One Sprint. Many Solutions.℠

Sprint PCS® Service

Sprint PCS Vision℠ Picture Phone PM-A840 by Samsung®

www.sprintpcs.com

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Welcome to Sprint

Sprint has the most complete, all-digital wireless network in the nation. Depend on it.

Sprint is committed to bringing you the best wireless technology available. We built our complete, nationwide network from the ground up, so all your services – whether it's Voicemail, Caller ID, email, or Sprint PCS Picture Mail – will work the same wherever you go on the Sprint Nationwide PCS Network.

This guide will familiarize you with our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. It's all right here – from setting up your account passwords and voicemail to using the most advanced features of Sprint PCS Vision℠.

Sprint PCS. Now, that's better℠.

Welcome and thank you for choosing Sprint.

Introduction

This **Phone Guide** introduces you to Sprint PCS Service and all the features of your new phone. It's divided into four sections:

- **Section 1:** Getting Started
- **Section 2:** Your Sprint PCS Phone
- **Section 3:** Sprint PCS Service Features
- **Section 4:** Safety Guidelines and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note:	Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.sprintpcs.com and sign on to **My PCS** to access the most recent version of the phone guide.

Getting Started

Setting Up Service

In This Section

- **Getting Started With Sprint PCS Service**
- **Setting Up Your Voicemail**
- **Sprint PCS Account Passwords**
- **Getting Help**

Setting up service on your new Sprint PCS Phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint PCS Service.

Getting Started With Sprint PCS Service

Determining if Your Phone is Already Activated

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the **Welcome to Sprint** brochure included with your phone.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press and hold for a few seconds to turn the phone on.
2. Press **Unlock** ( ).

Note:	To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tip:	If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone number or try 0000 or NATL (6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your Sprint PCS Phone is activated.

To set up your voicemail:

1. From standby mode, press and hold 1.
2. Follow the system prompts to:
   - Create your pass code
   - Record your greeting
   - Record your name announcement
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding 1, bypassing the need for you to enter your pass code)

Note:	If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail pass code.

For more information about using your voicemail, see “Using Voicemail” on page 188.

Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to www.sprintpcs.com and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the invoice for your Sprint PCS Service), you can get a sub-account password at www.sprintpcs.com.

Voicemail Password

You'll create your voicemail password (or pass code) when you set up your voicemail. See “Setting Up Your Voicemail” on page 188 for more information on your voicemail password.

Sprint PCS Vision Password

With your Sprint PCS Vision Picture Phone PM-A840 by Samsung, you may elect to set up a Sprint PCS Vision Password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to www.sprintpcs.com or call Sprint Customer Service at **1-888-211-4PCS (4727)**.

Getting Help

Visit www.sprintpcs.com

You can go online to:

- Access your account information
- Check your minutes used (depending on your Sprint PCS Service Plan)
- View and pay your bill
- Make your life easier by enrolling in Sprint PCS Online Billing and Automatic Payment
- Purchase accessories
- Shop for the latest Sprint PCS Phones
- View available Sprint PCS Service Plans and options
- Learn more about Sprint PCS Vision and other great products like Sprint PCS Picture Mail℠, games, ringers, screen savers, and more

Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- Dial on your Sprint PCS Phone
- Sign on to your account at www.sprintpcs.com
- Call us toll-free at **1-888-211-4727** (Consumer customers) or **1-888-788-4727** (Business customers)
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742

Receiving Automated Invoicing Information

For your convenience, your phone gives you access to invoicing information on your Sprint PCS Account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle. (Normal airtime usage will apply.)

To access automated invoicing information:

- Press * SHIFT 4 GHI TALK.

Note:	This service may not be available in all Affiliate areas.

Sprint PCS Directory Assistance

You have access to a variety of services and information through Sprint PCS Directory Assistance, including residential, business, and government listings; assistance with local or long-distance calls; movie listings; and hotel, restaurant, shopping, and major local event information. There is a per-call charge, and you will be billed for airtime.

To call Sprint PCS Directory Assistance:

- Press 4 GHI 1 1 TALK.

Sprint PCS Operator Services

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint PCS Operator Services:

- Press 0 TALK.

For more information or to see the latest in products and services, visit us online at www.sprintpcs.com.

Note:	Sprint PCS Operator Services may not be available in all Affiliate areas.

Welcome and thank you for choosing Sprint.

Your Sprint PCS Phone

Your Sprint PCS Phone: The Basics

In This Section

- **Front View of Your Phone**
- **Viewing the Display Screen**
- **Features of Your Sprint PCS Phone**
- **Turning Your Phone On and Off**
- **Using Your Phone's Battery and Charger**
- **Displaying Your Phone Number**
- **Making and Answering Calls**
- **Entering Text**

Your Sprint PCS Phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Front View of Your Phone

Key Functions

1. **Speaker:** The speaker allows you to hear the other caller and the different ring tones and sounds offered by your phone.
2. **Display Screen:** This screen displays all the information needed to operate your phone.
3. **Headset Jack:** Allows you to plug in an optional headset for convenient, hands-free conversations.
4. **OK Key:** Pressing (OK) when navigating through a menu accepts the highlighted choice in the menu. If you press once in standby mode, the Pictures menu is displayed. If you press and hold, the camera is launched.
5. **Left Softkey:** This key is used to navigate through menus and applications by selecting the choice available in the Left Softkey Option on your display screen.
6. **Volume Key:** Allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
7. **TALK Key:** Allows you to place or receive a call. In standby mode, press the key once to access the Recent call log. If you press and hold the key down, you will initiate the Voice Recognition feature.
8. **Voicemail Key:** Press and hold to automatically dial your voicemail.

9. **Numeric Keypad:** Use these keys to enter numbers, letters, and characters.
10. **Shift/Asterisk Key:** Enters the asterisk [*] character for calling features. In text entry mode, press to change the capitalization mode.
11. **Power Interface Connector:** This connector is used to plug in the charging accessories.
12. **Accessory Interface Connector:** This connector is used connect any available accessory cables to your phone.
13. **Microphone:** The Microphone allows the other caller to hear you clearly when you are speaking to them.
14. **Plus Code Dialing Key:** Automatically dials the international access code for the country in which you are located (for instance, 011 for international calls placed from the United States).
15. **Space/Pound Key:** Enters the pound [#] character for calling features. In text entry mode, press to enter a space.
16. **Voice Command/Speakerphone Key:** Allows you to say commands to perform common functions supported by your phone or turns on or off the speakerphone during a call. Press and hold the outer key or press and release inner key to initiate speakerphone.
17. **END Key:** Ends a call. Press and hold this key for a few seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.

18. **BACK Key:** Deletes characters from the display when you are in text entry mode. When in a menu, press to return to the previous menu. This key also allows you to return to the previous screen in a Sprint PCS Vision session.
19. **Side Camera Key:** Allows you to launch the Camera with the press of a button when the flip is open. When the flip is closed, you can press and hold to launch the camera using the external LCD as a viewfinder.
20. **Right Softkey:** This key is used to navigate through menus and applications by selecting the choice available in the Right Softkey Option on your display screen.
21. **Navigation Key:** This key allows you to scroll through the phone menu options and provides a shortcut to phone functions from standby mode.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Tip:	To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.

displays your current signal strength. The more lines you have, the stronger your signal.

means your phone cannot find a signal.

tells you a call is in progress.

indicates that you have voicemail, text, numeric pages, picture messages, or Sprint PCS Web Alert messages waiting. Press briefly to see a list of pending messages or press and hold to dial your voicemail box.

indicates that there is an unread message in your inbox.

indicates that the text message has been read.

indicates that there is an unread urgent message in your inbox.

indicates that you have read the urgent message.

indicates that you have new Sprint PCS Picture Mail waiting in your inbox.

indicates that you have new voicemail.

indicates that you have a new text message.

indicates that the message was sent.

indicates that the message failed to send.

indicates that you have a pending message.

indicates that the message is a draft.

indicates that there is URL text contained in the text message.

indicates that your Sprint PCS Vision connection is active.

indicates that your Sprint PCS Vision connection is dormant or inactive.

indicates that you are receiving information.

indicates that you are sending information.

indicates that your phone is in vibrate only mode.

indicates that your phone is in ringer+vibrate mode.

indicates that the ringer is set at a level between 1-8 or that 1-Beep is selected.

indicates that the ringer is turned off or set to Silence All.

indicates that the ringer is turned off with the Vibrate option checked.

shows your current battery charge strength. (Icon shown fully charged in idle mode and completely empty.)

indicates that position location is active.

indicates that position location is inactive.

indicates that the TTY option is on.

indicates that your phone is roaming.

indicates that your message is locked.

indicates that your phone is in Web security mode.

indicates that an alarm is set on your phone.

indicates that a file (ringer, game, screen saver, java app, etc.) has been downloaded to your phone.

indicates that the camera is enabled.

indicates that the self-timer function is enabled. With the self-timer enabled, a set amount of time is required prior to taking a picture.

indicates that the white balance has been set to Sunny. This is used for taking pictures outdoors on bright sunny days.

indicates that the white balance has been set to Cloudy. This is used for taking pictures outdoors under cloudy conditions.

indicates that the white balance has been set to Tungsten. This is used for taking pictures indoors under normal lighting conditions.

indicates that the white balance has been set to Fluorescent. This is used for taking pictures indoors under fluorescent lighting conditions.

indicates that the white balance has been set to Manual. This is used for taking pictures indoors or outdoors using your own custom settings.

indicates that a picture has been assigned a function. An example may be Picture ID, Screen Saver, or Incoming Call.

indicates that a picture has been uploaded to an online album or folder.

indicates that a picture has been downloaded to or from an online album or folder.

Features of Your Sprint PCS Phone

Congratulations on the purchase of your Sprint PCS Phone. The Sprint PCS Vision Picture Phone PM-A840 by Samsung is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Digital dual-band capability allows you to make and receive calls while on the Sprint Nationwide PCS Network and to roam on other 1900 and 800 MHz digital networks where Sprint has implemented roaming agreements (page 87).
- Built-in Camera with up to ten zoom levels (page 163).
- Missed events displayed on-screen in standby mode (page 208).
- Sprint PCS Vision℠ provides access to the wireless Internet in digital mode (page 209).
- Sprint PCS Mail and SMS Text Messaging provide quick and convenient messaging capabilities (page 218 and page 198, respectively).
- Sprint PCS Voice Command℠ lets you dial phone numbers by speaking someone's name or the digits of their phone number (page 235).
- Games, ringers, screen savers, and other applications can be downloaded to make your Sprint PCS Phone as unique as you are (page 223, additional charges may apply.)
- The contact list allows you to store up to 300 phone numbers or email addresses (page 119).

- The built-in Scheduler offers several personal information management features to help you manage your busy lifestyle (page 131).
- Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future (page 64).
- Features a large color screen.
- Speed dial lets you dial phone numbers with one or two key presses (page 43).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

- Flip the phone open, then press and release .

Once your phone is on, it may display “Looking for Service,” which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned on).

Note:	The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

- Press and hold until you see the powering off animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

Battery Capacity

Your Sprint PCS Phone is equipped with a Lithium Ion (Li-Ion) battery. The standard battery provides up to 3.8 hours of continuous digital talk time and the extended battery provides up to 5.0 hours of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

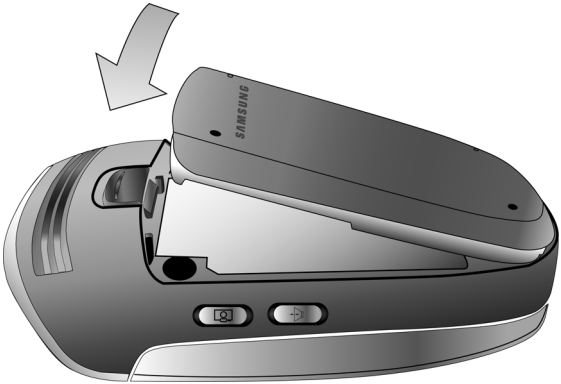
Note:	Long backlight settings, searching for service, vibrate mode, and browser use affect the battery talk and standby times.

Tip:	Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

To install the Li-Ion battery:

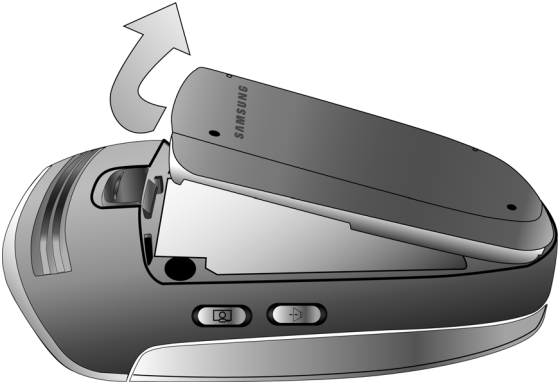
1. To install, insert the battery into the bottom of the phone at a 45-degree angle, making sure to line up the tabs.
2. Gently press down the top of the battery until it snaps into place.



Removing the Battery

To remove your battery:

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Push the release button up located at the top of the battery.
3. Pull the battery away and remove from the phone at a 45-degree angle.



Charging the Battery

Your Sprint PCS Phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon blinks and the phone sounds a warning tone.

Always use a Sprint-approved battery charger, travel charger, or vehicle power adapter to charge your battery.

Warning!	Using the wrong battery charger could cause damage to your phone and void the warranty.

Using the Charger

To use the travel charger provided with your phone:

- Plug the round end of the AC adapter into the phone's power interface connector and the other end into an electrical outlet.
  - A **red indicator light** on the phone lets you know the battery is charging.
  - A **green indicator light** on the phone lets you know that the battery is at least 90 percent charged.

It takes approximately 4 hours to fully recharge a completely rundown battery. With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

Displaying Your Phone Number

Just in case you forget your phone number, your Sprint PCS Phone can remind you.

To display your phone number:

- Press **Menu** ( ) to access the main menu, select **Settings** ( ), **Phone Info** ( ), and **Phone Number** ( ). (Your phone number and other information about your phone and account will be displayed.)

Making and Answering Calls

Making Calls

Placing a call from your Sprint PCS Phone is as easy as making a call from any land line phone. Just enter the number and press , and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number. (If you make a mistake while dialing, press to erase one digit at a time. Press and hold to erase the entire number.)
3. Press . (To make a call when you are roaming and Call Guard is enabled, press and then . See "Call Guard" on page 91.)
4. Press or close the phone when you are finished.

You can also place calls from your Sprint PCS Phone by using Sprint PCS Voice Command℠ (page 235), Speed Dialing numbers from your Contacts (page 43), using your Call History listings (page 114), and using Voice-Activated Dialing (page 146).

Dialing Options

When you enter numbers in standby mode, a number of options are available to you. Press **Options** ( ) to perform the following actions:

- **Dial:** dials the number or digits displayed.
- **Send Msg:** allows you to send a picture, text, handwritten, or voice SMS message with attachments to the number being dialed.
- **Save**: Enter a seven to ten digit number (phone number and area code) and press OK to save the phone number in your Contacts. (See "Saving a Phone Number" on page 38.)
- **Find:** Enter one or more digits and press (**Options**). Select **Find** to display contact entries that end with the entered numbers. (See "Finding a Phone Number" on page 39.)
- **Hard Pause:** allows you to enter a hard pause. To continue dialing, you must press a key. (See "Dialing and Saving Phone Numbers With Pauses" on page 40.)
- **2sec Pause**: allows you to enter a 2 second pause. The phone will pause, then continue dialing without any additional keys being pressed. (See "Dialing and Saving Phone Numbers With Pauses" on page 40.)

Answering Calls

To answer an incoming call with the flip open:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)

2. Press TALK to answer an incoming call. Depending on your phone's settings, you may also answer incoming calls by opening the flip or by pressing any number key. (See "Call Answer Mode" on page 73 for more information.)

To answer an incoming call with the flip closed:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. When your phone rings or vibrates, press and hold the side speakerphone key ( ) on the right side of the phone or press and release the inside speakerphone key (SPEAKER). (The call will be answered in speakerphone mode.)
   – or –
   Open the phone to use the earpiece.

Your Sprint PCS Phone notifies you of incoming calls in the following ways:

- The phone rings and vibrates.
- The phone just vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name and number are displayed on both the inside and outside LCD screens.

If Call Answer is set to **Talk Key**, the following options are also displayed. To select an option, press the corresponding softkey button.

- **Answer** to answer the incoming call.
- **Ignore** to send the call to your voicemail box.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Sprint Nationwide PCS Network. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

- Select **Answer** or press to answer the call and press to confirm the roaming rate. (See "Call Guard" on page 91 for additional information.)

Note:	When your phone is off, incoming calls go directly to voicemail.

Ending a Call

To disconnect a call when you are finished:

With the flip open:

- Close the flip or press END.

With the flip closed:

- Press and hold .

Using the Speakerphone

The speakerphone allows you to hear audio through the speaker and talk without holding your phone. When the speakerphone is activated, use the volume keys to adjust the sound level.

To turn the speakerphone on during a call:

- Press and hold or press SPEAKER.

To turn the speakerphone off during a call:

- Press and hold or press SPEAKER.

Warning!	Due to higher volume levels, do not place the phone near your ear during speakerphone use.

Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:

- Highlight the entry and press OK. (To dial the phone number, press SEND.)

To display a Missed Call entry from standby mode:

1. Press MENU for **Menu**.
2. Select **Call History** (5 JKL).
3. Select **Missed Calls** (1).
4. Highlight the entry you wish to view and press OK.

Calling Emergency Numbers

You can place calls to 911 (dial 9 WXYZ 1 1 SEND), even if your phone is locked or your account is restricted.

In-Call Options

Pressing **Options** ( ) during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press OK. The following options are available through the Options menu:

- (1) **Call History** checks your call log for Outgoing, Incoming, and Missed calls. You can also erase the history from this menu.
- (2) **Contacts** accesses the Contacts menu.
- (3) **3-Way Call** allows you to talk to two different people at the same time. (For more information, see "Making a Three-Way Call" on page 206.)
- (4) **Messaging** allows you to check for voicemail, Sprint PCS Picture Mail, email, and notifications.
- (5) **Voice Memo** allows you to record incoming audio from your conversation. (For more information, see "Managing Voice Memos" on page 157.)
- (6) **Tools** accesses the Tools menu options.
- (7) **Phone Info** displays the following menu:
    - (1) Phone Number
    - (2) Icon Glossary
    - (3) Version
    - (4) Advanced

During a call, the left softkey button functions as the **Mute** button. Press it to mute the phone's microphone for privacy. Press it again to **Unmute** the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The left softkey displays the **Save** option. Select this option if you wish to add the new number to your Contacts. (See "Saving a Phone Number" on page 38.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the Contacts entry name and phone number and the duration of the call are displayed. The left softkey displays the option **Call**. Select this option if you wish to call the number again.

Note:	The End-of-Call options are not displayed for calls identified as No Caller ID or Restricted.

Saving a Phone Number

Your Sprint PCS Phone can store up to 300 Contact entries. Each entry's name can contain 20 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see "Using Contacts" on page 119.)

To save a number from standby mode:

1. Enter a phone number and press OK.
2. Select **Add New Entry** or highlight an existing entry from the **Find** screen and press OK.
3. Use your navigation key to select a label **(Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Others)** and press OK.
4. Enter a name for the entry using the numeric keys. Press to select the desired entry method **T9(English)**, **Alpha**, **Symbol**, or **Number**. (See "Entering Text" on page 45.)
5. When finished entering the name, press OK to return to the contact entry.
6. Press for **Done** to save the entry.

Finding a Phone Number

You can search Contacts entries for phone numbers that end in a specific string of numbers.

To find a phone number:

1. While in standby mode, enter one or more of the last digits of the phone number. (The more numbers you enter, the more specific the search becomes.)
2. Press for **Options** and select **Find**. (All Contacts entries matching the entered numbers will display.)
3. To display the Contacts entry that ends in the numbers you entered, highlight the entry and press OK. To dial the number, highlight it and press TALK.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press TALK.
- **2sec Pause** automatically sends the next set of numbers after two seconds.

Note:	You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Select **Options** ( ) and choose either **Hard Pause** or **2sec Pause**.
3. Enter additional numbers.
4. Press TALK
   – or –
   Press OK to save the number in your Contacts.

Note	When dialing a number with a hard pause, press **Talk** to send the next set of numbers.

Abbreviated Dialing

Abbreviated dialing allows you to program a five or six-digit prefix for commonly used phone numbers. When abbreviated dialing is on, you can enter the last four or five digits of any phone number that matches the five or six digit prefix, and the number is dialed.

To set up abbreviated dialing:

1. Press for **Menu**.
2. Select **Settings** ( ).
3. Press 8 TUV for **Others**.
4. Press 1 for **Abbrev. Dial**.
5. Press the navigation key up or down to select **On** or **Off** and press OK.
6. Input the five or six digit prefix and press OK to **Save**.

Making an Abbreviated Dial Call

To make a call:

1. Enter the last four or five digits of the prefix phone number.
2. Abbrev. Dial is displayed in the lower left corner with the prefix digits displayed.

Note	If there is more than one Contact entry that matches the last four or five digits, a list is displayed which allows you to select the desired number to call.

3. Press TALK to begin the call.

Dialing From Contacts

To dial directly from a Contacts entry:

1. Press for **Contacts**.
2. Enter the first few letters of the Contact name using the numeric keypad.
3. The matching contact is automatically highlighted.
4. Press TALK to make the call.

Note	If the desired entry contains more than one phone number, scroll left or right to display the icon for the number you wish to call and press TALK to make the call.

Using One-Touch/Two-Touch Speed Dialing

You can store up to ninety-nine numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial Speed Dial entries using one key press for locations 2-9 or two key presses for locations 10-99.

To use One-Touch Dialing for Speed Dial locations 2-9:

- Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows the time and counter above the name and number of the contact entry.

To use Two-Touch Dialing for Speed Dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows the time and counter above the name and number of the contact entry.

Note:	Speed dialing is not available when you are roaming; when you are roaming off the Sprint Nationwide PCS Network, you must always dial using eleven digits (1 + area code + number).

Tip:	Speed dialing entries are assigned by pressing Menu, 9, 4.

Using Plus (+) Code Dialing

When placing calls from the United States to other countries, you can use Plus Code Dialing to automatically enter the international access code (011).

To make a call using Plus Code Dialing:

1. Press and hold 0+ until a "+" sign displays on your phone.
2. Dial the country code and phone number you're calling and press . (The access code for international dialing will automatically be dialed, followed by the country code and the phone number you entered.)

Entering Text

Selecting a Character Input Mode

Your Sprint PCS Phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contact entry or when using Sprint PCS Mail and SMS Text Messaging).

To change the character input mode:

1. When you are prompted to enter text, press to change the character input mode.
2. Select one of the following options:
   - **T9 (English)** to enter characters using predictive T9 Text Input (see page 46).
   - **Alpha** to enter characters by tapping the keypad (see page 47).
   - **Symbol** to enter symbols (see page 48).
   - **Number** to enter numbers by pressing the numbers on the keypad (see page 48).
   - **Preset Msg** to enter pre-programmed messages (see page 49).
   - **Recent Msg** to select text from a list of recent messages (see page 49).
   - **Emoticons** to enter "emoticons" (see page 49).

Tip:	When entering text, press the * (Shift) key to change letter capitalization (**ABC > abc > Abc**).

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your Sprint PCS Vision Phone by pressing keys just once per letter. (To select the T9 [English] mode when entering text, see “Selecting a Character Input Mode” on page 45.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.) If the word you want does not display after you have entered all the letters, press 0+ to scroll through additional word selections. To accept a word and insert a space, press #Space.

If you make a mistake, press BACK to erase a single character. Press and hold BACK to delete an entire entry.

To enter text using T9:

1. From the text entry screen (for example, a new event in scheduler), press and select **T9(English)**.
2. Use your keypad to enter the new event. (For example, to enter “Meeting”, press 6 MNO once, 3 DEF twice, 8 TUV once, 4 GHI once, 6 MNO once, and 4 GHI once.)

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad:

1. Select the **Alpha** mode (See “Selecting a Character Input Mode” on page 45.)
2. Press the corresponding keys repeatedly until the desired letter appears (for example, to enter the word “Bill,” press 2 ABC twice, 4 GHI three times, 5 JKL three times, press # Space to advance the cursor or wait for it to advance automatically, then press 5 JKL three times again). (If you make a mistake, press BACK to erase a single character. Press and hold BACK to erase all text.)

By default, the first letter of an entry is capitalized and the following letters are lowercase. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

1	. ,@ 1 ?! * # /
2 ABC	A B C 2
3 DEF	D E F 3
4 GHI	G H I 4
5 JKL	J K L 5
6 MNO	M N O 6
7 PQRS	P Q R S 7
8 TUV	T U V 8
9 WXYZ	W X Y Z 9
0 +	0
# Space	Space
* Shift	Shift

Entering Numbers, Symbols, Emoticons, Preset Messages and Recent Messages

To enter numbers:

- Select the **Number** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 45.)

To enter symbols:

- Select the **Symbols** mode. (See “Selecting a Character Input Mode” on page 45.) To enter a symbol, press the appropriate key indicated on the display.

To enter emoticons:

- Select the **Emoticons** mode and press the appropriate key. You may scroll through more options by pressing the navigation key left or right. (See “Selecting a Character Input Mode” on page 45.)

To enter preset messages:

1. Select the **Preset Msg** mode. (See “Selecting a Character Input Mode” on page 45.)
2. Scroll to the desired pre-programmed message and press OK.

Note:	Preset messages make composing text messages even easier by allowing you to enter common messages, such as Meet me at, Let’s get lunch, or a customized preset message of your own. (For more information on Preset messages, please see “Managing Preset Messages” on page 67.)

To enter recent messages:

1. Select the **Recent Msg** mode. (See “Selecting a Character Input Mode” on page 45.)
2. Scroll to the desired message and press OK.

Controlling Your Phone's Settings

In This Section

- Sound Settings
- Display Settings
- Location Settings
- Messaging Settings
- Airplane Mode
- TTY Use With Sprint PCS Service
- Phone Setup Options

Using the menu options available on your Sprint PCS Phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual contact entries, types of calls, Scheduler entries, and types of messages.

- **Single Tones** are non-polyphonic traditional style ring tones.
- **Ring Tones** include a variety of standard ringer types.
- **Melodies** include a variety of standard musical melodies.
- **Downloaded** includes ringers you have purchased and downloaded to your phone. (See “Downloading Premium Services Content” on page 223.)

Selecting Ringer Types for Voice Calls

Your Sprint PCS Phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Sounds** (2 ABC).
4. Select **Ringer Type** (2 ABC).
5. Select **Voice Calls** (1).
6. Select **With Caller ID** (1) or **No Caller ID** (2 ABC).
7. Press the navigation key left or right to select the desired ringer category.
8. Press the navigation key down to highlight the **Ringer** field. Press the navigation key left or right to scroll through the available ringers. (A sample ringer will sound as you highlight each option.)
9. When the desired ringer is selected, press OK.

Selecting Ringer Types for Messages

To select a ringer type for messages:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Sounds** ( ).
4. Select **Ringer Type** ( ).
5. Select **Messages** ( ).
6. Select **Voicemail** ( ), **Text Message** ( ), or **Picture Mail** ( ).
7. Press the navigation key left or right to select the desired ringer category.
8. Press the navigation key down to highlight the **Ringer** field. Press the navigation key left or right to scroll through the available ringers. (A sample ringer will sound as you highlight each option.)
9. When the desired ringer is selected, press OK.

Selecting Ringer Types for Schedule

To select a ringer type for schedule reminders:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Sounds** (2 ABC).
4. Select **Ringer Type** (2 ABC).
5. Select **Schedule** (3 DEF).
6. Press the navigation key left or right to select the desired ringer category.
7. Press the navigation key down to highlight the **Ringer** field. Press the navigation key left or right to scroll through the available ringers. (A sample ringer will sound as you highlight each option.)
8. When the desired ringer is selected, press OK.

Selecting a Roam Ringer

To select a ringer type for roaming calls:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Sounds** (2 ABC).
4. Select **Ringer Type** (2 ABC).
5. Select **Roam Ringer** (4 GHI).
6. Press the navigation key up or down to select **Normal** or **Distinctive** and press OK.

Selecting a Key Tone

Your phone offers a number of options for selecting the type and length of audible tones accompanying a key press. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

To select a tone type:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Sounds** ( ).
4. Select **Key Tone** ( ).
5. Select **Tone Type** ( ).
6. Select **Normal**, **Piano**, or **Beep** and press OK.

To select a tone level:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Sounds** ( ).
4. Select **Key Tone** ( ).
5. Select **Tone Level** ( ).
6. Press the volume key up or down to select the desired level and press OK.

To select a key tone length:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Sounds** ( ).
4. Select **Tone Length** ( ).
5. Select **Short** or **Long** and press OK.

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Sounds** ( ).
4. Select **Volume** ( ).
5. Select **Calls** ( ), **Text Message** ( ), or **Picture Mail** ( ), **Voice Mail** ( ), **Alarms** ( ), or **App. Volume** ( ).
6. Select **Use Ringer Vol.** or **Separate Vol**. Press the navigation key left or right to choose a desired volume level and press OK. Highlight **Always Vibrate** and press OK to set your handset to vibrate + ringer mode.

Tip:	With the phone open, you can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

Alert Notification

Your Sprint PCS Phone can alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected.

To enable or disable alert sounds:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Sounds** (2 ABC).
4. Select **Alerts** (3 DEF).
5. Select **Minute Beep** (1), **Service** (2 ABC), **Connect** (3 DEF), **Sig. Fade Tone** (4 GHI), or **Power On/Off** (5 JKL).
6. Select **On** or **Off** and press OK.

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")

To deactivate Silence All:

- Press the volume key up repeatedly to select a desired volume level.

Display Settings

Changing the Text Greeting

The text greeting can be up to fourteen characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Sprint PCS"), or you may enter your own custom greeting.

To display or change your greeting:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Display** (1).
4. Select **Greeting** (6 MNO).
5. Select **Custom** and press OK.
6. Enter a custom greeting using your keypad and press OK. (See "Entering Text" on page 45.) (To erase the existing greeting one character at a time, press BACK. To erase the entire greeting, press and hold BACK.)

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are lit after any key press is made.

To change the backlight setting:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Display** ( ).
4. Select **Backlight** ( ).
5. Select **Main Display** ( ), **Keypad** ( ), or **Pwr Save Mode** ( ).
6. Select a time setting or on/off and press OK.

Note:	Long backlight settings affect the battery's talk and standby times.

Changing the Screen Saver

Your new Sprint PCS Phone offers options for what you see on the display screen while in standby mode.

To change the display images:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Display** ( ).
4. Select **Screen Saver** ( ).
5. Select **Preset Image** ( ), **Downloads** ( ), or **My Pictures** ( ).
6. Use the navigation key to view the available screen savers.

Note:	If Preset Image is selected, there may also be an additional step required to place a digital clock as an overlay. The clock can also be turned off so that just the desired image is displayed as the screen saver.

7. Press OK to select the desired screen saver.

Dialing Font

Your Sprint PCS Phone allows you to choose the color and size of the text displayed when dialing.

Color

The available color options are:

- **Basic**: displays black numbers on-screen when dialing.
- **Rainbow**: displays multi-colored numbers on-screen when dialing.
- **Monochrome**: allows you to choose between several different monochromatic color options.
- **Hyphenate**: allows you to choose between several different monochromatic colors and assign a different color option to each individual hyphenated series of numbers.

To change the dialing color:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7).
3. Select **Display** (1).
4. Select **Dialing Font** (5).
5. Select **Color** (1).
6. Select **Basic**, **Rainbow**, **Monochrome**, or **Hyphenate** and press OK.

7. If you selected **Monochrome**, use your navigation key to select a color. If you selected **Hyphenate**, use your navigation key to select a color for the first group of numbers, then press **Next** ( ) and select a color for the next two sets of numbers.

8. Select **Done** ( ).

Font Size

The available size options are:

- **Large:** displays larger text for easier viewing on the display screen.
- **Normal**: displays the standard smaller size text on the display screen.

To change the dialing font size:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Display** ( ).
4. Select **Dialing Font** ( ).
5. Select **Size** ( ).
6. Press the navigation key up or down to select **Large** or **Normal** and press OK.

Location Settings

Your Sprint PCS Phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

To enable your phone's Location feature:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Others** (8 TUV).
4. Select **Location** (8 TUV). (The Location disclaimer displays.)
5. Read the disclaimer and press OK or select (**Next**).
6. Select **On** or **Off** and press OK.

When the Location feature is on, your phone's standby screen will display the icon. When Location is turned off, the icon will display.

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call. (For more information, see "Accessing Messaging" on page 218.)

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own canned messages, to name just a few.

Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

To hear an alert when you receive a new message:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Settings** (8 TUV).
4. Select **Message Alerts** (5 JKL).
5. Select **Ringer Type** (2 ABC).
6. Select **Voicemail** (1), **Text Message** (2 ABC), or **Picture Mail** (3 DEF).
7. Select **Single Tones**, **Ring Tones**, **Melodies**, or **Downloaded** and press the navigation key down.
8. Press the navigation key left or right to select the desired sound and press OK.

Deleting Old Messages

You can have old messages deleted automatically when your inbox becomes full.

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Settings** (8 TUV).
4. Select **Auto Erase** (7 PQRS).
5. Select **Yes** or **No** and press OK.

Adding a Customized Signature

Each message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Settings** (8 TUV).
4. Select **Edit Signature** (4 GHI).
5. Select **On** and press OK.

Note:	If you do not wish to attach a signature to your outgoing messages, select Off.

6. Enter your signature using the keypad and press for **Save**. (See “Entering Text” on page 45.)

Managing Preset Messages

Your phone is preset with ten messages and ten empty spaces for custom messages to help make sending text messages faster and easier. These messages, such as “Where are you?,” “Let’s get lunch,” and “Meet me at,” can be customized or deleted to suit your needs. You can even add your own preset messages to the list.

To edit or delete a preset message:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Settings** (8 TUV).
4. Select **Preset Messages** (3 DEF). (The list of messages is displayed.)
5. To edit or delete a preset message, highlight it and press **Edit** ( ).
6. Edit the selected message (see “Entering Text” on page 45), and press **Done** ( ).

To add a new preset message:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Settings** (8 TUV).
4. Select **Preset Messages** (3 DEF). (The list of messages is displayed.)
5. Press **Options** ( ) and select **Add New** (2 ABC).

6. Enter your preset message (see “Entering Text” on page 45), and press **Done** ( ). (Your new message will be added to the beginning of the list.)

Airplane Mode

Airplane Mode allows you to use many of your phone’s features, such as Games, Memo Pad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Airplane Mode** ( ).
4. Read the disclaimer and press OK or select **Next** ( ).
5. Select **On** or **Off** and press **OK** ( ).

While in Airplane Mode, your phone’s standby screen will display “Phone Off.”

TTY Use With Sprint PCS Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing * 7 1 1, PLAY. Then provide the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7).
3. Select **Others** (8).
4. Select **TTY** (9).

Note:	A message is displayed when you enable TTY that says "Enabling TTY may impair headset use and non-TTY accessory performance" press the left softkey to continue.

5. Press OK after reading the message to continue.
6. Press the navigation key up or down to select **TTY Disable**, **TTY Full**, **TTY+Hearing**, or **TTY+Voice** and press OK.

Note:	In TTY Mode, your phone will display the TTY access icon. If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

IMPORTANT NOTICE:	**911 Emergency Calling** Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and land line communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs) rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Update Phone SW

The Update Phone Software feature allows you to automatically receive available software updates via the Sprint PCS Vision network when they become available.

To download available updates:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Others** ( ).
4. Select **Update Phone SW** ( ).

Phone Setup Options

Launch Pad

Your phone offers you the option of assigning a shortcut key to a favorite or often-used function. Pressing one of the navigation keys in standby mode will launch your personally designated shortcut.

To assign your shortcut key:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Launch Pad** ( ).
4. Select the **Up**, **Down**, **Left** or **Right** key, and press OK.
5. Using the navigation key to select the desired shortcut you would like to assign and press OK.

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether you want to be required to press , to press any number key, or simply open the flip.

To set call answer mode:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Others** ( ).
4. Select **Call Answer** ( ).
5. To select an option, highlight it and press OK.
   - **Any Key** to allow an incoming call to be answered by pressing any key.
   - **Talk Key** requires to be pressed to answer all incoming calls.
   - **Flip Open** allows you to answer incoming calls by opening the flip.

Auto Answer Mode

You may set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit or headset.

To set Auto Answer mode:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).

3. Select **Others** (8 TUV).
4. Select **Auto Answer** (5 JKL).
5. To select an option, highlight it and press OK.
   - **No** to disable Auto Answer.
   - **Yes** to answer calls automatically when the phone is connected to a hands-free car kit or a headset (sold separately). Remember, your phone will answer calls in Auto Answer mode even if you are not present.

Display Language

You can choose to display your Sprint PCS Phone's on-screen menus in English or in Spanish.

To assign a language for the phone's display:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Others** (8 TUV).
4. Select **Language** (6 MNO).
5. Select **English** or **Español** and press OK.

Setting Your Phone's Security

In This Section

- Accessing the Security Menu
- Using Your Phone's Lock Feature
- Using Special Numbers
- Erasing Contacts
- Erasing Downloads
- Erasing Pictures
- Resetting Your Phone
- Security Features for Sprint PCS Vision℠

By using the security settings on your Sprint PCS Phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Security** ( ).
4. Enter your lock code to display the Security menu.

Tip:	If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone number or try 0000 or NATL(6285). If none of these work, call Sprint Customer Service at 1-888-211-4PCS (4727).

Using Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Using Special Numbers" on page 80.)

To lock your phone:

1. From the Security menu, select **Lock Phone** ( ).
2. Highlight **Unlocked**, **On Power-Up**, or **Lock Now** and press OK.

Unlocking Your Phone

To unlock your phone:

1. From standby mode, press .
2. Enter your lock code.

Changing the Lock Code

To change your lock code:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Security** ( ).
4. Enter your lock code. (The Security menu is displayed.)
5. Select **Change Lock** ( ).
6. Enter your new lock code and press **Next** ( ).
7. Re-enter your new lock code press **Save** ( ).

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see “Using Special Numbers” on page 80.)

To place an outgoing call in lock mode:

- To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press .

Locking the Camera

When your pictures are locked you are unable to access the camera to take pictures without first entering a password. You are required to enter a password prior to accessing the Pictures menu.

Locking the Pictures Menu

To lock your pictures menu:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Security** (5 JKL) and enter your lock code.
4. Select **Lock Pictures** (2 ABC).
5. Select **On/Off** and press OK.

Accessing the Pictures Menu in Lock Mode

To access the pictures menu:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** (4 GHI).
3. Enter your lock code. (The Pictures menu is displayed.)

Locking Services

This setting allows you to lock voice call functions and Sprint PCS Vision services. When you enable Lock Services, you are unable to make new calls (excluding emergency numbers) or access the Sprint PCS Vision services until the lock has been disabled in the Security menu.

Locking Voice Services

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7).
3. Select **Security** (5) and enter your lock code.
4. Select **Lock Services** (5).
5. Select **Voice: Unlocked** (1).
6. Select **Lock** and press OK.

Locking Sprint PCS Vision

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7).
3. Select **Security** (5) and enter your lock code.
4. Select **Lock Services** (5).
5. Select **PCS Vision: Unlocked** (2).
6. Select **Lock** and press OK.

Using Special Numbers

Special numbers are important numbers that you have designated as being “always available.” You can call and receive calls from special numbers even if your phone is locked.

You can save up to three special numbers in addition to your contact entries (the same number may be in both directories).

To add or replace a special number:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Security** ( ) and enter your lock code.
4. Select **Special #** ( ).
5. Highlight the desired location for your entry and press OK.
6. Enter the number and press OK.

Note:	There are no Speed Dial options associated with special numbers.

Erasing Contacts

You can quickly and easily erase all of your Contacts.

To erase all the names and phone numbers in your Contacts:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Security** ( ) and enter your lock code.
4. Select **Erase** ( ).
5. Select **Erase Contacts** ( ).
6. If you are certain you would like to erase all of your internal Contacts entries, select **Yes** and press OK.

Erasing Downloads

You can use your phone's security menu to erase all items you have downloaded to your phone.

To erase all downloads:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Security** ( ) and enter your lock code.
4. Select **Erase** ( ).
5. Select **Erase Downloads** ( ).
6. If you are certain that you would like to erase all items downloaded to your phone, select **Yes** and press OK.

Note:	This will also delete any content originally preloaded into the handset.

Erasing Pictures

You can use your phone's security menu to erase all pictures saved to your phone.

To erase all pictures:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Security** (5 JKL) and enter your lock code.
4. Select **Erase** (6 MNO).
5. Select **Erase Pictures** (3 DEF).
6. If you are certain that you would like to erase all pictures saved in your phone, select **Yes** and press OK.

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. (Contacts are not erased.)

To reset your phone:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Security** ( ) and enter your lock code.
4. Select **Reset Phone** ( ).
5. If you are certain that you would like to restore all of the factory settings, select **Yes** and press .

Reset Picture Account

It is sometimes necessary to clear the token associated with the Picture account in Sprint PCS Vision. This will reset your account.

To reset your picture account:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Security** ( ) and enter your lock code.
4. Select **Reset Picture Account** ( ).
5. If you are certain that you would like to reset your Picture account, select **Yes** and press .

Security Features for Sprint PCS Vision℠

Enabling and Disabling Sprint PCS Vision Services

You can disable Sprint PCS Vision services without turning off your phone; however, you will not have access to any Sprint PCS Vision services, including Web and messaging. Disabling Sprint PCS Vision will avoid any charges associated with Sprint PCS Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable Sprint PCS Vision services again at any time.

To disable Sprint PCS Vision services:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **PCS Vision** ( ).
4. Select **Disable Vision** ( ). (A message will appear.)
5. Read the disclaimer and press **Next** ( ).
6. Select **Disable Vision** and press OK.

To enable Sprint PCS Vision services:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **PCS Vision** ( ).
4. Select **Enable PCS Vision** ( ). (A message will appear.)
5. Select **Connect** and press OK.
6. Select **Yes** to enable Vision service and press OK.

Controlling Your Roaming Experience

In This Section

- **Understanding Roaming**
- **Setting Your Phone's Roam Mode**
- **Controlling Roaming Charges Using Call Guard**

Roaming is the ability to make or receive calls when you're off the Sprint Nationwide PCS Network. Your new Sprint PCS Vision℠ Picture Phone PM-A840 by Samsung works anywhere on the Sprint Nationwide PCS Network and allows you to roam on other 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint Nationwide PCS Network. Any time you are roaming, the phone displays the roaming icon (R).

Tip:	Remember, when you are using your phone off the Sprint Nationwide PCS Network, always dial numbers using 11 digits (1 + area code + number).

Note:	Unless your Sprint PCS Service Plan includes roaming, you will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Sprint Nationwide PCS Network. However, you may not be able to access certain features, such as Sprint PCS Vision.

Note:	If you're on a call when you leave the Sprint Nationwide PCS Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Sprint Nationwide PCS Network.

Checking for Voicemail Messages While Roaming

When you are roaming off the Sprint Nationwide PCS Network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

1. Dial 1+area code+your Sprint PCS Phone number.
2. When you hear your voicemail greeting, press

.
3. Enter your pass code at the prompt and follow the voice prompts.

When you return to the Sprint Nationwide PCS Network, voicemail notification will resume as normal.

Setting Your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your dual-band phone to control your roaming experience.

To set your phone's roam mode:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Others** ( ).
4. Select **Roaming** ( ).
5. Select **Set Mode** ( ).
6. To select an option, highlight it and press OK.
   - **Automatic** seeks Sprint PCS Service. When Sprint PCS Service is unavailable, the phone searches for an alternate system.
   - **Roaming Only** forces the phone to seek a roaming system. The previous setting (Sprint or Automatic) is restored the next time the phone is turned on.
   - **Sprint** allows you to access the enhanced Sprint Nationwide PCS Network only and prevents roaming on other networks.

Controlling Roaming Charges Using Call Guard

Your phone has two ways of alerting you when you are roaming off the Sprint Nationwide PCS Network: the on-screen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Sprint Nationwide PCS Network.)

To turn Call Guard on or off:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Others** (8 TUV).
4. Select **Roaming** (7 PQRS).
5. Select **Call Guard** (2 ABC).
6. Highlight **On** or **Off** and press OK .

Note:	Voice Dialing and Speed Dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press TALK.
2. Press 1 to confirm **Roaming Rate**.

To answer incoming roaming calls with Call Guard on:

1. Press TALK
2. Press 1 to confirm **Roaming Rate**.

Reminder:	If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Navigating Through Menus

In This Section

- **Menu Navigation**
- **Menu Structure**
- **Viewing the Menus**

Every function and feature of your Sprint PCS Phone can be accessed through an on-screen menu. This section is a road map to using your Sprint PCS Vision℠ Picture Phone PM-A840 by Samsung. Please take a few moments to learn your way around and you'll find your phone easier to use.

Menu Navigation

The navigation key on your Sprint PCS Phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

Menu Structure

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing OK.

For example, if you want to view your last incoming call:

1. Press **Menu** ( ) to access the main menu.
2. Select **Call History** by pressing 5 JKL or by highlighting it and pressing OK.
3. Select **Incoming Calls** by pressing 3 DEF or by highlighting it and pressing OK. (If you have received any calls, they are displayed on the screen.)

Backing Up Within a Menu

To go to the previous menu:

- Press BACK.

To return to standby mode:

- Press END.

Viewing the Menus

Menu Diagram

Voice Memo

1: Record
2: Review
3: Erase All (Yes/No)

Messaging

1: Send Message
    1: Text Message
    2: Picture Mail
        1: In Camera
        2: New Picture
    3: VoiceSMS
    4: Hand. Msg
2: Text Message
    1: Inbox
    2: Outbox
    3: Drafts
    4: Send Text
3: Picture Mail
    1: Inbox
    2: Send Picture
4: VoiceSMS
5: Email
6: Instant Message

- 7: Voicemail
  - 1: Call Voicemail
  - 2: Details
  - 3: Clear Envelope
- 8: Settings
  - 1: Notification
    - 1: Message and Icon
    - 2: Icon only
  - 2: Sending Options
    - 1: Priority
      - 1: Normal
      - 2: Urgent
    - 2: Call Back #
      - 1: None
      - 2: Phone Number (xxx-xxx-xxxx)
      - 3: Other
  - 3: Preset Messages
    - 1: Can't talk right now. Send me a message.
    - 2: Call me
    - 3: Where are you?
    - 4: Can you pick up
    - 5: Meet me at
    - 6: Let's get lunch.
    - 7: The meeting has been cancelled.
    - 8: I'll be there at
    - 9: What time does it start?
    - 10: I love you!
    - 11: [Empty]
    - 12: [Empty]
    - 13: [Empty]
    - 14: [Empty]
    - 15: [Empty]
    - 16: [Empty]
    - 17: [Empty]
    - 18: [Empty]

19: [Empty]
20: [Empty]
4: Edit Signature (On/Off)
5: Message Alerts
1: Ringer Volume
1: Text Message
2: Picture Mail
3: Voice Mail
2: Ringer Type
1: Voicemail
2: Text Message
3: Picture Mail
3: Reminder
1: Off
2: Once
3: Every 2 min
6: Save in Outbox (Yes/No)
7: Auto Erase (Yes/No)
8: VoiceSMS Options
1: Speaker Phone (On/Off)
2: From Name

Tools

1: Today
2: Scheduler
3: World Time
1: DST Setting
4: Alarm Clock
1: Alarm #1
2: Alarm #2
3: Alarm #3
5: Task List
6: Memo Pad
7: Calculator
8: Countdown
9: Set Time (displayed when there is no time information.)

Pictures

1: Camera

Press to view the following options:

1: Self Timer
- 1: Off
- 2: 5 Sec
- 3: 10 Sec

2: Fun Tools
- 1: Fun Frames
  - 1: Off
  - 2: Love Letter
  - 3: Merry christmas
  - 4: Movie star
  - 5: Top secret
  - 6: Dollar
  - 7: Memories
  - 8: Robinhood
  - 9: Roses for Love
  - 10: Love
  - 11: Stars
  - 12: Beans
- 2: Color Tones
  - 1: Auto
  - 2: Sepia
  - 3: Mono
  - 4: Warm
  - 5: Cool

3: Controls
- 1: Brightness
- 2: White Balance
  - 1: Auto
  - 2: Sunny
  - 3: Cloudy
  - 4: Tungsten
  - 5: Fluorescent

- 6: Manual
- 4: Settings
  - 1: Resolution
    - 1: High: 640x480
    - 2: Med: 320x240
    - 3: Low: 160x120
  - 2: Quality
    - 1: Fine
    - 2: Normal
    - 3: Economy
  - 3: Shutter Sound
    - 1: Shutter 1-6
    - 2: Say Cheese
    - 3: Off
  - 4: Auto Erase (On/Off)
  - 5: Review Pictures
- 2: My Pictures
  - 1: In Camera
  - 2: Saved to Phone
- 3: Online Albums
  - 1: View Albums
  - 2: Upload Picture
- 4: Order Prints
  - 1: Prints@Retail
  - 2: Print by Mail
- 5: Account Info
- 6: Cam. Key Guard (On/Off)

Call History
- 1: Missed Calls
- 2: Outgoing Calls
- 3: Incoming Calls
- 4: Erase History
  - 1: Missed Calls
  - 2: Outgoing Calls
  - 3: Incoming Calls
  - 4: All Calls

Web

Settings
- 1: Display
  - 1: Screen Saver
    - 1: Preset Image
      - 1: Train
      - 2: Balloon
      - 3: Candy
      - 4: Beach
      - 5: Dog
      - 6: Calendar
      - 7: World Time
      - 8: Analog Clock
      - 9: Dual Clock
      - 10: Video
      - 11: Motorcycle
      - 12: Launch Pad
    - 2: Downloads
    - 3: My Pictures
      - 1: In Camera
      - 2: Saved to Phone
  - 2: Slide Show
    - 1: In Camera
    - 2: Saved to Phone
  - 3: Menu Style
    - 1: 3x3 Style

- 2: List Style
- 4: Incoming Call
  - 1: With Caller ID
    - 1: Preset Animation
    - 2: Downloads
    - 3: My Pictures
  - 2: No Caller ID
    - 1: Preset Animation
    - 2: Downloads
    - 3: My Pictures
- 5: Dialing Font
  - 1: Color
    - 1: Basic
    - 2: Rainbow
    - 3: Monochrome
    - 4: Hyphenate
  - 2: Size
    - 1: Large
    - 2: Normal
- 6: Greeting
  - 1: Sprint PCS
  - 2: Custom
- 7: Backlight
  - 1: Main Display
    - 1: Flip open
    - 2: 30 seconds
    - 3: 15 seconds
    - 4: 8 seconds
  - 2: Keypad
    - 1: Flip open
    - 2: 30 seconds
    - 3: 15 seconds
    - 4: 8 seconds
    - 5: Off
  - 3: Pwr Save Mode (On/Off)

- 8: LCD Contrast
  - 1: Main LCD
    - 1: Lowest
    - 2: Low
    - 3: Med
    - 4: High
    - 5: Highest
  - 2: External LCD
    - 1: Lowest
    - 2: Low
    - 3: Med
    - 4: High
    - 5: Highest
- 9: Service Light (On/Off)

2: Sounds
- 1: Volume
  - 1: Calls
  - 2: Text Message
  - 3: Picture Mail
  - 4: Voice Mail
  - 5: Alarms
  - 6: App. Volume
- 2: Ringer Type
  - 1: Voice Calls
    - 1: With Caller ID
    - 2: No Caller ID
  - 2: Messages
    - 1: Voicemail
    - 2: Text Message
    - 3: Picture Mail
  - 3: Schedule
  - 4: Roam Ringer
    - 1: Normal
    - 2: Distinctive
- 3: Alerts

- 1: Minute Beep (On/Off)
- 2: Service (On/Off)
- 3: Connect (On/Off)
- 4: Sig. Fade Tone (On/Off)
- 5: Power On/Off (On/Off)

4: Key Tone
- 1: Tone Type
  - 1: Normal
  - 2: Piano
  - 3: Beep
- 2: Tone Level
  - 1: Off
  - 2: Level 1-8

5: Tone Length
- 1: Short
- 2: Long

6: Audio Routing
- 1: Normal
- 2: Headset only

3: PCS Vision
- 1: Enable/Disable Vision
- 2: Net Guard (On/Off)
- 3: Update PCS Vision Profile

4: Voice Service
- 1: Launch VSuite
- 2: Settings
  - 1: Digit Dialing
    - 1: Adapt Digits
    - 2: Reset Digits
  - 2: Sensitivity
    - 1: Commands
      - 1: Reject More
      - 2: Recommended
      - 3: Reject Less
    - 2: Names

- 1: Reject More
- 2: Recommended
- 3: Reject Less

3: Choice Lists
- 1: Name Dialing
  - 1: Automatic
  - 2: Always On
  - 3: Always Off
- 2: Digit Dialing
  - 1: Automatic
  - 2: Always On
  - 3: Always Off
- 3: Contacts
  - 1: Automatic
  - 2: Always On
  - 3: Always Off

4: Sound
- 1: Prompts (On/Off)
- 2: Digits (On/Off)
- 3: Names (On/Off)
- 4: Name Settings
  - 1: Speed
    - 1: Faster
    - 2: Recommended
    - 3: Slower
  - 2: Volume
    - 1: Louder
    - 2: Recommended
    - 3: Softer

5: Voice Launch
- 1: Talk Only
- 2: Talk and Flip

6: About

5: Security
- 1: Lock Phone

1: Unlocked
2: On Power-Up
3: Lock Now
2: Lock Pictures (On/Off)
3: Change Lock
4: Special #
1: Empty
2: Empty
3: Empty
5: Lock Services
1: Voice: Lock/Unlock
2: PCS Vision: Lock/Unlock
6: Erase
1: Erase Contacts (Yes/No)
2: Erase Downloads (Yes/No)
3: Erase Pictures (Yes/No)
7: Reset Phone (Yes/No)
8: Reset Picture Account (Yes/No)
6: Airplane Mode (On/Off)
7: Launch Pad
1: Up Key
1: Contacts
2: Voice Memo
3: Scheduler
4: Messaging
5: Voice Service
6: Ringer Type
7: Downloads
8: Display
9: Alarms
10: Calculator
11: Web
12: Inbox
13: VoiceSMS Inbox
14: Send Text

15: Send VoiceSMS
16: Missed Events

2: Down Key
1: Contacts
2: Voice Memo
3: Scheduler
4: Messaging
5: Voice Service
6: Ringer Type
7: Downloads
8: Display
9: Alarms
10: Calculator
11: Web
12: Inbox
13: VoiceSMS Inbox
14: Send Text
15: Send VoiceSMS
16: Missed Events

3: Left Key
1: Contacts
2: Voice Memo
3: Scheduler
4: Messaging
5: Voice Service
6: Ringer Type
7: Downloads
8: Display
9: Alarms
10: Calculator
11: Web
12: Inbox
13: VoiceSMS Inbox
14: Send Text
15: Send VoiceSMS

16: Missed Events
4: Right Key
1: Contacts
2: Voice Memo
3: Scheduler
4: Messaging
5: Voice Service
6: Ringer Type
7: Downloads
8: Display
9: Alarms
10: Calculator
11: Web
12: Inbox
13: VoiceSMS Inbox
14: Send Text
15: Send VoiceSMS
16: Missed Events
8: Others
1: Abbrev. Dial (On/Off)
2: Contacts Match (On/Off)
3: Restriction
1: Outgoing Call
1: Allow all
2: Contacts only
3: Special# Only
4: Call Answer
1: Any Key
2: Talk Key
3: Flip Open
5: Auto Answer (Car Kit/Headset) (Yes/No)
6: Language
1: English
2: Español
7: Roaming

1: Set Mode
1: Automatic
2: Roaming Only
3: Sprint
2: Call Guard (On/Off)
8: Location (On/Off)
9: TTY
1: TTY Disable
2: TTY Full
3: TTY+Hearing
4: TTY+Voice
10: Update Phone SW
9: Phone Info
1: Phone Number
2: Icon Glossary
3: Version
4: Advanced

Downloads

1: Games
1: Get New Games
2: My Content Manager Games
3: Tetris Demo
4: JAMDAT Bowling2 Demo
5: Ms. PAC-MAN DEMO
2: Ringers
1: Get New Ringers
2: My Content Manager Ringers
3: Ringers Preview
3: Screen Savers
1: Get New Screen Savers
2: My Content Manager Screen Savers
3: Screen Saver Preview
4: Applications
1: Get New Applications
2: My Content Manager Applications

3: AccuWeather.com Premium Trial
4: SportsTracker Trial
5: MobiTV Trial
6: eBay Free Trial
7: Instant Msg.

5: Call Tones

Contacts

1: Find
2: Add New Entry
3: My Phone #
4: Speed Dial #s
5: Group Setting
    1: Family
    2: Friends
    3: Colleague
    4: VIPs
    5: Unassigned
6: Services
    1: Account Info
    2: Customer Service
    3: Dir Assist

InUse Menu

Press to display the following options:

1: Call History
2: Contacts
3: 3-Way Call
4: Messaging
5: Voice Memo
6: Tools
7: Phone Info

Managing Call History

In This Section

- Viewing History
- Call History Options
- Making a Call From Call History
- Saving a Phone Number From Call History
- Prepending a Phone Number From Call History
- Erasing Call History

The Call History keeps track of incoming calls, calls made from your Sprint PCS Phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Viewing History

You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or contact entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and contact entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

1. Press **Menu** ( ) to access the main menu.
2. Select **Call History** (5 JKL).
3. Select **Missed Calls** (1), **Outgoing Calls** (2 ABC), or **Incoming Calls** (3 DEF).
4. Highlight the entry you wish to view and press OK.

Tip:	You can view your recent call history by pressing the talk key once.

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press OK. This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing **Options** ( ), you can select from the following options:

- **Send Msg** (1) to send a text, picture, handwritten, or VoiceSMS message to another recipient.
- **Save** (2 ABC) to save the number if it is not already in your Contacts. (See "Saving a Phone Number From Call History" on page 115.)

Note:	Save is only displayed when the phone number is NOT saved in the contact list.

- **Prepend** (3 DEF) to add numbers to the beginning of the selected number. (See "Saving a Phone Number From Call History" on page 115.)
- **Erase** (4 GHI) to delete the entry.

Tip:	You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Making a Call From Call History

To place a call from Call History:

1. Press **Menu** ( ) to access the main menu.
2. Select **Call History** (5 JKL).
3. Select **Missed Calls** (1), **Outgoing Calls** (2 ABC), or **Incoming Calls** (3 DEF).
4. Use your navigation key to select a Call History entry and press PALK or select **Call** ( ).

Note:	You cannot make calls from Call History to entries identified as **No Caller ID** or **Restricted**.

Saving a Phone Number From Call History

Your Sprint PCS Phone can store up to 300 contact entries. Each entry's name can contain up to twenty characters.

To save a phone number from Call History:

1. Use your navigation key to select a Call History entry and press **Options** ( ).
2. Select **Save** (2 ABC).
3. Select **Add New Entry** to create a new internal contact entry for the number or highlight a contact name and press OK to save the number to an existing entry.
4. Select the desired label and press OK. (If adding a number to an existing entry, skip to step 6.)
5. Use the keypad to type in the new entry name and press OK.
6. Select **Done** ( ).

After you have saved the number, the new contact entry is displayed. (See "Contact Entry Options" on page 124.)

Note:	You cannot save phone numbers from calls identified as **No Caller ID** or **Restricted**.

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

1. Select a Call History entry and press OK.
2. Select **Options** ( ).
3. Select **Prepend** (3 DEF).
4. Enter the prefix and press **Call** ( ).

Erasing Call History

To erase individual Call History entries, (see “Call History Options” on page 113.)

To erase Call History:

1. Press **Menu** ( ) to access the main menu.
2. Select **Call History** (5 JKL).
3. Select **Erase History** (4 GHI).
4. Select **Missed Calls** (1), **Outgoing Calls** (2 ABC), **Incoming Calls** (3 DEF), or **All Calls** (4 GHI).
5. If you are certain you want to erase the call history, select **Yes** and press OK .

Using Contacts

In This Section

- Adding a New Contact Entry
- Finding Contact Entries
- Contact Entry Options
- Adding a Phone Number to a Contact Entry
- Editing a Contact Entry's Phone Number
- Assigning Speed Dial Numbers
- Editing a Contact Entry
- Selecting a Ringer Type for an Entry
- Secret Contact Entries
- Dialing Sprint PCS Services

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Adding a New Contacts Entry

Your Sprint PCS Phone can store up to 300 contact entries. Each entry's name can contain up to twenty characters.

To add a new entry:

1. Press **Menu** ( ) to access the main menu.
2. Select **Contacts** ( ).
3. Select **Add New Entry** ( ).
4. Enter a name for the new entry and press OK.
5. Press the navigation key down to highlight the desired label. (See "Entering Text" on page 45.)
6. Enter the phone number for the entry and press OK.
7. Press **Done** ( ) to save.

After you have saved the number, the new contact entry is displayed. (See "Contact Entry Options" on page 124.)

Assigning a Group Entry

Once you save a contact entry, you can select between five different group listings for the entry. By assigning a contact to a group, you can also search easily by using just a group search instead.

To assign a contact to a group:

1. Select **Contacts** ( ) to access the contact list.
2. Highlight the desired contact and press OK.
3. Select **Edit** ( ).
4. Press the navigation key down to highlight **Group** ( ).
5. Press the navigation key left or right to select one of the following:
   - Unassigned
   - Family
   - Friends
   - Colleague
   - VIPs
6. Select **Done** ( ).

Finding Contact Entries

There are several ways to display your contact entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.

Finding Names

To find contact entries by name:

1. Press **Menu** ( ) to access the main menu.
2. Select **Contacts** ( ).
3. Select **Find** ( ).
4. Scroll through all the entries using your navigation key.

   – or –

   Enter the first few letters of an entry name in the **Find** field. (The more letters you enter, the more your search narrows.)
5. To display an entry, highlight it and press ; to dial an entry's default phone number, highlight the entry and press .

Shortcut:	From standby mode, press **Contacts** (right softkey) to display the Search feature.

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Press **Menu** ( ) to access the main menu.
2. Select **Contacts** (9 WXYZ).
3. Select **Speed Dial #s** (4 GHI).
4. Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.

   – or –

   Enter the number of a speed dial location using your keypad.
5. To display an entry, highlight it and press OK.
6. To dial the entry, highlight it and press .

Finding Group Entries

To find entries designated as part of a group:

1. Press **Menu** ( ) to access the main menu.
2. Select **Contacts** (9 WXYZ).
3. Select **Group Setting** (5 JKL).
4. Scroll through the group titles using your navigation key. To display entries belonging to a group, highlight the group and press OK.
5. To dial the entry's default phone number, press .

Contact Entry Options

To edit a Contact entry's information:

1. Select **Contacts** ( ).
2. Highlight the desired contact entry.
3. Select **Options** ( ).
4. Select **Edit** ( ). The following options are available:

- **[Mobile**, **Home**, **Work**, **Pager**, **Fax**, **Others]** allows you to add a phone number to the entry label. (See "Adding a Phone Number to a Contact Entry" on page 125.)
- **[E-mail]** allows you to add an e-mail address to the entry.
- **[URL]** allows you to add a web address to the entry.
- **[Unassigned**, **Family**, **Friends**, **Colleague**, **VIPs]** allows you to select a group type for the entry by pressing the navigation key left or right.
- **[Default Ringer]** to assign a preprogrammed ringer.
- **[Birthday]** allows you to enter a birth date in the entry.
- **[Secret]** allows you to hide all contact information when being viewed in the contact list. A lock code is required to view or edit the contact entry information.
- **[Image] (No Image**, **People**, **Animal, Other**, **Downloads**, **My Pictures)** allows you to assign a preset image to the contact entry. To access the image options, press for **Edit**.

Adding a Phone Number to a Contact Entry

To add a phone number to an entry:

1. Display a contact entry (See “Finding Contact Entries” on page 122).
2. Press **Edit** ( ).
3. Press the navigation key down until the desired label is highlighted.
4. Enter the new phone number and press OK.
5. Press **Done** ( ) to save the new number.

Editing a Contact Entry’s Phone Number

To edit an entry’s phone number:

1. Display a contact entry (see page 122).
2. Press **Edit** ( ).
3. Highlight the number you wish to edit and press OK.
4. Press BACK to clear one digit at a time, or press and hold BACK to erase the entire number.
5. Re-enter or edit the number and press OK.
6. Press **Done** ( ) to save the number.

Assigning Speed Dial Numbers

Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using One-Touch/Two-Touch Speed Dialing” on page 43.

Speed dial numbers can be assigned to a contact entry once it has been saved.

To assign a Speed Dial number:

1. Press **Menu** ( ) to access the main menu.
2. Select **Contacts** (9 WXYZ).
3. Select **Speed Dial #s** (4 GHI).
4. Press the navigation key up or down to highlight an available speed dial location and press .
5. Highlight the desired contact entry by pressing the navigation key up or down or by entering the first few letters of the contact entry name, and press OK.
6. Select **Assign** ( ) (If the entry has more than one number, highlight the desired number and select **Assign** [ ].)

Editing a Contact Entry

To make changes to an entry:

1. Display an internal contact entry.
2. Press **Edit** ( ).
3. Highlight the part of the entry you wish to edit (**Name**, **Group**, **Ringer**, etc.) and press OK.
4. Add and/or edit the desired information and press OK.
5. Press **Done** ( ) to save your changes.

Selecting a Ringer Type for an Entry

You can assign a ringer type to a contact entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 52.)

To select a ringer type for an entry:

1. Display a contact entry.
2. Press **Edit** ( ).
3. Select **Default Ringer** ( ) and select **Edit** .
4. Press the navigation key left or right to select the desired ringer category.
5. Press the navigation key down to highlight the **Ringer** field. Press the navigation key left or right to scroll through the available ringers. (A sample ringer will sound as you highlight each option.)
6. When the desired ringer is selected, press OK.
7. Press **Done** ( ) to save the new ringer type.

Dialing Sprint PCS Services

Your phone is preprogrammed with phone numbers for various Sprint PCS Services.

To dial a service from your Contacts:

1. Press **Menu** ( ) to access the main menu.
2. Select **Contacts** ( ).
3. Select **Services** ( ).
4. Select **Account Info** ( ), **Customer Service** ( ), or **Dir Assist** ( ) and press .

To dial a service from standby mode using your keypad:

1. Dial the appropriate service number:
   - **Customer Service** – .
   - **Directory Assistance** – .
   - **Account Info** – .
   - **Sprint PCS Operator** – .
   - **Sprint PCS Voice Command** – .
2. Press to place the call.

Using the Phone's Scheduler and Tools

In This Section

- **Using Your Phone's Scheduler**
- **Using Your Phone's Alarm Clock**
- **Using Your Phone's Memo Pad**
- **Using Your Phone's Tools**

Your Sprint PCS Phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Scheduler

Adding an Event to the Scheduler

Your Calendar helps organize your time and reminds you of important events.

To add an event:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** ( ).
3. Select **Scheduler** ( ).
4. Using your navigation key, highlight the day to which you would like to add an event.
5. Select **Options** ( ).
6. Select **Add New** ( ).

Tip:	Press the navigation key up or down to scroll by week through the Calendar or left or right to scroll by day. Press Options to jump to a specific date.

7. Enter a description for the event using the keypad and select **Next** ( ). (See "Entering Text" on page 45.)
8. Enter the start time and then press the navigation key down and enter the date of your event using the keypad.

9. Press the navigation key down to highlight **End**. Enter the end time and then press the navigation key down and enter the date of your event.

10. Press the navigation key down to highlight the Alert ( ) field. Press the navigation key left or right to select one of the following alert notifications:
    - **No Alarm**, **On Time**, **10min before**, **30min before**, or **1Hr before**

11. Select **Save** ( ) to save the event.

Event Alerts

There are several ways your Sprint PCS Phone alerts you of scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.
- By playing animation

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press OK.

Viewing Events

To view your scheduled events:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Scheduler** (2 ABC).
4. Using your navigation key, highlight the day for which you would like to view events and select **View** ( ). (If you have events scheduled for the selected day, they will be listed in chronological order).

Tip:	In the calendar view, days with events scheduled are outlined.

5. To display the details of an event listed in the schedule, highlight it and press OK.

Going to Today's Calendar Menu

The Today menu allows you to view the events for the day.

To access the today menu:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Today** (1).

Erasing a Day's Events

To erase a day's scheduled events:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Scheduler** (2 ABC).
4. Using your navigation key, highlight the day for which you would like to erase events and press OK.

Tip:	In the calendar view, days with events scheduled are outlined.

5. Select **Erase All** (2 ABC). (An confirmation will appear asking you to confirm the deletion.)
6. Select **Yes** or **No** and press OK.

Using Your Phone's Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** ( ).
3. Select **Alarm Clock** ( ).
4. Select **Alarm #1** ( ), **Alarm #2** ( ), or **Alarm #3** ( ).
5. Press the navigation key left or right to select **On**.
6. Press the navigation key down to highlight the **Time** ( ) field. Enter a time for the alarm using the keypad. (Press for AM or for PM.)
7. Press the navigation key down to highlight the **Ringer Type** ( ) field.
8. Press the navigation key left or right to select the desired ringer.
9. Press the navigation key down to highlight the **Repeat** field. Press the navigation key left or right to select one of the following:
   - **Daily**, **Once**, **Mon to Fri**, or **Sat & Sun**
10. Select **Save** ( ).

Using Your Phone's Memo Pad

Your Sprint PCS Phone comes with a memo pad you can use to compose and store reminders and notes to help keep you organized.

To compose a memo:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Memo Pad** (6 MNO).

Note:	If there are no existing memos already saved, the new memo screen will automatically be displayed.

4. Select **Add New** ( ).
5. Type your note using the keypad and select **Save** ( ). (See "Entering Text" on page 45.)

To read a saved memo:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Memo Pad** (6 MNO).
4. Highlight a memo and press OK.

To delete saved memos:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Memo Pad** (6 MNO).
4. Highlight a memo and select **Options** ( ).
5. Select **Erase** (1) to erase the highlighted memo or **Erase All** (2 ABC) to erase all saved memos.
6. Select **Yes** to confirm and press OK .

Using Your Phone's Tools

In addition to helping you be more efficient and organized, your Sprint PCS Phone offers useful and entertaining tools.

Using the Task List

Your phone comes with a built-in task list to allow you to keep track of important items.

To use the task list:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** ( ).
3. Select **Task List** ( ).

Note:	If there are no existing tasks, the New Task screen is automatically displayed.

4. Select **Add New** ( ).
5. Enter the Task Description and select **Next** ( ).
6. Enter the **Due Time** and press the navigation key down to highlight the **Due Date** field.
7. Enter the **Due Date** and press the navigation key down to highlight the **Priority** field.
8. Select the desired **Priority** (**Low** or **High**) by pressing the navigation key left or right.
9. Select **Save** ( ) to save.

Viewing a Saved Task

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Task List** (5 JKL).
4. Highlight a task and press OK.

Deleting a Task

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Task List** (5 JKL).
4. Highlight a task and select **Options** ( ).
5. Select **Erase** (1) to erase the highlighted task or **Erase All** (2 ABC) to erase all saved tasks.
6. Select **Yes** to confirm and press OK.

World Time

To view the time in over twenty different locations:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **World Time** (3 DEF).
4. Press the navigation key left or right to scroll through different time zones.

Note:	You can turn Daylight Savings Time on or off by pressing the right softkey to select DST Setting.

Using the Calculator

Your phone comes with a built-in calculator.

To use the calculator:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** ( ).
3. Select **Calculator** ( ).
4. Enter the first number using your keypad and perform one of the following functions:
   - Press the navigation key up for **Multiplication** (x).
   - Press the navigation key down for **Division** (÷).
   - Press the navigation key left for **Subtraction** (-).
   - Press the navigation key right for **Addition** (+).
   - Press for a decimal point.
   - Press for a negative or positive number.
   - Press to cancel the calculation.
5. Enter the second number and press OK or for **Equal** (=).

Countdown

Countdown allows you to enter a future date and time into the phone and then see the amount of days, hours, and minutes until that time is reached.

To set up a new countdown:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Countdown** (8 TUV).

Note:	If there are no existing countdowns, the New Countdowns screen is automatically displayed.

4. Select **Add New** ( ).
5. Enter the Countdown Description and select **Next** ( ).
6. Enter the **Input Time** and **Input Date** and select **Save** ( ). Press 2 ABC for AM or 7 PQRS for PM.

To view a countdown:

1. Press **Menu** ( ) to access the main menu.
2. Select **Tools** (3 DEF).
3. Select **Countdown** (8 TUV)..
4. Highlight the desired countdown and press OK.

Note:	When viewing an existing countdown, press the navigation key left or right to cycle between countdown entries.

Using Your Phone's Voice Services

In This Section

- Activating Voice Recognition
- Using Voice Dial
- Using Contacts
- Using Name Lookup
- Voice Memos
- Phone Status Information
- My Phone Number

Your Sprint PCS Vision Phone's Voice Services let you place calls using your voice, store voice reminders, check phone status, and record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing.

Activating Voice Recognition

Voice recognition allows you to say commands to perform common functions supported by your phone. There is no voice training required to use the voice recognition feature. You simply say the pre-designated command displayed on your screen in a normal tone of voice to perform the desired function.

To activate voice recognition:

1. Press and hold . (The phone prompts you to say a voice command.)
2. Wait for the beep and then say one of the following commands:
   - **Voice Dial**
   - **Contacts**
   - **Voice Memo**
   - **Status**
   - **My Phone #**

When it recognizes one of these commands, the phone launches the associated application. If the phone does not hear a command within approximately eight seconds, it de-activates voice recognition without taking any action.

Note:	If you want to assign a navigation key to activate voice recognition, press the left softkey for Menu and select Settings. Press 7 for Launch Pad. On this menu, you can change button assignments, including the button used to launch "Voice Dial," which is the voice recognition application.

Using Voice Dial

Voice Dial allows you to dial any valid 7 or 10 digit North American phone number or contact entry by speaking the number or name naturally, without pausing.

Tips for using Voice Dial:

- Voice Dial works best in quieter environments.
- When saying a number (Digit Dialing), speak at a normal speed and say each digit clearly. There is no need to pause between digits.
- The phone recognizes the digits one, two, three, four, five, six, seven, eight, nine, zero, and oh. The phone does not recognize numbers such as “one eight hundred” for “1-800.” Instead, say “one-eight-zero-zero.”
- The phone recognizes only valid 7 or 10 digit North American phone numbers.
- If your phone does not usually recognize you correctly when you are using Digit Dial, try adapting Digit Dial to your voice, which can significantly improve accuracy for some speakers. (See “Adapting Digit Dial” on page 149 for details.)

To place a call using Voice Dial:

1. Activate voice recognition by pressing and holding TALK. (The phone prompts you for a command.)
2. Say **Voice Dial**. (The phone prompts you to say the name or number clearly.)
3. Say a valid contact entry or 7 or 10 digit North American phone number naturally and clearly.

4. If the phone asks you, “Did You Say,” followed by the correct name or number, say **Yes**.
5. If the phone asks you, “Did You Say,” followed by an incorrect name or number, say **No**. (If there are other alternatives, the phone will prompt you with the next one. You can also select the desired number by using the navigation key. The phone will then dial the number.)

Enabling/Disabling Digit Dial Choice Lists

You can customize whether the Digit Dial feature displays the list of top voice recognition choices or automatically dials the first number, without displaying a choice list.

To enable or disable choice lists for Digit Dial:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Voice Service** (4 GHI).
4. Select **Settings** (2 ABC).
5. Select **Choice Lists** (3 DEF).
6. Select **Digit Dialing** (2 ABC).
7. Press the navigation key up or down to select **Automatic, Always On** or **Always Off** and press OK.

Adapting Digit Dial

Digit Dialing is speaker independent, which means that no training or adaptation is required. Some users with heavy accents or unusual voice characteristics may find difficulty in achieving high accuracy with speaker independent Digit Dialing, so the Adapt Digits feature allows users to dramatically improve the digit accuracy through adaptation. Users who get acceptable digit recognition accuracy will find no additional benefit to performing the Adapt Digit adaptation.

After you adapt Digit Dial, your phone will be customized to your voice. Other people will not be able to use Digit Dial on your phone unless they reset the phone to factory defaults.

Note:	ONLY adapt Digit Dial if the system is frequently mis-recognizing your speech. You can always restore the system to its original factory setting.

Adaptation involves recording several digit sequences to teach the system your voice. The adaptation process takes about 3 minutes.

Tips for adapting Digit Dial:

- Adapt digits in a quiet place.
- Make sure you wait for the beep before starting to speak.
- Speak clearly, but say each digit sequence naturally.
- If you make a mistake while recording a sequence of digits, or if there is an unexpected noise that spoils the recording, you can say or select **No** when the prompt

asks, “Did the recording sound OK?” You will then be prompted to re-record the sequence.

To adapt Digit Dial to your voice:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **Voice Service** ( ).
4. Select **Settings** ( ).
5. Select **Digit Dialing** ( ).
6. Select **Adapt Digits** ( ). (The phone displays the first digit sequence.)
7. When you are ready to start recording, press OK. (The phone prompts you to say the first sequence of digits.)
8. Wait for the beep, and then repeat the digits using a normal tone of voice. (The phone plays back your recording and asks you if the recording sounds “OK.”)
   - If the recording sounds OK (no mistakes and no background noises), say **Yes**.
   - If you need to re-record the digits to fix any problems, say **No**. (The phone then prompts you to say the digits again.)
9. Wait for the beep, and then record the digits again. (Repeat this step until you are satisfied with the recording.)

10. After confirming that the recording sounds OK, repeat the recording process with the next set of digits.
11. Repeat steps 8-10 for another nine sets of digits.
12. When you are finished with a full session, you will reach a screen that reads, “Adaptation Complete.”

Resetting Digit Dial Adaptation

To erase any adaptation and reset Digit Dial to its original state:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Voice Service** (4 GHI).
4. Select **Settings** (2 ABC).
5. Select **Digit Dialing** (1).
6. Select **Reset Digits** (2 ABC).
7. Press to select **OK**.

Using Voice Dial

For best results with Voice Dial enter first and last names in your contacts, avoid using abbreviations, and make sure the names are spelled correctly. Voice Dial automatically voice-activates every entry in your contacts without the need to record or “train” names before using them. With Voice Dial you can dial any person in your contacts by saying that person's name.

To place a call using Voice Dial:

1. Activate voice recognition by pressing and holding . (The phone prompts you for a command.)
2. Say **Voice Dial**. (The phone prompts you to say a name or a phone number.)
3. Say the full name of the person you want to call, exactly as it is entered in your contacts. (The phone plays the name through the earpiece and displays it on the screen.)
   - If the contact contains only one number for the name, the phone automatically dials that number.
   - If the name that you spoke has more than one number associated with it, the phone displays the different locations (**Home**, **Work**, **Mobile**, **Pager**, **Fax**, or **Others**) and asks you which one to dial. Say one of the location names and the phone will dial the number for the location you specified.

Enabling/Disabling Name Dial Choice Lists

You can customize whether the Name Dial feature displays a list of choices for names that sound alike, or brings up information for the first recognized name without displaying a choice list.

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Voice Service** (4 GHI).
4. Select **Settings** (2 ABC).
5. Select **Choice Lists** (3 DEF).
6. Select **Name Dialing** (1).
7. Press the navigation key up or down to select **Automatic**, **Always On**, or **Always Off** and press OK. (When choice lists are enabled for Name Dial, after you say the name, the phone will display one or more names on the screen and prompt you to confirm the name you spoke.)
   - If the phone says, "Did you say," followed by the correct name, say **Yes**.
   - If the phone says, "Did You Say," followed by an incorrect name, say **No**. The phone will prompt you with the next name, if there is one. If there are no more names, the phone will say "Sorry, No Match Found," and will not place a call.

Using Contacts

Contacts allows you retrieve contact information for any entry saved in your contact list by saying the full name of the person.

To retrieve information using Contacts command:

1. Activate voice recognition by pressing and holding . (The phone will prompt you for a command.)
2. Say **Contacts**. (The phone will prompt you to say the name.)
3. Say the full name of the person, exactly as it is entered in your contacts. (The phone will play the name it recognized through the earpiece, and then open the contact information for that name.)

Enabling/Disabling Contact Choice Lists

You can customize whether the Contacts feature displays a list of choices for names that sound alike, or brings up information for the first recognized name without displaying a choice list.

To enable or disable choice lists for the Contacts command:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** (7 PQRS).
3. Select **Voice Service** (4 GHI).
4. Select **Settings** (2 ABC).
5. Select **Choice Lists** (3 DEF).
6. Select **Contacts** (3 DEF).
7. Press the navigation key up or down to select **Automatic**, **Always On**, or **Always Off** and press OK. (When choice lists are enabled for contacts, after you say the name, the phone will display one or more names on the screen and prompt you to confirm the name you spoke.)
   - If the phone says, "Did You Say," followed by the correct name, say **Yes**.
   - If the phone says, "Did You Say," followed by an incorrect name, say **No**. The phone then prompts you with the next name, if there is one. If there are no more names, the phone will say "Sorry, No Match Found."

Voice Memos

You can use your phone's voice recognition feature to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo:

1. Press and hold to activate voice recognition. (The phone prompts you to say a voice command.)
2. Wait for the beep and say **Voice Memo**.
3. Start recording the memo after the beep.
4. Select **Finish** ( ).

Managing Voice Memos

You can use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo:

1. Press **Menu** ( ) to access the main menu.
2. Select **Voice Memo** ( ).
3. Select **Record** ( ). (The phone prompts you to start recording after the beep.)
4. Wait for the beep and then start speaking. (As it is recording, the phone displays a countdown timer that shows how many seconds are left for recording.)
5. To pause the memo, select **Pause** ( ). To resume the recording, select **Resume** ( ).
6. To finish recording, select **Finish** ( ).

To record a conversation during a phone call:

1. During a call, select **Options** ( ).
2. Select **Voice Memo** ( ) (A 1 minute counter is displayed on the screen to indicating the amount of time a single voice memo can be recorded.)

Tip:	Only incoming audio is recorded when selecting voice memo during a call.

3. To pause the memo, select **Pause** ( ). To resume the recording, select **Resume** ( ).

4. To finish recording, select **Finish** ( ).

Tip:	A total of ten 1 minute memos can be recorded and saved.

Reviewing and Erasing Memos

To play the voice memos you have recorded:

1. Press **Menu** ( ) to access the main menu.

2. Select **Voice Memo** ( ).

3. Select **Review** ( ). (The phone displays a list of saved memos, with the first one selected.)

4. Highlight the desired memo and press OK.
   — or —
   Press the number corresponding to the memo you want to review.

To erase an individual memo:

1. Press **Menu** ( ) to access the main menu.
2. Select **Voice Memo** ( ).
3. Select **Review** ( ).
4. Highlight the desired memo to erase and select **Options** ( ).
5. Select **Erase** ( ).
6. Select **Yes** and press OK.

To erase all voice memos:

1. Press **Menu** ( ) to access the main menu.
2. Select **Voice Memo** ( ).
3. Select **Erase All** ( ).
4. Select **Yes** and press OK.

Phone Status Information

The voice recognition Status option gives you an update on your phone's service, signal strength, and battery level.

To retrieve your phone's status information:

1. Press and hold TALK to activate voice recognition. (The phone prompts you to say a voice command.)
2. Wait for the beep and say **Status**. (The following chart outlines the status responses.)

Coverage	No Coverage - When handset is scanning. Sprint Coverage - Handset in on a non-roam system. Digital Roam - Handset is on a digital roam system.
Signal Strength	High - Number of bars displayed is 6. Good - Number of bars displayed is 3/4. Low - Number of bars displayed is 1/2. No Signal - Handset is scanning for system.
Battery	High - Number of bars displayed in the battery icon is 3. Medium - Number of bars displayed in the battery icon is 2. Low - Number of bars displayed in the battery icon is 1. Empty - Low battery alert.

My Phone Number

You can use your phone's Voice Services to hear and display your phone number on-screen.

Getting Your Phone Number

To access your phone number:

1. Press and hold to activate voice recognition. (The phone prompts you to say a voice command.)
2. Wait for the beep and say **My Phone Number**.

Using the Built-in Camera

In This Section

- Taking Pictures
- Storing Pictures
- Sending Sprint PCS Picture Mail℠
- Managing Sprint PCS Picture Mail

The built-in camera on your PM-A840 by Samsung gives you the ability to take full-color digital pictures, view them using the phone's display, and instantly share them with your family and friends. It's fun and as easy to use as a traditional point-and-click camera: just take a picture, view it on your phone's display, and send it from your phone to up to ten people. This section explains the features and options of your Sprint PCS Phone's built-in camera.

Taking Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button. You can activate the phone's camera mode whether the phone is open or closed.

To take a picture with the phone open:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** ( ) to access the Pictures menu.
3. Select **Camera** ( ) to activate camera mode. (Additional camera options are available through the camera mode **Options** menu. see "Camera Mode Options" on page 168 for more information.)
4. Using the phone's LCD as a viewfinder, aim the camera lens at your subject.
5. Press **Capture** ( ) or OK until the shutter sounds. (The picture will automatically be saved in the In Camera folder.)
   - To return to camera mode to take another picture, press BACK.
6. Press **Next** ( ) for more options:
   - **Send Msg** to send the picture to up to 10 contacts at one time. (See page 177 for details.)
   - **Upload** to upload the picture you just took to the Sprint PCS Picture Mail Web site (www.sprint.com/picturemail). Depending on your settings, you may

be prompted to accept a Sprint PCS Vision connection.

- **Assign** to assign the picture as a **Picture ID**, **Screen Saver**, or **Incoming Call**.
- **Erase** to delete the picture you just took or all select **Erase All** to delete all pictures saved in your phone.
- **Camera Mode** to return to camera mode to take another picture.
- **Review Pictures** to go to the In Camera folder to review your saved pictures.
- **Postcard** allows you to super-impose digitized handwritten text over the image before sending to a recipient.

To take a picture with the phone closed:

1. Press and hold the side camera button to activate camera mode.
2. Point the camera lens at your subject. (You can check the picture framing through the display screen.)

Note:	When you are using the display as a view finder, the image preview will automatically change when the phone is rotated vertically or horizontally.

3. Press the side camera button to take the picture. (The picture will automatically be saved in the In Camera folder.)

Postcard

The postcard option allows you to superimpose a handwritten message over an image that is stored in your phone or when you are taking a new picture. The handwriting is digitized and then displays on top of the image. You can change the ink color, add a shadow, rotate, zoom or move the handwriting until you are satisfied with the image.

To take a postcard picture:

1. Press and hold the side camera button to activate camera mode.
2. Press the side camera button to take the picture.
3. Press for **Next**.
4. Select **Postcard** ( ).
5. Using the viewfinder, aim the camera at the desired handwritten text (make sure all of the text fits comfortably inside the screen) and select **Capture** ( ).
6. Press to display the following options:
   - Save
   - Ink Color
   - Shadow
   - Rotate
   - Zoom
   - Move
7. When finished select **Options** ( ) and choose **Save**.

Creating Your Sprint PCS Picture Mail Password

The first time you use any of the picture management options involving the Sprint PCS Picture Mail Web site, you will need to establish a Sprint PCS Picture Mail password through your Sprint PCS Vision Picture Phone. This password will also allow you to sign in to the Sprint PCS Picture Mail Web site at www.sprint.com/picturemail to access and manage your uploaded pictures and albums.

To create your Sprint PCS Picture Mail password:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** (4 GHI) to access the Pictures menu.
3. Select **Online Albums** (3 DEF).
4. Select **View Albums** and press OK. (You will be prompted to create a Sprint PCS Picture Mail password.)

Note:	If your Sprint PCS Service Plan does not include Sprint PCS Picture Mail, you will first be prompted to subscribe to the service for an additional monthly charge.

5. Enter a four- to eight-digit password and press OK. (You will be prompted to confirm your password.)
6. Please wait while the system creates your account.

Tip:	Write down your Sprint PCS Picture Mail password in a secure place.

Once you have received confirmation that your account has been successfully registered, you may upload and share pictures and access the Sprint PCS Picture Mail Web site.

Camera Mode Options

When the phone is in camera mode, press **Options** ( ) to display the following:

1. **Self Timer** to activate the camera's timer. (See "Setting the Self Timer" on page 169.)
2. **Fun Tools** to select from the following options:
   - **Fun Frames** to select your favorite fun picture frame to decorate your picture. (Fun Frames are only available in full mode. See "Fun Frames" on page 170.)
   - **Color Tones** to select a wide variety of color tones for the picture (**Auto**, **Sepia**, **Mono**, **Warm**, or **Cool**. See "Color Tones" on page 171.)
3. **Controls** to select from the following options:
   - **Brightness** Allows you to adjust the brightness using 10 different levels from -5 to +5.
   - **White Balance** to adjust white balance based on changing conditions. Select from **Auto, Sunny, Cloudy, Tungsten, Fluorescent,** or **Manual**.
4. **Settings** to select **Resolution**, **Quality**, **Shutter Sound**, and **Auto Erase**. (See "Selecting Camera Settings" on page 172 for details.)
5. **Review Pictures** to go to your phone's In Camera folder.

Setting the Self Timer

To activate the Self Timer:

1. From camera mode, press **Options** ( ).
2. Select **Self Timer** ( ).
3. Press the navigation key up or down to select the desired length of delay (**Off**, **5 Sec**, **10 Sec**) and press OK.
4. Select **Start** ( ) when you are ready to start the timer.
5. Get ready for the picture. (The phone will begin to beep when the timer is started.)

To cancel the Self Timer after it has started:

- Press BACK.

Note:	While the Self-Timer is active, all keys are disabled except **Back** (stops the timer and returns to the camera mode) and **Cancel** (cancels the timer and returns to camera mode).

Fun Frames

Allows you to choose from several frame overlays for your image. The following frames are available:

- **Off** (No frame overlay image)
- **Love Letter**
- **Merry christmas**
- **Movie star**
- **Top secret**
- **Dollar**
- **Memories**
- **Robinhood**
- **Roses for Love**
- **Love**
- **Stars**
- **Beans**

To access fun frames:

1. From camera mode, press **Options** ( ).
2. Select **Fun Tools** (2 ABC).
3. Highlight **Fun Frames** and press OK.
4. Press the navigation key left or right to select the desired frame and press OK.

Color Tones

Allows you to choose a custom color tone for your images.

The available options are:

- **Auto:** Automatically adjusts the picture for the best color quality available.
- **Sepia:** Adds a sepia tint to the picture. This is the common orange tint that was popular back in early photography.
- **Mono:** Changes the picture to black and white.
- **Warm:** Increases red and orange tints giving a warm color.
- **Cool:** Increases blue and green tints to give a cool color.

To access color tones:

1. From camera mode, press **Options** ( ).
2. Select **Fun Tools** (2 ABC).
3. Highlight **Color Tones** and press OK.
4. Press the navigation key left or right to select the desired color tone and press OK.

Using the Zoom

This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom up to ten different levels.

To use the zoom:

1. From camera mode, press the navigation left or right to adjust the zoom.
2. Press **Capture** ( ) or OK to take the picture. (The picture will automatically be saved in the In Camera folder based on your storage setting.)

Selecting Camera Settings

To select your camera settings:

1. From camera mode, press **Options** ( ).
2. Select **Settings** (4 GHI).
3. Press the navigation key down to highlight one of the following options and press OK.
   - **Resolution** to select a picture's file size (**High: 640x480**, **Med: 320x240**, or **Low: 160x120**).
   - **Quality** to select the picture quality setting (**Fine**, **Normal**, or **Economy**).
   - **Shutter Sound** to select a shutter sound (**Shutter 1-6**, **Say Cheese**, and **Off**).
   - **Auto Erase** If the auto erase function is on, the pictures stored in your phone's memory are automatically deleted after they are uploaded to an online album.

Storing Pictures

Your phone's picture storage area is called **My Pictures**. There are two types of folders in My Pictures that can be used separately according to your needs:

- **In Camera** (see below)
- **Saved to Phone** (see page 175)

In Camera Folder

Once a picture is taken, it is automatically saved to the **In Camera** folder. From the In Camera folder, you can view all of the pictures you have taken, store selected images in your phone, send pictures to the Sprint PCS Picture Mail Web site (www.sprint.com/picturemail), delete images, and access additional picture options.

To review your stored pictures in the In Camera folder:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** (4 GHI).
3. Select **My Pictures** (2 ABC).
4. Select **In Camera** and press OK.
5. Use your navigation key to view and scroll through the pictures.

In Camera Folder Options

When you are viewing the images in the In Camera folder press **Options** ( ) to display the following options:

- **Upload** to upload pictures from the In Camera folder to the Sprint PCS Picture Mail Web site (www.sprint.com/picturemail). Depending on your settings, you may be prompted to accept a Sprint PCS Vision connection. Choose from the following options:
  - **Upload** to upload the currently highlighted picture or to upload all pictures in the In Camera folder.

Note:	If this is the first time you have accessed the Sprint PCS Picture Mail account, you will be prompted to create your Sprint PCS Picture Mail Password. See "Creating Your Sprint PCS Picture Mail Password" on page 167.

- **Assign** to display the currently highlighted picture for picture ID, incoming call, or screen saver.
- **Save to Phone** allows you to save images from the In Camera folder into the phone memory for use in assigning images to contacts, screen savers, etc.
- **Edit Caption** allows you to rename the image file. (The edit option is only available in the "In Camera" menu.)
- **Erase** to delete pictures in the In Camera or Saved to Phone folder. Select **Erase This** or **Erase All**.

Note:	Deleting pictures will free up memory space in your phone to enable you to take more pictures.

- **Picture Info** displays the selected picture's information containing picture name, time and date, picture size, uploaded status, resolution, and quality.

- **Camera Mode** allows you to switch to camera mode to take additional pictures.
- **Thumbnail/Expand** to switch the display from expanded view to thumbnail view (up to four pictures per screen).

Saved to Phone Folder

When you assign or download a picture, it will automatically be saved in the **Saved to Phone** folder. The Saved to Phone folder allows you to store copies of pictures on your phone and to assign pictures to various phone tasks.

To save a picture to the Saved to Phone folder:

1. From the **In Camera** folder (see "In Camera Folder" on page 173), highlight a picture you wish to save to the **Saved to Phone** folder and select **Options** ( ). (The In Camera folder options will display.)

Tip:	If there is no selected picture, the currently highlighted picture will be selected.

2. Select **Save to Phone** (3 DEF). (A copy of the picture will be saved to the Saved to Phone folder.)

To view pictures stored in the Saved to Phone folder:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** (4 GHI).
3. Select **My Pictures** (2 ABC).
4. Highlight **Saved to Phone** and press OK.
5. Use your navigation key to view and scroll through the pictures.

Saved to Phone Folder Options

When you are viewing the Saved to Phone folder, press **Assign** ( ) to display the following options:

- **Picture ID** to display the currently highlighted picture for incoming calls from a specific Contacts entry. Select the desired entry and press OK.
- **Screen Saver** to display the currently highlighted picture as a screen saver.
- **Incoming Call** to display **With Caller ID** or **No Caller ID** when receiving incoming calls.

Note:	Pictures assigned as Picture ID or Screen Savers will automatically be copied to the Saved to Phone folder.

Sending Sprint PCS Picture Mail℠

Once you've taken a picture, you can use the messaging capabilities of your Sprint PCS Vision Picture Phone to instantly share it with family and friends. You can send a picture to up to ten people at a time using their email addresses or their Sprint PCS Phone Numbers.

Sending Pictures From the In Camera Folder

To send pictures from the In Camera folder:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** ( ).
3. Select **My Pictures** ( ).
4. Select **In Camera** and press OK.
5. Highlight the picture you wish to send and select **Send Msg** ( ).
6. Select one of the following options and press OK.
   - **Phone#** to enter a mobile phone number directly.
   - **Email** to enter an email address directly.
   - **Contacts** to select recipients from your Contacts. Highlight a recipient and press OK.
   - **Other Services** to select from a list of other popular services.
   - **Update List** to update the Other Services list.
7. Press **Next** ( ) when you are finished adding recipients. (You may include up to ten recipients per message.)

8. If you wish to include a text message, scroll to **Message** and press **Add** ( ). Enter your message using your keypad (or press **Options** [ ] to select from **Preset Msg, Recent Msg,** or **Emoticons** and press) (See "Entering Text" on page 45.)
9. If you wish to include audio with the picture, scroll to **Audio** and press **Record** ( ). To begin recording, press . (Maximum recording time is ten seconds.)
10. Confirm the recipients, message, voice memo, and picture.
    - To change a recipient, highlight the recipient, press the appropriate softkey, and follow the instructions to select or edit the recipient.
    - To change the text message, scroll to **Message** and press the appropriate softkey.
    - To change the voice memo, highlight the box next to **Audio** and press the appropriate softkey to display options:
11. Select **Send** ( ) to send the picture.

Sending Pictures From Messaging

You can also send Sprint PCS Picture Mail from your phone's Messaging menu.

To send pictures from the Messaging menu:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Send Message** (1).
4. Select **Picture Mail** (2 ABC).
5. Select **In Camera** and press OK. (The folder will display up to four thumbnail pictures per screen.)
6. Use the navigation key to display the picture you wish to send and select **Next** ( ).
7. To complete and send the picture, follow steps 6-11 in "Sending Pictures From the In Camera Folder" on page 177.

Tip:	To take and send a new picture from Messaging, select **New Picture** during step 5 above, take the new picture, and follow steps 6-11 in "Sending Pictures From the In Camera Folder" on page 177.

Camera

Managing Sprint PCS Picture Mail

Using the Sprint PCS Picture Mail Web Site

Once you have uploaded pictures from your phone to your online Sprint PCS Picture Mail account at www.sprint.com/picturemail (see "In Camera Folder Options" on page 174), you can use your personal computer to manage your pictures. From the Sprint PCS Picture Mail Web site (www.sprint.com/picturemail) you can share pictures, edit album titles, add captions and organize images. You can even send your pictures to be printed at participating retail locations.

You will also have access to picture management tools to improve and customize your pictures. You'll be able to lighten, darken, crop, add antique effects, add comic bubbles and cartoon effects, and use other features to transform your pictures.

To access the Sprint PCS Picture Mail Web site:

1. From your computer's Internet connection, go to www.sprint.com/picturemail.
2. Enter your Sprint PCS Phone Number and Sprint PCS Picture Mail password to register. (See "Creating Your Sprint PCS Picture Mail Password" on page 167.)

Managing Online Pictures From Your Phone

You can use your phone to manage, edit, or share pictures you have uploaded to the Sprint PCS Picture Mail Web site at www.sprint.com/picturemail. (See "In Camera Folder Options" on page 174 for information about uploading.)

To view your online pictures from your phone:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** (4 GHI).
3. Select **Online Albums** (3 DEF).
4. Select **View Albums** and press OK. (Depending on your settings you may be prompted to accept a Sprint PCS Vision connection.) The **My Uploads** folder and your albums appear.
5. Highlight **Uploads** or an album title and press OK to display. (Thumbnail pictures, up to four per screen, are displayed.)

Tip:	To expand a selected picture from thumbnail to full-screen, select **Options** (Right softkey) and select **Expand**.

6. Use your navigation key to select a picture.
7. Press **Options** ( ) to display your online picture options.

Camera

Uploading Pictures

To upload pictures:

1. Press **Menu** ( ) to access the main menu.
2. Select **Pictures** ( ).
3. Select **Online Albums** ( ).
4. Select **Upload Picture** and press OK. (Thumbnail pictures will display.)
5. Select the picture(s) you wish to upload and press **Upload** ( ).
6. Highlight **Upload Selection** or **Upload All** and press OK.
7. Highlight **My Uploads** or **Other Album** and press OK.

Downloading Your Online Pictures

From your online Sprint PCS Picture Mail albums display at www.sprint.com/picturemail, you can select pictures to download to your phone's Saved to Phone folder.

To download pictures from the Sprint PCS Picture Mail Web site:

1. From the online pictures display, select the picture you wish to download and press **Options** ( ). (See "Managing Online Pictures From Your Phone" on page 181.)
2. Highlight **Save To Phone** and press OK.

Sprint PCS Service Features

Sprint PCS Service Features: The Basics

In This Section

- **Using Voicemail**
- **Using SMS Text Messaging**
- **Using Caller ID**
- **Responding to Call Waiting**
- **Making a Three-Way Call**
- **Using Call Forwarding**
- **Missed Events**

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your Sprint PCS Service. This section outlines your basic Sprint PCS Service features.

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint PCS Voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. Press and hold 1.
2. Follow the system prompts to:
   - Create your pass code
   - Record your greeting
   - Record your name announcement
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding 1, bypassing the need for you to enter your pass code).

Note:	If you are concerned about unauthorized access to your voicemail account, Sprint recommends you enable your voicemail pass code.

Voicemail Notification

There are several ways your Sprint PCS Phone alerts you of a new message:

- By displaying at the top of your screen.
- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- Press and hold 1.

To display your missed calls:

- Press the navigation key up.

Important	When you are roaming off the Sprint Nationwide PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Sprint PCS Phone number. When your voicemail answers, press (*) and enter your pass code. You will be charged roaming rates when accessing voicemail while roaming off the Sprint Nationwide PCS Network.

Note:	Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS Service Area.

Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS Phone or from any other touch-tone phone. To dial from your Sprint PCS Phone, you can either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

- Press and hold 1. (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Voicemail** (7 PQRS).
4. Select **Call Voicemail** (1) to listen to your messages.

Note:	You are charged for airtime minutes when you are accessing your voicemail from your Sprint PCS Phone.

Using a Phone Other Than Your Sprint PCS Phone to Access Messages

1. Dial your Sprint PCS Phone number.
2. When your voicemail answers, press the Asterisk (*) key.
3. Enter your pass code.

Tip:	When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

Voicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 196.

1 — Date/Time	2 ABC — Send Reply	3 DEF — Advance
4 GHI — Replay	5 JKL — Rewind	6 MNO — Forward
7 PQRS — Erase	8 TUV — Call Back	9 WXYZ — Save
* SHIFT — Cancel	0 + — Help	# SPACE — Skip

Voicemail Options

Your Sprint PCS Phone offers several options for organizing and accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

To turn Expert Mode on or off:

1. Press and hold 1 to access your voicemail. (If your voicemail box contains any new or saved messages, press * SHIFT to access the main voicemail menu.)
2. Press 3 DEF to change your Personal Options, following the system prompts.
3. Press 4 GHI for Expert Mode.
4. Press 1 to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20 customers.

1. Press and hold 1 to access your voicemail. (If your voicemail box contains any new or saved messages, press * SHIFT to access the main voicemail menu.)
2. Press 3 DEF to change your Personal Options, following the system prompts.

3. Press 2 ABC for Administrative Options.
4. Press 5 JKL for Group Distribution Lists.
5. Follow the voice prompts to create, edit, rename, or delete group lists.

Sprint PCS Callback

Return a call after listening to a message without disconnecting from voicemail.

- Press 8 TUV after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

1. From the main voicemail menu, press 2 ABC to send a message.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record and send your voice message.

Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail user.

1. After listening to a voice message, press 2 ABC.
2. Follow the voice prompts to record and send your reply.

Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked “Private,” to other Sprint PCS Voicemail users.

1. After listening to a message, press 6 MNO.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record your introduction and forward the voice message.

Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint PCS users.

1. After you have recorded a message, press 1 to indicate you are satisfied with the message you recorded.
2. Press 4 GHI to mark receipt requested.
3. Press 1 to send your voicemail message.

Continue Recording

When leaving a voice message, you can choose to continue recording even after you’ve stopped.

- Before pressing 1 to indicate that you are satisfied with the message you recorded, press 4 GHI to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the Sprint Nationwide PCS Network for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press 3 DEF for Personal Options.
2. Press 3 DEF for greetings.
3. Press 3 DEF to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Voicemail** (7 PQRS).
4. Select **Clear Envelope** (3 DEF).

Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

- 1 Listen
  - 1 Envelope Information
  - 2 ABC Reply
  - 3 DEF Advance 8 Seconds
  - 4 GHI Replay
  - 5 JKL Rewind
  - 6 MNO Forward Message
  - 7 PQRS Erase
  - 8 TUV Callback
  - 9 WXYZ Save
  - 0 + Options
- 2 ABC Send a Message
- 3 DEF Personal Options
  - 1 Notification Options
    - 1 Phone Notification
    - 2 ABC Numeric Paging to a Sprint PCS Phone
    - 3 DEF Return to Personal Options Menu
  - 2 ABC Administrative Options

- 1 Skip Pass code
- 2 ABC Autoplay
- 3 DEF Message Date & Time On/Off
- 4 GHI Change Pass code
- 5 JKL Group Distribution List
- 6 MNO Return to Personal Options Menu

3 DEF Greetings

- 1 Personal Greetings
- 2 ABC Name Announcement
- 3 DEF Extended Absence Greeting
- 4 GHI Return to Personal Options Menu

4 GHI Expert Mode (On/Off)

9 WXYZ Place a Call

* Shift Disconnect

Using SMS Text Messaging

With SMS Text Messaging, you can use a person's wireless phone number to send instant text messages from your Sprint PCS Phone to their messaging-ready phone – and they can send messages to you. When you receive a new message, it will automatically display on your phone's screen.

In addition, SMS Text Messaging includes a variety of pre-set messages, such as "I'm running late, I'm on my way," that make composing messages fast and easy. You can also customize your own pre-set messages (up to 160 characters) from your Sprint PCS Phone or at www.sprintpcs.com.

Composing SMS Text Messages

To compose an SMS Text message:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Send Message** (1).
4. Select **Text Message** and press OK.
5. Select **Mobile #**, **Email @**, or **Contacts** and press OK.
6. Enter the number, email address, or select the contact and select **Next** ( ) or OK. (You may include up to 10 recipients per message.)
7. Compose a message using one of the following methods:

- To type a message, use your keypad to enter your message. Use to select a character input mode. (See “Entering Text” on page 45.)
- To use a preset message, a recent message, or an emoticon select **Options** ( ) and select **Preset Msg** ( ), **Recent Msg** ( ), or **Emoticons** ( ). Press the number on the keypad that corresponds to the number next to the message or emoticon.

8. Select **Next** ( ).

9. Review your message and press **Send** ( ). (You may also select the following additional messaging options by pressing **Options** ( ):
   - **Edit** to edit the existing message before sending.
   - **Priority** to set the message priority level [**Normal** or **Urgent**].
   - **Call Back #** to set the callback number
   - **Save to Drafts** to save the message without sending.

Accessing SMS Text Messages

To read an SMS Text message:

- When you receive a text message, it will automatically appear on your phone’s main display screen. Use your navigation key to scroll down and view the entire message.

To reply to an SMS Text message:

1. While the message is open, select **Reply** ( ).
2. Compose your reply or use the preset or recent messages or icons.
   - To type a message, use your keypad to enter your message. Use to select a character input mode. (See "Entering Text" on page 45.)
   - To use a preset message, a recent message, or an emoticon, select **Options** ( ) and select **Preset Msg** (6 MNO), **Recent Msg** (7 PQRS), or **Emoticons** (8 TUV). Press the number on the keypad that corresponds to the number next to the message or emoticon.
3. Select **Next** ( ).
4. Review your message and press **Send** ( ). (You may also select the following additional messaging options by pressing **Options** [ ]:
   - **Edit** to edit the existing message before sending.
   - **Priority** to set the message priority level [**Normal** or **Urgent**].
   - **Call Back #** to set the callback number
   - **Save to Drafts** to save the message without sending.

Using Preset (Canned) Messages

Preset messages make sending text messages to your friends, family, and co-workers easier than ever.

To add and/or edit preset messages:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Settings** (8 TUV).
4. Select **Preset Messages** (3 DEF).
5. Highlight an empty location and select **Edit** ( ).

   – or –

   Highlight a message you wish to edit and select **Edit** ( ).
6. Enter your new message or changes and select **Done** ( ). (See "Entering Text" on page 45.)

Note:	You may also add or edit preset messages in the "My Online Tools" area at www.sprintpcs.com

VoiceSMS Messaging

Voice SMS allows you to send a recorded message any other mobile phone or email address instantly. This allows you to send a recorded message to others without having to make a voice call.

To send a VoiceSMS message:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** ( ).
3. Select **VoiceSMS** ( ).
4. Select **Options** ( ) and press for **Compose New**.
5. Enter the **Mobile** number, **Email @** address or select the desired contact and press OK. (Repeat step until all recipients [up to 10] have been added.)
6. Select **Next** ( ).
7. Begin recording your message after the beep. To pause recording, press . Press again to resume. When finished, press for **Done**.
8. Select **Send** ( ).
9. Enter a name using the keypad to identify yourself and select **Done** ( ).

Note:	Step 9 is only required on the first message to identify the sender. Once the "From Name" information is saved, it can be changed in the messaging settings.

10. Select **Save** ( ).

11. Select **Continue** ( ) to connect to PCS Vision Services.

Handwriting Messages

This option allows you to send a digitized handwritten picture message to others.

To send a new handwriting message:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Send Message** (1).
4. Select **Hand. Msg** (4 GHI).
5. Write a printed message in clear print on a white piece of paper.
6. Using the screen as a view finder, aim the camera at the handwritten message and select **Capture** ( ) or press OK.
7. Select **Options** ( ) and make all the necessary adjustments to the digitized image. For more information on the available options, see "Postcard" on page 166. When finished, select **Save** (1).
8. Select **Phone #**, **Email**, **Contacts**, **Other SVC.**, or **Update List** and press OK.

Note:	If Other SVC. or Update List was selected, follow the instructions on screen.

9. Enter the mobile number or email address and press OK.
10. Select **Next** ( ).
11. Select **Send** ( ).

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press * 6 7.
2. Enter the number you want to call.
3. Press .

To permanently block your number, call Sprint Customer Service.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you of incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- Press . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- Press again.

Tip:	For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press TALK.
2. Once you have established the connection, enter the second number you wish to call and press TALK. (This puts the first caller on hold and dials the second number.)
3. When you're connected to the second party, press TALK again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Note:	Call Waiting and Three-Way Calling are not available while roaming off the Sprint Nationwide Network.

Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press *Shift 7 PQRS 2 ABC.
2. Enter the area code and phone number to which your future calls should be forwarded.
3. Press TALK. (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press *Shift 7 PQRS 2 ABC 0 +.
2. Press TALK. (You will hear a tone to confirm the deactivation.)

Note:	You are charged a higher rate for calls you have forwarded.

Viewing Missed Events

Missed events is a simple way of viewing all missed calls, missed tasks, scheduler events, etc. A list is displayed on-screen that allows you to scroll through all the events using the navigation key.

To view missed events:

- From the standby screen, press the navigation key up to view the **Missed Events** screen.

Sprint PCS Vision℠

In This Section

- **Sprint PCS Vision Applications**
- **Getting Started With Sprint PCS Vision**
- **Accessing Messaging**
- **Downloading Premium Services Content**
- **Exploring the Web**
- **Sprint PCS Vision FAQs**

Sprint PCS Vision℠ brings you clarity you can see and hear with advanced multimedia services. These features – including Sprint PCS Messaging, games, downloadable ringers and screen savers, and portable Web access – are easy to learn and use. Clearly, it's a whole new way to look at wireless.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of Sprint PCS Vision Services.

Sprint PCS Vision Applications

Here is a brief list of the applications available through your Sprint PCS Vision Phone. For more information, please see the **Sprint PCS Vision User Guide** online at www.sprintpcs.com.

Sprint PCS Picture Mail℠ Take digital pictures with your Sprint PCS Vision Picture Phone and send them to email addresses or to other Sprint PCS Vision Phones.

Messaging Send and receive emails and chat on your Sprint PCS Vision Phone.

Games Play exciting games with full-color graphics, sound, and vibration. Choose from over 250 games to play anytime.

Ringers Personalize your Sprint PCS Vision Phone by downloading and assigning different ringers to numbers in your contact list.

Screen Savers Download unique images to use as screen savers – or make it easy to tell who's calling by assigning specific images to numbers in your contact list.

Web Experience full-color graphic versions of popular Web sites from your Sprint PCS Vision Phone.

Getting Started With Sprint PCS Vision

With your Sprint PCS Vision Phone and Sprint PCS Service, you are ready to start enjoying the advantages of Sprint PCS Vision. This section will help you learn the basics of using your Sprint PCS Vision services, including managing your User name, launching a Vision connection, and navigating the Web with your Sprint PCS Vision Phone.

Your User Name

When you buy a Sprint PCS Vision Phone and sign up for service, you're automatically assigned a User name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for Sprint PCS Vision services might have jsmith003@sprintpcs.com as his User name.)

When you use Sprint PCS Vision services, your User name is submitted to identify you to the Sprint Nationwide PCS Network. The User name is also useful as an address for Sprint PCS Mail, as a way to personalize Web services, and as an online virtual identity.

Your User name will be automatically programmed into your Sprint PCS Vision Phone. You don't have to enter it.

Finding Your User Name

If you aren't sure what your Sprint PCS Vision User name is, you can easily find it online or on your Sprint PCS Vision Phone.

To find your User Name:

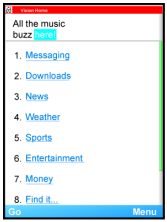
- **At www.sprintpcs.com.** Sign on to your account using your Sprint PCS Phone number and Password. To display your User name, click on the **My Personal Information** menu, then click on **PCS Vision User Name**.
- **On your Sprint PCS Vision Phone.** You can find your User name under the **Phone Info** option in your phone's **Settings** menu (**Menu** > **Settings** > **Phone Info> Phone Number**).

Launching a Sprint PCS Vision Connection

To launch a Sprint PCS Vision connection:

1. Press **Menu** ( ) to access the main menu.
2. Select **Web** (6 MNO). (Your Sprint PCS Vision connection will launch and the Sprint PCS Vision home page will display.)

The Sprint PCS Vision Home Page



Note:	If Net Guard is enabled and displayed (see page 214), press **OK** (right softkey) to continue and launch the Web.

If you had a previous Sprint PCS Vision connection, the last page you visited will display when you launch your browser. When this occurs, you may not see the "Connecting..." message when you launch the session. Though the browser is open, you are not currently in an active data session - that is, no data is being sent or received. As soon as you navigate to another page, the active session will launch and you will see the "Connecting..." message.

Net Guard

When you first connect to the Web, the Net Guard will appear to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

1. Press **Menu** ( ) to access the main menu.
2. Select **Settings** ( ).
3. Select **PCS Vision** ( ).
4. Select **Net Guard** ( ).
   - **On** to activate the Net Guard.
   - **Off** to deactivate the Net Guard.

Note:	When enabled, the Net Guard appears only once per session. The Net Guard does not appear if the phone is merely re-connecting due to a time-out.

Sprint PCS Vision Connection Status and Indicators

Your phone's display lets you know the current status of your Sprint PCS Vision connection through indicators which appear at the top of the screen. The following symbols are used:

Your Sprint PCS Vision connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the Sprint PCS Vision connection will terminate.

Your Sprint PCS Vision connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.

Your phone is not currently able to access Sprint PCS Vision service features.

If no indicator appears, your phone does not have a current Sprint PCS Vision connection. To launch a connection, see "Launching a Sprint PCS Vision Connection" on page 213.

Navigating the Web

Navigating through menus and Web sites during a Sprint PCS Vision session is easy once you've learned a few basics. Here are some tips for getting around:

Softkeys

During a Sprint PCS Vision session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen.

Tip:	Depending on which Web sites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- Press the desired softkey button. (If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad [if they're numbered] or by highlighting the option and pressing OK.)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

- Press the navigation key up and down.

To scroll page by page through Web sites:

- Press the volume buttons on the side of the phone.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select on-screen items:

- Use the navigation key to highlight the desired item, then press the desired softkey button (or press OK).

Tip:	You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK."
	If the items on a page are numbered, you can use your keypad (number keys) to select an item. (The tenth item in a numbered list may be selected by pressing the **0** key on your phone's keypad, even though the number 0 doesn't appear on the screen.)

Links, which appear as underlined text, allow you to jump to different Web pages, select special functions, or even place phone calls.

To select links:

- Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- Press the BACK key on your phone.

Note:	The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the Sprint PCS Vision home page from any other Web page:

- Press and hold BACK.

  – or –

  Press **Menu** ( ) and select **Home** ( ).

Sprint PCS Messaging

Accessing Messaging

Now you can send and receive emails and text messages and participate in Web-based chatrooms right from your Sprint PCS Vision Phone. Messaging allows you to stay connected to friends, family, and co-workers 24 hours a day anywhere on the Sprint Nationwide PCS Network.

Message Types

There are many ways to message from your phone. These include SMS Text Messaging (page 198), Instant Messaging, Email, and Chat.

(Sprint PCS Voicemail provides voicemail-to-mailbox messaging. For information on using your phone's voicemail feature, see "Using Voicemail" on page 188.)

Accessing Sprint PCS Mail

Sprint PCS Mail allows you to perform many of the typical email functions from your Sprint PCS Vision Phone that you can from your personal computer. You can manage your Sprint PCS Mail account from your Sprint PCS Vision Phone or from your personal computer at www.sprintpcs.com.

To access Sprint PCS Mail from your phone:

1. Press **Menu** ( ) to access the main menu.
2. Select **Messaging** (2 ABC).
3. Select **Email** (5 JKL). (If you're a first-time user, your phone will prompt you to set up your Sprint PCS Mail account by establishing a User name and password.)
4. Select the folder you wish to view, such as **Inbox** (1) or **Compose** (2 ABC).

For information and instructions about reading, replying to, and composing Sprint PCS Mail, please see the Sprint PCS Vision User's Guide at www.sprintpcs.com.

Accessing Additional Email Providers

With Sprint PCS Vision, you can use popular email services such as AOL® Mail, Yahoo!® Mail, MSN Hotmail and EarthLink® to keep in touch, even while you're on the go.

To access email providers from your Sprint PCS Vision Phone:

1. From the Sprint PCS Vision home page, select **Messaging** (1).
2. Select **Email** (2 ABC).
3. Select an email provider, such as **PCS Mail**, **AOL Mail, MSN Hotmail, Yahoo! Email,** or **Earthlink**.
4. Use your keypad to enter the required sign-in information for the selected provider, such as user name, email address, and/or password, and select **Sign In.** (Your mailbox for the selected provider will display.)

Note:	The information required for sign in will vary depending on the email provider you are accessing.

5. Follow the on-screen instructions to read, reply to, compose, send, and manage your email account.

Accessing Instant Messaging

Sprint PCS Vision also provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger™, MSN® Messenger, and Yahoo!® Messenger.

To access instant messaging clients from your Sprint PCS Vision Phone:

1. From the Sprint PCS Vision home page, select **Messaging** (1).
2. Select **Instant Messaging** (1).
3. Select an email provider, such as **AOL Instant Messenger**, **MSN Messenger**, or **Yahoo! Messenger**.
4. Use your keypad to enter the required sign in information for the selected provider, such as user name and/or password, and select **Sign On** for **AOL** and **Sign In** for **Hotmail** and **Yahoo**. (Your IM screen for the selected provider will display.)

Note:	The information required for sign in will vary depending on the instant messaging provider you are using.

5. Follow the on-screen instructions to read, reply to, compose, send, and manage your IM account.

Accessing Wireless Chatrooms

Sprint PCS Vision gives you the ability to join wireless chatrooms from your Sprint PCS Vision Phone, to send text messages and icons to chatroom participants, or to launch a one-on-one (private) chatroom.

To access a chatroom from the browser:

1. Press **Menu** ( ) to access the main menu.
2. Select **Web** ( ).
3. Select **Messaging** ( ).
4. Select **Chat** ( ).
5. Select **Jumbuck** ( ). (You will see a disclaimer for Wireless Chat.)
6. Select **Agree** ( ) to accept the disclaimer.
7. Use your keypad to enter a nickname and select **Enter**. (The chat menu will display.)
8. Select a chatroom from the menu (for example, "Friends" or "Singles") and press **Go** ( ) to enter.
9. Once in the chatroom, you may scroll through the postings to read messages from other chatroom participants and use your keypad to enter your own messages.

Note:	For information about posting to chatrooms or setting up one-on-one sessions, please see the Sprint PCS Vision User's Guide at www.sprintpcs.com.

Downloading Premium Services Content

With Sprint PCS Vision and your new Sprint PCS Vision Phone, you have access to a dynamic variety of Premium Service content, such as downloadable Games, Ringers, Screen Savers, applications, and call tones. (Additional charges may apply.) The basic steps required to access and download Premium Service content are outlined below.

Accessing the Download Menus

To access the Sprint PCS Vision download menus:

1. Press **Menu** ( ) to access the main menu.
2. Select **Downloads** (8 TUV).
3. Select the type of file you wish to download (**Games**, **Ringers**, **Screen Savers**, **Applications**, or **Call Tones**) and press OK.

Note:	If Call Tones is selected, you will be connected to the Sprint PCS Vision network without having to select "Get New" as described in step 4.

4. Select **Get New** and press OK.

To access the Sprint PCS Vision download menus from the Web browser:

1. From the Sprint PCS Vision home page, select **Downloads** (2 ABC).
2. Select **Games** (1), **Ringers** (2 ABC), **Screen Savers** (3 DEF), or **Applications** (4 GHI) to go to the corresponding download menu. (For more information on navigating the Web, see "Navigating the Web" on page 216.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a rotating selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as Movie/TV Themes for Ringers or College Logos for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search (for example, entering "goo" returns "Good Ol' Boy," "The Good, the Bad, and the Ugly," and "Goofy - Club").

Downloading an Item

Once you've selected an item you wish to download, highlight it and press OK or press **OK** ( ). You will see a summary page for the item including its title, the vendor, the download detail, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)

Note:	If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:
   - Select **Use** ( ) to assign the downloaded item (or to launch, in the case of a game or application). Your Sprint PCS Vision session will end and you will be redirected to the appropriate phone menu screen.
   - Select **Shop** ( ) to browse for other items to purchase and download.
   - Press to quit the browser and return to standby mode.

Using My Content Manager

Whether you purchase your Premium Services content from your Sprint PCS Phone or from your online account management page at www.sprintpcs.com, all of your purchases are stored in **My Content Manager** and may be downloaded to your phone from there.

My Content Manager is a storage area on the enhanced Sprint Nationwide PCS Network that is assigned specifically to your account. It allows you to store all of your Premium Service downloadable files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

1. From the Sprint PCS Vision home page, select **Downloads** (2 ABC).
2. Select **My Content Manager** (5 JKL).

To download purchased content from My Content Manager:

1. From the **My Content Manager** display (see above), highlight the item you wish to download and press OK. (The information page for the selected item will display.)
2. Scroll to highlight **Download** and press OK. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)
3. Select an option to continue:

- Select **Use** (left softkey) to assign the downloaded item (or to launch, in the case of a game or application). Your Sprint PCS Vision session will end and you will be redirected to the appropriate phone menu screen.
- Select **Shop** (right softkey) to browse for other items to download.
- Press BACK to quit the browser and return to standby mode.

For complete information and instructions on downloading **Games**, **Ringers**, **Screen Savers**, and **Applications**, see the Sprint PCS Vision User's Guide at www.sprintpcs.com.

Web

Exploring the Web

With Web access on your Sprint PCS Vision Phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores and breaking news and weather and shop on your Sprint PCS Vision Phone anywhere on the Sprint Nationwide PCS Network.

In addition to the features already covered in this section, the Sprint PCS Vision home page offers access to these colorful, graphically rich Web categories, including **News, Weather, Entertainment, Sports, Finance, Travel, Shopping, Tools,** and **Business Links**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Web from your phone using the Sprint PCS Vision home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see “Navigating the Web” on page 216.

Although the Sprint PCS Vision home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers

additional functionality to expand your use of the Web on your Sprint PCS Vision Phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active Sprint PCS Vision session, from any page you are viewing.

To open the browser menu:

- ► Press the right softkey. (The browser menu will display in a drop-down list.)

Options available under the browser menu include:

- **Home** Returns the browser to the Sprint PCS Vision home page.
- **Forward** Returns you to a previously viewed page (after having used the BACK key).
- **Mark this Page** Creates a new bookmark for the current page.
- **View Bookmarks** Allows you to bookmark the current site, access bookmarked sites, and manage your bookmarks.
- **Search** Launches a Google search.
- **History** Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press OK, then select **Connect**.
- **Go to URL**. Allows you to navigate directly to a Web site by entering its URL (Web site address).
- **Show URL** Displays the URL of the page being displayed.
- **Refresh this page** Reloads the current Web page.

- **About Browser** Displays technical information about the browser, its version, and the encryption version, and provides links to Certificate Information for the various components.
- **Restart Browser** Restarts the browser application.
- **Preferences** Displays the following advanced options:
  - **Edit homepage URL** Allows you to change your browser's home page.
  - **Revert to default homepage URL** Changes the current homepage back to the default homepage URL.
  - **Image Display** Allows you to turn on or off images displayed in the browser.
  - **Cookies** Allows you to clear the cookies set in the browser.

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

To create a bookmark:

1. Go to the Web page you want to mark.
2. Press to open the browser menu.
3. Select **Mark this Page** (3 DEF).
4. Select **Save** ( ).

Note:	Bookmarking a page does not store the page contents, just its address.
	Some pages cannot be bookmarked. Whether a particular web page may be marked is controlled by its creator.

Accessing a Bookmark

To access a bookmark:

1. Press to open the browser menu.
2. Select **View Bookmarks** (4 GHI).
3. Scroll to highlight the bookmark you'd like to access and select **Goto** ( ) to go to the Web site (or press the number corresponding to the bookmark you wish to access).

Deleting a Bookmark

To delete a bookmark:

1. Press to open the browser menu.
2. Select **View Bookmarks** (4 GHI).
3. Scroll to highlight the bookmark you'd like to delete and select **Options** ( ).
4. Select **Delete** (3 DEF).
5. Select **OK** ( ) to remove the bookmark.

Going to a Specific Web site

To go to a particular Web site by entering a URL (Web site address):

1. Press to open the browser menu.
2. Select **Go to URL** (7 PQRS).
3. Use your keypad to enter the URL of the Web site you wish to go to and press OK.
4. Press OK again to go to the Web site.

Note:	Not all Web sites are viewable on your phone.

Reloading a Web Page

To reload (refresh) a Web page:

1. Press to open the browser menu.
2. Select **Refresh this page** (9 WXYZ). (The browser will reload the current Web page.)

Restarting the Web Browser

If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

1. Press to open the browser menu.
2. Select **More** (0 +).
3. Select **Restart Browser** (2 ABC).

Sprint PCS Vision FAQs

How will I know when my phone is ready for Sprint PCS Vision service?

Your User name (for example, bsmith001@sprintpcs.com) will display in the phone number under **Phone Info.** listing in your phone's **Settings** menu.

How do I sign-in for the first time?

You are automatically signed in to access Sprint PCS Vision services when you turn on your phone.

How do I know when my phone is connected to Sprint PCS Vision services?

Your phone automatically connects when Sprint PCS Vision service is used or an incoming message arrives. Your phone will also display the icon at the top of the screen.

Can I make calls and use Sprint PCS Vision services at the same time?

You cannot use voice and Sprint PCS Vision services simultaneously. If you receive a call while Sprint PCS Vision service is active, the call will be forwarded to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress Sprint PCS Vision session.

When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the indicator flashes on your phone's display screen.

When is my data connection dormant?

If no data is received for 10 seconds, the connection goes dormant. When the connection is dormant, voice calls are allowed. (The connection may become active again quickly.) If no data is received for an extended period of time, the connection will terminate.

Can I sign out of data services?

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other Sprint PCS Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to **Menu** ( ) > **Settings** ( ) > **PCS Vision** ( ) > **Disable Vision** ( ) in your phone's menu.

Sprint PCS Voice Command℠

In This Section

- **Getting Started With Sprint PCS Voice Command**
- **Creating Your Own Address Book**
- **Making a Call With Sprint PCS Voice Command**
- **Accessing Information Using Sprint PCS Voice Command**

With Sprint PCS, reaching your friends, family, and co-workers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint PCS Voice Command.

This section outlines the Sprint PCS Voice Command service.

Getting Started With Sprint PCS Voice Command

With Sprint PCS Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your Sprint PCS Phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint PCS Voice Command:

- Sign up when you purchase and activate your phone.
- Just dial

from your Sprint PCS Phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint PCS Voice Command.

Creating Your Own Address Book

You can program up to 500 names into your Sprint personal address book, with each name having up to five phone numbers. That's 2,500 phone numbers, and with the advanced technology of Sprint PCS Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

- **On the Web.** Go to www.talk.sprintpcs.com and sign on with your Sprint PCS Phone Number and password to access a fully functional Web-based address book to create and update your contacts.
- **Use an Existing Address Book.** Automatically merge address books from desktop software applications with Sprint Sync℠ Services for no additional charge. Simply click on the "Click to synchronize" button within your Sprint PCS Voice Command personal address book at www.talk.sprintpcs.com.
- **Use Voice Recordings.** Simply dial * Shift TALK and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice recorded names at once.
- **Call Directory Assistance.** If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just dial * Shift TALK and say "Call operator" and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

Making a Call With Sprint PCS Voice Command

To make a call with Sprint PCS Voice Command:

1. Press and you'll hear the "Ready" prompt.
2. After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")
3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.

Tip:	Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprintpcs.com.

Accessing Information Using Sprint PCS Voice Command

To access information using Sprint PCS Voice Command:

1. Press .
2. Say “Call the Web” and choose from a listing of information categories like news, weather, and sports.

   – or –

   Simply say “Call news room,” “Call the weather,” “Call Sports Central,” etc.

Note:	Sprint PCS Voice Command is not available while roaming off the Sprint Nationwide PCS Network.

Safety Guidelines and Warranty Information

Sprint®

Safety

In This Section

- Getting the Most Out of Your Reception
- Maintaining Safe Use of and Access to Your Phone
- Caring for the Battery
- Hearing Aid Compatibility
- Acknowledging Special Precautions and the FCC Notice
- Owner's Record
- Phone Guide Proprietary Notice

Part of getting the most out of your Sprint PCS Phone is learning how the phone works and how to care for it. This section outlines performance and safety guidelines that help you understand the basic features of your phone's operation.

Getting the Most Out of Your Reception

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability; you can also check it yourself by pressing any key. Anytime the Power Save feature is activated, a message is displayed on the screen. When a signal is found, your phone returns to standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your Sprint PCS Phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Blocking the internal antenna located in the upper right corner will reduce signal performance.

Note:	For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Faulty service may void the warranty.

Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip:	Purchase an optional hands-free accessory at your local Sprint Store, or call the Sprint PCS Accessory Hotline℠ at 1-800-974-2221 or by dialing **#222** on your Sprint PCS Phone.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note:	Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.

- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:	Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint PCS Invoice.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Use only Sprint-approved batteries and battery chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- In order to avoid damage, charge the battery only in temperatures that range from 32º F to 113º F (0º C to 45º C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.

- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

  Less than one month:
  4º F to 140º F (-20º C to 60º C)

  More than one month:
  4º F to 113º F (-20º C to 45º C)

Disposal of Lithium Ion (Li-Ion) Batteries

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Note:	For safety, do not handle a damaged or leaking Li-Ion battery.

Hearing Aid Compatibility with Mobile Phones

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings. T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

This phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protections Association, One Batterymarch Park, Quincy, MA 02269, Attn.: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Website at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Sprint PCS Vision℠ Picture Phone® PM-A840 by Samsung® are:

AMPS mode (Part 22):

Head: **0.777** W/kg; Body-worn: **0.849** W/kg

Sprint PCS mode (Part 24):

Head: **1.29** W/kg; Body-worn: **0.292** W/kg

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines. FCC ID number: **A3LSPHA840**. More information on the phone's SAR can be found from the following FCC Website: http://www.fcc.gov/oet/fccid.

Safety

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: **Sprint PCS Vision℠ Picture Phone PM-A840 by Samsung ®**

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

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Phone Guide template version 4A (November 2004)

Manufacturer's Warranty

In This Section

- **Manufacturer's Warranty**

Your Sprint PCS Phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your Sprint PCS Phone, please visit www.sprintpcs.com and click on the "Terms & Conditions" link at the bottom or call Sprint PCS Customer Solutions at 1-888-211-4PCS.

Manufacturer's Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long? SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Game Pad	90 Days
Other Phone Accessories	1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of

tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits On SAMSUNG's Liability? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

"THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

"WARRANTIES OF TITLE OR NON-INFRINGEMENT;

"DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;

"THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

"COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

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THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

Samsung Telecommunications America, L.P.

1301 E. Lookout Drive

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Phone: 1-888-987-HELP (4357)

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Specifications and availability subject to change without notice. [011604]

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