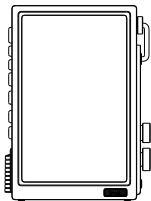
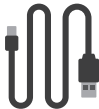


Package Contents

EN



Times Frame



Type-C Charging Cable



User Manual



Times Frame is a transparent multifunctional digital photo frame paired with the Divoom app. It supports remote photo and video uploads and features a multifunction clock face that displays time, weather, financial information, and more. Additionally, it offers pixel art DIY and Pomodoro timer functions, making it a trendy desktop accessory as well as an ideal gift choice.

Visit our official website at www.divoom.com to discover more exciting content and products.

Thank you for purchasing and experiencing a Divoom product!

To get the best use out of your device, please read this manual carefully before use and keep it for future reference.

Note: Product information is subject to change without prior notice.

Button Functions Overview

1. Lighting Button

Short press: Enter lighting settings / Confirm
Rotate: Adjust screen brightness / Select lighting features

2. Mode Button

Short press: Open clock face list / Confirm
Rotate: Switch clock faces / Navigate menu options

3. Back Button

Short press: Return to the previous menu

4. Menu button

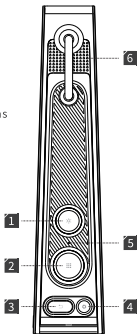
Short press: Enter menu

5. Microphone

Function: Noise detection & visual equalizer feature

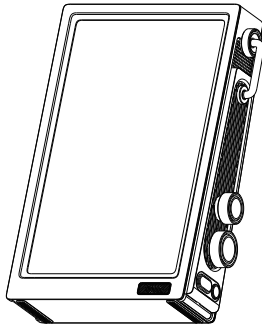
6. Speaker

Function: Plays built-in alarm tones and system sounds

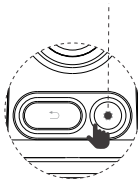


Reset Network Settings

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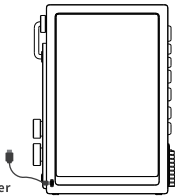
With the device powered on, press and hold for 8 seconds to reset network settings.



How to Set Up Wi-Fi Connection?

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1. Download and install the Divoom app on your smartphone.
2. Connect your phone to a Wi-Fi network and keep the phone close to the device and router.
3. Plug in the power cable. The screen will prompt for Wi-Fi setup.
4. Open the app → Go to My Page → Tap My Devices → Switch WiFi → Tap Add Device.
5. Follow the in-app instructions, enter your Wi-Fi password, then tap Next.
6. The app will start pairing, and the device will display "Connecting to Network."
This takes about 10-20 seconds.
7. When pairing is successful, the app and device will both show confirmation.

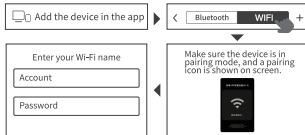


1 Plug in the power



2 Download the "Divoom" App

Download the Divoom from the App Store and Google Play™



3 Connect your device

FAQ

1. Device is unresponsive / stuck in restart loop:

- Confirm the USB power adapter supports 5V~2A
- Try using a different USB cable and power adapter
- Ensure no buttons were pressed during power-up

2. Network configuration fails:

- Make sure the device and phone are near the router
- Open networks without a password are not supported
- Try a different phone or Wi-Fi network
- Ensure you're using the latest version of the Divoom app

3. Troubleshooting:

- If you cannot connect to Wi-Fi, check signal quality. Keep both device and phone near the router.
- If a firmware update is in progress after connection, tap Update in the app and wait patiently.

Product Specifications

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Dimensions: 191.4×55.6×256.6mm

Weight: 945g

Max Power Output: 10W

Mic: 4013 -40dB ±3dB

Power Input: 5V~2A

Screen Size: 256×140mm

Resolution: 800×1280

Ambient Light: 26 full-color RGB LEDs

Storage: 64G

Safety Instructions

Please read this manual carefully before use. Follow all instructions to ensure safety and optimal performance.

- Place the product on a stable, secure surface to avoid falls or injury.
- Ensure sufficient space around the product for ventilation.
- Do not insert foreign objects into the device.
- Avoid dropping or hitting the product with force.
- Keep away from heat sources, open flames, microwaves, heaters, or any high-heat appliances. Use only the accessories included with the product.
- If issues occur, contact the manufacturer or authorized dealer for professional support.
- Note: Power adapter not included. If using one, it must be CCC-certified and meet safety standards.

Warranty Information

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PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY:

- Please follow our product installation and operation instructions.
- Always place the product on a smooth and stable surface.
- Do not push any objects into product vents or slots. Do not apply any great force on the product.
- Please keep the product at a room temperature environment.
Do not place the product near any heat sources (such as radiators, heat registers, stoves, fire place, or direct sunlight). Do not place the product near any open flame source.
- Do not attempt to service the product by yourself. Always refer to the instructions by qualified service personnel.
- To avoid the risk of electrical hazard, do not expose this product to wet surface.

DECLARATION OF CONFORMITY:

CE This device meets the essential requirements of the following Directive 2014/53/EU of the European parliament of the council of 16 April 2014. The waste container symbol with the X through it on the device indicates that the device must be disposed of separately from normal domestic waste at an appropriate waste disposal facility at the end of its useful service life.

Please dispose of used batteries properly following local regulations. Do NOT Incinerate. Removal of the rechargeable lithium-ion battery. In this product should be conducted only by a qualified professional.

ROHS This product is in compliance with Directive 2011/65/EU of the European Parliament and of the Council of 1 July 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

WARRANTY INFORMATION:

1. This device is covered by a limited warranty from Divoom. For the complete warranty details, please visit the www.Divoom.com. If you believe your product is defective within the warranty period, please bring the product back to where the product was initially purchased. Alternatively, or within any other questions or concerns, please call customer support at +0755-86290791 or contact us via email at info@divoom.com.
2. If within 12(24 if required by local law) months of purchase this device or any part thereof is proven to be defective by reason of faulty workmanship or defects in materials, we will at our option repair or replace the same free of charge of labor or materials on condition that similar to the product current condition.
3. The sales invoice or receipt with the date and source of purchase must be presented together with the defective unit. We cannot validate the product warranty information without an invoice.
4. The warrant does not cover product failures which have been caused by use of accessories other peripheral devices which are non Divoom branded original accessories intended for use with the product.
5. The warranty does not cover product failures caused by: modification, repaired, and disassembled by any person who is not authorized by the manufacture.
6. The warranty is non transferable. Any defective unit or part shall become property of the manufacture.
7. Warranty does not cover any damage caused by misuse, drop, hit or negligent.
8. Customer is responsible for the return shipping charges.

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference, and

This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which it can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio /TV technician for help.

RF warning statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

The device is restricted to indoor use only when operating in the 5150~5350MHz frequency range.

PRODUCT WARRANTY CARD

Product name	
Serial number	
Purchasing store	
Purchasing date	
Owner name	
Contact Email	
Address	

Official website:

www.divoom.com/www.divoom-gz.com

Warranty Information:

<https://divoom.com/policies/refund-policy>

Product FAQ: <https://divoom.com/apps/help-center>

Support Email: support@divoom.com

Contact number: 0755-86290791

Repair & return address:

Manufacturer: Shenzhen Divoom Technology Limited Corporation

Address: 1st & 2nd floor, Building No.9, Antuoshan High-tech Industrial Park, Sha'er Community, Shajing Subdistrict, Bao An District, Shenzhen, China 518000.



Company name: AOCE INFORMATION TECHNOLOGY
Add:61 rue de Lyon 75012 Paris
Contact(Name,email,tel):Johnson.wang , aoce-service@outlook.com,Tel:+49-163 1014 128



Company name: AOCE LIMITED
Add:Office Suite 29a 3/F 23 Wharf Street, London, England, SE
Contact(Name,email,tel):Johnson.wang , aoce-service@outlook.com,Tel:+44-759 7659 775

This product complies with the radio interference requirements of the European Community & United Kingdom.

Product name: Pixel Photo Frame
Product model: Times Frame
Manufacturer: Shenzhen Divoom Technology Co.,Ltd.
Frequency Range & Max. Transmit Power :
2412MHz to 2472MHz, 17.05dBm
5180MHz to 5240MHz, 12.28dBm
5745MHz to 5825MHz, 12.83dBm

Simplified EU&UK Declaration of Conformity
Hereby, Shenzhen Divoom Technology Co.,Ltd. declares that radio equipment type Times Frame is in compliance with the Directive 2014/53/EU & Radio Equipment Regulations 2017 (SI 2017/1206), and this product is allowed to be used in all EU&UK member states.
EUT Operating temperature: -10~45°C
The device is restricted to indoor use only when operating in the 5150~5250MHz frequency range.

