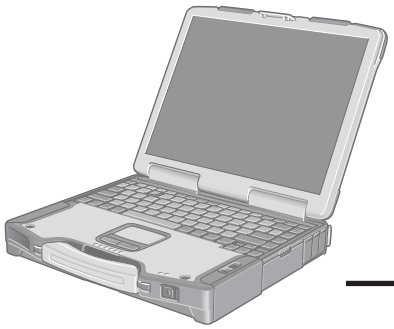

Panasonic®

Personal Computer

OPERATING INSTRUCTIONS

Model No. **CF-29 Series**

TOUGHBOOK

XP 2000

[Additional Manual]

Reference Manual

This manual can be accessed on your computer.
Refer to page 20 on how to access the Reference Manual.

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Please read these instructions carefully before using this product and save this manual for future use.

Customer's Record

Model No.*	Dealer's Name
Serial No.	
or	
Code No.	Dealer's Address
Date of Purchase	

* For the Model No., insert the 12 digit number (for example, CF-29CTKGZKM) located on the bottom of the computer.

Introduction

Thank you for purchasing the Panasonic computer. Read the operating instructions thoroughly for proper operation of your new computer.

Illustrations and Terminology in this Manual

NOTE:	**NOTE** provides a useful fact or helpful information.
CAUTION:	**CAUTION** indicates a condition that may result in minor or moderate injury.
WARNING:	**WARNING** indicates a hazard that may result in moderate or serious injury.
Windows XP :	Information for Microsoft® Windows® XP Professional users. "Windows" or "Windows XP" in this manual.
Windows 2000 :	Information for Microsoft® Windows® 2000 Professional users. "Windows" or "Windows 2000" in this manual.
Enter :	This illustration means to press the [Enter] key.
Fn + F5 :	This illustration means to press and hold the [Fn] key, then press the [F5] key.
[Start] - [Run]:	This illustration means to click [Start], then to click [Run]. For some applications, you may need to double-click.
☞:	Where to go for referred information.
☞ Reference Manual :	This illustration means to refer to the Reference Manual, which is available on your computer. Refer to page 20 on how to access this manual.

- Some of the illustrations in this manual may differ slightly in shape from the actual items in order to make the explanation easier to understand.
- The "CD drive" is a description about drives, such as DVD-ROM, CD-ROM, CD-R/RW, and DVD-ROM & CD-R/RW drives.
- This manual covers two types of models, as distinguished by the type of LCD screen (models with touchscreen and models without touchscreen).
- If the user has logged on without the administrator authority, some functions may not be executable, and some screens may be not displayed as shown in this manual. If this happens, log on with the administrator authority to enable these functions.
- Confirm the latest information on optional products in catalogs, etc.

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Disclaimer

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Read Me First

For U.S.A.

Federal Communications Commission Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC RF Exposure Warning:
This computer is provided with PC Card slot that could be used with wireless transmitter(s), which will be specifically recommended, when they become available. Other third-party wireless transmitter(s) have not been RF exposure evaluated for use with this computer and may not comply with FCC RF exposure requirements.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This equipment must be installed and operated in accordance with provided instructions and minimum 2.5 cm spacing must be provided between antenna and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.
This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Matsushita Electric Corporation of America
One Panasonic Way
Secaucus, NJ 07094
Tel No:1-800-LAPTOP-5 (1-800-527-8675)

FCC Regulation Notice for modem
This equipment contains a FCC approved modem.

Manufacturer of modem: AMBIT Microsystems Corporation
Model No. T60M283.** (** = numbers or alphabet letters)

Tested To Comply With FCC Standards
FOR HOME OR OFFICE USE

1. This equipment complies with CFR47 Part 68 rules. On the computer is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If required, this information must be provided to the telephone company.
2. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
3. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all area, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
4. If your telephone equipment cause harm to the telephone network, the telephone company will notify you in advice that temporary discontinuance of service may be required. But if advice notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
5. The telephone company may take changes in it's facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
6. If trouble is experienced with this equipment, for repair or warranty information, please contact Matsushita Electric Corporation of America at DIAL TOLL FREE 1-800-LAPTOP5 (1-800-527-8675). If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
7. There are no user serviceable parts contained in this equipment.
8. This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.
9. The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entry, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax software, you should refer to the manual of the Fax software being used.

10. According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrestor in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

"Caution: To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord."
"ATTENTION: Pour réduire le risque d'incendie, utiliser uniquement des conducteurs de télécommunications 26 AWG ou de section supérieure."

Notice for the products using LCD

This product uses one or more fluorescent lamps containing a small amount of mercury. It also contains lead in some components. Disposal of these materials may be regulated in your community due to environmental considerations. For disposal or recycling information please contact your local authorities, or the Electronics Industries Alliance: <http://www.eiae.org/>

For Canada

Industry Canada (IC) Notice for modem

This equipment contains an Industry Canada approved modem unit. The Industry Canada label is affixed on the modem unit.

EQUIPMENT ATTACHMENT LIMITATIONS

"NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.
Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.
Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.
Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate."

"NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5."

REN: See bottom of the computer

Industry Canada

This product complies with RSS210 Industry Canada.
Operation is subject to the following two conditions;
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.

RESTRICTIONS CONCERNANT LE RACCORDEMENT DE MATÉRIEL

"AVIS: L'étiquette d'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.
Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.
Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.
Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas."
"AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de touts les dispositifs n'excède pas 5."

IES: Voir sous le fond de l'ordinateur

For Europe

Declaration of Conformity (DoC)
"Hereby, we and Panasonic Service Europe GmbH (PSE), declares that this Personal Computer is in compliance with the essential requirements and other relevant provisions of the Directive 1999/5/EC."
Hint:
If you want to get a copy of the original DoC of our products which relates to the R&TTE, please contact to our web address: http://doc.panasonic-tc.de

Network connection.
The terminal equipment is intended for connection to the following public network;
In all the countries of European Economical Area;
- Public Switched Telephony Networks

Technical Features.
The terminal equipment includes the following features;
- DTMF dialing
- Maximum bitrate receiving mode: 56 kbits/s
- Maximum bitrate sending mode: 33.6 kbit/s

This product is designed to interwork with the Public Switched Telecommunication Networks in UK, Ireland, Netherlands, Sweden, Denmark, Finland, Switzerland, Luxembourg, Belgium, France, Germany, Spain, Portugal, Iceland, Greece, Italy, Norway and Austria.

Declaration of Conformity (DoC)
"Hereby, we and Panasonic Service Europe GmbH (PSE), declares that this Personal Computer is in compliance with the essential requirements and other relevant provisions of the Directive 1999/5/EC.
Hint:
If you want to get a copy of the original DoC of our products which relates to the R&TTE, please contact to our web address: http://doc.panasonic-tc.de

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Compliance Notice - CE Mark
This equipment is in conformance with the requirements of the European Council Directive listed below:

73/23/EEC Low Voltage Directive with amendment 93/68/EEC
89/336/EEC EMC Directive with amendments 92/31/EEC and 93/68/EEC
1999/5/EC

Important Safety Instructions / Importantes Mesures De Sécurité

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

Certaines mesures de sécurité doivent être prises pendant l'utilisation de matérial téléphonique afin de réduire les risques d'incendie, de choc électrique et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide ou près d'une piscine.
2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.
3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.
4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manual. Ne pas jeter les piles dans le feu: elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.

CONSERVER CES INSTRUCTIONS

Information to the User

This product and your Health

This product, like other radio devices, emits radio frequency electromagnetic energy. The level of energy emitted by this product however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.
Because this product operates within the guidelines found in radio frequency safety standards and recommendations, we believe this product is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.
In some situations or environments, the use of this product may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may for example include:

- Using this product on board of airplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use this product prior to turning on the product.

Regulatory Information

We are not responsible for any radio or television interference caused by unauthorized modification of this product. The correction of interference caused by such unauthorized modification will be the responsibility of the user. We and its authorized resellers or distributors are not liable for damage or violation of government regulations that may arise from failing to comply with these guidelines.

Lithium Battery

Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored. The battery should only be exchanged by authorized service personnel.
Warning! A risk of explosion from incorrect installation or misapplication may possibly occur.

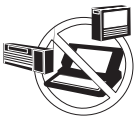
Pile au lithium!

Le micro-ordinateur renferme une pile au lithium qui permet de sauvegarder certaines données comme la date et l'heure notamment. Elle ne devra être remplacée que par un technicien qualifié.
Avertissement! Risque d'explosion en cas de non respect de cette mise en garde!

Precautions

The CF-29 was developed based on thorough research into the real-world portable computing environments. Exhaustive pursuit of usability and reliability under harsh conditions led to innovations such has the magnesium alloy exterior, vibration damped hard disk drive and floppy disk drive, flexible internal connections. The CF-29's outstanding engineering has been tested using the stiff MIL-STD- 810F (for vibration and shock) and IP (for dust and water) based procedures.
As with any portable computer device precautions should be taken to avoid any damage. The following usage and handling procedures are recommended.

Before putting the computer away, be sure to wipe off any moisture.



Avoid Radio Frequency Interference
Do not place the computer near a television or radio receiver.

Avoiding low-temperature burns
Avoid more than casual contact with any heat producing area of the notebook computer, AC adaptor, and any option or accessory you use with it. Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long enough period of time.

Avoid Magnetic Fields
Keep the computer away from magnets.
Data stored on the hard disk may be lost.

Keep Small Objects Away
Do not insert paper clips or other small objects into the computer.

Do Not Disassemble the Computer
Do not attempt to disassemble your computer.

Avoid Excessive Force on the Display
Do not apply excessive downward force on the display when it is completely opened, especially when plugs and/or cables are connected to the rear of the computer.

Precautions (Battery Pack)

- Care should be exercised with regard to the following in order to avoid the possibility of overheating, fire or damage.

Avoid Heat
Do not throw the battery pack into a fire or expose it to excessive heat.

Keep Articles Away
Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.

Do Not Disassemble
Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.

Do Not Short
Do not short the positive (+) and negative (-) contacts.

Avoid Extreme Heat, Cold and Direct Sunlight
Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in an automobile on a sunny day, for example), or in a cold place.

Do Not Use With Any Other Computer
The battery pack is rechargeable and was intended for the specified computer or charger. Do not use it with a computer other than the one for which it was designed.

Do Not Put into a Microwave
Do not put the battery pack into a microwave oven or a pressurized chamber.

Stop Using
Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer or charger and stop using it.

- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.

Precautions (Battery Pack)

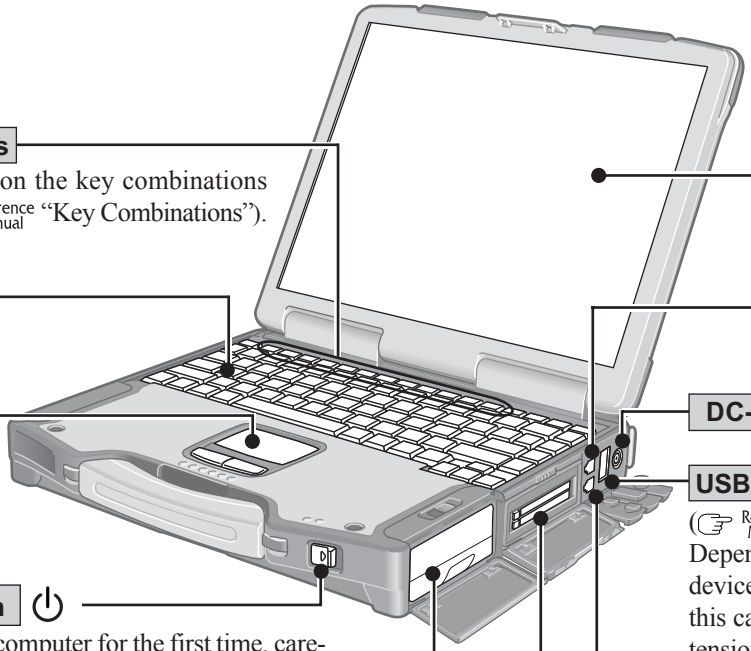
- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 40% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx. 95% of capacity.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adaptor is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

NOTE

- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence if internal temperature of the battery pack is outside of the allowable temperature range (0 °C to 50 °C {32°F to 122 °F}). (☞ Reference Manual "Battery Power") Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions. (Recharging takes longer than usual when the temperature is 10 °C {50 °F} or below.)
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- This computer has a high temperature mode function that prevents the degradation of the battery in high temperature environments. (☞ Reference Manual "Battery Power") If the high temperature mode is enabled in the Setup Utility (☞ Reference Manual "Setup Utility"), a level of 100% in the [High Temperature] mode is about a level of 80% in the [Normal Temperature] mode.
- The battery pack is a consumable item. If the amount of time the computer can be run off a particular battery pack becomes dramatically shorter and repeated recharging do not restore its performance, the battery pack should be replaced with a new one.
- When transporting a spare battery inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag so that its contacts are protected.
- Always power off the computer when it is not in use. Leaving the computer on when the AC adaptor is not connected will exhaust the remaining battery capacity.

Names and Functions of Parts

The illustrations shown may differ from the actual physical appearances.



Function Keys
For information on the key combinations available (☞ Reference Manual "Key Combinations").

Keyboard

Touch Pad
(☞ page 19)

Power Switch
Before using the computer for the first time, carefully read the [Limited Use License Agreement]. If you agree to the conditions, remove the seal.

Hard Disk Drive
(☞ Reference Manual "Hard Disk Drive")

PC Card slots
(☞ Reference Manual "PC Cards")

LCD
(Only for models with touchscreen: ☞ Reference Manual "Touchscreen")

Modem
(☞ Reference Manual "Modem")

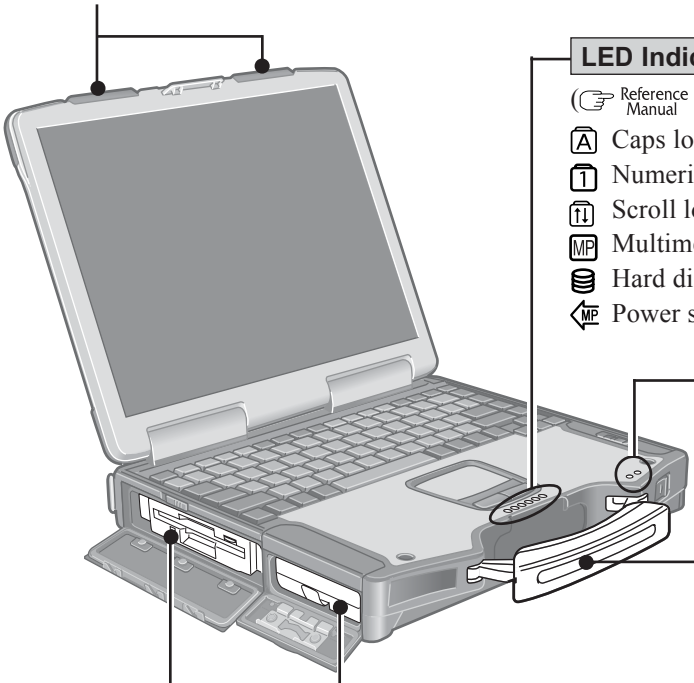
DC-IN Jack DC IN 15.6V

USB Port
(☞ Reference Manual "USB Devices")
Depending on the shape of the plug, some USB devices cannot be connected to the USB port. In this case, use a commercially-available USB extension cable.

LAN
(☞ Reference Manual "LAN")

CAUTION
- Do not connect the modem telephone cable into the LAN port.

Wireless LAN Antenna
(☞ Reference Manual "Wireless LAN")



LED Indicators
(☞ Reference Manual "LED Indicators")
- Caps lock
- Numeric key lock (NumLk)
- Scroll lock (ScrLk)
- Multimedia pocket device status
- Hard disk drive status
- Power status of the multimedia pocket

LED Indicators
(☞ Reference Manual "LED Indicators")
- Battery pack status
- Power status

Carrying Handle
For enhanced portability and in-the-field efficiency.

Battery Pack
(☞ Reference Manual "Battery Power")

Multimedia Pocket (Floppy Disk Drive)
(☞ Reference Manual "Multimedia Pocket")

RECYCLE RBRC Li-ion 1.800.822.8837

A lithium ion battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

L'appareil que vous vous êtes procuré est alimenté par une batterie au lithium-ion. Pour des renseignements sur le recyclage de la batterie, veuillez composer le 1-800-8-BATTERY.

Names and Functions of Parts

Headphone Jack

Use this connector to connect headphones or amplifier-equipped speakers. Audio output from the internal speaker is disabled when headphones or external speakers are connected.

External Display Port

(☞ Reference Manual "External Display")

Parallel Port

Serial Port

Expansion Bus Connector

(☞ Reference Manual "Port Replicator")

External Keyboard/Mouse Port

Security Lock LOCK

A cable can be connected to prevent theft of your computer. For more information, read the manual that comes with the cable.

External Antenna Connector

The external antenna connector is for use as an extension in the future.

Microphone Jack

Use only a monaural condenser microphone (miniature jack). Using an input source other than a monaural condenser microphone may not allow audio to be input or may damage the equipment.

NOTE

- When using a external microphone, do not remove the check mark for "Mute" under "Microphone Balance" of the Volume Control dialog box and do not increase the playback volume. Howling may result. Howling may occur in the same way when disconnecting an external microphone. (The microphone of "Volume Control" is in the state of mute at the time of factory shipment. This is not shown at the time of factory shipment.)

CAUTION

- FCC RF Exposure Warning:
  This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.
  Optional Port Replicator contains TNC connector for external mounted antenna. Employed antenna cannot exceed 7 dBi antenna gain and must be professionally installed. Also, must maintain minimum 20 cm spacing between external antenna and all person's body during wireless mode of operation.

RAM Module Slot

(☞ Reference Manual "RAM Module")

Speaker

- To adjust the volume:
  Fn + F5 / Fn + F6
- Speaker on/off : Fn + F4

CAUTION

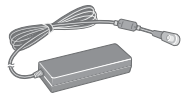
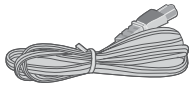
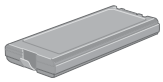
- Do not allow metallic objects or magnetic media to come in close proximity to the speaker on the bottom surface of the computer.
  - Because the speaker contains a magnet, metal objects may become attached to the bottom surface of the computer. This may cause the computer to be unstable, or may mark the surface of the desk on which it is sitting.
  - If floppy disks, magnetic memory cards, or other magnetic media approach the speaker, there is a risk that data will be destroyed.

First-time Operation

Read the steps below to help you learn what parts are included, and to gain an understanding of some basic computer-related operations.

1 Confirm the inclusion of all parts.

Make sure the parts shown in the figure have been supplied. If any of these items are missing or are not working properly, contact Panasonic Technical Support.

AC Adaptor 1	AC Cord 1
 Model No : CF-AA1653A	
Battery Pack..... 1	**Modem Telephone Cable 1**
 Model No : CF-VZSU29	
Operating Instructions (This book)*1 ..... 1 **Windows® Book** ..... 1 **Product Recovery CD-ROM** Windows XP ..... 3 Windows 2000 2	

<Only for models with touchscreen>

Soft Cloth 1	Stylus 1
	(☞ Reference Manual "Touchscreen")

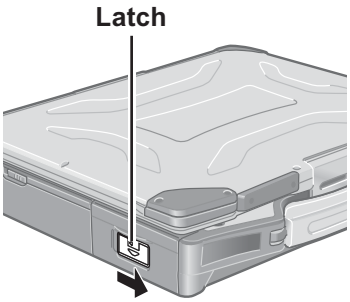
*1 If additional instructions are included with the computer, be sure to read them. It may be necessary to perform additional operations during the following procedures.

2 Read the LIMITED USE LICENSE AGREEMENT. (☞ page 32)

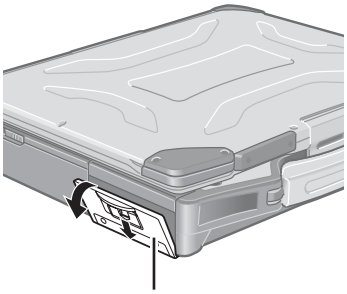
Before removing the seal covering the power switch, read the LIMITED USE LICENSE AGREEMENT.

3 Insert the battery pack.

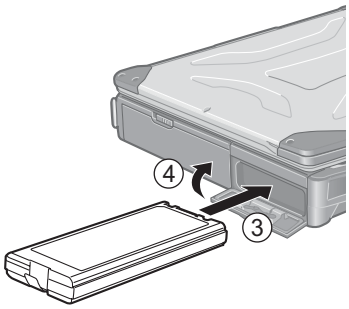
① Unlock the cover by sliding the latch to the right.



② Slide the latch down, and then without releasing it, open the cover as illustrated.



Getting Started



③ Slide the battery pack inward until it is firmly in place.

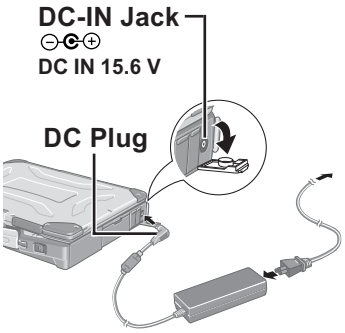
CAUTION

- Do not touch the terminals on the battery pack and the computer. The battery pack may no longer function properly if the contacts are dirty or damaged. Also, the computer may not operate properly.
- Be sure to insert the battery pack as illustrated.

④ Close the cover, then lock it by sliding the latch to the left.

CAUTION

- Confirm that the latch lock is correctly in place. If you carry your computer without the latch lock in place, the battery pack may fall out.
- Before using the battery pack, carefully read "Precautions (Battery Pack)" (☞ page 7-8).



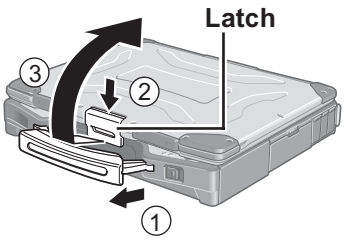
4 Connect your computer to a power outlet.

CAUTION

- Be sure the AC adaptor is connected until completing the first-time use operation.
- When using the computer for the first time, do not connect any peripheral device except the battery pack and AC adaptor to the computer.

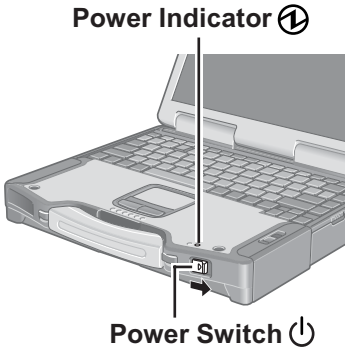
Handling the AC adaptor

- Do not twist or pull the AC power cord forcefully. Doing so may damage the connections.
- Use only the specified AC adaptor with your computer. Using an AC adaptor other than the one supplied might damage the battery and/or the computer.
- When the DC plug is not connected to the computer, disconnect the AC cord from your AC wall outlet.
- Problems such as sudden voltage drops may arise during periods of thunder and lightning. Since this could adversely affect your computer, an uninterruptible power source (UPS) is highly recommended unless the battery pack is installed.



5 Open the display.

① Pull the carrying handle forward.
② Press the latch as illustrated.
③ Lift up the latch and open the display.



6 Turn your computer on.

Slide the power switch and hold it for approximately one second until the power indicator turns on before releasing it.

CAUTION

- Do not slide the power switch and hold it for more than four seconds; this will cause the power to be turned off forcibly.
- Do not slide the power switch repeatedly.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.

7 Setup Windows.

Moving the cursor (⇖) or clicking buttons can be performed with the touch pad.

NOTE

- The touchscreen does not work properly during the Windows setup.
- **<Only for models with XGA type LCD>**
  During the Windows setup procedure, the desktop will be displayed as a small screen in the center of the LCD. After the setup procedure is completed and the computer is restarted, the desktop will be displayed as a full screen.

Windows XP

CAUTION

- Do not press any keys or touch the touch pad until [Windows XP Professional Setup] is displayed.

① At [Welcome to the Windows XP Setup Wizard], select [Next].
② After reading the agreement, select [I accept this agreement] or [I don't accept this agreement], then select [Next].

NOTE

- If [I don't accept this agreement] is selected, the Windows setup will be aborted.

③ Select settings for your region, then select [Next].
④ Enter your name and organization and then select [Next].
⑤ Enter your computer name and administrator password and then select [Next].

CAUTION

- Remember this password! If the password is forgotten, Windows cannot be operated.

⑥ Enter the correct date, time and time zone, then select [Next].

NOTE

- It may take two to three minutes until the next screen is displayed. Wait, and do not press any keys, or touch the touch pad, etc.

⑦ At [Networking Settings], select [Typical settings], then select [Next].
⑧ At [Workgroup or Computer Domain], select [No, this computer is not on a network, or is on a network without a domain], then select [Next].
The computer will restart.

NOTE

- If "Yes, make this computer a member of the following domain" is selected, the following message may be displayed: [An invalid domain was specified. Would you like to proceed for now and try joining a domain later?]. In this case, select [Yes]. After selecting [Yes], the computer will restart automatically, but sometimes the message [Windows is starting up] will remain on the screen, and windows will not start up. If this happens, hold Tab down while pressing Alt until [Network Identification Wizard] is displayed on top, and follow the instructions on the screen.

⑨ Enter your administrator password and select ➡.
Wait until the hard disk drive indicator (🛢) has turned off.

Windows 2000

CAUTION

- Do not press any keys or touch the touch pad until [Windows 2000 Professional Setup] is displayed.

① At [Welcome to the Windows 2000 Setup Wizard], select [Next].
② After reading the agreement, select [I accept this agreement] or [I don't accept this agreement], then select [Next].

NOTE

- If [I don't accept this agreement] is selected, the Windows setup will be aborted.

③ Select settings for your region, then select [Next].
④ Enter your name and organization and then select [Next].
⑤ Enter your computer name and administrator password and then select [Next].

CAUTION

- Remember this password! If the password is forgotten, Windows cannot be operated.

⑥ Enter the correct date, time and time zone, then select [Next].
⑦ At [Networking Settings], select [Typical settings], then select [Next].
⑧ At [Workgroup or Computer Domain], select [No, this computer is not on a network, or is on a network without a domain], then select [Next].
The computer will restart.
⑨ At [Welcome to the Network Identification Wizard], select [Next].
⑩ At [Users of This Computer], select [Users must enter a user name and password to use this computer], then select [Next].
⑪ Select [Finish].
⑫ Enter your administrator password and select [OK].
Wait until the hard disk drive indicator (⛁) has turned off.

8 <Only for models with touchscreen> Calibrate the touchscreen.

Windows XP

① Select [Start] - [Control Panel] - [Printers and Other Hardware] - [Mouse] - [TouchScreen] - [Calibration].
② Touch the "+" mark on the calibration screen with the stylus (included) for about one second.
③ After the calibration procedure is executed (e.g., after the nine "+" marks are touched), the procedure ends when Enter is pressed.
④ Select [OK].

Windows 2000

① Select [Start] - [Settings] - [Control Panel] - [Mouse] - [TouchScreen] - [Calibration].
② Touch the "+" mark on the calibration screen with the stylus (included) for about one second.
③ After the calibration procedure is executed (e.g., after the nine "+" marks are touched), the procedure ends when Enter is pressed.
④ Select [OK].

9 Windows XP

Create a new account.

① Select [Start] - [Control Panel] - [User Accounts] - [Create a new account].
② Enter a name for the new account, then select [Next].
③ Select [Computer administrator], then select [Create Account].
④ <When you want to create a password for the new account>
Select the new account you have created and select [Create a password].
Follow the instructions on the screen to create a password.
⑤ Select [Start] - [Turn Off Computer] - [Restart] to restart the computer.

CAUTION

- Remember this password! If the password is forgotten, Windows cannot be operated. You can create a password reset disk beforehand (☞ below).

NOTE

- **When creating a new user account:**
  - If you make mail settings, create password reset disks (☞ below), or conduct other related operations before creating the user account, you will be unable to use any previous mail history or settings.
  - When you create the first new account, you can only select [Computer administrator]. Once a "Computer Administrator" account has been created, you can create additional limited user accounts.
    Note also that only the added user account will be displayed in the Welcome screen. The account for the administrator created during Windows setup will not be displayed.
- If you use the wireless LAN, be sure to refer to the Reference Manual's "Wireless LAN".

This concludes the first-time use operation guidelines.

Information for Windows XP

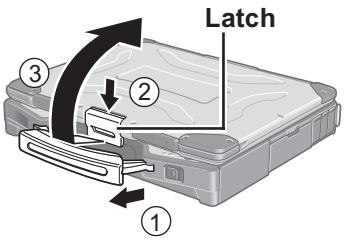
- Depending on the Windows settings, installed applications, and drivers, menus and other displays may differ, or some functions (such as use of the password reset disk) may be inoperable.

- You can select Classic view for the Control Panel or select the Classic Start menu. You can also change the way a user logs on or off.
  The procedure in this manual uses the method of the Windows XP default setting (not Classic Start menu etc.).

- **Resetting the password**
  Windows XP has a function to reset a forgotten password.
  To use this function, you need to create a password reset disk beforehand following the steps below.
  1 Select [Start] - [Control Panel] - [User Accounts].
  2 Select [Prevent a forgotten password] from the [Related Tasks] menu of the account you have logged on to and create a password reset disk following the on-screen instructions. Store the password reset disk in a safe place.
  - Only the logon password for each account can be reset.
    The password set in the Setup Utility cannot be reset.

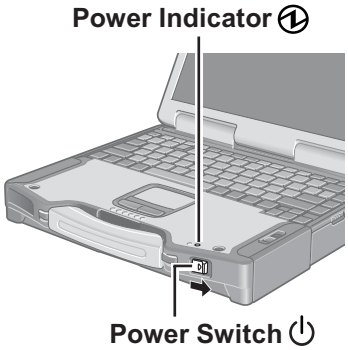
Starting Up/Shutting Down

Starting Up



1 Open the display.

① Pull the carrying handle forward.
② Press the latch as illustrated.
③ Lift up the latch and open the display.



2 Turn your computer on.

Slide the power switch and hold it for approximately one second until the power indicator turns on before releasing it.

CAUTION

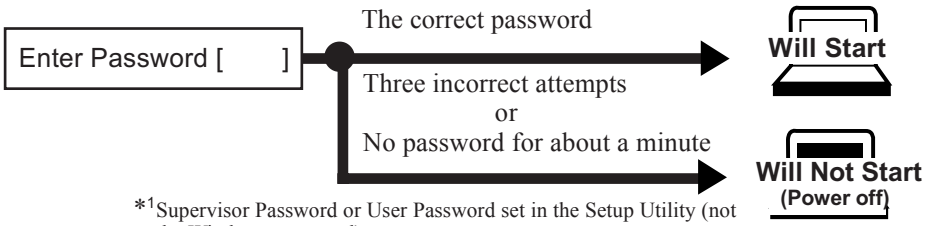
- Under the condition that both the AC adaptor and the port replicator are not connected, the power will not go on if the display is closed.
- While booting, avoid the following until the hard disk drive indicator (⛁) has turned off.
  - Connecting or disconnecting the AC adaptor.
  - Touching the power switch.
  - Performing any keyboard, touch pad, touchscreen (only for models with touchscreen), or external mouse operations.
  - Closing the display.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.
- When the CPU temperature rises, the computer may not power on to prevent the CPU from overheating. Should this happen, allow the computer to cool down then switch the power on again.
  If the computer still does not power on, contact Panasonic Technical Support.

NOTE

- When the power is turned on, sometimes the message "Warming up the system" is displayed or the battery indicator alternately blinks green and orange, and start-up takes longer than usual (a few minutes or more). This function is designed to prevent hard disk drive malfunctions that may occur at low temperatures. Please wait for the computer to start up.

● If [Enter Password] is displayed

Enter your password*1 and press **Enter**. (☞ Reference Manual "Security Measures")



*1 Supervisor Password or User Password set in the Setup Utility (not the Windows password).

● When an application or file that was previously displayed appears on your screen

The standby or hibernation mode has been set (☞ Reference Manual "Standby/Hibernation Functions").

Operation

3 Log on to Windows.

Windows XP

After confirming that the hard disk drive indicator (⛁) has turned off, select the user and input the password, then select ➔. Until the correct password is entered, the computer will not operate.

Windows 2000

After confirming that the hard disk drive indicator (⛁) has turned off, input the user name and password, then select [OK]. Until the correct user name and password are entered, the computer will not operate.

4 Select your application.

You are able to start working on your computer.

NOTE

- The power saving function is factory set, so if there is no input from a key, the touch pad, the touchscreen (only for models with touchscreen) or an external mouse (when one is connected) for a certain interval of time, the power to the LCD and hard disk may be turned off. The LCD will resume operation when the touch pad, the touchscreen (only for models with touchscreen) or an external mouse (when one is connected) is used or a key is pressed.
  The power to the LCD may be turned off even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press Space or Enter to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like Ctrl.
  In addition, when the computer is left alone, it automatically enters the standby or hibernation mode (☞ Reference Manual "Standby/Hibernation Functions"). The computer will resume by sliding the power switch.

Windows XP

- When switching to a different user with the Fast User Switching function, it may not be possible to set the settings of the display. In this case, log off all users, and try the operation once more. If the problem persists, restart the computer.

Shutting Down (power off your computer)

This procedure is for shutting down the computer without using the standby or hibernation function (☞ Reference Manual "Standby/Hibernation Functions").

1 **Save important data and close each application.**

2 Windows XP

Select [Start] - [Turn Off Computer].

Windows 2000

Select [Start] - [Shut Down].

3 Windows XP

Select [Turn Off].

Windows 2000

Select [Shut down], then select [OK].

Your computer will power off automatically.

● Restarting your computer (without shutting down)

Windows XP

Select [Restart].

Windows 2000

Select [Restart], then select [OK].

CAUTION

- Do not do the following during the shutdown/restart procedure.
  - Connecting or disconnecting the AC adaptor.
  - Touching the power switch.
  - Performing any keyboard, touch pad, touchscreen (only for models with touch-screen), or external mouse operations.
  - Closing the display.

NOTE

- **To shut down using the keyboard,**

  Windows XP

  Press [⊞], [U], and select [Turn Off] with [→] [←] [↑] [↓], then press [Enter].

  Windows 2000

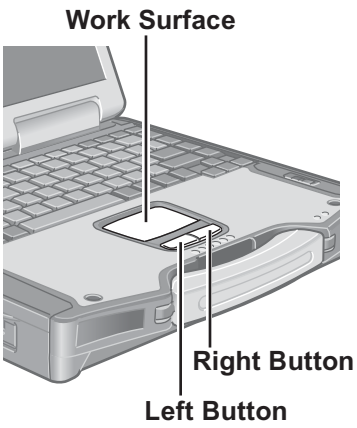
  Press [⊞], [U], and select [Shut down] with [→] [←] [↑] [↓], then press [Enter].
- **To quickly resume computer operation after shutting down,**

  The standby or hibernation function is available (☞ Reference Manual "Standby/Hibernation Functions").

4 **Close the display until the latch clicks into place.**

Operation

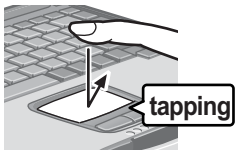
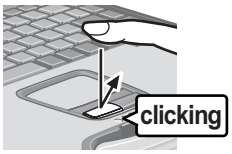
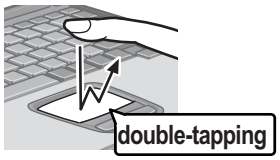
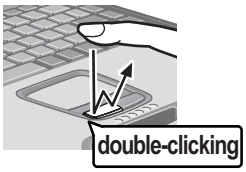
Touch Pad (Basic Operation)



Use the touch pad to move the cursor on the display and perform normal computer operations. For instructions on how to operate, refer to Reference Manual "Touch Pad".

CAUTION

- By design the touch pad is to be used with a finger tip only. Therefore, do not use any implement which causes damage on the work surface.

Function	Touch Pad Operation
Moving the Cursor	Move the tip of your finger lightly over the surface.
Tapping/Clicking	 or 
Double-Tapping/ Double-Clicking	 or 
Dragging	Two quick taps, but on the second tap leaving your finger down (applying pressure) and moving it on the work surface. or While holding down the button, moving your finger on the work surface.

Handling the Touch Pad

- If a key combination such as Fn + F5 is used while the pad is being touched, the function of the key combination will not work. In addition, it is possible that control of the cursor will be lost and the cursor will not show proper movements. In such cases, the computer has to be restarted by using the keyboard (e.g., ⊞).
- Do not place any object on the work surface or press down forcefully with sharp-pointed objects (e.g., nails) or hard objects that can leave marks (e.g., pencils and ball point pen).
- Try to avoid having any harmful substances such as oil, come in contact with the touch pad. The cursor may not work properly in such cases.
- **When the touch pad becomes dirty:**
  Wipe to remove dirt by using a dry soft cloth such as gauze or a soft cloth first applied with detergent diluted with water and then thoroughly wrung.
  Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.

Reference Manual

The Reference Manual and the Important Tips can be accessed on your computer. When a printer is connected, these manuals can also be printed.

- The Reference Manual explains functions for you to make greater use of the computer, such as how to add peripheral devices, how the Setup Utility works, and other useful information. (Refer to the cover of this manual for a list of the main contents included.)
- Important Tips provides information on how to maximize use of the battery pack, which is necessary for computing away from your home or office.
  It also offers helpful explanations on how to use the touchscreen more effectively. (only for models with touchscreen)

Opening the Reference Manual or Important Tips

● Reference Manual

Windows XP

Select [Reference Manual] in [Start].

Windows 2000

Select [Reference Manual] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals].

● Important Tips

Select Important Tips on the desktop.

Important Tips can also be accessed from the following menu.

Windows XP

Select [Important Tips] in [Start] - [All Programs] - [Panasonic] - [On-Line Manuals].

Windows 2000

Select [Important Tips] in [Start] - [Programs] - [Panasonic] - [On-Line Manuals].

When the Reference Manual or Important Tips is started up for the first time, the License Agreement of the Acrobat Reader may be displayed. If it is displayed, after reading the agreement, select [Accept] to access the Reference Manual or Important Tips.
Refer to Acrobat Reader Help to use the Acrobat Reader.

NOTE

- Illustrations may be difficult to view depending on the magnification. If the illustration is too small, magnify the display.
- The characters in PDF files (such as the Reference Manual) may be difficult to read depending on the Acrobat Reader settings and the Windows Desktop settings. In such cases, change the Acrobat Reader settings with the following procedure.
  1. Start up Acrobat Reader.
  2. Select [Edit] - [Preferences] - [Accessibility], and then set [Color Scheme] to [Use colors specified in document].
- When the taskbar is hidden at the bottom portion of Acrobat Reader, set the maximum display window size.
- If a printer is connected, we recommend printing pages. The illustrations and display samples may not print with a high quality.

Useful Information

Usage Environment

Environment

- In use: Temperature: 5 °C to 35 °C {41 °F to 95 °F}
  Humidity : 30% to 80% RH (No condensation)
  Not in use: Temperature: -20 °C to 60 °C {-4 °F to 140 °F}
  Humidity : 30% to 90% RH (No condensation)

NOTE

Only use the computer within the allowable temperature range.
When the computer is left powered on in a low temperature environment, set [Turn off hard disks] to [Never] in the following menu to avoid damage to the hard disk drive.

Windows XP

[Start] - [Control Panel] - [Performance and Maintenance] - [Power Options] - [Power Schemes]

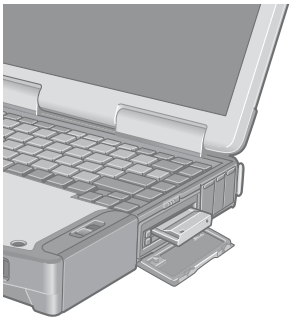
Windows 2000

[Start] - [Settings] - [Control Panel] - [Power Options] - [Power Schemes]

Places not to use your computer

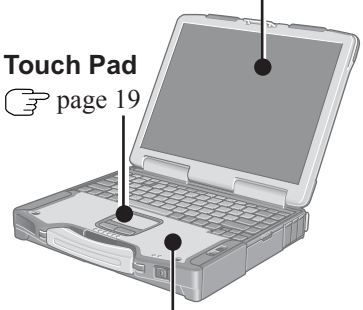
- Such areas may result in damage to the computer.
  Areas with electronic equipment
  These areas may interfere with your display or cause your computer to produce strange sounds.
  Areas with extremely high/low temperatures
- Do not leave things near the computer that are sensitive to heat. During operation, the computer may become warm.

Handling



- This computer has been designed so as to minimize shock to the LCD and hard disk drive, the leakage of liquid (e.g., water) on to the keyboard, etc., but no warranty is provided against such trouble. Therefore, as a precision instrument, be extremely careful in the handling.
- Do not drop or hit your computer against solid objects.
- Do not carry your computer when it is on.
- Remove all external devices, cables, and PC Cards sticking out of the computer (see the figure on the left) before transporting the computer.
- We recommend preparing a fully charged battery (and optional charger, if possible).
  When transporting spare batteries inside a package, briefcase, etc., it is recommended that the batteries be stored in a plastic bag.
- Do not place the computer upright or allow it to tip over. When the computer receives extremely strong shock after falling, the hard disk or floppy disk drive, etc., may become inoperable.
- Do not carry the computer while the display is open, or carry it by gripping the display.
- Do not put anything (e.g., a piece of paper) between the display and keyboard.
- Always carry your computer with you when traveling. Never check it in with luggage. For use of the computer inside an aircraft, we recommend asking the airlines regarding their policy on this issue.
- It is a good idea to make backup copies on disks and carry them with you.
- Do not leave a disk in the drive while transporting your computer.

Maintenance



Touch Pad
☞ page 19

Display

<Models with touchscreen>

Use the Soft Cloth included with the computer. (For more information, refer to “Suggestions About Cleaning the LCD Surface” that come with the Soft Cloth.)
If the Protective Film becomes dirty or damaged, it may be time to replace your Protective Film. The Protective Film is a disposable item. To find out the model number of your Protective Film, contact Panasonic Technical Support. (For more information, refer to the “Operating Instructions” that come with the Protective Film.)

CAUTION

- Do not touch or use a touchscreen before you re-attach a Protective Film, as you may leave a mark or a scratch on the touchscreen.

<Models without touchscreen>

Avoid using water when cleaning the panel. Ingredients included in water may leave residue and reduce readability of the screen.
<When cleaning dust/dirt>
Avoid rubbing off dust/dirt with cloth since it may leave scratch on the screen.
Sweep dust/dirt with fine brush, then wipe it with “dry” soft cloth used for cleaning glasses.
<When cleaning oily surface>
Apply camera lens cleaner on a soft gauze and clean it with gentle force. Then, wipe with dry soft cloth used for cleaning glasses.

Areas excluding the display

Wipe these areas with a soft cloth, after applying water or detergent diluted with water to the soft cloth and firmly wringing out excess water.

CAUTION

- Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.
- Do not directly add or spray water or detergent. If liquid enters the inside of the computer, it may cause it to work improperly or be damaged.

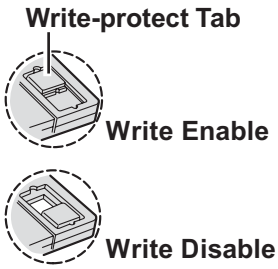
Saving Data on the Hard Disk

- **Do not expose your computer to shock.**
  Use care when handling your computer, shock may damage your hard disk or make your software applications and data unusable.
- **Do not power off your computer while software applications are running or hard disk drive indicator (⛁) is on.**
  Properly shut Windows down to avoid problems.
- **Save all valuable data to floppy disks, etc.**
  Backing up data to floppy disks, etc. will limit damage should trouble occur to your computer or should you inadvertently change or erase data.
- **Use the security function for all important data.** (☞ Reference Manual “Security Measures”)

Hard Disk Lock

When the Hard Disk Lock is set to [Enable], it is impossible to read/write data from/to the hard disk when the hard disk is installed in a different computer, since a password is also set for the hard disk. When the hard disk is returned to the original computer, you can read and write data as before. In this case, however, make the settings in the Setup Utility exactly the same as they were before the hard disk was removed. (Note that this Hard Disk Lock does not guarantee complete protection of data.) (☞ Reference Manual "Security Measures")

Saving Data on Floppy Disks



- **Do not power down your computer or press the disk eject button while the MP indicator (MP) is on.**
  Doing so may damage the data on the floppy disk and render the floppy disk useless.
- **Use care when handling floppy disks.**
  To protect the data on your floppy disks or to prevent a floppy disk from becoming stuck in your computer, avoid the following:
  • Sliding the shutter on the floppy disk manually.
  • Exposing the floppy disk to a magnetic field.
  • Storing the floppy disk in locations prone to high temperatures, low pitched noise, dampness, or dust.
  • Applying more than one label on the floppy disk.
- **Confirm the contents of a floppy disk before formatting it.**
  Confirm that no important data is on the floppy disk, because all data on the floppy disk will be erased.
- **Use the write-protect tab.**
  This is a must for preserving important data. This prevents your data from being erased or overwritten.

Computer Viruses

Users are advised to purchase the latest versions of virus protection software and use them regularly.
We recommend you run the software:
• After booting your computer.
• After receiving data.
We recommend that you check data received on disks or from external sources, such as data downloaded from the Internet, e-mail, etc. (For compressed files, uncompress them before running a check).

When Using Peripheral Devices

Pay strict attention to the following points to avoid damage to the computer, peripheral devices, cables, etc. Also, in addition to following this manual and the Reference Manual, carefully read the instruction manuals for the peripheral devices being used.

- Use only peripheral devices that conform to the computer's specifications.
- Connect the devices properly, paying close attention to the condition and position of the connectors.
- If a connection cannot be made easily, do not apply undue force; check once more to confirm the condition and position of the connector (alignment of pins, etc.) .
- If the connector has holding screws, fasten the screws firmly.
- Do not carry the computer with cables attached, and do not pull on the cables forcefully.

Wireless LAN

- **To prevent theft of data or unauthorized access to the hard disk via a wireless LAN.**
  If you plan to use wireless LAN functions, we recommend that you do so only after making the appropriate security settings, such as for data encryption.

Useful Information

Windows Update

You can use the latest patches and service packs for Windows with the following menus.
Do not apply "Driver Update" even if a message to update a driver appears. If a driver update is required, contact to Panasonic Technical Support.

Windows XP

[Start] - [All programs] - [Windows Update]

Windows 2000

[Start] - [Windows Update]

When Changing Hard Disk Partitions

When using the hard disk backup function (☞ page 34), do not divide up the hard disk before creating a backup region. If you do this, the backup region cannot be created. Divide into the partition when the backup region is created.

When Disposing of or Transferring Ownership of This Device

When disposing of or transferring ownership of this device, erase all data on the hard disk in order to prevent the theft of hard disk data. Even if you delete data or initialize the hard disk through normal Windows commands, data can still be read using special software. In order to erase all data, either have the data erased by a specialist (at a charge) or use the hard disk data erase utility (included) (☞ page 38). (Note that this hard disk data erase utility does not guarantee that data will be completely erased.)

Also, note that if you transfer ownership of this device without deleting commercial software that you have installed to the hard disk, you may be in violation of the licensing agreement for that software.

A Characteristic of Transflective Display (Only for models with 12.1 SVGA type LCD)

Immediately after the computer is turned off or enters the standby mode, you may notice a black pattern appearing temporarily at the edges of the display. This is a characteristic of the transflective display and is not a malfunction.

List of Error Codes

When turning on the computer, if one of the following error codes or messages is displayed, follow the instructions shown below. If the problem persists, or if the error code or message displayed is not shown here, contact Panasonic Technical Support.

Error Code/Message	Action
Invalid system disk. Replace the disk, and then press any key	● If a floppy disk is set in the floppy disk drive, remove the disk and press any key. ● If a device is connected to the USB port, disconnect the device, or run the Setup Utility and set [Legacy USB Support] in [Security] menu to [Disable].
0200: Failure Fixed Disk	● Disconnect the hard disk drive and reconnect it again. Make sure the drive is secured correctly. ● If the second hard disk drive is inserted inside the multimedia pocket, remove the drive and reconnect it. Make sure the drive is secured correctly.
0211: Keyboard error	● If an external keyboard or mouse is connected, disconnect these devices.
0251: System CMOS checksum bad - Default configuration used	An error has occurred in the memory that stores the Setup Utility settings. This error occurs when the memory content is changed through some inadvertent operation by a program or other function. ● Run the Setup Utility and load the default values, then change the settings to the appropriate values as needed. ● If the problem persists, the internal clock battery may need to be replaced. Contact Panasonic Technical Support.
0271: Check date and time settings	The data and time setting are incorrect. ● Run the Setup Utility and set the date and time correctly. ● If the problem persists, the internal clock battery may need to be replaced. Contact Panasonic Technical Support.
0280: Previous boot incomplete - Default configuration used	Startup has failed repeatedly, so the Setup Utility settings have been returned to their default values, and the computer has been restarted. ● Run the Setup Utility and load the default values, then change the settings to the appropriate values as needed.
02B0: Diskette drive A error	● Disconnect the floppy disk drive and reconnect it. Make sure the drive is secured correctly.
0613: Serial Port*1 configuration changed 0614: Serial Port*1 config. error - device disabled *1 The port name, such as A or B, is displayed, indicating the conflicting ports.	I/O address and IRQ settings are in conflict. ● Run the Setup Utility and change the settings in [Advanced] menu so there is no port conflicts.
Press <F1> to resume, <F2> to Setup	● Write down the error details and press F2 to run the Setup Utility. Confirm the settings, and change the settings to the appropriate values as needed.
Operating System not found	The OS is not properly installed on the floppy disk or the hard disk that you are trying to boot from. ● If the computer cannot be booted from the floppy disk, make sure there are no non-bootable floppy disks in the floppy disk drive. ● If the computer cannot be booted from the hard disk, perform the reinstallation procedure. ● If the computer cannot be booted from the hard disk, disconnect the hard disk drive and reconnect it again. ● If the problem persists, perform the reinstallation procedure. ● If a device is connected to the USB port, disconnect the device, or run the Setup Utility and set [Legacy USB Support] in [Security] menu to [Disable].

Dealing with Problems (Summary)

When a problem occurs, refer to this page. The "Reference Manual" also contains detailed information. If a problem appears to be related to a software application, read the software related manual. If you still cannot troubleshoot the problem, contact Panasonic Technical Support. You can use the PC Information Viewer to check the computer's usage status. (☞ Reference Manual "Dealing with Problems (Advanced)")

● Starting Up

The power indicator or battery indicator is not lit	● Check the cable connection for the AC adaptor. ● Check to see if a fully charged battery is properly installed. ● Remove the battery pack and disconnect the AC adaptor, then connect them again.
The computer does not operate when a USB device is connected	● The computer may not operate when certain USB devices are connected. Disconnect the USB device, or set [Legacy USB Support] to [Disable] in [Security] menu of the Setup Utility.
[Enter Password] is displayed	● Input your Supervisor Password or User Password. If you have forgotten it, contact Panasonic Technical Support.
POST Startup Error(s) is displayed	☞ page 25
Windows startup, or an operation is extremely slow	● Press F9 in the Setup Utility (☞ Reference Manual "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings). Then, the Setup Utility must be run once again for you to input the appropriate operating environment settings. (The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.)
The date and time are incorrect	● You can set the date and time using the following menu. Windows XP [Start] - [Control Panel] - [Date, Time, Language, and Regional Options] - [Date and Time] Windows 2000 [Start] - [Settings] - [Control Panel] - [Date/Time] ● When the computer is connected to a LAN, confirm the date and time of the server. ● If you continue to experience problems, the internal battery maintaining the clock may need to be replaced. Contact Panasonic Technical Support. ● When the computer is connected to a LAN, confirm the date and time of the server. ● This computer will not correctly recognize the date and time starting from the year 2100 A.D.
When resuming from the standby or hibernation mode, [Enter Password] does not appear even if a password has been set in the Setup Utility	● Even when a password has been set in the Setup Utility, [Enter Password] does not appear when the computer resumes from the standby or hibernation mode. If you want to use the security function when using the standby or hibernation mode, use the Windows password as follows: Windows XP Select the account to change in [Start] - [Control Panel] - [User Accounts] and set the password, then add the check mark for [Prompt for password when computer resumes from standby] in [Control Panel] - [Performance and Maintenance] - [Power Options] - [Advanced]. Windows 2000 Set the password in [Start] - [Settings] - [Control Panel] - [Users and Passwords], then add the check mark for [Prompt for password when computer goes off standby] in [Control Panel] - [Power Options] - [Advanced].
When the administrator password is forgotten	● Set the password again in the following procedure. Windows XP If you have created a password reset disk (☞ page 15), a message is displayed when you fail to correctly enter the password. Follow the message's instructions and set the password again by using the password reset disk. If you have not created a password reset disk, after reinstalling, setup Windows and then set the password again. Windows 2000 After reinstalling, setup Windows and then set the password again.

Starting Up (continued)

When the previous item is not the cause	● Press F9 in the Setup Utility (☞ Reference Manual "Setup Utility"). This will restore the Setup Utility's settings to their default values (except the password settings). ● Try removing all peripheral devices. ● Check a disk error using the following procedure. *1* Display [Local Disk(C:) Properties]. Windows XP Select [Local Disk(C:)] with the right button in [Start] - [My Computer], and select [Properties]. Windows 2000 Select [Local Disk(C:)] with the right button in [My Computer], and select [Properties]. *2* Select [Tools] - [Check Now]. *3* Select [Start] after selecting required items in [Check disk options]. ● At startup, hold down F8 when [Panasonic] boot screen disappears, and release your finger when the Windows Advanced Options Menu is displayed. Start the computer in Safe Mode, and confirm the details of the error.

Display

No display after powering on	● When there is no display to an external display, • Check your cable connection to the external display. • Confirm your display is powered on. • Check the settings for your external display. ● The display destination may be set to the external display. Try changing the display destination by pressing Fn + F3. If you want to switch the display destination repeatedly by pressing Fn + F3, make sure that the display destination has switched completely each time before pressing Fn + F3 again. ● Press Fn + F2 and adjust the brightness.
The power has not been turned off, but after a certain period of time, there is no display	● Has the computer been set to the power-saving mode? To resume operation of your computer from the condition the power of the display is off (for energy conservation purposes), press any key unrelated to the direct triggering of a selection, like Ctrl. ● To save power, your computer may have automatically entered the standby mode (power indicator blinks green) or hibernation mode (power indicator turns off). In such cases, slide the power switch.
When the battery pack is used, the screen is darker than when the AC adaptor is connected	● Press Fn + F2 and adjust the brightness. Note, however, that when the brightness is increased, the battery running time will become shorter. Brightness can be set to separate levels for when the AC adaptor is connected and when it is disconnected.
An afterimage appears (e.g., green, red, and blue dots remain on the display) or there are dots not displaying the correct colors	● If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed. ● High-precision and advanced technologies are necessary in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture elements either fail to light or remain constantly lit (that is, more than 99.998% of elements are functioning properly), no defect is considered to exist.
The external display no longer displays properly	● When an external display not compatible with the power saving mode is used with the computer, the display may not function correctly when the computer enters the power saving mode. In such cases, turn off the power to the external display.

Dealing with Problems (Summary)

Display (continued)

During simultaneous display, the screen of the external display becomes disordered	● Try changing the display by pressing Fn + F3. ● If you continue to experience problems, try changing the display in the following menu. Windows XP [Start] - [Control Panel] - [Other Control Panel Options] - [Intel(R) Extreme Graphics] - [Devices] Windows 2000 [Start] - [Settings] - [Control Panel] - [Intel(R) Extreme Graphics] - [Devices]
When an MPEG file is being played with Media Player, the display destination cannot be switched using Fn+F3	● The display destination cannot be switched while an MPEG file is playing. Stop playing the MPEG file before switching the display destination.

Shutting Down

Windows cannot be shut down or restarted	● If a USB device is connected, try removing it.

Battery Indicator

The red indicator lights.	● The battery level is very low (the charge is approx. 9% or less). Connect the AC adaptor. You can use the computer when the battery indicator light is orange. If you do not have an AC adaptor, save your data and power off your computer. After replacing the battery pack with a fully charged one, turn your computer on.
The red indicator blinks	● Quickly save your data and power off your computer. Remove the battery pack and disconnect the AC adaptor, then connect them again. If the problem persists, contact Panasonic Technical Support. Possible failure in the battery pack or charging circuit.
The orange indicator blinks	● Battery cannot be recharged temporarily because the internal temperature of the battery pack is outside of the acceptable temperature range for recharging. Once the allowable range requirement is satisfied, charging begins automatically. Your computer can be used normally in this state.
The green indicator blinks	● In high temperature mode, the battery pack is discharging to a level of 80%* in normal temperature mode. (☞ Reference Manual "Battery Power") Do not remove the battery pack while the battery indicator is blinking green. * A level of 80% in normal temperature mode is displayed as [100%] in high temperature mode.
The battery indicator blinks green and orange alternately	● Warming up the system to prevent hard disk drive malfunctions at low temperature. Leave your computer as is. Once the allowable temperature range requirement is satisfied, your computer will start automatically.

Connecting Peripherals

The Serial Port B of the port replicator does not work	● Set [Serial Port B] to [Enable] in [Advanced] menu of the Setup Utility. ● Try setting [MP Serial Port] to [Disable] in [Advanced] menu of the Setup Utility.

Touch Pad / Touchscreen (only for models with touchscreen)

The cursor cannot be controlled properly	● If you are using an external mouse, ensure that the external mouse has been connected correctly. ● Restart the computer by using the keyboard (Press [⊞], [U], and select [Restart] with [→] [←] [↑] [↓], then press [Enter]). ● If the computer does not respond to keyboard commands, read "No response" (☞ below).
The cursor does not move in scrolling area of the touch pad	● When the Microsoft® IntelliMouse™ Wheel mode or the original mode is set for the touch pad, only scroll operations are possible for the right part or bottom part of the touch pad. In this case, cursor operations are possible by using the work surface excluding the right part or bottom part. When no mode is set, the entire surface of the touch pad can be used for cursor operations.
Unable to input using the touch pad	● Has the Setup Utility been used to set [Touch Pad] to [Enable]? ● When external mouse drivers are installed (e.g., Intellimouse), the touch pad may not be used. ● Has the touch pad driver been properly installed?
Unable to point correctly with the stylus included with the computer	● As a result of the physical characteristics of the Touchscreen, sometimes the position of the stylus does not match the position of the cursor on the screen. This is not a malfunction. Perform [Calibration] (☞ page 14).
Unable to input by touching the display	● Has the Setup Utility been used to set [Touchscreen] to [Enable]? ● When mouse drivers are installed (i.e. IntelliMouse), the touchscreen is unable to be used. ● Has the touchscreen driver been properly installed?

Reference Manual

The Reference Manual is not displayed	● Is Acrobat Reader installed? If Acrobat Reader is not installed, run [c:\util\reader\acroreader51_enu_full.exe] in [Start] - [Run] to reinstall the program. When installing the program, do not change the installation destination folder. If the destination folder is changed, the Reference Manual cannot be opened from the [Start] menu.

Fast User Switching function Windows XP

Some applications may not work properly	● When switching to a different user with the Fast User Switching function, the following problems may occur. • Some applications may not work properly. • Key combinations with the Fn key may not work. • It may not be possible to set the settings of the display. • The wireless LAN cannot be used. • A serial mouse may not work. In this case, log off all users, and try the operation once more. If the problem persists, restart the computer.

Others

No response	● Press [Ctrl]+[Shift]+[Esc] to open Task Manager and close the software application which is not responding. ● After shutting down by sliding the power switch for more than four seconds, slide the power switch to power on and open the application again. If the program no longer works normally, delete the program using the following menu. Then reinstall the program. Windows XP : [Start] - [Control Panel] - [Add or Remove Programs] Windows 2000 : [Start] - [Settings] - [Control Panel] - [Add/Remove Programs]

Reinstalling Software

When reinstallation procedure is performed, the contents of the hard disk will be erased. Be sure to back up any critical data on your hard disk to another media or to an external hard disk before running the reinstallation procedure.
The reinstallation procedure will return the computer to its original condition.
Even if a hard disk backup area has been created, this backup area will be erased, and all the backed up data will be lost.
(This is not the case when Windows is reinstalled in the first partition.)
• If you have created partitions for data, the data may be erased or become corrupt as a result of the reinstallation procedure.

Before Reinstallation

Preparing

• Product Recovery CD-ROM (included)
• Panasonic CD drive (optional: Confirm the latest information on optional products in catalogs, etc.)

Important

● Before the reinstallation procedure, remove all peripherals (except for the CD drive).
● Be sure the AC adaptor is connected until the reinstallation procedure is completed.

Reinstalling

1 Turn off the computer and insert the CD drive into the multimedia pocket. (☞ Reference Manual "Multimedia Pocket")

2 Turn on the computer, and press F2 while [Panasonic] boot screen is displayed.
The Setup Utility will start up.
If the password has been set, enter the Supervisor Password.

3 Write down all of the contents of the Setup Utility and then press F9 .
At the confirmation message, select [Yes] and press Enter .

4 Select [Boot] menu, then select [CD Drive] and press F6 until [CD Drive] is at the top of the [Boot] menu.

5 Place the disc number one of the recovery CDs into the CD drive.

6 Press F10 .
At the confirmation message, select [Yes] and press Enter . The computer will restart.
<When the hard disk backup function has been enabled>
When the message [The Backup function has been enabled. If [Recovery] or [Erase HDD] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears, press Y .

7 Press 1 to execute [1.[Recovery]].
(You can cancel this operation by pressing 0 .)
The License Agreement screen should appear.

8 Press 1 to select [1. Yes, I agree to the provisions above and wish to continue!].
This screen should appear.

Windows XP

```
----------------------------------------------------------------
Select a number
----------------------------------------------------------------
                    Reinstalling : Windows(R) XP Professional

1. Reinstall Windows to the whole HDD to factory default.
2. Make two partitions, for the operating system and data. And reinstall
   Windows to the operating system partition.
   (All existing partitions on HDD will be lost.)
3. Reinstall Windows to the first partition.

0. Cancel
----------------------------------------------------------------
```

Windows 2000

```
----------------------------------------------------------------
Select a number
----------------------------------------------------------------
                    Reinstalling : Windows(R) 2000 Professional

1. Reinstall Windows to the whole HDD to factory default.
2. Make two partitions, for the operating system and data. And reinstall
   Windows to the operating system partition.
   (All existing partitions on HDD will be lost.)
3. Reinstall Windows to the first partition.

0. Cancel
----------------------------------------------------------------
```

9 Make a selection from the menu.

NOTE

- When [2] is selected, the hard disk backup function cannot be enabled because the hard disk has been divided into partitions.

- When selecting [2], enter the basic partition size for the operating system installation and press Enter.
  (The data partition size is the remainder after subtracting the basic partition size.)
- To select [3], the initial partition size must be 6 GB or more of the hard disk size. Reinstallation cannot be performed with a small partition size.

<When the hard disk backup function has been enabled>
If you select [1] or [2], the message [The Backup function has been enabled. If [Recovery] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears. In this case, press Y.
If the message [Computer must be rebooted in order to execute [Recovery.]] appears, press R.

10 At the confirmation message , press Y.
The operation of reinstallation for the hard disk starts automatically. (The operations take about 15 minutes.)

CAUTION

- Do not interrupt the reinstallation procedure before completion, for example by turning off the computer or pressing Ctrl + Alt + Del, as this may prevent Windows from starting up, or may cause data to be lost so that the reinstallation procedure cannot be executed.
- When a message appears instructing you to insert the next CD, insert the recovery CD showing the next number in the sequence, and then select [OK].
  If the message [The media does not contain the correct file] appears, select [OK]. A message will appear instructing you to insert the next CD.
  Confirm that the proper recovery CD has been inserted by opening the cover of the CD drive and then close the cover, then select [OK].

11 After the reinstallation procedure completes, this screen should appear.
Remove the recovery CD.

Windows XP

```
[Recovery] is complete.
Windows(R) XP Professional install wizard will start after reboot.
Please Remove the Product Recovery CD-ROM, and press
Ctrl + Alt + Del (Delete) to reboot.
```

Windows 2000

```
[Recovery] is complete.
Windows(R) 2000 Professional install wizard will start after reboot.
Please Remove the Product Recovery CD-ROM, and press
Ctrl + Alt + Del (Delete) to reboot.
```

12 Restart the computer by pressing Ctrl + Alt + Del and press F2 while [Panasonic] boot screen is displayed.
The Setup Utility will start up.
If the password has been set, enter the Supervisor Password.

13 Press F9.
At the confirmation message, select [Yes] and press Enter. (The Setup Utility settings will return to their default values. Even the security settings with the exception of the password(s) will return to their default values.)

14 Select [Exit] and then select [Save Current Values], then press Enter.
At the confirmation message, select [Yes] and press Enter.

15 Turn the computer off by sliding the power switch.

NOTE

- If additional instructions are included with the computer, be sure to read them. It may be necessary to perform additional operations during the following procedures.

16 Perform the first-time use operation (☞ page 12 step **6** - page 15 step **9**).

17 Run the Setup Utility and change the settings where necessary.

<Changing the drive letter>
You can change the drive letter for the CD drive or hard disk drive by the following steps.

- Drive letters can only be changed when two or more partitions have been created on the hard disk drive. The name of the C: drive cannot be changed.
- We recommend that you make these changes before installing applications.

Windows XP

1. Select [Start] - [Control Panel] - [Performance and Maintenance] - [Administrative Tools] - [Computer Management].
2. Select [Disk Management] from [Storage].
3. Right click on the partition of the hard disk or the name of the CD drive and select [Change Drive Letter and Paths...].
4. Select [Change].
5. Select [Assign the following drive letter] and select the new drive letter, and then select [OK].
6. At the confirmation message, select [Yes].

Windows 2000

1. Select [Start] - [Settings] - [Control Panel] - [Administrative Tools] - [Computer Management].
2. Select [Disk Management] from [Storage].
3. Right click on the partition of the hard disk or the name of the CD drive and select [Change Drive Letter and Path...].
4. Select [Edit].
5. Select [Assign a drive letter] and select the new drive letter, and then select [OK].
6. At the confirmation message, select [Yes].

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Hard Disk Backup Function

The hard disk backup function creates a backup area (storage area) on the hard disk. This area is to back up (store) hard disk contents or restore backed up contents to their original locations.
By backing up the data on your hard disk to a backup area, you can protect your data from loss or damage resulting from operational errors or other factors. Also, you can back up or restore hard disk contents using this computer alone, without having to use other media or peripheral devices.
At the time of purchase, the hard disk backup function is disabled. If you follow the procedure below to create a backup area, the hard disk backup function will be enabled, and you will be able to back up your data. Note, that once the backup function has been enabled, you will have to perform the reinstallation procedure to disable it again (☞ page 30).

> The hard disk backup function cannot back up or restore data properly if there is a problem with the hard disk when the data is backed up or restored. Note that if an error occurs while data is being restored, whether as a result of an unexpected malfunction, incorrect operation, or other reason, the data in the hard disk (data before restoration) may be lost.
> Matsushita Electric Industrial Co., Ltd. will bear no responsibility for any damages suffered by the user (including loss of data) as a result of the use of this function.

Preparing

- Product Recovery CD-ROM (included)
- Panasonic CD drive (optional: Confirm the latest information on optional products in catalogs, etc.)

Before Using a Hard Disk Backup Function

- Disconnect or remove all peripheral devices (except for the CD drive), as the backup area may not be created properly while these devices are connected.
- Be sure the AC adaptor is connected to the computer.
- A backup area cannot be created if the hard disk is already divided into several partitions. Return the computer to its condition at the time of purchase (one partition only), and create the backup area.
- To divide the partition, make the selection when the backup area is created (☞ page 35 step ***8***).
- If the partition configuration is changed (partitions created, size changed, etc.) after the backup area has been created, it will no longer be possible to execute the backup function. To change the configuration, it is necessary to return the computer to its condition at the time of purchase, and then create the backup area again.
- The hard disk backup function will only work for the internal hard disk. This function does not work with an external hard disk or the second hard disk (optional).
- Backup and restore functions will not operate if the hard disk has been damaged.
- Do not use the NTFS file system compression function, as this may result in insufficient capacity of the backup area.
- If the hard disk malfunctions, it will be impossible to read the data stored on it. We recommend that you also back up important data to a location other than the hard disk (an external hard disk or other media).
- Execute a disk error check using the following procedure.
  1 Display the [Local Disk(C:) properties].
  Windows XP
  Select [Local Disk(C:)] with the right button in [Start] - [My Computer], and select [Properties].
  Windows 2000
  Select [Local Disk(C:)] with the right button in [My Computer], and select [Properties].
  2 Select [Check Now] from [Tools].
  3 In [Check Disk], select [Start] without adding a check mark beside any of the items.
  If a message is displayed indicating that there is an error in the disk, display [Check Disk], and add a check mark for [Automatically fix file system errors] and [Scan for and attempt recovery of bad sectors], select [Start], and check for disk errors again.
- The hard disk backup function does not accommodate dynamic disks. Do not convert the hard disk to a dynamic disk.

NOTE

- Regarding backup area
  - Requires availability of at least half of the entire hard disk. Without sufficient space available, the backup area cannot be created.
  - When the backup area is created, the usable hard disk capacity will be reduced to less than half.
  - The backup area cannot be accessed from Windows. For this reason, backed up data cannot be copied to CD-R or other removable disk media.
  - When the hard disk backup function is executed, data in the backup area will be overwritten. If newly created or edited data is backed up later, data stored previously in the backup area will be lost.

Create a Backup Area

1 Turn off the computer and insert the CD drive into the multimedia pocket. (☞ Reference Manual "Multi-media Pocket")

2 Turn the computer on, and press (F2) while [Panasonic] boot screen is displayed.
The Setup Utility will then start.
If a password has been set, enter the Supervisor Password. You cannot register [Boot] menu with a User Password.

3 Select [Boot] menu, then select [CD Drive] and press (F6) until [CD Drive] is at the top of the [Boot] menu.

4 Place disk number one of the recovery CDs into the CD drive.

5 Press (F10).
At the confirmation message, select [Yes] and press (Enter).
The computer will restart. If [Enter Password] is displayed during the following procedures, input the Supervisor Password or the User Password.
This screen should appear.

```
-----------------------------------------------------------------
Select a number
-----------------------------------------------------------------
1. [ Recovery   ] Reinstall Windows.
2. [ Erase HDD] Erase the whole data on HDD for security.
3. [ Backup     ] Enable the Backup function.

0. [ Cancel     ] Cancel.
-----------------------------------------------------------------
```

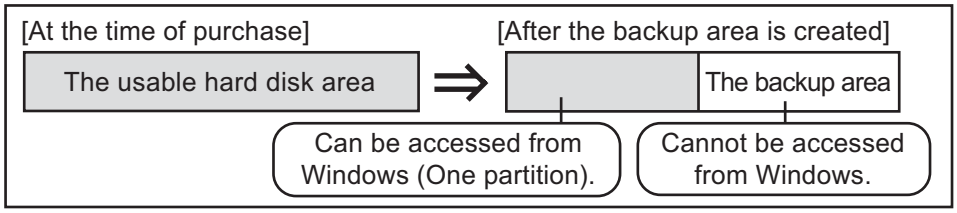
6 Press (3) to execute [3.Backup].

CAUTION

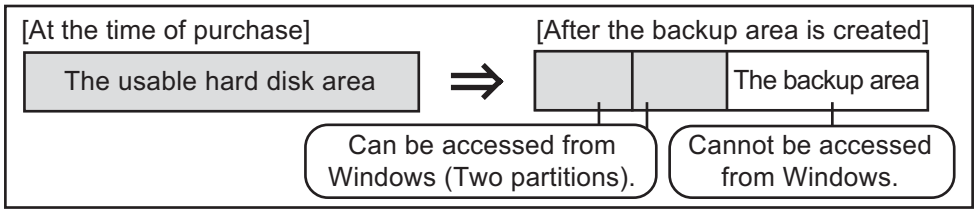
- When dividing the hard disk into partitions
  Do not execute [1. Recovery] to divide the hard disk into partitions. The hard disk backup function cannot be enabled after the hard disk has been partitioned. Use procedure ***8*** to divide the hard disk.

7 At the confirmation message, press (Y).

8 Select how to divide the hard disk from the menu.
<To create a backup area and enable the backup function without dividing the hard disk>
Select [1].



<To create a backup area and divide hard disk into two partitions, for OS and data>
Select [2], enter the partition size (GB), and press Enter.
• You can cancel this operation by pressing 0.
• The data partition size will be the maximum settable size less the number entered above. The maximum settable size will differ depending on models.



9 When the confirmation message is displayed, press Y.
The backup area is then created.

10 When the message [You must reboot in order to enable the Backup function] appears, remove the recovery CD, and press any key to restart the computer. The computer is restarted, then the backup process will begin.

11 When the message [[Backup] is complete] appears, press Ctrl + Alt + Del to restart the computer.

CAUTION
- Do not press Ctrl + Alt + Del until the message is displayed.

12 A message will appear advising that a new device has been installed and that the computer must be restarted to enable the settings. Select [Yes] to restart the computer.

NOTE
- The [Boot] menu in the Setup Utility is set to start up from the CD drive. Change this setting if necessary.
- The next time the backup or restore functions are executed, follow the procedure for [Backing Up and Restoring Data] (☞ below).

Backing Up and Restoring Data

CAUTION
- Before executing the backup function, execute a disk error check (☞ page 34).
- Do not interrupt the backup or restore functions before completion, for example by turning off the power or pressing Ctrl + Alt + Del, as this may prevent Windows from starting up, or may cause data to be lost so that the backup and restore functions cannot be executed.

1 Turn the computer on, and press F2 while [Panasonic] boot screen is displayed.
The Setup Utility will start up.
If a password has been set, enter the Supervisor Password or the User Password.

2 Select [Exit] menu, then select [Hard Disk Backup / Restore] and press Enter.
At the confirmation message, select [Yes] and press Enter.

3 Select the operation to be executed from the menu.

<To back up hard disk contents to the backup area>

① Press (1) to execute [1. [Backup]].
(When dividing the hard disk into two partitions, select the backup method at next screen.)

② At the confirmation message, press (Y).
The backup process will begin.

<To restore backed up contents to the hard disk>

① Press (2) to execute [2. [Restore]].
(When data is backed up in two partitions, select the restore method at next screen.)

② At the confirmation message, press (Y).
The restore process will begin.

NOTE

- The time required to complete the backup or restore process differs depending on the data volume.

4 When the message [[Backup] is complete] or [[Restore] is complete] is displayed, press (Ctrl) + (Alt) + (Del) to restart the computer.

- If the backup or restore process was interrupted before completion, for example if the power was turned off, execute the process again.
- When a new device is installed and a message appears advising that the computer must be restarted to enable the settings, select [Yes] to restart the computer.

CAUTION

- When the hard disk backup function has been enabled, even if a commercial data erasing utility or similar software is used to erase all data from user-accessible area, the backed up data will not be erased. You can use the hard disk data erase utility included in this computer (☞ page 38) to erase all data on the hard disk, including backed up data. Use this hard disk data erase utility before disposing of or transferring ownership of this computer.
- Occasionally, the message [#1805 cannot write image file] will be displayed, and the backup function will be interrupted. If this error occurs, execute the backup function again. After this, if the backup function is completed properly, then there is no problem in the hard disk.

- **To disable the hard disk backup function**

Perform the reinstallation procedure. All data in the backup area and the hard disk will be erased.

Conduct steps ***1***-***8*** for [Reinstalling Software] (☞ page 30). Select [1] or [2] to execute the reinstallation at the screen for executing the reinstallation.

- When [1] is selected, the hard disk backup function can be disabled.
- When [2] is selected, the hard disk backup function can be disabled, but in this case, because the hard disk has been divided into partitions, the hard disk backup function cannot be re-enabled (☞ page 24).
- When [3] is selected, the hard disk backup function cannot be disabled.

Hard Disk Data Erase Utility

This computer is equipped with a utility for erasing hard disk data.
When disposing of or transferring ownership of this device, erase all data on the hard disk in order to prevent the theft of hard disk data following the steps below.

> The hard disk data erase utility erases data using an "overwriting" method, but there is a possibility that due to malfunctions or other operational errors, data may not be completely erased. There are also specialized devices that may be able to read data that has been erased using this method. If you need to erase highly confidential data, we recommend that you contact a company that specializes in this process. Matsushita Electric Industrial Co., Ltd. will bear no responsibility for losses or damages suffered as a result of the use of this utility.

Preparing

- Product Recovery CD-ROM (included)
- Panasonic CD drive (optional: Confirm the latest information on optional products in catalogs, etc.)

NOTE

- Be sure the AC adaptor is connected until the procedure is completed.
- This utility can only be used for internal hard disk. It cannot be used to erase data from external hard disks or the second hard disk (optional).
- This utility cannot erase data from damaged disk.
- This utility cannot erase data for specific partitions.
- After executing this utility, the computer cannot be booted from the hard disk.
- The backup area and the data in the backup area will be erased.

Procedure

1 Turn off the computer.

2 Insert the CD drive into the multimedia pocket.
(☞ Reference Manual "Multimedia Pocket")

3 Turn the computer on, and press F2 while [Panasonic] boot screen is displayed.
The Setup Utility will start up.
If the password has been set, enter the Supervisor Password.

4 Select [Boot] menu, then select [CD Drive] and press F6 until [CD Drive] is at the top of [Boot] menu.

5 Place the disc number one of the recovery CDs into the CD drive.

6 Press F10.
At the confirmation message, select [Yes] and press Enter. The computer will restart.
<When the hard disk backup function has been enabled>
When the message [The Backup function has been enabled. If [Recovery] or [Erase HDD] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears, press Y.

7 Press 2 to execute [2. [Erase HDD]].
(You can cancel this operation by pressing 0.)
<When the hard disk backup function has been enabled>
When the message [The Backup function has been enabled. If [Erase HDD] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears, press Y.
When the message [Computer must be rebooted in order to execute [Erase HDD.]] appears, press R.

8 At the confirmation message, press Y.

9 When [<<<Start Menu>>>] is displayed, press Enter.

10 The approximate time required for erasing data will be displayed.
Press Space.

11 At the confirmation message, press Enter. The operation of erasing the hard disk starts.
(If necessary, the "hard disk data erase" operation can be cancelled after it has begun by pressing Ctrl + C.
If the operation is cancelled before being completed, a part of data will not be erased.)

12 After the operation is complete:
Under normal conditions, the message [Hard disk data has been deleted.] will be displayed.
If a problem occurred during the operation, an error message will be displayed.

13 Remove the recovery CD, then turn off the computer by sliding the power switch.

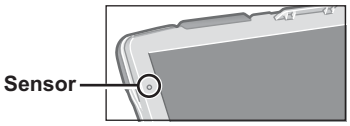
Specifications

Main Specifications

Model No.		CF-29CTKGZKM CF-29CTKGZDM	CF-29CRKGZKM CF-29CRKGZDM	CF-29C3KGZKM CF-29C3KGZDM
CPU		Intel® Pentium® M Processor 1.2 GHz LV		
L2 (Second) Cache Memory		1 MB		
Memory (Expandable to)		256 MB (768 MB Max.)		
Video Memory		UMA (64 MB Max.)*1		
LCD	**Type**	13.3 XGA type (TFT) with Touchscreen	12.1 SVGA type (TFT) (Transflective*2) with Touchscreen	13.3 XGA type (TFT)
	Displayed Colors*3	256/65536/Approx. 16,000,000 colors (640 x 480 dots/800 x 600 dots/ 1024 x 768 dots)	256/65536/Approx. 16,000,000 colors (640 x 480 dots/800 x 600 dots)	256/65536/Approx. 16,000,000 colors (640 x 480 dots/800 x 600 dots/ 1024 x 768 dots)
External Display		256/65536/Approx. 16,000,000 colors (640 x 480 dots/800 x 600 dots/1024 x 768 dots/1280 x 1024 dots/1600 x 1200 dots)*4		
Hard Disk Drive		40 GB*5		
Keyboard		87 keys		
Floppy Disk Drive		720 KB/1.44 MB (two-mode)		
Slot	**PC Card Slot**	Two Type I or Type II, or one Type III		
	Allowable current (total for two slots)	3.3 V: 400 mA 5 V: 400 mA		
	RAM Module Slot*6	200 pin, 2.5 V, SO-DIMM, DDR SDRAM, PC2100 Compliant		
Interface	**Parallel Port**	Dsub 25-pin female		
	External Display Port	Mini Dsub 15-pin female		
	Serial Port	Dsub 9-pin male		
	Microphone Jack*7	Miniature jack, 3.5 DIA		
	Headphone Jack	Miniature jack, 3.5 DIA, Impedance 32 Ω, Output Power 4 mW x 2		
	External Keyboard/Mouse Port	Mini DIN 6-pin female		
	Expansion Bus Connector	Dedicated 80-pin female		
	USB Port	4-pin, USB 2.0		
	Modem	RJ-11 jack, Data: 56 kbps (V.92 & K56flex*8) FAX:14.4 kbps		
	LAN	RJ-45 jack, IEEE 802.3 10Base-T, IEEE 802.3u 100Base-TX		
	Wireless LAN	IEEE 802.11b compliant Frequency 2.4 GHz band		
	External Antenna Connector	Dedicated 50 Ω coaxial connector		
Pointing Device		Touch Pad Touchscreen (Anti-Reflection, Stylus (included) touch capable)		Touch Pad
Sound		WAVE and MIDI playback, Monaural Speaker (built in)		

*1 A segment of the main memory is allotted automatically depending on the computer's operating status. The size of the Video Memory cannot be set by the user.

*2 The Transflective LCD improves display under strong light by using the reflection of light as illumination in addition to the same backlight illumination as a general LCD.
The light sensor works to sense strong light so that the Transflective LCD will not require backlight illumination, and to power off the backlight illumination to conserve energy.



*3 A 16,000,000 color display is achieved by using the dithering function. Windows XP : 256 color depth and the resolution of 640x480 are not supported.

*4 Maximum resolution depends on the specifications of the external display. Windows XP : 256 color depth and the resolution of 640x480 are not supported.

*5 1GB = 10^9 bytes

*6 Only a RAM card designed for PC2100 can be added.

*7 Use only a monaural condenser microphone.

*8 The settings for the K56flex modem need to be changed according to the AT command.

Specifications

Main Specifications

Model No.			CF-29CTKGZKM CF-29CTKGZDM	CF-29CRKGZKM CF-29CRKGZDM	CF-29C3KGZKM CF-29C3KGZDM
Battery Pack			Li-ion 11.1 V, 6.6 Ah		
	Operating Time*9		Main battery: Approx. 5 hours - 8.5 hours*10 (Approx. 7.5 hours*11*12) Main battery + Second battery: Approx. 8 hours - 14 hours*10 (Approx. 11 hours*11*13)		
	Charging Time*9	**Power On**	Main battery: Approx. 7 hours Main battery + Second battery: Approx. 11 hours		
		Power Off	Main battery: Approx. 4 hours Main battery + Second battery: Approx. 7 hours		
Clock Battery			Coin type lithium battery 3.0 V		
AC Adaptor*14	**Input**		100 V - 240 V AC, 50 Hz/60 Hz		
	Output		15.6 V DC, 5.0 A		
Power Consumption*15			Approx. 35 W*16 / Approx. 60 W (maximum when recharging in the ON state)		
Environment	**In use**	**Temperature**	5 °C to 35°C {41 °F to 95 °F}		
		Humidity	30% to 80% RH (No condensation)		
	Not in use	**Temperature**	-20 °C to 60 °C {-4 °F to 140 °F}		
		Humidity	30% to 90% RH (No condensation)		
Physical Dimensions (W x H x D)			302 mm x 63.5 mm x 273 mm {11.9 " x 2.5 " x 10.7 "} (excluding protrusion)		
Weight (including the carrying handle)			Approx. 3.60 kg {Approx. 7.94 lb.}		Approx. 3.47 kg {Approx. 7.64 lb.}

*9 Varies depending on the usage conditions, CPU speed, etc.
*10 Measured using BatteryMark™ Version 4.0.1 (LCD brightness: Maximum - Minimum)
*11 Measured using MobileMark™ 2002 (OS: Windows XP, LCD brightness: 60 cd/m^2)
*12 Only for the Transflective LCD models: Approx. 6 hours
*13 Only for the Transflective LCD models: Approx. 9 hours
*14 <Only for North America>
The AC adaptor is compatible with power sources up to 240 V AC adaptor. The computer is supplied with a 125 V AC compatible AC cord.
*15 Approx. 0.9 W when the battery pack is fully charged (or not being charged) and the computer is off.
Approx. 1.5 W when the Wake up from LAN function has been enabled.
*16 Rated power consumption

Software

Model No.	CF-29CTKGZKM/CF-29CRKGZKM CF-29C3KGZKM	CF-29CTKGZDM/CF-29CRKGZDM CF-29C3KGZDM
Operating System	Microsoft® Windows® XP Professional with Service Pack1 (NTFS File System)	Microsoft® Windows® 2000 Professional with Service Pack3 (NTFS File System)
Utility Programs	Setup Utility DMI Viewer Adobe® Acrobat® Reader Panasonic Hand Writing PC Information Viewer Hard Disk Backup Utility*17 Hard Disk Data Erase Utility*17 Intel® PROSet WLAN Security Client	Setup Utility DMI Viewer Adobe® Acrobat® Reader Panasonic Hand Writing PC Information Viewer Hard Disk Backup Utility*17 Hard Disk Data Erase Utility*17 Intel® PROSet WLAN Security Client Intel® SpeedStep™ technology Applet

*17 The Product Recovery CD-ROM is required.

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For U.S.A.

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This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

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Anything in the foregoing to the contrary notwithstanding, Panasonic shall have no obligation for any defects in the disk(s) or other media on which the Programs are furnished resulting from your storage thereof, or for defects that have been caused by operation of the disk(s) or other media otherwise than on the Product or in environmental conditions other than those specified by Panasonic by alteration, accident, misuse, abuse, neglect, mishandling, misapplication, installation, maladjustment of consumer controls, improper maintenance, modification of damage that is attributable to acts of God. In addition, Panasonic shall have no obligation for any defects in the disk(s) or other media if you have modified, or attempted to modify any Program.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Limited Warranty will be governed by the laws the State of New York, without regard to its conflict-of-laws rules.

* * *

To obtain service or technical assistance within the continental U.S.A. and Alaska.

DIAL TOLL FREE: 1-800-LAPTOP5

Correspondence requesting product information should be sent
to: Panasonic Computer Solutions Company,
50 Meadowlands Parkway, Panazip 2F-5, Secaucus, NJ 07094

LIMITED WARRANTY

For Canada

PANASONIC COMPUTER AND PERIPHERALS LIMITED WARRANTY

Coverage – Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
Whole Product (except Batteries), AC adaptor and CD-ROM (if factory installed)	Three (3) Years from Date of Original End User Customer Purchase	Defective Materials or Workmanship
Batteries, CD-ROM (unless factory installed), Port Replicator, Extra Memory Modules and all other Peripherals, Options and Accessories	One (1) Year from Date of Original End User Customer Purchase	Defective Materials or Workmanship

Remedy – In the event of a warranty claim, contact PCI's representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

No Coverage – This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

SOFTWARE MEDIA LIMITED WARRANTY

Coverage – Panasonic Canada Inc. ("PCI") warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

THIS IS THE ONLY WARRANTY THAT PCI MAKES RESPECTING THE SOFTWARE MEDIA. PCI does not warrant the software. Please refer to the software licensor's written warranty (accompanying the copy of the software) for any software warranty claim.

Claim Procedure – In the event of a defect in material or workmanship in the media during the sixty (60) day warranty period, and you return it, transportation costs prepaid, to Panasonic Canada Inc., Computer Products Marketing, at the above address, within the warranty period, together with a copy of your purchase receipt, and an explanation of the suspected defect, PCI will replace in Canada the defective disk(s) or other media.

Remedy – PCI's entire liability, and your only remedy for any breach of this software media warranty is limited to replacement of the media only. It does not cover any other damages, including, but not limited to, loss of use or profit loss, or special, indirect or consequential damages, or other claims, whether or not of similar character.

No Coverage – This limited warranty does not apply if the disk(s) or other media has been used in other than a Panasonic product, or in environmental conditions other than those specified by PCI or the manufacturer, or if subjected to misuse, neglect, mishandling, modification or attempted modification of the program, or if damaged by accident or act of God. PCI is not responsible for damage to or loss of any program, data or removable storage media.

GENERAL

NO OTHER WARRANTIES – PCI DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SOFTWARE, SOFTWARE MEDIA, COMPUTER PRODUCT, OPTIONS AND ACCESSORIES.

NO LIABILITY FOR CONSEQUENTIAL DAMAGES – IN NO EVENT SHALL PCI BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING FROM ANY BREACH OF THE LIMITED WARRANTIES SET OUT IN THIS DOCUMENT, OR FROM THE USE OF THE COMPUTER PRODUCT, INCLUDING, WITHOUT LIMITATION, LOSS OF DATA, BUSINESS, PROFIT OR GOODWILL.

IN ANY EVENT, PCI'S MAXIMUM LIABILITY FOR ANY BREACH SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR THE COMPUTER PRODUCT.

NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PCI MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.

Statutory Warranties – Some jurisdictions do not allow these limitations or exclusions, so they may not apply to you.

Memo

As an ENERGY STAR® Partner, Matsushita Electric Industrial Co., Ltd. has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Outline of the International ENERGY STAR® Office Equipment Program

The international ENERGY STAR® Office Equipment Program is an international program that promotes energy saving through the use of computers and other office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment such as computers, displays, printers, facsimiles, and copiers. Their standards and logos are uniform among participating nations.

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Panasonic®

Supplementary Instructions
for Wireless LAN

This manual contains supplementary instructions regarding the use of the computer. It explains the cases where the operation of the computer differs from that in the Operating Instructions.
Your computer is equipped with Wireless LAN enabling you to communicate using radio frequencies.

For U.S.A.

Replace the "Federal Communications Commission Radio Frequency Interference Statement" (☞ Operating Instructions "Read Me First") with the following.

Federal Communications Commission Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC RF Exposure Warning:

- This computer is provided with PC Card slots that could be used with wireless transmitter(s), which will be specifically recommended, when they become available. Other third-party wireless transmitter(s) have not been RF exposure evaluated for use with this computer and may not comply with FCC RF exposure requirements.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
- This equipment must be installed and operated in accordance with provided instructions and minimum 1.5 cm spacing must be provided between antenna and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.
- This equipment may use multiple installed transmitters, which may be capable of simultaneous transmission.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Matsushita Electric Corporation of America
One Panasonic Way
Secaucus, NJ 07094
Tel No:1-800-LAPTOP-5 (1-800-527-8675)

Information to the User

This product and your Health

This product, like other radio devices, emits radio frequency electromagnetic energy. The level of energy emitted by this product however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.
Because this product operates within the guidelines found in radio frequency safety standards and recommendations, we believe this product is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.
In some situations or environments, the use of this product may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may for example include:

- Using this product on board of airplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use this product prior to turning on the product.

Regulatory Information

We are not responsible for any radio or television interference caused by unauthorized modification of this product. The correction of interference caused by such unauthorized modification will be the responsibility of the user. We and its authorized resellers or distributors are not liable for damage or violation of government regulations that may arise from failing to comply with these guidelines.

Specifications

Wireless LAN module

Data transfer rates	IEEE802.11g : 54 Mbps/48 Mbps/36 Mbps/24 Mbps/18 Mbps/12 Mbps/9 Mbps/6 Mbps (automatically switched)
	IEEE802.11b : 11 Mbps/5.5 Mbps/2 Mbps/1 Mbps (automatically switched)
Standards supported	IEEE802.11g/IEEE802.11b
Transmission method	OFDM system, DSSS system
Wireless channels used	Channels 1 to 11
RF frequency band	2.412 GHz ~ 2.462 GHz

Wireless LAN

If you use a wireless LAN, you can use a network without cable connections.

CAUTION

- Communication is performed through the wireless LAN antenna. Do not block the antenna area with your hand or otherwise interfere with the passage of the radio signals.

NOTE

- The communication speeds and distances differ depending on the devices that support the wireless LAN, the installation environment and other ambient conditions.
- One characteristic of radio waves is that their transmission rate tends to drop as the communication distance increases. It is recommended that the devices supporting the wireless LAN be used in close vicinity to each other.
- The rate may drop while a microwave oven is being used.

Windows XP

- Do not use the Fast User Switching function.

Precautions

■ Do not use wireless LAN on airplanes, in hospitals, or in other locations where wireless LAN signals may affect the operation of devices in the vicinity.

- If you intend to use the computer in the environments described above, turn the wireless LAN off using the following method:

  1. Double-click or on the taskbar.
  2. Select your wireless LAN adaptor and select [General].
  3. Select [Off] for [Switch radio].
  4. Select [OK].

     The icon will turn to .

■ To prevent theft of data or unauthorized access to the hard disk via a wireless LAN.

- If you plan to use wireless LAN functions, we recommend that you do so only after making the appropriate security settings, such as for data encryption.

■ We recommend turning the wireless LAN off when it is not used or out of range.

- If you leave the wireless LAN on, the battery's operating time is shortened.

The Settings

To use the wireless LAN, set the profile using the following procedure.
The settings will vary for different network environments depending on the network system being used. For more details, ask your system administrator or the person in charge of the network.

CAUTION

- Set profiles for each user using the following procedure.

NOTE

Windows XP

- If [Windows XP is currently configured to manage the Intel(R) PRO/Wireless LAN adaptor.] is displayed, select [Yes].

Windows 2000

- After setting the profile, delete the profile displayed at the time of purchase (profile name: Default).

1. Double-click on the taskbar.
2. Select your wireless LAN adapter and select [General].
3. Select [On] for [Switch radio].

4 Select [Networks] and select [Add].

5 Enter the profile name and network name (SSID), and then make other necessary changes, then select [Next].

6 Make necessary changes and select [Finish].

7 Select [OK].

NOTE

- About WLAN Security Client
  WLAN Security Client is an implementation of the client side of the IEEE 802.1X-Port Based Network Access Control protocol.
  - Since the WLAN Security Client has already started when is displayed on the taskbar, do not double-start it. If is not displayed, start up the WLAN Security Client in the following menu.
    Windows XP
    Select [Start] - [All Programs] - [Intel] - [WLAN Security Client Manager].
    Windows 2000
    Select [Start] - [Programs] - [Intel] - [WLAN Security Client Manager].
  - For more information about how to use the WLAN Security Client, refer to [Help] in the menu bar or;
    Windows XP
    Select [Getting Started Guide] or [User's Guide] in [Start] - [All Programs] - [Intel].
    Windows 2000
    Select [Getting Started Guide] or [User's Guide] in [Start] - [Programs] - [Intel].

Check the Communication Status

Select or on the taskbar to check the communication status.

For more information about how to use the Intel PROSet, refer to [Help] in the menu bar.

If the function fails to operate correctly

Read the operating instructions for the access point carefully and check the settings.

■ The access point fails to be displayed in [Available Networks]

- Select the profile you are using, and select [Advanced] in [Networks]. [Connect to ad hoc networks only] may have been selected in [Connection preference]. In this case, select [Connect to infrastructure and ad hoc networks].
- This computer uses channels 1 through 11[*1]. Check the channel being used.

[*1] In the case of wireless communications, the frequency band being used can be divided into segments, so that different communications can be conducted on each band segment. A "Channel" refers to the individual frequency bandwidth divisions.

■ The access point cannot be accessed

- The network key setting may not conform to the access point.
  Check the network key setting of the access point and, if necessary, set it again correctly.
- Depending on the access point and settings, access may not be accepted unless the computer's MAC address is registered beforehand. In this case, check the computer's MAC address using the following procedure and register it according to the operating instructions of the access point.

  1. Display [Command Prompt].
     Windows XP
     Select [Start] - [All Programs] - [Accessories] - [Command Prompt].
     Windows 2000
     Select [Start] - [Programs] - [Accessories] - [Command Prompt].
  2. Input [ipconfig /all], and press **Enter**.
  3. Make a note of the 12-digit string of alphanumerics displayed on "Physical Address" line on Wireless LAN side. Then input [exit], and press **Enter**.

■ The IP address of the access point is wrong

- Following the operating instructions of the access point, set the IP address of the access point again correctly.