

BOSE

SOUNDLINK® COLOR/COLOUR *Bluetooth® speaker II*



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GUIDE

IMPORTANT SAFETY INSTRUCTIONS

Please read and keep all safety and use instructions.

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
6. Only use attachments/accessories specified by the manufacturer.
7. Unplug this apparatus during lightning storms or when unused for long periods of time.
8. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way.

IMPORTANT SAFETY INSTRUCTIONS

WARNINGS/CAUTIONS



This symbol means there are important operating and maintenance instructions in this guide.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- Use this product only with an agency approved power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC) in accordance with the manufacturer's specifications.
- The product label is located on the bottom of the product.
- Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to this product.
- If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
- Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).

REGULATORY INFORMATION

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and Industry Canada radiation exposure limits set forth for general population. It must not be co-located or be operating in conjunction with any other antennas or transmitters.

This equipment should be installed and operated with a minimum distance of 8 inches (20 mm) between radiator and your body.

Meets IDA Requirements.

CAN ICES-3 (B)/NMB-3(B)

Management Regulation for Low-power Radio-frequency Devices

Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

DON'T attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.



Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and all other EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance



Please dispose of used batteries properly, following local regulations. Do not incinerate.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



REGULATORY INFORMATION

Names and Contents of Toxic or Hazardous Substances or Elements						
Toxic or Hazardous Substances and Elements						
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal Parts	X	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

Please complete and retain for your records

The serial and model numbers are located on the bottom of the product.

Serial number: _____

Model number: _____

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product.
You can easily do this by going to <http://global.Bose.com/register>

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The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

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THE BOSE CONNECT APP

Enhance your speaker experience with the Bose® Connect App.

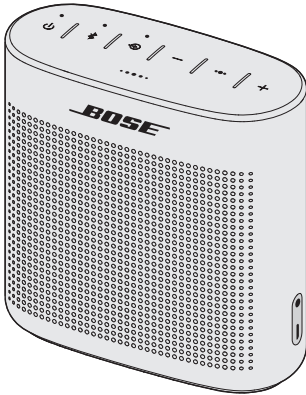
Features

- Unlock the full potential of your speaker.
- Free app compatible with most Apple and Android™ systems.
- Easily connect and switch between multiple devices with a single swipe.
- Disable voice prompts.
- Keep your speaker up-to-date with the latest software.
- Customize speaker settings, like voice prompt language.

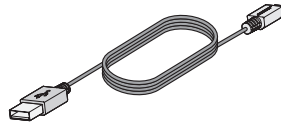


Unpacking

Carefully unpack the carton and confirm that the following parts are included:



Soundlink Color/Colour *Bluetooth*® speaker II



USB charging cable

If part of the system is damaged, do not use it. Contact your authorized Bose® dealer or Bose customer service. Refer to the contact sheet in the carton.

GETTING STARTED

Placement guidelines

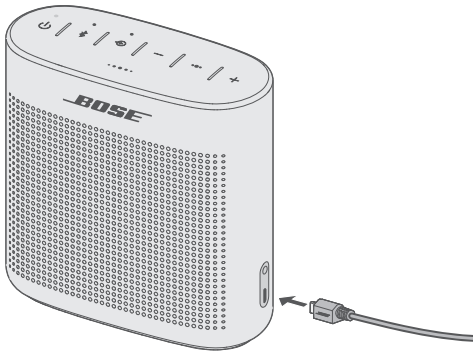
- Place your mobile device within 33 ft (10 m) of your speaker. Moving your device further away may impact sound quality, and your device may disconnect from your speaker.
- For optimal performance, place the back of your speaker near, but not directly against a wall. Bass response decreases as you move your speaker away from a wall.
- Keep other wireless equipment away from your speaker.
- Place your speaker and your device outside of and away from metal cabinets, other audio/video components and direct heat sources.
- For the best speaker performance, ensure there is a clear line of sight between your device and speaker.

CAUTION: Stand your speaker on its base. Standing your speaker on any other side may cause damage to your speaker and affect sound quality.

Connecting to power

Before using your speaker, charge the battery with the USB charging cable.

1. Plug the small end of the USB charging cable into the micro-USB connector on your speaker.



2. Plug the other end into a USB wall charger or computer that is powered on.

The battery indicator blinks amber and your speaker emits a tone.

When fully charged, the battery indicator glows green.

Powering on your speaker

On the button pad, press Power .

The *Bluetooth*[®] indicator blinks blue, and you hear a voice prompt to select a language (see page 12).

SETTING UP VOICE PROMPTS

Voice prompts guide you through the *Bluetooth®* pairing and connecting processes.

Pre-installed languages

- English
- German
- Italian
- Russian
- Spanish
- Mandarin
- Portuguese
- Polish
- French
- Japanese
- Dutch

To download another language

Visit: global.Bose.com/Support/SLCII

You can also use the Bose Connect app (see page 8).

If your language is not available, see “Disabling voice prompts.”

Selecting a language

1. Press **+** or **—** to scroll through the languages.
2. When you hear your language, press and hold the Multi-function button **•••** to select it.

You hear “Ready to pair.”

Disabling voice prompts

Press and hold **+** and **—** simultaneously until you hear “Voice prompts off.”

Note: Repeat to re-enable voice prompts.

Changing the language

1. Press and hold **•••** and **+** simultaneously until you hear the voice prompt for the first language option.
2. Press **+** or **—** to scroll through the languages.
3. When you hear your language, press and hold **•••**.

Bluetooth® wireless technology lets you stream music from *Bluetooth* smartphones, tablets, computers or other devices to your speaker. Before you can stream music from a mobile device, you must pair the device with your speaker.

Choosing your pairing method

You can pair your mobile device with your speaker using *Bluetooth* wireless technology or Near Field Communication (NFC).

You can also use the Bose Connect app (see page 17).

What is NFC?

NFC is a technology that enables devices to establish wireless communication with each other by simply tapping the devices together. Refer to your device owner's guide to see if your model supports NFC.

If your device does not support <i>Bluetooth</i>® pairing via NFC or if you are unsure:	Follow the instructions for <i>Bluetooth</i> pairing on page 14.
If your device supports <i>Bluetooth</i> pairing via NFC:	Follow the instructions for NFC pairing on page 15.

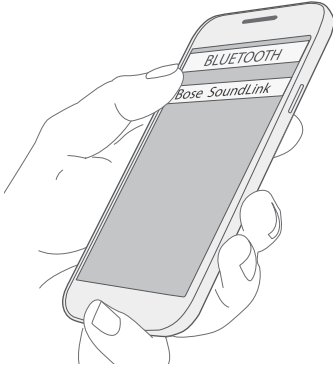
Note: If your device supports *Bluetooth* pairing via NFC, you can use either pairing method.

Pairing your device

1. On your device, turn on the *Bluetooth* feature.

Tip: The *Bluetooth* feature is usually found in the Settings menu.

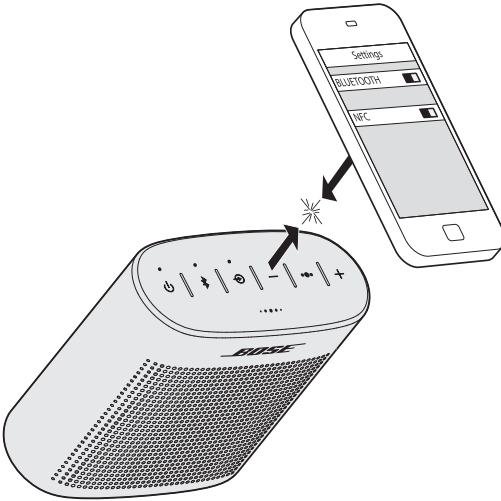
2. Select your Bose® SoundLink® speaker from the device list.



Once paired, you hear “Connected to <device name>” and the *Bluetooth* indicator glows solid white.

Pairing a device with NFC

1. Unlock your device and turn on the *Bluetooth* and NFC features. Refer to your device owner's guide to learn more about these features.
2. Tap the NFC touchpoint on your device to the top of your speaker.
Your device may prompt you to accept pairing.



Once paired, you hear “Connected to <device name>” and the *Bluetooth* indicator glows solid white.

Pairing another device

1. Press and hold the *Bluetooth* button  until the *Bluetooth* indicator blinks blue and you hear, "Ready to pair another device."
2. Pair your device to the speaker.

Note: Pairing your device stores it in the speaker's pairing list. The speaker stores up to eight devices.

Disconnecting a device

- Turn off the *Bluetooth*® feature on your device.
- If your device supports NFC, tap the NFC touchpoint on your device to the top of your speaker.

Reconnecting a device

- When powered on, your speaker tries to reconnect with the two most recently connected devices.

Note: The devices must be within range and powered on.

- If your device supports *Bluetooth* pairing via NFC, tap the NFC touchpoint on your device to the top of your speaker.

MANAGING MULTIPLE CONNECTIONS

You can store up to eight paired mobile devices in the speaker pairing list and your speaker can be actively connected to two devices at a time.

Note: You can only play audio from one device at a time.

Identifying the connected devices

Press  to hear which devices are currently connected.

Switching between two connected devices

1. Pause audio on your first device.
2. Play audio on your second device.

Connecting a device from your speaker's pairing list

1. Press  to hear which device is connected.
2. Press  within two seconds to connect to the next device in your speaker's pairing list. Repeat until you hear the correct device name.
3. Play audio on the connected device.

Clearing your speaker's pairing list

1. Press  and hold for 10 seconds, until you hear "Bluetooth® device list cleared."
2. Delete your Bose® SoundLink® speaker from the *Bluetooth* list on your device.
All devices are cleared and your speaker is ready to pair a new device.

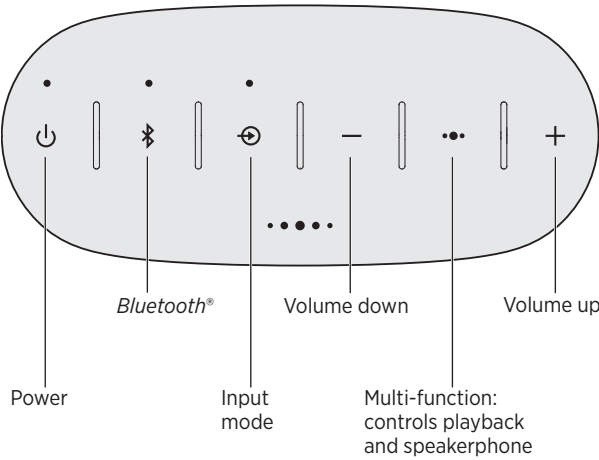
Using the Bose® Connect app

You can also easily manage multiple connected devices using the Bose Connect app. For more information, see page 8.

System control buttons

The button pad controls your speaker’s playback, volume and speakerphone. To use the button pad, pair your device to your speaker.

Note: Certain devices may not support these functions.



Using the Multi-function button

This button controls music sources and speakerphone calls on your device from your speaker.

Playback controls

Play	Press ●●●.
Pause	Press ●●●. Note: In Input mode, pressing ●●● mutes the audio (see page 20).
Skip forward to the next track	Press ●●● twice.
Skip backward to the previous track	Press ●●● three times.

Speakerphone controls

Make a call	Press and hold ●●● to activate voice control on your device.
Switch a call from speakerphone to your device	Press and hold ●●●.
Answer a call	Press ●●●.
Reject a call	Press and hold ●●●.
End a call	Press ●●●.
Mute a call	Press and hold + and — simultaneously. Press and hold again to unmute.
Switch between calls	While on a call, press ●●● to answer a second call. Press ●●● twice to switch between the calls.

Voice alerts

Your speaker identifies incoming callers (when applicable). To disable this feature, see “Disabling voice prompts” on page 12.

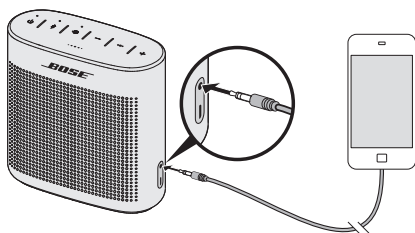
CONNECTING A CABLED DEVICE

You can connect the audio output of a smartphone, tablet, computer or other type of device to the speaker's AUX connector.

Using a cable to connect a device

The AUX connector accepts a 3.5 mm stereo cable plug (not provided).

1. Using a 3.5 mm stereo cable, connect your device to the AUX connector on your speaker.



2. Press  on your speaker.
3. Press .

The Input indicator glows white.

Battery protection mode

When your speaker is unplugged and unused for more than three days with a remaining charge of less than 10 percent, it enters battery protection mode to preserve battery power. To reactivate your speaker, connect it to a USB wall charger or computer that is powered on.

Note: Do not store the system for extended periods when the battery indicator blinks red. When not in use, store your speaker in a cool place. Do not store the system fully charged for long periods of time.

Auto-off setting

Your speaker powers off after 30 minutes of inactivity (no sound coming from your speaker) while operating on battery power.

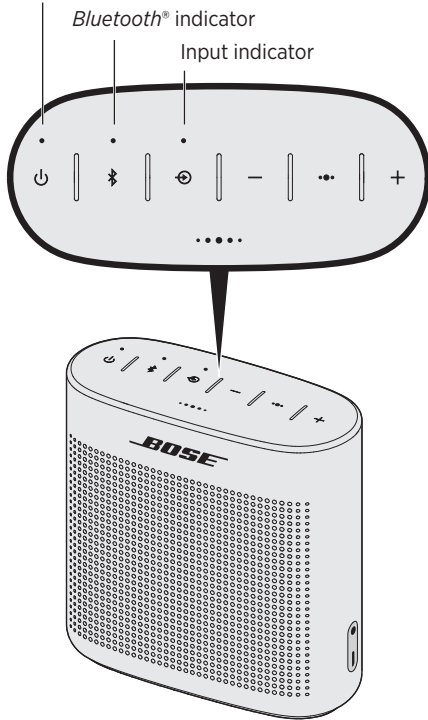
Disabling auto-off

1. Press and hold — and  simultaneously.
You hear “Auto-off disabled.”
2. Repeat to re-enable the auto-off feature.

System status indicators

The top of the system has a series of indicators that glow according to system state.

Battery indicator



Battery indicator

Shows the battery charge level. Each time you power on your speaker, the battery indicator displays the battery charge level for two seconds and a voice prompt announces the battery charge level.

To check the battery charge level, press and hold  while checking the battery indicator.

Note: Battery performance varies with the content played and the volume level at which it is played. In typical use, the speaker battery lasts up to eight hours.

Indicator activity	System State
Solid green	Charged / Medium to full charge
Blinking Amber	Charging
Solid amber	Low charge
Blinking red	Need to charge

Bluetooth® indicator

Shows the connection status of a device.

Indicator activity	System state
Blinking blue	Ready to connect
Blinking white	Connecting
Solid white	Connected

Input indicator

For more information on using a cable to connect a device, see page 20.

Indicator activity	System state
Solid white	System is ready to play content from a device

CARE AND MAINTENANCE

Cleaning

- Clean the surface of the speaker with a soft, damp cloth (water only).
- Do not use any sprays near the system. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.

Customer service

For additional help, contact Bose customer service. Refer to the contact sheet in the carton.

Limited warranty

Your system is covered by a limited warranty. Details of the limited warranty are provided on the warranty card in the carton. Please refer to the warranty card for instructions on how to register. Failure to register will not affect your limited warranty rights.

The warranty information provided with this product does not apply in Australia or New Zealand. See our website at www.bose.com.au/warranty or www.bose.co.nz/warranty for details of the Australia and New Zealand warranty.

Technical Information

Input Voltage: 5V 

Input Current: 1A

Common solutions

Solve common problems by following the recommended solutions.

Problem	What to do
Battery won't charge	• Secure the ends of the USB charging cable. • Connect the USB charging cable to a different USB port. • Use a different USB cable. • Use a different wall charger.
No power (battery)	• Battery may be in protection mode or discharged. Plug the USB charging cable into a USB wall charger or computer that is powered on. • Check the battery indicator: Press and hold  while checking the battery indicator.
Speaker won't pair with mobile device	• On your mobile device: – Turn the <i>Bluetooth</i>® feature off and then on. – Remove your Bose SoundLink speaker from the <i>Bluetooth</i> list on your device. Pair again. • Move your device closer to your speaker and away from any interference or obstructions. • Pair a different device (see page 14). • Clear your speaker's pairing list: Press  and hold for 10 seconds. Delete your Bose SoundLink speaker from the <i>Bluetooth</i> list on your device. Pair again. • Reset your speaker (see page 27).
Speaker won't pair with NFC	• Make sure your device supports <i>Bluetooth</i> pairing via NFC. • Unlock your device and turn on the <i>Bluetooth</i> and NFC features. • Tap the NFC touchpoint on the back of your device to the top of your speaker. • Use <i>Bluetooth</i> to pair your device (see page 14).
No sound	• Power on your speaker and charge the battery. • Increase the volume on your speaker, your mobile device and music source. • Press  to hear the connected device. Make sure you are using the correct device. • Move your device closer to your speaker and away from any interference or obstructions. • Use a different music source. • Pair a different mobile device (see page 14). • If two devices are connected, pause your other device first. • If two devices are connected, move the devices within range of your speaker (30 ft. or 10 m).

TROUBLESHOOTING

Problem	What to do
Poor sound quality	• Use a different music source. • Pair a different mobile device. • Disconnect the second device. • Move the device closer to the speaker and away from any interference or obstructions. • Increase the volume on your mobile device and music source.
Audio plays from the wrong device (when two devices are connected)	• Press ⌘ to hear the connected device(s) and ensure you are using the correct device. • Pause or quit the music source on the device playing music. • Disconnect the second device.
No audio from a cabled device	• Power on the device and play music. • Secure the cable at both ends. • Increase the volume on your speaker and device. • Press and release ⏻ until the Input indicator glows white. • Use a different AUX cable. • Connect a different device.
Poor sound quality from a cabled device	• Secure the cable at both ends. • Increase the volume on your speaker and device. • Use a different AUX cable. • Connect a different device.
Speaker powers off	• If using a cabled device, increase the volume on your device. • Disable Auto-off (see page 21). • Charge the battery (see page 11).

Resetting your speaker

Factory reset clears paired devices and language settings from your speaker and returns it to original factory settings.

1. Power on your speaker.
2. Press and hold  for 10 seconds.

The *Bluetooth* indicator blinks blue, and you hear a voice prompt to select a language (see page 12).



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