Bose® SoundLink®

around-ear wireless headphones II

Owner's Guide | Danish | German | Dutch | Spanish | Finnish | French | Italian | Hungarian
Norwegian | Polish | Swedish | Thai | Korean | S. Chinese | T. Chinese | Japan | Arabic

Important Safety Instructions

Please read this owner's guide carefully and keep for future reference.

WARNINGS

- **DON'T** use the headphones at a high volume for any extended period.
  - To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
  - Turn the volume down on your device before placing the headphones on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- **DON'T** use your headphones while driving or at any time the inability to hear outside surrounding sounds may present a danger to yourself or others.
- **DO** focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc. Remove the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.
- **DON'T** use mobile phone adapters to connect headphones to airplane seat jacks as this could result in personal injury such as burns or property damage due to overheating. Remove and disconnect immediately if you experience a warming sensation or loss of audio.
- **DON'T** submerge or expose for extended period to water, or wear while participating in water sports, i.e. swimming, waterskiing, surfing, etc. Exposure to moisture may increase the risk of fire or electric shock.
- **DON'T** use the headphones as aviation communication headsets except in case of emergency.
  - No incoming audio will be heard with a discharged or improperly installed battery. This could result in the potential of missed communications while piloting an aircraft.
  - Extremely loud ambient noise levels common to many propeller-driven aircraft may impair your ability to receive incoming audio communications, particularly during takeoff and climb out.
  - The Bose® SoundLink® around-ear wireless headphones II are not engineered for noise conditions, altitude, temperature or other environmental conditions common in non-commercial aircraft, resulting in possible interference to critical communications.
- **DON'T** place naked flame sources, such as lighted candles, near the product.
- **DON'T** make unauthorized alterations to the product; doing so may compromise safety, regulatory compliance, system performance, and may void the warranty.

WARNING

This product contains magnetic material. Contact your physician if you have questions on whether this might affect the operation of your implantable medical device.

BATTERY WARNINGS

- The battery pack shall not be exposed to excessive heat such as sunshine, fire or the like.
- In the event of a battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Batteries inside the product need to be charged before use. Always use the correct charger and refer to the manufacturer's instructions or equipment manual for proper charging instructions.
- **DON'T** attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.

NOTE

Use this product only with an agency approved power supply meeting local regulatory requirements (ex. UL, CSA, VDE, CCC).

CLEANING

The headphones do not require scheduled cleaning. Should cleaning be necessary, simply wipe the outside surfaces with a soft cloth.

Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

廢電池請回收

Please dispose of used batteries properly, following local regulations.

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1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with FCC and Industry Canada RF radiation exposure limits set forth for general population. It must not be co-located or be operating in conjunction with any other antenna or transmitter.

This Class B digital apparatus complies with Canadian ICES-003. CAN ICES-3 (B) / NMB-3 (B)

This device complies with part 15 of the FCC rules and Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Temperature range: Operating: -4°F to 113°F (-20°C to 45°C)
Charging: 41°F and 104°F (5°C and 40°C)

Designed by Bose. Assembled in China.

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; "5" is 2005 or 2015.

China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plan 9, No. 353 North Riying Road, China (Shanghai) Pilot Free Trade Zone

EU Importer: Bose GP, Castleblayney Road, Carrickmacross, Ireland

Taiwan Importer: Bose Taiwan Branch, Room 905, 9F, Worldwide House, 131 Min Sheng East Rd, Section 3, Taipei, Taiwan, 105

BC

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	O	O	O	O	O
Metal parts	X	O	O	O	O	O
Plastic parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that said hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.						10
X: Indicates that said hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

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The *Bluetooth*® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Bose Corporation is under license.

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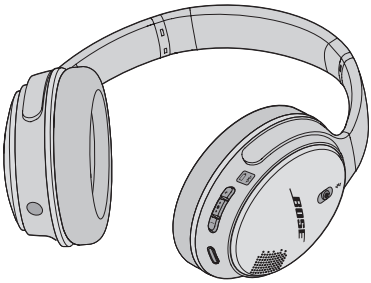
Thank you

We appreciate your choice of the Bose® SoundLink® around-ear wireless headphones II. These wireless stereo headphones combine the audio performance and comfort you expect from Bose with the freedom of wireless.

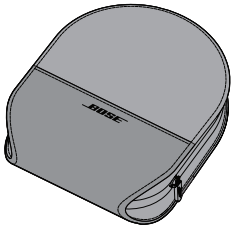
Unpacking

Check the carton for: headphones, carry case, USB charging cable, and back-up audio cable. Be sure to save all packing materials. They provide the safest means for any necessary shipping or transporting.

If any part of the product appears to be damaged, do not attempt to use it. Contact your authorized Bose dealer immediately or call Bose Customer Service. For contact information, see “Customer service” on page 14.



Bose® SoundLink® around-ear wireless headphones II



Carry case

USB charging cable

Back-up audio cable

Headphone components

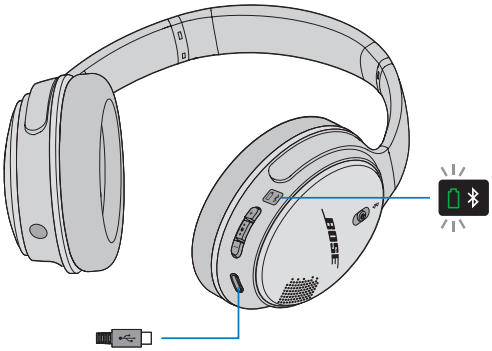
- **A** Back-up audio cable connector
- **B** USB charging connector
- **C** Headphone controls
- **D** Microphone
- **E** Near Field Communication (NFC) touchpoint
- **F** Power/*Bluetooth*® button (three-position)
- **G** *Bluetooth* and battery indicators

Charging the battery

1. Plug the small end of the USB cable into the micro-USB connector on the right earcup.
2. Plug the other end into a USB wall charger or computer that is powered on.

   Allow up to three hours to fully charge the battery. A full charge will power the headphones for up to 15 hours.

   A 15-minute partial charge will power the headphones for 2 hours.



Note: The headphones will not play while charging.

Battery indicator

The battery indicator is located on the right earcup. While the battery is charging, the battery indicator glows amber. When the battery is fully charged, the indicator glows green.

Note: While the headphone are in use, the battery indicator will blink red when the battery needs charging. See “Headphone status indicators” on page 11.

Selecting a language for voice prompts

The headphones feature voice prompts to guide you through the pairing and connecting processes. The voice prompts also indicate the battery charge level and the name of the currently connected device.

When you turn on the headphones for the first time, the voice prompts will be heard in English. To select a different language:

1. Turn on the headphones and put them on your head.
2. Press and hold •●• and + at the same time until you hear the voice prompt for the first language option.

3. Press + or − to move through the list of language options:

   English, Spanish, French, German, Mandarin, Japanese, Italian, Portuguese, Dutch, Russian, Polish

4. When you hear your language, press and hold •●• to select.

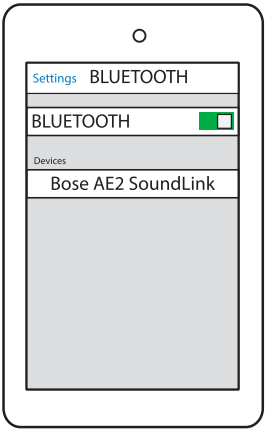
Turning voice prompts off/on

If you prefer not to hear voice prompts, press and hold + and − at the same time until you hear, “Voice prompts off”.

Repeat to turn voice prompts back on.

Pairing a mobile device

1. Slide the Power/*Bluetooth*® button ⏻ all the way up to the ᛒ symbol and hold until you hear, “Ready to pair” or you see the *Bluetooth* indicator blinking blue.
2. On your mobile device, make sure the *Bluetooth* feature is on. (The *Bluetooth* menu is usually found in the Settings menu.)
3. Select **Bose AE2 SoundLink** from the device list.



   You will hear, “Connected to <device name>” or you will see the *Bluetooth* indicator glow solid white.

   Note: Refer to your mobile device owner’s guide to learn more about how it pairs/connects with other devices.

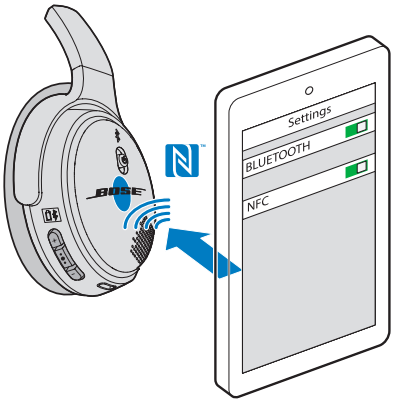
4. Repeat these steps to pair another device.

Pairing with NFC

If your device supports Near Field Communication (NFC), you can easily pair it with the headphones.

1. Turn the headphones power on.
2. Tap the NFC touchpoint on your mobile device to the center of the right earcup. Your device may ask you to accept pairing.

   Note: Before tapping your mobile device, make sure your device is unlocked and the *Bluetooth*® and NFC features are both on. Refer to your mobile device user's guide to learn more about these features.



   When the headphones are successfully connected, you will hear, "Connected to <device name>" or you will see the *Bluetooth* indicator glow solid white.

3. Repeat these steps to pair another device.

Playing music

Once your mobile device is connected, open a music app and start audio on your mobile device. You can play, pause, skip forward, skip backward, and adjust the volume using either the headphone controls or the device controls.

See "Headphone controls" on page 10.

Using the headphones with multiple devices

The headphones can remember up to eight paired devices and can be actively connected to two devices at a time.

When two devices are actively connected, you can play music from either device. To switch between connected devices, pause audio on the first device and play audio on the second.

Operation

Disconnecting a *Bluetooth*® device

- Turn off the *Bluetooth*® feature on your device.
- If your mobile device supports NFC, tap the NFC touchpoint on your mobile device to the center of the right earcup. Tap again to reconnect.

Reconnecting a previously connected device

When powered on, the headphones will automatically try to reconnect with the two most recently connected devices. Make sure the device(s) are within range and powered on.

Scrolling through other paired devices

To play music from a device in the headphone memory that is not currently connected:

1. Slide ⏻ all the way up to the ᛒ symbol and release to hear which device(s) are currently connected.
2. Within two seconds, slide ⏻ all the way up to the ᛒ symbol and release again to connect to the next paired device.
3. Repeat step 2 until you hear the correct device name.

   Note: To use this feature, voice prompts must be on. (See “Turning voice prompts off/on” on page 8.)

   Note: If a device is not within *Bluetooth* range (33 ft. or 10 m), scroll to the next device.

Clearing the headphone memory

To clear the headphone memory of all devices:

1. Slide ⏻ all the way up to the ᛒ symbol and hold for ten seconds, until you hear “*Bluetooth* device list cleared.”
2. Delete **Bose AE2 SoundLink** from the *Bluetooth* list on your mobile device.

   All *Bluetooth* devices are cleared and the headphones are ready to pair.

Headphone controls

The headphone controls are located on the side of the right earcup.

Volume up

Multi-function button

- Press once to play/pause or answer/end a call.
- Double press to skip forward.
- Triple press to skip backward.
- Press and hold to ignore an incoming call.

Volume down

Headphone status indicators

The battery and *Bluetooth*® indicators are located on the side of the right earcup.

Green: *Medium to full charge*	Blue blinking: *Ready to pair*
Amber: *Low charge*	White blinking: *Connecting*
Red blinking: *Need to charge*	White solid: *Connected*

Battery charge level

Each time you power on the headphones, the voice prompt will announce the headphone battery charge level.

If you are connected to an iOS device, the device will display the headphone battery charge level near the upper right corner of the screen.

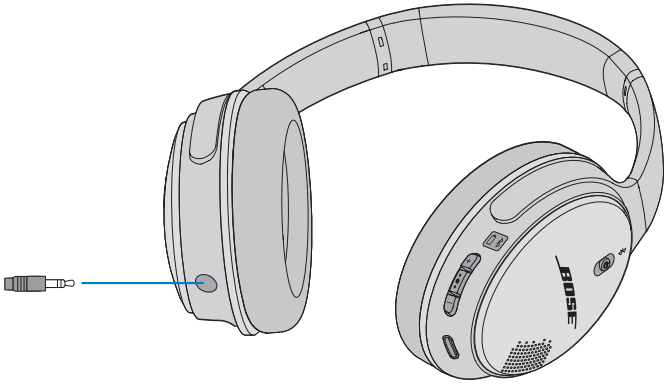
Using the back-up audio cable

Use the supplied back-up audio cable to connect a non-wireless device, or if the headphone battery is depleted.

To use the audio cable:

1. Plug the audio cable into the connector on the left earcup.
2. Plug the audio cable into the connector on the device.

   Note: Make sure ⏻ is in the off position when using the back-up audio cable.



Troubleshooting

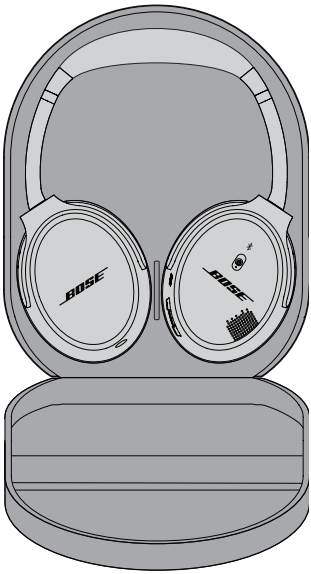
Problem	What to do
Headphones do not turn on	• Make sure ⏻ is in the on position. • Charge the battery.
Headphones do not connect with mobile device	• On your mobile device, turn off the *Bluetooth*® feature and turn it back on. Then try pairing again. • Delete **Bose AE2 SoundLink** from the *Bluetooth* list on your mobile device. Then try pairing again. • Move the mobile device closer to the headphones and away from any interference or obstructions. • Try pairing another mobile device. • Visit owners.Bose.com/SoundLinkAE2 to see how-to videos (US and Canada only). • Clear the headphone memory: Slide ⏻ all the way up to the ᛒ symbol and hold for ten seconds. Delete **Bose AE2 SoundLink** from the *Bluetooth* list on your mobile device. Then try pairing again.
Headphones do not connect with NFC-enabled device	• Make sure your mobile device supports NFC. • Make sure your device is unlocked and the *Bluetooth* and NFC features are both on. • Make sure you are tapping the NFC touchpoint on the back of your mobile device to the center of the right earcup.
No sound	• Make sure the headphone power is on and battery is charged. • Make sure the volume is turned up on the headphones and on your mobile device (or music app). • Slide up and release ⏻ to hear the name of the currently connected device. • Try a different music app. • Try pairing another mobile device. • If two mobile devices are actively connected, make sure the other device has been paused first. • If two mobile devices are actively connected, make sure both devices are within range of the headphones (30 ft. or 10 m).
Poor sound quality	• Move the mobile device closer to the headphones, and away from any interference. • Try pairing another mobile device.
No audio from a device connected by audio cable	• Make sure the connected device is on and playing. • Make sure the 3.5 mm plug is fully inserted into the headphones connector, and fully inserted into the audio source. • Make sure ⏻ is in the off position. • Make sure the volume is turned up on the headphones and on your mobile device (or music app). • Try connecting another device.
Poor sound quality from a device connected by audio cable	• Make sure the 3.5 mm plug is fully inserted into the headphones connector, and fully inserted into the audio source. • Try connecting another device.

Battery care

- Be sure to turn off the headphones when not in use.
- Before storing the headphones for more than a few months, be sure the battery is fully charged.
- If the battery indicator begins to blink red while in use, the battery is low and you must charge the headphones now.

Storage

The earcups rotate for easy, convenient storage. Place the headphones flat into the case with the soft divider between the two earcups.



Cleaning

The headphones do not require scheduled cleaning. Should cleaning be necessary, simply wipe the outside surfaces with a soft, dry cloth. Do not allow moisture to get inside the earcups or the audio input connector. Do not use liquids or sprays.

Replacement parts and accessories

Replacement parts and accessories can be ordered through Bose Customer Service. See “Customer service” on page 14.

Care and Maintenance

Customer service

For questions about your headphones, contact your local Bose dealer.

- To contact Bose directly, visit: global.Bose.com
- US only: owners.Bose.com/SoundLinkAE2

Limited Warranty

Your Bose® SoundLink® around-ear wireless headphones II are covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

The warranty information provided with this product does not apply in Australia and New Zealand. See our website at www.bose.com.au/warranty or www.bose.co.nz/warranty for details of the Australia and New Zealand warranty.

Technical information

Battery:	Rechargeable, non-replaceable lithium-ion polymer
Charging time:	3 hours for full charge
Operating time:	Up to 15 hours
Operating range:	Up to 33 feet (10 m) from device

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Better sound through research®

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