-alone sections. You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, you'll be able to locate the specific section using the colored tabs. Follow the instructions in that section and you'll be ready to use your phone in no time.

Getting to Know Your Sprint PCS Phone

In This Section

- ▶ **Highlights and Features**
- ▶ **Closed View of Your Phone**
- ▶ **Front View of Your Phone**
- ▶ **Command Keys**
- ▶ **Display Screen Icons**
- ▶ **Using and Charging the Battery**



Your Sprint PCS phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. We know that you're anxious to start using it, so this section will give you a quick introduction to your new phone. The easy-to-follow instructions will guide you through the basics of the most common features of your phone and you'll be on your way to using it in no time.

Don't forget the other chapters in this guide. They're filled with information about the capabilities and benefits of your new Sprint PCS phone. They include detailed step-by-step instructions that familiarize you with all the features and explain how to customize your phone to meet your specific needs.

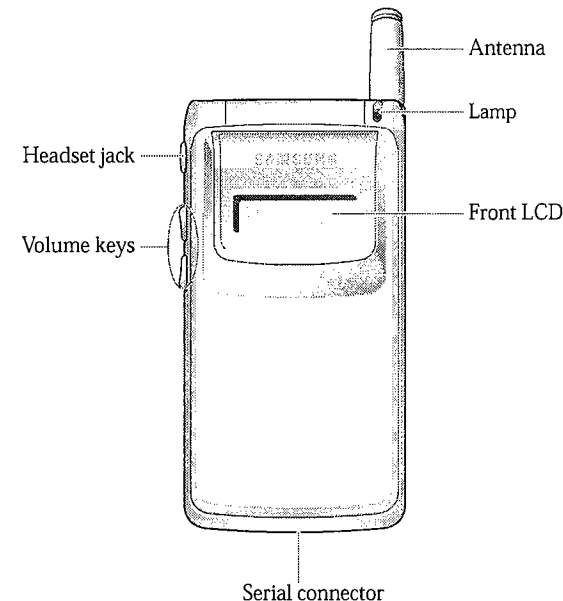
Highlights and Features

Congratulations on the purchase of your phone (SPH-A570). This phone is lightweight, easy-to-use, reliable, and offers many significant features:

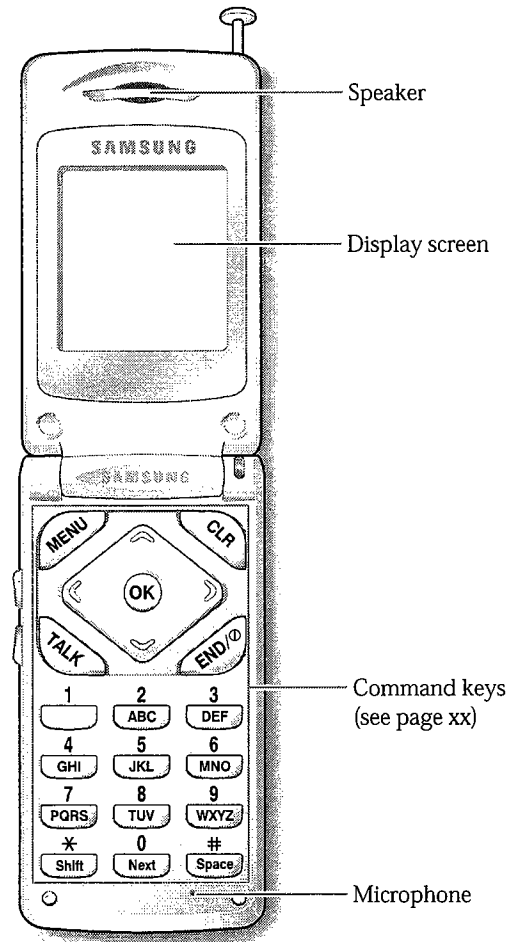
- Dual-band capability provides access to other PCS CDMA and analog cellular networks where Sprint PCS has implemented roaming agreements. For further information see "Understanding How Roaming Works" on page 26.
- Sprint PCS Wireless WebSM Browser provides access to the wireless Internet in digital mode. For further information see "Sprint PCS Wireless Web Browser" on page 70.
- Sprint PCS Wireless Web MailSM, AOL Instant MessengerSM Service and Sprint PCS Wireless Web Short MailSM provide quick and convenient text messaging capabilities. For further information see "Using Sprint PCS Wireless Web Mail" on page 77.
- Sprint PCS Wireless WebSM Connection offers wireless modem capabilities for your personal computer in digital mode. For further information see "Signing Up for Sprint PCS Wireless Web Updates" on page 81.
- Sprint PCS Voice CommandSM lets you dial phone numbers by speaking someone's name or the digits in their phone number. For further information see "Using Sprint PCS Voice Command" on page 38.
- User friendly, menu driven access to features and options.
- The phone's "flip" cover can be set to answer an incoming call when opened.
- The backlit display screen makes it effortless to read the display in low light environments and at night.
- An Internal Phone Book with 250 number capacity.

- There are several methods of calling numbers previously stored in the Internal Phone Book.
- A Planner function allows the scheduling of events, the ability to create "To Do Lists", set timers and alarms.
- Voice activated dialing with 10 locations.
- T9 predictive text entry for simplicity in entering names and events into both the Internal Phone Book and Planner.
- Vibrate mode announces incoming calls and messages without disturbing people around you.
- A choice of melodies can be used instead of ringer types.

Closed View of Your Phone



Front View of Your Phone



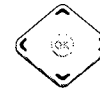
Command Keys



Displays the first page of the Main menu options on your phone. Press the key again to display the next page.



Pressing this key when navigating through menus accepts the highlighted choice in the menus. Pressing the key for two seconds automatically dials your voice mail (pls cfm!!).



Surrounding the **OK** key are arrows pointing up, down, left and right. These will be referred to in this User Guide “navigation keys.” Press the navigation keys to scroll through the list and menus. The navigation keys also provide shortcuts to predefined functions from Standby mode. You can change the functions preassigned to the navigation keys.



Place or receive a call. In Standby mode, press the key once to enter the Outgoing call log. If you press and hold the key down you will initiate Voice Dial.(pls cfm!!)



Deletes characters from the display. When in a menu, press to return to the previous menu.



Ends a call. Press and hold this key to turn your phone On or Off. When in a menu, it returns the phone to Standby mode and cancels your input.



Use these keys to enter numbers, letters, and characters.



(On the left side of your phone) Adjust the ringer volume in Standby mode (with the flip open). Adjust the voice volume during a call. In a menu, scroll up or down to navigate through the menu options.(???)

Display Screen Icons

The following icons may appear at the top of your phone screen.

- ▶  shows your current signal strength. The more lines you have, the stronger your signal.
- ▶  indicates your phone cannot find a signal.
- ▶  indicates a call is in progress.
- ▶  indicates you are "roaming" off the Sprint PCS Nationwide Network.
- ▶  indicates you are "roaming" off the Sprint PCS Nationwide Network on an analog system (available??).
- ▶  indicates you have set an alarm to ring at a specified time.
- ▶  indicates your phone is in Vibrate mode.
- ▶  indicates you have voicemail, text, numeric pages, or Sprint PCS Web Alert messages waiting. Press  briefly to see a list of pending messages or press and hold to dial voicemail box.
- ▶  shows your current battery charge strength. The more black bars you see, the greater the charge.

Front LCD

Your phone has an external LCD on the flip cover. When the phone is closed, it indicates that you have an incoming call or message and notifies you at the specified time when you have set an alarm by its backlight or particular icons on it.

When you press and hold down one of the volume keys on the left side of the phone with the phone closed, the backlight of the front LCD illuminates.

Using and Charging the Battery

Battery Capacity

Your Sprint PCS phone is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides approximately 3.6 hours of continuous digital talk time (1 hour in analog) or approximately 168 hours of continuous digital standby time (15 hours in analog).

Approximately five minutes before the battery charge level gets too low to operate the phone, the battery sensor will let you know by blinking an empty battery icon () , sounding an audible alert and displaying a warning message. If you continue to operate the phone without charging, the phone will turn off automatically (after a three to five minute delay). If this happens, your call will end.

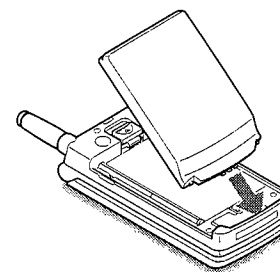
Notes:

- Long backlight settings, searching for service, vibrate mode and Browser use affect the battery's talk and standby times.
- Be sure to charge your phone's battery and watch your indicator to ensure your levels are okay.

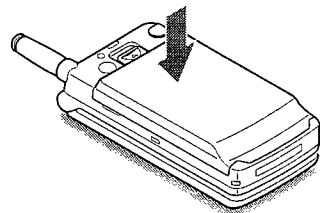
Installing the Battery

Your Sprint PCS phone comes with a LiIon battery. Follow these steps to install it:

1. Place the battery on to the back of the phone, making sure that the three plastic tabs on the bottom of the battery slip into the small grooves located in the middle of the phone casing.



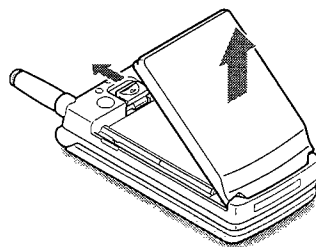
2. Gently push the battery in until it clicks closed. The battery should be snug. Check and repeat if the battery is not aligned. Do not force.



Removing the Battery

To remove your battery for charging or for another reason, follow these easy steps:

1. Make sure the power is off by pressing and holding  so you don't lose any stored numbers or messages.
2. Press the battery release latch and pull the battery away from the latch.
3. Lift the battery away from the phone.



Charging the Battery

Your Sprint PCS phone comes with a rechargeable battery. You should charge the battery as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge gets too low, the battery icon () blinks and the phone sounds a warning tone.

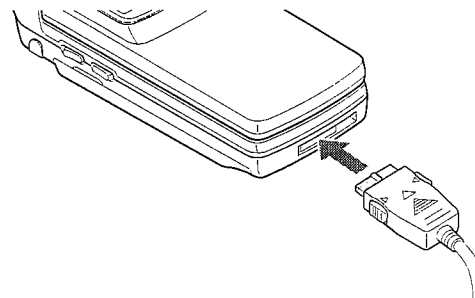
Always use a Sprint PCS-approved desktop charger, travel charger or cigarette lighter adapter to charge your battery.

Warning! Using the wrong battery charger could cause damage to your phone and void the warranty.

Using the Travel Adapter

Plug the connector of the supplied travel adapter into the serial connector at the bottom of your phone, and then into the AC wall outlet.

When the travel adapter is plugged in and charging the phone, the phone displays a charging light and the battery icon starts to blink. The phone can still be used while it is plugged into the travel adapter, but this will cause the phone to charge more slowly. To quickly charge the phone, turn the power off.



Using the Dual-Slot Desktop Charger

You can purchase an optional dual-slot desktop charger from the local Sprint PCS Centers.

To use the desktop charger:

1. Plug the desktop charger's power cord into a wall outlet.
2. Insert the phone (with the battery installed) into the front slot of the charger.

Or, insert the battery alone into the rear slot.

The LED on the front of the dual-slot desktop charger indicates the following:

- ▶ A **red light** indicates the battery is charging.
- ▶ A **green light** indicates the battery is at least 90 percent charged.
- ▶ A **yellow light** indicates that the battery is operating at a temperature that is too high or too low, or that there is a poor connection. Make sure the phone is resting in the charger slot.

It generally takes about four hours to fully recharge a completely discharged battery. With the Sprint PCS-approved LiIon battery, it is practical to recharge the battery before it becomes completely discharged.

To get the quickest charge for any battery:

- ▶ Turn the phone off.
- ▶ Put the phone with the battery attached, into the front slot of the charger.

Understanding Roaming

In This Section

- ▶ **Understanding How Roaming Works**
- ▶ **Setting Your Phone's Roam Mode**
- ▶ **Setting an Alert When Roam Charges Apply (Call Guard)**
- ▶ **Setting Ringer for Roaming Calls**

Roaming is the ability to make or receive calls while you're off the Sprint PCS Nationwide Network. Your new dual-band Sprint PCS phone works anywhere on the Sprint PCS Nationwide Network and allows you to roam on analog and digital networks virtually anywhere in the U.S. where compatible wireless service is available.

This section explains how roaming works as well as special features that let you manage your roaming experience.



Understanding How Roaming Works

Recognizing Icons on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint PCS Network and whether your phone is operating in analog or digital mode. The following chart indicates what you'll see depending on where you're using your phone.

	Roaming Indicator	Analog Indicator (??)
Sprint PCS Nationwide Network		
Other Digital Networks		
Analog Networks		

Tip: Remember, when you're using your phone off the Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number.)

Note: You will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on other digital networks, your call quality and security will be similar to the quality you receive when making calls while on the Sprint PCS Network. You may not be able to access certain calling features, such as Sprint PCS Wireless Web.

Roaming on Analog Networks

When you roam on analog networks, you will experience a similar quality provided by other analog carriers today. Although some calling features, such as Sprint PCS Wireless Web, may be unavailable, you can still make and receive calls.

You will experience a few differences including:

- ▶ You are more likely to experience static, cross-talk, fade-out and dropped calls.
- ▶ Some calling features which are standard on the Sprint PCS Network, such as Call Waiting, Sprint PCS Wireless Web and direct international dialing, are unavailable.
- ▶ There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.
- ▶ Your battery needs recharging sooner when you use your phone for analog roaming.

Tip: If you're on a call when you leave the Sprint PCS Network and enter an area where roaming is available (whether digital or analog), your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Sprint PCS Nationwide Network.

Setting Your Phone's Roam Mode

Your Sprint PCS phone allows you to control your ability to roam. By using the **Roaming** menu option, you determine which signals your phone accepts.

Set Mode

Choose from three different settings on your dual-band mode phone to control your roaming experience:

1. Press for the Main menu.
2. Press for **Setup** and then for **Roaming**.
3. Press for **Set Mode**. Using the navigation keys, scroll to select:
 - ▶ **Automatic:** This setting seeks Sprint PCS Service. When Sprint PCS Service is unavailable, it searches for an alternative system.
 - ▶ **Sprint PCS:** This setting allows you to select the Sprint PCS Nationwide Network only and prevents roaming on other networks.

- **Analog:** This setting forces the phone to seek an analog roaming system. The previous setting is restored the next time the phone is turned on.

4. Press **OK** to **Save**.

Setting an Alert When Roam Charges Apply (Call Guard)

In addition to the roaming icon, Call Guard alerts you when roaming charges apply. This feature makes it easy to manage your roaming charges by reminding you when you make or receive roaming calls. It also requires you to take additional steps before placing or answering a roaming call. These additional steps are not required when you make or receive calls while on the Sprint PCS Nationwide Network.

To turn the Call Guard feature on or off:

1. Press **MENU** for the Main menu.
2. Press **9** **WXYZ** for **Setup** and then **4** **GHI** for **Roaming**.
3. Press **2** **ABC** for **Call Guard**. Wait briefly until a message prompt displays and then disappears from the display screen.
4. Select **Yes** or **No**, and press **OK**.
 - If the **Yes** option is chosen, an extra step is required to make or take roaming calls.
 - If the **No** option is chosen, no extra step is required to make or take roaming calls.

To place the roaming calls with the Call Guard on:

1. From the Main menu (really???? not Standby mode??), dial 1 + area code + the seven-digit number. (You can also initiate a call from the Internal Phone Book, Call History or Sprint PCS Web Messages) and press **TALK**.
2. A message is displayed indicating that roaming rate applies. Press **1** to place the call.

To answer incoming roaming calls with the Call Guard on:

Remember if the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls even if you have selected the **Analog** setting.

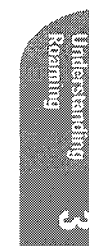
To set the time and date in Analog mode:

The time and date are set automatically by the Sprint PCS network. If you are outside your coverage area and are in analog mode, the time and date are not automatically updated. To set the time and date in analog mode, see "Set Time" on page 108.

Setting Ringer for Roaming Calls

You can select a distinctive ringer type for incoming roaming calls.

1. Press **MENU** for the Main menu.
2. Press **9** **WXYZ** for **Setup** and then **2** **ABC** for **Sounds**.
3. Press **4** **GHI** for **Roam Ringer**.
4. Press **>** or **<** to choose **Distinctive** or **Normal**.
5. Press **OK**.



Making and Answering Calls

In This Section

- ▶ **Making and Answering Calls**
- ▶ **Silencing the Ringer**
- ▶ **Adjusting Volume**
- ▶ **Call Menu Options**
- ▶ **Missed and Incoming Call Notifications**
- ▶ **Calling Emergency Numbers**
- ▶ **Using Sprint PCS Voice Command**
- ▶ **Using Caller ID**
- ▶ **Responding to Call Waiting**
- ▶ **Three-Way Calling**
- ▶ **Forwarding Your Calls**

Your Sprint PCS phone gives you different options for placing calls, so you can use the method that works best for you. Once you learn the basics here, the possibilities are endless.



Making Calls

Your Sprint PCS phone offers many different ways to make calls, including Sprint PCS Voice CommandSM ("Using Sprint PCS Voice Command" on page 38), Speed Dialing ("Using One/Two/Three Speed Dialing" on page 33) and using Call History ("Viewing Call History (Incoming, Outgoing and Missed)" on page 52).

Making a Call Using Your Keypad

1. Make sure your phone is on.
2. Enter a phone number. (If you make a mistake while dialing, press  to erase one digit at a time. Press and hold  to erase the entire number.)
3. Press . (To make calls when you are roaming, and Call Guard is enabled, press  (??) to acknowledge Roaming rates. For further information see "To place the roaming calls with the Call Guard on:" on page 28)
4. When you're finished, press  or close the flip to complete the call.

Tips:

- To redial your last outgoing call, press  to view the phone number. Press  again to dial.
- When making calls off the Sprint PCS Network, always dial using 11 digits (1 + area code + phone number).

Four-Digit Dialing

Your phone has the ability to find and dial 4-digits of any phone number stored in the Phonebook.

To call someone stored in your Phonebook by entering four digits of their phone number:

1. From Standby mode, enter four digits of any phone number stored in the Phonebook.
2. Press .

Note: If more than one number is found with the same last four digits, use the navigation key to scroll up or down to the desired entry. When the desired number is highlighted, press .

Or:

To dial four digits without the 4-digit dial feature interfering:

1. From Standby mode, enter four digits.
2. Press   for **4-Digit Dial**. (no more steps???)

Using One/Two/Three Speed Dialing

With this feature, you can automatically call the numbers stored in your internal Phonebook using one key press for locations 1-9, two key presses for locations 10-99, or three key presses for locations 100-250.

To use **One-Touch Dialing** for the Phonebook entries 1-9:

1. Press and hold the appropriate key for two seconds. The display confirms that the number has been dialed when it shows "Connecting."

To use **Two-Touch Dialing** for the Phonebook entries 10-99:

1. Press the first digit.
2. Press and hold the second digit for two seconds. The display confirms that the number has been dialed when it shows "Connecting."

To use **Three-Touch Dialing** for the Phonebook entries 100-250:

1. Press the first digit.
2. Press the second digit.
3. Press and hold the third digit for two seconds. The display confirms that the number has been dialed when it shows "Connecting".



Answering Calls

1. Make sure your phone is on. If your phone is off, incoming calls go to voicemail.
2. When your phone rings, press . (To answer incoming calls when you are roaming and Call Guard is enabled press  (??). For further information see "To answer incoming roaming calls with the Call Guard on:" on page 29.)
3. To disconnect the call, press  briefly.

Silencing the Ringer

When the phone rings, press the volume key or . Press  to answer the call. (???)

Adjusting Volume

Speaker Volume During a Conversation

Whether you need to hear more or less of a conversation, adjust the volume keys on the side of your phone during a call.

To preset the voice volume when the phone is in Standby mode:

1. Press  for the Main menu.
2. Press  for **Setup**.
3. Press  for **Sounds**.
4. Press  for **Ringer Volume**.
5. Press  for **Calls**.
6. Select the desired level using the volume keys or  and  and then press  to save and exit.

Ringer Volume

To change the ringer volume, adjust the volume keys on the side of your phone when the phone is in Standby mode and the flip is open.

To change the ringer volume from the Main menu, see "Adjusting the Ringer Volume" on page 112.

Call Menu Options

Dialing Options

Dialing options are displayed when you enter numbers using the keypad.

To select an option press  to display the following menu options. Scroll to the desired option and press  or press the number on the keypad that corresponds with the desired choice.

- **(1) Talk** is used to dial the phone number. (If you are roaming and have the Call Guard feature activated, you must then press . See "To place the roaming calls with the Call Guard on:" on page 28.)
- **(2) Save** to save the phone number in your internal Phone Book. To complete storing the number in your internal Phone Book after selecting **Save** option, proceed to step 5 in "Adding a New Entry to Internal Phone Book" on page 56.
- **(3) Find** is used to locate and display the internal Phone Book entries that contain the numbers entered. For details, see "Finding Internal Phone Book Entries" on page 58.
- **(4) Hard Pause** is used to insert a hard pause in the phone number. A hard pause causes the phone to stop dialing until you select **Send Tones** when the display prompts. For details on entering a pause in the number, see "Saving Phone Numbers With Pauses" on page 57.
- **(5) 2-Second Pause** to insert a 2-second pause in the phone number. A 2-second pause causes the phone to stop dialing for two seconds. For details on entering a pause in the number, see "Saving Phone Numbers With Pauses" on page 57.

In-Call Options

During a call, your phone displays menu options in addition to the Main menu.

To select an option, press  to display the following menu options. Scroll to the desired option and press  or press the number on the keypad that corresponds with the desired choice.

- ▶▶ **(1) Mute (or Unmute)** turns your phone's microphone off. Select **Unmute** to turn the microphone back on.
- ▶▶ **(2) Calls** checks your call log for outgoing, incoming, and missed calls. You can also erase the logs from this menu.
- ▶▶ **(3) Phonebook** accesses the Phone Book menu options.
- ▶▶ **(4) 3-Way Call** allows you to talk to two different people at the same time. For more information, see "Three-Way Calling" on page 41.
- ▶▶ **(5) Messages** allows you to check for voicemail, page, and text messages.
- ▶▶ **(6) Planner** accesses the Planner menu options which allows you to schedule different events.
- ▶▶ **(7) Privacy** encrypts the voice channel so that people cannot eavesdrop on your conversation. **Enhanced** option turns this feature on. The phone will use an encrypted high security line. **Standard** turns this feature off.

Note: This feature may not be available in your area. Contact your service provider.

- ▶▶ **(8) Version** displays the hardware and software version being used.

End-of-Call Options

(several menus available???)

After receiving a call from or making a call to a phone number that is not in your internal Phone Book, the phone number, the duration of the call are displayed for 10 seconds. During this time you can press  to add this number to your internal phone book.

Note: The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Missed Call Notification

When an incoming call is not answered, the number of missed calls together with the last call's phone number is displayed on your screen.

To display the Missed Call log and view the last 10 missed calls:

1. Press  for the Main menu.
2. Press  for **Calls**.
3. Press  for **Missed**.

Note: To view the details of the missed call, highlight the entry and press .

To dial a missed call entry's phone number:

Highlight the entry. Press and hold .

Incoming Call Notification

Depending on your settings, your Sprint PCS phone notifies you of incoming calls in the following ways:

- ▶ The phone rings and/or vibrates.
- ▶ The LED flashes.
- ▶ The backlight illuminates.
- ▶ The screen displays an incoming call message.
- ▶ If the phone number is available, the phone number of the caller is displayed.

- If the phone number is in your internal Phone Book, the Phone Book entry's name is displayed.

The following option is also displayed.

- End: Silent to mute the ringer.

Note: You can also mute the ringer by pressing the up or down volume key.

Calling Emergency Numbers

You can place calls to 911 (dial    and press ) , even if your phone is locked or your account is restricted.

Using Sprint PCS Voice Command

(Pls cfm!!!!)

With Sprint PCS, the first wireless provider to offer innovative Voice Command technology, reaching your friends, family, co-workers and teammates has never been easier – especially when you're on the go.

With Sprint PCS Voice Command:

- You can store all your contact's phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.

It's Easy To Start

Just dial     from your Sprint PCS phone to activate the service. You can also dial    to go through a Sprint PCS Voice Command tutorial directly from your phone.

Create Your Own Address Book

You can program up to 250 names into your address book and with the advanced technology of Sprint PCS Voice Command – you can have instant access to all of them.

There are four ways to update your address book:

- **On the Web:** Go to www.talk.sprintpcs.com and receive a fully functional Web-based address book to create and update your contacts.
- **Use an Existing Address Book:** Upload your contacts from Microsoft® Outlook,® Microsoft Excel and other personal information software into your address book for no additional charge.
- **Call Directory Assistance:** If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just say, "Call operator," and we'll add two names and numbers to your address book for our standard directory assistance charge.
- **Use Voice Recordings:** Simply dial    and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 Voice Recordings at once.

How It Works

1. Once you've signed up for Sprint PCS Voice Command and created your address book, all you do is press    . You'll hear a tone followed by the prompt "Ready."
2. After the "Ready" prompt, simply say, in a natural voice, the name of the person or the number you'd like to call. For example, you can say, "Call Jane at work," "Call John on his wireless phone," "Call 555-1234" or "Look up Bob."
3. The number will automatically be dialed. Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, visit www.talk.sprintpcs.com.

Using Caller ID

(Pls cfm!!!)

Caller ID lets you know who's calling by displaying the number of the person calling when your phone rings. If the caller's name and number are already stored in your internal Phone Book, the corresponding name appears with the number. In the same way, if you call someone who has this feature your phone number displays on their phone.

To block your phone number from being displayed for a specific outgoing call:

1. Press   .
2. Enter the number you want to call.
3. Press  (or highlight **Roam Call** and press .

To permanently block your number, call Sprint PCS Customer Care.

Responding to Call Waiting

(Pls cfm!!!)

Call Waiting alerts you of incoming calls while you're on a call by sounding a beep. The display screen informs you that a call is coming in and shows the caller's phone number (if it's available and you are in digital coverage).

To respond to an incoming call while you're on a call:

- ▶ Press . (This puts the first caller on hold and answers the second call.)
- ▶ To switch back to the first caller, press  again.

Tip: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing    before placing your call. Call Waiting is automatically reactivated once you end the call.

Note: You don't have to worry about being interrupted during a Sprint PCS Wireless WebSM call because Call Waiting and Three-Way Calling are automatically disabled.

Three-Way Calling

(Pls cfm!!!)

With Three-Way Calling, you can talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. During a conversation, press .
2. Enter the number for the third party, and press .
3. When you are connected to the third party, press  once again to begin your Three-Way call.

If one of the people you called hangs up, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Tip: You can also begin a Three-Way Call while on an existing call by displaying a phone number stored in your internal Phonebook, Call History or Sprint PCS Wireless Web Messages. Highlight the desired number and press . Once the party answers, press  again to connect all parties together.

Forwarding Your Calls

(Pls cfm!!!)

Call Forwarding lets you forward all your incoming calls to another phone number - even when your phone is turned off. You can continue to make calls from your phone with Call Forwarding activated.

To activate Call Forwarding:

1. Press   .
2. Enter the area code and phone number to which your call should be forwarded.
3. Press . You will hear a tone confirming the activation of Call Forwarding.

To deactivate Call Forwarding:

1. Press    .
2. Press . You will a tone to confirm the deactivation.

Note: You are charged a higher rate for call s you have forwarded.

Navigating Through Menus and Entering Text

In This Section

- ▶ **Menu Navigation**
- ▶ **Working Within the Menu Structure**
- ▶ **Viewing the Menus**
- ▶ **Entering Characters**

This section is a road map to using your phone and also shows how to enter characters in your phone. Every function and feature can be accessed through a menu. Take a few moments to know your way around and how to enter text. You'll find that it makes your phone easier to use.

Menu Navigation

Your Sprint PCS phone allows you to scroll through menus quickly and easily.

Working Within the Menu Structure

Selecting Menu Items by Navigating

As you navigate through menus by using the navigation keys, the options are highlighted. Select an option by highlighting it and pressing **OK**.

For example, if you want to view your last incoming calls:

1. From the Main menu, highlight **Calls** and press **OK**.
2. Press **Left Arrow** to highlight **Incoming** and then press **OK**. If you have received any calls, the calls list is displayed on the screen.

Selecting Menu Items by Index Number

The Main menus and submenus are numbered. Using these index number, you can access the menu more quickly.

For example, if you want to view your last incoming call:

1. From the Main menu, press **1** for **Calls**.
2. Press **2** for **Incoming**. If you have received any calls, the calls list is displayed on the screen.

Backing Up Within a Menu

To go to the previous menu:

▶ Press **Left Arrow**.

To return to Standby mode:

▶ Press **End Call**.

Viewing the Menus

Menu Diagram

Menus let you check or change your phone settings. The following outline shows your phone's menu structure.

- 1. Calls
 - 1: Outgoing
 - 2: Incoming
 - 3: Missed
 - 4: Erase History
 - 1: Outgoing
 - 2: Incoming
 - 3: Missed
 - 4: All Calls
 - 5: Air Time
 - 1: Last Call
 - 2: Sprint PCS Calls
 - 3: Roam Calls
 - 4: Browser Calls
 - 5: Data/Fax Calls
 - 6: Total Calls
 - 7: Reset Air Time
 - 8: Life time
- 2. Phone Book
 - 1: Find
 - 2: Add
 - 3: Group Setting
 - 4: My Phone #
 - 5: Services
 - 1: Account Info
 - 2: Customer Care
 - 3: Dir Assist
 - 4: Prepaid SVC
- 3. Shortmail
 - Launch IM Client
- 4. Wireless Web
 - Launch Browser
- 5. Downloads
 - 1: Games
 - 2: Sounds

- 3: Images
- 4: Applications
- 6. Voicemail
 - 1: Listen
 - 2: Reset
- 7. Voice
 - 1: Voice Dial
 - 2: Voice Memo
 - 3: Answer Mode
- 8. Planner
 - 1: Today
 - 2: Scheduler
 - 3: To Do List
 - 4: Memo Pad
 - 5: Alarm
 - 6: Calculator
 - 7: World time
 - 8: Countdown
 - 9: Set Time
- 9. Setup
 - 1: Display
 - 1: Menu style
 - 2: Wallpaper
 - 3: Greeting
 - 4: Backlight
 - 5: Contrast
 - 2: Sounds
 - 1: Ringer Volume
 - 2: Ringer Type
 - 3: Alerts
 - 4: Roam Ringer
 - 5: Key Beep
 - 6: Tone Length
 - 7: Power On/Off
 - 3: Web
 - 1: User Address
 - 2: Web Guard
 - 3: Connection
 - 4: Change User
 - 5: Sign out / Sign in

- 4: Roaming
 - 1: Set Mode
 - 2: Call Guard
- 5: Location
 - 1: Services
 - 2: Setting
- 6: Messaging
- 7: Security
 - 1: Lock
 - 2: Change Lock
 - 3: Special #
 - 4: Erase Pbook
 - 5: Reset Phone
- 8: Airplane Mode
- 9: Others
 - 1: Launch Pad
 - 2: Restriction
 - 3: Call Answer
 - 4: Auto Answer
 - 5: Language
- 0: Phone Info
- 0. Camera
 - 1: Take A Picture
 - 2: Photo Album
 - 3: Contrast
- InUse Menu
 - 1: (Un)Mute
 - 2: Calls
 - 1: Outgoing
 - 2: Incoming
 - 3: Missed
 - 4: Erase History
 - 5: Air Time
 - 3: Phone Book
 - 1: Find
 - 2: Add
 - 3: Group Setting
 - 4: My Phone #
 - 5: Services
 - 4: 3-Way Call
 - 5: Messages
 - 1: Voice Mail
 - 2: Page/Text
 - 3: Erase

6: Planner

- 1: Today
- 2: Scheduler
- 3: To Do List
- 4: Memo Pad
- 5: Alarm
- 6: Calculator
- 7: World time
- 8: Countdown
- 9: Set Time

7: Privacy

8: Version

Entering Characters

Selecting a Text Entry Mode

When prompted to enter text, the current text entry mode will appear in the lower right hand side of the display. There are four text entry modes:

- 1. T9 (English)
- 2. Alpha
- 3. Symbol
- 4. Number

To change the text entry, press  then scroll to the desired mode using  or  and then press , or press the corresponding number on the keypad.

When entering text, to move the cursor, press the navigation key in the appropriate direction.

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad, select the **Alpha** mode (see "Selecting a Text Entry Mode" on page 48). Press the corresponding key until the desired character appears. By default, the first letter of a word is capitalized and following letters are lowercase.

Characters scroll in the following order:

▼ 	. , - ? ! ' @ : 1
▼ 	A B C 2
▼ 	D E F 3
▼ 	G H I 4
▼ 	J K L 5
▼ 	M N O 6
▼ 	P Q R S 7
▼ 	T U V 8
▼ 	W X Y Z 9
▼ 	0

To insert a space, press .

To change the cases, press  until you see the appropriate symbol:

- ▶ Capitals Lock (**ABC**)
- ▶ Initial Capital (**Abc**)
- ▶ Lower Case (**abc**)

Note: If you press and hold a numeric key for two seconds, the corresponding number automatically is displayed. All alpha characters associated with the key are bypassed.

Entering Characters Using T9 Text Input

To enter characters using T9 Text Input, select the **T9 (English)** mode. For more information, see "Selecting a Text Entry Mode" on page 48.

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. The word may change as you type. If the word you want does not display after you have entered all the letters, use the navigation keys to scroll through additional word selections. To accept a word, press



- ▶ If you make a mistake, press to erase a single character. Press and hold to delete the entire entry.
- ▶ Press to insert a space.

Entering Symbols and Numbers

To enter symbols, select the **Symbol** mode. To enter a symbol, press the appropriate key indicated on the display. To scroll to more symbol set, press or .

To enter numbers, select the **Number** mode and press the appropriate key.

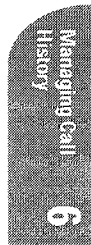
For more information about entering symbols and numbers, see "Selecting a Text Entry Mode" on page 48.

Managing Call History

In This Section

- ▶ **Viewing Call History (Incoming, Outgoing and Missed)**
- ▶ **Call History Options**
- ▶ **Erasing Call History**
- ▶ **Viewing Air Time**

The Call History helps you manage your time more effectively. It keeps track of incoming calls, calls made from your Sprint PCS phone and missed calls. This section guides you through accessing and making the most of your Call History.



Viewing Call History (Incoming, Outgoing and Missed)

You'll find your Call History invaluable. It is a list of the last 10 phone numbers or the internal Phone Book entries for calls you placed, received or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and the internal Phone Book entry name (if the phone number is in your internal Phone Book). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

1. Press  for the Main menu.
2. Select **1:Calls**.
3. Select **1:Outgoing**, **2:Incoming**, or **3:Missed**. The selected calls list displays.

Call History Options

For additional information and options on a particular call in the selected calls list, scroll to highlight the desired phone number in the list, press  and then press  to view the following options:

- ▶ **Talk** to call the phone number.

Note: You cannot make calls from Call History to entries identified as No ID or Restricted. Calls labeled Data or Fax can only be dialed through a personal computer.

- ▶ **Save** to save the sender's phone number (if the number is not already stored in your internal Phone Book). To complete storing the number in your internal Phone Book after selecting **Save** option, proceed to step 5 in "Adding a New Entry to Internal Phone Book" on page 56.

Note: You cannot save phone numbers already in your internal Phone Book or from calls identified as No ID or Restricted.

- ▶ **Show entry** appears instead of **Save** if the number is already stored in your Phone Book and shows the Phone Book entry for the phone number.
- ▶ **Prepend** to add numbers to the beginning of the phone number. This feature is useful when you need to make a call from the call history and you happen to be outside your local area, you can add the appropriate prefix. After selecting the **Prepend** option, enter the appropriate digits to prepend and then press  to be connected.

Erasing Call History

To erase a Call History or all Call Histories:

1. From Standby mode, press  to open the Main Menu.
2. Select **1:Calls**.
3. Select **4:Erase History**.
4. Select **Outgoing**, **Incoming**, **Missed** or **All Calls**.
5. When you are asked to confirm, select **Yes** to erase the selected call logs or **No** to cancel.

Viewing Air Time

Your phone records (or logs) the amount of airtime or talk time used. There are seven airtime measurements:

- ▶ A **Last Call** measurement that shows the phone number, airtime, and the time/date stamp of the last call.
- ▶ A **Sprint PCS Calls** measurement that shows the total length of all PCS calls since the timer was last cleared.
- ▶ A **Roam Calls** measurement that shows the total length of all roaming calls since the timer was last cleared.
- ▶ A **Browser Calls** measurement that shows the total length of all browser calls since the timer was last cleared.
- ▶ A **Data/Fax Calls** measurement that shows the total length of all data/fax calls since the timer was last cleared.

- ▶ A **Total Calls** measurement that shows the total length of all calls since the timer was last cleared.
- ▶ A **Lifetime** measurement that shows the total time spent on all incoming and outgoing calls since your phone was placed into service. This airtime log is kept for historical and maintenance reasons and it cannot be erased.

To view your air time measurements:

1. From Standby mode, press  to open the Main menu.
2. Select **1:Calls**.
3. Select **5:Air Time**.
4. Select the desired options. You see the selected air time in hours and minutes.

To clear the total air time:

1. From Standby mode, press  to open the Main menu.
2. Select **1:Calls**.
3. Select **5:Air Time**.
4. Select **7:Reset Air Time**.
5. When you are asked to confirm, select **Yes** to reset the air time or **No** to cancel.

Using Your Internal Phone Book

In This Section

- ▶ Adding a New Entry to Internal Phone Book
- ▶ Finding Internal Phone Book Entries
- ▶ Internal Phone Book Entry Options
- ▶ Adding a Phone Number to an Existing Entry
- ▶ Editing Group
- ▶ My Sprint PCS Phone Number
- ▶ Dialing Sprint PCS Services



How you know the basics that help make it easier to stay in touch with people and information. This section helps you make the most of your contacts and use your time more effectively when you're trying to connect with the important people in your life.

Adding a New Entry to Internal Phone Book

To add a new phone book entry:

1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook**.
3. Select **2:Add**.
4. Enter a phone number and press . Pressing  allows you insert a P pause or 2-second pause.
5. Select **Add New Name**.
6. To select the desired label, press  or  to highlight the desired item from **Mobile, Home, Office, Pager, Fax, or No Label** and then press .
7. Enter the name of the entry using the keypad. Press  to select the desired entry mode. For more information on the different entry modes, see "Entering Characters" on page 48.
8. Press  to exit the **Enter Name** screen.
9. To select another option, press  or  to highlight the desired item and press  to enter information or press  or  to change the setting.
 - **Entry** is the memory location of the phone number. There are 250 available locations.
 - **Mobile** is used as a label when you save a mobile number.
 - **Home** is used as a label when you save a home number.
 - **Office** is used as a label when you save a work number.
 - **Pager** is used as a label when you save a pager number.
 - **Fax** is used as a label when you save a fax number.
 - **No Label** is used when you save a number that does not conform to one of the other labels.
 - **Speed Dial** allows you to choose which number saved in a particular entry will be the Speed Dial number. Only one number per entry can be set to Speed Dial.
 - **E-mail** is used as a label when saving an E-mail address.
 - **Group** is used to save the phone book entry into a group. The default groups are: No Group, Friend, Family, Colleague, or VIP.

- **Name ring** is used to designate a specific ringer sound when you receive a call from the number saved in the phone book.

Note: "Default" means the global ringer selected for all incoming calls will be played.

- **Birthday** allows you to enter the Scheduler menu.
- **Secret** hides the phone number and user information from displaying on the screen. Instead, **Secret** is displayed.

Note: These numbers can still be dialed, but the name & number will be hidden.

- **Image** is used to designate a specific image when you receive a call from the one of the numbers in the entry. You can also use downloaded images or erase a selected image.

Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers. If you select a hard pause, the next set of numbers are sent when you press  (??). If you select a 2-second pause, your phone automatically sends the next set of numbers after two seconds.

Note: You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To save a phone number with pauses:

1. At the step you enter a phone number to store in your internal Phonebook (refer to step 1 to step 3 on page xx), press  to open the Menu options.
2. Select **P Pause** to insert a hard pause or **2sec Pause**. (P Pauses are displayed as a "p" and 2sec Pauses as a "T".)
3. Enter the additional numbers.
4. Complete steps 2 and 3, if necessary.
5. Proceed to step 5 "Adding a New Entry to Internal Phone Book" on page 56 to complete saving the number in your Phonebook.

Finding Internal Phone Book Entries

There are several ways to display your internal Phone Book entries. Follow the steps outlined in the sections below to display entries from the internal Phone Book menu.

Finding Names

You can review all the entries stored in your internal Phone Book or find an entry quickly by following these simple steps:

1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook** and then **1:Find**.
3. Select **By Name** on the top of the list by pressing  or . The list of names is displayed in alphabetical order. (The name displays next to the entry.)
4. Enter the first letter of the person's name you want to find. Press  or  to scroll through the list of possible matches. Additional letters may be entered to narrow the name matches.
5. Press  to view details when the desired entry is highlighted.

Finding Entries

To find an internal Phone Book entry by its entry number:

1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook** and then **1:Find**.
3. Select **By Entry** on the top of the list by pressing  or . The list of names is displayed in numeric order of the Speed Dial number.
4. Enter the entry number or press  or  to scroll through the list of the entries.
5. Press  to view details when the desired entry is highlighted.

Finding Entries by Group

To find an internal Phone Book entry by its group:

1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook** and then **1:Find**.
3. Select **By Group** on the top of the list by pressing  or .
4. Select the desired relation group by pressing  or . The list of entries which are the members of the selected group is displayed in numeric order.
5. Scroll to the desired entry and press  to view details.

Internal Phone Book Entry Options

When you display an internal Phonebook entry, press  to display the following options. To select an option, highlight it and press .

- ▶ **Talk** to call the current phone number.
- ▶ **Edit** to edit the current entry.
- ▶ **Prepend** to add numbers at the beginning of an existing phone number.
- ▶ **Erase** to erase the current entry.

Adding a Phone Number to an Existing Entry

To add a phone number to an entry:

1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook** and then **2:Add**.
3. Enter a phone number and press . The list of the phonebook entries is displayed.
4. Select the desired entry.
5. Select the desired label and press .

Note: If you select a label which is already used, the message explaining that new number will replace the existing one displays. Press  to replace, or press  to cancel and select a new label.

6. Press  to save the entry and return to Standby mode.



Note: Phone numbers labeled Fax or Data can only be dialed through a personal computer.

Editing Group

You can edit the group setting.

1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook** and then **3:Group setting**.
3. select the desired group you want to edit.
4. Press  to display the following options:
 - ▶ **Rename** to change the group name.
 - ▶ **Erase** to erase the selected group.
 - ▶ **Indicator** to select the color of the LED indicator.
 - ▶ **Sounds** to designate a specific ringer sound when you receive a call from the number saved in the group.

My Sprint PCS Phone Number

To display your phone number:

1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook** and then **4:My phone#**.

Dialing Sprint PCS Services

You must be in digital mode to access Sprint PCS Services.

To dial a service:

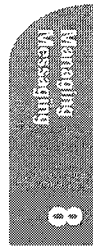
1. From Standby mode, press  for the Main menu.
2. Select **2:Phonebook** and then **5:Services**.
3. Select **Account Info**, **Customer Care**, **Dir Assist**, or **Prepaid SVC**.
4. Press .

Managing Messaging

In This Section

- ▶ **Knowing When You Have Messages**
- ▶ **Message Types**
- ▶ **Message Ringer**
- ▶ **Voicemail Messages**
- ▶ **Web Messages**
- ▶ **Sprint PCS Wireless Web Updates**
- ▶ **Web Alerts**
- ▶ **Erasing All Wireless Web Messages**

Your Sprint PCS phone is always working to help you stay connected – even when you're unavailable. With three types of messaging, you can depend on being notified of important information. This section steps you through the messaging functions available on your Sprint PCS phone.



Knowing When You Have Messages

There are several ways your Sprint PCS phone alerts you of new messages:

- ▶ By displaying a message on the screen.
- ▶ By playing the assigned ringer type.
- ▶ By the LED blinking red.
- ▶ By displaying the New Message icon  at the top of your screen for voicemail messages, Sprint PCS Web Messages*, or Sprint PCS Web Alerts.

Message Types

(Pls cfm!!!)

There are three types of messaging features available from your Sprint PCS phone's menu. You can receive voicemail, Sprint PCS Web Messages (also known as page/text or SMS messages) and Sprint PCS Web Alerts (also known as Browser messages) as long as your phone has enough memory to store them. If the memory is full, you will be prompted to delete old messages to make room.

- ▶ **Voicemail** automatically captures calls when you can't answer your phone or it is turned off. The voicemail system sends a notification to your phone when you have new voice messages or numeric pages.
- ▶ **Web Messages** include Sprint PCS Wireless Web Messages, Sprint PCS Wireless Web Updates* and alerts that notify you of new Sprint PCS Wireless Web MailSM*. For more information, see "Web Messages" on page 65 or "Sprint PCS Wireless Web Update Options" on page 67.
- ▶ **Web Alerts** let you know when you receive Sprint PCS Wireless Web Short MailSM* or an AOL Instant Message*. For more information on each feature, see "Sprint PCS Wireless Web Browser" on page 70 or "Using AOL Instant Messenger Service" on page 78.

* You may need to subscribe to the Sprint PCS Wireless Web to use these features, depending on your service plan.

Note: Sprint PCS Wireless Web services may not be available in certain affiliate areas.

Message Ringer

Your Sprint PCS phone allows you to set a unique ring type for each type of incoming messages; voicemail messages, text messages, numeric pages, and web alerts. See "Selecting Ringer Types" on page 112.

Voicemail Messages

(Pls cfm!!!)

Setting Up Voicemail

The first thing you'll want to do after activating your phone is set up your voicemail. See "Setting Up Your Voicemail" on page 11.

New Voicemail Message Alerts

When you receive a new voicemail message, your phone alerts you and displays the New Message icon .

Important: When you are roaming off the Sprint PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Sprint PCS phone number. When your voicemail box answers, press  and enter your pass code.

Note: Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service area.

Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS phone or from any other touch-tone phone. To dial from your Sprint PCS phone, you can either press and hold  (right??) for two seconds or use the menu keys.



Using One-touch message access:

➤ Press and hold  (right???). Follow the system prompts.

Using the menu keys on your sprint PCS phone to access your messages:

1. From Standby mode, press  for the Main menu.
2. Select **6:Voicemail**.
3. Select **1:Listen**.

Note: You are charged for airtime minutes when you are accessing your voicemail from your Sprint PCS phone.

Using a phone other than your sprint PCS phone to access your message:

1. Dial your Sprint PCS phone number.
2. When your voicemail box answers, press .
3. Enter your pass code.

Clearing the Voicemail Message Icon

Your phone may temporarily continue to display the icon after you have checked your voicemail messages.

To clear the icon from the display screen:

1. From Standby mode, press  for the Main menu.
2. Select **6:Voicemail**.
3. Select **2:Reset**.

Web Messages

(Pls cfm!!!)

Numeric Pages

Callers can send a numeric page to your phone when they reach your voicemail box. Numeric paging to a Sprint PCS phone comes at no additional charge on any service plan that includes Sprint PCS voicemail.

Note: The numeric paging option for your Sprint PCS phone must be turned on for your phone to receive pages. This option can be set by entering your voicemail feature options (correct??).

Sprint PCS Wireless Web Messages

There are three ways to send a Sprint PCS Wireless Web Message to a Sprint PCS phone:

- **E-mail** (yourphonenumber@messaging.sprintpcs.com).
- **Through the Sprint PCS Web site** – www.sprintpcs.com. Select the wireless web messaging link.
- **Using a messaging software** (TAP 1.5 compatible).

Sprint PCS Wireless Web Message Storage

Your Sprint PCS phone can store up to 94 Web Messages. Each time you receive a new message, the amount of memory is decreased. The full memory percentage is updated instantly and displayed on the screen.

Displaying Sprint PCS Web Messages

When you receive a new web message, your phone notifies you. To display a Wireless Web Message from the message notification alert, press **OK**.

To display a Web Message from the Main menu:

1. From Standby mode, press **MENU** for the Main menu.
2. Select **4:WirelessWeb**.
3. Start the Wireless Web.
4. Select **Messages**.

Web Message Options

After you display a numeric page, press **MENU** to display the numeric page message options. To select an option, scroll to highlight it and press **OK**.

- ▶ **Talk** - Calls the highlighted phone number.
- ▶ **Save #** - Saves the sender's phone number if it is not already in your internal Phone Book (if applicable).
- ▶ **Erase** - Erases the current numeric page.
- ▶ **Next Msg** - Moves forward to the next message.
- ▶ **Prev Msg** - Returns to the previous message.
- ▶ **Extract #s** - Extracts the phone numbers (if there are numbers contained in the text message.) For further information see "Extracting Phone Numbers from a Web Message" on page 66.

Extracting Phone Numbers from a Web Message

After you display a Sprint PCS Web message, press **MENU** to display message options.

To extract a phone number contained in the message:

1. Highlight **Extract #s** and press **OK**. All the phone numbers contained in the message are displayed. (If there are no phone numbers to extract from the message, the option does not display.)

2. Highlight the number you want to extract and press **OK**. The following options are displayed:
 - ▶ **Call** to dial the extracted phone number
 - ▶ **Next** to go to the following phone number
 - ▶ **Prev** to go to the previous phone number.
 - ▶ **Save Phone** to save the extracted phone number to the internal Phonebook.
3. Scroll to select your option and press **OK** to continue.

Sprint PCS Wireless Web Updates

To have Sprint PCS Wireless Web Updates automatically sent to your phone, see "Signing Up for Sprint PCS Wireless Web Updates" on page 81.

Sprint PCS Wireless Web Update Options

After you display a Sprint PCS Wireless Web Update, press **MENU** to display Sprint PCS Wireless Web Update options. To select an option, highlight it and press **OK**.

Web Alerts

Displaying Web Alerts

When you receive a new Web Alert, your phone notifies you by the New Message icon .

1. Press **MENU** for the Main menu.
2. Select **4:WirelessWeb**.
3. Start Wireless Web.
4. Select **Web Alerts** from the Wireless Web menu.
5. Highlight an alert from the list and press **OK** to read.



Erasing All Wireless Web Messages

To erase all Wireless Web messages:

1. Press  for the Main menu.
2. Select **4:WirelessWeb**.
3. Start Wireless Web.
4. Select **Erase** from the Wireless Web menu. You are asked to choose from two options; **Page/Text** or **Web Alerts**. Choose the desired message type.
5. Using the navigation keys, highlight **Yes** and press  or press  to exit.

Note: If the message icon continues to display in Standby mode, a new or unread message exists in another category.

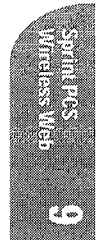
Experiencing Sprint PCS Wireless WebSM

(pls cfm all of the information in this section!!!!)

In This Section

- ▶ **Sprint PCS Wireless Web**
- ▶ **Sprint PCS Wireless Web Browser**
- ▶ **Launching Sprint Wireless Web Browser**
- ▶ **Using Sprint PCS Wireless Web Browser**
- ▶ **Troubleshooting**
- ▶ **My Sprint PCS Wireless Web**
- ▶ **Using Sprint PCS Wireless Web Mail**
- ▶ **Using AOL Instant Messenger Service**
- ▶ **Using Sprint PCS Short Mail**
- ▶ **Signing Up for Sprint PCS Wireless Web Updates**
- ▶ **Setting Up a Sprint PCS Wireless Web Connection**

By now you've discovered the great features that come with your Sprint PCS phone. Now it's time to experience the Sprint PCS Wireless Web. Let the adventure begin.



Sprint PCS Wireless Web

With the Sprint PCS Wireless Web and your wireless Internet-ready phone, you have access to many features via the wireless Internet:

- ▶ **Sprint PCS Wireless Web Browser** allows you to view specially-designed versions of popular web sites.
- ▶ **Sprint PCS Wireless Web Mail** lets you send and receive email quickly and easily.
- ▶ **AOL Instant Messenger Service** lets you keep in touch with family and friends via two-way instant messaging.
- ▶ With the **Sprint PCS Wireless Web Short Mail**, you can use a person's Sprint PCS phone number to send instant text messages to their Internet-ready Sprint PCS phone – and they can send messages to you.
- ▶ **Sprint PCS Wireless Web Updates** let you receive daily information updates, including weather, stock quotes and sports scores.
- ▶ **Sprint PCS Wireless Web Connection** lets you connect to the Internet or your company's network with a laptop PC or handheld computing device and a Sprint PCS Wireless Web™ Connection Kit.

Note: Sprint PCS Wireless Web service will not work when roaming off the Sprint PCS Nationwide Network and may not be available in select affiliate areas.

Sprint PCS Wireless Web Browser

Your phone comes equipped with a Browser, which allows you to access up-to-the minute information through the Sprint PCS Wireless Web.

You can view specially-designed versions of popular Internet sites, including Yahoo!®, Amazon.com®, The Weather Channel® and more. Browsing the Sprint PCS Wireless Web using your phone is different than using a home computer because sites display specialized text and reduce their graphics.

The Browser connects to the Internet by placing a call. Note that  appears on the display whenever a call is in progress, just as with a regular voice call. Service charges vary depending on your service option.

Launching Sprint Wireless Web Browser

To launch the Sprint PCS Wireless Web Browser:

1. Press  for the Main menu.
2. Select **4:WirelessWeb**.
Phone prompt states: "Charges will apply to Browser calls. Start Wireless Web?"
3. Press  to launch the MiniBrowser. The first time you use the Browser, you'll be prompted to enable the security feature. This automatic process will take 3–6 minutes to complete and it occurs just once. When the process is completed, you're ready to start using the Sprint PCS Wireless Web.

Following the security setup, you'll see the Sprint PCS Wireless Web Home Page. This is the main page for the Browser and it gives you access to all the sites in the Sprint PCS Wireless Web. The next time you use the Browser, you may not see the home page at first because the Browser will display the page you were viewing when you last exited the Browser.

MY WIRELESS WEB

- 1 My Wireless Web
- 2 Messaging
- 3 Games
- 4 Web Portals
- 5 Entertainment
- 6 Finance
- 7 Sports
- 8 News & Weather
- 9 @ SprintPCS
- More...

OK MENU

PAGE 2

- 1 What's New?
- 2 Shopping
- 3 Travel
- 4 Tools & Reference
- 5 People
- 6 Business Tools
- 7 Search...
- 8 Go To...

OK MENU

Note: The Sprint PCS Wireless Web Home Page is subject to change.

You may notice that sometimes the Browser will launch without placing a call. This is because the phone stores recently viewed pages in its memory cache. The Browser will connect automatically when you access a page that's not stored in the cache. This reduces the wireless web usage times.

If the phone has been inactive for a while and a new wireless Internet site has not been requested, the Browser will automatically disconnect. The Browser will remain active – only the connection will end. The Browser will automatically reconnect when you go to a wireless Internet site that's not stored in the phone's memory cache. For this reason, you may find that you are billed for several network connections within a single session. This is normal and is designed to minimize airtime charges.

When launching the Browser, you may need to take an extra step or see a reminder that Browser calls will be charged. (See "Web Guard" on page 117 for more information.)

Using Sprint PCS Wireless Web Browser

Using the Browser is easy once you've learned a few basics. Here are some tips for navigating the Sprint PCS Wireless Web:

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some wireless Internet sites.

- ▶ Scroll up or down to view line by line. You can also use the volume keys on the side of your phone to quickly scroll one page at a time rather than one line at a time.

Tip: The tenth item in a numbered list may be selected by pressing  on your phone's keypad, even though the number 0 doesn't appear on the screen.

Going to a Wireless Internet Site

From the Sprint PCS Wireless Web Home Page, you can go to a wireless Internet site simply by highlighting the desired site name and activating with the  key. Note that the list of wireless Internet sites extends beyond one page.

- ▶ Select **More...** to see additional site listings.
- ▶ To access a site that does not appear on the Home Page, use the **Go To...** function (on page 2 of the Home Page). You'll be required to enter the URL (site address) for the site you want to visit. It is not necessary to enter "http://" before the site name. Only HTML and WML sites are accessible.

Going Back

To go back one page, press .

Entering Text

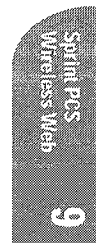
Some wireless Internet sites require that you enter text using your phone's keypad. See "Entering Characters Using T9 Text Input" on page 50 or "Entering Characters by Tapping the Keypad" on page 48.

Creating a Bookmark

Bookmarks allow you to store the address of favorite wireless Internet pages for easy access at a later time.

To create a bookmark:

1. Navigate to the desired mobile web site using the Wireless Web browser.
2. Press and hold  to display the Browser menu.
3. Select **Mark Site**.
4. Press  to save the bookmark to the Bookmark List.



5. Press **OK** to exit the browser menu and return to the web page.

Notes:

- Bookmarking a page does not store the page contents, just its address.
 - Some pages cannot be bookmarked. Bookmark availability is determined by web site developers.
-

Accessing a Bookmark

To access a bookmark from the Sprint PCS Home Page:

1. Press and hold  to display the Browser menu.
2. Select **Bookmarks**.
3. Select the desired bookmark from the list and press **OK**.
4. The bookmarked web page is displayed.

Deleting a Bookmark

1. Press and hold  to display the Browser menu.
2. Select **Bookmarks**.
3. Using the navigation keys, select the bookmark that you want to delete.
4. Press **OK**.
5. Select **Erase**.
6. Press **OK** to confirm deletion or  to cancel (right??).

The Browser Menu

The Browser Menu contains several special functions. To access the Browser Menu, press and hold .

- ▶ **Reload** to refresh the display.
- ▶ **Home** to access the Sprint PCS Wireless Web Home Page.
- ▶ **Bookmarks** to mark the site.
- ▶ **Mark Site** to create a bookmark for the current wireless Internet site.
- ▶ **About Openwave...** to display information about the Openwave browser.

- ▶ **Advanced** to display advanced options for your Sprint PCS Wireless Web Browser. (You should only use when instructed by Sprint PCS Customer Care.)

Ending a Browser Session

To end a browser session and disconnect from the Sprint PCS Wireless Web, press .

Troubleshooting

If you're having trouble using the Sprint PCS Wireless Web Browser, use the following troubleshooting guide:

Problem: You can't escape from a particular site.

Recommendation: Go to the Sprint PCS Wireless Web Home Page by pressing and holding .

Problem: You continue to receive errors when using a certain site.

Recommendation: Try again later. Sites are sometimes temporarily inaccessible due to high traffic. If the problem persists, there may be a problem with the site.

Problem: The Browser appears to be malfunctioning or stops responding.

Recommendation: Reset the Browser by going to the Browser Menu and selecting the "Restart" option. If that doesn't work, turn your phone off then on again. If that also fails, try removing the battery and then replacing it.

If none of these solutions work, please contact Sprint PCS Customer Care.

Problem: An error message says the phone is not yet registered for Sprint PCS Wireless Web services.

Recommendation: Sprint PCS Wireless Web services can take longer to activate than voice services. Please try again later. If the problem persists for more than one day, please contact Sprint PCS Customer Care.

Problem: The message “Service Not Available” appears.

Recommendation: Your phone can't acquire a signal or you are in an area that does not yet support Sprint PCS Wireless Web services. If possible, try to find an area that supports Sprint PCS Wireless Web services. If you continue to receive this message, please contact Sprint PCS Customer Care.

Problem: The message “Data Server Unavailable” appears.

Recommendation: Sprint PCS Wireless Web services are temporarily unavailable for some reason. Please try again later. If this problem persists, please contact Sprint PCS Customer Care.

Problem: The message “IP Address Missing” appears.

Recommendation: Your phone's factory settings have been altered. Please contact Sprint PCS Customer Care for assistance.

My Sprint PCS Wireless Web

My Sprint PCS Wireless Web lets you manage your Wireless Web bookmarks and create a personalized menu of wireless Internet sites to give you control over your Internet experience. Simply log on to www.sprintpcs.com from your PC, click on the Manage section and locate your account profile. From there, you can build and modify your menu by selecting and arranging your favorite web sites into as many as 27 customized folders. When you launch the Sprint PCS Wireless Web on your Sprint PCS Phone, you will instantly see your personalized menu.

To customize and access My Sprint PCS Wireless Web:

1. Press  for the Main menu.
2. Select **4:WirelessWeb**.
3. Start Wireless Web.
4. If the Sprint PCS Wireless Web Home Page is not displayed, press .
5. Select **@SprintPCS** (or **AOL**), and press .

6. Select **Sprint PCS Mail**, and press . (If you are a first-time user, follow the prompts to set up your Sprint PCS Wireless Web account. A user name and password must also be established.)
7. To view your messages scroll to highlight **Inbox**, and press , (or scroll to highlight **Mail** from the America Online home page and press .
8. Select the message you wish to read, and press .
9. After you have read the message, you can select an action at the end of the message, such as **Erase**, **Reply**, **Reply All** or **Next Message**.

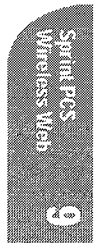
Using Sprint PCS Wireless Web Mail

With Sprint PCS Wireless Web Mail, you can set up a Sprint PCS e-mail account at no additional charge and perform many of the typical e-mail functions from your Sprint PCS Phone that you can from your personal computer.

You can manage your Sprint PCS Wireless Web Mail account from your Sprint PCS Phone or personal computer at www.sprintpcs.com. You can also access other select e-mail providers, including America Online®, Yahoo!®, Juno®, MSN/Hotmail® and more.

To access Sprint PCS Wireless Web Mail:

1. Launch the Sprint PCS Wireless Web on your Sprint PCS Phone.
2. From the Sprint PCS Wireless Web Home Page, select the **Messaging** folder and press .
3. From the Messaging folder, select **Sprint PCS Mail** and press . If you're a first-time user, prompts will help you set up your Sprint PCS Wireless Web account by establishing a user name and password.
4. To view your messages, select **Inbox** with Sprint PCS Wireless Web Mail and press .
5. Scroll to select the message you wish to read and press .



6. Once you've read a message, use the quick actions and the end of each message (**Erase**, **Reply**, **Reply All** or **Next Message**) or select **Menu** for a full list of options.

To compose a Sprint PCS Wireless Web Message:

1. Launch the Sprint PCS Wireless Web on your Sprint PCS Phone.
2. From the Sprint PCS Wireless Web Home Page, select the **Messaging** and press **OK**.
3. From the Messaging folder, select **Sprint PCS Mail** and press **OK**.
4. Select **Compose** and press **OK**.
5. Select **Add Name** to enter the address of the person to whom you're sending a message and press **OK**.
6. Select **Next** to enter the subject of your e-mail and your specific message.
7. Select **Send** when your message is ready to be delivered.

Using AOL Instant Messenger Service

The AOL Instant Messenger Service lets you keep in touch with family and friends via two-way instant messaging. Simply type a message using your Sprint PCS Phone or personal computer, send it off to friends and family on your Buddy List® group, and they'll receive your message in an instant. Messages can be sent from Sprint PCS Phone to Sprint PCS Phone, personal computer to Sprint PCS Phone and Sprint PCS Phone to personal computer. When you receive a new message, you will be informed by a Sprint PCS Wireless Web Alert – even when you are not logged on to the Sprint PCS Wireless Web.

To sign up for AOL Instant Messenger service, visit the AOL Instant Messenger page from your personal computer at www.sprintpcs.com. Or visit www.aol.com and register for an AOL Instant Messenger screen name and password by downloading the software as instructed. You do not have to be an AOL member to utilize this service.

To access AOL Instant Messenger from your Sprint PCS phone:

1. Press **NEW** for the Main menu.
2. Select **4:WirelessWeb**.
3. Start Wireless Web.
4. If the **Wireless Web** home page is not displayed, press **OK**.
5. Select **Messaging** or **AOL**, and press **OK**.
6. Select **AOL IM**, and press **OK**.
7. When the AOL **Instant Messenger** screen is displayed, press **OK**.
8. Enter your AOL Instant Messenger screen name and press **OK**. (Use the screen name you created when you signed up for the AOL Instant Messenger Service.)

Note: Remember, all the letters in your password must be lowercase.

9. Enter your password and press **OK**. The AOL Instant Messenger menu is displayed.

To send AOL Instant Messages:

1. Access the AOL Instant Messenger screen as outlined above and enter your screen name and password.
2. Select **Conversations**, **Online Buddies** or **Offline Buddies** and press **OK**.
3. Select the screen name of the person to whom you wish to send a message and press **OK**.
4. Enter your text message or Quick Reply and press **OK**.

To read AOL Instant Messages:

1. When you receive an AOL Instant Message, you will see the New Message icon  or "Message from AIM" on your display screen.
2. If "Message from AIM" displays, press **OK** to go to the message location. If the New Message icon  displays, press **OK** once to go to the **AOL Instant Messenger** area.

